Summary

This Emergency Appeal seeks a total of some CHF 1.05m to enable the IFRC to support the Ethiopia Red Cross to deliver assistance and support to a total of some 34,365 people with a focus on reducing the health risks of the South Sudan refugee population and host communities in Gambella through the provision of first aid and community-based health in Leitchour camp, Ningnang and Pagak entry point. The planned response reflects the current situation and information available at this point of the evolving operation.

Details are available in the Emergency Plan of Action (EPoA) <click here>

The disaster and the response to date

**December 2013** Violence in South Sudan creates a complex humanitarian crisis, with some 257,280 refugees registered. Ethiopia now has the largest number of refugees in Africa.

**February 2014** National Society launches a DREF-supported operation resulting in:
- 50 hygiene promoters trained from the refugee population in PHAST methodology.
- 50 community outreach workers enlisted for health, nutrition, disease surveillance, and health promotion, house-to-house visits, community mobilization, daily coordination with the hygiene promoters, and support to community mobilization for mass vaccination campaigns.
- 200 environmental cleaners mobilized from within the refugee population

**March 2014** Movement partners supporting health and hygiene, ambulance services/patient transport, WatSan, support to health facilities, RFL, shelter and NFI.

**August 2014 – December 2014** joint assessment in Gambella reviewing ongoing need for RCRC Movement support in Leitchour camp and to develop the December 2014 Emergency Appeal launch, supported by a CHF 150,000 DREF allocation.
The operational strategy

This Emergency Appeal seeks resources to enable the IFRC to support the Red Cross and Red Crescent response to reduce the health risks of the South Sudan refugee population and host communities in Gambella through the provision of first aid and community-based health in Leitchour camp, Ningnang and Pagak entry point. The response articulated here reflects the information available at this point of the evolving operation, and will be adjusted based on the actual influx of new refugees, the establishment of new camps, and further information from monitoring practices. This Emergency Appeal responds to a request from Ethiopian Red Cross Society and seeks funding to support appropriate and timely delivery of emergency response and early recovery assistance. Given the uncertainties regarding camp locations and current logistics challenges, the strategy is heavily focused on health social mobilization, activities that can easily “transfer” to new locations. Lessons learned from previous operations also point to the need to put in place a strong structure in Gambella, and as a result the budget is unusually heavy on support versus relief cost.

Needs assessment and beneficiary selection

The risk of waterborne disease is high as a result of poor hygiene and sanitation practices including open defecation, insufficient latrines and latrine use, the use of stagnant water for household use, and has resulted in high levels of diarrhoea. Malaria and respiratory tract infections continue to be the leading cause of morbidity in all camps. Access to medical care is limited and there is a need for ambulance referral from clinics at camps/entry points to secondary clinics, and intra camp transfers from household to clinics.

The ERCS will continue its work in Leitchour camp, though also extending to the host community Ningnang, and in the entry point of Pagak. These are areas where the National Society had already worked in the previous months with DREF, Swiss RC and ICRS support. Moreover, both locations have higher health risks due to the flooding. The National Society will be working with a total population of some 53,700 people, of which the ERCS will directly target at least 60% (some 34,500) of them.

Table 1: Summary of the targeted persons

<table>
<thead>
<tr>
<th>Camp</th>
<th>No of people</th>
<th>No of households</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leitchour</td>
<td>28,682</td>
<td>7,171 (4 member x hh)</td>
</tr>
<tr>
<td>Ningnang</td>
<td>1800</td>
<td>360 (5 members x hh)</td>
</tr>
<tr>
<td>Pagak (entry)</td>
<td>1,783</td>
<td>445 (4 members x hh)</td>
</tr>
<tr>
<td>Pagak (host)</td>
<td>2,100</td>
<td>420 (5 members x hh)</td>
</tr>
<tr>
<td>TOTAL</td>
<td>34,365</td>
<td>8,396</td>
</tr>
</tbody>
</table>

Although all refugees are very vulnerable, the ERCS will use the same selection criteria used during the NFI distribution done with ICRC support, such as households with many children, people with disabilities, wounded/injured members, women in labour, lactating mothers and elderly members.

Coordination and partnerships

In terms of the Movement engagement in Gambella, Swiss Red Cross recently signed an agreement with ERCS to work on long term capacity building of the regional branch and selected communities including support to local staffing within the branch. ICRC follows the situation and developments in Gambella region and supports the ERCS branch capacity developments. The Swedish Red Cross and Austrian Red Cross have supported the operation by seconding delegates to support assessment processes. IFRC, ICRC and PNSs participate in regular co-ordination meetings convened by ERCS. All issues including potential bilateral and multilateral actions are discussed. IFRC convenes regular co-ordination meetings in Nairobi with ICRC and PNS representatives to share updates on the situation in Ethiopia and neighbouring countries, and Movement action to date.

There are currently a wide range of INGOs and agencies present in Gambella. UNHCR is coordinating the overall humanitarian response in collaboration with ARRA (Administration for Refugee and Returnee Affairs), and with support from multiple sector lead agencies, under the Refugee Coordination Model. Coordinated
Proposed sectors of intervention

### Health and care

**Outcome 1:** The immediate risks to the health of affected populations in Leitchour camp, Ningnang and Pagak entry point are reduced.

**Output 1.1** The population in Leitchour, Ningnang and Pagak has access to first aid through two posts and referral services with four ambulances

<table>
<thead>
<tr>
<th>Activities planned:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establishment of Red Cross first Aid posts in Leitchour/Ningnang and in Pagak</td>
</tr>
<tr>
<td>Conduct first aid training sessions for volunteers</td>
</tr>
<tr>
<td>Provide ambulance services for transport of patients from primary to secondary care (two ambulances)</td>
</tr>
<tr>
<td>Determine the best medium for transportation of injured/ill persons within Leitchour/Ningnang</td>
</tr>
<tr>
<td>Provide transportation services within Leitchour/Ningnand for injured and ill people</td>
</tr>
<tr>
<td>Referral of Sexual Gender Bound Violence (SGBV) cases to PSP and medical care.</td>
</tr>
</tbody>
</table>

**Output 1.2** Community-based disease prevention and health promotion is provided to 60% of population in Leitchour, Ningnang and Pagak

<table>
<thead>
<tr>
<th>Activities planned:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Train ERCS refugee and host community volunteers in Malaria control, and ECV in Leitchour (refresher) and Pagak</td>
</tr>
<tr>
<td>Deployment of RDRT specialized in Health</td>
</tr>
<tr>
<td>Conduct health sensitization sessions with community members</td>
</tr>
<tr>
<td>Translation of mobile cinema films into appropriate local language</td>
</tr>
<tr>
<td>Procurement of mobile cinema equipment</td>
</tr>
<tr>
<td>Training of hygiene and health volunteers on mobile cinema delivery</td>
</tr>
<tr>
<td>Production, translation and printing of Information Education Communications (IEC) materials.</td>
</tr>
<tr>
<td>Conduct house to house health promotion</td>
</tr>
<tr>
<td>Procurement of 6,000 mosquito nets</td>
</tr>
<tr>
<td>Distribution and sensitisation on use of impregnated mosquito nets</td>
</tr>
<tr>
<td>Use of mobile cinema to support distributions and epidemic control campaigns</td>
</tr>
<tr>
<td>Nutrition education using the nutrition guide for staff and volunteers</td>
</tr>
</tbody>
</table>

### Water; Sanitation; Hygiene promotion

**Outcome 2:** The risk of water, sanitation- and vector-borne diseases is reduced among affected communities in Leitchour camp, Ningnang and Pagak, Gambella region

**Output 2.1** Sanitation and hygiene promotion campaigns is provided to 60% of the population in Leitchour/Ningnang and Pagak.

<table>
<thead>
<tr>
<th>Activities planned:</th>
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</thead>
<tbody>
<tr>
<td>Training of hygiene volunteers on delivery of mobile cinema</td>
</tr>
<tr>
<td>Volunteers in the target population are trained on Hygiene promotion activities which meet Sphere standards in terms of safe drinking water management, environmental sanitation</td>
</tr>
<tr>
<td>Mobilize targeted communities to carry out environmental sanitation activities such as latrine cleaning, drainage, vector control, and solid waste removal</td>
</tr>
<tr>
<td>Based on the assessment, design and print appropriate Information Education Communications (IEC) materials for hygiene promotion</td>
</tr>
<tr>
<td>Carrying out a campaign on priority hygiene and sanitation issues using appropriate channels of communication and methods, including house to house visits.</td>
</tr>
<tr>
<td>Delivery of mobile cinema in support of hygiene and sanitation activities</td>
</tr>
</tbody>
</table>
- Procurement of protective gear for volunteers and cleaning materials
- Procurement and distribution of soap to households settled in Leitchour/Ningnang

### Output 2.2 Sanitation and hygiene promotion activities are provided to the targeted population, including hygiene-related goods (NFIs)

**Activities planned:**
- Detailed assessment to identify areas for intervention
- Distribution of 100 cleaning kits in the collective centres
- Distribution of hygiene parcels to the target population
- Implementation of hygiene and environmental sanitation promotion activities for affected communities by the RCS volunteers
- Monitoring of use of household level water treatment and storage

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### National Society capacity building

**Outcome 3: The disaster preparedness and response capacity of the Ethiopian Red Cross Society to manage the population movement crisis has been strengthened**

**Output 3.1 Volunteer and staff capacity to deliver assistance in Gambella region is increased**

**Activities planned:**
- Review of current NS HQ and Gambella branch capacity for operational implementation
- Create a Gambella capacity building plan in coordination with all Movement partners
- Partnership agreements are established or updated
- Revision of SOPs and roles and responsibilities and development of a regional contingency plan for expected surge of asylum seekers
- Installation of VHF radios in vehicles.
- Procurement of three satellites phones for Gambella, Leitchour and Pagak
- Procurement of ambulances and motorbikes for Gambella branch
- Prepositioning of 2,000 hygiene kits
- Establish a National Society task force at Gambella to coordinate with internal and external partners (operations coordinator, finance, logistics, PMER and field coordinators)
- Appointment of dedicated IFRC staff, including operations manager
- To training the volunteers and staff preparedness :available resources community early warning systems, public awareness and public education for DRR , guide and the public awareness and public education for DRR key messages

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### Operational support services

To strengthen field implementation and monitoring, as well as reporting and accountability, a three level structure is being proposed:

- An overall strategic decision making role at headquarter level in Addis Ababa with the ERCS senior management.
- Operational decision making role at Gambella level. New positions will be recruited within the National Society to be based in Gambella: a refugee operations coordinator, as well as a PMER, finance and a logistics officer. The IFRC will support the operation with a mirroring structure of an operations support coordinator, as well as a finance officer (in Addis) and a Reporting and Monitoring Delegate (in Gambela).
- Implementing role at camp and entry point level. Two site coordinators will be hired to maintain consistency among all actions implemented in each location; they will oversee the implementation of the health and watsan objectives in the area. And in each site there will be two field officers who will be in charge of organizing the implementation of the activities with the volunteers.

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### Outcome 4: Program design and implementation is informed by continuous participatory monitoring and assessments

**Output 4.1 The emergency plan of action is updated and revised as necessary to reflect needs**
**Activities planned:**
- Undertake a rapid assessment of the situations in camps and entry points
- Conduct regular monitoring of volunteer activities and situation in camp.
- Detailed monitoring and assessment with support of Gambella task force and ERCS HQ
- Attend regular coordination / meetings with UNHCR, ARRA and other key partners in Gambella, and at camp level (Leitchour and Pagak)
- Conduct a final evaluation of the project
- Establishment of feedback and information posts, and supporting processes and procedures to record, analyse and respond to feedback and complaints (as part of the first aid posts)

**Logistics:** The IFRC Regional Office through liaison with IFRC Country representative and the IFRC Operations Manager will support in the procurement of 2,000 hygiene kits to be pre-positioned in Gambella branch, while the ERCS will locally purchase the long lasting insecticide mosquito nets and soaps, as well as all the items needed to conduct weekly sanitation campaigns in the camp. In support of the operation two vehicles will be rented the GLS programme and two motorbikes procured.

**Reporting, monitoring and evaluation:** Regular monitoring of activities, as well as the overall situation, will be carried out by ERCS and IFRC, in close coordination and partnership with ARRA, UNHCR and partners. The operating structure of this operation will employ and deploy two PMER staff, one from ERCS and one from IFRC, who will work with site coordinators and field officers in the implementation of the monitoring tools in each site. The PMER support will aim at collecting information on a weekly basis, information that will then be integrated and provided to all decision makers. In addition to the weekly collection of information and data, monitoring visits from Headquarters and/or Gambella branch have been programmed to occur at least every two months. This would provide the opportunity to assess current situation and redirect our objectives as needed. Finally, an external evaluation has been budgeted as part of the operation in order to assess and learn from the response since its start in early 2014.

The emergency appeal will also support the installation of ERCS first aid posts (alongside the ICRC/ERCS post for RFL actions) and these will also provide an area where beneficiaries can request information and can provide feedback on the actions implemented. Volunteers managing these posts will be trained on how to respond and record different types of feedback, including complaints and reports of corruption or abuse of power. Proper processes and procedures will also be developed and put in place to ensure feedback and complaints are recorded, analysed, responded to and used in programme decision-making.

**€ Budget**

See attached IFRC Secretariat budget (Annex 1) for details. Lessons learned from previous operations point to the need to put in place a strong structure in Gambella, and as a result the budget is unusually heavy on support versus relief cost.

Walter Cotte
Under Secretary General
Programme Services Division

Elhadj Amadou As Sy
Secretary General
Contact information

For further information specifically related to this operation please contact:

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For Performance and Accountability (planning, monitoring, evaluation and reporting):

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC’s vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC’s work is guided by Strategy 2020 which puts forward three strategic aims:

- **Save lives.** protect livelihoods, and strengthen recovery from disaster and crises.
- **Enable healthy and safe living.**
- **Promote social inclusion and a culture of non-violence and peace.**
### Emergency Appeal: Budget

**Ethiopia: Population Movement (MDRET01)**

#### Budget Group

<table>
<thead>
<tr>
<th>Budget Group</th>
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<th>Bilateral Response</th>
<th>Appeal Budget CHF</th>
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<td><strong>Total CONSULTANTS &amp; PROFESSIONAL FEES</strong></td>
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<td></td>
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</tbody>
</table>

#### Available Resources

- **Multilateral Contributions**: 0
- **Bilateral Contributions**: 0

**TOTAL AVAILABLE RESOURCES**: 0

**NET EMERGENCY APPEAL NEEDS**: 1,050,574