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DREF operation update

India: Floods

 International Federation
of Red Cross and Red Crescent Societies

DREF / Emergency appeal: [MDRIN017](#)

EPoA update n° 1

Timeframe covered by this update: 1 to 15 August 2016

Operation start date: 1 August 2016

Operation timeframe: 3 months
Operation end date: 31 October 2016

Overall operation budget: CHF 235,036

DREF amount initially allocated: CHF 235,036

N° of people being assisted: 5,000 families (25,000 people)

Red Cross Red Crescent Movement partners currently actively involved in the operation:

At the time of launching this DREF operation, the International Federation of Red Cross and Red Crescent Societies (IFRC) has been actively supporting the Indian Red Cross Society (IRCS). IRCS is maintaining close coordination with other Movement partners with in-country presence – the International Committee of the Red Cross (ICRC) and Belgium Red Cross - Flanders.

Other partner organizations actively involved in the operation: Government of Assam, National Disaster Response Force, State Disaster Response Force, army, volunteers and other NGOs / civil society organizations such as Oxfam, Christian Aid, Caritas India, CASA, Islamic Relief India, Save the Children, EFICOR, CARE India, EHA and World Vision India.

Summary

The monsoon rains progressed most of parts of India since July 2016, with some parts of India mainly Assam, Bihar, West Bengal, Maharashtra, Uttara Pradesh and Uttarakhand received excessive rainfall. Some 1.7 million people were affected due to monsoon rainfall in 2016 – Assam and Bihar have been severely affected. Assam State Disaster Management Authority (ASDMA) with support and coordination of National Disaster Response Force (NDRF), State Disaster Response Force (SDRF), army and civil administrations, evacuated people affected by floods to safer locations, established camps for relief distributions, provided food and non-food items to the affected people.

Indian Red Cross Society (IRCS) has activated its First Medical Responders (FMR)¹, trained to respond to such situations all across the affected areas. During the first two weeks of the floods, it was difficult to reach the affected people due to standing flood waters. They coordinated with NDRF, SDRF and the army in relief and rescue operations. FMR volunteers provided first aid to the affected people.

IRCS national headquarters (NHQ), responding to the request from the state branches immediately released 500 family packs² and requested IFRC for additional support through disaster relief emergency fund (DREF) to support 5,000 families affected by floods in Assam.

The IFRC, on behalf of the IRCS, would like to thank all partners for their generous contribution to the replenishment of this DREF.

¹ First medical responders (FMRs) are trained community volunteers focused on disaster preparedness and relief and mobilised during disasters to support their local communities while waiting for assistance from the government. The FMRs are trained by FMR instructors of the state branch who are supported by the master trainers of FMR.

² A family pack consists of 1 bed sheet, 1 cotton blanket, 1 sari (female clothing), 1 dhoti (male clothing), 1 towel, 1 plastic bucket, 1 kitchen set, 1 tarpaulin and 1 mosquito net.

Most of the activities planned under this DREF response operations are on track of delivery within operational timeframe.

Summary of major revisions made to emergency plan of action:

- IRCS deployed three water purification units instead of five from their regional warehouse located at Bahadurgarh. This has been revised taking into consideration the flood situations in other states of India and avoid shortage of water purification units for other states, if required. The budget line for transportation of WPU's has been revised as well based on actual purchase order issued. Now the revised budget line for transportation is CHF 1,110 (CHF 370 per unit).
- Although, the overall budget for this operation remained unchanged however minor adjustments have been made in budget lines based on priorities identified by IRCS, operational realities on the ground and cost of items to be procured locally. Costs of the locally procured items (*dhoti*, *saree*, towel, cotton blanket and bedsheet) have been revised to match the selected bids during local committee of contract (CoC). The detailed explanations per budgeted items is being provided in the budget section of this report.

A. Situation analysis

Description of the disaster



Flood situation in one of the affected district in Assam, (Photo: IRCS)

At the time of drafting the operations update, Inter Agency Group led by Sphere India, has published an assessment report. This update incorporates additional information from this assessment report, which includes updated information on damage and needs assessment.

Assam has witnessed flood with the incessant rain from the end of June that continued till July with heavy pouring in the adjoining mountainous areas like Arunachal Pradesh, including neighbouring countries like Bhutan and Tibet. The water intake capacity of river beds of Brahmaputra and its tributaries are saturated due to high precipitation and resulted into water being overflowing into habitations.

In July, Assam has faced with an emergency situation with 22 districts affected by floods. According to the ASDMA's flood reports, around 1.9 million people are said to be affected due to breach in embankments and overflow of river waters damaging and inundating habitations and agricultural fields across 3,306 villages.

Districts with highest numbers of population and villages affected are tabulated below:

Districts with highest numbers of population and villages affected		
Districts	Number of villages	Number of affected population
Dhemaji	299	150,703
Lakhimpur	146	100,669
Golaghat	114	150,326
Jorhat	228	167,760
Darrang	133	185,527
Morigaon	322	254,545
Bongaigaon	175	164,634
Kokrajhar	49	54,026
Barpeta	406	364,817
Sibsagar	93	46,796

There were also many affected people who cannot leave their houses and assets (especially livestock) resided in embankments and high grounds with temporary shelters. The month long flood status data of ASDMA shows there were as many as 95 embankment breaches of different scale with seepage, leakage, erosion etc. in 19 districts. Roads and bridges throughout the states have been very badly affected with many locations inundated and could be connected only by boats. Detailed information on the impact of disaster in Assam can be found in the table below.

Impact of disaster in Assam	
Worst Affected Districts	Upper Assam with Dibrugarh, Sivasagar, Jorhat, Golaghat district; North Bank with Dhemaji, Lakhimpur and Biswanath districts; Lower Assam with Barpeta, Bongaigaon and Dhubri districts; and BTAD with Kokrajhar and Chirang districts.
Number of people confirmed dead	27
Number of affected people	1.8 million
Number of affected villages	2,964
Number of relief camps established	622
Number of people sheltered in relief camps	4.90 million
Number of relief distribution centres established	186
Number of damaged or destroyed houses	2,300 fully washed away and 16,976 partially damaged in 15 districts
Number of livestock washed away in floods	18
Type of relief items distributed	Food items: Rice, lentils, cooking oil and baby food Non-food items: Tarpaulins, cattle feed, bleaching powder and candles
Other Damages	Damage to infrastructure, roads, embankments, bridges, etc.
Crop area affected	215,915 hectares

Summary of current response

Overview of host National Society

Indian Red Cross Society released 500 family packs from their existing stocks to support flood affected families. Some 180 FMR members and volunteers have been deployed to support the local administration, NDRF, SDRF and other agencies involved in the operation. IFRC on behalf of IRCS launched the DREF to support 5,000 families with family packs, deployment of WPU, deployment of response teams such as RDRT, NDRT, NDWRT, open data kit (ODK) members. As per plan, two regional disaster response team (RDRT) and NDWRT members (one each) been deployed in the field. Additionally, four members (NDRT-1, ODK-2 and 1 IFRC surge support) will be deployed soon.

IRCS has dispatched 3,500 family packs from its regional warehouses and the same will be packed and distributed during the next two weeks.

WPUs have been sent and the teams have assessed and identified locations in Jorhat and Morigaon districts.

Beneficiaries registration process is in ongoing using ODK and MegaV. As this is the first operation experience for IRCS using ODK and Mega V, state branch is being encouraged to use it as much as possible while RDRT member is working on the technical arrangements to operationalizing the same.

Assam branch is coordinating with local government authorities to identify beneficiaries and finalize their registration process.



Aqua plus 700 water purification unit tested at Noonmati warehouse, Assam before it's being deployed to operational area, (Photo: IRCS)

Overview of Red Cross and Red Crescent Movement in country

In addition to the IFRC, in-country Movement partners include ICRC, and Belgium Red Cross - Flanders. The IFRC country-cluster support team (CCST) based at Delhi, provided technical support to the IRCS for the preparation of an emergency plan of action (EPoA) and mobilisation of financial resources for the response operations under the DREF. CCST Delhi office has initiated procurement of relief items locally and also through RLU. A team comprising of NDRT member and ICRC delegate and local staffs at Assam state branch conducted an assessment of the situation. IFRC will deploy one staff in the field to support the IRCS branch.

Overview of non-RCRC actors in country

The Government of India and affected state governments are leading the response to floods across the state. Other non-RCRC stakeholders such as Sphere India and other NGOs and INGO's such as Oxfam, Christian Aid, Caritas India, CASA, Islamic Relief India, Save the Children, EFICOR, CARE India, EHA and World Vision India are also working in response interventions.

Needs analysis and scenario planning

Floods have displaced thousands of people whose houses have been flooded. Although, many of the shelter camps are now closed and people moved back to their original habitation, however the Red Cross assessment team members have visited the worst and affected and vulnerable areas where still thousands of people sheltered along the embankments and are in need of support.

Some of the major findings from the Inter Agency Group assessment report include:

- Need for shelter, safe drinking water facilities, sanitation and hygiene facilities.
- inadequacy of food supply by the district administration.
- Psychosocial support for women, children, elderly, pregnant and nursing mothers, people with disabilities and single women.
- Restoration of routine activities for school going children, ensure proper support and/or referral mechanisms are in place at the community level to address protection concerns and strengthening of village level protection mechanism and threats to family identity due to loss of legal documents.
- It was observed that the affected people were taking shelters in school buildings, embankments, raised platforms and roadsides. Some people were also taking shelter in sub-centres, market sheds, temples or in their relatives' houses. Shelter and requirements of tarpaulins has come as one of the major necessities in the flood affected areas.
- There is also a serious need to advocate for livelihood opportunities to the affected communities through provision of loans from banks and other livelihood opportunities from NGOs and civil society partners.



Assessment team visited to Bhuragaon revenue circle and interacting with affected people during a transect walk, (Photo: IRCS)

Risk Assessment

Flood waters have delayed dispatch of relief materials. Materials have to be dispatched from different regional warehouses of Indian Red Cross Society across different parts of the country (Arakkonam in southern part of India, Vikhroli in the western part of India, Bahadurgarh in northern part of India). Some of the affected areas have security concerns and local branch staffs and volunteers are supporting the assessments, distribution of relief items.

B. Operational strategy and plan

Overall objective

The overall objective is to ensure that the immediate needs of the 5,000 flood-affected families are met through provision of emergency relief items and safe drinking water over a 3-month period.

Proposed strategy

IRCS will utilise the widespread presence of its staff and volunteers including FMR across the affected areas. They have been actively engaged in disaster response activities, since the heavy rain has started. The operation is relief focused, providing the affected population and especially those who are displaced with essential household items and drinking water supply. A total of 5,000 families in the worst affected districts of Assam (identified through initial IRCS field assessments) will be supported through the DREF operation.

The DREF operation will focus on the following areas:

- Distribution of family packs to 5,000 affected families;
- Replenishment of 5,000 family packs³.
- Safe drinking water supply to the affected families through the deployment of 5 water purification units.
- Deployment of RDRT to support the installation and functioning of the water purification units
- Hygiene promotion activities.
- Post disaster needs assessment using ODK.

The national headquarters of IRCS has released an initial consignment of family packs from its prepositioned stocks (in different numbers – exact statistics awaited) from their warehouses located in north and north-east states. The DREF operation will allow the IRCS to scale up the number of people to be supported, and will also allow IRCS to replenish the relief items distributed by the respective state branches so far. It has been decided by IRCS that approximately 5,000 most vulnerable and affected families spread across the affected districts in Assam will be supported in the response operation.

To provide drinking water to the affected people, IRCS dispatched three WPUs from their regional warehouse located at Bahadurgarh. DREF will cover the transportation, installation and water supply cost for these units and its operationalisation by NDWRT or RDRT members supported by local volunteers of IRCS. Major concerns regarding the operations have been addressed as follows:

- **Has further assessment been carried out?**

Yes. A team comprising state branch staff and volunteers, NDRT member and a delegate from ICRC participated in the assessment.

- **Provide information on any consultation with beneficiaries, including what feedback mechanisms are being put in place.**

As of today, Assam branch has identified 3,500 beneficiaries in 6 districts. Volunteers, NDRT and NDWRT members are working on obtaining the beneficiary list in consultations with the district administration.

- **How are the National Society including beneficiary participation, building on local capacities and knowledge?**

The state branch has been actively engaged in the operations supporting the beneficiary selection process, relief management and coordination with local authorities. Water supply through the units deployed is a technical activity. It requires technical knowledge in the operation of the unit. Local branch volunteers and staffs have been trained so that when the NDWRT members withdraw from the operations, the water purification units can continue supplying water with monitoring and technical support continued by the locally trained volunteers.

- **Have specific needs been taken into consideration in relation to gender, ethnicity, age, disability, people living with HIV/AIDS, or other factors that may increase vulnerability?**

Yes. Beneficiary selection process considers all the above factors into consideration during the process. It will be ensured by the volunteers and the teams that the above mentioned category people are not neglected or missed out during the selection process.

- **How have Sphere standards been considered and respected in the plan?**

Yes. All relief items being provided to the flood victims meet Sphere standards.

³ IRCS has some tarpaulins in stock it might distribute for needed families.

Operational support services

Human resources

No new paid staff were engaged for this operation, implementation has been supported by volunteers and staff members existing in both IRCS and IFRC CCST Delhi. The deployment of FMR, NDRT, NDWRT, ODK and RDRT members' expenses are covered in the operational budget.

Assam branch has identified 180 volunteers to be insured, primarily those involved directly in the relief response operations. The process to insure these volunteers has been delayed, as the list received with missing fields such as father's name and mobile number, which are mandatory to facilitate for insurance. Although delayed, the state branch is encouraged to send the details and it is expected that the insurance process will be completed by the end of next week.

Logistics and supply chain

Logistics support has been provided following IFRC procedures to source and procure relief items needed, and to ensure the efficient and timely delivery of these items for the success of the operation. Non-food relief items that are being dispatched from pre-positioned stocks will be replenished following IFRC procurement procedures. The transportation and distribution has been coordinated and managed by the NS following IFRC standard procedures. Cost of transportation and distribution activities will be covered by this DREF.

IFRC CCST Delhi is providing logistical support to IRCS in local procurement of relief supplies and technical advice for the same. To ensure transparency and accountability in the process of replenishment of relief stocks and to ensure capacity building of IRCS in the procurement processes, one IRCS member has been requested to be part of the procurement committee as an observer. The Asia Pacific regional logistics unit (RLU) has been providing additional logistics support to CCST Delhi and IRCS to purchase the replenishment of kitchen sets part of the family packs. The procurement is in progress and at the time of drafting this update, technical approvals from the APRO RLU is being processed for the items to be procured locally. Purchase orders are expected to be placed upon approval and relief items are expected to be delivered within the month of September 2016.

Information technologies (IT)

Cost of communication for NDRT, NDWRT, ODK and RDRT members are covered under the operations budget.

Communications

IFRC is supporting on the promotion of IRCS operations through media such as twitter. At the time of drafting this update, action photographs are being obtained from the state branch to tweet and also use them for IRCS website, and also to prepare a web stories.

Security

Some of the districts in Assam have local security concerns. Staff movements have been cautiously done where such a threat is reported. IFRC security focal point continues to monitor the security situation. Any security concerns will be handled with local authorities as per the existing security framework.

Planning, monitoring, evaluation, & reporting (PMER)

IRCS will oversee all operational, implementation, monitoring and evaluation, and reporting aspects of the present operation in the flood affected area through its countrywide network of branches and volunteers. IFRC, through its office in Delhi will provide technical support in programme management to ensure the operation objectives are met.

Operation updates will be issued to provide necessary information in relation to the progress of the operation, changes in the situation during the reporting period, specific issues/problems, constraints or unmet needs. A final report on the operation will be made available three months after the end of the operation. An after action review is also planned at the end of this operation.

Administration and Finance

Operational expenses such as volunteer per diem, accommodation, transportation, communication and coordination activities are factored in. Procurement of family pack items shall follow IFRC procedures. IRCS NHQ will provide finance and administration support to the operation, with support from the finance team of the CCST Delhi.

C. Detailed Operational Plan

Water, sanitation, and hygiene promotion

Need analysis: Joint rapid needs assessments lead by the Inter Agency Group of Assam and also the Red Cross team identified drinking water as one of the needs. In addition, disinfectant (bleaching powder) chlorination, and hygiene promotion have been identified as priority needs for the affected community.

Population to be assisted: Up to 5,000 families (25,000 people) will be targeted with provision of safe drinking water through deployment of 5 water purification units.

Water, sanitation, and hygiene promotion			
Outcome 1: The risks of water and sanitation related diseases are reduced	Outputs		% of achievement
		Output 1.1 Daily access to safe water which meets Sphere standards is provided to target population.	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Deploy 5 water purification units	x		60%
Printing and distribution of hygiene promotion materials		x	0%
Mobilise trained staffs (NDRT, NDWRT, RDRT) and FMR volunteers for safe water handling and support hygiene promotion	x		100%
Conduct hygiene promotion through awareness raising activities		x	0%
Progress towards outcomes			
<ul style="list-style-type: none"> It has been revised to send three WPUs and all of them were sent to the operational areas. All three units have been tested and one of them is being deployed in Jorhat district and the second one will be deployed in Morigaon district. The third one will be operationalized based on the operational needs. An NDWRT member deployed who is also the team leader for this operation is building capacities of the branch in managing and monitoring water supply on a daily basis. Translation of materials of hygiene promotion in local language is in progress and the materials will be printed and used during the hygiene promotion activities. NDWRT-1, NDRT - 1, ODK - 2 and RDRT - 1 members were deployed so far and additional surge will be deployed based on the operational needs. Hygiene promotion and awareness activities will be aligned with water supply and printing of hygiene promotion materials. The materials translation is being finalised before it is being printed out. 			

Shelter and settlements

Need analysis: Joint rapid needs assessments lead by the Inter Agency Group of Assam and also the Red Cross team identified shelter as a major priority due to high amounts of affected people and displaced populations. IRCS is able to cover part of the needs with its current stocks of family packs to meet the NFI needs.

Population to be assisted: Up to 5,000 families (25,000 people) will be targeted with provision of family packs⁴.

Shelter and settlements			
Outcome 1: Immediate shelter and essential household item needs of the affected population are addressed.	Outputs		% of achievement
		Output 1.1 Emergency shelter materials and essential household items provided to the target families.	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Procurement of non-food relief items adequate to meet the needs of 5,000 families	x		30%
Replenish non-food items in the warehouses		x	0%
Progress towards outcomes			
<ul style="list-style-type: none"> Procurement of 5,000 family pack items is being processed. For all items except for kitchen sets, bid analysis was shared with regional logistics unit for technical approval to place purchase orders. Kitchen sets are being procured through the global framework agreement through RLU. Procurement of non-food relief items adequate to meet the needs of 5,000 families. 			

⁴ Family pack consists of 1 bed sheet, 1 cotton blanket, 1 sari (female clothing), 1 dhoti (male clothing), 1 towel, 1 plastic bucket and 1 kitchen set.

Programming / Areas Common to all Sectors

Programming / areas common to all sectors			
Outcome 1: Continuous assessment and analysis is used to inform the design and implementation of the operation.	Outputs		% of achievement
	Output 1.1 Participation in assessments and continuous collection of information from local units.		60%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct rapid field assessments	x		100%
Identify needs and response strategies	x		100%
Mobilise volunteers in the respective district branches	x		100%
Carry out relief distribution to the target beneficiaries		x	0%
Monitor the response interventions	x		10%
After action review		x	0%
Progress towards outcomes			
<ul style="list-style-type: none"> A team comprising IRCS and ICRC conducted an assessment of the situation and identified the needs. Reports of Inter Agency Group and reports from ASDMA have been taken into consideration during assessment process. However, ODK could not be used due to technical limitations – the forms for conducting assessments were not fully prepared for using ODK. However, MegaV will be used during relief distributions. FMR volunteers have been mobilised for beneficiary selection, RDRT member deployed to fill the ODK technical gaps, operationalize MegaV and support state branch in other activities; NDWRT members deployed to operationalise water purification unit; NDRT and ODK members deployed to coordinate and carry out relief distributions. As of reporting period, Assam branch has identified 3,500 beneficiaries in 6 districts. The actual distribution of family packs will commence within the next two weeks. Volunteers, NDRT and NDWRT members are working on finalizing beneficiary list in consultation with the district administration. The remaining 1,500 beneficiaries will also be identified in the coming weeks. ODK and MegaV are being used for the registration of beneficiaries. Monitoring of the activities is in progress in coordination with NHQ, NDWRT and NDRT deployed members. After action review will be organised during the final stages of the operation. IFRC surge will be deployed to provide operational support. The after action will be carried out September 2016. IFRC is also encouraging IRCS to conduct beneficiary satisfaction survey. Recently, ODK was piloted and the same will be utilised for conducting beneficiary satisfaction survey. 			

D. Budget

The overall budget for this operation remained unchanged however minor adjustments have been made in budget lines based on priorities identified by IRCS, operational realities on the ground and cost of items to be procured locally.

Following changes in the budget lines are being made:

- IRCS informed that they have enough buckets in stock to cover the relief operation and requested IFRC not to process the procurement for the same under this DREF. Hence, the budget allocation for buckets will be reallocated towards below mentioned budget gaps. The amount available for reallocation is CHF 9,848.
- Missed provision of budget for transportation of locally procured items such as *dhoti*, *saree*, bedsheet, cotton blanket and towel. Modified the budget line for inspection of locally procured items to cover the costs for inspection of kitchen sets, now the budget amount of this line is CHF 5,946.
- Missed provision of budget for logistics service fees charged by the regional logistic unit (RLU) based at Kuala Lumpur towards procurement of kitchen sets, leaving a gap of CHF 2,700. The budget line for logistics service fees now is CHF 8,700.
- The account code for NDRT / NDWRT per diem and travel has been modified from 667 to 700 as they are travel related expenses.

Summary of the DREF operation budget can be found at the end of this update.

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Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and peace.

DREF OPERATION

MDRIN017 India : Floods

02/09/2016

Budget Group	DREF Grant Budget CHF
Clothing & Textiles	51,850
Water, Sanitation & Hygiene	1,110
Teaching Materials	2,500
Utensils & Tools	97,000
Other Supplies & Services	3,600
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	156,060
Storage, Warehousing	5,946
Distribution & Monitoring	12,000
Logistics Services	8,700
Total LOGISTICS, TRANSPORT AND STORAGE	26,646
Volunteers	6,900
Total PERSONNEL	6,900
Travel	26,085
Office Costs	3,000
Communications	2,000
Total GENERAL EXPENDITURES	31,085
Programme and Supplementary Services Recovery	14,345
Total INDIRECT COSTS	14,345
TOTAL BUDGET	235,036