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## DREF Operation Update Philippines: Taal Volcano Eruption

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF n° MDRPH039</b>	<b>GLIDE n° <a href="#">VO-2020-000002-PHL</a></b>
<b>DREF Operation update n° 2</b> <b>Date of issue:</b> 19 May 2020	<b>Timeframe covered by this update:</b> 13 to 28 January 2020
<b>Operation start date:</b> 15 January 2020	<b>Operation timeframe:</b> Six months (extended by one and a half months) <b>End date:</b> 15 July 2020
<b>Funding requirements (CHF):</b> DREF total allocation amount CHF 498,602 ( <i>first allocation: CHF 238,609; second allocation: CHF 259,993</i> )	
<b>N° of people being assisted:</b> 20,000 people (4,000 families) revised upwards from 15,000 people (3,000 families)	
<b>Red Cross Red Crescent Movement partners currently actively involved in the operation:</b> The Philippine Red Cross (PRC) is leading the overall response operation. This action is supported by the International Federation of Red Cross and Red Crescent Societies. The Spanish Red Cross is supporting the operation with funding received from ECHO, which complements the funding provided through the DREF.	
<b>Other partner organizations actively involved in the operation:</b> The Government of Philippines response is being coordinated through the National Disaster Risk Reduction and Management Council (NDRRMC) of which PRC is a member. Other Government agencies are involved including the Department of Social Welfare and Development (DSWD), Department of Health and Department of Education, and Philippine Institute of Volcanology and Seismology (PHIVOLCS) The humanitarian sector response is being coordinated by the Humanitarian Country Team (HCT) via OCHA.	

### Summary of major revisions made to emergency plan of action:

*This Operations Update is issued to inform stakeholders of the need to extend the timeframe of the MDRPH039 Taal Volcano Eruption by one and a half months (end date 15 July 2020). This will enable Philippine Red Cross to complete the provision of multipurpose cash grants to 1,410 families, which has been disrupted by the COVID-19 outbreak; and subsequent restrictions being enforced by the Philippine government. Post-distribution monitoring will also be conducted on the cash and items provided.*

*The major donors and partners of the DREF include the Red Cross Societies and governments of Belgium, Britain, Canada, Denmark, German, Ireland, Italy, Japan, Luxembourg, New Zealand, Norway, Republic of Korea, Spain, Sweden and Switzerland, as well as DG ECHO and Blizzard Entertainment, Mondelez International Foundation, and Fortive Corporation and other corporate and private donors. The IFRC, on behalf of the Philippine Red Cross, would like to extend thanks to all for their generous contributions.*

## A. SITUATION ANALYSIS

### Description of the disaster

On 12 January 2020, the Department of Science and Technology's Philippine Institute of Volcanology and Seismology ([PHIVOLCS](#)) raised an Alert Level from 1 to 4 (out of 5) after increasing activity of Taal Volcano, which is located on the island of Luzon in Batangas, CALABARZON (Region IV-A). An [Alert Level 4](#) means that a hazardous explosive eruption is possible within hours to days, and warrants a "Danger Zone" of up to 14 kilometres from the main crater.

Taal Volcano is situated on Volcano Island and is listed as a "Permanent Danger Zone", with permanent settlement on the island not recommended, however, approximately 459,300 people live within the 14 kilometres Danger Zone ([OCHA](#)). Taal Volcano is among the most active volcanoes in the Philippines, with more than 30 reported eruptions. On 12 January, PHIVOLCS reported that eruptive activity at Taal Volcano main crater had intensified, with continuous eruptions generating a 15 kilometres of steam laden cloud of super-heated ash, and frequent volcanic lightning raining

wet ashfall as far as Quezon City, some 100 kilometres away. This subsequently progressed to a magmatic eruption accompanied by thunder and more lightning. On the advice of PHIVOLCS, pre-cautionary evacuations were conducted in at-risk communities within the 14km Danger Zone in Batangas and Cavite provinces. Philippine President Rodrigo Duterte declared a state of calamity across CALABARZON, as a means of expediting the delivery of humanitarian assistance to those affected.

According to the [National Disaster Risk Reduction and Management Council \(NDRRMC\)](#) situational report as of 6 March 2020, the Taal Volcanic eruptions have had the following impact:

- A total of 736,802 people (191,952 families) have been affected in CALABARZON (Region IV-A), Central Luzon (Region III) and National Capital Region (NCR).
- Families displaced:
  - At the peak of the crisis, 135,610 people (39,076 families) were being supported in 535 registered evacuation centres (EC), and 170,732 people (44,439 families) were outside the evacuation centres (ECs) ([NDRRMC situational report No. 47](#)).
- Damage to infrastructure:
  - 14,082 houses were damaged, of which 4,573 were totally damaged (destroyed); and 9,509 partially in the province of Batangas, CALABARZON (Region IV-A).
- Essential services affected
  - Eight public and private health facilities were closed as a result of evacuation.
  - 264 cities/municipalities suspended classes, and 78 schools in the 14km zone had to be evacuated, affecting approximately 31,000 children (Department of Education).
  - 24 cities/municipalities experienced power interruptions, all of which have now been fully restored.
  - Three cities/municipalities experienced water supply disruptions, all of which have now been fully restored.
  - Nine roads were closed due to damage caused and as a result of lockdown of areas within the 14km Danger Zone.
  - 643 flights cancelled due to ashfall (383 domestic and 260 international).
- Damage caused to infrastructure and livelihoods (farming, fishing and tourism) estimated to be approximately CHF 65 million (NDRRMC).

On 26 January 2020, PHIVOLCS lowered the Alert Level from 4 to 3 as the likelihood towards a hazardous eruption was reduced. On 14 February 2020, this was then lowered from Alert Level 3 to 2 to reflect an overall decreasing volcanic earthquake activity, and steam and gas emissions at the main crater of Taal. On 19 March 2020, the Alert Level was then lowered again from 2 to 1. Despite the lowering of the Alert Level, PHIVOLCS continued to warn that the unrest had not completely stopped, with the persisting possibility of sudden steam-driven explosions, volcanic earthquakes, and ashfall, which could threaten surrounding areas. They continued to recommend that entry to Taal Volcano Island remain strictly prohibited, and advised Local Government Units (LGU) to continue to strengthen their preparedness, contingency plans and communication measures in the event of renewed volcanic activity. The lowering of the Alert Level allowed thousands of people that had been evacuated to return home, however many remain displaced and in need of resettlement due to the proximity of their places of origin to the volcano.



The whole area of Luzon was under enhanced community quarantine from 16 March to 30 April due to COVID-19. PRC has made adjustment to its operational strategy to still address the needs caused by Taal Volcano eruption while taking into consideration the risks from COVID-19. During cash distribution, physical distancing was considered with no direct human to human contact when receiving cash. (Photo: PRC)

Taal Volcano eruptions came as authorities and partner organizations in the Philippines have been responding to public health emergencies (measles and polio outbreaks, [MDRPH032](#); dengue outbreak, [MDRPH033](#)), earthquake (Mindanao, [MDRPH036](#)) and typhoons (Kammuri in November 2019, [MDRPH037](#); Phanfone in December 2019, [MDRPH038](#)).

Since January 2020, the country, has also been wrestling with the continuing spread of COVID-19. On 12 March 2020, the Philippine government raised a Code Red sublevel 2 as recommended by the Inter-Agency Task Force on Emerging Infectious Diseases (ITAF-EID). This has imposed stringent measures on the country including measures of physical distancing, enhanced community quarantines, and limitation of movement within the entire country. On 16 March 2020, the entire Luzon was put on enhanced community quarantine until 13 April 2020, which was later extended until 15 May 2020. At the time of publication, a total of 10,343 cases and 685 deaths had been reported by the Department of Health

(DOH) [COVID-19 Case Tracker](#). There has been a prioritization of the Philippine government, and partner organizations including Philippine Red Cross (PRC) to prioritize the COVID-19 response. This has had implications on the PRC implementation of other ongoing operations, including the Taal Volcano response, with activities having to be rescheduled or redesigned to adapt to the current situation. A one and a half months extension of timeframe has been approved to accommodate the changes that have been required, and enable commitments to the affected population to be met.

## Summary of current response

### Overview of Host National Society

In accordance with the PRC standard operating procedures, the Operations Center (OpCen), which functions 24/7, has been on heightened alert as the situation has evolved, and continuously disseminated update reports as they become available.

A Rapid Damage Assessment and Needs Analysis (RDANA) team was mobilized support evacuations and conduct assessments in the affected areas. Specialized Emergency Response Units (ERU), National Disaster Response Teams (NDRT), Red Cross Action Teams (RCAT 143) and Red Cross community-based volunteers (Red Cross 143) have also been deployed. The PRC Communications team has been posting updates and photos of the situation on [Facebook](#) and [Twitter](#).

As of 30 April 2020, PRC had been able to carry out the following activities to respond immediately to basic needs:

Sector	Actions taken
<b>First Aid</b>	<ul style="list-style-type: none"> <li>5 ambulances mobilized</li> <li>43 people assisted and transported</li> <li>473 people reached with first aid management and blood pressure taking</li> </ul>
<b>Health</b>	<ul style="list-style-type: none"> <li>Two Emergency Medical Units deployed</li> <li>1,114 people received with disease prevention and health promotion messaging</li> <li>2,587 families received mosquito nets</li> </ul>
<b>Psychosocial support (PSS)</b>	<ul style="list-style-type: none"> <li>131 ECs served with welfare desks</li> <li>12,455 people reached with PSS</li> </ul>
<b>Cash and voucher assistance</b>	<ul style="list-style-type: none"> <li>2,260 multipurpose cash grants disbursed</li> </ul>
<b>Food</b>	<ul style="list-style-type: none"> <li>21,768 people served with ready-to-eat/hot meals</li> <li>3,830 people provided with food items</li> </ul>
<b>Essential household items</b>	<ul style="list-style-type: none"> <li>2,822 sets of sleeping kits (blankets and sleeping mats) distributed</li> </ul>
<b>Water, sanitation and hygiene (WASH)</b>	<ul style="list-style-type: none"> <li>10,605 people received clean water</li> <li>More than 221,000 litres of clean water distributed</li> <li>2,134 jerry cans distributed</li> <li>54 portable toilets with handwashing facilities installed</li> <li>6,621 people reached with hygiene promotion activities</li> <li>5 water tankers, and 1 water purification unit mobilized</li> <li>4,663 standard hygiene kits distributed and 662 non-standard hygiene kits distributed</li> </ul>
<b>Manpower and assets mobilized</b>	<ul style="list-style-type: none"> <li>Emergency Response Unit, Emergency Medical Unit, Local and National Assessment Teams, First Aid/Medical Team, Welfare Team, WASH Team deployed to support the operation. Approximately 1,056 PRC personnel have been involved in the response</li> <li>National headquarters (NHQ) and chapter vehicles mobilized (ambulances, boats, hot meals vans, multipurpose vehicle (Humvee), service vehicles, trucks and water tankers</li> </ul>

In 2019 and 2020, PRC has been managing operations supported through the IFRC Disaster Relief Emergency Fund (DREF) and Emergency Appeal (EA) mechanisms in response to earthquakes (Batanes, Mindanao), typhoon (Kammuri and Phanfone) and disease outbreaks (COVID-19, dengue, measles and polio).

### Overview of Red Cross Red Crescent (RCRC) Movement actions in country

PRC is leading the overall response operation. PRC maintains close coordination with in-country Movement partners and continues to provide updates. In addition to the IFRC, the International Committee of the Red Cross (ICRC) and Federation partners are present in the country: American Red Cross, The Canadian Red Cross Society, German Red Cross, Finnish Red Cross, Japanese Red Cross Society, The Netherlands Red Cross, Spanish Red Cross and Qatar Red Crescent Society.

PRC hosts Movement coordination meetings and operational meetings to share information with partners. IFRC Philippine Country Office (CO) is supporting PRC in disseminating updates to Movement partners in-country and

coordinating with the IFRC Asia Pacific Regional Office (APRO) in Kuala Lumpur in accordance with the IFRC Secretariat's Emergency Response Framework. IFRC CO and PRC are also coordinating closely with ICRC on security.

On 15 January 2020, IFRC activated the DREF, releasing an initial CHF 238,609 to support PRC with their response to the Taal Volcano eruptions. IFRC Philippine CO has undertaken a contingency planning process, including the development of possible scenarios (most likely, worst and alternative) to ensure readiness to respond as the situation evolves. On 23 January 2020, the IFRC APRO convened a partners' call with Partner National Societies (PNS) to update them on the situation, PRC's response and expected scenarios. On 11 February 2020, an additional allocation of CHF 259,993 was released to expand the response under the DREF, and a one-month extension of timeframe (new end date, 31 May 2020) was announced. An IFRC APRO personnel was deployed from 10 to 15 February 2020 to monitor implementation of the DREF, as well as consider recommendations related to strengthening community engagement and accountability (CEA) and protection, gender and inclusion (PGI) components.

An IFRC information management (IM) specialist were also deployed under the rapid response mechanism from the American Red Cross and The Netherlands Red Cross. They supported the preparation of maps, containing information on the impact of Taal Volcano, as well as other data visualization and hazard monitoring support. These have been shared with RCRC Movement and non-Movement partners. A PGI specialist was deployed from New Zealand Red Cross to support mainstreaming of PGI components in the Taal Volcano response after this was identified as a priority need by PRC; however, the COVID-19 outbreak resulted in this mission being shortened. The Finnish Red Cross also deployed camp management specialists to provide technical support.

Regular meetings have been initiated by PRC with counterparts that are involved in the Taal Volcano eruptions response, namely IFRC, Finnish Red Cross, German Red Cross and Spanish Red Cross. This has aided coordination on the complementarity of support between the DREF and ECHO funds, and to maximize any identified synergies to increase efficiency and effectiveness. An additional CHF 20,000 has been pledged directly to IFRC by Swedish Red Cross to the 2020 Operational Plan, which complements the DREF and ECHO fundings. The PRC has also received donations from the Republic of Korea Government and numerous corporate and private donors. These funds are being used to support the immediate response phase, but also early recovery related activities that are outside of the parameters which can be covered by DREF.

## **Overview of non-RCRC actors' actions in country**

### **Coordination with the authorities**

The Republic Act 10072 (Philippine Red Cross Act of 2010) recognizes PRC as an independent, autonomous, non-governmental organization auxiliary to the authorities of the Republic of the Philippines in the humanitarian field. As an auxiliary to the government, PRC maintains a strong relationship and collaboration with (i) NDRRMC; (ii) provincial, municipal and barangay (village) disaster risk reduction and management councils; and (iii) local government units defined in the Disaster Risk Reduction and Management Act. PRC participates in NDRRMC meetings and coordinates with the DSWD and Department of Health (DOH).

PRC has coordinated with NDRRMC for pre-disaster risk analysis (PDRA) and response cluster activation. NDRRMC and Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA) continuously provide updates including on preparedness measures, stocks of household items, and other resources, weather forecasts/advisories and gale warnings to regional counterparts and other agencies through formal updates.

According to the [OCHA's 3W report](#), more than 60 organizations mobilized themselves for this response, working across different sectors including education, non-food-items (NFI), logistics, protection, shelter, and WASH.

### **Inter-agency coordination**

At country level, PRC and IFRC are observers to, and participate in, meetings of the Humanitarian Country Team (HCT). PRC and IFRC are involved in relevant government-led cluster information sharing, planning, and analysis at all levels while IFRC supports PRC coordination efforts through representation in other relevant clusters as required.

IFRC is co-lead of the Shelter Cluster with the government's lead agency, DSWD. IFRC Philippine CO's health personnel are also coordinating with the authorities and partner organizations, as well as the local media on the effects of Taal Volcano eruption.

Please refer to the Section B of the [EPoA](#) and [Operations Update no. 1](#) for a summary of the needs analysis and scenario planning, operational strategy, commitments on quality programming, operational risk assessment, and support service needs where they are explained in detail. Information on targeting by areas of focus, as well as various impacts of COVID-19 on the operation is elaborated in Section C below.

## **C. DETAILED OPERATIONAL PLAN**



## Shelter

People reached: 12,500 (2,500 families)

Male: 6,326

Female: 6,174

**Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlements solutions**

Indicator:	Target	Actual
# families from the affected communities restored their immediate safety and well-being through shelter assistance	2,500	2,500

**Output 1.1: Shelter and settlements and basic household items assistance is provided to the affected families**

Indicator:	Target	Actual
# evacuee families provided with essential household items	2,500	2,500

Progress towards outcomes

A total of 2,822 affected families have received essential household items in Batangas province, of which 2,500 families were supported under the DREF. Additional families have been covered through other donations received by PRC. Each family received two blankets and sleeping mats.

Province	Municipality	# of families
Batangas	Batangas City	1,094
	Bauan	818
	Calatagan	235
	Ibaan	124
	Sto Tomas	155
	Taal	396
<b>Total</b>		<b>2,822</b>



A woman-recipient happily collects essential household items. In total, PRC was able to distribute to 2,822 affected families.  
(Photo: PRC)

At the time of this publication, 1,151 families (4,212 people) remain displaced in the ECs, and 53,988 people (14,462 families) displaced outside the ECs. The authorities have moved the remaining evacuees from the original camps to smaller camps outside the 14km Danger Zone where they have been providing basic services, while they await resettlement.

PRC has supported DSWD with the set-up of basic services in the Malainin Interim Area camp in Ibaan City, Batangas province. The IFRC CO has released 200 tarpaulins from pre-positioned stocks along with a supply of family tents to support the Malainin Interim Area camp. The DREF will be used to replenish the tarpaulins used, while ECHO funds will be used to replenish the family tents, and this will be done by IFRC CO logistics on behalf of German Red Cross and Spanish Red Cross. This is ongoing.

Note that the distribution of tarpaulins was included in the original DREF but then removed as it was deemed not required at that time – refer to [Operations Update no. 1](#). This activity has now been restored, and costs will be offset against savings on other budget lines.

**Output 1.2: Technical support, guidance and awareness raising in safe shelter design and settlement planning and improved building techniques are provided to affected households**

Indicator:	Target	Actual
# volunteers trained on camp management	25	Planned

Progress towards outcomes

No progress to report on training of volunteers on camp management and this remains in planning.



## Livelihoods and basic needs

People reached: 3,000

Male: 1,518

Female: 1,482

### **Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods**

Indicator:	Target	Actual
# affected families able to meet their basic needs	3,000	Ongoing

### **Output 1.2: Basic needs assistance for livelihoods security including food is provided to the most affected communities**

Indicator:	Target	Actual
# of ready-to-eat food / hot meals provided (as part of PRC Welfare Support)	3,000	3,000

#### Progress towards outcomes

A total of 21,768 ready-to-eat/hot meals have been provided to affected families as part of the PRC welfare service in evacuation centres in Batangas, Cavite and Laguna provinces of Region IV-A (CALABARZON). The DREF has contributed to at least 3,000 of the meals that have been provided (final figure to be confirmed in Final Report), with the remaining covered by PRC through other donations received. A total of four hot meals vans were deployed as part of PRC welfare support. An additional 3,830 affected families have also received food items. See below table for a summary of this support:

Province	Municipality	# of ready-to-eat/hot meals
Batangas	Agoncillo	2,000
	Balayan	180
	Batangas City	7,513
	Bauan	2,087
	Calatagan	1,486
	Ibaan	434
	Lemery	1,000
	Lipa	619
	Lipa City	1,270
	Malvar	202
	San Luis	213
	Sto Tomas	734
	Taal	1,000
	Tanauan	2,430
Cavite	Tagaytay	600
<b>Total</b>		<b>21,768</b>

### **Output 1.5: Households are provided with unconditional/multipurpose cash grants to address their basic needs**

Indicator:	Target	Actual
# affected families provided with multipurpose cash grants to address their basic needs	1,500	Ongoing

#### Progress towards outcomes

The target number of affected families to be provided with multipurpose cash grants (MPCGs) had been increased from 500 families to 1,500 families in the previous operations update. Each family will receive a cash grant of PHP 3,500 (approximately CHF 70). The amount is based on the calculated minimum expenditure basket and intended to help them address their basic needs for an initial month. A pre-identified financial service provider (FSP) will be engaged to process the cash transfers. The FSP had been utilized previously by PRC in other operations and will expedite the distribution process. Cash grants were expected to be distributed to affected families during early/mid-February 2020.

A total of 1,410 families have been registered to receive multipurpose cash grants (MPCG) in the Lemery (301), Ibaan (439) and Talisay (670) municipalities of Batangas province. This is lower than the target of 1,500 because it is based on the funding received from other partners. Those targeted are the most vulnerable amongst the families that remain displaced and are awaiting permanent resettlement, or those who have returned home but whose livelihoods have been disrupted. This was determined in consultation with the LGU and Provincial Disaster Risk Reduction and Management Council (PDRRMC). At the time of publication, 330 families in Talisay have received cash grants of PHP 3,500 (approximately CHF 70) each, which is based on the calculated minimum expenditure basket.



PRC strictly follows social distancing during the cash distribution. Recipient household representatives were also wearing masks during the collection of the assistance. **(Photo: PRC)**

Following the restrictions enforced due the COVID-19 outbreak, the pre-identified financial service provider (FSP) suspended its operations in the area of intervention. This resulted in a delay to the disbursement of the multipurpose cash grants under the DREF, while PRC considered an alternative transfer mechanism. For the 330 families that have received the assistance, this was done through a cash in envelope modality, with a modified distribution workflow put in place to ensure appropriate physical distancing, disinfection and handwashing facilities established at entry point, and minimal number of people needing to congregate.

The FSP has now restarted operations, and all remaining disbursements under the DREF are expected to be done through this mechanism. These are planned to be completed by the end of May 2020, with a post-distribution monitoring activity to be done in June 2020.

An additional 3,456 families have also been registered to receive MPCGs through ECHO funding in the Agoncillo, Balete and San Nicholas municipalities of Batangas province. At the time of publication, 1,930 families have received cash grants.

A total of 4,866 families will receive MPCGs across the DREF and ECHO funding.



## Health

**People reached: 15,156**

Male: 7,669

Female: 7,487

### **Outcome 1: The immediate risks to the health of affected population are reduced**

Indicator:	Target	Actual
# people reached through NS emergency health management programmes	15,000	15,156 <sup>1</sup>

### **Output 1.2: Target population is provided with rapid medical management of injuries and diseases**

Indicators:	Target	Actual
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<sup>1</sup> Calculated based on people reached with i) first aid and blood pressure reading; ii) EMU patients, iii) community-based disease prevention, and iv) PSS. It is assumed that those people receiving mosquito nets are amongst this population.

# ambulances dispatched to the affected area	6	5
# people reached by first aid and blood pressure reading services (based on need)	1,000	473
# people served in emergency medical unit (EMU)	-	To be confirmed

Progress towards outcomes

Five ambulances have been mobilized to Batangas (three units) and Cavite (two units) provinces; which have provided transportation to hospitals for 43 people. An additional four ambulances were on standby but have been demobilized. A total of eight first aid stations were established in Batangas (6 stations), Cavite (1 station) and Laguna (1 station) provinces, which at the time of publication have provided services to 473 people for first aid management (73 people) and blood pressure taking (400 people)

As noted in Operations Update no. 1, Emergency Medical Units (EMU) were established at the ECs located at Bauan Technological School and Provincial Sports Complex. These have since been demobilized, and the confirmed number of people that have received treatment and consultations from the EMU is in the process of being compiled. This will be confirmed in the DREF Final Report.

Personal protective equipment (PPE), including N95 masks (439 pieces) and surgical masks (13,231 pieces) have been distributed in Batangas, Cavite and Laguna provinces.

**Output 1.3: Community disease prevention and health promotion is provided to the target population**

Indicators:	Target	Actual
# people reached with community-based disease prevention and health promotion programming	15,000	1,114
# pregnant and lactating women provided with dignity kits	100	Cancelled
# pregnant and lactating women provided with new-born kits	100	Cancelled

Progress towards outcomes

At the time of publication, a total of 1,114 people had been reached with community-based disease prevention and health promotion.

Note that costs related to the provision of dignity kits and new-born kits, included in the original DREF were cancelled, and announced in Operations Update no. 1

**Output 1.4: Epidemic prevention and control measures carried out**

Indicators:	Target	Actual
# people reached with community-based epidemic prevention and control activities	15,000	1,114
# evacuee families provided with insecticide treated mosquito nets	2,500	2,500

Progress towards outcomes

At the time of publication, a total of 1,114 people had been reached with community-based epidemic prevention and control activities.

A total of 2,587 affected families received insecticide treated mosquito nets in Batangas province, of which 2,500 families were supported under the DREF. Additional families have been covered through other donations received by PRC. Each family has received two nets each. Guidance from volunteers on how and when to use them was provided during distribution. Messaging also focused on minimizing the risks of diseases such as dengue, which are transmitted via a day-biting mosquito.

Province	Municipality	# of mosquito nets distributed (2 per family)
Batangas	Batangas City	2,188
	Bauan	1,636
	Ibaan	248
	Sto Tomas	310
	Taal	792
<b>Total</b>		<b>5,174</b>

**Output 1.5: Psychosocial support provided to target population**

Indicators:	Target	Actual
# people provided with direct psychosocial support	1,000	12,455

Progress towards outcomes

A total of 12,455 people had been reached with first aid psychosocial support (as part of PRC Welfare Support) in Batangas (12,150 people) and Laguna (305 people) provinces.

**Water, sanitation and hygiene**

People reached: 10,605

Male: 5,366

Female: 5,239

**Outcome 1: Immediate reduction in risk of waterborne and water related diseases in targeted communities**

Indicators:	Target	Actual
# people provided with water, sanitation and hygiene-related services that meet agreed standards according to specific operational and programmatic context	15,000	10,605 <sup>2</sup>

**Output 1.1: Continuous assessment of water, sanitation and hygiene situation is carried out in targeted communities**

Indicators:	Target	Actual
Initial assessment of water, sanitation and hygiene situation carried out (as part of RDANA)	1	1

Progress towards outcomes

As noted in Operations Update no. 1 an initial assessment of the water, sanitation and hygiene situation was carried out (as part of the RDANA) and this informed the subsequent operational strategy related to provision of safe water supply and sanitation facilities in selected ECs.

**Output 1.2: Daily access to safe water which meets Sphere and WHO standards in terms of quantity and quality is provided to target population**

Indicators:	Target	Actual
# people will receive safe water distributed	15,000	10,605
# affected families provided with jerry cans	2,500	2,134

Progress towards outcomes

At the time of publication, 221,027 litres of water had been produced/distributed<sup>3</sup>. This is being done through five water tankers and a water purification unit, which have served 10,605 people (2,121 families). A total of 2,134 families have received jerry cans to store water in Batangas province, which equates to 85 per cent of the target (2,500). Each family received two jerry cans.

Province	Municipality	# of jerry cans distributed
Batangas	Batangas City	1,094
	Bauan	818
	Ibaan	67
	Sto Tomas	155
<b>Total</b>		<b>2,134</b>

**Output 1.3: Adequate sanitation which meets Sphere standards in terms of quantity and quality is provided to target population**

Indicators:	Target	Actual
# portable toilets installed	43	54
# temporary bathing and/or shower facilities installed	15	Cancelled

<sup>2</sup> Calculated based on people reached with safe water supply. It is assumed that those people receiving jerry cans, hygiene kits and reached with hygiene promotion are amongst this population.

<sup>3</sup> PRC WASH Report #6, 10/03/2020.

# handwashing facilities installed	43	54
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Progress towards outcomes

At the time of publication, a total of 54 portable toilet units had been installed in selected ECs in Batangas province. As noted in Operations Update no. 1, temporary bathing facilities were not identified as a need during the RDANA, and were therefore cancelled.

Province	Municipality	# of portable toilets and handwashing facilities
Batangas	Alitagtag	5
	Balayan	5
	Batangas City	20
	Bauan	5
	Calaca	10
	Lipa	4
	Taysan	5
<b>Total</b>		<b>54</b>

**Output 1.5: Hygiene promotion activities which meet Sphere standards in terms of the identification and use of hygiene items provided to target population**

Indicator:	Target	Actual
# people reached with hygiene promotion	12,500	6,621

Progress towards outcomes

At the time of publication, a total of 6,621 people had received key hygiene promotion messages; including on effective handwashing, menstrual hygiene management, safe disposal of solid waste, water storage and treatment, as well as awareness on referral points for vaccination of children.

**Output 1.5: Hygiene-related goods (NFIs) which meet Sphere standards and training on how to use these goods provided to the target population**

Indicator:	Target	Actual
# affected families provided with hygiene kits	2,500	2,500

Progress towards outcomes

A total of 4,663 affected families have received essential hygiene items in Batangas province, of which 2,500 families were supported under the DREF. Each family received 12 pieces of body soap, 5 laundry soaps, 40 sanitary pads, 5 bath towels, 6 rolls of toilet paper, 3 toothpaste tubes, 5 toothbrushes and 4 disposable razors. An additional 662 families had received non-standard hygiene kits.

Province	Municipality	# of hygiene kits distributed
Batangas	Batangas City	1,924
	Ibaan	124
	Lemery	1,460
	St Tomas	155
	Taal	1,000
<b>Total</b>		<b>4,663</b>



**Protection, Gender and Inclusion**

People reached: Ongoing

Male: NA

Female: NA

**Outcome 1: Communities identify the needs of the most vulnerable and particularly disadvantaged and marginalised groups, as a result of inequality, discrimination and other non-respect of their human rights and address their distinct needs**

Indicator:	Target	Actual
# people provided with PGI services	15,000	Ongoing



<b>Output 1.1: Assistance and protection services to migrants and their families are provided and promoted through engagement with local and national authorities as well as in partnership with other relevant organizations</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
# affected people have access to basic services	15,000	Ongoing
Progress towards outcomes		
<p>As mentioned, PRC has supported DSWD with the set-up and management of basic services in the Malainin Interim Area camp in Ibaan City, Batangas province. This location has been established to accommodate those affected families that are not able to return to areas now categorized “Permanent Danger Zones”. PRC has received support from the Republic of Korea government, and Swedish Red Cross (through the IFRC 2020 Operational Plan), which will be used to support the early recovery process for these families, including relocation support with recognition of dignity and safety. The project plan for this support is currently under preparation.</p>		
<b>Output 1.3: Family links are restored for people separated from, or without news of, their loved ones as a result of the disaster</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# welfare desks providing RFL services in the affected area	NA	131
Progress towards outcomes		
<p>A total of 131 PRC welfare desks had been established. PRC’s welfare desks are providing a range of services for affected families, including ready-to-eat/hot meals, PSS, and RFL. The PRC welfare desks also receive and respond to concerns related to protection, ensuring that any cases identified are referred to the relevant government authorities. Welfare desks’ volunteers are also registering people on the “safe and well” registry who want to report themselves safe for people who might be looking for them. A total of 30 referrals had been made, 25 tracing requests managed and 10,256 “I’m alive” calls made from the PRC welfare desks. Please refer to <i>Health Output 1.5</i> above for more information on the PSS, and <i>Livelihoods and Basic Needs Output 1.2</i> for more information on the ready-to-eat/hot meals distributions.</p>		

<b>International Disaster Response</b>		
<b>Outcome S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competencies and capacities to plan and perform</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
# NS branches that are well functioning (in the operation)	2	Ongoing
<b>Output 1.1.4: National Societies have effective volunteers who are protected</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
% volunteers insured	100	Ongoing
Progress towards outcomes		
<p>Humanitarian priorities and needs identified following the completion of the RDANA is being used to inform the revision of the overarching PRC Plan of Action, including the PRC chapters (Batangas and Cavite provinces) targeted to implement the activities planned by areas of focus. Support will be provided to these chapters to ensure they are well functioning in the DREF operation, and will be reported on in the DREF Final Report.</p> <p>At the time of publication, a total of 1,056 personnel had been involved in the operation, including 697 RCAT, 102 Red Cross Youth and 257 staff. All volunteers mobilized for this DREF operation will be insured under the Membership and Accident Assistance Benefit (MAAB) of PRC. The number of insured will be reported in the DREF Final Report.</p>		
<b>Outcome S2.1: Effective and coordinated international disaster response is ensured</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
NS coordinated international disaster response effectively	Yes	Yes

<b>Output 2.1.1: Effective and respected surge capacity mechanism is maintained</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
Rapid response personnel support the operation	1	Ongoing
Progress towards outcomes		
<p>IFRC has mobilized rapid response personnel to provide overarching surge support to all DREF (MDRPH037 and MDRPH039) and Emergency Appeal (MDRPH032, MDRPH036 and MDRPH038) responses. These have included public health, IM, PGI and PMER profiles, seconded from American Red Cross, The Canadian Red Cross Society, The Netherlands Red Cross and New Zealand Red Cross. An IFRC operations manager has been deployed from APRO, and other technical support provided remotely from the APRO, including specifically on cash and voucher assistance. Note that PGI rapid response personnel mission was shortened due to the COVID-19 outbreak, and as such, objectives for this support had to be revised.</p>		
<b>Output 2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved and respected surge capacity mechanism is maintained</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
DREF procedures are applied during the implementation of the operation	Yes	Yes
% target population satisfied with support received	80	Planned
Progress towards outcomes		
<p>The IFRC CO is supporting PRC to ensure accountability and compliance with regards to the DREF procedures. This has included the issue of Information Bulletins and Operations Updates on the <a href="#">IFRC Appeals Database</a>, as well as utilization of the <a href="#">IFRC GO Platform</a> to issue situation reports.</p> <p>Community engagement and accountability (CEA) is an important component of the DREF operation; and has been integrated into all activities to ensure that affected families have access to information on the services being provided by PRC, as well as participate and feedback to PRC. PRC welfare desks have allowed concerns to be shared with PRC and responded to immediately. At present, there is no mechanism for recording systematically these feedbacks. PRC is currently in the process of developing their CEA SOPs and strengthen this area.</p> <p>There has also been consultation/participation by affected families during the conducting the Rapid Damage Assessment and Needs Analysis (RDANA). An IFRC APRO staff was deployed to conduct monitoring in February 2020, which resulted in recommendations related to CEA and PGI, and the deployment of a PGI rapid response personnel (refer to Output 2.1.1) for more information.</p> <p>Post-distribution monitoring is also planned across all areas of focus in June 2020 to assess the satisfaction of targeted families with the support they received. The survey's results will be reported on in the DREF Final Report.</p>		
<b>Output 2.1.4: Supply chain and fleet services meet recognized quality and accountability standards</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
Logistics department provides constant support to the National Society's logistics unit for replenishment and other procurements	Yes	Yes
Progress towards outcomes		
<p>Logistics activities aim to effectively manage the supply chain of relief items, including procurement, fleet, storage and transportation to distribution sites in accordance with the requirements and aligned with standards, processes and procedures of the IFRC. Logistical support for this operation is provided by the strong logistics capacity of the PRC built in recent years, supported by an experienced IFRC CO logistics team. IFRC CO's logistics, in coordination with PRC Logistics, dispatched essential household items for 2,500 families, comprising blankets, hygiene kits, jerry cans, mosquito nets, and sleeping mats. Replenishment of these items is in progress. IFRC vehicles have also been used by PRC to support transport of NHQ personnel to/from the area of operation.</p>		
<b>Output 2.1.6: Coordinating role of the IFRC within the humanitarian system is enhanced</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# coordination meetings held with other stakeholders	3	Ongoing
Progress towards outcomes		
<p>Coordination of the Shelter Cluster has been initiated by the Asia Pacific Shelter coordinator for the IFRC CO Philippines in support of the Philippines Humanitarian Country Team (HCT) Cluster system. This has included</p>		

sharing of rapid needs assessment data; the diffusion of OCHA snapshots and regular 3W reporting. The IFRC CO has also attended briefings held by PHIVOLCS on the evolving situation, which has informed decision making on contingency planning and scenario development.		
<b>Outcome S2.2: The complementarity and strengths of the Movement are enhanced</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
Complementarity and strengths of the Movement enhanced	Yes	Yes
<b>Output 2.2.1: In the context of emergencies, the IFRC, ICRC and NS enhance their operational reach and effectiveness through new means of coordination</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
Movement coordination is well established	Yes	Yes
Progress towards outcomes		
<p>The PRC is leading the Movement's overall response for this operation, maintaining close coordination with Movement partners in the country and providing updates. The PRC works with the IFRC, the ICRC and seven Partner National Societies in the country: American Red Cross, The Canadian Red Cross Society, Finnish Red Cross, German Red Cross, Japanese Red Cross Society, The Netherlands Red Cross and Spanish Red Cross. On 7 June 2018, ICRC, IFRC and PRC formally signed the Movement Coordination Agreement, making the PRC the leader of all emergency operations in the country with the support of the ICRC and the IFRC. PRC is holding a monthly in-country Movement-wide meeting to update partners on ongoing plans and activities. Partners also share relevant information about plans and activities in the country.</p> <p>As mentioned, regular meetings have been initiated by PRC with counterparts that are involved in the Taal Volcano eruptions response, namely IFRC, Finnish Red Cross, German Red Cross and Spanish Red Cross.</p>		

<b>Influence others as leading strategic partner</b>		
<b>Outcome S3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national, and international levels that affect the most vulnerable</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
IFRC and PRC participate in local, national and international dialogues/ meetings	Yes	Yes
<b>Output 1.1: IFRC and NS are visible, trusted and effective advocates on humanitarian issues</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# communications materials produced/published	10	141
Progress towards outcomes		
<p>The PRC communication team ensures that the Red Cross response efforts are effectively communicated to its key target audiences in a timely manner. The Operations Center (OpCen) located at the PRC's National Headquarters (NHQ) collects information from the chapters and Red Cross 143 volunteers in the affected areas. In addition to a press release, regular updates on activities and status are posted on the official social media accounts of the PRC. Communication teams also post updates and photos on <a href="#">Facebook</a> and <a href="#">Twitter</a> PRC staff and volunteers across the country actively contribute to corporate communications through their own social media networks. Through social media, 74 posts on PRC's official Facebook page for Taal have had a reach of 8,221,258 while on Twitter, 64 posts have had 3,963,574 impressions. Overall, the social media reach has been 12,184,832 people.</p> <p>The Philippine Red Cross and IFRC communications team has also promoted the visibility of PRC's efforts through press releases.</p> <p>15 January 2020: Red Cross calls for public support as humanitarian operations continue for communities affected by Taal Volcano eruption</p> <p>20 January 2020: Batangas Gov. Mandanas extends his gratitude to the Philippine Red Cross in the midst of its humanitarian efforts in Taal Volcano eruption-affected communities.</p> <p>IFRC media advisory: <i>Philippines volcano – Red Cross prepares for the worst</i></p> <p>The Red Cross' efforts on the ground have been cited in media reports as follows:</p>		

- [PH Red Cross to help put up tent cities for Taal eruption evacuees during rehab phase](#)
- [PH Red Cross calls for more volunteers amid Taal crisis](#)
- [Help Taal Volcano victims, PH Red Cross appeals](#)
- [‘Funds ready for Taal evacuees’](#)
- [LIST: Where to send donations for Taal evacuees](#)
- [Philippine Red Cross Rushes to Help After Taal Volcano Erupts](#)

<b>Effective, credible and accountable IFRC</b>		
<b>Outcome S4.1: The IFRC enhances its effectiveness, credibility and accountability</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
Effective performance of staff supported by HR procedures	Yes	Yes
<b>Output S4.1.2: IFRC staff show good level of engagement and performance</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
% compliance with PRC HR procedures	100	100
Progress towards outcomes		
<p>PRC has been mobilizing NHQ and chapters existing staff, Red Cross 143 volunteers, Red Cross Action Teams (RCAT134) and NDRTs from other chapters as required. PRC Human Resources (HR) procedures are being applied for all deployments. A total of 1,046 PRC personnel have been involved in the response. Please refer to the <i>International Disaster Response Output 1.1.4</i> for information on the HR that has been mobilized.</p>		
<b>Output S4.1.3: Financial resources are safeguarded; quality financial and administrative support is provided contributing to efficient operations and ensuring effective use of assets; timely quality financial reporting to stakeholders</b>		
<b>Indicator:</b>	<b>Target</b>	<b>Actual</b>
% financial reporting respecting IFRC procedures	100	100
Progress towards outcomes		
<p>The IFRC CO, through the finance and administration team, provides operational support for review, budget validation, bank transfers, as well as technical assistance to PRC on cost justification procedures, including review and validation of invoices. The PRC – which is on the working advance system – has been supported by the IFRC for many years and is used to these financial procedures. All financial transactions in this operation are being conducted in accordance with the IFRC’s standard financial procedures. The DREF project agreement was signed upon the activation of the DREF, and subsequently on the release of a second allocation.</p>		
<b>Output S4.1.4: Staff security is prioritised in all IFRC activities</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
% operational staff for IFRC receive security briefing	100	100
Progress towards outcomes		
<p>The IFRC security framework is applicable to this operation. For PRC staff and volunteers, the National Society’s security framework is applied. Regular and close coordination is maintained with the ICRC in accordance with the existing security framework and Movement’s coordination agreement. Regular information sharing is maintained and specific security protocols for each level of security. In the country, all staff members and volunteers are required to take the IFRC online courses: <i>Stay Safe Personal Security</i>, <i>Stay Safe Security Management</i> and <i>Stay Safe Volunteer Security</i>. Following the Taal Volcanic eruptions, the IFRC CO security focal point has, in collaboration with IFRC health manager, disseminated updated security guidelines and precautionary measures such as the use of N95 masks. The IFRC CO logistics team also distributed personal protective equipment (PPE) for staff working in the areas of operation.</p>		

## D. FINANCIAL REPORT

The financial report with expenditure will be made available in the Final Report. The budget is attached in the following for reference.

International Federation of Red Cross and Red Crescent Societies

*all amounts in Swiss Francs (CHF)*

### DREF OPERATION

MDRPH039 PHILIPPINES TAAL VOLCANIC ERUPTIONS

4/2/2020

#### **Budget by Resource**

<b>Budget Group</b>	<b>Budget</b>
Clothing & Textiles	42,200
Food	3,600
Water, Sanitation & Hygiene	108,334
Medical & First Aid	49,385
Utensils & Tools	5,000
Other Supplies & Services	13,500
Cash Disbursement	106,500
<b>Relief items, Construction, Supplies</b>	<b>328,519</b>
Storage	750
Distribution & Monitoring	6,000
Transport & Vehicles Costs	15,600
Logistics Services	17,500
<b>Logistics, Transport &amp; Storage</b>	<b>39,850</b>
International Staff	12,000
National Society Staff	19,912
Volunteers	37,740
<b>Personnel</b>	<b>69,652</b>
Professional Fees	750
<b>Consultants &amp; Professional Fees</b>	<b>750</b>
Workshops & Training	14,750
<b>Workshops &amp; Training</b>	<b>14,750</b>
Travel	7,900
Information & Public Relations	3,750
Office Costs	1,000
Communications	2,000
<b>General Expenditure</b>	<b>14,650</b>
DIRECT COSTS	468,171
INDIRECT COSTS	30,431
<b>TOTAL BUDGET</b>	<b>498,602</b>



Click here for:

- [DREF Operation](#)
- [Operations Update no. 1](#)

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote social inclusion  
and a culture of  
**non-violence** and **peace**.

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