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# Emergency Plan of Action (EPoA) Democratic Republic of Congo: Population Movement



DREF Operation Operation n° MDRCD014 Glide n° XXX										
Date of issue: 22 May 2014  Operation manager (responsible for this EPoA): Josuane Tene	tion manager (responsible for this EPoA):  Red Cross of the Democratic Republic of the Congo									
Operation start date: 22 May 2014 Expected timeframe: Three months										
Overall operation budget: CHF 128,640										
Number of people affected: 83,060	Number of people to be assisted: 5,000 individuals									
Host National Society presence (n° of volunteers, staff, I	pranches): 100 volunteers									
Red Cross Red Crescent Movement partners actively involved in the operation: None										
Other partner organizations actively involved in the operation: UNICEF, UNHCR, FAO, OCHA, WHO and Médecins d'Afrique										

# A. Situation analysis

# **Description of the disaster**

In early 2014, a large repatriation of individuals from the Republic of Congo to the Democratic Republic of the Congo began. By April, the numbers had reached more than 80,000 individuals. Many individuals are being repatriated back to Kinshasa, the capital of the Democratic Republic of the Congo, until they are able to return to their provinces of origin. Others are being repatriated back to their home provinces. Of the individuals that have returned, approximately 3,000 are sheltered in the Kinshasa council office and stadium.

Accommodation conditions are minimal at these sites and the returnees are in need of essential food and non-food supplies. The conditions are crowded with low hygiene and sanitary conditions which raises the risks of infectious diseases and epidemics. While awaiting registration and processing, the returnees spend the day and evening in the open without proper emergency shelter exposing them to the elements.



National Society volunteers distributing emergency non-food items to returnees. Photo: IFRC

# Summary of the current response

The Red Cross of the Democratic Republic of the Congo is providing first aid and registration services support to the returnees at the port of entry while additional volunteers are providing non-food items to families at the transit sites. Approximately 500 blankets, 50 hygiene kits, 200 buckets, 800 plastic plates, 500 cups and 100 pots have been distributed 150 households in early May.

The authorities of the Democratic Republic of the Congo provide transportation and registration services. Health care services have been set up by the authorities with additional allocations of ambulances and mobile clinics.

### **Overview of Red Cross Red Crescent Movement in country**

The National Society has experience working in population movement operations, with supporting service provisions in displaced persons camps. The National Society has provincial disaster response teams with 110 members, a national disaster response team with 30 members and ten trained regional disaster response team members. In addition, the National Society has in place non-food items in its warehouse.

The ICRC country delegation is providing support to the National Society with this operation through technical advice on needs assessment and provision of tarpaulins and furniture for first aid activities and restoring family links.

### Overview of non-RCRC actors in the country

Private and non-profit actors in Kinshasa are providing support to the returnees with a bakery providing bread to approximately 4,000 individuals and others providing water and food. Additional food distributions are occurring with support from World Food Programme, Catholic Relief Services and Caritas. UNICEF has provided emergency shelter materials and support to 52 unaccompanied children while Médecins sans Frontières has set up latrines and water points, distribution 35,000 litres of safe water. The National Society and Médecins sans Frontières are collaborating in providing emergency health services and referrals services while UNICEF is providing mosquito nets and malaria kits.

Transit site preparations are underway, with leadership by the authorities, International Organisation for Migration and UNHCR.

## Needs analysis, beneficiary selection, risk assessment and scenario planning

#### **Needs Assessment**

For the displaced population staying at the temporary sites, emergency assistance in food, water, sanitation and hygiene promotion and shelter are needed. Due to the number of individuals displaced and the facilities in the temporary sites, tracing services and violence prevention has also been identified as a need.

The authorities and other actors are providing emergency food and non-food assistance to returnees and the National Society aims to supplement these and fill the gaps. In the initial days, the National Society provided 150 families with emergency shelter non-food items.

As the number of returnees continues to increase, the needs assessment undertaken by the National Society and coordination discussions with other partners highlight the continuing needs in provision of services related to health, water, sanitation and hygiene promotion. The National Society will focus on this area in addition to providing tracing and violence prevention services. The total targeted beneficiaries from these sectors is 5,000 beneficiaries.

The National Society has analyzed the situation and developed several scenarios in which the planning process is underway to provide emergency services to the current number of individuals over the next two months. This scenario is based on assumptions that individuals residing in provinces further away from the capital will require prolonged support. As other organizations continue to provide other food and non-food items, the National Society has outlined its role with other partners to focus on water, sanitation and hygiene promotion support.

# **B.** Operational strategy and plan

# Overall objective

Assist 1,000 returnees in provision of water, sanitation and hygiene promotion services, first aid and restoring family links.

# **Proposed strategy**

The proposed strategy aims to focus on the provision of water, sanitation and hygiene promotion services to the targeted individuals in the transit areas. Emergency shelter non-food items have already been distributed by the National Society for 150 households and these DREF funds will replenish the distributed items. The items were distributed to beneficiaries that were identified based on prioritization of the elderly, sick individuals, pregnant women and individuals that reside in the provinces of Equateur, Bas Congo and Kasai Orientale, which are the most distant from the transit areas.

In partnership with the ICRC, the National Society continues to undertake tracing activities and first aid services. Based on the risks for violence as a result of crowded accommodation and minors, the National Society will undertake preventative measures related to violence prevention.

## **Operational support services**

#### **Human resources**

The National Society's team of managers and technicians will continue to implement and monitor the operational activities. 100 volunteers are currently supporting the management with the activities and the IFRC will deploy a Regional Disaster Response Team member to support.

# Logistics and supply chain

All emergency shelter non-food items have been distributed and they will be replenished through the IFRC regional stock. The water, sanitation and hygiene promotion non-food items will be purchased locally through the National Society's logistics department. Two National Society four-wheel drive vehicles and a truck will be involved in the operation.

### **Communications**

In order to promote the activities of the operation, a small documentary will be produced and broadcast on radio and television stations in the country in collaboration with the Friends of the Red Cross – Club of Journalists. The journalists will be accompanied by the IFRC regional communications and public relations officer to collect, process and disseminate information on the deportees.

Articles and web stories will be produced by the communications department of the national society, with support from the IFRC communication department, and published on the Africa, global and IFRC web sites in order to show-case implemented activities. Communication material produced as part of the operation will be shared with the communications department of the IFRC for visibility purposes.

# Planning, monitoring, evaluation, & reporting (PMER)

Monitoring will be done on a regular basis by the team implementing the operation assisted by the PMER officer of the National Society, and various monitoring reports will contribute to the development of Operations Updates and the final report. At the end of the operation, an evaluation will be conducted on the overall operation.

## C. DETAILED OPERATIONAL PLAN

# Health

Outcome 1: The immediate risks to the health of affected populations are reduced													
Output 1.1: Target population is provided with rapid medical management of injuries and diseases													
Activities planned	Weeks	1	2	3	4	5	6	7	8	9	10	11	12
Provide first aid services													

# Water, sanitation and hygiene promotion

Outcome 1: Immediate reduction in risk of waterborne and water related diseases in targeted communities													
Output 1.1: Adequate sanitation which meets Sphere standards in terms of quantity and quality is provided to													
target population (5,000 individuals)													
Output 1.2: Hygiene promotion activities which meet Sphere standards in terms of the identification and use of													
hygiene items provided to target population (5,000 individuals)													
Activities planned	Weeks	1	2	3	4	5	6	7	8	9	10	11	12
Train 50 volunteers in good hygiene practice and disease prev	ention												
Sensitize returnees on good hygiene practice and disease pre-	vention												
Produce posters with hygiene promotion messages													
Distribute 50 hygiene kits and 200 buckets													
Output 1.3: Reduce waterborne and water related diseases in targeted sites													
Activities planned	Weeks	1	2	3	4	5	6	7	8	9	10	11	12

Purchase sanitation kits and materials for volunteers												
Undertake cleaning / sanitation activities on temporary sites with												
involvement of returnees												
Establish hygiene promotion and sanitation committees at temporary												
sites												
Output 1.4: Daily access to safe water which meets Sphere and WI	OF	stan	dar	ds i	n te	rms	s of	qua	ıntit	y an	d	
quality is provided to target population												
Identify water points on the temporary sites												
Treat water points												

# Shelter and settlements (and household items)

Outcome 1: The immediate shelter and settlement needs of the target population are met													
Output 1.1: Essential household items / non-food items are provided to the target population													
Activities planned Wee	(S	1	2	3	4	5	6	7	8	တ	10	11	12
Provide 500 blankets, 100 pots, 800 plastic dishes and 500 plastic													
cups from pre-positioned stocks													
Replenish distributed non-food items													

# **Restoring Family Links**

Outcome 1: Contacts are re-established and maintained between family members separated by the disaster, within and outside the affected areas  Output 1.1: People in affected areas and relatives outside these areas have access to appropriate means of													
communication to re-establish and maintain contact with loved ones													
Activities planned	Weeks	1	2	3	4	5	6	7	8	9	10	11	12
Relevant tracing activities undertaken with persons who have	not												
succeeded in re-establishing contact with loved ones													
Measures are taken to provide necessary protection and relie	of to												
registered vulnerable individuals and their caretakers													

# Violence prevention

Outcome 1: Awareness of violence prevention methods increased													
Output 1.1: Support provided on community-based social support and self-help													
Activities planned Weeks	1		2	3	4	5	6	7	8	9	10	11	12
Identify specifics risks for violence within the temporary sites and													
available proactive factors													
Promote family and community mechanisms for protection and													
psychosocial support													
Support adults to prevent children from becoming separated from the	r												
families													

# **Contact information**

### For further information specifically related to this operation please contact:

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## For Performance and Accountability (planning, monitoring, evaluation and reporting):

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## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

- 1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
- 2. Enable healthy and safe living.
- 3. Promote social inclusion and a culture of non-violence and peace.

# MDRCD014

Budget Group	DREF Grant Budget	Budget CHF
		0
Shelter - Relief Shelter - Transitional	0	0
Construction - Housing	0	0
Construction - Facilities	0	0
Construction - Materials	0	0
Clothing & Textiles	2,500	2,500
Food	0	0
Seeds & Plants	0	0
Water, Sanitation & Hygiene	32,363	32,363
Medical & First Aid	7,500	7,500
Teaching Materials	5,250	5,250
Ustensils & Tools	7,138	7,138
Other Supplies & Services	1,200	1,200
Emergency Response Units	0	0
Cash Disbursments	0	0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	55,951	55,951
Land & Buildings	0	0
Vehicles Purchase	0	0
Computer & Telecom Equipment	0	0
Office/Household Furniture & Equipment	0	0
Medical Equipment	0	0
Other Machiney & Equipment	0	0
Total LAND, VEHICLES AND EQUIPMENT	0	0
Storage, Warehousing	0	0
Dsitribution & Monitoring	5,000	5,000
Transport & Vehicle Costs	9,820	9,820
Logistics Services	0	0
Total LOGISTICS, TRANSPORT AND STORAGE	14,820	14,820
International Staff	12,000	12,000
National Staff	3,770	3,770
National Society Staff	1,064	1,064
Volunteers	12,900	12,900
Total PERSONNEL	29,734	29,734
Consultants	0	0
Professional Fees	0	0
Total CONSULTANTS & PROFESSIONAL FEES	0	0
Workshops & Training	4,060	4,060
Total WORKSHOP & TRAINING	4,060	4,060
Travel	5,213	5,213
Information & Public Relations	6,259	6,259
Office Costs	0	0
Communications	3,252	3,252
Financial Charges	1,500	1,500
Other General Expenses	0	0
Shared Support Services		
Total GENERAL EXPENDITURES	16,224	16,224
Programme and Supplementary Services Recovery	7,851	7,851
Total INDIRECT COSTS	7,851	7,851
TOTAL BUDGET	128,640	128,640