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# Emergency Plan of Action Operation Update

## IRAN: Floods

 International Federation  
of Red Cross and Red Crescent Societies

<b>Emergency appeal n° MDRIR002</b>	<b>GLIDE n° FL-2019-000022-IRN</b>
<b>EPoA update n° 4:</b> 06 September 2019	<b>Timeframe covered by this update:</b> 07 May 2019 – 31 July 2019
<b>Operation start date:</b> 07 April 2019	<b>Operation timeframe:</b> 9 months, <b>end date</b> 07 Jan 2020
<b>Overall operation budget:</b> CHF 5,389,433	<b>DREF amount initially allocated:</b> CHF 499,751
<b>N° of people being assisted:</b> 30,000 households (150,000 people) within the Emergency Appeal (EA)	
<b>Red Cross Red Crescent Movement partners, governments and other agencies actively involved in the cash and in-kind contributions to the Emergency Appeal &amp; bilateral assistance to the Operation.</b> International Committee of the Red Cross (ICRC). The Red Cross / Red Crescent Societies of Germany, Kuwait, Qatar, Saudi Arabia, Turkey, United Arab Emirates and Georgia. Government of Russia, Government of France, Government of the Republic of Azerbaijan, Government of Italy, Government of the United Kingdom, Government of India, Government of the Sultanate of Oman, Government of Austria, Government of Slovakia, Government of the Czech Republic, Government of China, Government of Australia, Government of Canada, Lebanon Government, Norwegian Refugee Council (NRC), Relief International, OPEC Fund for International Development (OFID), Médecins Sans Frontières (MSF) International, United Nations High Commissioner for Refugees (UNHCR), The United Nations Children's Fund (UNICEF), Swiss Agency for Development and Cooperation (SDC), Japan International Cooperation Agency (JICA)	

### Summary:

The Operation Update provides information on progress of the ongoing response operation. The operational strategy of the Emergency Plan of Action (EPoA) is pursued, with activities implemented in line with EPoA timelines.

- 19 March 2010:** Start of heavy rains and storms, lasting for weeks from, resulting in flooding in almost all of Iran's provinces. Immediate start of Iranian Red Crescent Society's (IRCS) response operation.
- 29 March 2019:** IFRC allocates CHF 499,751 from its Disaster Relief Emergency Fund (DREF) to support the National Society.
- 07 April 2019:** IFRC launches an [Emergency Appeal](#) (EA) to support IRCS in meeting the humanitarian needs of 150,000 people.
- 11 April 2019:** IFRC Field Assessment and Coordination Team (FACT) deployed as surge capacity.
- 29 April 2019:** [Emergency Plan of Action](#) is published.
- 4 June 2019:** Food parcels distribution to 30,000 targeted households (one-month ration 30 Kg 10 items in each parcel)
- 23 July - August 2019:** Home appliance sets distribution to 10,000 most affected households in 3 provinces of Khuzestan, Lorestan and Golestan

## A. SITUATION ANALYSIS

### Description of the disaster

Heavy rainfalls and storms continued for weeks from mid-March to early April 2019 that led to extensive flooding and destruction of home, livelihood, food stocks of people in the country's 31 provinces. The provinces of Golestan (northeastern Iran), Ilam, Lorestan and Khuzestan (all southwestern Iran) have been hit most severely particularly on infrastructures, roads, water and power installations. The floods affected 10 million people leaving two million persons in need of humanitarian assistance. 78 persons lost their lives while 2,408 people are reported injured. More than 4,893 cities and villages have been hit by the floods, 179,000 houses were destroyed/damaged.

Over 1,200 schools and 70 hospitals/health centers were damaged/destroyed. About 365,000 people were temporarily displaced, staying in emergency / temporary shelters, with relatives or host families. Agricultural areas were heavily hit, about one million hectares of farmland flooded.

According to the authorities, the disaster inflicted some USD 4.1 billion of damage on various sectors (including USD 1.5 billion in agriculture).



Figure 1: IRCS volunteers packing food parcels for distribution to affected people. Credits: IRCS

### Summary of current response

#### Overview of Host National Society

The Iranian Red Crescent Society (IRCS) has mobilised a total of 38,478 volunteers and staff (in 6,900 operational teams) were deployed to hardest hit areas; the human resources capacities of the IRCS allowing for continued operation at scale. 17 relief and rescue helicopters, 97 boats, and more than 2,000 light and heavy relief vehicles have been involved in the operation, carrying out response activities. IRCS has strong auxiliary links to Government and is mandated, under the Law on Emergency Operations, to conduct Search & Rescue, Relief Services and to provide Emergency Shelter which comprise key components of the emergency response operation.

The response operation, starting from the immediate onset of the disaster, has by now reached 684,000 persons in need. See the dashboard annexed for visualization.

In addition to external and national domestic fundraising campaign including cash and in-kind donations, IRCS has been using its own financial resources to ensure continued assistance to the affected people. The mere scale of the floods operation is stretching the financial capacities of the NS to its limits.

Key elements of the operation:

**Search & Rescue Services:** IRCS has evacuated 9,159 persons to safe areas, utilizing IRCS helicopters, boats and vehicles. Evacuations also included livestock; water was pumped out of 8,463 houses. The country's well-functioning early warning system prevented further loss of live.

**Emergency Shelter:** IRCS provided emergency shelter to those displaced or unable to return to their destroyed or damaged houses. Camps, widely set up in schools, sport clubs and alike, have been managed by IRCS with more than 120 camps run in parallel during the peak of floods, providing emergency shelter to a total of 347,000 people.

Currently, people who had been resided in emergency camps are now back to their districts, therefore, all the established camps have already been closed.

In general, floods are receding, many affected persons are returning to houses being declared inhabitable by authorities or prefer to move back to the vicinity of their houses (still staying in tents).

**Relief:** Based on conducted assessments and coordination with relevant organizations and stakeholders, the most vulnerable and affected beneficiaries were identified and beneficiaries' ration cards were issued.

During the emergency operation and early recovery phase targeted beneficiaries and groups were provided with food and non- food items (NFIs) such as tents, carpets, plastic sheets, blankets, kitchen sets, heaters, food parcels, bottled water canned food, bread, dates, rice, edible oil, sugar, beans, hygiene kits and other essential items as per the table.

The operation uses IRCS emergency stocks (held in warehouses at national and provincial level) and IRCS's resources, public in-kind and cash donations, of the internal commercial enterprises, of the NGOs, of the Movement's partners and of international donors and partners.

<b>Shelter NFIs</b>	Tents	59,918
	Carpets	79,923
	Plastic Sheets	100,883
	Blankets	200,807
	Kitchen Sets	3,191
	Heaters	6,719
<b>Food Items</b>	Food Parcels	266,330
	Bottled Water	1,429,392
	Canned Food	430,494
	Bread Loaf	1,923,777
	Dates	11,457 Kg
	Rice	217,828 Kg
	Edible Oil	26,864 kg
	Sugar	69,994 kg
	Beans	95,696 kg
<b>WASH</b>	Hygiene Kits	135,238

Table 1: Food / NFIs distributed to affected population

**Health:** 24 mobile clinics have provided basic health care, assisting the Ministry of Health's (MoH) activities and services as per the below table.

Affected Province	Training	Environment health	Nutrition	Psychosocial Support (PSS)	Mother and child health	Nursing	Doctor's visit	Total
Golestan	--	229	815	392	99	4,503	2,621	<b>8,459</b>
Lorestan	--	--	--	1,628	2,267	1,432	4,502	<b>9,829</b>
Khuzestan	4,523	1,204	1,228	2,469	3,477	5,150	13,583	<b>31,534</b>
<b>Total</b>	<b>4,523</b>	<b>1,433</b>	<b>2,043</b>	<b>4,489</b>	<b>5,843</b>	<b>11,085</b>	<b>20,706</b>	<b>49,822</b>

**Crosscutting aspects (PGI, CEA):** IRCS' accountability framework includes protection, gender and inclusion programming to ensure that specific needs of women, children, persons with disabilities and marginalized groups are considered. Special women and children centers have been set up.

A multi-channel information and feedback mechanism for the affected population exists.

### Overview of Red Cross Red Crescent Movement in country

The International Federation of Red Cross and Red Crescent Societies (IFRC) has a presence in Iran since 1991. There are no partner National Societies (NSs) present in the country, however IRCS holds memorandum of understanding with a number of Red Cross Red Crescent NSs. ICRC has a delegation based in Tehran with various number of humanitarian activities in cooperation with the IRCS. Movement partners are having regular coordination meetings in country.

An IFRC Field Assessment and Coordination Team (FACT) was deployed to Iran to support needs assessments and assist the EPoA development. Assessment missions of IRCS, the FACT team, and ICRC (for Golestan), were conducted in the north-eastern province of Golestan and the south-western province of Khuzestan.

IFRC support through the Emergency Appeal (EA) allowing to further scale up the assistance provided by IRCS with given domestic human, operational and technical resources, by increasing financial capacities.

The Red Cross Red Crescent societies of Australia, Spain, Canada, Hong-Kong, Iraq, Japan, Netherlands, Qatar, Switzerland, the Government of South Korea, European Commission's DG ECHO and OPEC's OFID have contributed to the current EA.

### Cash and in-kind contribution to Emergency Appeal:

The International Committee of the Red Cross (ICRC). The Red Cross / Red Crescent Societies of Germany, Kuwait, Qatar, Saudi Arabia, Turkey, Georgia and the United Arab Emirates.

Government of Russia, Government of France, Government of the Republic of Azerbaijan, Government of Italy, Government of the United Kingdom, Government of India, Government of the Sultanate of Oman, Government of Austria, Government of Slovakia, Government of the Czech Republic, Government of China, Government of Australia, Government of Canada, Lebanon Government.

Relief International, OPEC Fund for International Development (OFID), Médecins Sans Frontières (MSF) International, United Nations High Commissioner for Refugees (UNHCR), The United Nations Children's Fund (UNICEF), Swiss Agency for Development and Cooperation (SDC), Japan International Cooperation Agency (JICA), Norwegian Refugee Council.

### Overview of non-RCRC actors in country

Efforts of Ministries, local authorities, national NGOs and the IRCS are coordinated by the National Disaster Management Organization (NDMO), with 14 standardized sectoral working groups established. IRCS convenes the 'Relief, Search & Rescue and Emergency Shelter Working Group', and participates in another four working groups. Sectoral working groups apart from the aforementioned allocated to IRCS are led and activities widely implemented by line ministries supported by non-governmental actors. The Iranian army, police, local NGOs and governmental bodies and institutions are engaged in the ongoing operation.

The floods have triggered a wide response from local communities and grass-root initiatives across the country; Iran's population demonstrates solidarity, providing manifold activities to support the affected people.

The flood response in Iran is implemented by national and local actors, providing an example of localized response.

- UN launched a Floods Response Plan on 29 April 2019, seeking USD 25 million, out of which 50% has been covered targeting early recovery needs of vulnerable people in Golestan, Khuzestan, Ilam and Lorestan provinces with a focus on Shelter/NFI, WASH, Health, and Livelihoods. The UN working closely with national and local authorities in response to the operation.
- INGOs have limited presence in country. Norwegian Refugee Council, Relief International and MSF have established offices in Tehran and are working with the Iranian Ministry of Interior in the affected areas on WASH, Education and Health.



Figure 2: IRCS volunteers loading relief goods to a helicopter delivering aid to hard-to-reach areas. Credits: IRCS

## Summary of operation achievements

### Infrastructure:

The drinking water and power installations have been repaired and restored in most affected areas. The damaged roads have been repaired and reconstructed.

### Shelter Replenishment:

During the emergency phase, IRCS distributed 59,918 emergency tents to the most vulnerable population affected by floods, using its pre-positioned stocks. The IFRC Regional Office in MENA is in the process of procuring 2,700 standard relief tents, through an international procurement tendering process, to replenish the stock of IRCS, used during the flood response. A formal international tendering was conducted by IFRC Regional Office in MENA/Logistics, Procurement and Supply Chain Management (LPSCM) Unit. The estimated price, budgeted for a family tent, is USD 330. The tenders were launched on 5 July 2019, with the deadline to submit the bids by 18 July 2019, with the deadline to submit the bids by 18 July 2019 and is ongoing. The file will be sent to the IFRC Committee of Contract (CoC), in Geneva, for technical approval, before placing the Purchase Order. It is expected that the Purchase Order will be placed by 15 August 2019.



Figure 3: temporary emergency tents distributed to the most affected.  
Credits: IRCS

## Livelihood

### Cash Assistance:

The distribution of cash assistance to 1,000 households to the most affected by the floods is under final preparation. The beneficiary selection prioritized the households in the most vulnerable situation, for example women-headed households and families with persons with disabilities.

This operation encountered a challenge with international money transfer, which delayed the operation. Facilitating cash transfers to Iran may require an OFAC license. Obtaining an OFAC license is a long process and may take several months. This issue is being addressed both by the IFRC HQ Finance Department and the IFRC Regional Office in MENA. At the same time IRCS is working on different solutions. Additionally, IFRC & IRCS are considering an option to negotiate with a 'third-party' for assistance.

### Protection, Gender and Inclusion:

There have been no SGBV incidents registered by the IRCS. IRCS health staff are ready to refer any identified cases to the police who oversees this file in Iran and facilitate referrals to the health system (including PSS). Nonetheless data on SGBV could be highly under-reported.

IRCS has strong internal protection policies, including systematic briefing of staff and volunteers on the Code of Conduct. The NS incorporates data protection principles throughout their programs and operations. IRCS uses an internal automated system for data management. IRCS' audit and investigation department deals with confidential data and complaints received through their hotline ('112') and complaint boxes, the latter installed at their local branches and sub-branches. However, increased focus needs to be given to reporting mechanisms and referral pathways. IRCS is called to invest in Community Engagement and Accountability (CEA) to inform better on the services they deliver as per their mandate, but also to encourage affected communities to provide feedback on their needs and report potential issues that could affect the quality of services delivered by the NS.

## Operation Risk Assessment

The ongoing external challenges related to political situation and its consequences have been the main risk which is resulted to challenges on international cash transfer to Iran. This has caused delays on cash availability and consequently more delays on implementation of planned programs.

## B. OPERATIONAL STRATEGY

### Overall Operational objective:

The overall objective of this operation is to ensure appropriate assistance for 30,000 households (150,000 people) affected by floods in the provinces of Golestan, Ilam, Khuzestan and Lorestan in a timely, effective, and efficient manner, providing them with support to meet their basic needs through unconditional cash grants. In parallel, material preparedness for the ongoing operation / other emergencies is reinforced by replenishing depleted shelter emergency stocks.

### Proposed strategy

For this section, please refer to the [Emergency Plan of Action](#).

### Operational support services:

For this section, please refer to the [Emergency Plan of Action](#).

## C. DETAILED OPERATIONAL PLAN

 <b>Shelter</b> People reached: 9,000 HH (45,000 people)		
<b>Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of targeted people with safe and adequate shelter and settlements	45,000 people (9,000 HH)	0
<b>Output 1.1: Short, medium and long-term shelter and settlement assistance is provided to affected households</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# households provided with emergency shelter and settlement assistance	45,000 people (9,000 HH)	0
<b>Progress towards outcomes</b>		
IRCS will be supported to continue their ongoing / future relief operations through partial replenishment of depleted IRCS stocks for three items distributed in large quantities: tents, blankets, and kitchen sets. Based on the funding coverage under this appeal, the partial replenishment will focus on tents. It will thereby restock IRCS' contingency storage and allow for support operational preparedness and. However, IRCS was able to reach the same number targeted under this objective using its resources.		



## Livelihoods and basic needs

People reached: 0 (within the EA); 658,000 in total

### Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods

Indicators:	Target	Actual
# of households provided with unconditional / multipurpose cash grants and able to cover their monthly basic needs	150,000 people (30,000 HH)	0

### Output 1.1: Households are provided with unconditional/multipurpose cash grants to address their basic needs

Indicators:	Target	Actual
# of households provided with unconditional/multipurpose cash grants	150,000 people (30,000 HH)	0

### Progress towards outcomes

Following the defined timelines for the assistance of 30,000 households (150,000 individuals) with one-off unconditional and unrestricted cash grants (CHF 100) via bank transfer to meet basic needs, arrangements are already planned for overall implementation pending the funding transfer to Iran. Current focus is on final list of beneficiaries and cash availability / transfer for implementation of the targeted groups



## Protection, Gender and Inclusion

People reached: 0 (within the EA)

### Outcome 1: Communities identify the needs of the most vulnerable and particularly disadvantaged and marginalised groups, as a result of inequality, discrimination and other non-respect of their human rights and address their distinct needs

Indicators:	Target	Actual
Does the operation demonstrate evidence of addressing the specific needs to ensure equitable access to disaster response services?	Yes	Yes

### Output 1.1: NS programmes improve equitable access to basic services, considering different needs based on gender and other diversity factors.

Indicators:	Target	Actual
# of staff and volunteers trained on the Minimum Standards	100	0

### Output 1.2: Emergency response operations prevent and respond to sexual- and gender-based violence and all forms of violence against children.

Indicators:	Target	Actual
# of staff and volunteers trained on addressing SGBV	100 men and women	0

### Progress towards outcomes

Data collection for review of specific needs (based on gender and other diversity factors) is ongoing. Building on its findings (good practice and lessons learned), one-day trainings for staff and volunteers (prioritizing the most affected provinces' branches) on IFRC 'Minimum standards for protection, gender and inclusion in emergencies' (including CFS) and addressing SGBV will contribute to increased awareness for PGI and facilitate integration of crosscutting activities in the current and future responses.

## Strengthen National Society

**Outcome S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform**

Indicators:	Target	Actual
<i>reported under MAAIR001</i>	-	-

**Output S1.1.6: National Societies have the necessary corporate infrastructure and systems in place**

Indicators:	Target	Actual
# of IRCS staff and Volunteers trained on CBI and CEA (reported under MAAIR001)	-	-

### Progress towards outcomes

Capacity development activities for CBI and CEA have been planned and budgets have been ensured in the Operational Plan 2019 (OP) for Iran (MAAIR001): the OA intends to enhance capacities through training of headquarters and branch staff and volunteers on CBI and CEA. They are mentioned here for reference, yet they are not budgeted in the EA and will be reported under the OP. The OP will be amended in order to align timelines with the EA.

## International Disaster Response

**Outcome S2.1: Effective and coordinated international disaster response is ensured**

Indicators:	Target	Actual
Effective and coordinated international disaster response ensured	Yes	ongoing

**Output S2.1.1: Effective response preparedness and NS surge capacity mechanism is maintained**

Indicators:	Target	Actual
# of FACT members deployed in the country	4	4

**Outcome S2.2: The complementarity and strengths of the Movement are enhanced**

Indicators:	Target	Actual
Are coordination tools and mechanisms in use within the Movement response?	Yes	Yes

**Output S2.2.1: In the context of large-scale emergencies the IFRC, ICRC and NS enhance their operational reach and effectiveness through new means of coordination.**

Indicators:	Target	Actual
Movement coordination is well-established, and all the partners and the relevant reference centres are regularly informed about the progress	Yes	ongoing

### Progress towards outcomes

A four-person Field Assessment and Coordination Team (FACT) deployed to Iran in April to support needs assessments and assist with EPoA development. With adequate capacities of IRCS existing, no further deployments of Surge capacities are foreseen. IFRC' Country Office and the IFRC Regional Office are upholding close contact with IRCS and will continue to assist throughout the operation with technical expertise and advice as required. Similarly, ICRC's Iran delegation is stand-by to support IRCS in the flood response operation; all Movement partners in country (there are no partner NS present) are having regular coordination meetings (in the spirit of the SMCC process). Partner NS have been kept up-to-date through partnership calls and information updates.

## Influence others as leading strategic partner

**Outcome S3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.**

Indicators:	Target	Actual
IFRC and NS are visible, trusted and effective advocates on humanitarian issues	Yes	Yes

**Output S3.1.1: FRC and NS are visible, trusted and effective advocates on humanitarian issues**

Indicators:	Target	Actual
# of communications materials produced (social media engagement, news articles, interviews, AV materials, etc.)	24	21

**Output S3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.**

Indicators:	Target	Actual
# of PMER monitoring visits	1	0
# of evaluations conducted	1	0

**Outcome S3.2: The programmatic reach of the National Societies and the IFRC is expanded.**

Indicators:	Target	Actual
The MDRIR002 has contributed to effectively and efficiently complement IRCS's ongoing flood operation.	Yes	ongoing

**Output S3.2.1: Resource generation and related accountability models are developed and improved**

Indicators:	Target	Actual
% appeal coverage	80	48.9%

### Progress towards outcomes

IRCS's Public Relations Department is leading the communications in this operation. Since the onset of the floods, IRCS has been disseminating regular information for public awareness and information via twitter, Instagram and the IRCS website. The National Society owns a nationwide TV station and newspaper, both disseminating information. Daily media releases have also been provided since the onset of the disaster on IRCS homepage and Instagram.

The IFRC MENA regional head of communications is providing additional support throughout the operation. Social media will be mobilised as follows: Three tweets a week on IFRC MENA and HQ accounts, two Instagram audio-visual stories per week, one story a week will be posted on Linked IN and Facebook, bi-weekly story posted on IFRC.org

IRCS PMER (embedded in the IRCS EOC) takes responsibility for day-to-day monitoring of the implementation. The IRCS operation monitoring teams at branch level are conducting field monitoring visits regularly and on specific demand.

In accordance with the IFRC EA reporting standards, regular updates will be issued during the operation's timeframe with a final report issued within three months after the end of the operation. Technical PMER capacity and technical support is provided through IFRC MENA Regional office PMER team. An end-of-operation evaluation will take place to capture relevance, efficiency and effectiveness of the operation.

## Effective, credible and accountable IFRC

### Outcome S4: The IFRC enhances its effectiveness, credibility and accountability

Indicators:	Target	Actual
<i>financial transfer mechanism is successfully implemented</i>	YES	ongoing

### Output S4.1.3: Financial resources are safeguarded; quality financial and administrative support is provided contributing to efficient operations and ensuring effective use of assets; timely quality financial reporting to stakeholders.

Indicators:	Target	Actual
<i># of overdue financial reports</i>	0	0

### Progress towards outcomes

In cooperation with partners, IFRC is working on securing a funding channel to Iran (see 'Operation Risk Assessment'). IFRC MENA Regional Office logistics and finance department are providing technical support to ensure procurements and financial reporting in accordance with the IFRC standards.

## D. BUDGET

No budget revisions (compared to the EPoA) were made.

### Iran Floods MDRIR002

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	1,998,000			1,998,000
Shelter - Transitional	0			0
Construction - Housing	0			0
Construction - Facilities	0			0
Construction - Materials	0			0
Clothing & Textiles	0			0
Food	0			0
Seeds & Plants	0			0
Water, Sanitation & Hygiene	0			0
Medical & First Aid	0			0
Teaching Materials	0			0
Utensils & Tools	0			0
Other Supplies & Services	0			0
Emergency Response Units	0			0
Cash Disbursements	3,000,000			3,000,000
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>4,998,000</b>	<b>0</b>	<b>0</b>	<b>4,998,000</b>
Land & Buildings	0			0
Vehicles	0			0
Computer & Telecom Equipment	0			0
Office/Household Furniture & Equipment	0			0
Medical Equipment	0			0
Other Machinery & Equipment	0			0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Storage, Warehousing	0			0
Distribution & Monitoring	0			0

Transport & Vehicle Costs	0			0
Logistics Services	0			0
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
International Staff	0			0
National Staff	0			0
National Society Staff	0			0
Volunteers	0			0
Other Staff Benefits	0			0
<b>Total PERSONNEL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Consultants	0			0
Professional Fees	0			0
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Workshops & Training	35,000			35,000
<b>Total WORKSHOP &amp; TRAINING</b>	<b>35,000</b>	<b>0</b>	<b>0</b>	<b>35,000</b>
Travel	17,500			17,500
Information & Public Relations	0			0
Office Costs	0			0
Communications	5,000			5,000
Financial Charges	5,000			5,000
Other General Expenses	0			0
Shared Office and Services Costs	0			0
<b>Total GENERAL EXPENDITURES</b>	<b>27,500</b>	<b>0</b>	<b>0</b>	<b>27,500</b>
Partner National Societies	0			0
Other Partners (NGOs, UN, other)	0			0
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Programme and Services Support Recovery	328,933	0	0	328,933
<b>Total INDIRECT COSTS</b>	<b>328,933</b>	<b>0</b>	<b>0</b>	<b>328,933</b>
<b>TOTAL BUDGET</b>	<b>5,389,433</b>	<b>0</b>	<b>0</b>	<b>5,389,433</b>

## Reference documents



Click here for:

- [Emergency Appeal](#)
- [Emergency Plan of Action](#)

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives.**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote social inclusion  
and a culture of  
**non-violence** and peace.