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Revised Emergency Appeal Greece: Population Movement

 International Federation
of Red Cross and Red Crescent Societies

Revised Appeal n° MDRGR001	304,000 people to be assisted ¹	Appeal initially launched 2 September 2015
Glide n° OT-2015-000050-GRC	296,549 Swiss francs DREF allocated	Revision n° 2 issued 11 May 2016
	28,667,500 Swiss francs current Appeal budget (including ERU)	Appeal ends 31 March 2017
		Appeal extended 6 months (from September 2016)

This Revised Emergency Appeal seeks a total of some **28,667,500** Swiss francs, increased from 13,172,336 Swiss francs, to enable the IFRC to support the **Hellenic Red Cross (HRC)** to deliver assistance and support to some **304,000 people** (249,000 “transit” phase, 55,000 “stranded” phase) **until 31 March 2017**, with a focus on the following sectors: **relief items including provision of basic food and non-food items; basic health care including health promotion, first aid and psychosocial support; water, sanitation and hygiene, restoring family link services as well as building the response capacities of the National Society.** This revised budget includes the Emergency Response Unit (ERU) component valued at 2,108,579 Swiss francs. This revised Appeal extends the operation’s timeframe, announces an increase in activities and the number of volunteers. The planned response reflects the current situation and information available at this time of the evolving operation, and will be adjusted based on further developments and additional detailed assessments.

Details are available in the Emergency Plan of Action (EPoA) [<click here>](#)

The disaster and the Red Cross Red Crescent response to date

From January 2015 onwards: increasing numbers of people arriving to Greece

- 22 May 2015:** CHF 296,549 is released from the IFRC’s Disaster Relief Emergency Fund (DREF)
- By August 2015:** 200,000 migrants arrived in Greece by boat from Turkey.
- 2 September 2015:** Emergency Appeal launched for CHF 3.03 million for 45,000 beneficiaries
- From 26 August to September 2015:** IFRC Surge Capacity deployed - Field Assessment and Coordination Team (FACT) and IFRC Emergency Response Units (ERUs).
- 21 October 2015:** based on new assessments a Revised Emergency Appeal is launched for CHF 12.67 million for 200,000 beneficiaries
- On 7 December 2015:** Operations Update published with a revised budget increased to CHF 13,172,336 based on needs identified - mainly changes to IFRC staff structure for this operation and budget revisions for beneficiary communications.



Finnish Red Cross pediatric surgeon doing a check up on a baby. Cherso, Greece. Source: Finnish Red Cross

¹ This number is derived from the capacity of all sites with current HRC services + contingency 10 per cent + targeted host communities

On 20 January 2016: Operations Update no.2 published reporting on the implementation progress of activities, as well as to extend the timeframe of the Operation from April to September 2016.

March 2016: IFRC Surge Capacity deployed - Field Assessment and Coordination Team (FACT) and IFRC Emergency Response Units (ERUs), to support the rapidly changing emergency operation when the borders closed, stranding people in Greece.

11 May 2016: The Emergency Appeal is revised for a second time to reflect an increase in the budget to CHF 28,667,500 and a timeframe up to 31 March 2017, as a result in the changed situation of stranded migrants in Greece for an unknown amount of time.

The operational strategy

Proposed strategy

The current response of the Hellenic Red Cross is focused on upscaling the emergency needs of the migrants stranded in the country and who were in transit. The situation is changing and there is no indication how long the migrants will be in Greece and if they will be able to move. New assessments have been conducted by health and water and sanitation FACT teams and the Emergency Response Units (ERU) in Basic Health Care (BHC) and Mass Sanitation Module (MSM) were deployed. Continuous assessments and monitoring of the situation will be taking place to best adjust the operational capacities and resources to meet the needs of the affected people. At the same time, contingency plans are in the process of being developed.



A community engagement assessment in Idomeni. Source: IFRC

The operation will now focus on strengthening and scaling-up the key intervention areas where HRC is already playing an active role in providing assistance not only to the migrant population but to the host communities as well. This is achieved by absorbing some of HRC's current programming costs under this appeal, namely the operation costs of two primary health care centres in Athens and the Attica region (Ampelokipi and Aneliosia) which have been in operation for a long time.

The planned Cash Transfer Programming is now developed in order to assist 12,000 people, 20 per cent of which will be vulnerable groups of host communities. This will be used as an opportunity to develop the capacity of the HRC for future operations.





Progress to date and main constraints:

Greece is not only addressing this increasing flow of migrants, but is also confronted with a severe financial and economic crisis. In addition to the difficult situation in the country, the Hellenic Red Cross (Hellenic RC) has gone through a number of internal organisational challenges that mirror the overall situation in the country and that has required additional efforts from the National Society to address.

Despite these challenges, the National Society is laying tremendous efforts to deliver relevant services and programmes to the vulnerable population, thanks to its committed, long serving staff and volunteers.

Currently, the Hellenic Red Cross does not have a department specifically dedicated to migration or disaster management. Instead, assistance to migrants is provided by different sectors within the National Society, including nursing (health and care), the Samaritans (search and rescue and first aid), the social welfare division (shelter and relief) and tracing services (Restoring Family Links - RFL), while the overall coordination of the operations is currently being handled by the International Relations Department.

Overall, the **Hellenic Red Cross** has provided the following update as of 21 April 2016:

			
758,062 food and non-food items distributed (including hygiene items)	94,452 people assisted with basic health care and first aid services	71,146 hours of volunteer service	11,131 people assisted by RFL / tracing activities

Total distributions completed in Chios, Kos, Lesbos, Samos, Rhodes, Crete, Idomeni, Athens and Diavata up to 21 April 2016:

	All locations
Food services	138,978
Water bottles	233,999
Sleeping bags, mats, and blankets	42,055
Hygiene items	119,048
Clothing	19,484
Other NFIs (survival kits, backpacks, misc.)	204,498
TOTAL	758,062

Total services provided in Chios, Kos, Lesbos, Samos, Rhodes, Crete, Idomeni, Athens and Diavata up to 21 April 2016:

Service	All locations
Basic health care (incl. ERU and nursing)	52,739
First aid and rescue: # of ppl assisted	41,713
Hygiene promotion: # of ppl participating in HP sessions	19,396
WASH activities: # of people with access to chemical toilets and handwashing stations	1,654
PSS and counselling: # of ppl participating	37,944
Children's activities: # of children participating	19,166
RFL tracing activities: # of ppl assisted	8,474
RFL tracing activities (vulnerable populations): # of ppl assisted	2,657
Provision of information, guidance, or advocacy: # of people assisted	36,699
Provision of connectivity: # of ppl provided with wifi, mobile recharging, phone cards, or free calls	48,753
Hotline: # of calls received	2,967
Other, not captured elsewhere	6,489
Totals by location (approx. people reached)	278,651

Since the beginning of the crisis, the IFRC's global response tools have been coordinated and implemented in order to support the Hellenic Red Cross with the conduction of assessments and to respond to the immediate needs of the migrants. A first Field Assessment Coordination Team (FACT) was deployed to Greece between 29 August and 25 October 2015. Additionally, a first round of Basic Health Care (BHC) Emergency Response Units (ERU) was deployed between 16 and 29 September 2015. In 2016, the closing of the Balkan route created a new emergency and FACT

teams were deployed starting in March 2016 including Emergency Response Units in Basic Health Care. A total of 114 ERU and FACT staff has been deployed to support the National Society.

Since January 2016, the IFRC started setting up a more long-term structure and a Head of Country Office arrived early January 2016, in addition to longer term service and technical positions. To support the rapidly changing emergency operation when the border closed, a developing Head of Operations was deployed in Greece since the beginning of March 2016, to assist and support the National Society coordination of the emergency operation. A longer term Operations Manager position is being opened. Other positions are in place such as a Finance, PMER, Logistics, Field Coordinators and Health delegates. Additionally, Regional Disaster Response (RDRT) team members were deployed for assessments, logistics and relief from the Austrian Red Cross, Bulgarian Red Cross, German Red Cross and Red Cross of Serbia.

Health information gathering using mobile system Open Data Kit (ODK) has now been implemented in the eight locations where the HRC and IFRC are providing basic health care. The Spanish RC team leading this process has started working on the implementation of ODK system for relief distributions, community engagement and accountability (CEA), psychosocial support and first aid.

Main constraints:

- The change in the nature of the operation requires that it be continually revised in all sectors to match the reality that many migrants will remain in Greece for an indefinite period. The risk here is that the crisis will be forgotten.
- The Greek financial crisis combined with the migrant influx is actually exacerbating xenophobia and discrimination against migrants.
- Overall, coordination, information sharing and contingency planning remains the main challenge among the stakeholders involved.
- Lack of information from the government on overall plan and/or new sites makes planning challenging.
- Lack of adequate interpreters fluent in Arabic and especially Farsi.
- After 20 March under the EU-Turkey deal, some hot spots have been turned into “administrative detention centres”. The Movement will now need to reassess and redefine its role in meeting the needs of the migrants in those detention centres.

Needs assessment and beneficiary selection:

Assessments, conducted by the FACT team in March 2016 focused on existing areas of primary humanitarian concern where Hellenic RC has been working (Piraeus, Idomeni, Eliniko, Elionas, Diavata, Schisto) and looked at conditions in newly opened camps (Cherso, Nea Kavala, Ritzona and Masakala). The main needs identified were:

- Regular and predictable provision of basic health including health promotion and disease prevention;
- Need for PSS interventions;
- Need to increase hygiene promotion activities;
- Waste management;
- Community engagement: a core service through the HRC volunteers; and
- Restoring family links.

During May 2016, country wide relief and security assessments are taking place. The relief assessment is necessary due to the change in the nature of the operation and the need to reassess the needs of migrants who are no longer in transit and are likely to be in Greece for an undetermined amount of time. Similarly the security assessment will address concerns regarding the safety of staff and volunteers working in camp environments.

Relief assessment objectives: Conduct detailed relief/shelter needs identification in main operational sites in Greece in order to plan for the provision adequate, appropriate and timely support to refugees and migrants stranded in the country in accordance with humanitarian standards.

Security assessment objectives: Undertake a comprehensive country-wide risk assessment for each specific site IFRC/HRC is operating from and review and strengthen security management for the operation.

For more detailed needs by sector please see the complete Revised Emergency Plan of Action [here](#).

Within the framework of this operation, the following target groups will be prioritized to receive assistance.

- People arriving by boat or rescued from the sea in need of urgent assistance (food, water, RFL, information, etc.) and medical care;
- Migrants living in relocation camps and informal settlements
- People with special needs (unaccompanied minors, people living with disabilities, pregnant women, people with chronic diseases etc.) Women and children - especially unaccompanied children and women, are particularly vulnerable and can easily fall into the hands of the organized crime groups, including human traffickers, especially when undocumented.
- Additionally, given the economic crisis affecting Greece part of the CTP programme (20%) will include the host Greek population

Overall objective:

The immediate needs of the most vulnerable migrants in Samos, Chios, Kos, Lesvos, Athens (Piraeus, Ritsona, Eleonas, Schisto, Skaramagas), Northern Greece (Nea Kavala, Cherso, Oreokastro, Idomeni and Diavata) are provided with food and non-food items, health and care, water and sanitation and hygiene promotion, restoring family links (RFL) and communication engagement and accountability services (including a cash transfer programme). Since this revised Emergency Plan of Action timeframe has been extended up to January 2017, this plan of action will include winterisation items to be prepositioned for the next winter's needs.



Coordination and partnerships



The Red Cross Red Crescent Movement has been providing support to the Hellenic Red Cross (HRC) in the form of the deployment of RDRT members, FACT, emergency response units (ERUs) and different delegates with specific technical skills. The Red Cross National Societies who have contributed so far to the deployment of the required profiles includes the Austrian, Benelux, British, Bulgarian, Canadian, Finnish, French, German, Norwegian, Serbian, Spanish and Swiss Red Cross Societies.

The IFRC Regional Office for Europe convenes regular coordination events among Partner National Societies to share information on the situation and progress on the operation. The HRC has worked with the British Red Cross and the German Red Cross on a bilateral basis since the beginning of the operation. The HRC is currently working bilaterally with three Partner National Societies, namely, the Danish Red Cross, Hungarian Red Cross and Swiss Red Cross. In addition the Spanish Red Cross is still in-country to give technical support (doctor and two nurses) on Chios.


The IFRC and the HRC are actively involved in the coordination platforms being set up for partners that have ECHO funding alongside other organisations such as UNHCR, IRC, SCUK, Oxfam and Danish Refugee council. This body will also hold regular meetings with the Ministry of the Interior (First Identification and Reception Service.) An operational partnership meeting between Movement partners receiving ECHO funding takes place in Athens from the 11-12 May.


The ICRC coordinates its activities in Greece with the larger emergency response led by the Hellenic Red Cross and International Federation of Red Cross and Red Crescent Societies. The ICRC has been active in Greece since 2012, with support provided from its Europe Mission (Paris). In March 2016, ICRC opened a mission in Athens to facilitate a stronger ICRC support to Greek authorities and the Hellenic Red Cross. The ICRC has been supporting the HRC through Restoring Family Links (RFL) services, forensic and detention protection activities support to the Greek authorities.

The HRC has coordinated with authorities including the Hellenic Police, Coast Guard, First Reception Service (FRS), Asylum Service, Regional Asylum Offices and Units as well as the Government of Greece Coordination Mechanism and Ministry of Health.

Lastly, the HRC and the IFRC have coordinated with the Assessment Capacities Project (ACAPS) which is a consortium of three NGOs who supports the humanitarian community with assessments. On 16 March, the HRC hosted a planning workshop which was facilitated by ACAPS to discuss possible scenarios and resulting humanitarian impact of the migrant crisis. The HRC and IFRC representatives, together with other humanitarian actors participated in the discussions. A report has been shared and will be useful during contingency planning. ACAPS published its [analysis](#) on 23 March. The IFRC and HRC technical counterparts regularly attend technical working groups held in Athens (e.g. Health, WASH and CBA.)

Sectors of intervention

	<h3>Food and non-food items for relief distribution</h3>
<p>Outcome 1: The immediate food needs of the most vulnerable migrants are met</p>	
<p>Output 1.1: Migrants provided with food kits and water bottles in identified locations</p>	
<p>Activities planned:</p> <ul style="list-style-type: none"> • Procurement and distribution of food kits • Procurement and distribution of bottled water 0.5 lt. • Monitor and evaluate the distribution activities and provide reporting on distributions 	
<p>Outcome 2: Non-food items are provided to migrants in transit and stranded in Greece territory of Greece</p>	
<p>Output 2.1: Migrants receive essential non-food items such as baby kits, mid-thermal blankets, camping mats, sleeping bags, aluminium blankets, and duffle bags/back packs from the Hellenic Red Cross</p>	
<p>Activities planned:</p> <ul style="list-style-type: none"> • Procurement and transportation of the non-food items • Distribution of essential non-food items 	
<p>Output 2.2: Winterization stocks are prepositioned</p>	
<p>Activities planned:</p> <ul style="list-style-type: none"> • Winterization items are procured and prepositioned • Distribution of winterization items 	
<p>Outcome 3: Crisis affected households and host population are able to consume sufficient quantity and quality of food and have access to other essential basic needs without having to adopt harmful coping strategies.</p>	
<p>Output 3.1: Crisis affected households and vulnerable host population receive unconditional HRC cash transfer assistance for three months to meet essential basic needs</p>	
<p>Activities planned:</p> <ul style="list-style-type: none"> • Assessment (including market) • Coordination with INGOs and Greek Government especially in the Ministry of Labour and Social Welfare re: Social protection program (solidarity card). National Bank of Greece re: government policy and roles on external services, limits of cash transfer/withdrawals and their local services. • Identification of financial service providers • Risk assessment of Financial Service Providers with the support of logs/procurement/finance team. • Tendering process with the support of logs/procurement/finance team. • Finalized MOU & other documentations with selected FSP (Program, Finance & Logs) • Production of Voucher/ Cash Cards (Program/Logs/Procurement) • Recruitment of staff and volunteers • Training of staff/volunteers (CTP, ODK) • Site mobilization/orientation on CTP intervention and selection of beneficiaries (registration and verification) • Set up feedback mechanism (use existing HRC hotline if available) • Profiling/finalize beneficiaries list • Conduct baseline • Sensitization/Orientation and or training of beneficiaries on the cash transfer assistance/services/redemption etc. including information on CTP scheme • Distribution of voucher and/or cash cards • Conduct exit interviews • Conduct post distribution monitoring (PDM) • Monitoring, evaluation and reporting 	

	<h3>Health</h3>
<p>Outcome 1: The immediate risks to the health of moving population are reduced through provision of basic health care, first aid and referrals to external health services</p>	
<p>Output 1.1: Target population is provided with rapid management of injuries</p>	
<p>Activities planned:</p> <ul style="list-style-type: none"> • Mobilize the HRC first aid teams 	

<ul style="list-style-type: none"> • HRC Samaritans, nurses and volunteers carry out rescue and first aid activities • Procure and distribute the first aid kits • Continue with deployed two basic health care ERUs
Output 1.2: Target population is provided with Basic Health Care services in established facilities
<p>Activities planned:</p> <ul style="list-style-type: none"> • Continue basic health services in HRC established health clinics • Establish the referral mechanism for patients that cannot be managed at the basic health care level • Provide antenatal care to pregnant women • Provide nutritional status check-up for children <5 • Procure and distribute the medicines and medical kits to all health clinics as needed
Output 1.3: Disease prevention and health promotion is provided in accommodation facilities
<p>Activities planned:</p> <ul style="list-style-type: none"> • Collect the health data through the ODK information system and follow up the health trends for early detection of infectious diseases and outbreaks • Prepare and distribute the health education material including breastfeeding in Arabic and Farsi • Mobilize the migrants for vaccination following the Government request and guidelines • Carry out the vaccination campaign in cooperation with the MoH and coordination with other agencies • Prepare and regularly update a contingency plan of activities
Outcome 2: Migrants and HRC staff and volunteers in the operation have access to PSS
Output 2.1: Migrants are provided with requested information and guidance, and Psychological First Aid (PFA)
<p>Activities planned:</p> <ul style="list-style-type: none"> • Conducts the PSS training and refresher for PSS officers and volunteers • Carry out on-the-job training and coaching of PSS officers and volunteers • PSS officers provide PSS/PFA services to the migrants together with volunteers • Provide basic first aid training for migrants • Develop key messages, methodologies and material for PSS
Output 2.2 Child Friendly Spaces are provided for children
<p>Activities planned:</p> <ul style="list-style-type: none"> • Establish new Child friendly spaces (CFS) as needed (8) • Carry out in and outdoor games and recreational activities in CFS • Procure and replenish the material for CFS
Output 2.3 HRC staff and volunteers receive PSS sessions
<p>Activities planned:</p> <ul style="list-style-type: none"> • Provide PSS support to the HRC staff and volunteers engaged in the operation • Provide basic first aid training for migrants
Output 2.4 The migrants participate in meaningful activities in camps
<p>Activities planned:</p> <ul style="list-style-type: none"> • Provide basic first aid training for migrants
Outcome 3: The Hellenic Red Cross has improved capacities to respond the health needs in emergencies and crisis
Output 3.1 Hellenic Red Cross volunteers have capacity to carry out health the care activities
<p>Activities planned:</p> <ul style="list-style-type: none"> • Mobilize volunteers • Conduct fast track training for volunteers • Train volunteers on PFA and CFS
Output 3.2 Hellenic Red Cross has a capacity in planning, monitoring and evaluation, and reporting
<p>Activities planned:</p> <ul style="list-style-type: none"> • Involve the HRC HQ staff, field coordinators and heads of respective divisions in monitoring • HRC staff prepares the reports (daily, weekly, and etc.) • HRC staff involved in ODK training



Water, sanitation and hygiene

Outcome 1: Immediate reduction in risk of waterborne and water related diseases in targeted camps and improvement of the hygiene situation of the population

Output 1.1: Continuous assessment of water, sanitation, and hygiene situation is carried out.

Activities planned:

- Assessment of the existing situation
- Sharing and discussion on assessment results with all stakeholders
- Adaptation of all WASH related issues according to assessment results and in coordination with all stakeholders
- Adaptation of HP approach according to assessment results and hardware adapted

Output 1.2: Adequate sanitation which meets Sphere standards in terms of quantity and quality is provided to target population.

Activities planned:

- All stakeholders of the camp are brought together by HP personnel
- Baseline survey carried out
- Latrine facilities improvement
- Shower facilities improvement
- Laundry facilities constructed
- Environmental management activity carried out (solid waste, drainage and vector control)

Output 1.3 Hygiene promotion activities which meet Sphere standards provided to target population.

Activities planned:

- HP activities around sanitation (Toilets, showers, hand washing station) and use of facilities provided
- HP activities around environmental sanitation campaign
- HP around MHM taking in consideration different culture of beneficiary groups
- Creation of IE material for the different activities taking in consideration different culture of beneficiary groups
- Preparation of HP interventions using Red Noses Clown Doctors methodology
- HP interventions in cooperation with Red Noses Clown Doctors

Output 1.4 All women and girls of menstruating age are provided with the necessary privacy and appropriate material for Menstrual Hygiene Management

Activities planned:

- Ensure that proper facilities are provided with respect to privacy and hygiene
- Distribution of MHM items according to needs assessment
- HP around MHM taking in consideration different culture of beneficiary groups

Output 1.5 Hygiene-related goods (NFIs) which meet Sphere standards are provided to the target population

Activities planned:

- Distribution of hygiene items according to needs assessment
- Distribution of MHM items according to needs assessment
- Distribution of material for environmental sanitation activities
- Distribution of hygiene material aligned with Red Noses Clown Doctors interventions

Output 1.6 HP training of trainers conducted according to RC standard and HP messages passed to National Society HP volunteers

Activities planned:

- Conduct ToT HP
- HP ToT conduct HP training in their respective branches
- Hand washing stations constructed
- Preparation of ToT material to be used in respective branches



Restoring Family Links (RFL)

Outcome 1: Families are kept united and family links are restored wherever people are separated from, or are without news of, their families

Output 1.1: Families and vulnerable groups (UAM) have access to RFL services

Activities planned:

- Prepositioning of RFL equipment and services in most affected areas of entry as well as migrant camps (including detention camps).
- Identification of families in need of RFL and UAM tracing requests registered
- Tracing requests monitored.

Output 1.2 People in affected areas and relatives outside these areas have access to appropriate means of communication to re-establish and maintain contact with loved ones
Activities planned: <ul style="list-style-type: none"> • Providing free telephone calls for new arrivals • Distribution of prepaid cards • Mobile charging stations and wi-fi services provided
Output 1.3 Prevention of secondary separation
Activities planned: <ul style="list-style-type: none"> • Advocacy of RFL services to authorities and interlocutors • Dissemination of RFL services to migrants



Community engagement and accountability (CEA) with migrants and host communities

Outcome 1: Migrants take informed decisions about their safety, health and well-being.
Output 1.1: Red Cross provides relevant, timely and reliable information connected to the main information needs of migrants and host communities
Activities planned: <ul style="list-style-type: none"> • CEA initial assessment at main transit and reception sites • Prepare FAQ and response guides for Hellenic Red Cross staff and volunteers and for other organisations working with migrant and refugees in Greece. Regular updating of the guide. • Expand the services of the national hotline operated by the Hellenic RC. • Production of audio recorded information programs (Red Cross Red Crescent Walkie-Talkie information programs) to be played at transit and reception centres. • Production of posters and other graphic material to provide information to migrants, refugees, host communities, staff and volunteers in transit and reception sites • Set up mobile phones charging stations and Wi-Fi spots at transit and reception sites, paying special attention that women are provided with safe areas where they can charge their phones (exclusive women phone charging stations, charging facilities in women dormitories, Child and Mothers Friendly spaces, etc.)
Outcome 2: Implementation of Red Cross programming is improved by taking into account migrant opinions and feedback
Output 2.1: Migrants are engaged in two-way communication, incorporating migrants' opinions and needs in the definition and implementation of Red Cross programs.
Activities planned: <ul style="list-style-type: none"> • Conduct periodic surveys and FGD among migrant population to know their opinions, needs and suggestions regarding the services that Hellenic RC and other agencies provide. • Set up suggestion boxes and information boards at transit and reception sites. • Set up a data base to compile and analyse feedback collected (from hotline, surveys and FGD, information kiosks, Hellenic RC staff and volunteers, and from suggestion boxes at reception sites) Set up a data base to compile and analyse feedback collected (from hotline, surveys and FGD, information kiosks, Hellenic RC staff and volunteers, and from suggestion boxes at reception sites) • Setting-up of reception site committees participated by refugee/migrant population in those sites where migrant communities stay for longer periods of time in order to participate in consultations and decision making meetings to improve quality and efficiency of services provided.
Output 2.2: CEA is integrated in all the programs as a transversal cutting approach
Activities planned: <ul style="list-style-type: none"> • Identification and training of Focal CEA persons at sector (Basic Health, WASH, Relief Distribution, PSS, Cash Transfer Program, etc.) and geographic level (Hellenic RC branches) • Define Standard Operational Procedures, methodologies and guidelines to develop CEA as a cross-cutting approach to all programs • Preparation of training modules on CEA • Provision of training and capacity development support to Red Cross and other relevant stakeholders' staff and volunteers
Outcome 3: Negative attitudes against refugees and migrants are reduced and host communities facilitate their social inclusion
Output 3.1: Two-way communication with host communities are facilitated and sensitization messages disseminated to the host communities
Activities planned:

- Production of communication material to sensitise to host communities about the situation of migrants and refugees.
- Promotion of the work that Hellenic Red Cross conducts with vulnerable persons within the host communities to avoid potential perceptions that host communities are negatively discriminated in relation to migrant communities.

Output 3.2. Promotion inclusion activities with migrants and host population

Activities planned:

- Community forums and social intercultural encounters attended by host communities with the participation of migrant and refugee representatives.
- School based activities in host communities to facilitate integration of migrant children and young people.
- Promotion of an active engagement of migrant communities residing in reception sites in the design, implementation and evaluation of RC program activities



Quality programming

Outcome 1: Effective response to the operation is ensured

Output 1.1: Ongoing operation is informed by continuous and detailed assessment and analysis is conducted to identify needs and gaps and select beneficiaries for rendering relief services; plan is revised accordingly

Activities planned:

- Ongoing assessments - focus group discussions (FGDs), FACT, Sectoral
- Revision of operation plans and/or relief items as a result of assessments
- On-the-job-training on PMER on national and key branch level
- Mobilization of volunteers for the implementation of activities

Output 1.2: The management of the operation is informed by a comprehensive monitoring and evaluation system

Activities planned:

- Conducting a Lessons Learned workshop and final evaluation on national level
- Monitoring visits by Hellenic Red Cross and IFRC (Europe regional team and Greece team)
- Evaluations (RTE/mid-evaluation/final evaluation)
- Collaboration with IM in regional office on improving data collection system



Programme support services

Based on the demand for the technical and coordination support required to deliver the Revised Emergency Plan of Action (EPOA), the following support functions will be put in place to guarantee an effective and efficient technical coordination by the Hellenic Red Cross: human resources, logistics and supply chain services; information technology support (IT); communications; security; planning, monitoring, evaluation, and reporting (PMER); and administration and finance. For more details please see the [Revised Emergency Plan of Action](#).



Budget

The overall budget of this Revised Appeal has been adjusted from CHF 13,172,336 to CHF 28,667,500 following the continuous assessment of the needs.

This Revised Appeal and its overall budget of CHF 28,667,500 aim to be a framework for action for Red Cross and Red Crescent Movement partners. The overall budget also includes an Emergency Response Unit (ERU) bi-lateral component valued at 2,108,579 Swiss francs.

Out of the overall CHF 28.66 million budget (total EA budget including bilateral contributions), the IFRC Secretariat is setting a multilateral response budget in the amount of CHF 26,558,921.

See attached IFRC Secretariat budget for details.

Garry Conille
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Reference documents



Click here for:

- [Previous Appeals and updates](#)
- [Revised Emergency Plan of Action \(EPoA\)](#)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

REVISED EMERGENCY APPEAL

11/05/2016

MDRGR001 Greece : Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	27,946	0		27,946
Shelter - Transitional		0		0
Construction - Housing		0		0
Construction - Facilities	1,078	0		1,078
Construction - Materials		0		0
Clothing & Textiles	1,929,113	0		1,929,113
Food	4,017,377	0		4,017,377
Seeds & Plants		0		0
Water, Sanitation & Hygiene	2,840,654	0		2,840,654
Medical & First Aid	495,511	0		495,511
Teaching Materials		0		0
Utensils & Tools	710	0		710
Other Supplies & Services	1,824,797	0		1,824,797
Emergency Response Units		0	2,108,579	2,108,579
Cash Disbursements	2,373,349	0		2,373,349
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	13,510,535	0	2,108,579	15,619,114
Land & Buildings		0		0
Vehicles		0		0
Computer & Telecom Equipment	114,939	0		114,939
Office/Household Furniture & Equipment	744	0		744
Other Machinery & Equipment	1,633	0		1,633
Total LAND, VEHICLES AND EQUIPMENT	117,316	0	0	117,316
Storage, Warehousing	307,588			307,588
Distribution & Monitoring	515,735			515,735
Transport & Vehicle Costs	285,613			285,613
Logistics Services	398,539			398,539
Total LOGISTICS, TRANSPORT AND STORAGE	1,507,475	0	0	1,507,475
International Staff	3,653,743			3,653,743
National Staff	167,527			167,527
National Society Staff	3,560,303			3,560,303
Volunteers	586,319			586,319
Total PERSONNEL	7,967,892	0	0	7,967,892
Consultants	128,054			128,054
Professional Fees	95,759			95,759
Total CONSULTANTS & PROFESSIONAL FEES	223,813	0	0	223,813
Workshops & Training	380,159			380,159
Total WORKSHOP & TRAINING	380,159	0	0	380,159
Travel	386,618			386,618
Information & Public Relations	352,125			352,125
Office Costs	266,750			266,750
Communications	118,986			118,986
Financial Charges	56,972			56,972
Other General Expenses	2,293			2,293
Shared Office and Services Costs	2,674			2,674
Total GENERAL EXPENDITURES	1,186,417	0	0	1,186,417
Partner National Societies	32			32
Other Partners (NGOs, UN, other)				0
Total TRANSFER TO PARTNERS	32	0	0	32
Programme and Services Support Recovery	1,618,086	0		1,618,086
Total INDIRECT COSTS	1,618,086	0	0	1,618,086
Pledge Earmarking & Reporting Fees	47,197	0		47,197
Total PLEDGE SPECIFIC COSTS	47,197	0	0	47,197
TOTAL BUDGET	26,558,921	0	2,108,579	28,667,500
Available Resources				
Multilateral Contributions	26,559,253			26,559,253
Bilateral Contributions			2,108,579	2,108,579
TOTAL AVAILABLE RESOURCES	26,559,253	0	2,108,579	28,667,832
NET EMERGENCY APPEAL NEEDS	-332	0	0	-332