

International Appeal Operations update Pacific: Tropical Cyclone Pam

International appeal n° MDR55001	GLIDE n° TC-2015-00020-VUT
Operations update n° 4 9 October 2015	Timeframe covered by this update: 6 May to 25 September 2015
Operation start date: 13 March 2015	Operation end date: 31 March 2017
Appeal budget: CHF 6,886,879 DREF loan: CHF 575,000 Current expenditure : CHF 2,567,179	Appeal coverage: CHF 6,982,259 (101%) ¹
Estimated number of people being assisted: 45,735	

Operation Summary

March-April 2015: Tropical Cyclone Pam developed in the East of Solomon Islands on 6 March and gained strength as it moved south towards Vanuatu. Heavy rain, strong winds and sea swell, combined with king tides, caused widespread coastal flooding and wind damage. Pam hit Vanuatu as a Category 5 cyclone on 13 March. Heavy rain, strong winds and sea swell, combined with king tides caused widespread coastal flooding and wind damage. An [Information Bulletin](#) was issued and a Disaster Relief Emergency Fund (DREF) Operation was launched for Vanuatu. IFRC Field Assessment Coordination Team (FACT) was deployed and an International Appeal, consolidating the operations in the five countries, for CHF 5.7 million was launched on 23 March. The appeal aimed to cover affected communities in Vanuatu, Papua New Guinea, Tuvalu, Solomon Islands and Kiribati. Relief distributions were conducted across five countries and an [Operations Update](#) was issued on 10 April.

May-June 2015: Early recovery assessments commenced. Real-time evaluation (RTE) planning and recruitment process started. Plans of action for the five countries updated based on the assessment findings, resulting in the overall International Appeal revision. [Operations Update 2](#) was issued on 15 May. The International Appeal revision is launched on 17 June, with a budget of CHF 6.8 million.

July-August 2015: Recovery materials arrive in Vanuatu and Kiribati with materials arriving in Tuvalu later the same month. WASH recovery work begins in Vanuatu and [Operations Update 3](#) issued on 21 July. The Real-Time Evaluation team starts field visits in the second half of July and submits its report early August. Additional recovery assessments are ongoing in Papua New Guinea, Vanuatu and Tuvalu.

September 2015: An estimated 9,147 households or 45,735 people have been assisted across all cyclone-affected countries with direct relief and ongoing recovery activities.



Right: Red Cross WASH team during a quality inspection visit of rainwater collection systems built in Moso Island, Vanuatu. Photo: IFRC

¹ Total hard and soft pledges received as of 9 September 2015. Donor response can be accessed [here](#).

Coordination and partnerships

Red Cross Red Crescent Movement

With a collective approach within the Movement partners in implementing the plan of action, a similar approach was taken for the Real Time Evaluation (RTE).

Longer-term recovery team members have been recruited through national, bilateral and IFRC HR systems. The representatives of each partnering organisation have a close working relationship and liaise on a daily basis. Information sharing is ongoing with Red Cross partners that are contributing to the appeal as well as bilaterally but which do not have a delegation in Vanuatu. Field delegates have been appointed for recovery work in Vanuatu, Tuvalu and Papua New Guinea and recruitment for a field delegate in Kiribati is being finalised.

Shelter cluster coordination

The Shelter cluster ended its support in September 2015 and handed over its responsibilities to the Government of Vanuatu (Public Works Department, Department of Local Affairs), and UNHABITAT. Shelter coordination is now continuing under the Housing and Settlements Working Group (HSWG) of the Department.

The Shelter cluster partnered with the REACH Initiative to conduct two detailed Shelter and Settlements Vulnerability assessments in Vanuatu during the [relief](#) and early recovery phases. The second assessment was completed in September 2015, the results of which measure the achievements of the emergency response, as well as informing longer-term recovery programming.

WASH cluster coordination

In Vanuatu, the WASH cluster is led by the Department of Geology, Mines and Rural Water Supply. The cluster has been working with all WASH actors in Vanuatu to coordinate WASH activities with active participation from the Movement partners. The continued pressure on rural water supplies as a result of the El Nino weather event is becoming more of a priority. The cluster is coordinating the El Nino response by developing a water preparedness plan for all partners. The cluster is also working to develop culturally relevant resources for soft elements of WASH implementation including water management, safe water storage and transportation. In Papua New Guinea, the National Society with the support of the IFRC is also responding to an El Nino induced drought via [DREF allocation](#).

Gender and protection

In Vanuatu, Red Cross partners are committed to the IFRC's Strategic Framework for Gender and Diversity and Vanuatu Red Cross Society's Child Protection Policy. Partners present in Vanuatu are embedding gender, child protection and social inclusion responses across all recovery programming.

In line with the Framework, key staff received training on the new IFRC Minimum Standard Commitments to Gender and Diversity in Emergency Programming which can be used in all sectors to provide additional support for community-based monitoring and evaluation.

The IFRC Asia Pacific gender and diversity advisor based in the Asia-Pacific regional office visited VRCS in August to assist with the planning process. Agreed principles, roles and responsibilities related to child protection have been outlined in a memorandum of understanding which has been signed by all partners present in Vanuatu. An implementation plan is currently being finalised to guide the incorporation of gender, diversity and protection principles into all programming.

Real Time Evaluation (RTE)

A Real-Time Evaluation was completed in the month of August. The team comprised of an independent evaluation Team Leader and supported by three team members from Fiji, Australian and Canadian Red Cross Societies. The RTE was commissioned to assess IFRC's support to the response operation, and to inform the

ongoing recovery support provided to the National Societies in the affected countries. Emphasis was placed on looking at the impact and challenges in the size, scope, and range of the operation. The RTE report and management response are expected to be released by early October.

One-Movement plan and monitoring and reporting system

Operating and participating national societies and the IFRC have agreed to work through a common planning, monitoring and reporting framework for the TC Pam operation.

An integrated country recovery plan (One Movement Plan) for Vanuatu is being prepared and will incorporate national, multilateral as well as bilateral resources. It will provide details on the geographical priorities and the estimated budgets for each sector. In Papua New Guinea and the Solomon Islands, all operational inputs have been through the IFRC appeal.

The first round of the Movement-wide monitoring and reporting system has been launched for all five affected countries to capture and report on the collective resources and operational progress. A set of common indicators has been agreed by all partners and a template has been prepared and distributed to each member for collecting programme data. It is expected that this reporting and monitoring system will allow the Movement to demonstrate its collective commitments, its level of implementation and achievements, as well as improving accountability towards partner communities, national societies, host governments and donors. The first consolidated set of programmatic and financial data is set to be shared internally in October, and the first year anniversary report is due to be released in March 2016.

Operational progress

The IFRC has been able to distribute relief items to an estimated **45,735** people across affected communities in Vanuatu, Tuvalu, Papua New Guinea, Kiribati and Solomon Islands. Recovery activities are well underway in Vanuatu where most of the affected communities are located.

Relief response

The relief assessments and the distributions that followed were at their peak in the months of March and April, with additional distributions in May and part of June. At the time of this report it is estimated that 45,735 people have benefited from non-food items (NFI) distributions (for more details, please refer to Annex 1). Replenishment and pre-positioning of disaster preparedness (DP) stocks is ongoing for the five affected countries. Annex 1 summarizes the relief items distributed. Based on the Emergency Plan of Action (EPOA), relief distribution activities fall under outputs 4.1 and 4.2

Output	Progress
Output 4.1: Essential household items are provided to the target population	Volunteers were mobilized and were provided orientation on distribution protocols. Distribution of non-food items to the target population was completed, reaching an estimated total of 45,735 people in the affected areas.
Output 4.2: Emergency shelter assistance is provided to the target population	Following initial assessments, target households were selected and registered. Volunteers were then mobilized to distribute the tarpaulins, shelter kits and technical advice to registered households. A total of 16,275 tarpaulins and more than 5,341 shelter toolkits have since been distributed to the affected population.

In the critical days after TC Pam, two water purification units were deployed and provided safe drinking water to 5,146 people in Efate Island and Tanna. This was complimented with jerry cans distribution for a total of

6,417 households (as of 25 September)².

Restoring family links (RFL)

Additional activities included the restoration of family links (RFL) performed with support from Australian Red Cross (ARC) and the International Committee of the Red Cross (ICRC). The Red Cross Movement actively liaised with the organisation Telecoms Sans Frontieres (TSF) to coordinate efforts to offer 'safe and well' calls to those affected on the ground, as well as to respond to enquiries from family members overseas and in country to restore contact with relatives affected by the cyclone.

Along with active tracing activities, the progressive restoration of Vanuatu's cellular network contributed to families restoring family links and enquiries being closed. Specific RFL activities focused on addressing enquiries from concerned families received through three main sources:

- **Sought people registered via the ICRC Family Links website activated on 16 March:** Enquiries were registered for 103 sought people (from 70 enquirers). All enquiries have been resolved.
- **Direct enquiries received through Australian Red Cross Tracing Service:** Enquiries received for 82 sought people (from 22 enquirers mainly in Australian and New Zealand). All cases have been resolved.
- **Additional request list that Vanuatu Red Cross Society received from New Caledonia Red Cross:** 175 sought people registered. As the end of the RFL delegate's deployment, 108 of these enquiries had been resolved with VRCS continuing to following up the remaining enquiries.

Recovery activities

Vanuatu

Recovery priorities in Vanuatu aim to provide the means for cyclone-affected communities to rebuild their damaged houses and to have a safe place for refuge, as well as improving access to safe water, especially with the likelihood of an extended drought caused by El Nino. It is estimated that at least 10,000 people will benefit from recovery WASH and shelter activities implemented in Vanuatu.

Shelter and Settlements

Outcome 3: The medium and longer-term shelter and settlement needs of the target population are met		
Outputs	Planned activities	Implementation
Output 3.1: Target population has repaired or rebuilt their shelter according to agreed standards	3.1.1 Analyse and assess recovery shelter needs and available technical capacity in priority areas according to field assessment and REACH report. Identify target households, revalidate their eligibility and register them as beneficiaries.	Currently, the National Society doesn't have designated shelter staff or volunteers. In order to strengthen technical capacity of the VRCS team, recruitment of a shelter officer, plus training of volunteers in Build Back Better/Safer sheltering techniques is underway on Efate Islands and is planned for Tanna Island. A total of 1,508 household on the Efate Islands and West Tanna have so far been identified and registered as beneficiaries during toolkit distributions (IOM and DFAT toolkits) during the relief phase. The operation team is currently assessing the need for tools at community level for villages in West Tanna
	3.1.2 Bulk procurement of materials (fixing kits, trainers tools, etc.)	Procurement process is ongoing for building materials (fixing kits including nails and cyclone straps) for 900 households in West Tanna. Additional procurement will follow after further assessments in Efate and possibly the Shepherd Islands.
	3.1.3 Provide the selected households	Beneficiaries will complete the orientation and safe shelter

² Additional jerry cans were included in IOM sponsored family kits.

	with orientation and safe shelter awareness. This includes quality and safety assurance process to ensure that households provided materials, tools and guidance have repaired or retrofitted applying building back better and safer principles.	awareness session, and receive building materials on the same day once building materials have been procured, shelter officer has been recruited and VRCS volunteers have received training in Build Back Better/Safer techniques.
	3.1.4 Provide shelter materials and relevant technical guidance to selected households whose shelter has been destroyed (rebuild applying building back better and safer principles)	This technical guidance will build upon the technical advice in the Besik Konstraksen Hanbuk, which was distributed to beneficiaries during the relief phase. See 3.1.3
	3.1.5 Quality and safety assurance process to ensure that households provided materials, tools and guidance have repaired or retrofitted applying building back better and safer principles	Monitoring will commence during the orientation and safe shelter awareness session, and be followed up with mid-term and final monitoring.
Output 3.2: Affected community infrastructure is rehabilitated with improved physical durability to hydro-meteorological hazards	3.2.1 Form MoU with Ministry of Education, complete scoping mission, mapping of community infrastructure needs, technical assessments and capacity of respective communities to contribute to the rebuilding process	MoU has been signed with Ministry of Education and Training. Technical assessments are currently underway
	3.2.2 Design/approval from Ministry of Education and Training or other relevant Government Department.	Will begin after technical assessments have been completed.
	3.2.3 Form Community Agreement for the rehabilitation/construction and maintenance of the community infrastructure.	Will begin after technical assessments have been completed.
	3.2.4 Procurement of construction materials	Will begin after formation of agreement with communities.
	3.2.5 Project management - oversight of construction with community taking the lead role, quality management, coordination with Ministry of Education and Training, ongoing community consultation	Will begin after procurement of materials.
	3.2.6 Handover of community infrastructure to Ministry of Education and Training or relevant Government Department.	After completion of construction
Output 3.3: Technical advice on sustainable construction and safe shelter and settlement disseminated at the national level	3.3.1 Provide technical advice to national governments on safe shelter and settlements	The shelter cluster has provided continual technical guidance to Vanuatu authorities through the shelter cluster. The IFRC Shelter and Construction Delegate has contributed to this process by reviewing the technical Guidelines. 12 VRCS shelter volunteers conducted a shelter kit training on 9 September 2015 for participants of the Shelter Coordination Training (employees of Public Works Department, Department of Local Affairs, and National Disaster Management Office).

Damage to shelter and associated sanitation facilities was significant, with approximately 18,000 households in need of assistance. In coordination with the Shelter cluster, emergency shelter work in Vanuatu focused on the

distribution of additional shelter tool kits along with *shelter kit orientation*, a session that shows the content of the toolkit and how to best make use of tarpaulins and make them last longer. A large percentage of the population with immediate shelter needs was reached during the emergency stage. To date, an estimated 6,000 households have been reached with shelter materials including shelter tool kits, tarpaulins and technical advice. Additional recovery programmes such as the rehabilitation of



Vanuatu Red Cross Society volunteers and community members during a shelter toolkit distribution in southern Efate, Vanuatu.
Photo: IFRC

critical community facilities including schools and kindergartens are also being implemented. These facilities are being upgraded as safe shelters for future cyclones and for community preparedness activities.



A copy of the *Besik Konstraksen Hanbuk* was distributed to households with shelter tool kits and tarpaulins. Written in Bislama, it contains build back better/safer advice for families

The International Organization for Migration (IOM) and the Vanuatu Red Cross Society signed an agreement for the distribution of additional shelter items to affected communities in Efate Island and West Tanna, specifically 1,000 shelter toolkits, 500 family kits, 500 emergency shelter kits and 2,000 *Besik Konstraksen Hanbuk* booklets translated to Bislama language. All kits were distributed in August. A similar agreement with the Australian Department of Foreign Affairs and Trade (DFAT) amended pledge was agreed to distribute 600 additional toolkits. All 600 kits have been distributed.

Shelter cluster evaluation of current shelter response

With the conclusion of emergency shelter activities, the Shelter cluster deployed their baseline assessment team to conduct a detailed evaluation of the shelter response. According to the findings, households across the affected areas experienced different levels of shelter damage depending on their geographic location (including urban, peri-urban, or rural areas), as well as the quality of construction and materials used to construct their shelter. The evaluation findings also mentioned that there is still a high percentage of displaced families (14%) overall and recommended that targeted assistance can be considered to meet the specific needs of the group.

The shelter evaluation findings also suggested that shelter assistance to affected households, such as building materials and training, have been more effective in facilitating self-recovery than other shelter interventions such as the distribution of tarpaulins only. The evaluation findings further showed the proportion of households received shelter assistance had risen from 54% (April assessment) to 68%.

Water, sanitation and hygiene promotion

Outcome 5: Reduced risk of waterborne, water-related and vector-borne diseases in target communities		
Outputs	Planned activities	Implementation
Output 5.1: Access to safe water by target population in affected communities increased.	5.1.1 Setup of temporary water distribution points in affected communities.	Two NOMAD water purification units were servicing an estimated 5,146 beneficiaries in Mele village and Efate. Approximately 43,000 litres distributed in Vanuatu.
	5.1.2 Distribute safe water in affected communities.	

	5.1.3 Collaborate with the relief sector in providing safe water storage containers to target households	In Vanuatu, an estimated 37,500 people have benefited from distribution of water storage containers through direct ³ and indirect ⁴ distributions
	5.1.4 Rehabilitate/construct water points in affected communities.	As of 21 September the following islands have benefited from the construction of newly built and rehabilitated rainwater collection systems: 25 systems have been completed in Paama, benefiting an estimated 24 households ; 5 additional systems have been completed in Moso island, reaching a total of 28 households ; 19 systems have been completed in Emae, reaching an estimated 212 households , another 4 have been completed in Mataso benefiting 4 households, and finally 20 systems have been completed in Makira reaching a total of 18 households .
Output 5.2: Access to adequate sanitation facilities by target population in affected communities	5.2.2 Implementation of rehabilitation of community sanitation facilities in priority locations including hygiene promotion and community messaging in coordination with WASH partners and Government.	In Paama Island, 14 latrines have been constructed for households and 2 at health centres. In Mataso Island, 10 latrines have been constructed for households and 1 at a community health centre. An additional 6 latrines have been constructed in schools – 4 in Paama and 2 in Mataso.
Output 5.3: Knowledge, attitude and practice on safe water, sanitation and hygiene by target population in five countries increased.	5.3.1. Collaborate with the relief sector in providing hygiene kits and hygiene promotion for the usage of safe water storage containers to target households.	An estimated 3,857 families have directly benefited from the distribution of hygiene kits across the five affected countries (please refer to Annex 1 for more details).
	5.3.2. Recruit and train new or mobilize existing health volunteers to participate in hygiene promotion activities, in coordination with the health team.	Peer educators “Training of Trainers” for community members including health committees & workers complete on Paama (8 trainers), Mataso (3 trainers), Emae (12 Trainers) and Makira (7 trainers) complete.
	5.3.3. Conduct general assessments and field reports on activities undertaken in target communities	Recovery assessments are ongoing to address the access to safe water, sanitation and shelter of the affected communities. In Shefa province, assessments have been completed for Lelepa, Moso (North Efate), Makira, Mataso and Emae. The team is finalizing assessments for Paama island in Malampa province.
	5.3.4. Conduct hygiene promotion activities in target communities, in collaboration with the health team and other sectors.	More than 1,000 people have been reached across disaster-affected areas in Vanuatu.

WASH recovery activities are focusing on increasing access to safe water through the construction and rehabilitation of water sources, mainly through rainwater harvesting systems. Construction and rehabilitation of water and sanitation facilities is currently taking place in the islands of Moso, Paama, Mataso, Makira and Emae with other affected areas soon to follow. Most of the water tanks installed are 6,000 litres and above in capacity. Construction and rehabilitation of water and sanitation infrastructure is focusing on households and affected schools.

The Vanuatu Red Cross WASH team also taught the communities to make their own soap (Photo: IFRC)



³ Assistance provided to beneficiary(s) by Red Cross volunteers: an estimated 46,815 beneficiaries reached.

⁴ Based on joint assessment framework, commodity was provided to the beneficiary(s) through a community institution or a partner implementing agency covering another area: 9,800

Disaster preparedness and risk reduction

In the southern island of Tanna, Vanuatu Red Cross with the support of French Red Cross is initiating a Disaster Risk Reduction (DRR) and shelter project. The TC Pam operation team and climate change advisor from the Red Cross Red Crescent Climate Centre have also supported the Vanuatu Red Cross Society to update its contingency plan for El Nino. The initial pledge for pre-positioned stocks within the TC Pam appeal is currently being reviewed and will be reallocated to other activities as Australian Red Cross is providing replenishment of non-food items (NFIs) for the Vanuatu Red Cross Society as part of their bilateral cooperation. The IFRC team in Vanuatu supported Vanuatu and Australian Red Cross with this activity.

Food security, nutrition and livelihoods

Outcome 6: Livelihoods and food security are restored among affected populations		
1. Outputs	2. Planned activities	3. Implementation
Output 6.1: Access to livelihood and life skills development opportunities are provided to women and girls the affected communities	6.1.2. Identify target beneficiaries to undertake life skills and employment training.	Cash Transfer Programme (CTP) feasibility study completed but will not be used in current appeal. 22 direct beneficiaries have undertaken the week-long workshop with the next workshop due to be held in mid-October. Workshop content includes: small-business management, employment networking, microfinance opportunities, skills training in agriculture, sewing & cooking products for sale.
	6.1.3 Provide trained beneficiaries with tools for practicing their trade	At the conclusion of each workshop the 22 participants were provided with materials to assist in ensuring they are able to continue to practice the skills taught in the workshop and to establish a small business within their communities.

Due to their heavier reliance on land for primary household income sources, rural areas are shown to have the lowest level of livelihood recovery, with only 29% of households reporting that they had recovered their livelihoods to pre-TC Pam levels.

The Vanuatu government estimates that across Vanuatu, the livelihoods of 40,800 households have been affected and that VT 1.6 billion of personal income has been lost.

Prior to TC Pam, Red Cross had facilitated a project providing livelihood skills to young women on Efate Island. Following the cyclone, this project has been extended to other disaster affected areas on Efate to help young women restore and diversify their opportunities for income generation.

So far, 22 young women (aged 15 to 19) from rural and semi-rural areas of Efate have undertaken this intensive training with the aim to train close to 100 women within the next 12 months. Following the training, participants will receive support from Vanuatu Red Cross Society to pursue opportunities for income generation and employment which will also assist their families and communities in recovery. Training workshops have been delivered for women and girls from Epau, Teuma, Etas, Eton, Eratap, Pango and Mele Maat.

Kiribati

The recovery effort has been largely concentrated in Tamana and has focused mainly on providing water, sanitation and hygiene (WASH) services as well as providing shelter assistance to households whose houses were damaged or destroyed.

A total of 15 Kiribati Red Cross Society (KRCS) members have been trained in epidemic control for volunteers (ECV) and to date, a total of 922 people have been reached across affected communities in Arorae, Tamana, Onotoa, Nonouti and Tarawa with hygiene promotion activities. To support the National Society with the recovery, a field support delegate has been recruited to be based in Kiribati.

In addition to the WASH activities, a total of 106 households or an estimated 530 people were reached during the relief phase with emergency shelter materials including tarpaulins and hygiene kits. There are ongoing discussions between KRCS and the Tamana council on toilet design.

Disaster preparedness (DP) stocks have been replenished and pre-positioned to strengthen the KRCS capacity to respond to future emergencies. According to KRCS estimates, 500 households would be covered by pre-positioned stocks in case of a new disaster.

In addition to replenishment of DP stocks, a generator has also been purchased to ensure that operations in the head office can continue despite the frequent power outages. Shelter and other recovery materials have been procured and have also arrived in Tarawa.

Solomon Islands

The operation in Solomon Islands focused on relief distributions reaching a total of 172 households (approximately 860 people).

Recovery activities took place in Temotu Province, where hygiene promotion has been the main focus. Hygiene Promotion Refresher courses were carried for 39 volunteers. Following this training, in the Reef outer islands and in Malaita province, a total of 1,811 people have been reached with hygiene promotion activities.

New pre-positioned disaster preparedness (DP) stocks have also arrived in country and are currently undergoing customs clearance. In case of a future disaster, an estimated 200 households are expected to be covered by these pre-positioned NFIs.

Tuvalu

DP stocks were procured by both Australian Red Cross and IFRC Secretariat to replenish already distributed items following TC Pam, as well as to strengthen the National Society's preparedness with additional stocks. As of the month of September a total of 273 households are estimated to be covered by these DP stocks in case of a future disaster in Nanumea, Nanumaga, Niutao, Nui, Vaitupu, Nukufetau and Nukulaelae. The table below provides a breakdown of the items and quantities for each island:

Number of HHs covered	Name of island
42	Nanumea
44	Nanumaga
41	Niutao
84	Nui
21	Vaitupu
21	Nukufetau
20	Nukulaelae

In addition to the DP stocks, a total of 30 community members have been trained in the Vulnerability and Capacity Assessment (VCA) methodology in Vaitupu and Funafuti. VCAs are a community-based participatory methodology to help target communities identify and address their vulnerabilities to potential disasters and helps facilitate the creation of their own disaster plans response mechanisms.

With the arrival of recovery materials in August, a total of eight (8) rainwater harvesting systems have been rehabilitated, benefiting an estimated 108 households or 540 direct beneficiaries in the same target islands.

Papua New Guinea

During the relief phase of the operation, a total of 423 households or an estimated 2,115 people were reached with relief distributions including water containers, tarpaulins and mosquito nets. Water and sanitation recovery activities commenced with hygiene promotion training for Papua New Guinea Red Cross Society (PNGRCS) volunteers in July. The trained volunteers have conducted hygiene promotion activities in twelve target communities, reaching a total of 411 beneficiaries. Gender-based violence (GBV) assessments have been undertaken in the same twelve communities.

In addition to activities conducted in West New Britain, the Red Cross National Emergency Operation Centre (NEOC) has been activated and effective as of 31 July 2015 to monitor the El Nino drought event that is affecting the country. The drought is forecasted to continue for another 8 – 10 months and the normal rainfall is not expected until the first quarter of 2016.

The National Disaster Centre (NDC) summary updates revealed that almost all of the Highlands Provinces are on Category 3 and 4 of the Government's Drought response category. This indicates that conditions are

difficult with reduced food availability and security, with some famine food being eaten, and water available only at distance. A WASH delegate from the IFRC Pacific Office has been deployed to support the National Society in its response.

Constraints or Challenges

- Although the implementing national societies have relatively small organizational structure with limited or no experience in recovery programming, the IFRC with other partners are providing extensive support and opportunity for capacity development during the recovery phase in assessments, planning, implementation, financial management, communications, monitoring and reporting.
- Telephone and internet communication have been a challenge given the remoteness of some of the affected communities in which national societies are implementing in. This results in delay of timely information and challenge to verify information at national societies' head office or Suva office level.
- The additional technical human resources required to support an operation across five countries and multiple island contexts has stretched the capacities of the IFRC and impacted on other ongoing regional programming. This also has implication on delivering quality and timely support across countries as many of the sector specialists (WASH, Shelter, DRR, etc.) do not have counterparts in these countries, in which demand greater involvement the implementation and monitoring of the planned activities.
- High demand of recovery materials with limited suppliers has been a challenge. As well as availability of products, the delays to get items cleared in the ports have been a challenge on top of the delivery time. Shipments to remote islands have also been difficult due to bad weather conditions or lack of available boat transport due to maintenance issues with national boat services. This has caused delays in boat deliveries and directly impacts the implementation of activities.
- The delay in arrival of tarpaulins to Vanuatu resulted in planned distributions being pushed back, and as a result a large proportion of beneficiaries received tarpaulins after they had finished rebuilding.

Reference documents
Click [here](#) for the International Appeal and EPoA

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable healthy
and safe living.



Promote social inclusion
and a culture of
non-violence and peace.

Annex 1: Summary of relief distributions as of 26 September 2015

Location	Water Storage	Purifier tablets	Tarpaulins	Kitchen sets	Sleeping mats	Solar lamps	Blankets	Shelter toolkits	Hygiene kits	Mosquito nets	Total HH reached	Remarks
Vanuatu	6,417	-	13,060	2,775	6,243	2,726	3,137	5,106	3,527	1,129	7,983	Distributions are ongoing, including items provided by IOM (1000 toolkits, 500 family kits + 500 tarps and ropes). Remaining distributions to be completed in October.
Kiribati	109	-	106	75	-	-	-	-	106	87	106	Distribution completed
Papua New Guinea	842	-	2,423	12	-	-	244	-	-	1,670	423⁵	Distribution completed
Solomon Islands	212	-	253	70	296	-	110	95	46	258	129	Distribution completed
Tuvalu	600	6	433	168	-	-	309	140	158	480	506	Distribution completed
TOTAL	8,180	6	16,275	3,100	6,539	2,726	3,800	5,341	3,837	3,624	9,147	An estimated 45,735 people assisted

⁵ A correction has led to changes in the number of items distributed from the previously reported figure, as well as a slight decrease in the overall number of households reached.

Annex 2: Summary of distributions in Vanuatu – disaggregated by island

All Distributions (includes IFRC, Vanuatu Red Cross and French Red Cross Distributions as of 25 of September 2015)

	shelter tool kits	tarpaulins	jerry cans (10L)	jerry cans (20L)	hygiene kits	buckets	kitchen sets	sleeping mats	blankets	solar lamps	mosquito nets	Rice bags (25kg)	latrines	clothing (boxes)
Red Cross partners	3,608	8,000	5,683	229	3,527	16	2,249	5,233	2,127	2,726	119	50	10	50
Ambae	0	37	0	0	0	0	0	0	0	0	0	0	0	0
Buninga	31	76	62	0	39	0	39	47	50	38	0	0	0	20
Efate	1,923	3,364	1,870	229	1,234	0	1,073	1,999	1,708	58	1,129	0	0	0
Emae	185	644	504	0	188	0	205	250	0	411	0	0	0	0
Emao	128	201	201	0	128	0	20	256	40	128	0	0	0	0
Lelepa	11	11	0	0	0	0	0	0	0	0	0	0	0	0
Malekula	54	108	0	0	54	0	54	108	0	54	0	0	0	0
Makira	41	70	41	0	41	0	41	41	0	41	0	50	0	0
Mataso	20	40	40	0	20	0	20	20	0	20	0	0	13	0
Moso	0	32	16	0	16	16	16	0	32	0	0	0	0	0
Nguna	197	407	406	0	200	0	98	294	116	227	0	0	0	30
Paama	379	865	873	0	369	0	0	871	866	433	0	0	20	0
Pele	35	77	70	0	35	0	0	70	0	35	0	0	0	0
Pentecost	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tanna	1,936	2,221	1,865	0	1,041	0	1,031	2,067	0	1,065	0	0	10	0
Tongariki	55	267	120	0	55	0	55	100	100	60	0	0	0	0
Tongoa	111	200	120	0	107	0	102	120	225	156	0	0	0	0
Other ⁶	0	4,540	0	0	0	1,960	21	0	0	0	0	4,161	0	0
TOTAL	5,106	13,060	6,188	229	3,527	1,976	2,775	6,243	3,137	2,726	1,129	4,211	43	50

⁶ Additional Red Cross stocks have been distributed through other organisations on operational presence and based on assessed needs in different areas. These organizations include ADRA, Caritas, Relief International, Save the Children, WFP and World Vision.

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Budget Timeframe	2015/3-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		
All figures are in Swiss Francs (CHF)			

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		6,886,879				6,886,879	
B. Opening Balance							
Income							
Cash contributions							
American Red Cross		305,435				305,435	
Andorran Red Cross		4,236				4,236	
Australian Red Cross		2,059,637				2,059,637	
Australian Red Cross (from Australian Government*)		293,361				293,361	
Belgian Red Cross (Francophone)		15,136				15,136	
British Red Cross (from British Government*)		700,668				700,668	
British Red Cross (from Great Britain - Private Donors*)		62,018				62,018	
Canadian Red Cross		122,961				122,961	
Canadian Red Cross (from Canadian Government*)		153,963				153,963	
China Red Cross, Hong Kong branch		24,504				24,504	
Danish Red Cross (from Danish Government*)		95,000				95,000	
Danish Red Cross (from Faroe Islands Government*)		28,106				28,106	
Italian Government Bilateral Emergency Fund		339,144				339,144	85,214
Japanese Government		71,326				71,326	222,789
Japanese Red Cross Society		82,904				82,904	
Luxembourg Government		51,288				51,288	
Marshall Islands Red Cross Society		1,000				1,000	
Monaco Government		10,392				10,392	
New Zealand Red Cross		628,555				628,555	
Norwegian Red Cross		60,510				60,510	
On Line donations (from Argentina - Private Donors*)		2				2	
On Line donations (from Australia - Private Donors*)		381				381	
On Line donations (from Austria - Private Donors*)		5				5	
On Line donations (from Azerbaijan Private Donors*)		1				1	
On Line donations (from Bahrain - Private Donors*)		323				323	
On Line donations (from Barbados - Private Donors*)		3				3	
On Line donations (from Belgium - Private Donors*)		8				8	
On Line donations (from Brazil - Private Donors*)		62				62	
On Line donations (from Bulgaria - Private Donors*)		50				50	
On Line donations (from Cambodia - Private Donors*)		1				1	
On Line donations (from Canada - Private Donors*)		367				367	
On Line donations (from Chile Private Donors*)		1				1	
On Line donations (from China - Private Donors*)		21				21	
On Line donations (from Colombia - Private Donors*)		17				17	
On Line donations (from Costa Rica - Private Donors*)		4				4	
On Line donations (from Cyprus - Private Donors*)		1				1	
On Line donations (from Czech private donors*)		4				4	
On Line donations (from Denmark - Private Donors*)		8				8	
On Line donations (from Dominican Republic - Private Donor*)		3				3	
On Line donations (from Egypt - Private Donors*)		254				254	
On Line donations (from Estonia - Private donors*)		2				2	
On Line donations (from Fiji Private Donors*)		5				5	
On Line donations (from Finland - Private Donors*)		33				33	
On Line donations (from France - Private Donors*)		110				110	
On Line donations (from Georgia Private Donors*)		2				2	
On Line donations (from Germany - Private Donors*)		33				33	
On Line donations (from Great Britain - Private Donors*)		574				574	

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Budget Timeframe	2015/3-2017/3
Split by funding source	Y
Subsector:	*
Programme	MDR55001
Budget	APPROVED
Project	*
All figures are in Swiss Francs (CHF)	

On Line donations (from Greece - Private Donors*)	120	120
On Line donations (from Greenland - Private donors*)	1	1
On Line donations (from Guatemala Private donors*)	1	1
On Line donations (from Hong Kong - Private Donors*)	66	66
On Line donations (from Hungarian - Private Donors*)	14	14
On Line donations (from India - Private Donors*)	195	195
On Line donations (from Indonesia - Private Donors*)	17	17
On Line donations (from Ireland - Private Donors*)	39	39
On Line donations (from Israel - Private Donors*)	3	3
On Line donations (from Italy - Private Donors*)	38	38
On Line donations (from Japan - Private Donors*)	301	301
On Line donations (from Jordan - Private Donors*)	11	11
On Line donations (from Kazakhstan - Private Donors*)	12	12
On Line donations (from Kosovo - Private donors*)	3	3
On Line donations (from Kuwait - Private Donors*)	108	108
On Line donations (from Lebanese - Private Donors*)	3	3
On Line donations (from Lithuania - Private Donors*)	4	4
On Line donations (from Luxembourg - Private Donors*)	8	8
On Line donations (from Malaysia - Private Donors*)	92	92
On Line donations (from Maldives Private Donors*)	5	5
On Line donations (from Mexico - Private Donors*)	33	33
On Line donations (from Morocco Private Donors*)	1	1
On Line donations (from Myanmar - Private Donors*)	4	4
On Line donations (from Namibia - Private Donors*)	2	2
On Line donations (from Nepal Private Donors*)	6	6
On Line donations (from Netherlands - Private Donors*)	32	32
On Line donations (from New Zealand - Private Donors*)	68	68
On Line donations (from Nigeria private donors*)	4	4
On Line donations (from Norway - Private Donors*)	22	22
On Line donations (from Oman - Private Donors*)	98	98
On Line donations (from Pakistan Private Donors*)	9	9
On Line donations (from Panama Private donors*)	5	5
On Line donations (from Peru - Private Donors*)	2	2
On Line donations (from Philippines - Private Donors*)	20	20
On Line donations (from Poland - Private Donors*)	26	26
On Line donations (from Portuguese - Private Donors*)	16	16
On Line donations (from Puerto Rico - Private donors*)	10	10
On Line donations (from Qatar Private Donors*)	463	463
On Line donations (from Republic of Korea - Private Donors*)	11	11
On Line donations (from Romania Private Donors*)	4	4
On Line donations (from Russia - Private Donors*)	59	59
On Line donations (from Saudi Arabia - Private Donors*)	124	124
On Line donations (from Singapore - Private Donors*)	369	369
On Line donations (from Slovenia - Private Donors*)	4	4
On Line donations (from South Africa - Private Donors*)	18	18
On Line donations (from Spain - Private Donors*)	42	42
On Line donations (from Sri Lanka - Private Donors*)	4	4
On Line donations (from Swedish - Private Donors*)	240	240
On Line donations (from Switzerland - Private Donors*)	93	93
On Line donations (from Taiwan - Private Donors*)	115	115

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Budget Timeframe	2015/3-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

On Line donations (from Tajikistan - Private Donors*)	4	4	
On Line donations (from Thailand - Private Donors*)	54	54	
On Line donations (from Tunis Private Donors*)	1	1	
On Line donations (from Turkey - Private Donors*)	16	16	
On Line donations (from Ukraine private donors*)	6	6	
On Line donations (from Unidentified donor*)	4	4	
On Line donations (from United Arab Emirates - Private Donors*)	677	677	
On Line donations (from United States - Private Donors*)	7,798	7,798	
On Line donations (from Uruguay - Private Donors*)	2	2	
On Line donations (from Venezuela - Private Donors*)	3	3	
On Line donations (from Vietnam - Private Donors*)	12	12	
Red Cross of Monaco	61,340	61,340	
Swiss Red Cross	130,000	130,000	
Switzerland - Private Donors	50	50	
The Netherlands Red Cross	1,253	1,253	
The Netherlands Red Cross (from Netherlands Government*)	515,680	515,680	
United States Government - USAID	93,259	93,259	3,072
United States - Private Donors	250	250	
VERF/WHO Voluntary Emergency Relief	5,000	5,000	
C1. Cash contributions	5,930,767	5,930,771	311,074
Inkind Goods & Transport			
American Red Cross	21,408	21,408	
Australian Red Cross	298,502	298,502	
Japanese Red Cross Society	74,448	74,448	
The Netherlands Red Cross	34,951	34,951	
C2. Inkind Goods & Transport	429,309	429,309	
Inkind Personnel			
Australian Red Cross	22,800	22,800	
C3. Inkind Personnel	22,800	22,800	
C. Total Income = SUM(C1..C4)	6,382,879	6,382,879	598,688
D. Total Funding = B +C	6,382,879	6,382,879	598,688

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income		6,382,879				6,382,879	598,688
E. Expenditure		-2,567,179				-2,567,179	
F. Closing Balance = (B + C + E)		3,815,700				3,815,700	598,688

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Selected Parameters			
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Budget Timeframe	2015/3-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			6,886,879			6,886,879		
Relief items, Construction, Supplies								
Shelter - Relief	234,560		235,121			235,121	-561	
Construction - Facilities	618,910		19,360			19,360	599,550	
Construction Materials	299,350		60,696			60,696	238,654	
Clothing & Textiles	46,560		84,396			84,396	-37,836	
Food			157			157	-157	
Water, Sanitation & Hygiene	821,942		96,666			96,666	725,276	
Medical & First Aid	23,500		12,295			12,295	11,205	
Teaching Materials	32,750						32,750	
Utensils & Tools	118,056		134,901			134,901	-16,845	
Other Supplies & Services	71,484		5,013			5,013	66,470	
Total Relief items, Construction, Sup	2,267,112		648,605			648,605	1,618,507	
Land, vehicles & equipment								
Vehicles	30,000						30,000	
Computers & Telecom	40,250		13,466			13,466	26,784	
Office & Household Equipment	10,700		3,205			3,205	7,495	
Total Land, vehicles & equipment	80,950		16,671			16,671	64,279	
Logistics, Transport & Storage								
Storage	208,000		24,382			24,382	183,618	
Distribution & Monitoring	801,696		518,096			518,096	283,600	
Transport & Vehicles Costs	86,501		111,141			111,141	-24,640	
Logistics Services	27,000		53,630			53,630	-26,630	
Total Logistics, Transport & Storage	1,123,197		707,251			707,251	415,946	
Personnel								
International Staff	1,055,000		315,893			315,893	739,107	
National Staff	122,500		25,172			25,172	97,328	
National Society Staff	294,605		38,028			38,028	256,577	
Volunteers	153,940		80,578			80,578	73,362	
Total Personnel	1,626,045		459,671			459,671	1,166,374	
Consultants & Professional Fees								
Consultants	225,225		52,918			52,918	172,307	
Professional Fees	65,500		1,311			1,311	64,189	
Total Consultants & Professional Fees	290,725		54,228			54,228	236,497	
Workshops & Training								
Workshops & Training	314,919		26,532			26,532	288,387	
Total Workshops & Training	314,919		26,532			26,532	288,387	
General Expenditure								
Travel	257,897		161,029			161,029	96,868	
Information & Public Relations	19,644		13,269			13,269	6,375	
Office Costs	106,185		46,937			46,937	59,248	
Communications	210,197		22,464			22,464	187,733	
Financial Charges	3,082		21,369			21,369	-18,287	
Other General Expenses	10,600		402			402	10,198	
Shared Office and Services Costs	156,000		43,327			43,327	112,673	
Total General Expenditure	763,605		308,798			308,798	454,807	
Contributions & Transfers								
Cash Transfers to 3rd Parties			20,000			20,000	-20,000	

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Budget Timeframe	2015/3-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			6,886,879			6,886,879		
Total Contributions & Transfers			20,000			20,000	-20,000	
Operational Provisions								
Operational Provisions			157,289			157,289	-157,289	
Total Operational Provisions			157,289			157,289	-157,289	
Indirect Costs								
Programme & Services Support Recov	420,326		153,437			153,437	266,889	
Total Indirect Costs	420,326		153,437			153,437	266,889	
Pledge Specific Costs								
Pledge Earmarking Fee			12,396			12,396	-12,396	
Pledge Reporting Fees			2,300			2,300	-2,300	
Total Pledge Specific Costs			14,696			14,696	-14,696	
TOTAL EXPENDITURE (D)	6,886,879		2,567,179			2,567,179	4,319,700	
VARIANCE (C - D)			4,319,700			4,319,700		