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## Emergency Plan of Action (EPoA)

### Lebanon: Civil Unrest



International Federation  
of Red Cross and Red Crescent Societies

<b>DREF n° MDRLB008</b>	<b>Glide n° OT-2019-000144-LBN</b>
<b>Date of issue: 05 November 2019</b>	<b>Expected timeframe: Two months</b> <b>Expected end date: 05 January 2020</b>
<b>Category allocated to the of the disaster or crisis: Yellow</b>	
<b>DREF allocated: CHF 383,592</b>	
<b>Total number of people affected: nation-wide</b>	<b>Number of people to be assisted: 10,000<sup>1</sup></b>
<b>Provinces affected: nation-wide</b>	<b>Provinces targeted: nation-wide</b>
<b>Host National Society: Lebanese Red Cross (LRC) including: 12,000 volunteers, 379 staff, 46 EMS stations, 32 local branches, 36 primary health centres, 8 mobile clinics, 13 blood banks, 31 youth centres, 14 disaster management unit, and central HQ</b>	
<b>Red Cross Red Crescent Movement partners actively involved in the operation: International Federation of Red Cross and Red Crescent Societies (IFRC), International Committee of the Red Cross (ICRC), German Red Cross (GRC)</b>	
<b>Other partner organizations actively involved in the operation: Lebanese Armed Forces (LAF), Internal Security Forces (ISF)</b>	

## A. Situation analysis

### Description of the disaster

Thousands of protesters filled the streets of major cities across Lebanon as part of nation-wide demonstrations over deteriorating economic conditions and new austerity measures. The demonstrations began on October 17, Thursday evening, and continued till date. Schools, universities, banks, public and private institutions, and offices have been closed as ongoing protests paralysed movement by blocking major roads across the country. The call to protest came through various social media platforms as the government discussed hiking taxes and introducing new fees, including a 0.20 levy per day for WhatsApp calls. Protesters quickly responded to the requests as activists called for gatherings at Beirut Downtown and other major cities.



<sup>1</sup> The number of people to be assisted is the total number of affected people reached by LRC to date, in addition to an estimation of potentially affected people to be reached by LRC if the ongoing protests continue with the same frequency and intensity.

The protests began peaceful then shortly deteriorated on Monday October 21, following to the announcement of the Prime Minister on a package of reforms to tackle the crisis. The announcement did not meet the protesters' demands causing a spike in mass protests and nation-wide strike. Army troops and security forces deployed across the country and protesters clashed with the Internal Security Forces (ISF) and the Lebanese Armed Forces (LAF) while trying to reach to the Council of Ministers. ISF used tear gas and rubber bullets to push back demonstrators away from the area. This resulted in many injuries among all parties involved.

On October 29, the clashes escalated, leading to a scale up in security measures taken by the ISF and LAF. Shortly, the Prime Minister announced his resignation which eased the tensions for a while, but then scaled up again later in the evening, leading further intense clashes.

## Summary of the current response

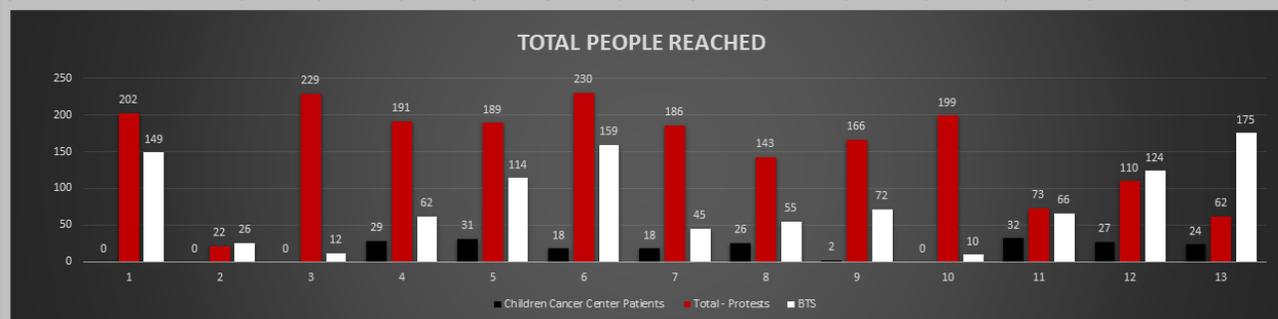
### Overview of Host National Society

Lebanese Red Cross (LRC) is the most recognized and respected emergency health entity all over Lebanon, leading in Emergency Medical Services (EMS), Blood Transfusion Services (BTS), adding to that the Primary Health Care and Disaster Management. LRC provides services to more than half a million people every year. Services are delivered through a network of around 12,000 volunteers and more than 379 staff working from 46 EMS stations, 32 local branches, 36 primary health care centres, eight mobile clinics, 13 blood banks, 31 youth centres and 14 disaster management units, in addition to the LRC headquarters.

### TIMELINE: LEBANON (CIVIL UNREST) OCTOBER 2019



Date	17-18 Oct	19 Oct	20 Oct	21 Oct	22 Oct	23 Oct	24 Oct	25 Oct	26 Oct	27 Oct	28 Oct	29 Oct	30 Oct
Transportation of Patients to Children Cancer Center	0	0	0	29	31	18	18	26	2	0	32	27	24
<b>Total - Protests</b>	<b>202</b>	<b>22</b>	<b>229</b>	<b>191</b>	<b>189</b>	<b>230</b>	<b>186</b>	<b>143</b>	<b>166</b>	<b>199</b>	<b>73</b>	<b>110</b>	<b>62</b>
• Transported to Hospital	71	15	27	24	37	26	12	9	26	15	8	21	9
• Treatment on Place	131	7	202	167	152	204	174	137	140	184	65	89	53
Blood Transfusion Services	149	26	12	62	114	159	45	55	72	10	66	124	175



Since the beginning of the protests, the LRC in all its sectors especially EMS (with 150 ambulances and up to 1,000 volunteers per day) along with Blood Transfusion Centres (13 BTS, two opening 24 hours) have been on high alert.

To date, 2,002 cases were registered (300 cases transported to hospitals and 1,702 treated on site); reported cases are mostly of difficulty breathing (dyspnoea), dizziness, unconsciousness or trauma in the body.

The Lebanese Red Cross also scaled up their response to meet the needs of 207 dialysis and cancer patients who couldn't reach their treatment on time due to the road blockages.

LRC also responded through its 13 BTS across Lebanon where Spears and Tripoli branches remains open 24/7 for blood stocks management to make sure the all requests received that have significantly scaled up especially with the road blockages, are fulfilled within the blood availability. Until 30 October, up to 1,069 blood units were distributed as the Disaster Management Units assisted in transporting to hospitals all over the country as per the needs. The Blood Drive Teams handled blood drives daily inside the BTS Centres (Spears, Antelias) and supported BTS branches if no

blood drives were taking place. Youth Sector and Disaster Management volunteers are also supporting in receiving blood requests and seeking blood donors. The Emergency Medical Sector and Blood Transfusion Centres remain on high alert to respond at any moment to the ongoing situation.

Events of October 29 triggered Lebanese Red Cross request for extended support to ensure their continuity of delivery with the same quality and standards to the affected people through this DREF for the timeframe of two months.

### **Overview of Red Cross Red Crescent Movement in country**

The Lebanese Red Cross is supported by IFRC, ICRC and 21 National Societies including The Netherlands Red Cross, Norwegian Red Cross, and German Red Cross as key partners. The LRC jointly with IFRC, ICRC, and partner NSs have regular coordination meeting to ensure information sharing and to keep the Movement partners updated and informed about the situation and on the LRC operations.

LRC estimated outstanding needs enabling EMS and BTS to mobilize additional resources to respond to the situation of protests that was shared with the Movement partners to allocate additional resources to support LRC response, already partners like GRC and ICRC are involved on that.

In coordination with the LRC and ICRC, IFRC launches DREF to cover LRC needs to respond to the ongoing situation of protests.

### **Overview of non-RCRC actors in country**

Non-Movement actors and NGOs also work in Lebanon some in close coordination with LRC in specific projects.

## **Needs analysis, targeting, scenario planning and risk assessment**

### **Needs analysis**

The widespread protests and occasional high-level violence initiated LRC high-alert thus immediate intervention through their EMS teams, BTS branches, and DM units in order to provide first aid and pre-hospital care. Expansion of the operational capacities of the National Society is now necessary to maintain continuity of its services as the leading humanitarian service provider, auxiliary to the public authorities. The identified priorities are to support and strengthen the LRC First Aid, Ambulance, and Blood Transfusion services in order to ensure delivery to the affected people during protests.

### **Targeting**

Main target of this operation is the population affected by the ongoing incidents and the movement constrictions.

### **Scenario planning**

Lebanon's current situation remains highly unpredictable and can get violent again in the coming days. The worst-case scenario would be events of extreme violence extending for a prolonged period. Such situation would lead to days, weeks, or even months of intense insecurity and dire humanitarian needs. This DREF operation covers the duration of an initial two months; the plan of action may be reviewed and extended in time and resources in order to best respond to the quickly evolving situation.

### **Operation Risk Assessment**

LRC is highly recognized and well accepted all-over the country. LRC vehicles and personnel have exclusive accessibility throughout the country along with ISF and LAF. Situation with extreme violence requires implementation of tighter security measures for LRC volunteers and could affect accessibility to the affected areas. In response to the recent violence, the LRC will continue to apply operational safety and security measures during its operations to ensure that it maintains access to the affected population, as far as possible, without undue risk to its personnel.

## **B. Operational strategy**

### **Overall Operational objective:**

Overall objective of this DREF operation is to replenish and support continuity of first aid, pre-hospital care, medical transportation, and blood transfusion services to the affected people by the current events happening all over the country.

### **Proposed Strategy:**

This operation aims to support the continuity of LRC operations in delivering:

- First Aid and prehospital services to the affected population through the replenishment/provision of First Aid consumables and transportation running costs

- Blood transfusion services through the replenishment/provision of medical consumables, laboratory tests, and running costs

The National Society will be provided with institutional visibility for better identification of the Red Cross to enhance accessibility to the areas of operation. This operation will also cover the volunteers' incentives and meals, based on shifts in different branches.

### **Human resources**

LRC counts on its 12,000 volunteers' country-wide network in order to implement the local level activities. Since the beginning of the protests, LRC has mobilized 1,000 volunteers daily and will mobilize more according to the changing need. LRC volunteers' insurance is covered by a national plan. IFRC will coordinate any required surge deployment if needed for the support of the LRC response in the framework of the DREF operation.

### **Logistics and Supply chain**

All procurement related to this DREF will follow the IFRC's common standards and procurement procedures. Local procurement will be done by the Logistics Department of the LRC. Any required additional technical support to the procurement will be provided by the IFRC MENA Operational LPSCM Unit in Beirut.

### **Communication**

To the extent needed, LRC will be supported by the IFRC Country Office and the IFRC MENA Regional Office in coordinating various activities aimed to inform the public, the national and international media on the situation, needs on the ground and on the humanitarian response. This DREF operation will ensure that LRC has the required visibility during its response.

### **Security**

The LRC has well-established security measures and will be supported if needed by the IFRC Lebanon Country Office and the IFRC MENA Regional Office in coordination with the ICRC according to the signed Movement Security Framework Agreement in monitoring the security context and through the provision of technical safety and security input, as needed, during the humanitarian response.

### **Planning, Monitoring, Evaluation and Reporting**

LRC will oversee all monitoring, evaluation and reporting aspects of the DREF. IFRC through its Country Office will also provide technical assistance to ensure the effective implementation. A final report will be published three months after the end of the operation. Review and lessons learnt workshop will be organized by IFRC and LRC to reflect on the DREF request and implementation challenges to take stock of that for future responses and to inform response preparedness planning efforts focusing on Emergency Medical Services.

### **Administration and Finance**

A Project Agreement will be signed between the IFRC Lebanon Country Office and LRC, to outline the parties' responsibilities regarding the implementation of the activities planned within the DREF operation, and to ensure that the appropriate guidelines are respected in terms of the use of DREF allocations. LRC has a permanent administrative and financial department, which will ensure the proper use of financial resources in accordance with conditions of the agreement.



## Strategies for Implementation

Requirements (CHF): 271,554

P&B Output Code	<b>S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform</b>	<i>Indicator: # of mobilised volunteers</i> <b>Target: 1,200</b>															
	<b>Output S1.1.4: National Societies have effective and motivated volunteers who are protected</b>	<i>Indicator: # of volunteers provided by daily meals</i> <b>Target: 300</b>															
	Activities planned Month	1	2	3	4	5	6	7	8	9	10	11	12				
AP040	<i>Ensure volunteers' safety and wellbeing through provision of visibility material and daily meals</i>																
P&B Output Code	<b>Output S2.1.4: Supply chain and fleet services meet recognized quality and accountability standards</b>	<i>Indicator: # mobilised NS vehicles and ambulances</i> <b>Target: 150</b>															
	Activities planned Month	1	2	3	4	5	6	7	8	9	10	11	12				
AP050	<i>Running costs for ambulances and transport vehicles (fuel, maintenance, etc..)</i>																
P&B Output Code	<b>Output S3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.</b>	<i>Indicator: DREF review and lessons learned reports produced and shared</i> <b>Target: yes</b>															
	Activities planned Week / Month	1	2	3	4	5	6	7	8	9	10	11	12				
AP055	<i>DREF Review</i>																
AP055	<i>DREF Lessons Learned workshop</i>																

## Budget

The required budget for this DREF operation is 383,592 CHF

**DREF OPERATION**

MDRLB008 - Lebanon - Civil Unrest

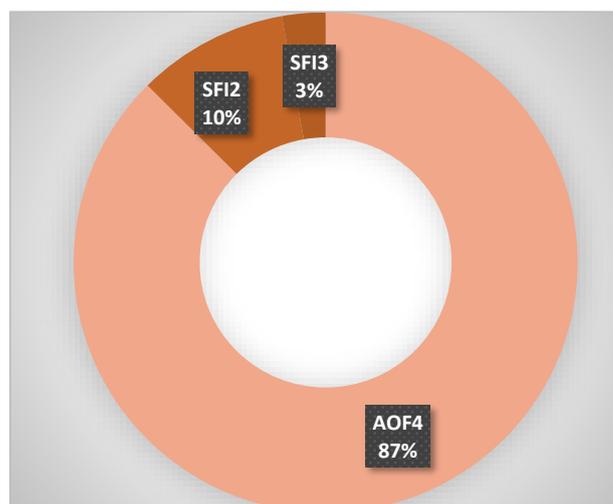
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**Budget by Resource**

Budget Group	Budget
Medical & First Aid	99,800
<b>Relief items, Construction, Supplies</b>	<b>99,800</b>
Other Machinery & Equipment	34,980
<b>Land, vehicles &amp; equipment</b>	<b>34,980</b>
Transport & Vehicles Costs	75,000
<b>Logistics, Transport &amp; Storage</b>	<b>75,000</b>
National Society Staff	2,400
Volunteers	135,000
<b>Personnel</b>	<b>137,400</b>
<b>Workshops &amp; Training</b>	<b>10,000</b>
Office Costs	3,000
<b>General Expenditure</b>	<b>3,000</b>
DIRECT COSTS	360,180
INDIRECT COSTS	23,412
<b>TOTAL BUDGET</b>	<b>383,592</b>

**Budget by Area of Intervention**

AOF1	Disaster Risk Reduction	
AOF2	Shelter	
AOF3	Livelihoods and Basic Needs	
AOF4	Health	335,688
AOF5	Water, Sanitation and Hygiene	
AOF6	Protection, Gender and Inclusion	
AOF7	Migration	
SF11	Strengthen National Societies	
SF12	Effective International Disaster Management	37,254
SF13	Influence others as leading strategic partners	10,650
SF14	Ensure a strong IFRC	
<b>TOTAL</b>		<b>383,592</b>

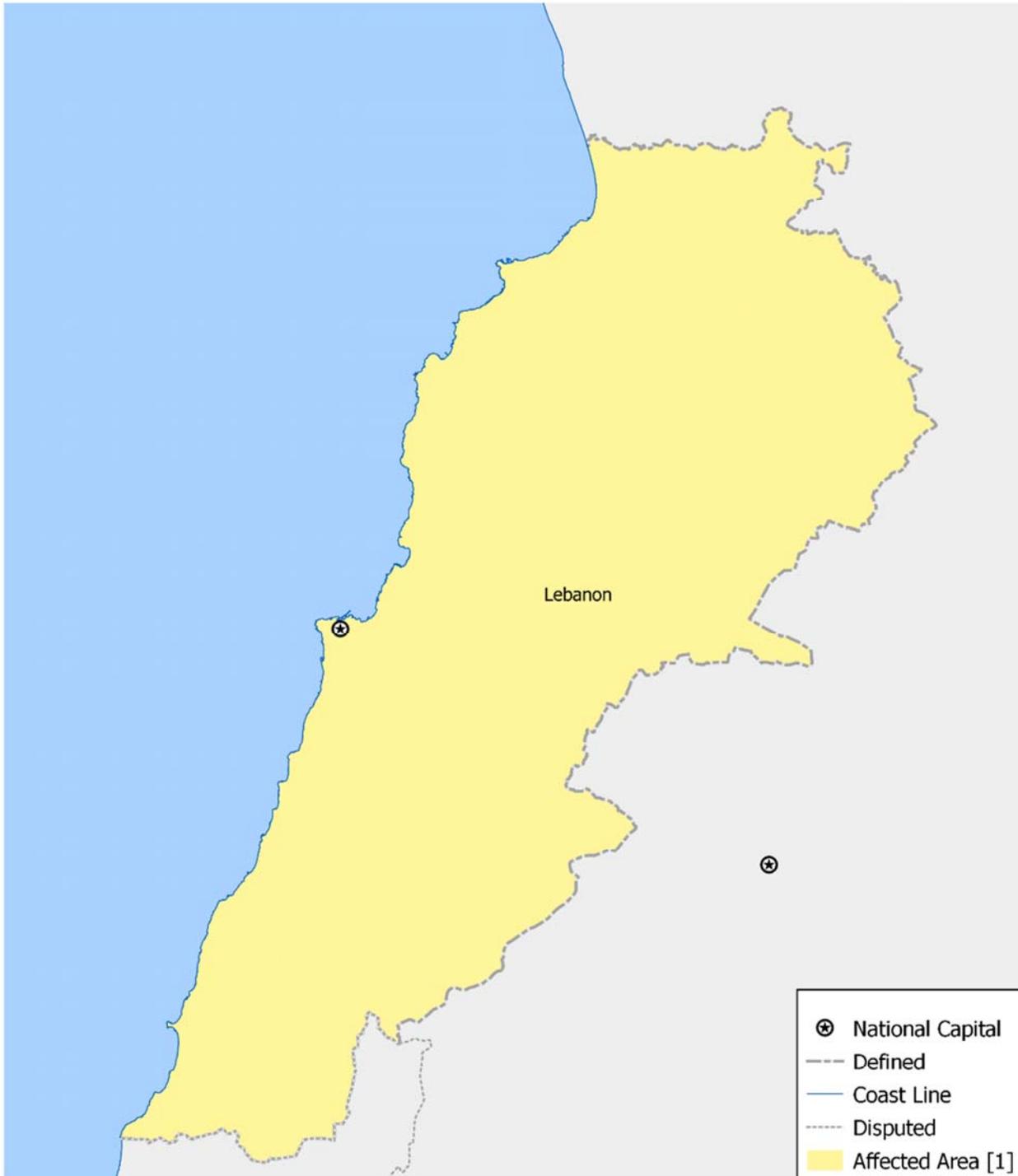




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### Lebanon - Civil Unrest Disaster Relief Emergency Fund



The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.



## Contact information

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### For Performance and Accountability (planning, monitoring, evaluation and reporting)

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives.**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote social inclusion  
and a culture of  
**non-violence** and **peace.**