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Emergency Plan of Action operation update Antigua and Barbuda and Saint. Kitts and Nevis: Hurricane Irma

 International Federation
of Red Cross and Red Crescent Societies

Operation No. MDR49009 Operations update no.2	GLIDE n° TC-2017-000132-ATG/KNA Date of issue: 8 October 2017
Responsible for the Operation: Santiago Luengo - Regional Disaster Management Coordinator (santiago.luengo@ifrc.org)	Timeframe covered by this update: 8 September - 5 October
Operation start date: 8 September 2017	Expected duration of this operation: 12 months (ends on 8 September 2018)
Host National Societies: Antigua and Barbuda Red Cross, St. Kitts and Nevis Red Cross	Revised Operation budget: 2,635,276 Swiss francs Coverage: See Donor's Response list
No. of people to be assisted: 600 families; 400 families in Antigua and Barbuda and 200 families in Saint Kitts and Nevis	
Red Cross Red Crescent Movement partners currently actively involved in the operation: International Federation of the Red Cross and Red Crescent Societies (IFRC), International Committee of the Red Cross (ICRC), the French Red Cross Platform for Regional Intervention in the Americas and the Caribbean (PIRAC), American Red Cross, Canadian Red Cross Society, Danish Red Cross, Swiss Red Cross, the Bahamas Red Cross Society, Spanish Red Cross.	
Other partner organizations involved in the operation: Caribbean Disaster Emergency Management Agency (CDEMA), National Emergency Management Agency (NEMA) – St. Kitts and Nevis, National Office of Disaster Service (NODS) – Antigua and Barbuda and ECHO.	

Appeal History

6 September 2017: Hurricane Irma, a powerful Category 5 hurricane with winds of more than 185 miles per hour, impacted several eastern Caribbean countries sweeping over Antigua and Barbuda, and Saint Kitts and Nevis.

8 September 2017: The IFRC issues an [Emergency Appeal](#) seeking 1,128,171 Swiss francs to assist 500 families (2,500 people) for six months.

9-18 September 2017: The IFRC deploys surge capacity staff to both countries to support both National Societies with coordination efforts, damage and needs assessments and response activities.

19 September 2017: Hurricane Maria impacts both Antigua and Barbuda as well as Saint Kitts and Nevis.

21 September 2017: [Operations Update no.1](#) issued

6 October 2017: The IFRC issues [revised Emergency Appeal](#) for 2,635,276 Swiss francs to assist 3,000 people with an extended timeframe up to September 2018.

8 October 2017: The IFRC issues an Operations Update no.2 reflecting latest activities carried out.



Red Cross staff in Antigua and Barbuda distributing cards as part of the Cash Transfer Programme. Photo: Antigua and Barbuda Red Cross.

A. Situation Analysis

Description of the Disaster

On 6 September 2017, Hurricane Irma, a powerful Category 5 hurricane packing winds more than 185 miles per hour, impacted several eastern Caribbean countries. Irma's wide band swept over Antigua and Barbuda, Anguilla, Montserrat and Saint Kitts and Nevis, with Barbuda and Anguilla most heavily affected.

Livelihoods, housing and infrastructure and basic services such as health, telecommunication, electricity, water, sewage and waste systems, as well as agricultural land were severely affected. Road and transport networks were disrupted and, though not quantifiable yet, the socio-economic impact now, and for the near future, is expected to be significant for affected populations.

Undeniably, the levels of destruction exhibited in the Caribbean during this hurricane season are unprecedented. Within four days following the devastating impact caused by Hurricane Irma, the affected population in both Antigua and Barbuda and St. Kitts and Nevis were threatened by Hurricane Jose; and again, just days later, braced for the possible impact of Hurricane Maria. Fortunately, both veered slightly away from the islands sparing them from the worst wrath, but still leaving heavy rains, high winds and waves, leading to flooding, power cuts and damage to public structures.

B. Coordination and partnerships

The National Societies have participated daily in the National Emergency Operations Centre (EOC). In these coordination meetings, information has been shared with humanitarian partners in both countries. The ABRC and the SKNRCS are working in close relationship with national authorities in charge of disaster response in the countries, and joint assessments of the situation have been ongoing.

Since the declaration of Alert by the IFRC Regional Office for the Americas on 21 August 2017, continuous coordination with the National Societies has been established and a [Dashboard](#) was developed to monitor the storm's progress. The IFRC Country Cluster Support Team in Trinidad and Tobago for the English and Dutch Caribbean countries, together with the Regional Intervention Platform for the Americas and the Caribbean (PIRAC) of the French Red Cross and the IFRC Regional Office have been participating in coordination meetings to address the Movement response to the emergency. The American Red Cross, Canadian Red Cross Society, Italian Red Cross, Norwegian Red Cross, Spanish Red Cross and the International Committee of the Red Cross (ICRC) have been in constant communication and participating in the IFRC EOC meetings. The IFRC has been coordinating with the headquarters of the British Red Cross, French Red Cross and the Netherlands Red Cross concerning their overseas branches also with the support of PIRAC.

The IFRC also has been participating in REDLAC (OCHA meeting for its acronym in Spanish) coordination meetings in Panama and the Caribbean Disaster Emergency Management Agency (CDEMA) meetings in Barbados. Planned coordination and communication mechanisms between entities ensures efficient support to actions and provides a platform for adequate and timely decisions on all requests related to the operation. The IFRC surge capacities deployed to the islands will support the National Societies in the implementation of the emergency plan of action.

C. Detailed Operational Plan

This Appeal focuses on 7 major areas: health and care; water, sanitation and hygiene promotion; shelter; disaster risk reduction, livelihoods; emergency response preparedness; and national society capacity development.

These lines of action respond to the humanitarian needs of the most vulnerable populations and have sufficient flexibility to allow adjustment and adaptability to the changing context. In Antigua and Barbuda all seven major areas will be implemented through a two-phase approach, an emergency phase, followed by a reconstruction phase. The intervention proposed for St Kitts and Nevis will be for the emergency phase only and is focused on the provision of NFIs to meet the immediate needs of the population with a focus on shelter as well as disaster preparedness and national society capacity building.

Health & care

Population to be assisted: Up to 1,500 people.

Outcome 1: The immediate risks to the health of affected populations are reduced	Outputs	% of achievement
	Output 1.1 First aid and health care provided to people affected by Hurricane Irma	60%

Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
1.1.1 Emergency room (supplies and equipment) is donated to the MoH and set up in Barbuda (1.1.1) Emergency medical services established in Barbuda	X		100%
1.1.2 Provision of First Aid services in shelters (1.1.2) Emergency and consultation kits donated to the Ministry of Health	X		50%
1.1.3 First aid trainings provided to the affected community (1.1.3.) Community based First Aid and psychological first aid provided to affected. (1.1.4) Distribution of First Aid kits to those certified from affected community		x	0%
1.1.4 Disseminate health promotion and illness prevention messages to the affected population reinforcing pre-existing community health programmes		x	0%
1.1.5 Provision and installation of mosquito nets for displaced families living in collective shelters.		x	0%
Progress towards outcomes			
<ul style="list-style-type: none"> Activity 1.1.1: On 26 September 2017, medical equipment worth 50,000 USD was handed over to the Ministry of Health. The equipment consisted of a complete consultation room and an emergency care room. Activity 1.1.2: A first aid station was set up in one of two shelters in Antigua. First aid volunteers were placed in the Sir Vivian Richards Stadium shelter. The National Society is undergoing first-aid refresher trainings with the volunteer base to ensure that all first responders certifications are up-to-date. 			
Output 1.2 Affected population experience a restored sense of safety, calming, self and community efficacy, connectedness and hope			% of achievement
			50%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
1.2.1 Provide information on PSS, hygiene promotion and non-communicable diseases to affected people (1.2.1.1) Produce information, education and communication materials relevant for psychosocial support and (1.2.1.2) Disseminate information on psychosocial support, stress management, coping and prevention of violence.	X		50%
1.2.2 Provide psychosocial support activities for boys, girls, men and women (1.2.2.1) Conduct family support activities (1.2.2.2) Provide PSS for children (1.2.2.3) Women's support groups established (1.2.2.4) Barbudan men recruited as volunteers and trained (1.2.2.5) Ensure continuation of activities on Barbuda	X		50%
Progress towards outcomes			
<ul style="list-style-type: none"> Activity 1.2.1.1: Information material on stress management and coping has been developed and printed, and will form part of the PSS program that the ABRC will be undertaking as part of this response. Activity 1.2.2. Since 23 September 2017, 17 children have been taking part in activities at the Sir Vivian Richards Stadium. Activities continue at the National Cricket Stadium and includes games and films, and distribution of stuffed animals. The programme is led by a trained PSS instructor and supported by the volunteers of the ABRCS youth department. 			
Output 1.3 Antigua and Barbuda Red Cross (ABRC) volunteers and staff are trained in psychosocial support and have the means to carry out expected tasks			% of achievement
			0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	

1.3.1 Capacity building of ABRC volunteers (1.3.1.1) ABRC volunteers trained in Psychosocial Support in Emergencies (target: 60 volunteers), (1.3.1.2) Training of volunteers in Children's Resilience Programme (target: 20 volunteers) (1.3.1.3) ABRC volunteers and staff attend PSS ToT (target: 5 persons) (1.3.1.4) Caring for Volunteers sessions and team building exercises (1.3.1.5) Establish referrals pathways for specialized support (1.3.1.6) ABRC Psychosocial Support plan of action developed (1.3.1.7) Training of ABRC Youth as Agents for Behavioural Change peer educators (target: 20 persons) (1.3.1.8) Lessons learned workshops conducted (1.3.1.9) Establish safe spaces for psychosocial support activities in Antigua and Barbuda	X		0%
	X		
	X		
	X		
	X		
	X		
	X		
	X		
	X		
Progress towards outcomes			
<ul style="list-style-type: none"> • Activity 1.3.1.2 Preparations for the planned training on children's resilience programme have been completed. The training will take place 6 to 8 October 2017. • The next operations update will provide further details on the planned activities. 			

Water, sanitation, and hygiene promotion (Antigua and Barbuda)

Population to be assisted: Number of households to be confirmed.

Outcome 2: Immediate reduction in risk of waterborne and water-related diseases in targeted communities	Outputs		% of achievement
		Output 2.1 Distribution of hygiene-related goods (non-food items), which meet Sphere standards, to Barbudan families.	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
2.1.1 Distribution of hygiene kits (1 per family), jerry cans and buckets to displaced population living outside of shelters in Antigua.	X		50%
Progress towards outcomes			
<ul style="list-style-type: none"> • Activity 2.1.1: A total of 344 hygiene kits have been distributed, not only at the ABRCS headquarters but also for families staying outside of collective centres and in two collective centres in Antigua. Each family with 1 to 5 members received 1 kit, while families with 6 or more members received 2 kits. The next distribution will be carried out on 7 October to reach the remaining households that have not yet received hygiene kits. 			
	Output 2.2 Provision of safe water to Barbudan families.		20%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
2.2.1 Provision of safe water to displaced families living in Antigua (2.2.1) Distribution of bottled water to displaced families	X		60%
2.2.2 Provision of household storage facilities to vulnerable populations in Barbuda (2.2.2.1) Procurement and installation of family water containers. (2.2.2.2) Support to improved rain water harvesting systems. (2.2.2.3) Community sensitization about water use (rain harvesting water, water containers, water storage). (2.2.2.4) Distribution of jerry cans, buckets and chlorine tablets.	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> • Activity 2.2.1: 298 households received bottled water, they were distributed at the two collective centres in Antigua as well as at the ABRCS headquarters for those families staying outside of collective centres. 863 cases of water were distributed, in total 7,767 liters (1.5 liters x 6 bottles x 863 cases). • Activities 2.2.2 and 2.3.1 are not due until in the second and third month of implementation. 			

	Output 2.3 Provision of additional community water storage facility for Barbuda		0%
2.3.1) Construction of a 424,000 litres community water reservoir in Barbuda	X		0%
Progress towards outcomes			
Information on this activity will be updated in the next operations update.			
	Output 2.4 Hygiene promotion and vector control activities which meet Sphere standards in terms of the identification and use of hygiene items, is provided to the target population.		0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
2.4.1 Hygiene promotion (2.4.1) Community sensitization on water management and storage for displaced families living in Antigua.			0%
(2.4.2) Reinforcement of hygiene promotion activities both in Antigua (with displaced population as well as in Barbuda once population are returned (i.e. sensitisation, promotion, clean up campaigns).			0%
Progress towards outcomes			
Activity 2.4.2 is planned for the second month of implementation.			

Shelter and settlements (Antigua and Barbuda, St. Kitts and Nevis)

Population to be assisted: Number of Households to be confirmed.

Outcome 3: Households are able to meet their shelter needs.	Outputs		% of achievement
	Output 3.1 Most vulnerable households will receive NFI including tarpaulins, blankets and kitchen sets (Antigua and Barbuda and St. Kitts and Nevis)		100%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
3.1.1 Identification of target families based on need assessments and registration	X		100%
3.1.2 Supply of tarpaulins to the most vulnerable families	X		100%
3.1.3 Supply of blankets and kitchen sets to the most affected families	X		100%
Progress towards outcomes			
Antigua and Barbuda			
<p>Activity 3.1.1 The National Office of Disaster Services (NODS) requested the support of the Red Cross with the registration of all Barbudans displaced as a result of Hurricane Irma. The ABRC, with the support of the IFRC, developed a registration survey. This included household demographics, damages to homes, livelihood activities and assistance received. This list was vetted by the Barbuda Council representatives and members of the Barbuda Branch of the ABRC. A total of 496 households have been registered using mobile data collection tools.</p> <p>Activity 3.1.3: Kitchen sets were distributed to 237 families staying outside of shelters in Antigua.</p>			
St. Kitts and Nevis:			
<p>Activity 3.1.2 and 3.1.3: Prepositioned Non-Food Items were distributed immediately after the disaster in Molineaux, St Pauls, Sandy Point, Keys, Cayon, Verchilds, Basseterre and Nevis. 346 tarpaulins were distributed along with 130 blankets, 12 hygiene kits and 6 kitchen sets.</p> <p>20 families in the Dieppe Bay, Conaree, Saddlers and St. Peters in St. Kitts received, blankets, hygiene kits and kitchen sets, 6 families received buckets.</p>			
	Output 3.2 Financial support to rent (rental subsidy) is provided to vulnerable families that have no possibility to stay by their relatives or host families (Antigua and Barbuda) – Focus on houses with level 3-4 damage.		0%

Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
3.2.1 Information and communication campaigns		X	0%
3.2.1 Market analysis for rental support		X	0%
3.2.3. Development of standard rental agreements			0%
3.2.4 Conditional cash for house rental			0%
Progress towards outcomes			
Activities 3.2.1 are delayed. The rental subsidy will be based on government plans as they start relocating people into transitional shelters. Further needs assessments will be required at that stage. More information will be provided in the next operation update.			
	Output 3.3 Financial, material and technical support is provided for displaced men and women to repair the existing house with a secure structure (Antigua and Barbuda, St. Kitts and Nevis) – Focus on house with level 1-2 damage.		0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
3.3.1 Identification of target families based on need assessments and registration			0%
3.3.2 Assessment of the existing damaged structure			0%
3.3.3 Workshops on the use and distribution of shelter toolkits			0%
3.3.4 Individual planning to strength the existing structure			0%
3.3.5. Replacement of some structure with stronger elements			0%
3.3.6. Complete the house (lintel, roof windows, doors etc.)			0%
Progress towards outcomes			
The above activities will take place during the reconstruction phase.			

Livelihoods (Antigua and Barbuda)

Many households have lost their assets. Households which have lost their livelihoods do not have income generation activities and their livelihoods have to be restarted.

Population to be assisted:

400 families are planned to be assisted.

Outcome 4 Household economic security of the disaster targeted population is improved	Outputs		% of achievement
	Output 4.1 Unconditional cash transfers are provided to targeted households to meet their essential needs and/or protect their livelihoods/remaining assets.		
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
4.1.1 Elaboration of CTP feasibility study	X		100%
4.1.2 Unconditional cash programme for replacement assets	X		75%
4.1.3 Design of Q&A system for the execution of the CTP	X		100%
4.1.2. Cash Training for ABRC volunteers and staff		x	0%
4.1.3 Create and implement monitoring and evaluation system		x	0%
4.1.4 Create and implement cash specific Q&A system		x	0%
Progress towards outcomes			
Activity 4.1.1: The CTP feasibility study has been completed.			
Activity 4.1.2: 352 of 376 qualified households have collected their cash cards. The cash value of distribution is USD 61,728.			

Activity 4.1.3: A hotline service has been established to address all queries related to the relief operation of the ABRC. This mechanism has been actively used by the affected population and the National Society is responding each query.			
		Output 4.2 The livelihoods of evacuee Barbudan households are restored or temporary replaced during their displacement in Antigua.	0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
4.2.1 Livelihoods assessment	x		0%
4.2.2 Labour market analysis	x		5%
4.2.2 Beneficiary selection to restart temporarily replace livelihoods while staying at Barbuda	x		0%
4.2.3 Cash programme for restarting livelihoods	x		0%
4.2.4 Monitoring and evaluation	x		0%
4.2.5 Skills trainings	x		0%
Progress towards outcomes			
<ul style="list-style-type: none"> Activity 4.2.2: As part of the registration process, basic information relating to the main livelihood of each household was collected. The remaining activities will be implemented after the livelihoods delegate arrives in the second week of October. 			

		Output 4.3: Targeted returned Barbudan households have sufficient working capital and inputs to restart activities and have information, better knowledge, skills and practices to protect their livelihoods.	0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
4.3.1 Livelihoods Programming Course for ABRC volunteers and staff	X		0%
4.3.2 Livelihoods assessment update	X		0%
4.3.3 Beneficiary selection	X		0%
4.3.4 Skills and protection livelihoods trainings	X		0%
4.3.5 Cash programme for restarting livelihoods	X		0%
4.3.6 Monitoring and evaluation	X		0%
Progress towards outcomes			
The above activities are all due in phase two of the response, starting in the 3 rd month of implementation.			

Disaster risk reduction (Antigua and Barbuda)

Needs analysis: The level of vulnerability of the island is significant and a comprehensive approach to minimise the risks needs to be put in place. The experience from Irma shows the need for including hurricane-resistant shelters or ABRC Barbuda branch. Training and equipping Community Disaster Response Teams and training National Society volunteers at National Intervention Teams is essential to enhance preparedness and response capacities.

The impact of the hurricanes on housing is significant. In Barbuda, 80 percent of the housing stock is said to be either destroyed or damaged. Homes need to be built back better based on the building code for Antigua and, overall, the operation needs to focus on building resilience for the island and the community.

Outcome 5: Affected communities are prepared and sufficiently resilient, in coordination with local authorities, to respond to future hurricanes and other disasters	Outputs		% of achievement
	Output 5.1 Integrated Early Warning Systems is established.		0%
Activities	Is implementation on time?		% progress (estimate)

	Yes (x)	No (x)	
5.1.1 Meetings coordinated to facilitate the development Multi-Hazard National Platform on EWS	x		0%
5.1.2 Procurement of CAP software	x		0%
5.1.3 Installation and testing of CAP software	x		0%
5.1.4 Training in CAP-compliant EWS	x		
Progress towards outcomes			
The above activities will be postponed to the reconstruction phase when the households have returned to Barbuda.			
	Output 5.2 Affected communities are resilient to shocks and stresses of disaster events		0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
5.2.1 Safer Houses and Training for Artisans training methodologies standardised based on existing minimum standards			0%
5.2.2 Safer Houses TOT training			0%
5.2.3 Safer Houses training in communities			0%
5.2.4 Family disaster plans disseminated to and completed with community members			0%
5.2.5 Community peer-to-peer exchanges to support CBDRR activities			0%
5.2.6 Community Disaster Response Team training			0%
5.2.7 Joint Community simulations delivered			0%
Progress towards outcomes			
The above activities are planned in the reconstruction phase of the response, starting in month 5.			

Emergency response preparedness

Outcome 6: ABRC and SKNRCs are well prepared to respond to emergency operations	Outputs		% of achievement
	Output 6.1: National Society personnel have enhanced disaster management skills		0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
6.1.1 Joint training in on emergency assessment, beneficiary registration and distribution (OKD and Mega)			0%
6.1.2 National Intervention Team Training			0%
6.1.3 Disaster Response Capacity Evaluation exercise with National Society Headquarters and Branch			0%
6.1.4 Improved capacity on emergency assessment, beneficiary registration and distribution (OKD and Mega equipment)			0%
6.1.5 Provision of VHF radio and other equipment			0%
6.1.6 Modified Barbuda branch's infrastructure as hurricane-proof shelter			0%
6.1.7 Enhanced logistics capacities for Antigua and Barbuda RC and St. Kitts and Nevis RC (Training, equipment and warehouse improvement)			0%
6.1.8 Development of a Response Plan and SOPs			0%
6.1.9 Hurricane contingency plan development			0%
Progress towards outcomes			
Progress on the above activities will be reported in future updates.			

National Society capacity building (Antigua & Barbuda and St. Kitts & Nevis)

Needs analysis: The impact of the disaster in these two countries has reinforced the need for the Red Cross National societies to have the organisational capacity necessary to manage the current situation as well as future ones. This requires strengthening of core National Society services and capacities such as finance management, governance and volunteer management. Support will be provided to the St. Kitts and Nevis RC in at least two core areas which are most relevant to the response and recovery actions within the first 3 months. Assistance to Antigua & Barbuda will extend to developmental activities which strengthen the NS's capacity to manage the recovery efforts and which will contribute to longer-term organisational development with the NS.

Outcome 7: National Societies have enhanced organisational capacity	Outputs		% of achievement
	Output 7.1 Financial management and PMER systems are in place in support of recovery efforts.		0%
Activities		Is implementation on time?	% progress (estimate)
		Yes (x) No (x)	
7.1.1 Training in Finance Management for National Societies		x	0%
7.1.2 PMER training for National Societies		x	0%
Progress towards outcomes			
The above activities are due in the coming months.			
	Output 7.2 Branch governance and volunteer capacity enhanced		0%
Activities		Is implementation on time?	% progress (estimate)
		Yes (x) No (x)	
7.2.1 Support the development of volunteer development strategies		x	0%
7.2.2 Recruitment of members and volunteers at the branch		x	0%
7.2.3 Establishment of governance systems for branch management		x	0%
Progress towards outcomes			
The above activities will start after month 4 of implementation.			
	Output 7.3 Enhanced financial sustainability of the National Society		0%
Activities		Is implementation on time?	% progress (estimate)
		Yes (x) No (x)	
7.3.1 Resource mobilisation training		x	0%
7.3.2 Development of a Resource Mobilisation strategy and plan		x	0%
7.3.3 Creation of a Communication Strategy and Plan in support of resource mobilisation		x	0%
Progress towards outcomes			
The above activities will be implemented after month 3 of the response.			

Programming / Areas Common to all Sectors

Quality Programming			
Outcome 8: The design and implementation of the operation is based on quality data and feedback from beneficiaries	Outputs		% of achievement
	Output 8.1 Detailed quality data is collected and response plan updated per findings.		%
Activities		Is implementation on time?	% progress (estimate)
		Yes (x) No (x)	
8.1.1 Registration			
1. Design and agree with the National Disaster Office questionnaire that will be used to register the displaced community		X	100%

<ol style="list-style-type: none"> 2. Train enumerators and prepare surveys on mobile devices using ODK technology 3. Plan timeframe and strategy for reaching the internally displaced population 4. Disseminate final registration with national authorities and external partners 			
8.1.2 Distribution <ol style="list-style-type: none"> 1. Assess the priority needs of the affected population based on the data available through the registration process 2. Develop beneficiary criteria based on needs, family sizes, etc. 3. Plan the frequency of distribution 4. Coordinate the distribution of all relief items through NODS using Mega V technology 	X		100%
8.1.3 Community Engagement and Accountability <ol style="list-style-type: none"> 1. Adopt key messages around hurricane preparedness and health (WASH) in emergencies using IFRC CEA Toolkit 2. Assess and design the most appropriate feedback mechanism between the ABRC and the affected population 	X		25%
8.1.4 Effective communication with all stakeholders <ol style="list-style-type: none"> 1. Production of media materials, including facts and figures, key messages, press releases and media advisories. 2. Production of audio-visual materials, including b-roll, video testimonies of volunteers and community members. 3. Production of web stories, blog posts and social media copy. 4. Organization of communications trainings and workshops in emergency communication for Red Cross staff and volunteers. 	X		
8.1.5 Development and use of a Monitoring and Evaluation (M&E) system to support monitoring of the operation progress and cash transfer mechanism and ensure ability to report on indicators	X		In progress
8.1.6 Regular monitoring visits	X		In progress
8.1.7 Final Evaluation	X		0%
Progress towards outcomes			
<p>Activity 8.1.1 and 8.1.2 The National Office of Disaster Services (NODS) requested the support of the Red Cross with the registration of all Barbudans displaced as a result of Hurricane Irma. The ABRC, with the support of the IFRC, developed a registration survey. It included household demographics, damages to home, livelihood activities and assistance received. This list was vetted by the Barbuda Council representatives and members of the Barbuda Branch of the ABRC. A total of 496 households currently registered using mobile data collection tools.</p> <p>Activity 8.1.3: CEA initiatives around the cash program are being implemented. A hotline service was established by the National Society, volunteers manage information/query desk at the National Society. Currently, 240 queries have been received at the office and 45 phone calls were received on the hotline. Questions received included how to use the card, the maximum amount of money that can be withdrawn at one time, new registrations, request to be included in the program and general information about the services of the Red Cross. New materials with additional information will be distributed to beneficiaries at the next distribution.</p>			

Reference documents

Click here for:

↘ [Revised Emergency Plan of Action \(EPoA\)](#)

Contact Information

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote social inclusion
and a culture of
non-violence and **peace**.
