

Emergency appeal operation update

Ukraine: Civil unrest

Emergency appeal n° MDRUA007		GLIDE n° OT-2013-000151-UKR		
Operation update n° 5		Update posted: 6 October 2015		
Emergency Appeal start date: 13 December 2013		Expected timeframe: 29 months		
Timeframe covered by this update: 1 March 2015 – 31 August 2015		Extended end date: 31 May 2016		
Revised Appeal budget:	Bilateral commitments:	Operational Multilateral Support¹:	Appeal coverage: 20% Multilateral (9%): CHF 1,759,112 Bilateral (11%): CHF 2,201,216	Funding gap: CHF 16,032,014
CHF 19,992,343	CHF 4,157,099	CHF 15,835,243		
Number of people affected: Over 1.4 million internally displaced people (IDP)		Number of people being assisted: 107,750 people (approximately 30,786 households)		
Host National Society: Ukrainian Red Cross Society (URCS)				
<ul style="list-style-type: none"> • Number of branches: 25 regional branches, 865 office staff plus 3,200 visiting nurses • Number of volunteers: 60,000 volunteers 				
Red Cross Red Crescent Movement partners actively involved in the operation:				
American Red Cross, Austrian Red Cross, Red Crescent Society of Azerbaijan, British Red Cross, Bulgarian Red Cross, Canadian Red Cross, Chinese Red Cross, Czech Red Cross, Danish Red Cross, German Red Cross, Estonian Red Cross, Finnish Red Cross, French Red Cross, Hungarian Red Cross, Icelandic Red Cross, Red Crescent Society of the Islamic Republic of Iran, Irish Red Cross, Italian Red Cross, Japanese Red Cross, Latvian Red Cross, Lithuanian Red Cross, Luxembourg Red Cross, Monaco Red Cross, Netherlands Red Cross, Polish Red Cross, Qatar Red Crescent, Russian Red Cross, Singapore Red Cross, Slovenian Red Cross, Slovak Red Cross, and Spanish Red Cross. In addition, IFRC Secretariat and the ICRC work closely with the URCS.				
Other partner organizations actively involved in the operation:				
<ul style="list-style-type: none"> • State authorities, local NGOs; • UN agencies: WFP, WHO, UNICEF and UNHCR; • Other organisations: DG ECHO, Canadian Government, Czech Government, German Government, Italian Government, Government of Japan, Netherlands Government, Government of Poland, Slovak Government. 				

This Operation Update No. 5 gives an account of the humanitarian situation and the Ukrainian Red Cross Society (URCS)'s response, with the support of its partners, to the needs of internally displaced persons and returnees affected by the civil unrest in Ukraine in the period between 1 March and 31 August 2015.

Country Strategy

Through the Ukrainian Red Cross Society, the IFRC is assisting people affected by the civil unrest in Ukraine under its Revised Emergency Appeal to provide assistance in the areas of health, food security, shelter and non-food items; water and sanitation, and capacity building. The relief component is entirely administered through cash transfers/voucher modalities, as this has been identified as the most appropriate solution for the regions not directly affected by the conflict. The IFRC Emergency Appeal aims to ensure lifesaving to the most vulnerable groups among the internally displaced persons in the following regions: Kharkiv, Dnipropetrovsk, Zaporozhe, the government-controlled areas of Luhansk and Donetsk; Kyiv City and other regions of the country with many IDPs and a high returnee population.

All interventions are in line with the targets and objectives of the URCS strategy, the UN humanitarian response plan and the humanitarian needs overview.

¹ Excluding Disaster Relief Emergency Fund (DREF) allocation of CHF 317,790.

Highlights

- From April 2014 to 31 August 2015 the URCS assisted 78,532 IDPs, including 24,952 people in Luhansk region, 17,735 people in Donetsk region, and 9,670 people in Dnipropetrovsk region.
- During March – August of 2015, a total of 30,449² IDPs were reached with humanitarian assistance in the framework of the IFRC emergency appeal. 12,168 IDPs were assisted with food vouchers, 1,255 with medical items vouchers, 310 with shelter vouchers, 3,037 IDPs received psychosocial support, 1,500 beneficiaries received first aid kits and 12,179 IDPs received non-food items (relief, hygiene and household items).
- In August 2015 the URCS had 14 active emergency response teams with a total of 136 active volunteers, 280 certified first aid instructors, and 52 certified first aid trainers.
- 22 mobile teams are operational in the regions of Donetsk, Luhansk, Dnipropetrovsk, Zaporozhe, Kharkov and Poltava. They provided essential health care to 17,232 internally displaced persons in their places of residence.
- Psychosocial support (PSS) activities have been strengthened, and psychosocial first aid has been increased in the areas where people are staying in shelters or in temporary centres (modular camps). The preparedness among volunteers to respond to PSS needs of the IDPs and the host communities is increasing. Work is intensifying towards the establishment of standard care structures.
- The URCS has directed most of its activities and existing structures towards assisting internally displaced people and, as a consequence of these new circumstances, it has developed and gained invaluable experience in humanitarian assistance in crisis situations. The Ukrainian Red Cross Society has made huge progress in transforming its activities to respond to the current crisis with the support of ICRC, the IFRC and partner National Societies. The well-functioning network of visiting nurses is now also engaged in the direct support of the internally displaced people. A dedicated manager with the title of First Deputy Secretary General & Head of the Emergency Department of the URCS has been appointed effective from 1 September 2015.
- In March 2015, a scoping mission by an IFRC team was conducted in Ukraine with the purpose of reviewing the current situation in the country and providing recommendations for the revision of its emergency appeal. The team consisted of experts from IFRC, Austrian Red Cross, British Red Cross, Danish Red Cross, Finnish Red Cross, and Netherlands Red Cross. The scoping mission prioritised the following sectors of assistance: food security, non-food items, shelter, livelihoods/early recovery, health, water, sanitation and hygiene, disaster management and national society capacity building support. The IFRC Emergency Plan of Action also supports capacity building in disaster management (DM), psychosocial support (PSS), first aid (FA), cash transfer programming (CTP), financial management and communication.

In June 2015 the second revision of the emergency appeal was effected, which increased the target number of beneficiaries from 16,000 to 107,750 internally displaced people (approximately 30,786 households) trying to raise CHF 19,992,343 for the next 12 months.



Clothes distribution to IDPs before the school year.
Photo: URCS

² This includes bilateral assistance to 16,908 IDPs and multilateral assistance to 13,541 IDPs as a response to the Revised Emergency Appeal.

Situation analysis

Despite a truce agreement reached in February 2015, there are sporadic daily violations of the ceasefire. The truce has never been fully implemented, and the resumption of full-scale hostilities is possible in the absence of a solution to the conflict. All that poses a significant threat to the local population. The humanitarian situation continues to worsen, and the conflict may intensify again. Between mid-April 2014 and August 2015, at least 7,962 people have been killed including Ukrainian armed forces, civilians and members of the armed groups, and at least 17,811 people got injured or wounded in the conflict zone of eastern Ukraine according to a recent UN report.



URCS organizes festivities for children of IDPs. *Photo: URCS*

Over 1.4 million people have decided to relocate to the government-controlled areas of Ukraine for fear of their own safety, and many others have left for Russia or Belarus. Many families have been displaced for months and are staying in poorly furnished rented apartments or crowded community centres. The financial resources of many internally displaced people are thought to be exhausted, away from their homes and out of their jobs. IDP presence as per 1 September was divided as follows: in the government controlled area of Donetsk, 522,980 DPs, the government controlled area of Luhansk, 206,100 IDPs, Kharkiv – 183,700, Zaporozhe – 98,100 IDPs, Dnipropetrovsk – 72,800, Kyiv - 103,300 IDPs, Kyiv region – 42,900 IDPs.

The circumstances of the internally displaced residents are affected by the strained economic situation in Ukraine and the increasing prices of food and other essential commodities. Some families are separated, on either sides of the line of control, and movement across this line is becoming more difficult for a range of reasons including physical access, security and the need for permits to do so.

Trends and further needs

The humanitarian crisis may escalate during the coming winter, and there is a risk that Ukraine will become Europe's next humanitarian disaster as winter approaches. Of increased concern is also a potential outbreak of polio already with two cases reported in the south-western parts of Ukraine on 1 September 2015.

The total number of citizens in need of additional humanitarian support is increasing, while also accentuating the risk of those people in Ukraine who had been vulnerable already before the crisis.

As the civil unrest and subsequent displacement are wearing on now well into **the second year**, the displaced population is increasingly losing hopes of returning and will rely on sustained support in the foreseeable future. About 60 per cent of the registered IDPs are elderly people and about 13 per cent are children. Meeting their needs requires interventions by humanitarian and recovery/development actors in the immediate and mid-long term.



German RC representatives visiting the modular camp for IDPs in Dnipropetrovsk. *Photo: URCS*

With winter fast approaching, adequate preparations and targeted support to the internally displaced vulnerable people are vital to be started at earliest time possible. Of prime importance are sufficient supplies of non-food, food, hygiene and shelter items to prepare the thousands of displaced people to cope with the winter conditions. URCS is preparing to distribute a variety of winterisation non-food items along continuing the activities mentioned in the operational part of this report.

Coordination and partnerships

Weekly coordination meetings hosted by URCS are taking place with all movement partners invited, attended by representatives of Participating National Societies (PNS) present in Kyiv along with the ICRC and the IFRC.

The ICRC started its current operation in eastern Ukraine in April 2014, helping internally displaced people and residents with cash, food, hygiene items and construction materials as well as providing medical assistance to health structures, visiting detainees, and reminding all weapon bearers to respect the international humanitarian law (IHL) and to keep civilians who are taking no part in the fighting safe from harm. In close coordination with the URCS, the ICRC is providing humanitarian assistance to the population living in the Luhansk and Donetsk regions, which are directly affected by the armed conflict, in areas controlled by the armed opposition as well as in areas under Ukrainian government control affected by fighting, in particular along the frontline. Where URCS volunteers are contributing to the implementation, ICRC supports them with training and financial incentives to cover their expenses. The ICRC is working with the URCS to handle tracing requests and other Restoring Family Link (RFL) needs created by the conflict in eastern Ukraine, and supporting capacity building of URCS within this area. Moreover, ICRC is supporting URCS in first aid, communication, IHL, and volunteering. ICRC has purchased and donated six vehicles for the logistics need of URCS regional branches and Headquarters. Particular stress is put on the support of the activities and the capacity building of the Red Cross Emergency Response Teams. Since August 2014, the ICRC has been also supporting the Donetsk and Luhansk branches, including the district level branches located in territories under Ukrainian government control or under opposition control, providing the financial means to cover for running costs, as well as staff salaries.

Bilateral Partner National Societies	Type of assistance provided
American Red Cross	Food security; Poltava city and Kyiv, Darnitskyi district
Austrian Red Cross	Shelter, non-food items, food security; Luhansk non-government-controlled areas
Danish Red Cross	Food security; Kyiv City and Odessa Psychosocial support; Chernigov, Ivano-Frankivsk, Kirovograd, Odessa and Zhitomir
German Red Cross	Food security; Kharkov region
French Red Cross	Food security, hygiene & nutrition items for children; Zaporozhe
Luxembourg RC	Shelter; Slavyansk area
Luxembourg RC / Netherlands RC	Hygiene items; Kharkiv, Poltava, Donetsk regions
Polish Red Cross	Essential medicines; Dnipropetrovsk region

URCS has reached a new agreement with WHO that is utilising DG ECHO funding aimed at the establishment and deployment of additional mobile teams. The number of mobile teams of URCS has reached 22. They are operational in the regionals of Donetsk, Luhansk, Dnipropetrovsk, Zaporozhe, Kharkv and Poltava.

The URCS continues maintaining close coordination with key governmental structures on central and local levels, as well attending different information sharing meetings organized by UN and donor agencies on a regular basis.

Operational implementation

Overall objective

To improve the living conditions of 30,786 families (107,750 individuals) severely affected by the conflict in Ukraine and to assist them through the provision of tailored humanitarian assistance.

Progress towards outcomes

Health and care
<p>Outcome 1: The readiness of Red Cross First Aid teams is increased to provide timely first aid services for IDPs</p> <p>Outcome 2: The effects of displacement are alleviated by providing humanitarian assistance to women, children and families affected by the crisis by provision of psychosocial support</p> <p>Outcome 3: Accessibility and affordability for primary health care services are increased for 50,000 targeted beneficiaries</p>
Progress towards Outcomes
<p>(1) First aid</p> <p>Through the IFRC Emergency Appeal operation, informational educational materials on hygiene promotion were printed on 1 March 2015 and sent to the URCS' regions branches for further distribution among medical and social centres, schools, and community centres of IDPs. The materials include posters, leaflets, brochures and hygiene promotion leaflets for kids. In total 40,000 copies were circulated. At the same time 1,500 first aid kits have been distributed.</p> <p>In May 2015 IFRC, American RC and the URCS together created an app for mobile devices on first aid. The app is available both for iOS and Android. 114 users in Ukraine are using this app, and it is also used by some users outside the country. The app is available in three languages, Ukrainian, Russian and English, and gives simple advice on how to deal with situations where first aid is needed.</p> <p>Austrian RC conducted a series of focus groups on topics of first aid and preparedness to crisis situations under the "PrepCap" project ("Enhancing the <i>Preparedness</i> and Response <i>Capacities</i> of the Belarus Red Cross and the Ukrainian Red Cross Society"). In these focus groups URCS staff and URCS volunteers took part, including chairpersons of regional branches. The focus groups were aimed to find out needs and gaps of the URCS in selected topics. Information was gathered and sent to the Innsbruck University (a partner in the project) for analysis. Based on this analysis, an Action Plan is prepared for the URCS in first aid and preparedness to crisis situations.</p> <p>French RC delivered 160 mannequins for first aid trainings to be provided by Ukrainian Red Cross Society in June 2015. The mannequins have been distributed among 24 regions of Ukraine.</p> <p>(2) Psychosocial support</p> <p>The IFRC Emergency Appeal action, supported by the Government of Japan, focuses on alleviating the effects of displacement among women and families. In total 1,717 internally displaced people have been granted psychosocial support. This includes 920 children, 783 women and 14 men.</p> <p>Support is given by regional and district branches of URCS through a variety of activities including support groups for mothers facilitated by trained PSS experts, conduction of master-classes for the beneficiaries, excursions, plays and social recreational activities for children. A five-day training in PSS including psychological first aid, needs assessments in psychosocial support interventions, and coordination/information on similar approaches from local authorities were held for 15 participants in Kyiv from 3 – 7 August.</p> <p>The IFRC Emergency Appeal supported the PSS programme that has contributed to the translation of materials from the IFRC Psychosocial Reference Centre, which are now actively being used by the URCS coordinators. URCS has taken steps towards establishing a core group of staff responsible for PSS and further development of psychosocial support for vulnerable people.</p> <p>The IFRC Psychosocial Reference Centre sent a technical advisor to Ukraine to work with the senior management and key PSS staff. As a result of this mission, the URCS has developed a Plan of Action for PSS in Ukraine and its role and importance for the URCS. This will further consolidate the achieved results</p>

of the IFRC's ongoing work on PSS in Ukraine.

On 24-25 June, a movement consultation seminar aimed at addressing the psychosocial effects of armed conflicts and violence was organised in Stockholm by **IFRC, ICRC** and **Swedish RC**. The main purpose was to explore how the Movement could adequately address the psychological effects of armed conflicts and violence and get recommendations from National Societies on a comprehensive Movement-wide approach and strategy the URCS's PSS coordinator attended the seminar and gave a presentation on the situation in Ukraine and the response of URCS in that respect

With the help of the **Ministry of Foreign Affairs of Denmark** and its own funds, the **Danish Red Cross** is implementing programmes of PSS with URCS. During the reporting period with Danish RC PSS programmes in total 47 trainings in PSS for 550 staff and volunteers were conducted by URCS PSS responsible in the regions. In total 1,320 IDPs have received PSS during the reporting period.

French RC has been supporting 10 sessions of entertaining activities for children from IDP families in Zaporozhe city.

Another project on PSS is being realized with the support of **UNICEF**. It is called "Create Safe and Protective Environments for Children and Caregivers Affected by the Conflict". On the project, 9 Community Protection Centres (CPCs) were created at premises of the URCS: 3 in Kharkiv, 2 in Dnepropetrovsk and 1 each in Krivoy Rog, Zaporozhe, Melitopol and Berdyansk. These centres have been equipped and each staffed with 1 psychologist, 1 teacher, 1 lawyer or another teacher and 1 administrator. The activities at each regional are coordinated by a regional coordinator. At the CPCs are provided the following services: psychosocial consultation, organising IDP's children visit to cinema, theatre, circus, delphinium, etc., organising lectures on mine awareness, coping with stress, first aid, gender violence, etc. During the reporting period, 17,747 children and their parents received psychosocial support.

(3) Primary health care and access to health care

As planned in the IFRC Emergency Appeal, the URCS selected 10 medical centres and started with the drafting the list of equipment, furniture and nurses clothing. This happened in view of focusing on the improvement of access to health care and intensive health and hygiene promotion actions amongst IDPs and the host communities.

In the framework of the **IFRC Emergency Appeal**, 600 pharmaceutical vouchers are being tendered. During the next reporting period they will be distributed in Zaporozhe region to most vulnerable IDPs - multi-child families, disabled 1st group, single mothers, lonely elderly.

During the reporting period the number of Mobile Teams of URCS reached 22. The primary health services provided by the mobile teams have been strengthened, 5 ambulance cars were purchased and essential health care was received by 17,232 internally displaced persons (IDPs) in their places of temporary residence. The geographical regions are Donetsk, Luhansk, Dnipropetrovsk, Zaporozhe, Kharkiv and Poltava. This was made with the support of **WHO**.

In order to improve medical assistance to the IDPs, a joint project was implemented with **Polish RC** - Improving Access of IDPs to Health Care in the Dnipropetrovsk Region. Dnepropetrovsk region was chosen for this project because of the high number of registered IDPs (72,800 IDPs) there. The project is being realized with the financial support from the Ministry of Foreign Affairs of Poland. The selected IDPs are receiving vouchers for 1,000 UAH each to purchase medical items on line. Each selected IDP receives this support once a month during the project period of four months. 1,255 unemployed IDPs (people with disabilities, registered patients of local hospitals, families with children and single mothers with children up to three years) are benefiting from this project.

Water, sanitation, & hygiene promotion

Outcome 1: Preparedness stocks are in place to assist up to 5,000 beneficiaries, particularly with a view to responding to a potential IDP crisis.

Outcome 2: Target people are assisted with emergency sanitation and hygiene interventions and reached with IEC messages.

Outcome 3: Targeted beneficiaries will have access to safe drinking water through use of restricted vouchers.

Progress towards Outcomes**(1) Emergency sanitation and hygiene**

The joint project of **Luxembourg RC and Netherlands RC** aims to improve the living conditions of 155 IDPs in five Collective Centres in Kharkiv region.. The following non-food items have been distributed: 62 hygiene kits, 33 kitchen kits, 41 cleaning kits, 36 bed-linen sets and 500 household appliances and furniture.

With a special focus on children under 36 months, **French Red Cross** has distributed 751 units of baby food and 1,212 packs of diapers.

(2) Vouchers for drinking water

The preparation work has started for the realisation of the pilot project of Roganska Water Vouchers for 300 households in Kharkiv city. The quantity of 300 litre / month of water per beneficiary will be distributed.

Shelter and settlements (household items)

Outcome 1: Preparedness stocks of non-food items are in place to assist up to 5,000 beneficiaries, particularly with a view to responding to a potential IDP crisis.

Outcome 2: Emergency shelter and non-food relief item needs of the affected population are met under the national coordination mechanism in readiness for winter preparedness.

Outcome 3: People affected by conflict and economic decline in Ukraine are assisted and protected.

Progress towards Outcomes**(1) NFI preparedness stocks**

Regular monitoring missions are assessing the needs for the upcoming winter.

(2) Shelter and household items

On the project with the **IFRC emergency appeal** the following non-food items have been distributed to 10,324 IDPs:

Bed linen	Sleeping bags	Hygiene kits	First aid kits	Blankets
4,000	500	3,000	1,500	4,000

The **IFRC Emergency Appeal** foresees the distribution of household vouchers for the most vulnerable IDPs (multi-families, disabled 1st group, single mothers, lonely elderly. In total 800 vouchers are being tendered for distribution to take place during the next reporting period.

Another joint project of the **Luxembourg RC and Netherlands RC** is implemented in Kharkiv, Poltava and Donetsk regions. For support were chosen beneficiaries, who are living in Collective Centres. The Collective Centres and 235 IDPs have been selected, the needs of the IDPs have been identified, NFI (non-food items) kits prepared, the distribution of NFI kits in Collective Centres has been organized, repairs of kitchens and toilets, replacement of windows and doors have taken place.

The URCS supported by the **Luxembourg RC** started a new shelter project based on the construction of a Red Cross Core Module for Returnees in Slavyansk city (Donetsk region). In the framework of this project, 10 houses will be rebuilt that were fully destroyed after the heavy shelling in August 2014. Cash shelter vouchers will be provided to beneficiaries to improve their life conditions. Activities implemented in this reporting period comprise the following: 10 family beneficiaries have been selected, quotations prepared, mapping and technical description of the building works developed.

Supported by the **Austrian RC**, the URCS is implementing a project aimed at multi-sectoral support to IDPs and the host population in Luhansk Region. 310 families received shelter vouchers and 1,400 babies/children's hygiene kits for a period of two months.

The categories of beneficiaries covered by this project are the most vulnerable families registered with local authorities and URCS branches, identified through the following vulnerability criteria:

- - most affected households living in damaged and destroyed homes;
- - households with elderly persons (70 years and over);
- - households with disabled persons of first, second and third grades
- - single headed households with minors (under the age of 18)

Food security, nutrition, and livelihoods

Outcome 1: The target population`s food insecurity has been reduced.

Progress towards Outcomes

(1) Food support via cash transfer

In the framework of the **IFRC Emergency Appeal** the tender procedure of food vouchers is being finalised. During the next reporting period they will be distributed to the 1,500 most vulnerable beneficiaries among the IDPs: multi-children families, disabled 1st category, single mothers, lonely elderly.

With the help of the **Ministry of Foreign Affairs of Denmark** through the **Danish Red Cross** the project “Emergency Assistance to Conflict-Affected Populations” has started. The project is aimed at PSS combined with food vouchers. The Kyiv and Odessa regional branches of the URCS started selecting beneficiaries among the most vulnerable groups of IDPs for distribution of food vouchers. Four groups have been defined to be recipients of support: elderly (70 years and older), multi-children families, single headed families and disabled people 1st category. The regional branches compiled the lists of beneficiaries. A training for key programme and headquarters staff took place in September 2015 to support beneficiary selection and communication as well as work towards establishing standard operational procedures for voucher support.

Another cash transfer project “Protracted Crisis” is being realized in cooperation with the **German RC** and the **Federal Bureau of International Affairs of Germany** in Kharkiv region and Kharkiv City. The time framework of the project is 15 June 2015 – 13 February 2016. As part of the project it is planned to purchase 41,000 of food vouchers for 5,800 IDPs for a period of 7 months. Each IDP will receive one voucher of 500 UAH for a month.

Together with the **American RC**, a pilot project was launched on cash transfers with debit cards for IDPs for Poltava and Kyiv, (Darnitsky District.) The time framework of the project is May 2015 - August 2015, extended until November 2015. On the project, 847 IDPs received support: 679 people received banking cards, 74 people received food vouchers in Poltava city, 94 people received food vouchers in Darnitsky District, Kyiv.

Supported by **Austrian RC**, the URCS is implementing a multi-sector support to IDPs and host population in Luhansk Region, which aims at a support to 1,000 families with food (vouchers/parcels) for a period of 2 months. The time framework of the project is 14 April 2015 – 15 October 2015. The project covers the following districts and cities of Luhansk region: Lysychansk, Severodonetsk, Rubizhne, Novoaidar and Luhansk city.

French Red Cross has distributed 5,200 food vouchers among most vulnerable IDPs in Zaporozhe city.

National Society capacity building
<p>Outcome 1: The disaster management capacity of the National Society is strengthened to respond to the consequences of the crisis and disaster situations</p> <p>Outcome 2: The capacity of URCS using new tools is strengthened.</p> <p>Outcome 3: The financial management and reporting system is enhanced.</p> <p>Outcome 4: The capacity of URCS in IT systems is strengthened.</p> <p>Outcome 5: The capacity of URCS to communicate in emergencies is strengthened.</p>
Progress towards Outcomes
<p>(1) Disaster management capacity</p> <p>The IFRC Emergency Appeal keeps supporting the first aid capacity building work. During the reporting period, three first aid trainings for members of first aid teams, volunteers and trainers were conducted plus one first aid “Training of Trainers”. In total, 73 participants have been trained. A Disaster Management training for 52 participants was held in July 2015.</p> <p>(2) Using cash transfer programming</p> <p>Under the project on cash transfers with debit cards for IDPs for Poltava and Kyiv, Datnitsky district, the American RC conducted trainings for staff of local URCS branches, local volunteers and bank staff on the work with beneficiaries to implement the project. Participants were informed about the procedure of distribution and coping with possible difficulties during the distribution. The delegate of American RC prepared recommendations on implementing cash transfer programs in the future for the URSC. The recommendations consisted of five parts: (1) Beneficiary Verification and Selection, (2) Beneficiary Database-Data Entry Review Maintenance, (3) Beneficiary Card Distribution, (4) Beneficiary Complaint and Feedback Mechanism, (5) Beneficiary Voucher Distribution. These recommendations were handed over to the URSC management and representatives of the NSs, ICRC and IFRC working in Ukraine.</p> <p>(3) Financial management and reporting system</p> <p>Updating the financial management system has been prioritized by URCS as of importance along with strengthening internal and external communication. Depending on the availability of funding for capacity building during the next reporting period, a financial software assessment will be conducted at headquarters and regional level.</p> <p>Austrian RC conducted a training for staff and volunteers of local URCS branches in Luhansk region (government controlled territory). This training was aimed to teach volunteers and local staff on monitoring of projects, efficiently question the beneficiaries and put the data obtained in the right electronic form.</p> <p>(4) IT systems</p> <p>The IT needs at the URCS Headquarters are being assessed.</p> <p>(5) Emergency communication</p> <p>The Communication Strategy of the URSC for 2015-2020 was adopted by the URCS Presidium. The strategy is based on ICRC and IFRC guidelines and covers such areas as the mission of the URCS, the goals and objectives of the Strategy, expected results of the Strategy’s implementation, realization of the Strategy, monitoring and evaluation of the Strategy’s implementation and communications of the components of the Red Cross and Red Crescent Movement. It also includes an Action Plan on the Strategy, a SWOT analysis of the URCS, the regulations on an Information Centre to be created in the future, rules of procedure of the Information Department in a crisis situation, the regulations on communication aspects and standards on social media usage by URCS staff and volunteers and general recommendations on creating and using Red Cross web-sites.</p> <p>To improve communication about the implementation of the Emergency Appeal for the regional branches, partners and the general public, the URCS has started issuing monthly information bulletins. The information bulletin is published on the URCS web-site, on the URCS pages in social networks (Facebook, Twitter, Vkontakte), and is shared with partner national societies, IFRC and ICRC via e-mailing. Bulletin is available via the link http://www.redcross.org.ua/publications.html.</p> <p>The URCS is now actively using social media, where updates on volunteer and branches activities are published on regular basis. The URCS Headquarters is monitoring the presence of URCS in the social</p>

media and the use of the Red Cross emblem. The IFRC guidelines on the use of social media were adhered to by the Communications Department of the URCS.

The URCS is implementing a beneficiary communication practice, which is crosscutting to all sectors of the Second Revised Emergency Appeal. Data and information (including knowledge, attitudes and perceptions) collected through the National Society's first line responders and volunteers will inform the preparation of materials for IDPs and ensure consistent messaging, balanced information through a range of communication channels including face-to-face interviews. The main aim is to make it sure that the IDPs are fully aware and informed about their rights and entitlements.

Operational support services

Logistics and supply chain

All logistics activities were undertaken in compliance with IFRC procedures and were conducted by local procurement in a transparent and cost-efficient manner. No logistic support was required from the IFRC Secretariat's Global Logistic Services. Local transportation companies were hired to transport the goods to the warehouses of the local URCS branches.

Monitoring

The implementation activities and schedules are confirmed through monitoring visits by the URCS Headquarters staff and IFRC delegates and local staff. URCS conducted monthly monitoring visits to Dnipropetrovsk, Kharkiv, Zaporozhe, Nikolayev, Kherson and the government-controlled area of Donetsk and Luhansk.

At the same time the beneficiaries' needs are assessed and re-confirmed.

In the period from April to August 2015 the IFRC Programme Support Delegate conducted monitoring visits to Dnepropetrovsk, Kharkiv, Zaporozhe, Nikolayev, Kherson to assess the project implementation in meetings with beneficiaries, identify problems, find solutions and assess the needs of each region.

In July, the IFRC Europe Region's Head of Country Cluster for Eastern Europe and Central Asia visited Kyiv for meetings with the National Society's leadership and program staff so as to monitor the implementation of the operation.

Human resources

IFRC overall support for the URCS is coordinated through the Regional Office for Europe in Budapest, Hungary. As from August 2015, after a break of two years, the IFRC officially re-opened its office in Kyiv and assigned a Head of Country Office in addition to the Programme Support Delegate funded by the Danish Red Cross at the URCS' headquarters. Currently a CTP & DM delegate as well as a PMER Officer are being recruited.

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace.**

Disaster Response Financial Report

MDRUA007 - Ukraine - Civil Unrest

Timeframe: 13 Dec 13 to 31 May 16

Appeal Launch Date: 12 May 14

Interim Report

Selected Parameters

Reporting Timeframe	2013/12-2015/08	Programme	MDRUA007
Budget Timeframe	2013/12-2016/05	Budget	Approved
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		15,626,287		208,956		15,835,244	
B. Opening Balance							
Income							
Cash contributions							
American Red Cross		186,314				186,314	
Austrian Red Cross		12,151				12,151	
British Red Cross		146,454				146,454	
Canadian Red Cross		64,080				64,080	
Canadian Red Cross (from Canadian Government*)		37,911				37,911	
Danish Red Cross		81,744				81,744	
European Commission - DG ECHO		446,398				446,398	
Finnish Red Cross		12,649				12,649	
Finnish Red Cross (from Finnish Government*)		408,976				408,976	
Irish Red Cross Society		1,889				1,889	
Italian Government Bilateral Emergency Fund		60,805				60,805	
Japanese Government		120,000	67,908			187,908	153,124
Japanese Red Cross Society		86,563				86,563	
Other		3,025				3,025	
Qatar Red Crescent Society		10,148				10,148	
Red Crescent Society of Azerbaijan		5,145				5,145	
Red Crescent Society of Islamic Republic of Iran		20,000				20,000	
Red Cross of Monaco		18,185				18,185	
The Netherlands Red Cross (from Netherlands Government*)		182,032				182,032	
The Netherlands Red Cross (from Netherlands Red Cross Silent Emergency Fund*)		52,528				52,528	
C1. Cash contributions		1,956,995	67,908			2,024,903	153,124
Inkind Personnel							
Canadian Red Cross		34,813				34,813	
Danish Red Cross		126,973				126,973	
Irish Red Cross Society		7,780				7,780	
C3. Inkind Personnel		169,566				169,566	
C. Total Income = SUM(C1..C4)		2,126,561	67,908			2,194,469	153,124
D. Total Funding = B + C		2,126,561	67,908			2,194,469	153,124

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income		2,126,561	67,908			2,194,469	153,124
E. Expenditure		-1,691,204	-67,908			-1,759,112	
F. Closing Balance = (B + C + E)		435,357	0			435,357	153,124

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III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			15,626,287	208,956		15,835,244		
Relief items, Construction, Supplies								
Shelter - Relief	166,375		162,974			162,974	3,401	
Clothing & Textiles	305,665		349,622			349,622	-43,957	
Food	4,320,000						4,320,000	
Water, Sanitation & Hygiene	383,000		116,721			116,721	266,279	
Medical & First Aid	5,552,500		123,425			123,425	5,429,075	
Teaching Materials				2,699		2,699	-2,699	
Utensils & Tools	1,904,500		4,268			4,268	1,900,232	
Other Supplies & Services	12,500		44,659			44,659	-32,159	
Total Relief items, Construction, Sup	12,644,540		801,669	2,699		804,368	11,840,172	
Land, vehicles & equipment								
Computers & Telecom	127,900		12,844			12,844	115,056	
Office & Household Equipment	15,000		9,456			9,456	5,544	
Total Land, vehicles & equipment	142,900		22,300			22,300	120,600	
Logistics, Transport & Storage								
Storage			4,974			4,974	-4,974	
Distribution & Monitoring	110,000		58,641			58,641	51,359	
Transport & Vehicles Costs	3,850		4,986			4,986	-1,136	
Logistics Services	11,650		12,277			12,277	-627	
Total Logistics, Transport & Storage	125,500		80,878			80,878	44,622	
Personnel								
International Staff	690,950		233,087			233,087	457,863	
National Staff	37,400		29			29	37,371	
National Society Staff	155,050		30,289	2,070		32,359	122,691	
Volunteers	202,100		5,913			5,913	196,187	
Total Personnel	1,085,500		269,319	2,070		271,389	814,111	
Consultants & Professional Fees								
Consultants	37,250		15,483			15,483	21,767	
Professional Fees	130,000		54,025			54,025	75,975	
Total Consultants & Professional Fees	167,250		69,508			69,508	97,742	
Workshops & Training								
Workshops & Training	342,849		59,019	69		59,088	283,762	
Total Workshops & Training	342,849		59,019	69		59,088	283,762	
General Expenditure								
Travel	140,727		54,484	1,840		56,324	84,402	
Information & Public Relations	121,480		15,388	499		15,887	105,593	
Office Costs	41,950		7,480	1,246		8,726	33,224	
Communications	31,400		2,963	90		3,053	28,347	
Financial Charges	1,600		2,959	59		3,018	-1,418	
Other General Expenses	8,000		141			141	7,859	
Shared Office and Services Costs	4,380		1,460			1,460	2,920	
Total General Expenditure	349,537		84,874	3,734		88,608	260,928	
Operational Provisions								
Operational Provisions			200,983	54,597		255,581	-255,581	
Total Operational Provisions			200,983	54,597		255,581	-255,581	
Indirect Costs								
Programme & Services Support Recover	965,775		92,231	4,106		96,337	869,438	

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Split by funding source	Y	Project	*
Subsector:	*		

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III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			15,626,287	208,956		15,835,244		
Total Indirect Costs	965,775		92,231	4,106		96,337	869,438	
Pledge Specific Costs								
Pledge Earmarking Fee	2,992		7,131	632		7,763	-4,770	
Pledge Reporting Fees	8,400		3,292			3,292	5,108	
Total Pledge Specific Costs	11,392		10,423	632		11,054	338	
TOTAL EXPENDITURE (D)	15,835,244		1,691,204	67,908		1,759,112	14,076,132	
VARIANCE (C - D)			13,935,084	141,049		14,076,132		

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Budget Timeframe	2013/12-2016/05	Budget	Approved
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL2 - Grow RC/RC services for vulnerable people							
Disaster response	15,626,287		2,126,561	2,126,561	1,691,204	435,357	
Subtotal BL2	15,626,287		2,126,561	2,126,561	1,691,204	435,357	
BL3 - Strengthen RC/RC contribution to development							
Psychosocial support	208,956		67,908	67,908	67,908	0	153,124
Subtotal BL3	208,956		67,908	67,908	67,908	0	153,124
GRAND TOTAL	15,835,244		2,194,469	2,194,469	1,759,112	435,357	153,124

EMERGENCY APPEAL

MDRUA007

Ukraine

Budget Group	Budget			Actual spending (2013/12-2015/8)			Variance		
	Multilateral Response	Bilateral Response	Appeal Budget CHF	Multilateral Response	Bilateral Response (in cash)	Appeal Budget CHF	Multilateral Response	Bilateral Response	Appeal Budget CHF
500 Shelter - Relief	166,375	9,429	175,804	162,974	75,711	238,685	3,401	-66,282	-62,881
501 Shelter - Transitional		0	0		0	0	0	0	0
502 Construction - Housing		0	0		37,179	37,179	0	-37,179	-37,179
503 Construction - Facilities		0	0		0	0	0	0	0
505 Construction - Materials		195,210	195,210		216,142	216,142	0	-20,932	-20,932
510 Clothing & Textiles	305,665	313,944	619,609	349,622	143,110	492,732	-43,957	170,834	126,877
520 Food	4,320,000	70,816	4,390,816		811,114	811,114	4,320,000	-740,298	3,579,702
523 Seeds & Plants		0	0		0	0	0	0	0
530 Water, Sanitation & Hygiene	383,000	4,202	387,202	116,721	70,596	187,317	266,279	-66,395	199,884
540 Medical & First Aid	5,552,500	2,802,896	8,355,396	123,425	321,191	444,616	5,429,075	2,481,705	7,910,780
550 Teaching Materials	0	0	0	2,699	44,825	47,524	-2,699	-44,825	-47,524
560 Utensils & Tools	1,904,500	217,602	2,122,102	4,268	2,693	6,961	1,900,232	214,909	2,115,141
570 Other Supplies & Services	12,500	55,348	67,848	44,659	0	44,659	-32,159	55,348	23,189
571 Emergency Response Units		0	0		0	0	0	0	0
578 Cash Disbursements		0	0		150,964	150,964	0	-150,964	-150,964
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	12,644,540	3,669,447	16,313,987	804,368	1,873,526	2,677,894	11,840,172	1,795,921	13,636,093
580 Land & Buildings		0	0		0	0	0	0	0
581 Vehicles		430,579	430,579		35,840	35,840	0	394,739	394,739
582 Computer & Telecom Equipment	127,900	0	127,900	12,844	4,756	17,600	115,056	-4,756	110,300
584 Office/Household Furniture & Equipment		0	0		28,195	28,195	0	-28,195	-28,195
587 Medical Equipment		0	0		0	0	0	0	0
589 Other Machinery & Equipment	15,000	0	15,000	9,456	0	9,456	5,544	0	5,544
Total LAND, VEHICLES AND EQUIPMENT	142,900	430,579	573,479	22,300	68,791	91,091	120,600	361,788	482,388
590 Storage, Warehousing		0	0	4,974	833	5,807	-4,974	-833	-5,807
592 Distribution & Monitoring	110,000	0	110,000	58,641	0	58,641	51,359	0	51,359
593 Transport & Vehicle Costs	3,850	14,729	18,579	4,986	36,471	41,457	-1,136	-21,742	-22,878
594 Logistics Services	11,650	0	11,650	12,277	14,757	27,034	-627	-14,757	-15,384
Total LOGISTICS, TRANSPORT AND STORAGE	125,500	14,729	140,229	80,878	52,061	132,939	44,622	-37,332	7,290
600 International Staff	690,950	0	690,950	233,087	0	233,087	457,863	0	457,863
661 National Staff	37,400	0	37,400	29	0	29	37,371	0	37,371
662 National Society Staff	155,050	14,924	169,974	32,359	67,700	100,059	122,691	-52,776	69,915
667 Volunteers	202,100	0	202,100	5,913	2,203	8,116	196,187	-2,203	193,984
Total PERSONNEL	1,085,500	14,924	1,100,424	271,388	69,903	341,291	814,112	-54,979	759,133
670 Consultants	37,250	0	37,250	15,483	272	15,755	21,767	-272	21,495
750 Professional Fees	130,000	0	130,000	54,025	0	54,025	75,975	0	75,975
Total CONSULTANTS & PROFESSIONAL FEES	167,250	0	167,250	69,508	272	69,780	97,742	-272	97,470
680 Workshops & Training	342,850	26,835	369,685	59,088	108,825	167,913	283,762	-81,990	201,772
Total WORKSHOP & TRAINING	342,850	26,835	369,685	59,088	108,825	167,913	283,762	-81,990	201,772
700 Travel	140,727	0	140,727	56,324	10,720	67,044	84,403	-10,720	73,683
710 Information & Public Relations	121,480	0	121,480	15,887	0	15,887	105,593	0	105,593
730 Office Costs	41,950	585	42,535	8,726	16,260	24,986	33,224	-15,676	17,548
740 Communications	31,400	0	31,400	3,053	164	3,217	28,347	-164	28,183
760 Financial Charges	1,600	0	1,600	3,018	645	3,663	-1,418	-645	-2,063
790 Other General Expenses	8,000	0	8,000	141	48	189	7,859	-48	7,811
799 Shared Office and Services Costs	4,380	0	4,380	1,460	0	1,460	2,920	0	2,920
Total GENERAL EXPENDITURES	349,537	585	350,121	88,609	27,838	116,447	260,928	-27,253	233,675
830 Partner National Societies		0	0		0	0	0	0	0
831 Other Partners (NGOs, UN, other)		0	0		0	0	0	0	0
841 Operational Provision		0	0	255,581	0	255,581	-255,581	0	-255,581
Total TRANSFER TO PARTNERS	0	0	0	255,581	0	255,581	-255,581	0	-255,581
599 Programme and Services Support Recovery	965,775	0	965,775	96,337	0	96,337	869,438	0	869,438
Total INDIRECT COSTS	965,775	0	965,775	96,337	0	96,337	869,438	0	869,438
597/8 Pledge Earmarking & Reporting Fees	11,392	0	11,392	11,055	0	11,055	337	0	337
Total PLEDGE SPECIFIC COSTS	11,392	0	11,392	11,055	0	11,055	337	0	337
TOTAL BUDGET	15,835,243	4,157,099	19,992,343	1,759,112	2,201,216	3,960,328	14,076,131	1,955,884	16,032,015
Available Resources									
Multilateral Contributions			0			0			0
Bilateral Contributions			0			0			0
TOTAL AVAILABLE RESOURCES	0	0	0	0	0	0	0	0	0
NET EMERGENCY APPEAL NEEDS	15,835,243	4,157,099	19,992,343	1,759,112	2,201,216	3,960,328	14,076,131	1,955,884	16,032,015