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Emergency Plan of Action Operation Update Vietnam: Floods

 International Federation
of Red Cross and Red Crescent Societies

DREF n° MDRVN018	Glide n° FL-2019-000092-VNM
EPoA update n° 1; Date of issue: 25 September 2019	Timeframe covered by this update: 1 month (16 August – 31 August 2019)
Operation start date: 16 August 2019	Operation timeframe: 3 months and end date: 16 November 2019
Overall operation budget: CHF 299,608	DREF amount initially allocated: CHF 299,608
N° of people being assisted: 18,100	
Host National Society(ies) presence (n° of volunteers, staff, branches): Viet Nam Red Cross Society (VNRC) is one of the leading humanitarian actors in Vietnam. It has over four million members and boasts a network of branches in all 63 provinces and major cities down to district and commune levels, with 425,776 Red Cross volunteers registered. It has at least 15,000 staff, of which around 220 are at the headquarters and the rest in the branches. There is one national disaster response team (NDRT) and 31 provincial disaster response teams (PDRT) located in disaster-prone provinces to enhance timely response in the event of emergencies.	
Red Cross Red Crescent Movement partners currently actively involved in the operation: At present, no other Movement partner has confirmed bi-lateral support to the National Society.	
Other partner organizations actively involved in the operation: The National Committee for Disaster Prevention and Control (NCDPC), People's Aid Coordinating Committee (PACCOM), UN agencies, NGOs and private sectors are also assessing the situation and start dispatching their in-kind support to affected provinces.	

A. SITUATION ANALYSIS

Description of the disaster

In August 2019, several provinces in the center, central highlands and south of Vietnam were impacted by floods following torrential rain. The worst affected provinces have been Kien Giang followed by Lam Dong, Dak Lak and Dac Nong. Other provinces affected include Gia Lai, Kon Tum, Dong Nai, Binh Thuan and Binh Phuoc. (Click [here](#) for the map of affected areas). According to the latest report issued by the National Steering Committee for Natural Disaster Prevention and Control (NCDPC), there have been 11 deaths, one (1) missing, five (5) people injured and over 1,985 people evacuated. In total, 12,307 houses have been flooded. In addition, households have lost livestock, gardens and other assets.

Flooding of the Cam Ly river in Lam Dong peaked on the evening of 8 August 2019 at 834.25m, exceeding all previous records of 0.28m. While the water level in the river dropped slightly to 830.41m on the following day, it remains at dangerous levels. Flooding of the Dong Nai river at peaked on 9 August 2019 was at 114.10m.

Due to the influence of the southwest monsoon, in the central highlands and in the southern provinces, it continued raining on 11 August 2019 in some places with heavy and scattered rain with thunderstorms (rainfall of 10-30mm / 24h, with place on 50mm / 24h); particularly, Dak Nong, Lam Dong, Binh Phuoc and Dong Nai provinces have experienced heavy rain (rainfall of 30-60mm / 24h). Since 12 August 2019, rain in the central highlands and southern regions has decreased. Numbers of those affected and damage to property in nine provinces are provided as follows:

Table 1: Numbers of affected and damage to property in nine provinces

Description	Gia Lai	Dak Lak	Dac Nong	Lam Dong	Kon Tum	Dong Nai	Kien Giang	Binh Phuoc	Binh Thuan	Total
# of people										
Dead	1	1	5	1	2	1	-	-	-	11
Missing	-	-	-	-	-	-	-	-	-	-
Injured	-	1	-	4	-	-	-	-	-	5
Evacuated	-	-	-	-	-	-	1,985	-	-	1,985
# of houses										
Evacuated	-	20	-	548	-	869	-	-	-	1,437
Submerged	26	1,079	60	2,430	-	32	8,424	4	252	12,307
Loss of agriculture, fishery and. poultry (ha)										
Rice field submerged	-	-	-	-	-	-	-	-	-	22,218
Vegetable submerged	-	-	-	-	-	-	-	-	-	1,110
Trees damaged	-	-	-	-	-	-	-	-	-	2,582
Fruit trees	-	-	-	-	-	-	-	-	-	1,083
No. Poultry	-	-	-	-	-	-	-	-	-	120,741
No. Cattle	-	-	-	-	-	-	-	-	-	299
Aquaculture	-	-	-	-	-	-	-	-	-	125

Source: National Steering Committee for Natural Disasters Prevention and Control and the Red Cross Chapters, 11 August 2019.

Initial needs assessments indicated that people have experienced damage to their houses and crops as well as household items and livelihood assets. Households were identified to urgently need assistance to meet their immediate needs including food, water, recovery shelter materials and the replacement of assets. At the time of this operations update, the waters have completely receded and people have returned to their homes with rehabilitation now underway.

Summary of current response

Overview of Host National Society

Close coordination between the VNRC and its government counterparts is assured through the National Society's presence in the National Steering Committee on Natural Disaster Prevention and Control.

From the onset of the floods, VNRC has closely monitored the situation with local counterparts. At the branch level, the national society has been active in assisting with the dissemination of early warnings and evacuations. VNRC immediately released emergency aid, including cash assistance (CHF 11,000) and essential household items, including household kits, boxes of water purification sachets and health risk and hygiene promotion leaflets, 20 water ceramic filters (from VNRC stocks). These supports were given to the severely affected by flooding: provinces of Dak Lak, Dak Nong, Kien Giang, Lam Dong and Dong Nai. As of 10 September 2019, at least 800 affected households (3,200 people) have been assisted by staff and volunteers with emergency cash, household items and food items as well as water purification powder sachets.

National Disaster Response Teams (NDRTs) were deployed to the affected provinces of Dak Lak, Dak Nong, Lam Dong, Dong Nai and Kien Giang to assist the local chapters to immediately respond to the floods and conduct the needs assessment. Thousands of volunteers and staff from local chapters participated in the evacuation of people to safer places especially in Phu Quoc Island, Kien Giang province. The evacuation was well coordinated with local authorities to prepare for emergency response. These teams were also actively involved in needs assessments and relief distribution. In addition, local Red Cross chapters mobilised staff and volunteers to join the local authorities and department of health to conduct disease prevention and hygiene promotion sessions and distribute leaflets.

The VNRC disaster preparedness capacity also allowed the National Society to provide timely assistance in the form of household kits, in cash distributions to beneficiaries. Apart from the government, the VNRC has been among the very first to respond to this flood situation, and continues to be one of the leading actors working in the affected provinces.

On the ground, the local Red Cross chapters have used their own funds to provide some free meals for people being evacuated (in Phu Quoc Island, Kien Giang province), cash as well as food items including instant noodles and rice (in other provinces).

Table 2: List of distribution location

Province	District	commune	Hamlet/Village	No. of households / beneficiaries				Distribution date
				No. of HH	Male	Female	Total bene.	
Lam Dong	Da Teh	My Duc	Hamlet 1	7	17	19	36	12/8/2019
			Hamlet 2	5	13	14	27	
			Hamlet 3	2	4	5	9	
			Hamlet 4	6	12	19	31	
			Hamlet 5	6	9	15	24	
			Hamlet 7	4	7	12	19	
	Trieu Hai	Hamlet 3a	3	6	8	14		
		Hamlet 3b	8	12	13	25		
		Hamlet 4a	12	23	27	50		
		Hamlet 4b	4	7	8	15		
		Hamlet 5	3	8	7	15		
	Cat Tien	Nam Ninh	Hamlet Ninh Dai	5	11	13	24	
			Hamlet Ninh Thuong	3	7	8	15	
		Tien Hoang	Hamlet 1	8	13	18	31	
			Hamlet 5	14	22	38	60	
Hamlet 2			4	7	11	18		
Hamlet 4			4	8	10	18		
Hamlet 6			2	4	5	9		
Total – Lam Dong				100	190	250	440	
Dak Lak	Ea Súp	Ia Rvê	Hamlet 14	4	8	12	20	12/8/2019
			Hamlet 12	46	156	35	191	
		Ia Lốp	Hamlet Dai Thon	10	24	20	44	
			Hamlet Dong	8	24	10	34	
			Hamlet Lau Nang	10	24	20	44	
			Hamlet Chieng	8	8	30	38	
	Hamlet Dung	14	10	56	66			
Total – Dak Lak				100	244	183	427	
Total for Dak Nong province				100				
GRAND TOTAL				300	434	433	877	

Two assessment teams were sent out to the field for the emergency relief operation and need assessment in Dak Lak, Dak Nong and Lam Dong provinces.



VNRC visit affected households in Đắk Lắk province. (Photo: VNRC)



VNRC Southern Chapter visit affected households in Đắk Lắk province. (Photo: VNRC)

In addition, VNRC has mobilized 400 household kits and water purification sachets from their warehouse in Da Nang which will be distributed in four provinces.

Overview of Red Cross Red Crescent Movement in country

The IFRC Community Safety and Resilience Manager from CCST Bangkok has been coordinating and working closely with VNRC, providing support to the National Society for updating the information and monitoring the situation remotely. There is planned technical missions from the CCST and deployment of Regional Disaster Response Team (RDRT) to support the implementation of the operation.

On 16 August 2019, the IFRC released CHF 299,608 from the DREF to support VNRC respond to the escalating situation, after their own capacity and resources was exceeded. The major donors and partners of the Disaster Relief Emergency Fund (DREF) include the Red Cross Societies and governments of Belgium, Britain, Canada, Denmark, German, Ireland, Italy, Japan, Luxembourg, New Zealand, Norway, Republic of Korea, Spain, Sweden and Switzerland, as well as DG ECHO and Blizzard Entertainment, Mondelez International Foundation, and Fortive Corporation and other corporate and private donors. The IFRC, on behalf of the national society, would like to extend thanks to all for their generous contributions.

VNRC has been actively sharing information with three Partner National Societies in Vietnam, including American Red Cross, German Red Cross and Swiss Red Cross, but none of the PNS are providing assistance for this operation at time of operations update.

Overview of non-RCRC actors in country

The National Steering Committee for Disaster Prevention and Control has closely monitored and supported the People's Committee of Dak Nong Province and the Ministry of Industry and Trade to implement necessary measures to ensure safety for the works and downstream hydropower plant namely Dak Kar in Dak Nong province. Similar measures have been put in place in Phu Quoc Island of Kien Giang province to ensure safety for local people and tourists.

The National Center for Hydrometeorological Forecasting has provided regular forecasts and warnings for directing and responding; Vietnam Television, Radio Voice of Vietnam and the mass media agencies at the central and local levels continues to provide information and communication on natural disasters, the direction and overcoming of consequences.

VNRC is a member of the UN Humanitarian Country Team and sits on the Cash Working Group as well as convening the inter-agency Shelter Cluster. VNRC has continued to informally share information with these groups as requested. In addition to that, VNRC has close relationships with members of the local corporate sector including The Coca-Cola Company, Procter & Gamble and CP group, who have provided some in-kind assistance including fresh water-bottles and food items.

Needs analysis and scenario planning

Needs analysis

Over 12,000 houses have been destroyed and inundated. Thousands of hectares of rice and other crops have been damaged. Based on the initial data collected, the main impacts of the disaster have been to shelter, household items and livelihoods. In response, VNRC has been distributing emergency cash, household items (household kits), water

purification sachets and mobilizing volunteers for evacuating people to higher ground and conducting disease prevention and hygiene promotion sessions as well as cleaning up the environment.

Damages to shelter and belongings are reported the most crucial. In response to the shelter needs, the local government released funds and mobilized contributions from private sectors in the province to provide shelter materials for those lost or damaged. The support from the government has varied depending on the level of damage. VNRC has coordinated with partners to ensure complementary support and enable affected families to cover their basic needs.

According to the latest assessment reports from the field that there is no initial major threat to disease outbreaks in most of the affected areas. As the flood waters are already receding a large proportion of those affected have returned to their homes and are able to access household latrines. Those whose houses have been completely or partially damaged are either sheltering with family or in government shelters and schools with access to adequate sanitation facilities for the short-term. At the time of this report, 100 per cent evacuees have returned their home and start the rehabilitation efforts. Their long-term sanitation needs, in terms of reconstruction of damaged latrines, will be supported by the Government grants for households who have lost their houses. Furthermore, the Ministry of Health (MoH) has mobilized health workers and staff from local health clinics and hospitals in the affected areas to clean up the environment and remove all potential mosquito breeding places. In the meantime, health and hygiene education and awareness sessions have been carried out in the affected areas.



Cash distribution to affected households in Ea Sup commune, Dak Lak. (Photo: VNRC)

However, due to cumulative rainfall in the past few days, Cam Ly dumpsite in Da Lat, Lam Dong province which was sitting on top of a hill collapsed and was swept away down the stream, impacting water source and agriculture land. This incident was reported to pose a threat to vector-borne diseases and sanitation for those who live downstream and in nearby areas if immediate actions are not taken. Therefore, it is suggested that VNRC will need to escalate the involvement in vector-borne disease prevention and hygiene promotion sessions in Da Lat, Lam Dong province.

Cash-based interventions are being used as one of the modalities under this operation as according to the rapid assessment for markets (RAM) which has now been conducted, the markets in these provinces, they are still functioning, and people can purchase food and essential commodities. There have been no risks identified or threats in the provinces, with local governments mobilized and providing support to affected communities.

For cash assistance, VNRC is targeting an initial 3,500 households which are directly affected by the floods and categorized as poor or near-poor as per national standards to be assisted through this plan of action. The amount of money being allocated is according to three different levels:

- Level 1 with VND 500,000 (CHF 21), for one-person household.
- Level 2 with VND 1 million (CHF 42), for two to three persons household.
- Level 3 with VND 1.5 million (CHF 64), for more than three persons household.

In terms of household items, VNRC is also targeting 900 households whose houses are damaged and their belongings are damaged or swept away.

Beneficiary selection

Based on the impact of the disaster, the identified urgent needs, and the capacity of its branches in the affected areas, VNRC is targeting the most vulnerable poor households that have been severely affected by the floods. While lost livelihood and/or houses severely damaged will be considered the most important criteria for beneficiary selection, the following criteria will be taken into account during the process of prioritization. Three provinces are Dak Lak, Lam Dong and Kien Giang.

Primary criteria

Households must meet at least one of the following criteria:

- Loss of food source (main food source of households was lost or heavily damaged due to the floods).
- Loss of household assets and/or assets used for livelihood, such as rice fields, fish/shrimp and other aquacultures.
- Loss or partially destroyed houses/shelters or inundated.
- Households who have lost family members in the floods.

- People injured by the floods or sick people who are unable to work for a living.

Secondary criteria

If the number of households who meet all primary criteria is higher than the capacity to support, then secondary criteria will be used for further selection. Households will need to meet any one of the secondary criteria, the ranking will be from the top list down, as follows:

- Households who are on the latest list of poor households (2 scores).
- Households who are on the latest list of near poor households (1 score).
- Households who self-report not receiving any support or received very little support from other individuals or organizations (1 score).
- Households of which none of the members has the capacity to work (1 score).
- Households caring for disabled or chronically ill people (1 score).
- Female-headed households (1 score).
- Households with pregnant or lactating women (1 score).
- Households with elderly over 65 years old (1 score).
- Households with children under 5 years old (1 score).

Based on importance, each of the above-mentioned criteria will be given 1-2 points and support will be provided to those having the highest scores. Beneficiary selection will be coordinated with local authorities and other stakeholders to avoid overlapping. This is currently underway.

Scenario planning

Although the amount of rainfall on 11 August 2019 in the central highlands was getting a bit less, it still reached 93mm in Bao Loc district (Lam Dong province) and 130mm in Dak Mot district (Kon Tum province). The crops were damaged which is likely to cause a shortage of food and livelihood challenges.

Operation Risk Assessment

Over ten of thousands of families have been affected by the disaster and it is challenging to categorize the level of damages to shelter, household items and livelihoods, which may lead to difficulties in selecting beneficiaries. VNRC headquarters will closely monitor and provide technical support to the provincial chapters and at the same time work closely with local government in the beneficiary selection process to ensure the process is accountable and transparent for the affected communities.

The cash transfer mechanism being used will now be “cash in envelope” as NRC is not yet ready for using FPSs with some lessons learned from the simulation exercise which was carried out in Quang Tri which need to be further addressed and finetuned before engaging in using a financial intermediary.

B. OPERATIONAL STRATEGY

Overall Operational objective

The operation aims to meet the immediate needs of 4,400 of the most vulnerable affected households (17,600 people) through the provision of household kits, water purification tablets (WPTs) and unconditional multi-purpose cash grants.

Proposed strategy

The overall operational strategy of VNRC for this operation remains unchanged; and is accordance with the original EPOA. This includes

The assistance provided to those affected by the floods differs according to initial impact and immediate needs, in coordination with other actors on the ground. While the overall operation aims to provide assistance to 18,100 people or 4,525 households. 3,500 households are being targeted with Multi-purpose cash-grants (MPCG) across three provinces. The purpose of MPCG is to enable the affected households to procure other items which they have not been supported or to cover other services such as health and care, school items for their children or to provide them some seeds, fertilizer or livestock. The MPCG distribution will be carried out by VNRC staff and volunteers through cash in envelop due to time limitation to have agreement with the financial service providers (FPSs). Of these households,900 are receiving assistance through the provision of household kits. Further, WASH assistance is being provided to three provinces, targeting 1,200 households (4,800 people) in the form of water purification sachets and orientation on safe water storage and handling. In addition, an additional 5,000 people are being targeted for health and hygiene promotion in one of the three provinces where a dumpsite has collapsed.

VNRC has already used its own funding to purchase dry food packages, including rice and noodles to distribute to households. The packages will be distributed with unrestricted multi-purpose cash grants to 3,500 households in the three affected provinces of Dak Lak; Lam Dong; and Kien Giang. The households being targeted are those who have been affected and that are categorized as poor or near poor as defined by national criteria. In addition, a number of secondary criteria will be factored in to ensure that the assistance reaches the most vulnerable households. The beneficiary selection process is being undertaken in close consultation with the local authorities, firstly to identify the poor and near poor households and secondly the community to identify those that meet the secondary criteria. The selection process is being guided by experienced staff from VNRC's headquarters to support Chapter staff. The amount of money being allocated is at three different levels:

- Level 1 with VND 500,000 (CHF 21), for one-person household.
- Level 2 with VND 1 million (CHF 42), for two to three persons household.
- Level 3 with VND 1.5 million (CHF 64), for more than three persons household.

These amounts have been determined based on previous operations and market assessments and in consultation with the cash working group in Vietnam who are currently working on the standardisation of VCA assistance and a common inter-agency Minimum Expenditure Basket.

VNRC have prioritized 900 households who have experienced damage to their houses to receive household kits. These kits will support the most affected households to recover necessary household items. The kit consists of cooking and kitchen utensils, two (2) mosquito net, two (2) blankets, a 10-litre water bucket and water container. In addition, VNRC are distributing water purification sachets from their own stock and delivering orientation and IEC materials on the correct use of the sachets and safe water storage and handling.

In terms of disease prevention and control, VNRC is scaling up awareness campaigns on disease prevention and control and hygiene promotion in Da Lat, Lam Dong where Cam Ly dumpsite was collapsed posing threats to water contamination and vector borne disease outbreak.

Based on the experience from previous operations that two main items (blanket and mosquito net) have been requested to be procured regionally and shipped in Viet Nam and VNRC will use its own fund to procure the remaining items.

Support Services

Human resources

The National Society have appointed one Operation Manager to oversee the implementation and monitoring of all outputs under the operation. One Finance officer has been assigned to the operation and is responsible for overseeing the reconciliation of expenditure and producing timely financial reports. At Chapter level one focal point has been assigned in each province to oversee the implementation of activities within the affected communes. A total of 200 volunteers have been mobilized for this response and provided with emergency health insurance as well as appropriate personal protective equipment.

The IFRC CCST is supporting VNRC in this operation with technical support from the IFRC Asia Pacific Regional Office (APRO) in Kuala Lumpur, as needed.

Communication

The VNRC communications team is ensuring that Red Cross response efforts are effectively communicated to the public in a timely manner. VNRC staff and volunteers across the country are actively contributing to institutional communications through their own social media networks.

IFRC's communications teams in CCST and APRO support VNRC's communications efforts in sharing voices from the community and showcasing its response activities through the production of audio-visual materials,. The materials are shared with the wider Red Cross Red Crescent network and the general public to ensure broad visibility to the recovery efforts on various communications channels. Efforts have been made to encourage a more community and volunteer-centered approach to communication, where communities and volunteers are portrayed with dignity and solution providers. Communication has been taking place on social media platforms, websites as well as engagement with local and international media.

To further support VNRC's visibility and communications efforts, it has been agreed that a two person RDRT team will be deployed. The team, due to arrive on 27 September for up to ten days, will gather high-quality audiovisual and written communications material on VNRC's unconditional cash distribution and hygiene kit use in households.

Information technology and telecommunications

The DREF operation is covering costs of mobile phone credits and internet cards for the chapters involved. VNRC is ensuring that staff and volunteers involved in the operation are accessible via mobile phones. The chapters have sufficient computer software and hardware capacity, and support for the operational requirements.

Security

The IFRC security framework is applicable for this operation. With regards to VNRC staff and volunteers, the National Society's security framework is being applied. In terms of security during distributions, the national society is working very closely with local government in the identification of appropriate distribution points considering aspects such as access and security. Local government will assist in deploying appropriate district and commune level staff to secure distribution points and ensure that distributions run smoothly.

Community engagement and accountability (CEA)

VNRC have a proactive approach to Community Engagement and Accountability. Affected communities are being engaged in the beneficiary selection process (which is underway) and being given access to information on the criteria being used for the selection process. Communities are also being engaged in verifying information regarding beneficiary households to ensure that the most vulnerable are reached. In addition, the national society has a standard approach to establishing beneficiary feedback mechanisms that has been activated during the selection and distribution processes at the commune level. Phone hotlines of VNRC Operation Manager and local Chapter Officer in Charge of the operation will be established and focal points not directly involved in the operation, have been designated at both the headquarter and chapter level as well as within local authorities to receive beneficiary feedback. In addition, beneficiary feedback boxes are being made available at beneficiary selection processes and distribution sites to allow anonymous feedback. Following the distribution processes post distribution monitoring will be undertaken to assess the level of satisfaction from beneficiaries regarding the nature of the response as well as different aspects of the distribution processes such as the timeliness of the support and suitability of the distribution processes.

Planning, Monitoring, Evaluation and Reporting (PMER)

Reporting on the operation is being carried out in accordance with the IFRC reporting standards. Regular updates are being issued during the operation's timeframe, and a final report issued within three months after the end of the operation. The operation is receiving support through IFRC CCST PMER team. The operation monitoring teams are making field visits as needed. This is helping identify and, where possible and necessary, resolve any issues. Necessary tools and templates for regular data collection and reporting have been adopted from existing PMER resources.

Administration and Finance

IFRC CCST Finance and Admin units are providing the necessary operational support for review, validation of budgets, bank transfers, and technical assistance to VNRC on procedures for justification of expenditures, including the review and validation of invoices. VNRC has implemented DREF's previously and has complied with the necessary financial procedures to the required standards.

Logistics and Supply Chain

Logistics activities aim to effectively manage the supply chain, including procurement, customs clearance, fleet, storage and transport to distribution sites in accordance with the operation's requirements and aligned to IFRC's logistics standards, processes and procedures. VNRC has a logistics focal point in Da Nang and Warehouse managers who extend the logistics support to the operation and coordinate the deployment of household kits to the affected areas such as transportation of goods by trucks, reception points at arrival destinations.

The household kits to be distributed under this operation are available in NS pre-positioned stocks and have been released to meet immediate operational needs. Replenishment of two items included in the household kits, blankets and mosquito nets is done are being supported internationally by the APRO OLPSCM Unit (this is underway). The remainder of the items are being procured locally with VNRC funds using VNRC's procurement processes. VNRC is bound to follow the procurement laws of the government and have an established procurement committee structure which includes both the national and provincial level and appoints focal points to oversee the process and to ensure that it meets requirements. Several VNRC staff have been trained in the government's procurement regulations. OLPSCM will also provide additional technical logistics/procurement support to IFRC CCST in Bangkok and VNCS as and when needed.

C. DETAILED OPERATIONAL PLAN



Shelter

People reached: 877

Male: 434

Female: 433

Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions

Indicators:	Target	Actual
# of people targeted for replacement of basic household items	3,600	877

Output 1.1: Short, medium and long-term shelter and settlement assistance is provided to affected households

Indicators:	Target	Actual
# of households targeted for replacement of basic households' items	900	300

Progress towards outcomes

300 household kits have been distributed to 300 households in three provinces of Lam Dong, Dak Lak and Kien Giang during the first few days of the floods. The household kits were immediately released from VNRC warehouse in Da Nang and transported by trucks to three provinces on 11 August 2019 and the distribution was done on 12 August 2019. At least 877 beneficiaries (M-434; F-433) were assisted through the immediate availability of household kits and another 600 households will be targeted as the beneficiary selection process is finalized in all three targeted provinces. The transportation of the 600 household kits from its main warehouse in Ha Noi to the warehouse in Da Nang have been arranged with the assistance and support from Hanoi Railway Station with free transportation cost. The DREF will assist VNRC to cover the transportation cost from Da Nang warehouse to three provinces of Dak Lak, Lam Dong and Kien Giang. It is expected that 600 household kits will arrive to the target locations by 16 September 2019 and ready for the distribution from 20 September 2019 onwards.

Organization of beneficiary target trainings have been carried out in all three provinces from 11 to 13 September 2019. The participants are Red Cross staff at provincial, district and commune levels, representatives from commune's people committees, the Fatherland Front, women union, and heads of hamlets were communicated on the operation's objectives and trained on procedures and steps to identify beneficiaries. The guidelines for selection beneficiaries will be for the household kits and unconditional cash grants.

Prior to the above trainings, VNRC chapters have organized meetings with local Red Cross and authorities in order to identify and select the target hamlets/villages, communes and districts as well as agree on the training and distribution plan in the local area.

In terms of the replenishment of 900 household kits, VNRC has requested the IFRC CCST to support the procurement of blankets and mosquito nets. As a result, the IFRC has sent the request to APRO Logistics (OLPSCM) Unit to procure 4,250 blankets and 4,250 mosquito nets have been transported by the APRO Logistics Unit with ETA 11 September 2019 to Hai Phong Port, Viet Nam. Currently, VNRC is in process to obtain the approval from Ministry of Finance for the tax exemption. These items will be transported to VNRC Warehouse in Hanoi.

The CCST Community Safety and Resilience Manager is joining the VNRC team from 20- 24 September 2019 to distribute household kits and conduct household visits as part of post distribution monitoring.



Livelihoods and basic needs

People reached: 0

Male: 0

Female: 0

Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods

Indicators:	Target	Actual
# of targeted households that have enough cash and food to meet their survival threshold	3,500	0

Output 1.5: Households are provided with unconditional/multipurpose cash grants to address their basic needs

Indicators:	Target	Actual
# of households reached with cash for basic needs	3,500	0

Progress towards outcomes

A rapid assessment of markets in affected provinces has been conducted by the chapters with the guidance of VNRC HQs found that the market is functional and there is no indication of price surge which informs VNRC to go ahead with unconditional cash grant to support the affected population with necessary items and services through the use of cash grant.

Organization of beneficiary target trainings have been carried out in all three provinces from 11 to 13 September 2019. The participants are Red Cross staff at provincial, district and commune levels, representatives from commune's people committees, the Fatherland Front, women union, and heads of hamlets were communicated on the operation's objectives and trained on procedures and steps to identify beneficiaries. The guidelines for selection beneficiaries will be for the household kits and unconditional cash grants.

Posters on the beneficiary selection process and criteria as well as envelopes with hotline numbers have been printed and delivered by three provincial chapters in order to be ready for the cash distribution when the final beneficiary lists are submitted and validated by the provincial chapters.

Distribution of unconditional cash grant to 3,500 households to be tentatively carried out from 30 September to 4 October in all targeted communes in three provinces.

VNRC HQs is currently requesting local chapters to report on the use of the fund which was immediately released by VNRC HQs to enable chapters to conduct immediate assistance to people in need. For instance, in Dak Lak, VND 50 million (CHF 2,100) to assist 100 households (M200; F200); VND 50 million for Lam Dong province to assist 95 households (M206; F203); and VND 50 million for Kien Giang province to assist 100 households (M200; F200). This information will be reflected in the final report including number of people reached and specific amount.



Health

People reached: 0

Male: 0

Female: 0

Outcome 1: The immediate risks to the health of affected populations are reduced.

Indicators:	Target	Actual
# of targeted people that have access to health education sessions	5,000	0

Output 1.4: Epidemic prevention and control measures carried out.

Indicators:	Target	Actual
# of people reached by disease prevention and control	5,000	0

Progress towards outcomes

Currently, VNRC is finalizing the training materials for the ECV training and the training modules shall cover the following topics: Respiratory diseases; gastrointestinal disease; skin diseases, eye diseases; gynecological disease and other contagious water and vector borne diseases.

24 Red Cross volunteers (M20; F4) have been selected for the training and it will be taking place in Lam Dong province on 20 and 21 September. After the training, volunteers will be mobilized to conduct health education sessions with communities around the Cam Ly dumpsite to ensure people are aware of possible health threats and how to prevent them from happening.

The Lam Dong RC chapter has closely worked with the local authorities and health sector in order to have regular review of disease statistics and trends and ensure activities are targeting the 'disease risk' areas.



Water, sanitation and hygiene

People reached: 5,120

Male: 2,560

Female: 2,560

Outcome 1: Immediate reduction in risk of waterborne and water related diseases in targeted communities.

Indicators:	Target	Actual
# of targeted households that have access to water purification powder sachets	1,200	1,280

Output 1.4: Hygiene promotion activities which meet Sphere standards in terms of the identification and use of hygiene items provided to target population

Indicators:	Target	Actual
# of households reached by hygiene promotion sessions	1,200	0

Progress towards outcomes

At least 1,280 households in two provinces of Kien Giang and Lam Dong have been immediately accessed to P&G water purification sachets during the first few days of emergency on 13 - 14 August 2019. It is estimated that the water purification sachets have benefited 5,120 people (M2,560; F2,560). Details of the distribution are under reporting from the chapters to VNRC HQs on its use and it will be further elaborated in the final report.

This distribution has been closely coordinated with health sector at provincial, district and commune level to ensure no overlapping occurs. Purification sachets are widely used in the country therefore people have a good level of awareness of the use. Orientation sessions were also held before the distribution to remind beneficiaries of its proper use. In addition, leaflet or poster on the use of water purification sachets were already delivered the beneficiaries together with the water purification sachets.



Demonstration on how to use purification sachets.
(Photo: VNRC)

Sanitation and hygiene promotion sessions and campaigns around the Cam Ly dumpsite will be conducted right after the ECV training for volunteers which will take place from 20-21 September 2019 in Da Lat, Lam Dong.



Protection, Gender and Inclusion

People reached: 0

Male: 0

Female: 0

Outcome 1: Communities identify the needs of the most vulnerable and particularly disadvantaged and marginalised groups, as a result of inequality, discrimination and other non-respect of their human rights and address their distinct needs

Indicators:	Target	Actual
Does the operation demonstrate evidence of addressing the specific needs to ensure equitable access to disaster response services?	Yes	Yes

Output 1.1: NS programmes improve equitable access to basic services, considering different needs based on gender and other diversity factors.

Indicators:	Target	Actual
RDRT (PGI) delivers orientation to Red Cross Chapters.	Yes	No

Output 1.2: Emergency response operations prevent and respond to sexual- and gender-based violence and all forms of violence against children

Indicators:	Target	Actual
# of staff/volunteers attending sessions on PGI (including SGBV)	75	0

Progress towards outcomes

The CCST PGI Focal point has communicated with VNRC's Officer in Charge of the operation and discussed about how to include PGI into the assessment and beneficiary selection. Minimum standards for PGI in emergencies are shared along with SGBV presentation with definitions in Vietnamese to ensure the application and incorporation. As a result, VNRC has used reviewed and used some materials for the trainings in three provinces from 11- 13 September 2019 and it is also suggested that a PGI session to be included in the ECV training as well. In addition, the DREF operational team gathered in Hanoi office to go through the materials and get acquainted with definitions, concepts and requirements.

Posters on the beneficiary selection process and criteria as well as envelopes with hotline numbers have been printed and delivered by three provincial chapters in order to be ready for the cash distribution when the final beneficiary lists are submitted and validated by the provincial chapters. The poster is clearly referring to the selection criteria with attention given to vulnerable people such as women with small children, pregnant women, PWDs and elderly.

Organization of beneficiary target trainings have been carried out in all three provinces from 11 to 13 September 2019. The participants are Red Cross staff at provincial, district and commune levels, representatives from commune's people committees, the Fatherland Front, women union, and heads of hamlets were communicated on the operation's objectives and trained on procedures and steps to identify beneficiaries. The guidelines for selection beneficiaries will be for the household kits and unconditional cash grants. Number of staff and volunteers as well as participants attending the trainings will be further reflected in the final report as at the time of updating this report, the training is still going on.

Strengthen National Society

Outcome S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform

Indicators:	Target	Actual
National society chapter capacities have been strengthened through the response operation	Yes	Yes

Output 1.1.4: National Societies have effective and motivated volunteers who are protected

Indicators:	Target	Actual
No. of volunteers attending briefings and trainings prior to distributions	200	TBC

Progress towards outcomes

At the time of updating this report, training on beneficiary targeting is going on and therefore, the number of volunteers and staff attending briefings and trainings will be updated in the final report.

The IFRC CCST has been closely monitoring and extending its support to the VNRC operational team in terms of the development of the PoA, materials for trainings, PGI and SGBV materials, communications content and reporting as well as coordinating the deployment of a RDRT communications team to support the visibility of the operation.

VNRC Cash Position Paper which is supported under the Cash Preparedness Initiative (CPI) has been applied immediately for this operation as well as a set of tools and all have been incorporated into the training materials for beneficiary targeting trainings.

Posters on the beneficiary selection process and criteria as well as envelopes with hotline numbers have been printed and delivered by three provincial chapters in order to be ready for the cash distribution when the final beneficiary lists are submitted and validated by the provincial chapters. The poster is clearly referring to the selection criteria with attention given to vulnerable people such as women with small children, pregnant women, PWDs and elderly.

International Disaster Response

Outcome S2.1: Effective and coordinated international disaster response is ensured

Indicators:	Target	Actual
National Society cooperates closely with local authorities on response efforts.	Yes	Yes

Output 2.1.1: Effective response preparedness and NS surge capacity mechanism is maintained.

Indicators:	Target	Actual
# of RDRTs deployed	1	0

Output 2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved

Indicators:	Target	Actual
Percentage of calls/contacts addressed through beneficiary feedback mechanism	100%	On-going

Output 2.1.4: Supply chain and fleet services meet recognized quality and accountability standards.

Indicators:	Target	Actual
Logistics department provides support to the National Society's logistics unit for replenishment and other procurements.	Yes	Yes

Progress towards outcomes

It has been agreed with the VNRC that a two person RDRT team will be deployed to assist VNRC with communications and visibility. The team, due to arrive on 27 September 2019 for up to ten days, will gather high-quality audiovisual and written communications material on VNRC's unconditional cash distribution and hygiene kit use in households. There is also a possibility of having PMER RDRT to come in October to support the NS with documentation and reporting purpose.

IFRC CCST has requested the APRO's Logistics unit to proceed with the procurement and shipment of 4,250 blankets and mosquito nets to Viet Nam and the shipment has arrived Hai Phong port on 12 September 2019 awaiting VNRC to complete the procedures to import the goods. It is expected to take at least one week due to the VNRC has received the notification of shipment arrival and the relevant shipping documents only two days before its arrival as the shipment departed during the long weekend due to public holiday and the shipping company could only provide the BL copy the following Tuesday, 10 September 2019. As a result, it is expected that some cost on warehouse use at the port to be born and charged to the operation.

Influence others as leading strategic partner

Outcome 3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.

Indicators:	Target	Actual
APRO communications team supports communications on the operation and the response work of the national society	Yes	Yes

Output 3.1.1: IFRC and NS are visible, trusted and effective advocates on humanitarian issues.

Indicators:	Target	Actual
# of communications products made	N/A	

Output 3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming

Indicators:	Target	Actual
Post distribution monitoring undertaken in three provinces.	Yes	Not yet

Progress towards outcomes

VNRC has been visible throughout the operation up to date by updating the progress on its website and social media.

It has been agreed with the VNRC that a two person RDRT team will be deployed to assist VNRC with communications and visibility. The team, due to arrive on 27 September 2019 for up to ten days, will gather high-quality audiovisual and written communications material on VNRC's unconditional cash distribution and hygiene kit use in households. There is also a possibility of having PMER RDRT to come from the CCST in October 2019 to support the NS with documentation and reporting purpose.

VNRC logo is incorporated in all posters on beneficiary selection as well as household kits, cash envelopes together with banner at the distribution points. VNRC staff and volunteers are also visible while performing their duties.

Post distribution will be carried starting from 20 2019 with the support of the CCST Community Safety and Resilience Manager, who will travel to targeted provinces to join the distribution of the household kits as well as to provide guidance to the DREF operational team on the ground.

Effective, credible and accountable IFRC

Outcome 4.1: The IFRC enhances its effectiveness, credibility and accountability

Output 4.1.3: Financial resources are safeguarded; quality financial and administrative support is provided contributing to efficient operations and ensuring effective use of assets; timely quality financial reporting to stakeholders

Indicators:	Target	Actual
Finance Department CCST provides consistent support to the national society to ensure quality to financial reporting	Yes	On-going

Output 4.1.4: Staff security is prioritised in all IFRC activities

Indicators:	Target	Actual
IFRC Security focal point provides assistance and support to the operation	Yes	On-going

Progress towards outcomes

The IFRC CCST Support Service team has been providing its support toward the immediate fund transfer to VNRC and keep tracking on the financial procedures and standards.

D. BUDGET

DREF OPERATION

MDRVN018 Viet Nam: Floods

	Budget Group	DREF Budget CHF
510	Clothing & Textiles	19,125
570	Other Supplies & Services	1,277
578	Cash Disbursements	188,328
	Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	208,730
590	Storage, Warehousing	9,350
592	Dsitribution & Monitoring	17,218
593	Transport & Vehicle Costs	1,278
594	Logistics Services	2,000
	Total LOGISTICS, TRANSPORT AND STORAGE	29,846
680	Workshops & Training	14,070
	Total WORKSHOP & TRAINING	14,070
700	Travel	22,570
710	Information & Public Relations	2,553
730	Office Costs	2,553
760	Financial Charges	1,000
	Total GENERAL EXPENDITURES	28,676
599	Programme and Services Support Recovery	18,286
	Total INDIRECT COSTS	18,286
	TOTAL BUDGET	299,608
	NET EMERGENCY APPEAL NEEDS	299,608

Reference documents



Click here for:

- [Information bulletin](#)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.