

# Emergency Plan of Action (EPoA)

## Armenia: Hailstorm

<b>DREF Operation</b>	<b>MDRAM006</b>	<b>Glide n°:</b>	<b>FL-2020-000171-ARM</b>
<b>Date of issue:</b>	<b>27 July 2020</b>	<b>Expected timeframe:</b>	<b>5 months</b>
		<b>Expected end date:</b>	<b>31 December 2020</b>
<b>Category allocated to the disaster:</b> <b>Yellow</b>			
<b>DREF allocated:</b> CHF 276,372			
<b>Total number of people affected:</b>	<b>more than 1,000 households</b>	<b>Number of people to be assisted:</b>	<b>2,670 people (600 HHs)</b>
<b>Provinces affected:</b>	<b>Shirak</b>	<b>Provinces/Regions targeted:</b>	<b>Shirak</b>
<b>Host National Society presence (n° of volunteers, staff, branches):</b> The Armenian Red Cross Society (ARCS) works countrywide through its 11 regional, 1 territorial and 52 community branches and with the support of over 3,500 volunteers.			
<b>Red Cross Red Crescent Movement partners actively involved in the operation:</b> The operation will be implemented by ARCS with the support from IFRC.			
<b>Other partner organizations actively involved in the operation:</b> Shirak Regional Administration, Gyumri Municipality			

## A. Situation analysis

### Description of the disaster

On 13 July 2020, a heavy hailstorm hit the city of Gyumri, Armenia. Though in the past years Armenia and the targeted region faced hailstorms, this was an unprecedented hazard in its volume and mainly due to the fact that it also affected the urban areas, besides the rural territories.

Within a couple of hours, the hail blocked the sewage systems and the rain waters flooded the streets, houses, shops and other facilities. According to the information provided by the meteorological services, such a hailstorm happened 170 years ago. In Gyumri, there are neighbourhoods where the people still live in temporary shelters (container type houses) since the earthquake in 1988. Their houses are too old and vulnerable to such hazards. The water caused significant damages to their houses, belongings including food stocks, clothing and footwear, electric appliances, etc. According to the rapid assessment conducted by the ARCS Shirak branch and information provided by the local authorities, there are about 1,000 households affected by the hailstorm and about 600 households (about 2,670 persons), who are residing in such containers are affected the most. They have urgent basic needs including food, clothing, household items, bed linen, etc.



Flooded Gyumri. Source: MES website

The local authorities are currently calculating the damage and losses with the aim to request the government for providing assistance to affected people in Gyumri. However, this process will take time and on 14 July 2020, the Shirak Governor requested the Armenian Red Cross Society to support the most vulnerable affected households.

The Gyumri municipality is receiving requests from affected people. The requests are discussed at the municipality case by case. There is a limited budget at the municipality for providing assistance to those who are in extreme needs.

## **Summary of the current response**

### **Overview of Host National Society Response Action**

The Armenian Red Cross Society's auxiliary role to the Government of the Republic of Armenia is mandated by the 1993 Presidential decree. The mission of the organization is to reduce the vulnerability of the population through mobilization of the power of humanity, to be prepared to cope with situations, which may cause vulnerability among the population and to provide essential support by assisting people becoming vulnerable due to harsh socioeconomic conditions. ARCS implements its mission countrywide through its 11 regional, one territorial and 52 community branches and with the support of over 3,500 volunteers. ARCS focuses its activities in the spheres of health and social care, disaster preparedness and response, disaster risk reduction, population movement, youth and first aid among other activities.

ARCS has an emergency stock of NFI for providing to people affected by a major disaster. The stock consists of plastic water containers, dishes (plates, spoons, forks), kerosene heaters, blankets, teapots, kerosene lamps, tents, etc. The mentioned items are not required as the needs of affected people are related to food, hygiene items, mattresses, pillows, clothes, shoes, electric appliances. Thus, taking into consideration no need of emergency stock items, it was not dispatched.

Following the hailstorm, ARCS leadership has contacted the Shirak Region (Marz) authorities to discuss the situation and the urgent needs.

As of 24 July, the Armenian Red Cross Society has conducted the following activities in response to the situation caused by the hailstorm:

- Data collection from official sources, partners and media.
- Rapid needs assessment.
- Meeting with Shirak regional administration and other regional government representatives, where the ARCS's initiative was presented.
- Development of the range and approach to assistance distribution including the geographical locations of affected neighbourhoods, the most required assistance and types of assistance.
- Meeting with affected people and providing psychological assistance where needed.
- Initiated the collection of all lists of people to be targeted.
- Continuous information sharing with relevant stakeholders.

### **Overview of Red Cross Red Crescent Movement Actions in country**

The ARCS maintains coordination with all partners in-country in sharing information. The Armenian Red Cross is working with partner National Societies (PNSs) including Austrian, Danish, German, Icelandic, Italian and Swiss Red Cross Societies, on different programmes, but no direct support is being provided for this emergency by PNSs.

The Swiss Red Cross is supporting projects related to primary health care, and older people. The German Red Cross supports youth empowerment, protection and health. The Danish Red Cross is running projects focused on disaster risk reduction and capacity building. The Austrian Red Cross is working on community resilience, disaster risk reduction and refugee assistance. The Italian Red Cross provides support in health and First Aid. The Icelandic Red Cross provides support in psychosocial support. None of the PNSs are involved in responding to the current emergency.

### **Overview of non-RCRC actors' actions in country**

The Armenian Red Cross Society (ARCS) has contacted the regional and local authorities to identify consequences of the disaster as well as the size and needs of affected communities and population. On the regional level, the ARCS representatives communicated with the Shirak Region administration staff, where an agreement for cooperation and information exchange was reached.

The National Society, as a DMCT (Disaster Management Country Team) member receives and shares information on the situation with all stakeholders. For the time being, Armenian Red Cross Society is the only organization among INGOs and NGOs that initiates actions for provision of humanitarian assistance to the affected people. According to the available information, there are no other agencies planning assistance to the affected households. The DMCT has a strategy to respond to major disasters like earthquake or conflict escalation. There are no plans for responding to small-scale disasters, such as this emergency.

The National Society is in permanent contact with above mentioned structures to avoid any types of duplication and ensure that the most vulnerable and affected are reached. At this stage, the local authorities receive requests from the affected households for exploring possibilities for assistance.

## **Needs analysis, targeting, scenario planning and risk assessment**

### **Needs analysis**

Gyumri is the second largest city of Armenia. It was badly affected during the earthquake in 1988 when almost all infrastructure, houses, factories, hospitals and schools were destroyed. Though many years have passed since that time but the economy – which is mostly industrial in Gyumri – did not recover. Gyumri is considered as one of the poorest regions in Armenia with a very high rate of unemployment. The main income for the people is related to small businesses like trade and service provisions. A number of people are also employed in the governmental institutions like schools, hospitals. Many people are relying on the subsidies and pensions provided by the government. Due to the COVID-19 pandemic in the country, Shirak region also was affected socially and economically, creating another vulnerability for the region. The situation of people living in poor conditions worsened even further.

The water caused significant damages to their houses, belongings including food stocks, clothing and footwear, electric appliances, etc. According to the rapid assessment conducted by the ARCS Shirak branch and information provided by the local authorities, there are about 1,000 households affected by the hailstorm and about 600 households (about 2,670 persons), who are residing in such containers are affected the most. They have urgent basic needs including food, clothing, household items, bed linen, etc.

Therefore, to meet people's basic needs, the ARCS is considering the option to provide unconditional cash to most affected households from the hailstorm. The ARCS gained experience in providing unconditional cash to people affected by hails and mudflows during previous DREF operations. Agreements are in place with financial institutions. Local markets are fully functional.

### **Targeting**

Based on the needs in the affected region, the Armenian Red Cross Society - supported by the IFRC - aims to provide unconditional cash, vouchers and in-kind goods to approximately 2,670 of the most affected people in approx. 600 households. The main selection criterion is households living in a neighbourhood of temporary shelters whose houses were severely affected by the hailstorm. Community members will be involved in the preparation of the lists of households to be prioritised.

A meeting will be held with the authorities and community leaders to present criteria for selecting people for the provision of the assistance.

ARCS will closely coordinate with the regional and local level authorities to finalize the lists of people the Red Cross will work with and agree on the selection process and most appropriate distribution methods, timing and place. ARCS will communicate with the affected families in order to keep them informed on the criteria and selection process. A feedback and complaint mechanism will be established, through which people will be able to raise concerns, ask questions and provide suggestions for improvement. The complaints and/or suggestions will be submitted in closed envelopes to ARCS Shirak branch and then they are opened and discussed twice a month during coordination meetings. Complaints and suggestions will be responded to on an ongoing basis and will be used to inform adaptation of programme implementation, as well as being fully compiled, reviewed and discussed during the lessons learned event at the end of the project. In addition, ARCS will provide a helpline number for people to address their concerns. This activity will not require additional costs.

### **Estimated disaggregated data for population targeted.**

During the rapid assessment, it was not possible to obtain the required information on the disaggregated data for targeted population.

## Scenario planning

Scenario	Humanitarian consequence	Potential Response
More rain, storm expected in the coming days, weeks	The situation will worsen causing much more damage to affected households.	ARCS will require more resources for providing the necessary support.
People remain without basic needs fulfilled (food, household items) for weeks or months	This will create additional challenges and tension in the community. Though we believe that this scenario is unlikely.	ARCS will maintain communication with people in need for informing about planned assistance to come. Besides there are coping mechanisms within the community when people are providing available support to each other during the crisis.
Due to COVID, people's basic and hygiene needs are getting more important	The need of specific hygiene supplies (such as PPE) will be higher.	ARCS will recommend that people prioritise the COVID specific hygiene items while spending the provided cash.
Lockdown due to COVID19	The people cannot go out of their houses for shopping, not enough products at the markets, the prices go higher	Volunteers visit the households and provide necessary basic food and hygiene items supported in the frames of the COVID19 response projects. The volunteers also make visits to the vulnerable households and make small shopping, payment of utilities, mobile recharges, etc.

## Operation Risk Assessment

ARCS has a high reputation and enjoys the trust and good cooperation and partnership with both the authorities and the communities. The situation with the COVID pandemic affects the overall implementation of activities planned. As a result, the distribution process will be organized by door-to-door method rather than distributing from central points. The stores are open and there is no difficulty in reaching the required products

*National Society responses to COVID-19 are supported through the [IFRC global appeal](#), which will facilitate supporting them to maintain critical service provision, while adapting to COVID-19. This DREF operation is aligned with and will contribute to the current global strategy and regional Emergency Plan of Action for COVID-19 developed by the IFRC Regional Office for Europe, in coordination with global and regional partners. IFRC continues to assess how emergency operations in response to disasters and crisis should adapt to this crisis and provide necessary guidance to its membership on the same. The NS will keep monitoring the situation closely, focusing on the health risks, and revise accordingly if needed taking into consideration the evolving COVID-19 situation and the operational risks that might develop, including operational challenges related to access to the affected population, availability of relief items and procurement issues, and movement of NS volunteers and staff as well as international staff. For more information please consult the COVID-19 operation page on the IFRC GO platform.*

## B. Operational strategy

### Overall operational objective

The Armenian Red Cross Society will provide immediate assistance to the 600 most affected households (approx. 2,670 people) through the provision of unconditional cash and voucher assistance, as well as in-kind relief goods to cover their basic needs and to help people cope with the consequences of the hailstorm.

The ARCS will ensure communities are consulted about their approach, and clearly informed of the ARCS mandate, methodology, selection criteria and rationale behind the selection criteria. Press release describing the activities, selection criteria, assistance to be provided will be produced. A feedback and complaints mechanism will be established and integrated into the response, with clear mechanisms for how feedback will inform programme adaptation and decision making. Feedback mechanisms will be monitored to ensure people are aware of them, able to access them, and confident that giving feedback will result in a response. Monitoring will also include satisfaction monitoring, both of the suitability and effectiveness of the support provided, but also the manner in which the ARCS delivered support.

## Proposed strategy

The ARCS will continue assessing the disaster area closer and in details to identify the most affected households, develop the targeting strategy and registration system to deliver assistance, distribute cash by bank transfer, monitor and evaluate the activities. A monitoring system will be established to follow up every step of the implementation process. The ARCS, in close cooperation with regional and local authorities, will implement the community mobilization activities and provide the necessary technical support throughout the programme cycle (such as in compiling lists of people the Red Cross will work with, encashment and distribution planning, information dissemination and post distribution monitoring).

Based on the information received from local authorities and from the ARCS assessment, the people affected by hail have a gap in covering their basic needs.

ARCS is planning to provide:

- A one-off distribution of unconditional cash to approx. 400 affected households (to approximately 1,800 persons). The base for the amount suggested is AMD 22,145 (CHF 44.3) to cover the immediate needs on food and hygiene items.<sup>1</sup>
- The household items like bed linen, mattresses, pillows, blankets will be procured centrally by ARCS for further distribution to 1,800 people alongside with cash distributions.
- In addition, it is planned to provide vouchers to 200 households (about 870 people) for purchasing clothes and footwear. The base of the amount for this is calculated 47,145 AMD (CHF 94.3). *Note: the 200 HHs targeted here are not part of the 400 HHs mentioned above.*

The planned assistance will allow people to cope with the immediate needs, which they are unable to cover from their income. Taking into consideration above mentioned, the ARCS decided to apply for DREF to provide assistance to the affected population.

The table below explains the assistance planned to be provided to affected people:

	Eligibility Criteria	Number of people targeted	Amount per person planned (CHF)
People targeted 1 (Cash)	This is the same group of beneficiaries to receive both cash and in-kind assistance. These are people in urgent need of food, hygiene items, household items	1,800 (400 HHs)	44.3
People targeted 2 (household items)		1,800 (400 HHs)	50
People targeted 3 (Vouchers)	This is a separate group of beneficiaries to get vouchers only as they are in need of clothes and footwear.	870 (200 HHs)	94.3

The planned assistance will allow the targeted people to cope with the immediate needs. Taking into account the economic situation even worsened due to the COVI pandemic, it is quite challenging to cover the basic needs. People living in temporary shelters are particularly vulnerable and through the intervention it is expected that the affected people will have the choice to spend the cash provided for essential food items or hygiene and other household supplies. The unconditional cash distribution will also support the local economy indirectly.

The visibility of Armenian Red Cross Society activities and strengthening of the National Society's image will be ensured through maximizing the visibility of National Society during relief distribution, visits to the affected people and monitoring and evaluation by ARCS volunteers.

This operation is expected to be implemented within five months; a final report will be made available three months after the end of the operation.

<sup>1</sup> The cash support for food will ensure the 68% of the food basket value and the household items prices are calculated based on the market prices assessment.

## Operational support services

### Human resources

The ARCS will recruit one local coordinator and mobilize 10 volunteers from the Shirak regional branch and affected communities. For the operation, the ARCS will also assign Disaster Management staff, driver and other support staff from headquarters as required to support the implementation of the operation. The IFRC Country Cluster Support Team (CCST) for South Caucasus will provide technical support to ARCS during the implementation of the DREF operation.

### Logistics and supply chain

The ARCS will provide sufficient number of vehicles to implement the operation and the DREF budget will support with the fuel costs. ARCS acts based on its procurement guidelines which is in line with the IFRC procedures and guidelines,

### Information technologies (IT)

The ARCS website will be used to cover the process of the project implementation sharing the updates from the field, as well as photos and other relevant materials. The staff and volunteers involved in the response will be provided with the training on the basic data entry and filling the registration forms. The ARCS DM department has well trained and experienced staff with relevant skills to conduct these trainings.

### Communications

The ARCS will ensure that all relevant press releases are produced and media coverage is ensured to promote the operation and the profile of the National Society (NS).

### Security

The staff and volunteers are briefed on the COVID-19 risks and safety measures to follow. The area of the operation does not have major security issues. Cooperation with local authorities will ensure the safety and security at the distribution points.

### Planning, monitoring, evaluation, & reporting (PMER)

The planning, monitoring and evaluation will be conducted by the ARCS DM department throughout the whole period of the project implementation. A lessons learned workshop is planned to be conducted at the end of the implementation. Technical support for the cash distribution will be provided by IFRC Regional Cash Coordinator. Monthly DREF operation progress reports will be shared with IFRC Regional Office for Europe (ROE) to inform on the operation progress and achievements. This operation is expected to be implemented within five months, a final report will be made available three months after the end of the operation.

### Administration and Finance

ARCS NS Finance Officer will be following closely the financial component implementation and provide assistance through the implementation and provide inputs for the development of the final report.

### Community Engagement and Accountability

The ARCS will ensure communities are consulted about their approach, and clearly informed of the ARCS mandate, methodology, selection criteria and rationale behind the selection criteria. A feedback and complaints mechanism will be established and integrated into the response, with clear mechanisms for how feedback will inform programme adaptation and decision making. Feedback mechanisms will be monitored to ensure people are aware of them, able to access them, and confident that giving feedback will result in a response. Monitoring will also include satisfaction monitoring, both of the suitability and effectiveness of the support provided, but also the manner in which the ARCS delivered support.

## C. Detailed Operational Plan



### Livelihoods and basic needs

People targeted: 2,670 (600 households)

Male: 55%

Female: 45%

Requirements (CHF): 172,268

**Needs analysis:** People affected by hailstorm and floods require varying forms of support, from emergency food items to people's basic household items including clothing and shoes. People living in temporary shelters are particularly vulnerable and through the intervention it is expected that the affected people will have the choice to spend the cash provided for essential food items or hygiene and other household supplies. The unconditional cash distribution will also support the local economy indirectly which is slowing down due to the COVID impact on people mobility and purchasing power. Gyumri is the second largest city of Armenia and was badly affected during the earthquake in 1988 when almost all infrastructure, houses, factories, hospitals, and schools were destroyed, since then the economy – which is mostly industrial in Gyumri – did not recover. Gyumri is considered as one of the poorest regions in Armenia with a very high rate of unemployment.

**Population to be assisted:** Based on the information received from local authorities and from the ARCS assessment, the people affected by hail have a gap in covering their basic needs. ARCS will provide:

A one-off distribution of unconditional cash to approx. 400 affected households (to approximately 1,800 persons) in addition to distribution of essential household items like bed linen, mattresses, pillows, blankets to the same targeted group of people.

200 households (about 870 people) will be provided with vouchers to purchase clothes and footwear. Note: the 200 HHs targeted here are not part of the 400 HHs mentioned above. The planned assistance will allow people to cope with the immediate needs, which they are unable to cover from their income.

**Programme standards/benchmarks:** In providing assistance ARCS will adhere to international Sphere standards and IFRC assessment guidance, CTP toolbox, and CEA guidance and tools.

P&B Output Code	<b>Livelihoods and basic needs Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods</b>	<i>400 selected households are provided with multipurpose cash grants, 200 households are provided with vouchers for purchasing clothes and shoes (to cover basic food and hygiene needs)</i>																			
	<b>Livelihoods and basic needs Output 1.5: 400 Households are provided with unconditional/multipurpose cash grants, and 200 households are provided with vouchers for purchasing clothes and shoes to address their basic needs</b>	<i>400 households (1,800 people) are provided with multipurpose cash grants 200 households (870 people) are provided with for purchasing clothes and shoes</i>																			
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20

AP081	Cooperation with the Authorities. Information on the State's assistance and request of access to lists of people selected for support	X	X																		
AP081	Work with affected communities to set prioritisation criteria for households to be included in the CVA programme		X																		
AP081	Set up selection/registration processes and feedback mechanism		X	X																	
AP081	Develop a database and adapt relevant tools to register people (forms, maps, etc.) to support the programme and future Cash and vouchers assistance (CVA), in-kind assistance		X	X																	
AP081	Registration of recipients & data processing			X	X	X	X														
AP081	Finalize encashment plan; including details on registration and encashment points, financial requirements and logistic needs				X	X	X														
AP081	Create lists of selected people and ensure financial procedures are agreed and SOPs are clarified					X	X														
AP081	Unconditional/multipurpose cash distributions						X	X	X	X	X										
AP081	Preparing, distribution of vouchers for clothes and shoes									X	X	X	X	X							
AP081	Create and run a CVA hotline, integrate feedback and complaints mechanism into a help desk at each registration point				X	X	X	X	X	X	X	X	X	X	X						
AP081	Prepare and organize Post Distribution Monitoring														X	X	X	X	X		





## Shelter

People targeted: 1,800 (400 households)

Male: 55%

Female: 45%

Requirements (CHF):95,850

P&B Output Code	Shelter Outcome 1: 400 Households are provided with in-kind assistance to address their basic needs	400 households are provided with in-kind assistance (bedlinen, mattresses, pillows, etc) to address their basic needs																			
	Shelter Output 1.1: Basic household items assistance is provided to the affected families.																				
	Activities planned Week / Month	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
AP005	Procurement and distribution of household items to the affected population									x	x	x	x	x	x	x	x				

## Strategies for Implementation

Requirements (CHF): 8,254

P&B Output Code	S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform																				
	Output S1.1.4: National Societies have effective and motivated volunteers who are protected	# of volunteers trained (target: 10)																			
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
AP040	Provide complete briefings on volunteers' roles and the risks they face	X	X	X																	
AP040	Ensure volunteers are aware of their rights and responsibilities	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
AP040	Ensure volunteers' safety and wellbeing, provision of PPE to staff and volunteers	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
AP040	Ensure volunteers are properly trained, including the training on data processing and registration	X	X	X	X																
P&B Output Code	Output S2.1.4: Supply chain and fleet services meet recognized quality and accountability standards																				
	Activities planned	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20



## D. Funding Requirements

The budget of this DREF operation is **CHF 276,372**. [Please click here to see the budget.](#)

## Contact information

**For further information, specifically related to this operation please contact:**

### In the Armenian Red Cross Society

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### In the IFRC Country Cluster Support Team for South Caucasus

- Olga Dzuhumaeva, Head of CCST, [olga.dzhumaeva@ifrc.org](mailto:olga.dzhumaeva@ifrc.org)

### In the IFRC Regional Office for Europe

- Seval Guzelkilinc, Head of Disaster and Crisis, [seval.guzelkilinc@ifrc.org](mailto:seval.guzelkilinc@ifrc.org)

### In IFRC Geneva

- **Programme and Operations focal point:** Antoine Belair, Senior Officer, Ops Coordination, [antoine.belair@ifrc.org](mailto:antoine.belair@ifrc.org),
- **DREF focal point:** Karla Morizzo, Senior Officer, DREF – Disaster and Crisis Department; email: [karla.morizzo@ifrc.org](mailto:karla.morizzo@ifrc.org)

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.



# Armenia, Hail Storm/Floods: Disaster Relief Emergency Fund

20 July 2020  
FL-2020-000171-ARM



The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of territory or of its authorities

**DREF OPERATION**

MDRAM006 - ARMENIA - HAILSTORM

27/07/2020

**Budget by Resource**

Budget Group	Budget
Clothing & Textiles	90,000
Cash Disbursement	161,754
<b>Relief items, Construction, Supplies</b>	<b>251,754</b>
Distribution & Monitoring	650
Transport & Vehicles Costs	1,000
<b>Logistics, Transport &amp; Storage</b>	<b>1,650</b>
National Society Staff	1,750
Volunteers	1,000
<b>Personnel</b>	<b>2,750</b>
Travel	500
Information & Public Relations	900
Office Costs	750
Communications	500
Financial Charges	700
<b>General Expenditure</b>	<b>3,350</b>
DIRECT COSTS	259,504
INDIRECT COSTS	16,868
<b>TOTAL BUDGET</b>	<b>276,372</b>

**Budget by Area of Intervention**

AOF1	Disaster Risk Reduction	
AOF2	Shelter	95,850
AOF3	Livelihoods and Basic Needs	172,268
AOF4	Health	
AOF5	Water, Sanitation and Hygiene	
AOF6	Protection, Gender and Inclusion	
AOF7	Migration	
SF11	Strengthen National Societies	
SF12	Effective International Disaster Management	8,254
SF13	Influence others as leading strategic partners	
SF14	Ensure a strong IFRC	
<b>TOTAL</b>		<b>276,372</b>

