

## Emergency Appeal operations update Bosnia and Herzegovina: Floods

<b>Emergency appeal n° MDRBA009</b>	<b>GLIDE n° FF-2014-000059-BIH</b>
<b>Operations update n° 3</b> Date of issue: 30 April 2015	<b>Timeframe covered by this update:</b> 20 July 2014 – 30 April 2015
<b>Emergency Appeal operation start date:</b> 25 May 2014	<b>Timeframe:</b> 16 months, from May 2014 to September 2015
<b>Appeal budget:</b> CHF 3,975,881	<b>Appeal coverage:</b> 83 %
<b>Disaster Relief Emergency Fund (DREF) allocation:</b> CHF 334,013	
<b>Number of people to be assisted by the end of operation:</b> 60,600	
<b>Host National Society presence:</b> Red Cross Society of Bosnia and Herzegovina with 4,842 volunteers, 200 staff, 154 branches directly involved in the response	
<b>Red Cross Red Crescent Movement partners actively involved in the operation (both bilaterally and multilaterally):</b> Albanian Red Cross, American Red Cross, Austrian Red Cross, Belarus Red Cross, Belgian Red Cross; Bulgarian Red Cross, British Red Cross, Canadian Red Cross, Croatian Red Cross, Czech Red Cross, Danish Red Cross, Finnish Red Cross, French Red Cross, German Red Cross, Hellenic Red Cross, Icelandic Red Cross, Irish Red Cross, Iranian Red Crescent, Italian Red Cross, Japanese Red Cross, Lithuanian Red Cross, Red Cross Society of the Former Yugoslav Republic of Macedonia, Monaco Red Cross, Montenegro Red Cross, Netherlands Red Cross, Norwegian Red Cross, Romanian Red Cross, Slovak Red Cross, Slovenian Red Cross, Swedish Red Cross, Swiss Red Cross, Turkish Red Crescent, and the United Arab Emirates Red Crescent.	
<b>Other partners actively involved in the operation:</b> State authorities, International Organization for Migration and the IFRC Secretariat's Representation in Sarajevo	

### Summary of major changes made to the emergency plan of action:

An appeal of CHF 4,522,235<sup>1</sup> was initially launched on 15 May 2014 with the start-up funding of CHF 334,013 allocated from the IFRC's Disaster Relief Emergency Fund (DREF) to enable the Red Cross Society of Bosnia and Herzegovina (RCSBiH) to support preparedness activities for 40,000 people (10,000 households) and provide basic emergency relief items, psycho-social assistance and cash transfers as mode of assistance for shelter to those affected by the floods.

A revision of the Emergency Appeal, effected in October 2014, was seeking to support an additional 17,505 beneficiaries for the next seven months with the main concern being the approaching cold season that was expected to worsen the conditions of beneficiaries, requiring further support for the repair of houses and preparations for winter.

**This operation update reflects the new activities under this appeal which aim at providing beneficiaries who lost their means of making a living with items required to secure their necessities. The sustainable approach aims at recovering from the damages accumulated along the floods and enhancing their well-being and that of the future generations without undermining the natural environment or resource base.**

**The timeframe of the operation is hereby extended for another five months until 30 September 2015 to finalize the implementation of the activities.**

<sup>1</sup> With first revision of the EA as of October 2014, the budget was decreased from CHF 4.5 million to CHF 3.9 million.

### The main changes to the activities in the Emergency Appeal include the following elements:

- 1) The RCSBiH response emergency appeal will target less beneficiaries following continuous needs assessments and focusing on the most vulnerable communities and the needs covered by other humanitarian organization. The Update of the Emergency Plan of Action was done taking into consideration the various bilateral contributions received by RCSBiH.
- 2) The RCSBiH will maintain its efforts to provide assistance to the affected population, in the range of 1,000 households, through a choice of means of livelihoods for selected beneficiaries hit by the floods, located in rural areas and with access to agricultural land. The assistance shall concentrate on providing a choice among equipment for rural development and livestock, up to a defined value. Such an approach shall help the beneficiaries to choose what they find most needed according to their individual circumstances and losses determined by the floods, aiming at the sustainability of rural family livelihoods.
- 3) The programming shall still focus on disaster preparedness of the RCSBiH due to the fact that Bosnia and Herzegovina faces recurrent natural disasters.

### Summary

Following the changing humanitarian landscape in the country and the needs of the beneficiaries, a revised Emergency Appeal was launched in October 2014. The Appeal sought CHF 3.9 million to enable the IFRC Secretariat to support the Red Cross Society of Bosnia and Herzegovina (RCSBiH) to deliver assistance and support to a total of some 57,500 people until April 2015. The revised appeal consisted of programme components which aimed to assist with the normalization of people's lives in the flood affected areas and communities.

During the reporting period the activities of the Red Cross Society of Bosnia and Herzegovina (RCSBiH) focused on emergency rehabilitation of at least one room per family dwelling (home) for the most vulnerable and marginalized people through a cash transfer programme. To date, 2,020 family dwellings<sup>2</sup> have been supported through the cash transfer programme. Furthermore, the RCSBiH began planning for the disaster preparedness programme component. Investing in disaster preparedness before a disaster occurs will reduce the need for humanitarian action in future.

The scope of the latest disaster required the mobilization of all National Society resources and the use of all available stocks of emergency supplies. The staff and volunteers were working around the clock to respond to the flood emergency. The RCSBiH's response operation was supported by 4,842 volunteers, 200 staff and 154 branches. Some of the main forms of support included first aid assistance and the distribution of food and non-food items. The RCSBiH collected and distributed relief supplies domestically in the value of approximately CHF 2.1 million.

Moreover, the RCSBiH focused on the provision of psychosocial support, water & sanitation and hygiene promotion. As part of its water and sanitation activities, the National Society carried out the distribution of water purification tablets during its well cleaning, water testing and hygiene promotion campaigns. The National Society was implementing a cash transfer programme in eight affected municipalities with an aim to support the beneficiaries in the refurbishment of at least one room per one home. The Red Cross Society of Bosnia and Herzegovina is also providing psychosocial support through support groups, youth centres, visits to schools, households and communities.



Red Cross support in a household in Srebrenik, cleaning and small repairs  
Photo : RCSBiH

<sup>2</sup> On average, 1 household has 5 family members.



Red Cross help in Brcko with the rebuilding of a home  
Photo : RCSBiH

Volunteers visiting schools in the affected communities in Brcko as part of PSS activities, Photo : RCSBiH

## Situation analysis

At the beginning of August 2014, just as the situation began to normalize after the previous floods, heavy rains hit the central, northern and southern parts of Bosnia and Herzegovina causing new flooding, landslides, damages to property, infrastructure and agricultural lands. Some areas that had been hit by the May 2014 floods were flooded again (Zenica, Topcic Polje, Zepce, Zeljezno Polje, Banja Luka, Srebrenik, Tuzla, Celic, Lukavac, Gračanica, Doboj Istok, Celinac, Bijeljina, and Brcko District). Families living in the affected areas lost a significant portion of their livelihoods, often their only source of income, depleting the families' resilience and coping mechanisms. The greatest damage occurred to residential buildings, thus even further worsening the humanitarian and social conditions.

After July 2014, the floods triggered more than 3,000 landslides in BiH destroying some 2,000 households and livelihoods. The summer was rainy and humid hence preventing the drying out of the houses and delayed critical repairs and refurbishing. The winter season brought heavy snowfalls and low temperatures putting additionally at risk the health and lives of the affected population. The floods further aggravated poverty, hampered economic growth and caused environmental damages and human suffering. Along the previous phase (summer and autumn 2014) the aim was to provide families whose houses were partially damaged by the floods with the means to rehabilitate at least one room in their dwellings, with the intent to provide them with a safe and dry place where to stay during the winter. Through the conclusive phase of the Emergency Appeal, the focus is swifiting to rural families that have partially or completely lost the means for making a living from the land and agricultural activities.



RC volunteers during the winter season visiting beneficiaries in Zivinice whose houses had been flooded. Photo : RCSBiH

## Coordination and partnerships

### Overview of Red Cross Red Crescent Movement in country

The RCSBiH and the IFRC Secretariat have been organizing on-going relief food and non-food distributions in many affected areas including a cash distribution programme. However, based on the prioritization of the most vulnerable areas, the geographical targeting for the on-going recovery activities included the 11 most vulnerable municipalities across all planned sector interventions.

The Swiss Red Cross (Swiss RC) has had a long term bilateral engagement with RCSBiH through its office in Tuzla. Since the onset of the floods, the Swiss RC has provided support in the form of non-food item (NFI) distributions with some items for cleaning, by disinfecting homes and helping out with dehumidifiers. In October 2014, the Swiss Red Cross organized a number of three-day long “lessons learned” workshops focusing on the operations conducted in Posavina area. Swiss Red Cross and Austrian Red Cross have mobilized substantial support and they will conduct a programme, jointly with RCSBiH, to support livelihood recovery and the rehabilitation of homes. The Swiss Red Cross has launched an evaluation of the Cash Transfer Program, aiming at analyzing the benefits and constraints encountered along the process.

The Austrian RC provided continued support to the BiH floods operation - both multilaterally and bilaterally. The team was led and managed by the Austrian RC; with two hygiene promoters, a laboratory technician and a project coordinator. The team was recruited to assist the RC of BiH in the implementation of the flood operations particularly with setting up a laboratory for water quality testing of wells and hygiene promotion in the most affected municipalities. The Austrian RC-led bilateral team was supported with water and sanitation technical specialists from the Croatian and Slovenian Red Cross Societies with technical expertise and the knowledge of the local language.

Coordination among Movement partners is ensured through regular information exchange and meetings. IFRC Secretariat support is provided to the RCSBiH through the IFRC Secretariat’s Country Representation Office and the IFRC Secretariat’s Europe Zone Office.

### Communication

The IFRC Secretariat deployed its Emergency Communication personnel to Bosnia and Herzegovina in September 2014 and February 2015 to help the National Society with publishing articles, photos and videos through the website at [www.ifrc.org](http://www.ifrc.org) and through other media platforms. The Red Cross Society of Bosnia and Herzegovina is currently working, with the support of the ICRC, on developing an information bulletin which will cover the overall flood response of the National Society. The bulletin will be used as a tool to improve information sharing and foster transparency.

## Operational implementation

Overall objective

***Bosnia and Herzegovina Red Cross will contribute to the improvement of immediate needs of 60,600 families affected by the floods, placing emphasis on the distribution of food and non-food items, water and sanitation, shelter, hygiene promotion, psychosocial awareness and livelihood through in-kind and cash transfer programming.***

Progress towards outcomes based on the IFRC appeal

For progress achieved before 20 July 2014, please refer to the Emergency Appeal Operation Updates No. 1. and No. 2.

Health and Care
<b>Outcome 1: The beneficiaries affected by disaster situations are provided with psycho-social services (PSS).</b>
<b>Output 1: Psycho-social support is provided to the target population.</b>
<b>Progress towards Outcomes</b>
<ul style="list-style-type: none"> <li>• Psycho-social support (PSS) is provided, among others, at community and individual levels in the form of PSS support groups, PSS for Red Cross staff and volunteers, community clean-up events, and school visits.</li> </ul>

- All project related activities have been carried out as per the initial plan/ project proposals within the set timeframe.
- 6,777 beneficiaries have been reached through PSS activities.
- 212 volunteers have been engaged in diffusion sessions, community workshops, school visits, support groups, help in household cleaning and repairs as part of the Psycho-social Support component of the Emergency Appeal .



Volunteers providing PSS through schools visits in Topcic Polje, Zenica, Photo: RCSBiH

People reached during the reporting period							
Direct recipients						Indirect Recipients	Total People Reached
Male		Female		Total			
Planned	Actual	Planned	Actual	Planned	Actual		
1,464	1,090	1,599	1,224	3,063	2,314	4,463	6,777

Volunteers during the reporting period		
Male	Female	Total
90	122	212

### Challenges

- In psychosocial support, a few activities such as the “community clean-up day” had to be postponed due to unfavourable weather conditions. Cooperation and coordination with the local authorities remain a high priority as some activities such as school visits were delayed due to late approvals granted by the local authorities.
- Rendering PSS support has been difficult for some RC volunteers and staff. Often RC staff and volunteers and their families were affected by the floods.



PSS self-support groups in Brcko  
Photo: RCSBiH

Water, sanitation and hygiene promotion
<p><b>Outcome 1: The risk of water-borne and water-related diseases have been reduced for 43,000 beneficiaries in the targeted communities through the access to safe drinking water, advocacy and hygiene promotion.</b></p> <p><b>Output 1.1</b> Improve access to safe water for 3,000 people through water quality monitoring and the distribution of water purification tablets.</p> <p><b>Output 1.2</b> Information, dissemination and advocacy activities were performed in relation to the actual situation of the water quality in Samac, Orasje, Odzak, Domaljevac-Samac, Brcko district and Bijeljina.</p> <p><b>Output 1.3</b> Improve the hygiene situation of up to 3,000 persons in Brcko district, Posavina/Orasje, Bijeljina.</p> <p><b>Output 1.4</b> Well-cleaning, environmental hygiene, water and sanitation interventions were provided to the affected population in the target areas.</p>
<b>Progress towards Outcomes</b>
<ul style="list-style-type: none"> <li>• In total, 153,790 water purification tablets (“aqua-tabs”) have been distributed to reach 6,086 people.</li> <li>• A hygiene promotion campaign was conducted in Brcko district, Orašje, Bijeljina, Domaljevac, Odžak</li> <li>• All together six trainings for hygiene promoters and two refreshment trainings have been conducted. In total, 65 participants have been trained as shown in the below table.</li> <li>• All activities have been successfully completed</li> </ul>
<b>Challenges</b>
<ul style="list-style-type: none"> <li>• In water and sanitation, the monitoring results showed that the well cleaning did not prove to be very efficient. Even after the cleaning, the water did not reach drinking water quality in most of the treated wells - most probably due to groundwater contamination on a broader level, a delayed recession of the groundwater because of the rainy summer and/or the rapid treatment procedure and the severe contamination of some wells. Therefore, the water and sanitation delegate ordered to stop the well cleaning activities.</li> <li>• The monitoring showed that only a small portion of the beneficiaries used the purification tablets regularly. Most of them tried the purification tablets once and then put them aside “for the next disaster”. Some beneficiaries saved them for winter when they might not be able to get tap water from the frozen pipes. There were even some cases when people refused to use purification tablets for fear of poisoning.</li> </ul>

Shelter and Settlements (Unconditional cash grant)
<p><b>Outcome 1: Immediate shelter needs of the affected population are met in coordination with the national response mechanisms.</b></p> <p><b>Output 1.1.</b> 10,000 families receive basic emergency shelter items (blankets and mattresses) and appropriate tools for shelter improvement and / or cleaning.</p> <p><b>Outcome 2: The affected population are back in their homes and resume their normal life.</b></p> <p><b>Output 2.1:</b> 10,000 affected families are assisted on their return to their homes (partially damaged by floods) with cleaning kits and drying facilities.</p> <p><b>Outcome 3. The affected population are assisted on return to their houses and resume their normal life through assistance with drying the facilities.</b></p> <p><b>Output 3.1.</b> 10,000 affected families are safely back to their houses, their health preserved through ensuring optimum hygiene conditions.</p> <p><b>Outcome 4: 970 households used cash grant to meet their basics needs (i.e. shelter repair, replacing household good, etc.) on top of the 1,050 households from the Cash Transfer Program phase 1.</b></p> <p><b>Output 4.1.</b> 98% of cash transfers reached the intended beneficiaries.</p> <p><b>Output 4.2.</b> 80% of people used the cash grant to repair their homes.</p>

<b>Output 4.3.</b> Monitoring report is produced .
<b>Progress towards Outcomes</b>
<ul style="list-style-type: none"> <li>• In the cash transfer programme (CTP) phase 1, 100% of the beneficiaries received cash grants.</li> <li>• The monitoring report for CTP Phase 1 was produced.<sup>3</sup></li> <li>• The monitoring data showed that 80% of beneficiaries in CTP phase 1 used cash grants for repairing their homes .</li> <li>• Along CTP phase 2, the Red Cross Society of Bosnia and Herzegovina (RCSBiH) has performed the selection of households through community assessments and social mapping,</li> <li>• A total of 970 households has been selected for unconditional cash grant (CTP 2) support in the flooded areas.</li> <li>• To date, 100% of beneficiaries of CTP 2 have received cash transfers.</li> <li>• Post-distribution monitoring has been conducted in the targeted areas,</li> <li>• All activities have been successfully completed, the total number of HHs reached by CTP is 2,020: 1,050 in Phase 1, and 970 in Phase 2.</li> </ul>
<b>Challenges</b>
In shelter and settlements, many homes were re-flooded after the May storms due to a rainy summer. This has prevented the drying out of the houses and delayed critical repairs and refurbishing. The affected households continue to need support in sanitizing and drying their houses, conducting repairs, and purchasing replacement household goods and furniture. In order to contribute to the improvement of the quality of life of the affected population, the NS provided unconditional cash grants to assist the most vulnerable people whose homes were damaged or inundated with mud and flood waters. The unconditional cash grant was designed as a one-off payment, through a bank transfer to the individual households' bank accounts. However, such a transfer proved to be complicated and time consuming due to bank account technicalities.

Disaster preparedness and risk reduction
<b>Outcome 1. The human resources in the disaster management line of the National Society are strengthened to respond to the emergency situations.</b>
<b>Output 1.1.</b> 45 Red Cross local branches have been strengthened to provide an efficient response to the consequences of floods and other natural disasters through “lessons learned” workshops, water rescue and disaster preparedness refreshment trainings.
<b>Output 1.2.</b> DM practitioners from the RCSBiH are trained in Contingency Planning.
Output 1.3 Boat captains are being trained for managing 26 boats the RCSBiH have received in donations during the floods
<b>Outcome 2. The equipment of the NS to respond to the emergency situations is strengthened.</b>
<b>Output 2.1</b> The RCSBiH warehouse is refurbished and restocked with relief items for up to 1,000 people affected by natural disasters.
<b>Output 2.2</b> Used Vehicles of the RCSBiH have been repaired and added to the fleet, and further vehicles for the transportation of goods are being purchased
<b>Output 2.3</b> Pumps for the evacuation of water and mud from flooded houses are being procured
<b>Output 2.4</b> VHF systems for alternative communication to GSM are being put into place
<b>Progress towards Outcomes</b>
<ul style="list-style-type: none"> <li>• The RCSBiH is advancing its efforts in the domain of Disaster Preparedness, through trainings, the improvement of the existing structures, and the acquisition of further equipment, aiming at strengthening the capacities to respond to future natural calamities.</li> <li>• A two day “lessons learned” workshop has been successfully organized on 23 February 2015. The results of the workshop will contribute to the development of the RCSBiH Disaster Preparedness and</li> </ul>

<sup>3</sup> For full monitoring report please refer to the Revised Emergency Appeal.

## Response Strategy.

**Food security and nutrition**

**Outcome 1: Food parcels are provided in the affected areas according to the assessed needs.**

**Output 1.1:** Food parcels have been distributed by RCSBiH to the beneficiaries in the affected areas.

**Progress towards Outcomes**

All activities under this component have been successfully completed.

The table below lists the actual state of distribution of the humanitarian assistance.

Items	Total	Bijeljina	Šamac	Doboj	Ugljevik	Donji Žabar	Šekovići	Gradiška	Petrovo	Banja Luka	Srbac	Trebinje	CKRS Pale	Posavina Canton	Zenica-Doboj Canton	Tuzla Canton	Una-Sana Canton	Sarajevo Canton	RC FBiH	Vucilovac	Krepsic I	Krepsic II	Brka	Brcko	RCBDBiH
Water canisters	2500	320	120				40						645	281	393	225	56	56	114	120	50	30	20	30	
Matresses (1 per family)	3300	790	50	430		70			20				300	335	470	268	66	66	132	110	30	30	30	103	
Blankets (2 per family)	3300	540	350	350		160	100		110			50	0	335	470	268	66	66	132	110	30	30	30	103	
Driers/dehumidifiers	40	15		1	1					1	1	2	2	4	7	3				1			1	1	
Clearing tools	1000	217		156			100	20	91				1	84	117	67	17	17	33	25	20	10	10	15	
Disinfectants	2500	300						1162					0	210	294	168	42	42	83	110	30	15	15	29	
Hygiene kits	8740	2234	493	1043	35	120	275		70				0	912	1277	731	182	182	363	400	30	80	80	90	
Rubber boots	5493	790	100	650			100	100	40				690	618	865	494	123	123	250	220	70	40	40	120	
Water pumps	40												23	3	5	2	1	1	2	1			1	1	
Food canned goods	3500	960	387	375	52		3						0	350	492	280	70	70	142	150	70	30	40	29	
Pallet trucks	6												2						2						2

Approximately 10% of the procured items was prepositioned to re-stock RCSBiH warehouses aiming mainly to cover the additional needs of the flood-affected population. The RCSBiH will decide about the most appropriate time to mobilize the resources received.

**Livelihoods**

**Outcome 1: Vulnerable groups, in particular the population in the rural zones in the most affected area, have been evaluated and targeted through livelihoods programs.**

**Output 1.1** Evaluations related to food security and livelihoods during response and recovery are conducted and the intervention opportunities in livelihoods of target groups are identified and implemented.

**Output 1.2.** 1000 households supported through the livelihood programme

**Output 1.3.** The beneficiaries from selected rural areas have restored their means to making a living through a livelihood approach

**Progress towards Outcomes**

- Meetings with UNDP Srebrenica Regional Recovery Project Manager, Rural and Regional Development Sector Associate and Project Manager/Recovery Coordinator Livelihoods, and with Program Managers from a number of INGOs involved in livelihoods have been held in order to discuss the livelihoods needs of the affected population and the most efficient and sustainable ways to reach the beneficiaries
- Selection criteria has been discussed and agreed; For the livelihoods programme, beneficiary selection, verification, and communication will be conducted following an agreed plan with the National Society. Initial beneficiary selection is being carried out at the local community and branch level. The National Society will use its volunteers to verify the beneficiary list by taking a 10% minimum sampling to verify that beneficiary selection criteria have been followed as directed by the RCSBiH.

Across all programme sectors the priority will be given to:

- Families most affected by the floods and landslides that had to be evacuated from their homes

- Families with women as breadwinners (widows), older people, young couples with small children/people living with disabilities
- Families who are not recipients of any substantial assistance from other sources such as the government, NGOs or other organizations)
- Families that live in rural areas and that have sufficient land for having their livelihoods provided from farming.

## Operational support services

### Logistics and supply chain

All logistic activities were undertaken in compliance with IFRC procedures. The procurement of the relief items was conducted by the month of August 2014 with the support of the IFRC Secretariat's Global Logistics Service (Dubai office) in a transparent and cost-efficient manner.

### Monitoring

During the reporting period the Psycho-Social Support Delegate from Icelandic Red Cross, the Program Officer from Canadian Red Cross and the Emergencies (ERU) Coordinator for the French Red Cross conducted monitoring visits to the flood affected areas, supported by the RCSBiH. The monitoring visits focused on the following elements:

- Operational/activities update and successes, challenges and lessons learned during this operation;
- Information on the current flooding situation and contingency plans for a future flood response;
- Beneficiary input concerning this operation.

The IFRC Secretariat's Country Representation in BiH continues to visit the flooded operational areas to have meetings with the leadership, program staff and volunteers of the National Society with the aim to monitor and support the implementation of the operation.

There are regular visits from IFRC Secretariat's Europe Zone Office so as to support the Red Cross of Bosnia and Herzegovina in communication, partnership and capacity building.

## Contact information

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## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

## Disaster Response Financial Report

MDRBA009 - Bosnia and Herzegovina - Floods

Timeframe: 19 May 14 to 30 Apr 15

Appeal Launch Date: 25 May 14

Interim Report

### Selected Parameters

Reporting Timeframe	2014/5-2015/3	Programme	MDRBA009
Budget Timeframe	2014/5-2015/5	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>		<b>3,975,881</b>				<b>3,975,881</b>	
<b>B. Opening Balance</b>							
<b>Income</b>							
<b>Cash contributions</b>							
American Red Cross		426,266				426,266	
Austrian Red Cross		19,094				19,094	
Austrian Red Cross (from Austrian Government*)		194,070				194,070	
Austrian Red Cross (from Julius Blum GmbH*)		90,961				90,961	
BP British Petroleum		11,294				11,294	
British Red Cross		287,372				287,372	
C&A Foundation		80,386				80,386	
Canadian Red Cross		117,639				117,639	
Canadian Red Cross (from Canadian Government*)		168,500				168,500	
Charities Aid Foundation		3,528				3,528	
Danish Red Cross		44,918				44,918	
Finnish Red Cross (from Finnish Government*)		243,192				243,192	
French Red Cross		10,026				10,026	
French Red Cross (from French Government*)		25,781				25,781	
Great Britain - Private Donors		200				200	
Hewlett Packard Co. Foundation		11,294				11,294	
Icelandic Red Cross		18,500				18,500	
Icelandic Red Cross (from Icelandic Government*)		31,500				31,500	
Irish Red Cross Society		2,246				2,246	
Italian Government Bilateral Emergency Fund		122,100				122,100	
Italian Red Cross		90,000				90,000	
Italy - Private Donors		12				12	
Japanese Red Cross Society		150,131				150,131	
Lithuanian Red Cross Society		651				651	
Lithuania- Private Donors		6				6	
New Zealand Government		117,210				117,210	
Norwegian Red Cross		153,207				153,207	
On Line donations		52,593				52,593	
Other		453				453	
Red Crescent Society of Islamic Republic of Iran		50,000				50,000	
Red Cross of Monaco		30,342				30,342	
Slovak Red Cross		1,823				1,823	
Spanish Government		36,012				36,012	
Swedish Red Cross		267,542				267,542	
The Netherlands Red Cross		94,471				94,471	
The Netherlands Red Cross (from Netherlands Government*)		255,071				255,071	
The Netherlands Red Cross (from Netherlands Red Cross Silent Emergency Fund*)		48,757				48,757	
UPS Oasis Supply Corp		11,200				11,200	
VERF/WHO Voluntary Emergency Relief		800				800	
Western Union Foundation		37,503				37,503	
<b>C1. Cash contributions</b>		<b>3,306,652</b>				<b>3,306,652</b>	
<b>Inkind Personnel</b>							
Irish Red Cross Society		7,420				7,420	
<b>C3. Inkind Personnel</b>		<b>7,420</b>				<b>7,420</b>	
<b>Other Income</b>							
Fundraising Fees		-4,579				-4,579	
<b>C4. Other Income</b>		<b>-4,579</b>				<b>-4,579</b>	
<b>C. Total Income = SUM(C1..C4)</b>		<b>3,309,493</b>				<b>3,309,493</b>	

**Disaster Response Financial Report**

MDRBA009 - Bosnia and Herzegovina - Floods

Timeframe: 19 May 14 to 30 Apr 15

Appeal Launch Date: 25 May 14

Interim Report

**Selected Parameters**

Reporting Timeframe	2014/5-2015/3	Programme	MDRBA009
Budget Timeframe	2014/5-2015/5	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

<b>D. Total Funding = B + C</b>	<b>3,309,493</b>	<b>3,309,493</b>
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\* Funding source data based on information provided by the donor

**II. Movement of Funds**

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income		3,309,493				3,309,493	
E. Expenditure		-2,315,720				-2,315,720	
<b>F. Closing Balance = (B + C + E)</b>		<b>993,774</b>				<b>993,774</b>	

## Disaster Response Financial Report

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Budget Timeframe	2014/5-2015/5	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

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### III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>3,975,881</b>			<b>3,975,881</b>		
<b>Relief items, Construction, Supplies</b>								
Clothing & Textiles	96,227		113,748			113,748	-17,521	
Food	61,526		61,526			61,526	0	
Seeds & Plants	1,025,000						1,025,000	
Water, Sanitation & Hygiene	212,558		161,708			161,708	50,851	
Utensils & Tools	200,906		10,591			10,591	190,315	
Other Supplies & Services	0		21,942			21,942	-21,942	
Cash Disbursement	1,313,550		1,266,496			1,266,496	47,054	
<b>Total Relief items, Construction, Sup</b>	<b>2,909,767</b>		<b>1,636,010</b>			<b>1,636,010</b>	<b>1,273,757</b>	
<b>Land, vehicles &amp; equipment</b>								
Land & Buildings	94,000						94,000	
Vehicles	85,601		47,367			47,367	38,234	
Computers & Telecom	8,000		1,424			1,424	6,576	
Office & Household Equipment			1,617			1,617	-1,617	
<b>Total Land, vehicles &amp; equipment</b>	<b>187,601</b>		<b>50,408</b>			<b>50,408</b>	<b>137,193</b>	
<b>Logistics, Transport &amp; Storage</b>								
Storage			5,574			5,574	-5,574	
Distribution & Monitoring	31,841		10,154			10,154	21,686	
Transport & Vehicles Costs	43,015		44,048			44,048	-1,033	
Logistics Services	14,507		2,500			2,500	12,007	
<b>Total Logistics, Transport &amp; Storage</b>	<b>89,363</b>		<b>62,277</b>			<b>62,277</b>	<b>27,086</b>	
<b>Personnel</b>								
International Staff	126,485		100,612			100,612	25,873	
National Staff	60,000		48,795			48,795	11,205	
National Society Staff	73,622		36,097			36,097	37,525	
Volunteers	375		504			504	-129	
Other Staff Benefits	41,010		34,510			34,510	6,500	
<b>Total Personnel</b>	<b>301,492</b>		<b>220,519</b>			<b>220,519</b>	<b>80,973</b>	
<b>Consultants &amp; Professional Fees</b>								
Consultants	6,000						6,000	
Professional Fees	35,000		25,121			25,121	9,879	
<b>Total Consultants &amp; Professional Fees</b>	<b>41,000</b>		<b>25,121</b>			<b>25,121</b>	<b>15,879</b>	
<b>Workshops &amp; Training</b>								
Workshops & Training	72,825		19,327			19,327	53,499	
<b>Total Workshops &amp; Training</b>	<b>72,825</b>		<b>19,327</b>			<b>19,327</b>	<b>53,499</b>	
<b>General Expenditure</b>								
Travel	24,000		15,529			15,529	8,471	
Information & Public Relations	33,000		2,122			2,122	30,878	
Office Costs	24,700		5,954			5,954	18,746	
Communications	6,300		4,188			4,188	2,112	
Financial Charges	9,970		62,838			62,838	-52,868	
Other General Expenses	8,500		82			82	8,418	
Shared Office and Services Costs	14,844		8,152			8,152	6,692	
<b>Total General Expenditure</b>	<b>121,314</b>		<b>98,865</b>			<b>98,865</b>	<b>22,449</b>	
<b>Operational Provisions</b>								
Operational Provisions			39,996			39,996	-39,996	
<b>Total Operational Provisions</b>			<b>39,996</b>			<b>39,996</b>	<b>-39,996</b>	

**Disaster Response Financial Report**

MDRBA009 - Bosnia and Herzegovina - Floods

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Subsector:	*		

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**III. Expenditure**

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>3,975,881</b>			<b>3,975,881</b>		
<b>Indirect Costs</b>								
Programme & Services Support Recovr	242,019		139,434			139,434	102,585	
<b>Total Indirect Costs</b>	242,019		139,434			139,434	102,585	
<b>Pledge Specific Costs</b>								
Pledge Earmarking Fee			18,489			18,489	-18,489	
Pledge Reporting Fees	10,500		5,275			5,275	5,225	
<b>Total Pledge Specific Costs</b>	10,500		23,764			23,764	-13,264	
<b>TOTAL EXPENDITURE (D)</b>	<b>3,975,881</b>		<b>2,315,720</b>			<b>2,315,720</b>	<b>1,660,161</b>	
<b>VARIANCE (C - D)</b>			<b>1,660,161</b>			<b>1,660,161</b>		

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Budget Timeframe	2014/5-2015/5	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

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**IV. Breakdown by subsector**

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Disaster response	3,975,881		3,309,493	3,309,493	2,315,720	993,774	
Subtotal BL2	3,975,881		3,309,493	3,309,493	2,315,720	993,774	
<b>GRAND TOTAL</b>	<b>3,975,881</b>		<b>3,309,493</b>	<b>3,309,493</b>	<b>2,315,720</b>	<b>993,774</b>	