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# Revised Emergency Appeal

## Greece: Population movement

 International Federation  
of Red Cross and Red Crescent Societies

Revised Appeal n° MDRGR001	200,000 people to be assisted	Appeal launched 2 September 2015
Glide n° OT-2015-000050-GRC	CHF 12.67m Appeal budget	Revision n°1 21 October 2015
	CHF 9.6m funding gap	Appeal ends 2 April 2016

This **Revised Emergency Appeal** seeks a total of **12,670,715 Swiss francs** (increased from CHF 3.03m) to support the **Hellenic Red Cross** to respond to the needs of some **200,000 people**, with a **focus on the provision of basic food and non-food items; health care including First Aid and Psychosocial Support; water, sanitation and hygiene promotion; Restoring Family Links (RFL) services, and building the response capacities of the National Society**. The revised budget includes an Emergency Response Unit (ERU) bilateral component valued at CHF 1.5m. With CHF 3 m of support received to date (23.5 % of the revised Appeal budget), the remaining gap is CHF 9.6 m.

The revised plan reflects an increased number of beneficiaries, an increased budget, and an adjustment of the planned activities as a result of the increasing needs and continuous re-assessment of the situation.

Details are available in the revised Emergency Plan of Action (EPoA) [<click here>](#)

## The situation and the Red Cross and Red Crescent response to date

**From January 2015 onwards:** increasing numbers of people arriving to Greece

**22 May 2015:** CHF 296,549 is released from the IFRC's Disaster Relief Emergency Fund (DREF) to meet the immediate needs of 10,000 migrants arriving in the islands of Rhodes, Kos, Chios, Lesbos, Samos and Crete

**24 July 2015:** Operations Update providing an overview on the evolving situation

**By August 2015,** 200,000 migrants registered as having arrived in Greece by boat from Turkey. In July alone 50,000 new arrivals are reported in Greece, 20,000 more than the previous month, mainly on the islands of Lesbos, Chios, Kos, Samos and Leros

**2 September 2015:** Emergency Appeal launched for CHF 3.03 million for 45,000 beneficiaries

**21 October 2015:** based on the continuous monitoring and assessment of the situation, Revised Emergency Appeal launched for CHF 12.67 million for 200,000 beneficiaries



Nurses in Samos providing First Aid and Psychological support to migrants, who have just been rescued. *Photo: Hellenic Red Cross*

## The operational strategy

This revised Emergency Appeal will support the humanitarian needs of a total of 200,000 migrants until April 2016, including activities to prepare for the approaching winter season that is expected to increase the hardship of those arriving. The revised Emergency Appeal builds upon the existing operation to support the Hellenic Red Cross to provide assistance for initially 45,000 people with food and non-food items; health and hygiene promotion services; search and rescue and first aid services; Restoring Family Links (RFL) and beneficiary communication and engagement with migrants and other people on the move.

Based on IFRC and Hellenic Red Cross re-assessments of the needs after the first distributions and also taking into consideration factors such as the length of stay of the people on the move and the evolution of the climate conditions, the main changes to the activities in this Revised Emergency Appeal include the following:

1. The strategy for distribution and the content of the food and non-food parcels has been adjusted, taking into consideration, among other factors, the relief assistance to be provided by the Red Cross of the Former Yugoslav Republic of Macedonia at the border with Greece.
2. The operation will continue implementing its initially planned activities with adjustments based on the needs assessments in the areas of First Aid and Basic Health Care services; water, sanitation and hygiene promotion (WASH); Restoring Family Links (RFL); beneficiary communication and engagement with migrants and other people on the move.
3. A cash transfer pilot project within this operation will target a limited number of migrants who are not in position to access some of the most needed items. A maximum of 3,000 unconditional cash transfer for the value of EUR 20 will be provided on a one time basis for the most vulnerable individuals who have specific needs that cannot be covered by the planned food or NFI distributions and additional services.

### Needs assessment and beneficiary selection

The IFRC deployed a Field Assessment and Coordination Team (FACT) in late August 2015 upon the request of the Hellenic Red Cross to support needs assessments, coordination of international assistance (logistics, health, water and sanitation and relief interventions), and monitoring.

Factors that have been taken into account in the design of the revised operation are the location of the beneficiaries, length of their stay in Greece, gender, nationality, special needs, and other external factors such as weather conditions.

The main beneficiaries of this operation are migrants arriving in Greece, irrespective of their legal status and countries of origin. The beneficiaries will be assisted in the following areas:

- Entry points (islands of Lesbos, Samos, Chios and Kos). Special attention shall be paid to alternative routes taking into account the approaching winter.
- Transit points (Athens) / based on monitoring the needs of the increasing number of people staying and capacities of the local authorities to tackle the situation.
- Exit point(s) (currently focused in Idomeni close to the Former Yugoslav Republic of Macedonia border). Special attention shall be also paid to alternative crossing points in the north.

Within the framework of this operation, the following target groups will be prioritized to receive assistance: people arriving by boat or rescued from the sea in need of urgent assistance (food, water, etc.) and medical care; people with special needs (unaccompanied minors, people living with disabilities, pregnant women, people with chronic diseases etc.), and women and children. This Revised Emergency Appeal will provide assistance to address acute vulnerability based on criteria defined by the Hellenic Red Cross and the IFRC. The operational plan is fully in line with the IFRC's mandate, policies, and commitments, and seeks to provide critically needed humanitarian aid to the intended beneficiaries over the coming seven months.

Continuous re-assessments and monitoring of the situation will be taking place to best adjust the operational capacities and resources to meet the needs of the affected people. At the same time, a contingency plan is in place to scale up the operational activities in view of the upcoming changing weather conditions, as well as the potential changes in the duration and location of people staying in the territory of Greece.



## Coordination and partnerships



Greece is not only addressing this increasing flow of migrants, but is also confronted with a severe financial and economic crisis. In addition to the difficult situation in the country, the Hellenic Red Cross has gone through a number of internal organisational challenges that mirror the overall situation in the country and that has required additional efforts from the National Society to address. Despite these challenges, the National Society is putting tremendous efforts to deliver relevant services and programmes to the vulnerable population, thanks to its committed, long serving staff and volunteers.

The Hellenic Red Cross currently does not have a department specifically dedicated to migration or disaster management. However, assistance to migrants is provided by different divisions within the National Society, including Nursing Division (health and care), the Samaritans (search and rescue and first aid), tracing services (Restoring Family Links - RFL) and the social welfare division (with a strong background and experience in the provision of accommodation and other services to migrants). The overall coordination of the operation is currently being handled by the International Relations Department. The operational management team at the Hellenic Red Cross headquarters has been ensuring support to the branches and volunteers on the islands.

The Red Cross Red Crescent Movement has been providing support to the Hellenic Red Cross in the form of the deployment of RDRT members, FACT, ERU units and different delegates with specific technical skills. The Red Cross National Societies who have contributed so far to the deployment of the required profiles includes the Austrian, Benelux, British, Bulgarian, Canadian, Finnish, French, Norwegian, Serbian, Spanish and Swiss Red Cross Societies.

The IFRC Regional Office for Europe convenes regular coordination events among Partner National Societies to provide an update on the situation and to answer questions related to the operation and the assistance required. During the five telephone conference calls held to date, a number of partners have expressed their interest in supporting the operation with bilateral assistance, such as non-food items (NFIs) and technical social welfare support, including psychosocial support (PSS). The IFRC Regional Office for Europe has been working with the Hellenic RC to help coordinate this support.

The Hellenic Red Cross is working bilaterally with two Partner National Societies, namely the Danish RC and the German RC. The British RC has finished its bilateral intervention in country by 20 September although some distributions are to be completed in Samos, Kos and Chios. These National Societies support the aims of the Appeal through their bilateral programmes.

The ICRC and the IFRC are working together with National Societies across the Mediterranean region to better respond to the needs of migrants particularly in the field of protection, assistance and humanitarian diplomacy. This operation is in line with that overarching approach.

The Hellenic Red Cross through its Tracing Unit, is providing RFL services for migrants arriving to Greece in close coordination with the ICRC. Thanks to common mechanisms of deployments, RFL volunteers are present in most landing points to respond to the RFL needs of the migrants upon arrival. RFL services are also offered to migrants and unaccompanied minors (UAMs) in detention centre in the Attic region (Athens) since January 2014 thanks to a close coordination and financial and technical support from the ICRC.

RFL services are also being provided at the other side of the border by the colleagues of the Red Cross Society of the Former Yugoslav Republic of Macedonia also supported by the ICRC, which will facilitate the coordination and follow up of the cases on both side of the border (cross borders' RFL operations).

The ICRC is also providing support for forensic services for unidentified dead migrants.

The Hellenic Red Cross maintains close coordination and cooperation both with the relevant local authorities, as well as other non-governmental organizations working in Greece. The Hellenic Red Cross and the IFRC FACT representatives have been regularly participating at inter-agency coordination meetings where different humanitarian actors work together and coordinate their activities to set up a standard criteria for humanitarian interventions and to avoid duplication of efforts. The Hellenic Red Cross is cooperating with UNHCR, METAction, Médecins sans Frontières (MSF), Médecins du Monde (MDM), International Organization for Migration (IOM), Save the Children, the Greek Council for Refugees, the International Rescue Committee (IRC), who are present on the islands and on the mainland as well.

## Proposed sectors of intervention



### Food security and non-food items for relief distribution

**Outcome 1: The basic nutrition needs of the migrants in transit through the territory of Greece are met**

**Output 1.1** Hellenic Red Cross is prepared to offer hot meal rations daily for migrants

**Outcome 2: Non-food assistance is provided to migrants in transit through territory of Greece**

**Output 2.1** Migrants receive essential non-food items for winterization from the Hellenic Red Cross

**Output 2.2.** Migrants receive food-to-go kits from the Hellenic Red Cross

**Output 2.3.** Bottled water is distributed to migrants



### Health & care

**Outcome 3: The beneficiaries are provided with psychosocial support services (PSS).**

**Output 3.1** Psychosocial support is provided to people in need, particularly for children.

**Outcome 4: Beneficiaries have access to first aid, basic health care, medical screening and referral services.**

**Output 4.1** First aid is provided to migrants by volunteers

**Output 4.2.** Basic health care is provided to the migrants by medical teams

**Output 4.3.** People arriving on Rhodes, Kos and Crete islands benefit from search and rescue services



### Water, sanitation and hygiene promotion

**Outcome 5: The risk of sanitation-related diseases has been reduced through the provision of WASH services at the arrival spots.**

**Output 5.1** Improve sanitation conditions on at least two islands

**Output 5.2** Good hygiene practices are promoted among migrants

**Output 5.3** Hygiene kits are distributed to migrants



### Restoring family links

**Outcome 6: Family links are restored wherever people are separated from, or stay without news of their families.**

**Output 6.1** Family tracing services are provided to the migrants

### Logistics and supply chain

**Outcome 7: The functionality of the distribution process and the logistic capacity is guaranteed.**

**Output 7.1** Sufficient warehousing and transportation capacity is available and logistics-related facilities are operational in the locations for distributions

**Output 7.2** Emergency Response Supply Chain Coordination Group is set up



## National Society capacity building

### Outcome 8: The HRC has improved capacities to respond during emergencies and crisis

**Output 8.1** HRC has more active and skilled volunteers for emergency response.

**Output 8.2:** Volunteers and staff of the HRC get trained in skills for emergency response.

**Output 8.3** Hellenic RC Headquarters and operational branches get the necessary equipment to conduct emergency response.

## Beneficiary communication and engagement with migrants and host communities

### Outcome 9: Migrants access timely, accurate and trusted information that contributes to reducing their vulnerability and to engage in two-way communication with the Red Cross and with host communities to foster their social inclusion.

**Output 9.1** Migrants take informed decisions about their safety, health and well-being

**Output 9.2:** Negative attitudes against refugees and migrants are reduced and host communities facilitate their social inclusion

## Quality programming / Areas common to all sectors

### Outcome 10: The quality of this operation and future operations is improved.

**Output 10.1** The Hellenic RC will be monitoring and deploying the team, based on the situation.

**Output 10.2** Capacities and skills for PMER within the HRC staff will be increased.

**Output 10.3** A lessons learned workshop is organized at the end of the operation.



## Programme support services

Based on the need for technical and coordination support required to deliver the Revised Emergency Plan of Action framework, the following support functions will be put in place to guarantee an effective and efficient technical coordination by the Hellenic Red Cross and quality programming of the operation: human resources, logistics and supply chain services; National Society capacity building; information technology support (IT); communication; planning, monitoring, evaluation, and reporting (PMER); and administration and finance. For more details please refer to the revised EPOA.



## Budget

See the attached revised IFRC Secretariat budget for details. The overall budget includes an Emergency Response Unit (ERU) bilateral component valued at 1.5m Swiss francs.

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Under Secretary General  
Programme Services Division

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Secretary General

## Reference documents



Click here for:

- [Revised Emergency Plan of Action \(EPoA\)](#)

## Contact Information

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence and peace.**

# EMERGENCY APPEAL

16/10/2015

MDRGR001 Greece: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief				0
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities	6,300			6,300
Construction - Materials				0
Clothing & Textiles	2,491,500			2,491,500
Food	2,468,000			2,468,000
Seeds & Plants				0
Water, Sanitation & Hygiene	1,659,582			1,659,582
Medical & First Aid	109,120			109,120
Teaching Materials	30,000			30,000
Utensils & Tools	225,000			225,000
Other Supplies & Services	139,300			139,300
Emergency Response Units			1,591,190	1,591,190
Cash Disbursements	69,000			69,000
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>7,197,802</b>	<b>0</b>	<b>1,591,190</b>	<b>8,788,992</b>
Land & Buildings				0
Vehicles				0
Computer & Telecom Equipment	27,400			27,400
Office/Household Furniture & Equipment				0
Medical Equipment				0
Other Machinery & Equipment				0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>27,400</b>	<b>0</b>	<b>0</b>	<b>27,400</b>
Storage, Warehousing	178,300			178,300
Distribution & Monitoring	971,544			971,544
Transport & Vehicle Costs	143,000			143,000
Logistics Services	200,000			200,000
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>1,492,844</b>	<b>0</b>	<b>0</b>	<b>1,492,844</b>
International Staff	320,000			320,000
National Staff	10,800			10,800
National Society Staff	601,530			601,530
Volunteers	314,000			314,000
<b>Total PERSONNEL</b>	<b>1,246,330</b>	<b>0</b>	<b>0</b>	<b>1,246,330</b>
Consultants	10,000			10,000
Professional Fees	76,000			76,000
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>86,000</b>	<b>0</b>	<b>0</b>	<b>86,000</b>
Workshops & Training	77,600			77,600
<b>Total WORKSHOP &amp; TRAINING</b>	<b>77,600</b>	<b>0</b>	<b>0</b>	<b>77,600</b>
Travel	90,300			90,300
Information & Public Relations	94,400			94,400
Office Costs	33,425			33,425
Communications	38,665			38,665
Financial Charges	4,200			4,200
Other General Expenses	10,400			10,400
Shared Office and Services Costs				0
<b>Total GENERAL EXPENDITURES</b>	<b>271,390</b>	<b>0</b>	<b>0</b>	<b>271,390</b>
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Programme and Supplementary Services Recovery	675,959	0		675,959
<b>Total INDIRECT COSTS</b>	<b>675,959</b>	<b>0</b>	<b>0</b>	<b>675,959</b>
Pledge Earmarking & Reporting Fees	4,200			4,200
<b>Total PLEDGE SPECIFIC COSTS</b>	<b>4,200</b>	<b>0</b>	<b>0</b>	<b>4,200</b>
<b>TOTAL BUDGET</b>	<b>11,079,525</b>	<b>0</b>	<b>1,591,190</b>	<b>12,670,715</b>
<b>Available Resources</b>				
Multilateral Contributions				0
Bilateral Contributions				0
<b>TOTAL AVAILABLE RESOURCES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>11,079,525</b>	<b>0</b>	<b>1,591,190</b>	<b>12,670,715</b>