

www.ifrc.org
Saving lives,
changing minds.

Emergency appeal

Europe Migration: coordination, response and preparedness

 International Federation
of Red Cross and Red Crescent Societies

Appeal n° MDR65001	1 million people to be assisted	Appeal launched 20 November 2015
Glide n° OT-2015-000069	2,264,552 Swiss francs Appeal budget	Appeal ends June 2016
	1,507,651 Swiss francs funding gap	

This Emergency Appeal seeks a total of some **2,264,552 Swiss francs** to enable the IFRC to support the affected National Societies to deliver coordinated assistance to some **one million people** for **8 months**. The strategy is specifically focused on strengthening and scaling-up operations support, coordination, communication, capacity building and preparedness for at-risk countries in the region, and to prepare for potential new population movement crises in other countries in Europe. With **756,901 Swiss francs** in multilateral contributions received to date (in the form of human resources), the net request amounts to **1,507,651 Swiss francs**. The planned response reflects the current situation and information available at this time of the evolving operation, and will be adjusted based on further developments and more detailed assessments.

Details are available in the Emergency Plan of Action (EPoA) [<click here>](#)

The situation and the Red Cross and Red Crescent response to date

From January 2015 onwards: over 846,000 people have reportedly tried to cross the Mediterranean Sea. For migrants arriving by boat, Italy and Greece are the most common destinations, with at least 143,500 migrants arriving in Italy and over 698,000 migrants in Greece by boat.¹ Tragically, during the same period, at least 3,3485 people lost their lives in the Mediterranean Basin trying to reach Europe from North Africa and Turkey.²

The IFRC response to date: six Emergency Appeals launched to support the affected countries, together with response and preparedness support from the IFRC's Disaster Relief Emergency Fund (DREF) to several affected countries (Greece, Slovenia, and Croatia). In total, these appeals and DREF-supported operations are reaching some 1.2 million people with budgets of some 70 million Swiss francs.

20 November 2015: based on the evolving nature of the situation and the need for coordinated support, this Emergency Appeal is launched for 2.2m Swiss francs for up to 1 million beneficiaries.



Nurses in Samos providing First Aid and Psychological First Aid to refugees, who have just been rescued. *Photo: Hellenic Red Cross*

¹ Source: <http://data.unhcr.org/mediterranean/regional.php>

² Source: <http://www.unhcr.org/55c4d1fc2.html>

The operational strategy

Needs assessment and beneficiary selection: The factors affecting migrants' vulnerabilities along migratory routes are characterized by absence of legal-status, family separation, impoverishment and socio-economic hardship, unsafe journeys through hostile environments (area of conflict, desert, open sea), violence and torture as well as the increasing use of detention to manage migration flows. Issues of gender, age, nationality and disability play a crucial role, in many cases exacerbating these vulnerabilities.³

This emergency response is characterized by a "protection-based nature" requiring concerted efforts, joint messaging, technical guidance and support from different players. Addressing the protection needs of unaccompanied and separated minors (UAM) and other children at risk, including child victims of trafficking, protection and distinct needs of women and young men, requires careful attention and actions that are standardized in quality and approach along the migratory trails.

Operational strategy: There is an urgent need for a robust regional coordination, regional surge and operational capacity and support for the various country responses and preparedness measures to ensure a coherent, effective, and consistent approach. To address the challenges and ensure a more flexible, more informed and scaled-up Red Cross response, the IFRC is launching this Regional Coordination, Response and Preparedness Emergency Appeal.

The overall purpose of the Regional Emergency Appeal is to ensure that respective Red Cross / Red Crescent National Societies and the IFRC Regional Office for Europe (ROE) can provide effective holistic and timely support in this complex situation, and scale-up the response in a flexible manner. The IFRC's Population Movement response operations are based on providing operational support and management closest to the point of delivery of operations and in the areas experiencing the main peak of population movement. The complexity and scale of the emergency and the current and unpredictable situation calls for robust and flexible regional coordination and support of the various country-based Emergency Appeals, as well as full support and coordination from the IFRC's Regional Office for Europe and Geneva levels to ensure coherence and consistency across the organisation.

This Appeal will focus on the following implementation strategies:

1. To enhance coordination across the Region through cross-country learning, sharing of established good practices and development of a mechanism to gather and share information between National Societies to strengthen operational response and analysis, and to capture the overall support provided by the RCRC movement to the migration emergency operation.
2. To strengthen technical support and capacity building efforts for NS in areas where additional and new expertise is required.
3. To continue to strengthen needs based advocacy and efficient two-way communication with migrants and host communities
4. To set up a flexible and timely relief mechanism.
5. To support building and maintaining strong operational and strategic partnerships, to provide required resources and ensure effective planning, monitoring, evaluation and reporting, and to capturing the overall support provided by the RCRC Movement across the country-specific population movement operations.

In response to high influx of migrants to Europe through the Mediterranean Sea, a Movement-wide "*Response Plan to meet the humanitarian needs of vulnerable migrants: A Movement coordinated approach focusing on the Mediterranean and neighbouring regions*"⁴ was developed by the IFRC Global Movement Migration Cell in May-September 2015. The Response Plan was launched in Tunis at the Global Partnership Meeting on Migration on 17-18 September, hosted by the Tunis Red Crescent. It aims to deliver on principles and objectives set out in the IFRC's Migration policy and the 31st International Conference Resolution and to scale

³ Source: International Federation of Red Cross and Red Crescent Societies: A response plan to meet the humanitarian needs of vulnerable migrants. A Movement coordinated approach focusing on the Mediterranean and neighbouring regions, pp. 7.

⁴ http://ifrc-media.org/interactive/wp-content/uploads/2015/10/Response-Plan_updated_EN-LR.pdf

up effective activities by focusing the Movement's work along three main lines of response: assistance, protection, and public awareness.

The Response Plan is a global framework. The current Regional Emergency Appeal, along with relevant Country Appeals launched and DREF allocated in response to the upscale of migration into Europe operationalise the Response Plan and contribute to its implementation. The Emergency Appeals are built around three key response areas: assistance, protection and public awareness and are guided by the principles set out in the Response Plan.

In summary, the regional Emergency Appeal will:

1. Provide a flexible regional pool of resources and assets which can be moved between countries in support of National Societies in Europe in managing the fluid and evolving needs in the current complex emergency.
2. Generate the required resources for National Societies in Europe and the IFRC Europe Region in their surge operation support capacity.
3. Ensure consistency and common programmatic and principled approach in handling the emergency operation between National Societies in Europe.
4. Provide for a contingency in longer term humanitarian assistance in settlement of the people on the move, including a contingency to respond to possible renewed migration flows after the winter months.
5. Ensure common advocacy, positioning, joint messaging, guidance and humanitarian diplomacy required by this largely humanitarian and protection emergency.
6. Enable migrants to consistently access timely, accurate and trusted life-saving and life-enhancing information, to provide feedback across countries and online, therefore reducing factors contributing to their vulnerability and suffering.
7. Strengthen two-way communication with host communities and promote social inclusion, tolerance/non-discrimination and acceptance attitudes towards migrants (for migrants in transit or staying longer in the country).
8. Provide for a unified, Federation-wide reporting, resource and data management, inclusively reflecting RCRC deployment and action.

Coordination and partnerships

The IFRC's ROE organizes regular WebEx conferences to ensure an exchange of information across the Movement. National Societies as well as ICRC and the RC EU Office in Brussels are invited to take part in the conferences. The ROE is also coordinating closely with the ICRC Regional Offices in Belgrade and Paris that, together, cover the entire migration trail. Both ICRC and many member National Societies have also contacted or liaised with the IFRC's Regional Office in Budapest for coordination purposes, and similarly regular visits are organized by the regional management and staff to National Societies and the Red Cross European Union Office in Brussels.

The Europe Migration Management Unit will be integrated into the IFRC's ROE structure and will lead on the implementation of the current response operation ensuring the Regional Office to continue their normal duties across the region.

To ensure the effective implementation of the above mentioned activities, the IFRC's ROE will need to strengthen its surge capacity until the end of June, with possible extension. In order to respond to the evolving situation, the surge delegates will be roaming between the affected countries in support of National Societies.

As this emergency appeal is focused on improving support and resourcing for coordination and preparedness, there is a strong focus on the operational support services for the response. Some of the above position are already funded thanks to the generosity of from American RC, British RC, Danish RC, Finish RC, Netherland RC, Spanish RC and Swedish RC – this includes support for the **two disaster and crisis response positions, the information management position, the regional logistics position, three communications positions, the water and sanitation position and the PMER position.**

This unit will initially consist of 15 key positions, 10 of them already fully or partially funded.

Overview of non-RCRC actors

As auxiliaries to the public authorities in the humanitarian field, the National Societies are supporting the migration response operation led by the national authorities. The National Societies at country level are auxiliary to the various Government coordination bodies. The National Societies are also coordinating closely with the UN agencies, other International Organizations and other non-governmental organizations. Many National Societies are receiving support from UNHCR for their response activities and are coordinating with UNICEF for child-safe places. The IFRC's Regional Office for Europe is coordinating with the regional offices for UNHCR and IOM.

Proposed areas of support

Response management and support

Outcome 1 Provide appropriate, timely and flexible support and resources to effectively and efficiently manage the response to the migration operation.

Output 1.1 Scale-up coordination.

Activities planned:

- Ensure proper and effective coordination within the Movement components (National Societies, IFRC and ICRC) ensuring effective response to all affected countries based on their needs.
- Continuously support National Societies in the implementation of Emergency Appeals and DREF operations.
- Encourage cross border cooperation and relevant information sharing and contingency planning
- Coordinate with regional UN Agencies (regional UNHCR office in Budapest and other relevant stakeholders).
- Develop information management systems.
- Disseminate findings of evaluations, operational research, case studies and experiences to promote learning and positioning of National Societies.

Output 1.2 Provide additional surge capacity and technical support.

Activities planned:

- Scale-up the capacity building support to the National Societies in the areas of need such as relief, PMER, logistics, emergency communication and health and water and sanitation.
- Provide adequate technical assistance in both operational (relief and cash transfer programmes, health, information management) and support services (logistics, communication, etc.).
- Develop a regional approach to address issues of health including psychological trauma and hygiene promotion.
- Strengthen technical support through dissemination, adaptation and/or technical guidance in key areas including promoting of youth and child inclusion, dealing with protection issues, minimum standards for working in/with reception centres, delivering health services and humanitarian assistance.
- Support National Societies to design gender and culturally sensitive tools and approaches or to utilize the existing IFRC tools. Identify needs and provide tailored support to the National Societies affected by the high influx of migrants to Europe.

Output 1.3 Support advocacy, promotion, and sensitization communication.

Activities planned:

Internal:

- Support National Societies to enhance their auxiliary role to the public authorities in the humanitarian field, reinforcing the fundamental principles and advocate for the migrants to be treated in a dignified manner.
- Support National Societies to develop communication plans and beneficiary communication engagement strategies for the response and ongoing support to migrants and host communities.
- Highlight the work of the IFRC and National Societies through regular news stories and through fresh and updated information and communications materials to support advocacy and resource mobilization.
- Further position National Societies as key actors in the emergency response nationally and internationally.

External:

- Continue to bring attention to the suffering of people on the move and their situation of high risk and vulnerability, as well as value of migration, including economic and social contribution migrants make to the countries in which they settle.
- Work with academic institutions to prepare evidence-based advocacy to sensitize public opinion.
- Ensure representation of National Societies and the IFRC with media and public forums inside and outside the humanitarian community including the UN and other relevant stakeholders.

Beneficiary communication and community engagement in support to National Societies:


- Gather data to inform the development/roll-out of community engagement strategies.
- Facilitate two-way communication to receive feedback on services and information needs.
- Develop an online platform where migrants currently on routes can access information on Red Cross services, such as Wi-Fi spots, social media, and health tips.
- Enhance two-way communication with host communities to promote tolerance/non-discrimination and social inclusion of migrants.
- Strengthen National Societies media capacity to localize the “Protect Humanity - Stop Indifference” global campaign to raise public awareness of migration issues.

Output 1.4 Set-up a flexible and timely relief mechanism.**Activities planned:**

- Set-up a migration response unit including key roles in operations and support services.
- Develop and implement a strategy to enable timely response to the operations ensuring adequate access to supplies to cover the needs of 10,000 persons with a special focus on winter needs.
- Ensure effective regional logistics with a view to value-for-money, balancing speed, cost and flexibility to cross borders.
- Preposition stocks for 10,000 persons (blankets, bed linen, individual hygiene packs and camp beds).
- Identify strategic storage.
- Preparedness and training of staff / volunteers and of surge capacity and systems for immediate response to population movement in countries currently not affected.

Output 1.5 Support partnerships, resource mobilisation and PMER.**Activities planned:**

- Organize regular information exchange fora within the Movement components (National Societies, IFRC, and ICRC) and other stakeholders to ensure coordination, resource and partnerships development.
- Produce required information materials for resource mobilization purposes, updating, marketing and reporting.
- Ensure timely and quality reporting.
- Set up a Federation-wide reporting system to capture all migration operational activities within the Movement ensuring that the full picture from RCRC action can be disseminated to the external audience and within the Movement.
- Manage final evaluations.

 **Budget**

See attached IFRC Secretariat budget (Annex 1) for details.

Garry Conille
Under Secretary General
Programme Services Division

Elhadj Amadou As Sy
Secretary General

Reference documents



Click here for:

- [Emergency Plan of Action \(EPoA\)](#)

Contact information⁵

IFRC Secretariat's Regional Office for Europe:

- **Simon Missiri, Director, a.i.**
Phone: +36 1 888 4500, email: simon.missiri@ifrc.org
- **Ruben Romero, Disaster and Crisis Response Delegate**
Phone: +36 1 888 4500, email: ruben.romero@ifrc.org
- **Sophia Keri, Grant Administration Officer,** (for Resource Mobilization and Pledges)
phone: +36 1 888 4504; email: sophia.keri@ifrc.org
- **Imre Nagy, Planning and Reporting Manager** (for Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)
Phone: +36 1 888 4526, email: imre.nagy@ifrc.org

IFRC Secretariat Geneva

- **Cristina Estrada, Operations Support,**
phone: +41 22 730 4260, email: cristina.estrada@ifrc.org

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and peace.

⁵ The contacts of the Disaster Management Coordinator will be added upon finalized recruitment.

EMERGENCY APPEAL

11/11/2015

MDR65001 Migration response coordination

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief				0
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities				0
Construction - Materials				0
Clothing & Textiles	313,900			313,900
Food				0
Seeds & Plants				0
Water, Sanitation & Hygiene	75,000			75,000
Medical & First Aid				0
Teaching Materials				0
Utensils & Tools				0
Other Supplies & Services				0
Emergency Response Units				0
Cash Disbursements				0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	388,900	0	0	388,900
Land & Buildings				0
Vehicles				0
Computer & Telecom Equipment	28,800			28,800
Office/Household Furniture & Equipment				0
Medical Equipment				0
Other Machinery & Equipment				0
Total LAND, VEHICLES AND EQUIPMENT	28,800	0	0	28,800
Storage, Warehousing	8,978			8,978
Distribution & Monitoring	2,993			2,993
Transport & Vehicle Costs	14,000			14,000
Logistics Services	21,645			21,645
Total LOGISTICS, TRANSPORT AND STORAGE	47,615	0	0	47,615
International Staff	904,795			904,795
National Staff	17,500			17,500
National Society Staff				0
Volunteers				0
Total PERSONNEL	922,295	0	0	922,295
Consultants	5,550			5,550
Professional Fees	73,570			73,570
Total CONSULTANTS & PROFESSIONAL FEES	79,120	0	0	79,120
Workshops & Training	115,000			115,000
Total WORKSHOP & TRAINING	115,000	0	0	115,000
Travel	105,230			105,230
Information & Public Relations	291,000			291,000
Office Costs	17,650			17,650
Communications	12,550			12,550
Financial Charges	8,900			8,900
Other General Expenses	1,350			1,350
Shared Office and Services Costs	104,312			104,312
Total GENERAL EXPENDITURES	540,992	0	0	540,992
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Supplementary Services Recovery	137,977	0		137,977
Total INDIRECT COSTS	137,977	0	0	137,977
Pledge Earmarking & Reporting Fees	3,853			3,853
Total PLEDGE SPECIFIC COSTS	3,853	0	0	3,853
TOTAL BUDGET	2,264,552	0	0	2,264,552
Available Resources				
Multilateral Contributions	756,901			756,901
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	756,901	0	0	756,901
NET EMERGENCY APPEAL NEEDS	1,507,651	0	0	1,507,651