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## Emergency appeal operations update

### The former Yugoslav Republic of Macedonia: Population Movement

 International Federation  
of Red Cross and Red Crescent Societies

Emergency appeal n° MDRMK005	GLIDE n° OT-2015-000069-MKD
Operations update n° 2	Timeframe covered by this update: June 2016 – 25 August 2016
Date of issue: 3 October 2016	Date of disaster: since January 2015
Operation start date: 10 September 2015	Operation end date: 31 December 2016
Operation budget: CHF 6,095,910 DREF allocation: CHF 193,218	Appeal's coverage: 92%
Number of people being assisted: 214,886 people (first phase until March 2016) 6,250 people (second phase until December 2016)	
Host National Society's presence (n° of volunteers, staff, branches): 30 staff and 210 volunteers from 5 branches of the Red Cross Society of the former Yugoslav Republic of Macedonia along with the staff of the Headquarters and the City Branch of Skopje	
Red Cross Red Crescent Movement partners actively involved in the operation: IFRC, ICRC.	
Other partners actively involved in the operation: Ministry of Interior, Ministry of Labor and Social Policy, Ministry of Health, UNHCR, IOM, and NGOs: La Strada, Legis, Noon and Save the Children	

### Summary of the appeal

***This Operations Update no.2 aims to report on the progress of the operation since the revision of the emergency appeal on 6 June 2016 up to 25 August 2016.***

*The emergency appeal was revised for the second time on 6 June 2016 to reflect new migration trends identified in recent months. The closure of the Balkan route and the EU-Turkey agreement resulted in thousands of migrants stranded in different countries, while fewer continue, with support of smugglers and traffickers, exposing themselves to the risks that this involves. The plan of action of the Red Cross of the former Yugoslav Republic of Macedonia has been adjusted to respond to the humanitarian needs of the migrants stranded in the country as well as the provision of support to irregular migrants in the Detention Centre in Skopje (50 persons per day) and the irregular migrants crossing the border from Serbia and Greece (150 persons per week). As of 25 August 2016 there were **250 stranded migrants in the two reception centres in Tabanovce and Gevgelija**. The revision also extended the operation timeframe until December 2016, to better link with the 2017 country development plan that will continue the assistance in the longer term. Therefore, to meet these needs, the budget was slightly increased to **6,095,910 Swiss francs**.*



Volunteers of the Red Cross of the former Yugoslav Republic of Macedonia provide first aid services to migrants as needed.  
Photo: Red Cross of the former Yugoslav Republic of Macedonia

On behalf of the Red Cross Society of the former Yugoslav Republic of Macedonia, the IFRC would like to thank the Austrian Red Cross, the British Red Cross, the Canadian Red Cross, the European Commission – DG ECHO, the Irish Red Cross Society, the Japanese Red Cross, the Norwegian Red Cross, the Red Cross of Monaco, the Swedish Red Cross, the Netherlands Red Cross including the Governments of Britain, Canada, Italy, Japan, Luxembourg, Norway, the Netherlands and corporate and private donors for their contributions to this Emergency Appeal.





The Emergency Appeal is **92 per cent** covered.

## Situation

The two reception centers are managed by the Ministry of Labor and Social Policy on behalf of the government of the former Yugoslav Republic of Macedonia. The centres are managed with the support of the Ministry of Interior, the Ministry of Health, the Army and different state utility companies. The Red Cross of the former Yugoslav Republic of Macedonia is responsible for the provision of humanitarian assistance, first aid support, Restoring Family Links (RFL) and provision of food for the migrants. There is a total of 250 migrants in both reception centres in Tabanovce (90) and in Gevgelija(160). There are 66 migrants sheltered at the centre for asylum seekers in Vizbegovo (Skopje) also managed by the Ministry of Labor and Social Policy. In the detention centre in Gazi Baba in Skopje, managed by the Ministry of interior, there are 50 migrants as an average on a daily basis.

### Red Cross response

From the beginning of the operation to 12 September 2016, the National Society had distributed the following items and services:

 <p><b>1,010,046</b> Food &amp; Water <b>27,244</b> Hygiene items <b>451,672</b> Other NFIs</p>	 <p><b>161,295</b> first aid interventions</p>	 <p><b>234</b> volunteers mobilized for the migration response</p>	 <p><b>786</b> RFL requests</p>
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## Coordination and partnerships

Since the onset of the migration crisis, the National Society has been coordinating with the following entities:

### **Ministry of Health**

The Ministry of Health is in charge of coordinated response for health and primary health issues arising out of displacement.

### **Ministry of Interior**

The border police is responsible for ensuring the safety of the borders and for registration of migrants that cross the border legally. The border police is also responsible for monitoring of roads, prevention of human trafficking (smuggling of migrants) and prevention of illegal entry and transiting.

The Ministry of Interior manages the Reception Centre, which shelters irregular migrants. Migrants may file applications for asylum in the Department for Asylum (through local police stations), which processes the overall procedure.

### **Ministry of Labour and Social Policy**

The Ministry of Labour and Social Policy manages the Centre for Asylum Seekers and implements the National Plan of Action for the integration of refugees. This ministry is also responsible for coordination of the NGO's working in the reception centres.

<sup>1</sup> These amounts include items procured through the EA and other donations.

**UNHCR Office in Skopje**

The United Nations High Commissioner for Refugees, Skopje Office, implements health care activities and provides material support reducing vulnerability of persons sheltered in the Reception Centre in cooperation with the Red Cross of the former Yugoslav Republic of Macedonia.

**UNICEF**

UNICEF is responsible for psychosocial protection of children and their mothers.

**Local NGO's**

La Strada, Legis, Noon, Macedonian young lawyers association are local NGOs that provide food and other type of support for migrants in the reception centres.

**Corporate sector**

The corporate sector in the former Yugoslav Republic of Macedonia in cooperation with the National Society also provides humanitarian assistance to migrants on regular basis.

Additionally, the operational management team at the National Society's headquarters has been ensuring support to the branches and volunteers.

The IFRC Regional Office for Europe (ROE) is working with the Red Cross Society of the former Yugoslav Republic of Macedonia to help coordinate support for the plan of action. Several missions of different teams (Disaster Management, Communications, and Health) of the IFRC ROE have been conducted so far to support the National Society.

## Operational implementation

Health			
Outcome 1: Staff/volunteers are provided with psychosocial support to enable them to continue delivering services to migrants for the ongoing period			
Activities	Is implementation on time?		Comments/Status
	Yes (x)	No (x)	
<b>Output 1.1 Psychosocial support is provided to staff/volunteers.</b>			
Psychosocial support to staff and volunteers working on the response is provided through group and personal sessions	X		Ongoing activity with the volunteers and staff in the field
Conducting training in Sexual and Gender Based Violence prevention (SGBV) for staff and volunteers to identify and refer cases	X		To be implemented in September 2016
Translation of SGBV tools into Macedonian and Albanian	X		Implemented according the PoA
Preparation & printing of PSS IEC materials	X		To be implemented in the period September – December 2016
Training on PSS - Caring for volunteers	X		To be implemented in the period September – December 2016
<b>Output 1.2 - Psycho social situation of the migrants in transit centres is improved</b>			
Psycho social counselling on daily basis	X		Ongoing activity by psychologist in the field
Preparation of IEC materials for beneficiaries	X		Implemented according the PoA

<b>Outcome 2: Beneficiaries are provided with first aid, basic health care, medical screening and referral services.</b>			
Activities	Is implementation on time?		Comment/Status
	Yes (x)	No (x)	
<b>Output 2.1: First aid basic health care and screening are provided to the arriving migrants as required and the consequences of the crisis on Non Communicable Diseases (NCD) outcomes are reduced.</b>			
Recruitment and operation of 11 mobile teams (6 teams funded by the IFRC)	X		Mobile teams recruited and deployed to the field as needed
Identification of people at risk or with severe acute medical conditions; and refer them to health centres / hospitals as agreed locally	X		Ongoing activity by mobile teams
Implement screening in registration points/centres (border areas) to identify people on medication for non-communicable diseases (diabetes, cardiovascular diseases, chronic respiratory diseases)	X		Ongoing activity by mobile teams
Refer as required patients with NCD for treatment continuation/drugs refills or management of complications	X		Ongoing activity by mobile teams
Provide transportation for referrals of patients as required	X		Ongoing activity by mobile teams
Organizing educational workshop on prevention of infectious diseases (for mobile RC teams involved in the operation)			To be implemented in October 2016
Translation of the manual for community based health in emergencies into Macedonian and Albanian	X		Implementation in process
Implementation of CBHFA			To be implemented in October – December 2016
Review meeting and Lesson Learned workshops			To be implemented in December 2016
<b>Output 2.2. – Increasing the knowledge and awareness of beneficiaries in first aid to ensure timely and correct vital lifesaving assistance is provided.</b>			
Organizing first aid training for new members of the MRC mobile teams involved in the operation)	X		Implemented according the PoA
Translation of first aid tools into Macedonian and Albanian for mobile RC teams involved in the operation	X		Implementation in process
Preparation and distribution of first aid kits containing plaster, lotion for allergy and sunburn, dry dressing for wounds and scratches, salts for rehydration, sun caps.	X		Ongoing activity by mobile teams

### Progress towards outcomes

Psychosocial support has been provided to staff and volunteers by expert teams from the Gestalt Institute through counselling and workshops. A total of 20 workshops have been carried out with the participation of 210 staff and volunteers.

The activities are carried out by 11 health mobile teams of the National Society which are stationed in the registration centres at the southern border with Greece (city of Gevgelija) and northern border with Serbia (Tabanovce). Each team is comprised of a driver, a paramedic, a doctor and a logistician, supported by two translators. Six of the mobile teams are currently funded by the IFRC and five other teams are funded by the UNHCR Office in Skopje. The teams provide 24-hour attention to migrants, focusing primarily on the most vulnerable people (children, pregnant women, people with chronic illnesses, the elderly and persons with special needs). Since the beginning of the operation up to 15 August 2016, a total of **191,495 people** with medical conditions had been identified and referred to health centres and/ or hospitals. The mobile teams have screened **1,302 people** in registration points/centres (border areas) to identify who is on medication for non-communicable diseases, such as diabetes and cardiovascular diseases, and **756 people** have been referred for treatment.

The Red Cross teams provided 1,302 transportations for ill and injured migrants to the nearest hospitals in Gevgelija, Skopje and Kumanovo as two-way transportation from the border to the registration centres and back. On average, the Red Cross teams currently provide about 70 transport interventions per month.

By 12 September 2016, the Red Cross of the former Yugoslav Republic of Macedonia mobile teams had already provided **161,295 first aid interventions**.

Additionally, there were in total **739 first aid kits** procured containing plaster, lotion for allergy and sunburn, dry dressing for wounds and scratches, salts for rehydration and sun caps in order for the mobile teams to provide first aid care to the migrants.

Water, sanitation and hygiene			
Outcome 3: The risk of sanitation-related diseases has been reduced.			
Activities	Is implementation on time?		Comments/Status
	Yes (x)	No (x)	
<b>Output 3.1: 58,000 people receive hygiene parcels</b>			
<b>Output 3.2: 2,000 families with infants receive basic baby kits.</b>			
Procurement, transportation and distribution of kits upon the arrival of the migrants	X		Ongoing activity by mobile teams
Monitor and evaluate the sanitation activities and provide reporting on the distributions	X		Ongoing activity by mobile teams
<b>Output 3.3: Good hygiene practices are promoted among migrants.</b>			
Print hygiene promotion materials and disseminate them among migrants	X		To be implemented in September- December 2016
Water sanitation infrastructure improvement	X		Implementation in process

### Progress towards outcomes

To date, **26,576** hygiene parcels for men and **12,908** hygiene parcels for women were procured and distributed in the reception centres, at the border area along the migration route, the State detention centre and the centre for asylum seekers. The procurement process was in accordance with the IFRC regulations. With all the bids received, contracts were signed for successive procurement and all stocks were procured according to the needs assessment of volunteers and staff within the reception centres. The dissemination of hygiene promotion materials has been conducted by other actors present in the field. Nevertheless, the National Society will commence this activity by the end September, as they will be the only organisation working in this area.

Hygiene parcel for women			Hygiene parcel for men	
Item		Quantity	Item	Quantity
Shampoo sachet	30ml	3	Shampoo 30ml sachet	3
Toothbrush		1	Toothbrush	1
Toothpaste / small tube		1	Toothpaste /small	1
Soap		1	Soap	1
Sanitary pad		2	Shaving cream	1
Antiseptic wipes		1	Razors	5
Sewing set (thread, needle)		1		

Baby parcel		Family size hygiene parcel	
Item	Quantity	Item	Quantity
Diapers	2 packs	Washing powder 3 kg pack	1
Baby shampoo	1	Shampoo 1 l.	1
Baby cream	1	Soap 75 gr.	4
Baby bottle	1	Toilet paper	4
Wet wipes	1	Toothpaste 75 ml.	2
Food	2	Toothbrush	4
Juice	2	Shaving cream	1
		Razors	5
		Wet wipes	2
		Liquid detergent 1 l.	1

Food security, nutrition and livelihoods			
Outcome 4: The basic nutrition needs of the migrants in transit through the Former Yugoslav Republic of Macedonia are met			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
<b>Output 4.1: Food parcels including bottles of water, are distributed by the Red Cross of the former Yugoslav Republic of Macedonia to 200,000 migrants</b>			
Procurement, transportation and distribution of food parcels and water to the migrants upon arrival	X		Ongoing activity by mobile teams
Monitor and evaluate the foods activities and provide reporting on food distributions	X		Ongoing activity by mobile teams
Procurement, transportation and distribution of hot meals, supplementary food and water to the migrants	X		Ongoing activity by mobile teams

#### Progress towards outcomes:

From the beginning of the operation up to 12 September 2016, the National Society had distributed<sup>2</sup> the following:

- 43,228 food parcels
- 139,978 meals
- 702,761 water bottles
- 124,079 hot and cold drinks

All food parcels and drinking water were procured and distributed according the needs of the beneficiaries. The procurement process was in accordance with the IFRC regulations. There were contracts signed with all bidders for successive procurement.

Contents of a food parcel		Contents of a family size food parcel	
Item	Quantity	Item	Quantity
Water 0.5 litre	2	Flour 6 kg.	1
Biscuits 400 gr.	1	Canned fish	8
Canned fish	4	Sugar 2 kg.	1

<sup>2</sup> These items were procured through the Emergency Appeal including other donations.

Cookies	1	Cooking oil 4l.	1
Juice 0.25 litre	2	Salt 2 kg.	1
Dried bread	1	Rice 2kg.	1
Raisins 100 gr	2	Pasta (packs)	4
Chocolate bananas (bars)	3		
Wet wipes	1 pack x 10 wipes		
Dates 200 gr	1		

**Challenges:**

The major challenge was to enable a variety of food products to ensure appropriate nutrition for beneficiaries.

Shelter (including non-food items )			
Outcome 5: Non-food assistance is provided to migrants in transit through the former Yugoslav Republic of Macedonia territory			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
<b>Output 5.1 Up to 71,000 migrants receive different NFI as sleeping bags, blankets and clothes from the Red Cross of the Former Yugoslav Republic of Macedonia.</b>			
Procurement and transportation of the non-food items	X		Ongoing activity by mobile teams
Distribution of 4,000 sleeping bags, 51,500 adult high thermal blankets, 3,000 baby blankets and 500 baby carriers	X		Ongoing activity by mobile teams
Distribution of clothes for 6,000 people (winter/summer sets)	X		Ongoing activity by mobile teams
<b>Outcome 6: Securing the overall hosting capacity of the Former Yugoslav Republic of Macedonia</b>			
<b>Output 6.1: Prepositioning of contingency stocks for 2,000 people to be able to respond to the emerging needs in transit centres</b>			
Procurement of contingency items (mats, sleeping bags, bunk beds, mattresses, separators, bed linen, power generators)	X		Implemented according the PoA
Storage	X		Implemented according the PoA
Distribution of contingency items	X		Partially distributed
<b>Output 6.2: Accommodation premises for up to 140 people is available</b>			
Adaptation of the Red Cross centre in Struga to host 140 people			To be implemented in the period August-December 2016
Development of plan for provision of services to migrants sheltered in the centre			To be implemented in the period October-December 2016

**Progress towards outcomes**

All NFIs were procured and distributed according to the needs of the beneficiaries. The procurement process was in accordance with the IFRC regulations. Contracts for procurement were signed with all bidders.

Since 6 June 2016, **250** sleeping bags, **41,444** blankets, **2,191** baby blankets, **124** baby carriers and **2,400** winter/summer sets were procured and distributed. All of these were distributed at the reception centres, at the border area, along the migration route, the State detention centre and the centre for asylum seekers.

Restoring Family Links (RFL)			
Outcome 7: Family links are restored wherever people are separated from, or stay without news of their families.			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
<b>Output 7.1. Family tracing services are provided to migrants as requested</b>			
Organizing training for mobile teams and branches	X		Implemented according the PoA
Translation and printing of a manual on RFL in disasters in Macedonian and Albanian languages	X		Translation finished, to be printed by end of August 2016
Identification of families in need of RFL	X		Ongoing activity from RFL personnel in the reception centres
Providing free telephone and internet calls for new arrivals	X		Ongoing activity from RFL personnel in the reception centres
Procurement of 70 RFL kits			To be implemented in September-December 2016

### Progress towards outcomes

The National Society has processed **786** RFL cases through the RFL points in the reception centres and continues providing free telephone calls and internet for the migrants.

Community engagement and accountability (CEA)			
Outcome 8: Migrants take informed decisions and have information to support their health and well-being			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
<b>Output 8.1 Migrants have access to the necessary information, provide feedback and engage meaningfully in service delivery</b>			
Assessments of information needs and the communication landscape	X		Ongoing activity by mobile teams
Development of FAQ materials aimed at migrants	X		Ongoing activity by mobile teams
Roll out of communications initiatives to provide key info and messages to migrant and host communities	X		Ongoing activity by mobile teams
Psycho social counselling and feedback collection on daily basis	X		Ongoing activity by mobile teams
<b>Output 8.2 Awareness is raised among the population for the humanitarian needs of the migrants and integration process is improved</b>			
Promotion of activities for intercultural dialogue between various ethnic groups in the country for easier integration of the migrant population	X		Implementation in process
Implementation of a raising awareness campaign	X		Implemented according PoA
Conducting workshops with Local government representatives on raising awareness on migration.			To be implemented in October 2016

## Progress towards outcomes

The National Society through the Geshtalt Institute, has been providing individual and group counselling to migrants as needed. Approximately 250 stranded migrants have been reached with CEA activities.

In the period April-June 2016 the National Society conducted a public awareness campaign under the logo “Stop indifference – protect humanity”. The main goal of the campaign was to raise public’s awareness on the humanitarian needs of the migrants. The campaign included 90 workshops country-wide where 2,656 people from local institutions, NGOs, media and local authorities participated.

During the months May and June in the capital city Skopje, two buses from the public transport were printed with the logo of the campaign. A special video was prepared that was shared with the representatives from the national and local media houses. On 19 June, a workshop was held with the media. Three photo exhibitions were organized in the art galleries: in Skopje on 21 June, in Kichevo on 30 June and in Kavadarci on 28 June. The exhibitions displayed 50 photos capturing the activities of the Red Cross in support of migrants so that the visitors could see a broader scope of the migrant’s crisis.



Click on the image to view video for the campaign.

The overall campaign contributed to better public awareness about the needs and challenges the migrants face in the country. The general public is in favour of supporting the migrants that have fled from war affected countries.

National Society capacity building			
Outcome 9: The functionality of the distribution process and the logistics capacity of the National Society are guaranteed.			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
<b>Output 9.1 Warehouse refurbishing is conducted and the warehouse capacity of the National capacity is strengthened.</b>			
Refurbish two existing National Society warehouses	X		Implemented according the PoA
Adaptation of MRC central warehouse and procurement of supporting and security equipment	X		Implemented according the PoA
Procure seven forklifts	X		Implemented according the PoA

Rent and run 4 additional warehouses	X		Implemented according the PoA
Conduct a training with relevant local authorities	X		Implemented according the PoA
<b>Output 9.2 The fleet capacity of the National Society is increased</b>			
Procure 1 car, 1 field vehicle, 3 land cruisers, one truck for transportation of personnel and distribution of assistance	X		Implemented according the PoA
<b>Outcome 10: The Red Cross of the former Yugoslav Republic of Macedonia has built up its capacities for delivering better services to vulnerable populations.</b>			
<b>Output 10.1 The Red Cross of the former Yugoslav Republic of Macedonia increases its skills and capacities for managing the crisis</b>			
Support for coordination meetings for launching operations	X		Implemented according the PoA
Humanitarian organizations workshop on operations progress and possibilities for cooperation development	X		Implemented according the PoA
Midterm review and lessons learned workshop	X		Implemented according the PoA
Develop and translate DM and migration tools	X		Implemented according the PoA
Conducting DM training	X		Implemented according the PoA
Conducting training for sharing skills on how to handle migration emergencies	X		Implemented according the PoA
Conducting campaign for raising public awareness and public opinion survey	X		Implemented according the PoA Public opinion survey will be done in the period October – November 2016
Conducting training in volunteer's management	X		Implemented according the PoA
Development of volunteer management software data base			To be implemented in the period August-December 2016
Translation of volunteer management tools into Macedonian and Albanian			Implementation in process
Conducting 2 study visits on migration in the neighbouring countries			One completed and one to be completed in September 2016
Conducting training for Standard operative procedures			To be implemented in September-December 2016
Conducting training for Vulnerability capacity assessment			To be implemented in September-December 2016

### Progress towards outcomes

A training session for the National Society disseminators was part of the public awareness campaign “Stop Indifference – Protect Humanity”. The campaign aimed to raise public awareness of the migration challenges and of the needs of the vulnerable migrant population passing through and stranded in the transit camps in Macedonia.

Training on volunteer management was organized for representatives from the Red Cross branches responsible for working with volunteers. There were the IFRC tools and good practices from the Red Cross branches presented at the training. All activities aimed at strengthening the capacities for recruitment, induction, coordination, monitoring, evaluation and motivation of volunteers, especially for volunteering in emergency situations. Translation of volunteer management tools into Macedonian and Albanian are underway.

Quality programming/ Areas common to all sectors			
Outcome 11: The quality of this operation and future operations is improved.			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
<b>Output 11.1: The Red Cross of former Yugoslav Republic of Macedonia is assessing and monitoring the situation and deploying its teams as the situation evolves</b>			
Conducting ongoing assessments and monitoring.	X		Implemented according the PoA
Mobilization of volunteers for the implementation of activities based upon the information	X		Implemented according the PoA
Organizing monitoring visits by the Red Cross of the Former Yugoslav Republic of Macedonia and IFRC	X		Implementation on regular basis
<b>Output 12.2: Lessons learned (LL) workshops are organized at the end of the operation.</b>			
Conducting the lessons learned workshop on a national level			To be implement in December 2016

### Progress towards outcome

Since the onset of the crisis, the National Society has conducted regular field assessments, especially when the migrants were in transit. Medical teams conducted assessments that identified the main needs of the migrants in transit. Additional assessments were carried out when the EU-Turkey agreement came into effect, in order for the National Society to adapt the response from in-transit to stranded migrants' needs. A total of 30 staff and 210 volunteers from 6 branches of the Red Cross Society of the former Yugoslav Republic of Macedonia have been mobilized in response to the operation.

## Operational support services

### Communications

All communication activities directly support the Emergency Appeal and aim to raise awareness and sensitize the public, media and donors on the emergency situation, humanitarian needs and Red Cross Red Crescent response.

All activities carried out by Red Cross of the Former Yugoslav Republic of Macedonia in response to the population movement emergency are illustrated through a variety of communication media, including news stories, audio visual products (photographs, videos, B-roll footage, etc.), social media, press releases, etc. This material is shared with all National Societies for use in resource mobilization and awareness raising efforts in their domestic markets.

In addition, material has been published on both the IFRC and the National Society online platforms in order to further illustrate the work of the National Society. A common communication plan will be developed to ensure effective communication both through the media, and with the general public. Audio visual equipment including cameras and audio equipment will be required to support the National Societies communication efforts.

The communication team of the Red Cross of the Former Yugoslav Republic of Macedonia, with support from the IFRC, manages media requests related to this operation, as well as actively pitches stories to the media, focusing on the action of the Red Cross, and the challenges and experiences faced by migrants and other people moving to and through the country. The emergency communication delegate position should be maintained for a longer timeframe to deal with the evolving situation depending on the needs in the field.

The following are few media links with information on the National Society's activities:

- [Red Cross in support of migrants and refugees](#)
- [Red Cross will assist migrants in Lojane and Vaksince](#)
- <http://www.mia.mk/mk/Inside/RenderSingleNews/288/133065693>
- <http://www.mia.mk/mk/Inside/RenderSingleNews/277/132742650>

## Human Resources

The Red Cross branches of Gevgelija, Valandovo, Negotino, Veles, Skopje, and Kumanovo have been involved in the operation with a total of 30 staff and 210 volunteers implementing the activities. The operational budget is covering per diems and insurance for those volunteers, who are exclusively engaged in the implementation of the migration operation during the 15 months period. The operation also covers the employment of new staff members who are working on the implementation, one at the Headquarters and one in the City Branch responsible for the implementation.

## Administration and Finance

The administrative and financial procedures are in compliance with the Red Cross of the former Yugoslav Republic of Macedonia international standards.

## Logistics

The procurement of the required products within this operation has been done in compliance with the procedures for procurements of the Red Cross of the Former Yugoslav Republic of Macedonia and in accordance with the IFRC logistics standards, processes and procedures ensuring full audit trail requirement. Processes were and will be completed in close coordination with the IFRC Secretariat's Global Logistic Service (GLS). The stock is placed in the Red Cross warehouses in different locations. There are six employees in these warehouses, and they are supported by volunteers who are and will be making the parcels in each location. The distribution of the parcels is done with the Red Cross vehicles by the mobile teams and local Red Cross volunteers.

In order to facilitate the process, specialized IFRC personnel has been deployed to support the National Society logistics capacity. The operation contributed to expanding and supporting the Red Cross warehouse capacity, including refurbishing the Red Cross warehouses in Skopje, acquiring two forklifts and renting an additional three warehouses. This location is now a logistics centre of the Red Cross of the former Yugoslav Republic of Macedonia, providing central warehouse location for the operation. Likewise, it has been deemed necessary to increase the Red Cross fleet in order to provide adequate monitoring and distribution and three cars (rough terrain vehicles), one field vehicle and one truck have been provided for transporting of personnel and relief items to the target locations at the border areas and to branches actively involved in activities (Gevgelija, Valandovo, Negotino, Veles, Skopje, and Kumanovo).

## Planning, monitoring, evaluation and reporting (PMER)

A final evaluation of the emergency operation will be conducted with technical support from the IFRC Secretariat and the involvement of the National Society's staff and volunteers, with special emphasis on the personnel in branches to allow building-up this capacity as widely as possible.

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

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## Disaster Response Financial Report

## MDRMK005 - Macedonia (FYR) - Population Movement

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

## Interim Report

## Selected Parameters

Reporting Timeframe	2015/6-2016/8	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>			<b>6,095,910</b>			<b>6,095,910</b>	
<b>B. Opening Balance</b>							
<b>Income</b>							
<b>Cash contributions</b>							
<i>Austrian Red Cross</i>			701,676			701,676	
<i>Bloomberg</i>			9,870			9,870	
<i>British Red Cross</i>			218,887			218,887	
<i>British Red Cross (from British Government*)</i>			70,722			70,722	
<i>Cartier Charitable Foundation</i>			25,000			25,000	
<i>Coca Cola Foundation</i>			99,674			99,674	
<i>European Commission - DG ECHO</i>			2,207,805			2,207,805	
<i>FedEx Services</i>			191,275			191,275	
<i>Germany - Private Donors</i>			61			61	
<i>Give Eur-Hope ASBL</i>			32,797			32,797	
<i>Google</i>			2,162			2,162	
<i>Irish Red Cross Society</i>			27,331			27,331	
<i>Italian Government Bilateral Emergency Fund</i>			97,710			97,710	
<i>Japanese Government</i>			238,666			238,666	
<i>Japanese Red Cross Society</i>			43,258			43,258	
<i>Luxembourg Government</i>			27,084			27,084	
<i>Medtronic Foundation</i>			25,125			25,125	
<i>Mellon Bank</i>			14,531			14,531	
<i>Metro AG</i>			98,128			98,128	
<i>Nestle</i>			38,048			38,048	
<i>Norwegian Red Cross (from Norwegian Government*)</i>			576,084			576,084	
<i>Novartis</i>			24,444			24,444	
<i>On Line donations (from Aland Islands - Private donors*)</i>			62			62	
<i>On Line donations (from Albania - Private donors*)</i>			2			2	
<i>On Line donations (from Andorra - Private Donors*)</i>			8			8	
<i>On Line donations (from Antigua And Barbuda - Private donors*)</i>			3			3	
<i>On Line donations (from Argentina - Private Donors*)</i>			5			5	
<i>On Line donations (from Australia - Private Donors*)</i>			749			749	
<i>On Line donations (from Austria - Private Donors*)</i>			24			24	
<i>On Line donations (from Azerbaijan Private Donors*)</i>			10			10	
<i>On Line donations (from Bahrain - Private Donors*)</i>			290			290	
<i>On Line donations (from Bangladesh - Private Donors*)</i>			3			3	
<i>On Line donations (from Belarus - Private Donors*)</i>			2			2	
<i>On Line donations (from Belgium - Private Donors*)</i>			158			158	
<i>On Line donations (from Bhutan - Private donors*)</i>			16			16	
<i>On Line donations (from Botswana - Private donors*)</i>			5			5	
<i>On Line donations (from Brazil - Private Donors*)</i>			228			228	
<i>On Line donations (from British Indian Ocean Territory - Private donors*)</i>			3			3	
<i>On Line donations (from Brunei - Private Donors*)</i>			100			100	
<i>On Line donations (from Bulgaria - Private Donors*)</i>			71			71	
<i>On Line donations (from Canada - Private Donors*)</i>			1,143			1,143	
<i>On Line donations (from Chile Private Donors*)</i>			8			8	
<i>On Line donations (from China - Private Donors*)</i>			353			353	
<i>On Line donations (from Colombia - Private Donors*)</i>			1			1	
<i>On Line donations (from Costa Rica - Private Donors*)</i>			2			2	
<i>On Line donations (from Croatia - Private Donors*)</i>			23			23	
<i>On Line donations (from Cuba - Private donors*)</i>			1			1	

## Disaster Response Financial Report

### MDRMK005 - Macedonia (FYR) - Population Movement

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

#### Interim Report

		Selected Parameters	
Reporting Timeframe	2015/6-2016/8	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		
All figures are in Swiss Francs (CHF)			
On Line donations (from Cyprus - Private Donors*)	13		13
On Line donations (from Czech private donors*)	61		61
On Line donations (from Denmark - Private Donors*)	14		14
On Line donations (from Dominican Republic - Private Donor*)	3		3
On Line donations (from Dominica Private Donors*)	5		5
On Line donations (from Ecuador - Private Donors*)	57		57
On Line donations (from Egypt - Private Donors*)	5		5
On Line donations (from Falkland Islands (Malvinas) - Private donors*)	4		4
On Line donations (from Finland - Private Donors*)	101		101
On Line donations (from France - Private Donors*)	898		898
On Line donations (from French Guiana - Private donors*)	78		78
On Line donations (from Germany - Private Donors*)	249		249
On Line donations (from Gibraltar - Private donors*)	25		25
On Line donations (from Great Britain - Private Donors*)	3,099		3,099
On Line donations (from Greece - Private Donors*)	70		70
On Line donations (from Guam - Private donors*)	3		3
On Line donations (from Guatemala Private donors*)	1		1
On Line donations (from Guernsey - Private donors*)	10		10
On Line donations (from Hong Kong - Private Donors*)	357		357
On Line donations (from Hungarian - Private Donors*)	13		13
On Line donations (from icelandic RC*)	1		1
On Line donations (from India - Private Donors*)	270		270
On Line donations (from Indonesia - Private Donors*)	88		88
On Line donations (from Ireland - Private Donors*)	62		62
On Line donations (from Isle Of Man - Private donors*)	2		2
On Line donations (from Israel - Private Donors*)	16		16
On Line donations (from Italy - Private Donors*)	89		89
On Line donations (from Japan - Private Donors*)	134		134
On Line donations (from Jersey - Private donors*)	2		2
On Line donations (from Jordan - Private Donors*)	22		22
On Line donations (from Kazakhstan - Private Donors*)	1		1
On Line donations (from Kuwait - Private Donors*)	190		190
On Line donations (from Latvia - Private Donors*)	4		4
On Line donations (from Lebanese - Private Donors*)	29		29
On Line donations (from Lithuania - Private Donors*)	30		30
On Line donations (from Luxembourg - Private Donors*)	84		84
On Line donations (from Malaysia - Private Donors*)	283		283
On Line donations (from Malta - Private Donors*)	91		91
On Line donations (from Mauritius Private Donors*)	4		4
On Line donations (from Mexico - Private Donors*)	68		68
On Line donations (from Netherlands Antilles - Private donors*)	1		1
On Line donations (from Netherlands - Private Donors*)	54		54
On Line donations (from New Zealand - Private Donors*)	218		218
On Line donations (from Norway - Private Donors*)	152		152
On Line donations (from Oman - Private Donors*)	23		23
On Line donations (from Panama Private donors*)	19		19
On Line donations (from Peru - Private Donors*)	16		16
On Line donations (from Philippines - Private Donors*)	63		63
On Line donations (from Poland - Private Donors*)	86		86
On Line donations (from Portuguese - Private Donors*)	104		104

## Disaster Response Financial Report

## MDRMK005 - Macedonia (FYR) - Population Movement

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

Selected Parameters			
Reporting Timeframe	2015/6-2016/8	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

On Line donations (from Puerto Rico - Private donors*)	71	71
On Line donations (from Qatar Private Donors*)	104	104
On Line donations (from Republic of Korea - Private Donors*)	27	27
On Line donations (from Reunion - Private donors*)	23	23
On Line donations (from Romania Private Donors*)	9	9
On Line donations (from Russia - Private Donors*)	147	147
On Line donations (from Saudi Arabia - Private Donors*)	124	124
On Line donations (from Singapore - Private Donors*)	1,108	1,108
On Line donations (from Slovenia - Private Donors*)	3	3
On Line donations (from South Africa - Private Donors*)	52	52
On Line donations (from Spain - Private Donors*)	104	104
On Line donations (from Swedish - Private Donors*)	34	34
On Line donations (from Switzerland - Private Donors*)	688	688
On Line donations (from Syria Private Donors*)	70	70
On Line donations (from Taiwan - Private Donors*)	185	185
On Line donations (from Thailand - Private Donors*)	131	131
On Line donations (from Trinidad & Tobago - Private Donors*)	23	23
On Line donations (from Turkey - Private Donors*)	204	204
On Line donations (from Ukraine private donors*)	3	3
On Line donations (from Unidentified donor*)	352	352
On Line donations (from United Arab Emirates - Private Donors*)	2,025	2,025
On Line donations (from United States - Private Donors*)	23,937	23,937
On Line donations (from Vietnam - Private Donors*)	7	7
Red Cross of Monaco	16,192	16,192
supreme master ching hai international association	5,489	5,489
Swedish Red Cross	381,524	381,524
TeliaSonera	1,145	1,145
The Canadian Red Cross Society	221,501	221,501
The Canadian Red Cross Society (from Canadian Government*)	95,541	95,541
The Netherlands Red Cross (from Netherlands Red Cross Silent Emergency Fund*)	109,174	109,174
<b>C1. Cash contributions</b>	<b>5,640,877</b>	<b>5,640,877</b>
<b>Other Income</b>		
Fundraising Fees	-14,332	-14,332
<b>C4. Other Income</b>	<b>-14,332</b>	<b>-14,332</b>
<b>C. Total Income = SUM(C1..C4)</b>	<b>5,626,545</b>	<b>5,626,545</b>
<b>D. Total Funding = B +C</b>	<b>5,626,545</b>	<b>5,626,545</b>

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>							
<b>C. Income</b>			5,626,545			5,626,545	
<b>E. Expenditure</b>			-4,424,368			-4,424,368	
<b>F. Closing Balance = (B + C + E)</b>			1,202,177			1,202,177	

## Disaster Response Financial Report

## MDRMK005 - Macedonia (FYR) - Population Movement

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

## Interim Report

## Selected Parameters

Reporting Timeframe	2015/6-2016/8	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>				<b>6,095,910</b>			<b>6,095,910</b>	
<b>Relief items, Construction, Supplies</b>								
Shelter - Relief	158,000			80,330		80,330	77,670	
Clothing & Textiles	1,659,155						1,659,155	
Food	1,225,580						1,225,580	
Water, Sanitation & Hygiene	579,819						579,819	
Medical & First Aid	102,431						102,431	
Teaching Materials	2,000						2,000	
Utensils & Tools	100,500						100,500	
Other Supplies & Services	92,586						92,586	
<b>Total Relief items, Construction, Sup</b>	<b>3,920,072</b>			<b>80,330</b>		<b>80,330</b>	<b>3,839,741</b>	
<b>Land, vehicles &amp; equipment</b>								
Vehicles	234,801			58,869		58,869	175,932	
Computers & Telecom	53,212						53,212	
Office & Household Equipment	31,950						31,950	
Others Machinery & Equipment	52,500						52,500	
<b>Total Land, vehicles &amp; equipment</b>	<b>372,463</b>			<b>58,869</b>		<b>58,869</b>	<b>313,594</b>	
<b>Logistics, Transport &amp; Storage</b>								
Storage	239,877			2,231		2,231	237,646	
Distribution & Monitoring	150,320			10,989		10,989	139,331	
Transport & Vehicles Costs	77,821			5,368		5,368	72,453	
Logistics Services	63,500			17,282		17,282	46,218	
<b>Total Logistics, Transport &amp; Storage</b>	<b>531,518</b>			<b>35,869</b>		<b>35,869</b>	<b>495,649</b>	
<b>Personnel</b>								
International Staff	31,200						31,200	
National Society Staff	383,715						383,715	
Volunteers	61,219			330		330	60,889	
<b>Total Personnel</b>	<b>476,134</b>			<b>330</b>		<b>330</b>	<b>475,804</b>	
<b>Consultants &amp; Professional Fees</b>								
Professional Fees	40,000			35,000		35,000	5,000	
<b>Total Consultants &amp; Professional Fees</b>	<b>40,000</b>			<b>35,000</b>		<b>35,000</b>	<b>5,000</b>	
<b>Workshops &amp; Training</b>								
Workshops & Training	220,590						220,590	
<b>Total Workshops &amp; Training</b>	<b>220,590</b>						<b>220,590</b>	
<b>General Expenditure</b>								
Travel	22,000			19,405		19,405	2,595	
Information & Public Relations	76,420						76,420	
Office Costs	35,150						35,150	
Communications	26,225			18		18	26,207	
Financial Charges	0			7,223		7,223	-7,223	
<b>Total General Expenditure</b>	<b>159,795</b>			<b>26,647</b>		<b>26,647</b>	<b>133,148</b>	
<b>Contributions &amp; Transfers</b>								
Cash Transfers National Societies				3,892,356		3,892,356	-3,892,356	
<b>Total Contributions &amp; Transfers</b>				<b>3,892,356</b>		<b>3,892,356</b>	<b>-3,892,356</b>	
<b>Indirect Costs</b>								
Programme & Services Support Recover	371,837			268,411		268,411	103,426	
<b>Total Indirect Costs</b>	<b>371,837</b>			<b>268,411</b>		<b>268,411</b>	<b>103,426</b>	

**Disaster Response Financial Report****MDRMK005 - Macedonia (FYR) - Population Movement**

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

Interim Report

**Selected Parameters**

Reporting Timeframe	2015/6-2016/8	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

**III. Expenditure**

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>				<b>6,095,910</b>			<b>6,095,910</b>	
<b>Pledge Specific Costs</b>								
Pledge Earmarking Fee				20,714			20,714	-20,714
Pledge Reporting Fees	3,500			5,842			5,842	-2,342
<b>Total Pledge Specific Costs</b>	<b>3,500</b>			<b>26,556</b>			<b>26,556</b>	<b>-23,056</b>
<b>TOTAL EXPENDITURE (D)</b>	<b>6,095,910</b>			<b>4,424,368</b>			<b>4,424,368</b>	<b>1,671,542</b>
<b>VARIANCE (C - D)</b>				<b>1,671,542</b>			<b>1,671,542</b>	

**Disaster Response Financial Report****MDRMK005 - Macedonia (FYR) - Population Movement**

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Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

**IV. Breakdown by subsector**

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL3 - Strengthen RC/RC contribution to development</b>							
Migration	6,095,910		5,626,545	5,626,545	4,424,368	1,202,177	
Subtotal BL3	6,095,910		5,626,545	5,626,545	4,424,368	1,202,177	
<b>GRAND TOTAL</b>	<b>6,095,910</b>		<b>5,626,545</b>	<b>5,626,545</b>	<b>4,424,368</b>	<b>1,202,177</b>	