<table>
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<tr>
<th>MAA82001</th>
<th>Appeal number</th>
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<tr>
<td>4,420,000</td>
<td>Swiss francs funding requirement</td>
</tr>
<tr>
<td>10,000</td>
<td>People to be reached</td>
</tr>
<tr>
<td>4</td>
<td>National Societies supported</td>
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**NORTH AFRICA**

**IFRC Cluster Office**

**COUNTRY PROGRAM OVERVIEW**

This operational plan outlines the objectives of the IFRC North Africa Cluster Office (Egypt, Tunis, Algeria and Morocco) and includes consultations and collaboration with the four National Societies as well as consultations with ICRC and Partner National Societies present in the four countries. The expected results included in the plan are part of a co-ordinated approach of IFRC support to National Societies world-wide and aligned with the National Societies’ strategic priorities and plans.

**Context**

North Africa Cluster is composed of four countries alongside the Mediterranean northern shore of Africa. Though the four countries share many historical and cultural similarities, the last decades have marked different paths that have determined variations in the context. Nevertheless, the four countries are frequently prone to natural disasters and epidemics.

The four countries of the North Africa Cluster are source, transit and destination countries characterised by mixed-migration flows with a long history of providing asylum to refugees, and a traditional route of irregular migration to Europe directly by sea or via Libya.

**Operational Plan 2020**

The 2020 Plan has been designed in line with the identified priorities in North Africa and the desired orientation of the National Societies, taking into account the specific changes of the context in 2019.

The plan focuses on enhancing the operational capacity of the National Societies in the fields of DRR, Health and WASH (with special focus on community interventions) and Migration (tailored to the North Africa reality).

Additionally, the plan supports the institutional capacities of the four National Societies in line with their strategies and relevant to regional policies and commitments such as One WASH, MHPSS, Community Health, Migration and One Billion Coalition.

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National Societies Profile

North Africa National Societies and reputable and well rooted in their own countries. They are on the first lines in the emergency response and have defined role in disaster response well coordinated with other actors.

The four NSs aspire to enhance their role and positioning in disaster management, health and WASH services in their respective countries.

Cluster Office Role

IFRC has been in Tunis since 2002 and has been working with the four National Societies in a variety of humanitarian and development projects and programs (DRR, Health, Migration and institutional support to the capacities of the National Societies)

North Africa Cluster carries out IFRC support to tackle important challenges in the four countries of North Africa Cluster (Egypt, Tunis, Algeria and Morocco). It familiarizes North Africa National Societies with updated policies and strategies of the RCRC Movement and supports them in formulating their own strategies and policies for the specific needs and vulnerabilities that concern them.

North Africa Cluster aims to assist and advise National Societies with relief operations and development programmes, and encourage regional cooperation. Additionally, it supports updating, harmonizing and developing new implementation tools and cooperation frameworks in the region and beyond, emphasizing on "peer-to-peer support”.

In 2020, IFRC foresees expansion of the cooperation with the four National Societies in the fields of DRR, Health, WASH, Migration and extended support to the capacities of the four National Societies according to their respective needs.

Movement Footprint

The four NSs have solid cooperation with RCRC movement partners, especially with ICRC which has presence in the four countries.

Movement partners cooperate in light scale programs and projects with the North African National Societies targeting mainly health, WASH, livelihoods and disaster response. Additionally, efforts have been done to enhance the structural and operational capacities of the four National Societies.
AREAS OF FOCUS

DISASTER RISK REDUCTION

REQUIRED RESOURCES: CHF 490,000

IFRC works with the four National Societies of North Africa Cluster to enhance their preparedness and response to emergencies according to the specific stages of their development.

Egypt

- The establishment of a new emergency operations centre including “well qualified” people operating at all levels of disaster management (Managers and volunteers).
- Promoting resilience via:
  - Building capacity of volunteers in DRR and the VCA process.
  - Supporting communities to understand their vulnerabilities and capacities and assisting target communities to establish early warning systems and community based contingency plans.
  - Community DRR and EWARS for climate change adaptation and mitigation (Egypt) led by ERC in line with IFRC framework for climate action.

Tunisia

- DRR capacity will be evaluated in 2020 and based on the outcomes and recommendations, a plan of action will be developed. Additionally, TRC has requested IFRC support for:
  - Training on VCA and on the basics of response - ToT be conducted for volunteers.
  - Support the VCAs – 8 communities (Jendouba, Beja, Bizerte, Siliana, Kasserine, Kef, Sidi Bouzid and Gafsa) due to its disaster prone features and the vulnerability of population.

Algeria

- Improve DRR capacity via:
  - Training ToT on DRR.
  - Support to enhance Community Based Disaster Risk Reduction (CBDRR) capacities in vulnerable areas including VCA – 3 regions (3 communities).
  - Outreach activities within communities to reduce, mitigate and respond to identified risks such as earthquakes, floods and climate change.

Morocco

- Continue development in DRR via:
  - Extending the VCAs to urban communities and work for safer and more resilient communities.
  - Conduct wide level discussion on potential innovations using the technological means, to meet the needs of the vulnerable populations by structural and non-structural micro projects in particularly in access to education, health, water and the fight against landlocked people Number of people trained.

MIGRATION

REQUIRED RESOURCES: CHF 660,000

In all four countries of North Africa Cluster, migrants live in poor economic conditions, with large families, low incomes and insufficient access to basic services. Increased migration trends towards Northern African countries calls for joint and coherent intervention for migrants among the North Africa National Societies. In line with this, IFRC will conduct a “migration simulation exercise” in Tunis in 2020. Additionally, IFRC will enhance its advocacy for cooperation with other Mediterranean PNSs and exchange of expertise on migration. All activities will be fully aligned with the IFRC Global Strategy on Migration 2018 – 2022, the IFRC Migration Policy (2009) and IDP Policy (2009).

Egypt

- In 2020, AMIRA project will constitute of:
  - Health and PSS services for migrants and host communities and enhancing the awareness of migrants on trafficking and other protection issues.
  - Engaging migrants in vocational training and livelihood activities and improve the social cohesion with the host communities.
  - Health screening and referral for migrants.

Tunisia

- TRC has ongoing support from IOM on migration including running of migrant centres, therefore, IFRC will limit its support to:
  - Promotion of first aid and community health among migrants (in the framework of CBHFA).

Algeria

- Establish the following activities in areas with high concentration of migrants:
  - CBHFA training and CBHFA outreach for migrants (and host communities).
  - Health and PSS services for migrants and host communities.
  - Engage migrants in vocational training and livelihood activities.
  - Enhance awareness of migrants on trafficking and other protection issues.
  - Improve social cohesion with the host communities.

Morocco

- Each year a joint commission draws up and implements a plan of action. The year 2020 will be marked by:
  - Continuity of meeting the urgent needs of migrants in winter.
  - Promotion of first aid and community health among migrants.
  - Restoration of family ties and the resumption of contacts through the opening of centres for telephone services.
  - Orientation of migrants and their accompaniment for access to basic care.
  - Contribution of the integration of migrants in a regular situation and refugees through their training in the network of training and vocational training centres in the big cities of Morocco (Casablanca, Tangier, Rabat, Tetouan, Meknes).
AREAS OF FOCUS

WATER, SANITATION AND HYGIENE

REQUIRED RESOURCES: CHF 400,000

IFRC will support improved access to water and sanitation in a variety of activities with ERC, ARC and MRCS via three-pronged approach:

- Decrease the impact of disease outbreaks (by increasing local community and other stakeholder awareness of the means to monitor and respond to cholera incidence which includes better outbreak and prevention coordination, surveillance, use of oral rehydration solution or salts (ORS), understanding and acceptance of the use of Oral Cholera Vaccine (OCV) and improved hygiene behaviour).

- Increase significantly the access to sustainable, affordable WASH services (safe water supply, sanitation in the home, WASH services at schools and health structures).

- Improve overall health, well-being, productivity, safety and dignity (by an inclusive climate smart and community-based approaches that ensure gender issues are addressed, people with disabilities’ needs are catered to, young people benefit from project activities and are instruments for change and an overall ‘pro-poor’ focus targets those in greatest need).

Egypt

- Undertake a WASH Programme feasibility study to better determine an approach and integration with existing project platforms.

- Promote hygiene in schools and remote communities (in line with CBHFA approach)

- Facilitating access to water and sanitation in school structures

- Complete the establishment of the water and sanitation unit of the ERC Disaster Response Team.

Algeria

- Undertake a WASH Programme feasibility study to better determine an approach and integration with existing project platforms.

- Promote hygiene in schools and remote communities (in line with CBHFA approach)

- Facilitating access to water and sanitation in school structures

- Complete the establishment of the water and sanitation unit of the ARC Disaster Response Team.

Morocco

- Undertake a WASH Programme feasibility study to better determine an approach and integration with existing project platforms.

- Facilitating access to water and sanitation in school structures

- Promote hygiene in schools and remote communities (in line with CBHFA approach)

- Complete the establishment of the water and sanitation unit of the MRCS National Disaster Response Team.

HEALTH

REQUIRED RESOURCES: CHF 510,000

IFRC aims to improve access to health care for the most vulnerable and expand the outreach of quality care to areas where the public health care sector is unable to contribute to the reduction of mortality, morbidity, injuries, psychosocial and physical impacts from diseases, disasters and public health emergencies. IFRC will support the health care programs of the four National Societies of North Africa with main focus on supporting the expansion of CBHFA in the region. In this regards, a “North Africa ToT for e-CBHFA“ and “Public Health in Emergencies“ will be conducted in 2020. Additionally, IFRC will promote “peer exchange visits and support“ among the NSs in the field of health programs and activities

Egypt

- Improve the quality and outreach of health services via:
  - Expanding ‘community-based’ health care interventions
  - Strengthening the capacity of health emergency response
  - Carrying out a blood donor campaign June

Tunisia

- Support to First Aid, Equipment, training material, revision of First Aid manual. First aid manual for CBHFA and PSS planning and trainings on prevention of communicable and non-communicable diseases trained

- CBHFA and PSS visits in the communities

- Carrying out a blood donor campaign June

Algeria

- Training ToT on CBHFA in five modules

- Enhance the network of CBHFA in the various branches focusing on vulnerable areas

- Outreach activities within communities to reduce and mitigate the effects of communicable and NCDs, improve maternal and child health and enhance road safety.

Morocco

- Train CBHFA trainers in 20 branches;

- Expand the training to 30 volunteers by branch;

- Develop sensitization actions with vulnerable populations on maternal and child health
STRENGTHEN NATIONAL SOCIETY CAPACITIES

REQUIRED RESOURCES: CHF 1,060,000

Each of the four National Societies faces organizational development challenges that require close IFRC support. The head of the North Africa Cluster will continue to provide orientation to the governing and management boards of the North Africa Cluster National Societies.

National Society Development (NSD) needs further expansion and development, therefore an NCD delegate will be planned for 2020 to enable comprehensive and structured development of the four National Societies of North Africa in the following areas:

- Support to National Society Leadership decision-making for the future of their organisations along with their mandate and auxiliary role including support to develop disaster management, health and migration strategies.
- Institutional improvement in finance, logistics and HR procedures.
- Intensified and tailor made support to existing volunteer management, youth engagement and development and community engagement and accountability
- Effective facilitation to IFRC network for strengthening innovation, learning and building on best practices and analysis

On the North Africa Cluster level

- Leadership training for Youth (Interpersonal Leadership skills) and Governance (Introductory)
- Youth/volunteers engagement self assessment
- Support to participate in regional and global events
- Orientation on cash and voucher mechanisms
- Orientation on Forecast Based Action
- Media/comms assessment for North Africa
- Digital Media training for North Africa

INFLUENCE OTHERS AS LEADING STRATEGIC PARTNERS

REQUIRED RESOURCES: CHF 35,000

In 2020, North Africa Cluster office in Tunis will continue to provide technical support and delivering capacity building trainings to the National Societies to strengthen their auxiliary role in their respective countries including Legislative Advocacy and Humanitarian Diplomacy to TRC to enhance its positioning in Tunis.

Additionally, humanitarian diplomacy on issues of migration and climate change will form an integral part of the North Africa Cluster activities and North Africa National Societies will be encouraged to form part of the ICT Advisory Group

ENSURE A STRONG IFRC

REQUIRED RESOURCES: CHF 1,260,000

In 2019, IFRC North Africa Cluster office started a revision of its administrative and operational structure and is engaged in active advocacy to allocate adequate operational resources (human and financial) to ensure program deliverables can be achieved on time and with good quality.

In 2020, IFRC North Africa Cluster office will work towards enhancing the effectiveness and efficiency of the office in Tunis including:

- Tailor the support costs to the operational requirements.
- Ensure the effective use of resources (human and financial).
- Promote knowledge and information sharing to contribute to effective implementation of the operational plan
- Ensure monitoring and evaluation systems are in place for all projects and programs and is used as a management tool for programme review and implementation.
- Ensure accurate and timely reporting to donors on the use of funds and the implementation of programmes.
- Promote communication and information sharing with all partners and donors.
- Strictly comply with global procedures (Finance, Administration, Human Resources, Logistics, IT, PMER, EA, Security, etc.). Work closely with the IFRC MENA and HQ to ensure compliance and accountability.

CONTACTS

For more information on the work of the International Federation of Red Cross and Red Crescent Societies in Country, please contact:

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