Summary of major revisions made to the emergency plan of action:

The current operation has gone through severe logistical and access constraints since it started. The operation was planned to start the distribution by using the existing stock to be replenished. Later the Yemen Red Crescent Society (YRCS) decided to distribute the freshly procured items as relief to the affected communities. 85% of procurement of NFIs has been finalized, however, during the implementation period, the southern part of Yemen faced escalation in conflict. This impeded the smooth custom clearance and mobilization of goods from Aden to respective targeted locations for relief distributions. This situation was approached with a local procurement of items which had strong challenges on ensuring quality and availability of items as per our standards.

During the extended one month of the operation, transportation of procured items faced major challenges in obtaining clearances and travel permits for transporting items between north and south of Yemen, similar to what ICRC and other humanitarian actors are facing. To overcome this situation, coordination with ICRC took place to use their channels to support in facilitating and obtaining clearances at the check points between the north and the south of the country, besides permits from authorities to transport the goods to the targeted locations. This coordination will enable smooth transport of goods to the targeted locations with no difficulties, to be distributed by YRCS. These distributions remain imminent according to YRCS verified beneficiary list, and valid based on the coordination that YRCS made with the authorities and the targeted communities that are expecting the assistance to be delivered. In addition, since no humanitarian actor supported the affected communities with NFIs, this assistance would be still required to be delivered to the targeted people. However, an additional extension of the
Operational implementation period is required to ensure proper security and logistic planning to finalize distributions to fulfill the objective of this operation.

The present Operation Update plans an extended timeframe of one month to ensure the final implementation of household distributions in the targeted areas. The proposal is therefore to finalize the operation by 31st January 2020.

A. SITUATION ANALYSIS

Description of the disaster

Since the mid of May, Yemen experienced heavy rainfall in different parts of the country, causing widespread floods, which were reported since the second week of June requiring immediate assistance. According to the needs assessments conducted from 11 June, at least twelve governates have been affected: Aden, Marib, Taiz, Hajja, Ibb, Al Bayda, Al Jawf, Dahmer, Rhymah, Lahj Hadramaut and Sa’ada.

According to the preliminary information, on 17 June, from the National Authority for the Management and Coordination of Humanitarian Affairs and Disaster Recovery (NAMCHA), 80,000 people, including Internally Displaced Persons (IDPs) and host families, have been affected by the flash floods. Among them, Hajja, Aden, Lahj and Marib were the main areas with IDPs camps being affected along with the local communities.

The population in the affected areas have lost their livelihoods, essential assets and belongings. The areas were also impacted by subsequent floods during August especially in Hajja. The humanitarian actors have serious concerns about the possible deterioration of the health situation due to the current cholera outbreak or recently with other potential evolving situations like dengue fever in Hajja.

Summary of current response

Overview of Host National Society

Yemen Red Crescent Society (YRCS) immediately activated their volunteers to support relief assistance and evacuation activities in the affected communities. Over 100 volunteers were deployed for activities related to first aid, psychosocial support, and distributions of food, water and essential non-food items.

YRCS branches that were activated during this DREF operation operated in coordination with the local authorities in delivering support as per their capacities, whilst the procurement of the items took place in order to complement the support with essential household packages to meet their basic needs.

In the initial response, people were assisted with first aid through the YRCS volunteers in the respected branches.

Overview of Red Cross Red Crescent Movement in country

YRCS activated its disaster management mechanisms since the onset of the emergency. YRCS organized three Emergency Task Forces to mobilize support and resources from Movement partners in-country. The ICRC released and prepositioned the emergency stock to support communities affected in Marib, Sa’ada, by distributing essential NFIs and Food for more than 1,195 households.

Given the ongoing conflict in the country since 2014, there is a limited but solid presence of Movement partners in Yemen. IFRC has a legal status in Yemen and has been present since 2003. Key areas of support from IFRC are Disaster Management, Health, WASH and National Society Development (NSD). The IFRC country office has a multidisciplinary team of 14 members including programmes (DM, Health/WASH and OD) but also support services. IFRC is actively supporting the YRCS in operational planning and coordination among partners for setting up this emergency response.

As Lead Agency, the ICRC coordinates the international operational activities of the Movement in Yemen together with the YRCS. The ICRC is also enabling the presence of IFRC, German RC, Danish RC and NorCross in Yemen through Coordinated Activities Agreements (CAA) and the provision of related services (security, logistics, administration, communication among others).

Overview of non-RCRC actors in country

At the national level, both NAMCHA and Executive Unit of the Government of Yemen, have been active in conducting assessments and sharing situation reports with humanitarian actors, including national and international NGOs, UN actors and other involved stakeholders.
The Global Camp Coordination and Camp Management (CCCM) Cluster initiated an assessment to identify the needs and coordinated the response at the IDP sites. Distributions from different stakeholders are ongoing. The King Salman Relief Centre has provided non-food items, such as 300 tents, 1,800 blankets, 600 mats, and 370 shelters in Aden, Lahj, Hadramaut and Ma’rib; 300 food baskets to cover the needs of IDPs in Aden and Lahj for a month. The United Nations High Commissioner for Refugees (UNHCR) has distributed 200 NFIs and tents, in Aden, and 550 tents, in Lahj. The United Nations Children’s Fund (UNICEF) distributed hygiene kits to 500 families, in Lahj, and provided trucks to remove stagnant water, in Al Rebat IDPs camp. International Organization for Migration (IOM) distributed 1,000 NFIs and enhanced shelter kits for IDPs camps, in Aden and Lahj; provided NFIs and emergency shelter kits to 57 families in Ibb Governorate and 74 families in Taiz Governorate as well as supported the removal of stagnant water in 22 May Camp where the migrants were detained. A Non-Governmental Organisation, the Caravanes Solidaires, distributed 500 food baskets to the displaced families in Al Meshkafa IDP sites. In Hajja, Oxfam distributed water chlorination tablets to 14,753 flood-affected families including IDPs and host families.

**Needs analysis and scenario planning**

**Needs analysis**

Heavy rains in the last weeks of May caused major flash floods in 12 governorates in Yemen, forcing the displacement of people who have lost their properties and livelihoods. YRCS deployed volunteers in the branches to support immediate relief assistance and conduct needs assessments in the most affected communities. Many people have lost their houses and assets. The main priorities identified were related to shelter, essential non-food items and livelihoods.

The needs were exacerbated by different factors. Among those affected, there was a major presence of internal displaced persons in Hajja and Aden, who were living in poor housing conditions that were completely damaged.

The current operation combined the efforts from YRCS with support from other stakeholders and does not increase the number of people to be assisted with DREF funding.

**Operation Risk Assessment**

During the first weeks of the emergency, the authorities were working on facilitating the restoration of the main roads to grant access to all affected areas. The security situation continued to be major factor as the ongoing conflict remains active and affected the mobilization of assets.

Whilst YRCS has a very good level of acceptance in the communities nationwide, the limited access to the affected areas has been one of the main risks. The highly volatile situation was exacerbated by major attacks in Aden during the second half of August which caused important blockages and delays on the release of household items that IFRC and YRCS had shipped to Aden port from the strategic warehouse in Dubai. This situation required an important effort to guarantee the safety of personnel and assets and renting premises to ensure safe custody of household items in the governorate of Aden whilst preparing the clearance for road transport to Sana’a and targeted locations in the north of the country.

At this stage the situation is still complex and the International Red Cross Red Crescent Movement, similar to other humanitarian actors, is facing challenges to mobilize humanitarian assets from the north to the south and vice versa. As a mitigation measure, the operation proposed local procurement of the assets which would be either replenishing the stock brought from IFRC regional warehouse or distributed directly to the beneficiaries. However, the procurement process faced also important delays in order to ensure quantities and qualities required as per IFRC standards. After finalizing the procurement process, the mobilization of items between the north and the south faced challenges which lead to delay in delivery of items to the targeted locations. In order to overcome this challenge, coordination with ICRC to ensure obtaining transportation permit to north and custom clearances took place to facilitate issuance of needed documents from the authorities.

The current availability of household items is enabling the continuity of the distributions in the targeted locations, which will ensure the complementarity of actions from YRCS branches since the onset of the disaster with the household’s present needs.

**B. OPERATIONAL STRATEGY**

**Proposed strategy**

**Overall Operational objective**

The overall objective of this DREF operation is to meet the immediate needs of 2,000 households (14,000 people)
affected by the heavy rain and floods in Aden, Hajjah, Lahj and Sa’ada through the distribution of non-food relief items.

Based on the approved operation, YRCS with the support of IFRC started to conduct verification for the beneficiaries in the four targeted branches, Aden, Lahj, Hajja and Sa’ada to come up with a list of beneficiaries affected by the disaster. The verification was conducted for the list of beneficiaries provided by the Executive Unit and NAMSHA. At the branches level, coordination took place with the local authorities and the other organizations for the response that YRCS will be providing to the affected families. At the national level, coordination was taking place with the Shelter/CCCM cluster on the response and the type of intervention. The selected beneficiaries were from both IDPs and host communities.

IFRC supported YRCS in the procurement of the materials stated in the EPoA, the procurement was made locally due to the difficulty of importing items to Yemen and the long process to go through international procurement. Items were procured and delivered to YRCS central warehouse.

Also, 3-days DREF training and lessons learnt workshop with the support of DREF Capacity Building Delegate took place at YRCS HQ having participation from both HQ and the targeted branches in addition to other branches involved in different emergency response.

Due to procurement delays, discussion was made with the YRCS focusing on the use of the available stock in Aden to be replenished later on through the DREF operation; and in addition to the transportation and access challenges between the north and the south of the country, YRCS agreed to use the available materials in Aden for the response and to start the distribution as the beneficiaries list was already ready. The distribution of items in Aden and Lahj already started from the available stock while mobilizing the items to Hajja and Saada is still pending the clearances and transportation permits.

One-month extension was requested to address and sort out the issues related to the mobilization of the NFIs and to fulfil the commitment and achieve the overall objective of this operation to support 2,000 affected families with NFIs.

C. DETAILED OPERATIONAL PLAN

<table>
<thead>
<tr>
<th>Shelter</th>
</tr>
</thead>
<tbody>
<tr>
<td>People planned: 2,000 households (14,000 people)</td>
</tr>
<tr>
<td>Male: 7,140 people</td>
</tr>
<tr>
<td>Female: 6,860 people</td>
</tr>
</tbody>
</table>

**Outcome 1:** Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td># of households provided with emergency shelter and settlement assistance</td>
<td>2,000</td>
<td>653</td>
</tr>
</tbody>
</table>

**Output 1.1:** Short-term settlement assistance is provided to affected households

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td># of households assisted</td>
<td>2,000</td>
<td>653</td>
</tr>
</tbody>
</table>

**Progress towards outcomes**

YRCS branches deployed volunteers to the affected areas to ensure first emergency response including first aid, evacuation and psychosocial support. Needs assessments and coordination with authorities and humanitarian stakeholders have been maintained.

The YRCS selected branches for this operation-initiated distribution from other Movement components such as ICRC. Currently YRCS branches in Aden, Lahj, Hajjah and Saada have reassessed the needs of the affected communities in their respective governorates and listed the distribution plan to be conducted in the coming weeks.

Whilst the main challenges in the operation were initially linked with the road access to the affected locations, the logistic constraints have been a major factor for delays in this operation. The procurement process for obtaining supplies within the local market were lengthy to ensure quality and quantity required. At the same time, the clearance from items transported from IFRC regional warehouse in Dubai experienced major constraints including deviation of the shipment for inspection, delays in custom clearance and the major complications of safe transportation from the port of Aden to the affected areas, especially in the north of the country. The distribution
Water, sanitation and hygiene
People planned: 2,000 households (14,000 people)
Male: 7,140 people
Female: 6,860 people

**Outcome 1:** Immediate reduction in risk of waterborne and water related diseases in targeted communities

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td># households/persons provided with safe water services that meet agreed standards according to specific operational and programmatic context</td>
<td>2,000</td>
<td>0</td>
</tr>
</tbody>
</table>

**Output 1.1:**

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hygiene-related goods (NFIs) which meet Sphere standards and training on how to use those goods is provided to the target population</td>
<td>2,000</td>
<td>0</td>
</tr>
</tbody>
</table>

**Progress towards outcomes**

The implementation of the activities within this Area of Focus has experimented the same constraints as explained above in Shelter. These were especially related to security and logistical access and availability of assets.

The activities implemented by the branches were nevertheless important and critical for responding to the needs of the affected people, especially in Hajjah which was one of the most affected governorates. These activities included the coordination with local actors, evacuation and rescue activities as well as distributions conducted with support from other Movement components such as ICRC.

**Strengthen National Society**

**Outcome S1.1:** National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>NS will adopt standard procedures for logistics and financial management.</td>
<td>See below</td>
<td></td>
</tr>
</tbody>
</table>

**Output 1.1:** Output S1.1.4: National Societies have effective and motivated volunteers who are protected

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td># volunteers deployed for emergency response</td>
<td>80</td>
<td></td>
</tr>
</tbody>
</table>

**Outcome S3.1:** The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>The IFRC and the YRCS advocate for the needs of the most vulnerable population to be addressed in the disaster response.</td>
<td>See below</td>
<td></td>
</tr>
</tbody>
</table>

**Output S3.1.2:** IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.

<table>
<thead>
<tr>
<th>Indicators:</th>
<th>Target</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Lessons Learnt report, with recommendations, is shared with relevant partners after the Lessons Learnt Workshop.</td>
<td>See below</td>
<td></td>
</tr>
</tbody>
</table>

**Progress towards outcomes**

IFRC and YRCS follow and comply with standardized procurement processes to enable highest quality in the assets we deliver. The availability and time of delivery for the assets procured in this operation took substantial time and has been identified as one of the major gaps to address both by IFRC and the National Society.
A lessons learnt workshop was conducted in Sana’a during 6 – 8 November with presence of YRCS staff at headquarter and branches level. Among the most relevant lessons discussed the following ones were identified:
- **To be better prepare for responding to disaster the best use of the DREF funding as replenishment**
- **Emergency response fund if activated and used can be replenished by the DREF fund if requested.**
- **To overcome the delay happened during the current response, it is better if NFIs stock is available at the branches level to directly respond and later on it can be replenished by the DREF.**
- **There is no contingency plan at the national or branches level, to be better prepared to respond to any disasters.**
- **There is no clear Standard Operating Procedures (SOPs) for the response, which will support the volunteers to be guided with clear procedures when the disaster strikes.**

**D. Budget**

The budget approved for this operation remains the same and has not required any major changes or additional disbursement.
Contact information

For further information, specifically related to this operation please contact:

In the Yemen Red Crescent Society

- Fuad Al-Makhethi, Secretary General, Email: f.almakhathy@gmail.com
- Rosly Al-Hmati, Executive Director, Email: executive-director@yemenredcrescent.org

In the IFRC

- **IFRC MENA Regional Office / DCPRR Unit:**
  Dr. Hosam Faysal, Head of Disaster and Crisis (Prevention, Response and Recovery);
  phone: +961 71 802 916; email: hosam.faysal@ifrc.org

- **IFRC Yemen Country Office:**
  Ruben Romero, Head of IFRC Country Office in Yemen; phone: +967 730 400 110;
  email: ruben.romero@ifrc.org

IFRC HQ (Geneva):

- Tiffany Loh, Operations Coordinator for Asia Pacific and MENA; phone: +41 (0) 79 251 8004;
  e-mail: tiffany.loh@ifrc.org
- Esther Matyeka, DREF Senior Officer; phone: +41 75 419 8604; e-mail: eszter.matyeka@ifrc.org

For IFRC Resource Mobilization and Pledges support:

- **IFRC Regional Office:** Yara Yassine, Regional Senior Partnerships and Resource Development Officer; phone: 00961 79 300 562; e-mail: yara.yassine@ifrc.org

For Performance and Accountability support (planning, monitoring, evaluation and reporting)

- **IFRC Regional Office:** Nadine Haddad, PMER Manager; phone: +961 71 802 775;
  e-mail: Nadine.Haddad@ifrc.org

How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO’s) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere) in delivering assistance to the most vulnerable. The IFRC’s vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC’s work is guided by Strategy 2020 which puts forward three strategic aims:

- **Save lives, protect livelihoods, and strengthen recovery from disaster and crises.**
- **Enable healthy and safe living.**
- **Promote social inclusion and a culture of non-violence and peace.**