Overview
Highlights of 2013 include: The Indian Ocean Islands (IOI) office organized the first RM workshop in Africa with participation from all National Societies (NS) in the sub-region (Comoros, Madagascar, Mauritius and Seychelles). Resource mobilisation plans were established and developed during this workshop.

Youth networking in IOI NSs also improved during 2013, and the NS youth coordinators were able to maintain good relations during the year.

Support from the IFRC delegation helped facilitate improvements in PMER, Finance and Communications among IOI NSs.

In Comoros and Madagascar, political instability continued, but without direct humanitarian implications. However, Mauritius and Seychelles proved that despite outward appearances, people there remain very vulnerable to seasonal flooding during the rainy season.

Some projects and activities planned for 2013 could not be implemented due to the lack of funding, underscoring the need for the IOI office to develop its fundraising strategies.

Working in partnership

<table>
<thead>
<tr>
<th>Operational Partners</th>
<th>Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canadian Red Cross</td>
<td>Resource Mobilization</td>
</tr>
<tr>
<td>Norwegian Red Cross</td>
<td>Disaster Risk Reduction</td>
</tr>
<tr>
<td>German Red Cross</td>
<td>Disaster Risk Reduction</td>
</tr>
<tr>
<td>Japanese Red Cross</td>
<td>SG Salaries</td>
</tr>
<tr>
<td>Danish Red Cross</td>
<td>Disaster Risk Reduction</td>
</tr>
<tr>
<td>Spanish Red Cross</td>
<td>Disaster Risk Reduction</td>
</tr>
</tbody>
</table>
## Progress towards outcomes

**Business line I: To raise Humanitarian Standards**

**Outcome 1** Comprehensive communications strategies and two-year action plans exist and are implemented.

**Outcome 2** Induction courses for new staff, members and volunteers are strong and provide good guidance on Red Cross / Red Crescent principles, objectives and mandates as well as Planning, Monitoring, Evaluation and Reporting (PMER)

**Outcome 3** The general public is more aware of the principles and values of the Movement, as well as the role of the National Societies in their respective countries

**Outcome 4** The professional qualifications and competences of staff and volunteers at countries levels are strengthened through an international academic network

<table>
<thead>
<tr>
<th>Measurement</th>
<th>Indicators</th>
<th>BL</th>
<th>Annual Target</th>
<th>Year to Date Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of trained and refreshed Communication Officers</td>
<td>4</td>
<td>4</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Number of RC/RC bulletins , newsletters and reports</td>
<td>1,000</td>
<td>36,400</td>
<td>26,200</td>
<td></td>
</tr>
<tr>
<td>Number of trained volunteers and staff for Induction courses</td>
<td>108</td>
<td>1,100</td>
<td>1,242</td>
<td></td>
</tr>
<tr>
<td>Regional training for humanitarian diplomacy</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Number of staff and volunteers connected to IFRC website</td>
<td>16,950</td>
<td>16,950</td>
<td>16,950</td>
<td></td>
</tr>
<tr>
<td>Number of people reached by newsletters, bulletins and movies</td>
<td>20,000</td>
<td>270,000</td>
<td>135,000</td>
<td></td>
</tr>
<tr>
<td>Number of trained staff and volunteers in audit</td>
<td>50</td>
<td>119</td>
<td>119</td>
<td></td>
</tr>
<tr>
<td>Number of professionalised and trained staff / volunteers</td>
<td>16,950</td>
<td>19,369</td>
<td>19,369</td>
<td></td>
</tr>
</tbody>
</table>

### Comments on progress towards outcomes

**Comoros**

- There were many activities for promotion of humanitarian principles, including distribution of 1,000 calendars and flyers, creation of a Facebook account, radios and television broadcasting visibility, and celebration of RC/RC day,

**Madagascar**

- Improvements in communication skills by sharing daily information and news by the Malagasy Communication Officer.
- All NSs in IOI produce RC/RC in quarterly basis
- Comment specifically on variance between targets and actual measurements over the year.
- The staff, volunteers and more people over the organization are reached by the newsletters, bulletins and become to know well the RC/RC fundamental values and principles.
• Highlight and explain any proposed changes to the stated outcomes
• It is recommended that the NSs update their site web, face book as many people are interested but find old news from the NS as the site is not updated.

Business Line II: To grow RC/RC services for vulnerable people

Outcome 1: The impact of disasters on vulnerable communities is reduced through adequate and timely emergency response measures

Outcome 2: The NSs in the IOI region are better prepared and coordinated for disasters through the development of National DM strategies and contingency plans in thematic areas to guide the NS during emergencies.

Outcome 3: Community capacities are improved to reduce their vulnerabilities to public health emergencies and disasters.

<table>
<thead>
<tr>
<th>Measurement</th>
<th>BL</th>
<th>Annual Target</th>
<th>Year to Date Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of affected families who received assistance to improve their livelihoods</td>
<td>10 000</td>
<td>26 000</td>
<td>26 000</td>
</tr>
<tr>
<td>Number of trained and refreshed RDRT in tools, resources for immediate deployment</td>
<td>28</td>
<td>28</td>
<td>14</td>
</tr>
<tr>
<td>Number of mobilized RDRT during emergencies</td>
<td>28</td>
<td>28</td>
<td>17</td>
</tr>
<tr>
<td>% of strategies and technics in contingency plans conducted during emergency operations</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
<tr>
<td>Number of trained and refreshed in using IT for real needs of assessment</td>
<td>28</td>
<td>28</td>
<td>17</td>
</tr>
<tr>
<td>Number of affected families who received psychosocial assistance</td>
<td>10 000</td>
<td>26 000</td>
<td>26 000</td>
</tr>
<tr>
<td>Number of trained volunteers about the contingency plans</td>
<td>5 000</td>
<td>19 250</td>
<td>876</td>
</tr>
<tr>
<td>Number of trained volunteers and staff in emergency response</td>
<td>2 050</td>
<td>19 250</td>
<td>876</td>
</tr>
<tr>
<td>Number of communities improving capacities in DRR</td>
<td>50</td>
<td>50</td>
<td>20</td>
</tr>
<tr>
<td>Number of communities well prepared to respond crises and emergencies</td>
<td>50</td>
<td>50</td>
<td>0</td>
</tr>
</tbody>
</table>

Comments on progress towards outcomes
Comoros RC

- Comoros RC: participation in NDRT training in La Reunion, the programme coordinator participated in a “means of subsistence” training in Spain, elaboration of the reproductive health project, elaboration of the volunteers guide to diseases linked to water, training of the volunteers on the health care basis, training of the community on hygiene and diseases linked to water, training of volunteers on the DRR micro project, organization of first aid training in August, September in Anjouan and Mohéli regions, conduct one workshop for revision of emergency plans, one national simulation exercise for emergency interventions conducted in Ngazidja Region, monitoring mission in Anjouan and Mohéli, participation in the Regional workshop on DM, health, watsan, 3 RDRT mobilization into Madagascar, Seychelles and Mauritania, distribution of staple products to the affected families, participation in RRC micro-project, participation in RDRT Shelter training in La Reunion: 4 participants, 50 volunteers on EHA, in Ngazidja branch

Malagasy RC

- Implementation of health and DRR projects in four regions in Madagascar, emergency response

Mauritius Red Cross

- Mobilization of members and volunteers to respond the humanitarian emergencies needs and the impact of the floods

Seychelles RC

- Distribution of foodstuffs to the 50 affected persons by the heavy rains, DIH sensitization for the secondary school and youth members, meeting with the public during health shows in July 2013, participation in IOI DM meeting with PIROI, COI and Civil protection agencies and IFRC, many simulations for emergency response to hazards, first aid training, water first aid training, participation of DM training in La Reunion, Community First Aid training, community DRR activities, PMER training.

All NS

- The NSs in the region are part of the organization with largest volunteers’ network, however, due to low funding, few volunteers and members are adequately trained.
- All NSs in IOI region need to improve their volunteer management. Several projects about volunteers should be written and IFRC in IOI region will give assistance to the NSs.

Business Line III: To Strengthen the specific Red Cross Red Crescent contribution to Development

**Outcome 1:** Develop the governance teams of the NS to ensure that guidance and direction being disseminated at all levels are clear and in conformity with RCRC standards,

**Outcome 2:** Resource Mobilization capacities of NS are scaled up, diversifying income sources and expanding partnership

**Outcome 3:** Increasing youth and volunteers structures, activities and networking in the 4 NSs in the region
<table>
<thead>
<tr>
<th>Indicators</th>
<th>BL</th>
<th>Annual Target</th>
<th>Year to Date Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of NSs with clear guidance of RCRC standards</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Number of NSs improving their Resource Mobilisation strategies.</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>% of Resource Mobilisation strategies implemented at NSs level.</td>
<td>100%</td>
<td>100%</td>
<td>50%</td>
</tr>
<tr>
<td>Number of youth in IOI region</td>
<td>3,006</td>
<td>4,003</td>
<td>2,003</td>
</tr>
<tr>
<td>Youth forum held</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Youth camp held</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

**Comments on progress towards outcomes**

**Comoros RC:**
- A Governing Board meeting was held in June 2013.
- One RM project was developed in Ngazidja “madjliss” funded by Canadian Red Cross in five villages.
- The President, SG and Youth Coordinator attended the Global youth meeting and statutory meeting in Sydney, Australia.
- The Program Coordinator participated in a “means of subsistence” training in Spain.
- Elaboration of the reproductive health project
- Elaboration of the volunteers guide to diseases linked to water
- Training of volunteers on the health care basis
- Training of the community on hygiene and diseases linked to water
- Training of volunteers on the Disaster and Risk Reduction micro project
- One First Aid training was organized in August and September in Anjouan and Mohéli regions
- One Disaster Risk Reduction Coordinator and Health Coordinator attended the Regional Workshop on DM – HEALTH – WATSAN in Nairobi organized by IFRC to support the NSs in the Eastern Africa and Indian Ocean islands region
- Participation of RRC micro-project funded by COI in Mauritius in June 2013
- Organization of youth camp in the 3 regional branches of Ngazidja, rehabilitation of a roads project funded by FADC began in November 2013.
- Mohéli: Sensitization of youth about a VIH/SIDA prevention project funded by FMI during 2013.

**Malagasy RC:**
- Participation in a meeting held in Burundi with the IFRC president in January 2013.
- Participation in a Resource Mobilization meeting held in Seychelles in February 2013
- Validation of youth policy and strategies.
- Validation of the policy on voluntary activities.
- Elaboration of Resource Mobilization strategies.
- Implementation of Disaster Risk Reduction in four regions in Madagascar.
- Promotion of Safety road into the bus station during First Aid day

**Mauritius RC:**
- Mauritius RC youth participation in a parade on the occasion of the Independence day (March 2013).
- The Youth section organized a one-day dialogue on racial discrimination through the Red Cross YABC concept (March 2013).
- Mauritius RC Youth celebrated the 2013 Music Day with its members, ex members and volunteers.
- A Youth training to become an animator of the “Zeness Pran Kont” project was undertaken. The Youth were orientated in the risks linked to hazards and natural disasters (January 2013).
- Members and volunteers participation in the technological catastrophe (February 2013).
National day activities - 3 days in May 2013.
DIH Sensitization for the secondary school and youth members.
Red Cross meeting with the public during health shows in July 2013.
Organization of a youth camp for its members and volunteers for a 3-day duration in July 2013.
Awareness campaign promotion for the importance of First Aid during First Aid Day celebrations.

**Seychelles RC:**
- First Aid training
- Water First Aid Training (June)
- Community First Aid Training
- Community DRR activities

**IOI office**
The IFRC office fully funded the youth participation for 3 NSs (Comoros, Mauritius and Seychelles) to attend the GYC and the Statutory Meetings, in Sydney, (November 2013).
Almost of NSs IOI activities focus on this budget line III as the Region is prone of Disasters and many donors are interested in the RRC projects.
So the NSs should continue to write projects including climate change. IFRC office will give assistance to NSs.

**Business Line IV: To heighten RCRC influence and support for our work**

**Outcome 1:** Good governance practices among Presidents and SGs are improved

**Outcome 2:** National Society are supported to develop competences and skills in promoting humanitarian diplomacy

<table>
<thead>
<tr>
<th>Measurement</th>
<th>BL</th>
<th>Annual Target</th>
<th>Year to Date Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indicators</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of governing board members, presidents and SG that improved their capacities.</td>
<td>60</td>
<td>60</td>
<td>60</td>
</tr>
<tr>
<td>% of auxiliary role promotion.</td>
<td>100</td>
<td>100</td>
<td>70</td>
</tr>
<tr>
<td>% reviewed strategic plan</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
</tbody>
</table>

**Comments on progress towards outcomes**

**Malagasy RC**
Participation of President, SG, Communication Officer, Public Relations Officer, Youth coordinator in the Meeting in Sydney, Australia.
Mauritius RC

Participation in a meeting held in Burundi with the IFRC president in January 2013.
Visits from Finnjarle Rode, IFRC Regional Representative, Eastern Africa Region, Mr. Christophe Vogt and Sara Swart from ICRC.
Mrs. President, DG and the deputy DG participated into the Resource Mobilization workshop organized by IFRC IOI Office in Seychelles (February 2013).
IFRC Regional Development Delegate and ICRC visits (March and April 2013).
Meeting with the potential partners in the Red Cross Social Ambulance project, April 2013.
IFRC assessment visit for Mauritius Red Cross candidature for the 9th PAC in 2016.
Commemoration of 150 years of Red cross Red Crescent movement through the commemorative postage stamp.
The president, the DG and the youth coordinator attended GYC and statutory meetings in Sydney, in November 2013.
Mauritius RC received a valuable donation of children’s clothing from Emirates Red Crescent. The Red Crescent Society of the United Arab Emirates is the United Arab Emirates (UAE) affiliate of the International Federation of Red Cross and Red Crescent Societies.
The RC Branches organized their end of year social activities for the vulnerable children by donating duvets and clothing and distribution of school kits, December 2013.

IFRC Office

Organization of Resource Mobilization workshop in Seychelles with Canadian Red Cross partnership. All NSs were represented by their President, SG and Resource Mobilization Officer, (February 2013).

Business Line V: To deepen our tradition of togetherness through joint working and accountability

Outcome 1: Financial systems and procedures are developed and implemented to ensure proper recording and reporting, thus increasing accountability and credibility

Outcome 2: The human resource management systems are developed and maintained data nationally competitive level

Outcome 3: NS premises and warehouse are adequately refurbished to facilitate the development and implementation of programme

<table>
<thead>
<tr>
<th>Measurement</th>
<th>BL</th>
<th>Annual Target</th>
<th>Year to Date Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of narrative and financial reports that adequately to the donor requirement</td>
<td>100</td>
<td>100</td>
<td>25%</td>
</tr>
<tr>
<td>IT tools and equipment developed</td>
<td>100</td>
<td>100</td>
<td>25%</td>
</tr>
<tr>
<td>Number of staff trained and improved their capacities</td>
<td>50</td>
<td>50</td>
<td>24</td>
</tr>
</tbody>
</table>

Comments on progress towards outcomes

Comoros RC

Audit of the African Development Bank project,
Construction of National Governance offices,
Rehabilitation of CRCo HQ in Moheli.
The Finance Coordinator was trained in Financial Accounting and Audit in France.

Malagasy RC

- Recruitment of staff: OD, RM units.
- Purchasing of new IT equipment.
- Implementation of Planning, Monitoring & Evaluation and Reporting aspects for each project.
- Capacity building on SAGE and computer programs.

Mauritius RC

The Dissemination Officer and South Branch Coordinator participated in the PMER meetings held in Nairobi, in October 2013.

Seychelles RC

- Purchasing IT equipment: Desktop, laptop, notebook, printers.
- Development of warehouse policy.
- PMER training (October).
- Rehabilitation of a building at the HQ

IOI office

The Regional Development Delegate participated in the Africa Senior Management Team Meeting which was held in Yaoundé, Cameroon, (February 2013).

Regional Development Delegate undertook a mission in Mauritius during the recruitment period of the Mauritius Red Cross Director General and workshop for the NS strategic plan 2013-2016 development (April 2013).

Regional Development Delegate and Regional Finance Officer mission in Comoros for BAD project follow up and to close the Flood Project which started in 2012, (May 2013).

Regional Development Delegate mission to Seychelles, (December 2013)

Participation in PMER networking and annual planning meetings held in Nairobi, (October 2013)

The Regional Finance Officer attended the ZFU workshop held in Mombasa, (October – November 2013).

Technical supports to the NSs on OD and Finance areas respectively by the Regional Development Delegate and Regional Finance Officer

Key Risks or Positive Factors

<table>
<thead>
<tr>
<th>Key Risks or Positive Factors</th>
<th>Priority</th>
<th>Recommended Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lack of funding</td>
<td>H</td>
<td>Writing several projects, searching fund raising and resource mobilization strategies</td>
</tr>
<tr>
<td>The narrative and financial reports are delayed</td>
<td>H</td>
<td>Cascade Financial and PMER skills to the Project Manager at NS level</td>
</tr>
</tbody>
</table>
Lessons learned and looking ahead

- In 2013, narrative and financial reports were produced with delays. The IFRC IOI office will continue to assist the NSs in OD, RM, Finances, RH, PMER, Youth Volunteers, and DM in order to have Strong NSs and to develop the capacities of NSs to accomplish their humanitarian mission to the most vulnerable.

Financial situation

The financial report is integrated with the rest of East Africa/Indian Ocean Islands Region. Click here to go directly to the financial report.
How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC’s vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC’s work is guided by Strategy 2020 which puts forward three strategic aims:
1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of nonviolence and peace.

Find out more on www.ifrc.org

Contact information

For further information specifically related to this report, please contact:

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For Performance and Accountability (planning, monitoring, evaluation and reporting)

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