

Emergency Plan of Action Final Report

Hungary: Heavy rain and hailstorm

DREF Operation Final Report Operation n° MDRHU005	Glide n° ST-2016-000065-HUN
Date of issue: 29 November 2016	Date of disaster: 21 June 2016
Operation Manager (responsible for this EPoA): Rubén ROMERO, Disaster Management Coordinator, IFRC Regional Office for Europe	Point of Contact (name and title): Brigitta SÁFÁR, Head of Disaster Management, Hungarian Red Cross
Operation start date: 21 June 2016	Operation`s timeframe: 2 months (29 June 2016 – 29 August 2016)
Overall operation budget: CHF 46,642	
Number of people affected: up to approximately 2,282 people	Number of people to assisted: approximately 610 people
Host National Society Presence: Hungarian Red Cross local branch is presented in the area	
Other partner organizations actively involved in the operation: local municipalities, County Disaster Management Directorate, non-formal voluntary groups, local charities	

A. Situation analysis

Description of the disaster

On 21 June 2016, heavy rain and hailstorm hit Szabolcs-Szatmár-Bereg County in the north-eastern part of Hungary. It was reported by the National Directorate General for Disaster Management (Mol NDGDM) that more than 750 had been damaged.

A few hours after the hailstorm the Hungarian Red Cross local branch started the initial needs assessment. Parallel to this, the local authorities invited the Hungarian Red Cross provide assistance to the affected households. The needs identified were mainly shelter materials for repairing the damaged rooftops and broken windows.

The assessment carried out by the Hungarian Red Cross staff and volunteers identified families and individuals living alone who are not able to carry out the works needed for the temporary coverage of the rooftops.



Preparation for repairs after the hailstorm. Photo: HRC

Summary of the response

Overview of Host National Society

The Hungarian Red Cross (HRC) is one of the main humanitarian actors during emergencies in Hungary. The National Society carries out its disaster management activities following their Disaster Management Strategy. HRC carries out public awareness campaigns, provides trainings and knowledge transfer for the population in disaster prone areas and consistently maintains response capacities. As member of the National Humanitarian Committee, HRC is one of the leading actors in disaster recovery.

Each Red Cross branch has a disaster response team ready to perform a wide range of activities in case of disasters. Four specialized regional teams can provide rescue and evacuation during emergencies. The National Society tries to

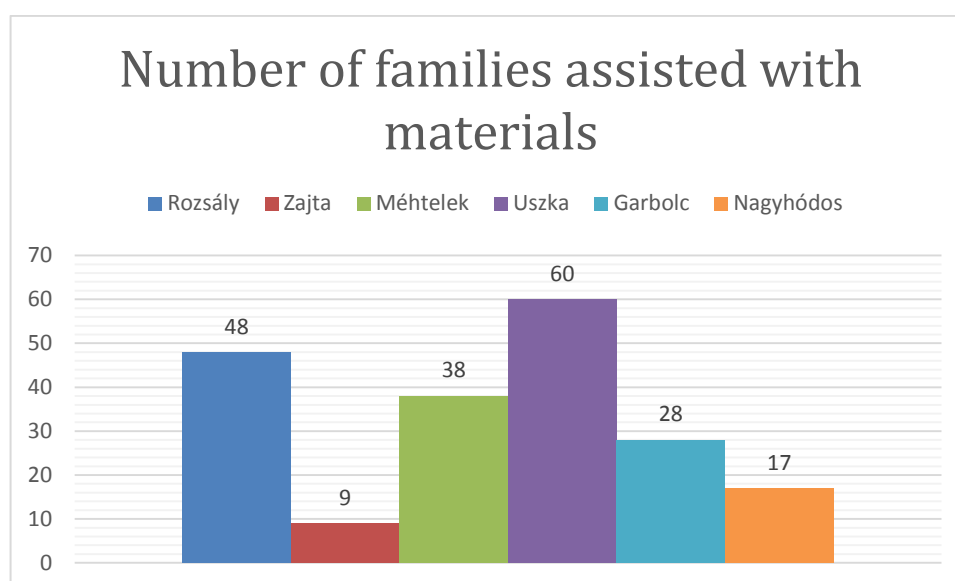
maintain a solid disaster response stock which enables its DM department to intervene in the first hours of any disaster. In terms of disaster preparedness, the HRC has been building on the experience gained at trainings, simulation exercises and disaster response activities of the recent years. The HRC is providing key equipment and refresher training for national disaster response teams, is ensuring participation of national experts in the regional teams, and working on developing county-level disaster preparedness and response. These capacities make the Hungarian Red Cross able to start the assessment activities rapidly after a disaster struck.

Current Response of Hungarian Red Cross

The Hungarian Red Cross Headquarters set up an operational board involving NHQ professionals and local staff to develop an action plan. The operational board was composed of the Head of DM, the Disaster Response Officer and the Disaster Preparedness officer and the local branch colleagues. This team was completed with the Operational Coordinator who took the lead on the field activities after the approval of the DREF Operation.

In the first hours the local branch made the initial assessment, NHQ and HRC County Branch both initiated a Social Media (SM) campaign calling private donors for support the long-term reconstruction of the damaged houses. The branch staff and the volunteers cooperated with the local actors (municipalities, authorities, NGOs) while NHQ coordinated with the country-wide actors. As the needs assessment carried out by local staff and volunteers showed, assistance from HRC/RCRC was needed to provide quick temporary repairs to the houses in order to prevent further damages and reduce future possible shelter needs. This provision of assistance was requested later by the authorities also. The NHQ main warehouse allocated and prepositioned dehumidifiers on stock for the affected households in order to make the drying of the walls faster and to prevent molding.

Within the framework of this operation, HRC national headquarters provided materials for the temporary restoration for 200 families. As indicated in the needs analysis, there were people who were not able to make the necessary works on their houses by themselves. As the affected area is facing demographic and socio-economic challenges, the number of elderly living alone is significant. In order to cover these needs, HRC not only distributed the materials for the selected beneficiaries, but involved volunteer experts who assisted with the work on heights. NHQ and HRC local branch coordinated the work of different voluntary groups who offered their assistance. HRC provided necessary hazard and safety briefings and trainings for them, as well as ensured the provision of the different personal safety equipment necessary for working in heights. These measures were needed to mitigate the risks of the dangerous working conditions during the operation.



Beyond the relief items provided for the temporary repairs, the HRC local branch assisted with the provision of basic non-food items (NFIs) like clothes. Clothes were distributed in the following settlements:

Settlement	Clothes distributed	Number of families assisted
Rozsály	1,450 kg	88
Zajta	550 kg	25
Méhtelek	1,100 kg	105
Uszka	640 kg	60
Garbolc	550 kg	30
Nagyhódos	770 kg	12
Total	5,060 kg	320

Connected to this operation, the HRC launched a national call for donations in order to assist the long-term restoration of rooftops. The result of the campaign was moderate. From the HUF 1,6 million (approx. CHF 5,600) raised, the HRC aimed to assist four families with the provision of the materials needed for the recovery. Further tiles and other materials were received as in-kind donation by different donors in moderate amounts.

Overview of non-RCRC actors in the Country

In the response operation, the Hungarian Red Cross acted alongside with the Hungarian National Disaster Management Directorate and the General Directorate of Water Management.

The Hungarian Red Cross's leadership liaised with the National Disaster Management Directorate and the Regional Office for Europe of the International Federation of Red Cross and Red Crescent Societies.

After the first hours of the hailstorm, the HRC was contacted both on local and national levels by the authorities. HRC coordinated the response with the local municipalities and the authorities. Response and relief coordination was done through the assistance of the local municipalities, involving the mayors and their respective offices.

Needs analysis, beneficiary selection, risk assessment and scenario planning

The micro-region affected by the hail and the devastating storm is one of the most vulnerable areas of the country. High percentage of the population is living in deprivation and the internal migration from this area to other areas, which offer better labor opportunities and living conditions was significant in the last decade. The unemployment is high, the incomes are both below the national and county average. There are governmental social employment programs here (and this could be a local community capacity for the recovery activities), but the wages are still below the living standards. Since young people leave this area, these villages are facing fast aging. A high percentage of the population is above the retirement age, and around 60% of the elderly live alone as widow(er)s. As their relatives work in other regions they are not around to assist the reparations. Young and middle-aged people, who live in the affected villages, are overwhelmed since they need to restore their own houses and assist their elder relatives at the same time.

Name of village	Total population	Number of elderly**	Number of children	Total number of households	Damaged households	Affected Population approx.
Rozsály	817	180	205	274	260	775
Garbolc	163	50	30	61	57	152
Nagyhódos	129	60	10	86	80	120
Méhtelek	769	180	220	213	160	578
Zajta	406	160	110	135	110	331
Uszka	434	160	140	110	82	326
Total	2,718	790	715	879	749	2,282

The table above concludes information gathered through the initial assessment – the data provided by local authorities were triangulated by direct observations by HRC local branch staff and volunteers.

The hailstorm caused major damages in rooftops and windows, the need for the temporary restoration was imminent. Inundation and flooding was reported in moderate levels, food stocks of the households were not damaged. Needs for clothes were reported. The compensation of agricultural damages are falling into the authority of the National Government (National Food Chain Safety Office). No other needs were identified.

Beneficiary selection was the responsibility of the HRC county branch. The county branch staff coordinated its efforts with the local authorities, municipalities and other organizations.

The selection of beneficiaries reflected the extent of the damage suffered and the access for other kind of assistance (e.g. elderly people living alone had been prioritized). The operations coordinator was responsible for the coordination with the other organizations involved in the response and recovery. During beneficiary selection he coordinated with the other actors in order to prevent overlapping actions (for example with Catholic Caritas). HRC county branch carried out continuous consultations with the local municipalities..

Risks assessment with regard to further risks faced by the affected communities) was carried out by NHQ and the local staff. The possibility of the heavy rainfall was high in the forthcoming days and through the whole summer. As rooftops and windows were damaged this could have aggravated the damages.. This had to be mitigated with quick temporary restoration of the roofs with tarpaulins. Preposition of dehumidifiers were needed. Surge HR capacities at branch level were reinforced with personal and technical support from the NHQ.

B. Operational strategy and plan

Overall objective

The overall objective of the operation was to assist 200 families with quick provision of temporary roof restoration items in order to prevent further damages.

Implemented strategy

In the framework of this DREF operation, the Hungarian Red Cross **provided relief items for the temporary repair of 200 houses**. Based on the needs assessment, the following relief items were provided:

- materials for temporary restoration of rooftops in order to prevent further damages (timbers, tarpaulins, nails, tarpaulin-tape),
- roof carpenter's tools (hammers, ladders, saws, hatchet etc.),
- dehumidifier machines (from current stock)
- other NFIs basic (clothes, furniture, etc.)

There was a need for construction experts and other volunteers, as the number of construction experts is low in the area and many people were unable to carry out necessary works by themselves.

HRC provided chainsaws during the reconstruction as well. Preposition of dehumidifiers was needed to prevent the walls from molding. The National Society directly distributed the relief materials for the selected beneficiaries. Beneficiaries who were not able to repair their rooftops alone had been assisted by volunteer experts. Volunteers have received safety trainings

C. DETAILED OPERATIONAL PLAN

Quality programming / Areas common to all sectors

Outcome 1: The quality of this operation is ensured and continuous improvement is provided.
Output 1.1: The Hungarian Red Cross is monitoring the situation and mobilizes its assets based on current needs.
Activities implemented :
Initial needs assessment Beneficiary selection Safety (OSH) training for volunteers and staff involved The County Branch reports on the activities internally, the NHQ reports to the Federation, and carries out monitoring Evaluation process incl. evaluation meeting with partners Continuous monitoring of the situation

Shelter

Outcome 1: The immediate shelter needs of the affected 200 households are met
Output 1.1: Emergency assistance is provided for approx. 200 households in the form of temporary repair items
Output 1.2: Volunteers involved in the operation are aware of the security risks and can mitigate them, PPE equipment is provided
Activities implemented
Procurement and transportation of the materials (tarpaulins, timber, tools) Distribution of the materials Volunteer assistance for the affected households
Achievements
The HRC procured the relief items locally to support the local economy and maximize the multiplicative effect of the relief operation. After the procurement the items were transported directly to the beneficiaries in order to minimize warehousing needs and accelerate the response. The Hungarian Red Cross procured and distributed the following items: • 250 sheets of 75m² tarpaulins/rooftop cover foils • 400 pc special tapes • 4,000 pc. timber for rooftops (roof battens, 2 types) • 3,800 kg nails (4 types)

- 10 set of basic tools (hammers, hatchets, saws, tool racks, ladders.)
- Personal and Collective Protective Equipment and visibility items (T-shirts) for volunteers

The items were distributed in the following way:

- Rozsály 48 packages, 10 tarpaulins, 2 ladders
- Zajta 9 packages, 9 tarpaulins, 1 ladder
- Méhtelek 38 packages, 12 tarpaulins, 2 ladders
- Uszka 60 packages, 10 tarpaulins, 1 ladder
- Nagyhódos 17 packages, 6 tarpaulins, 2 ladders
- Garbolc 28 packages, 8 tarpaulins, 2 ladders.

The packages contained the following items: 1 sheet tarpaulin, 2 pc special tapes, 400 pc timbers (2 types), 19 kg nails. The most 200 vulnerable households were supported by these packages. Moreover, we distributed other 50 sheets tarpaulins for other beneficiaries. Tools were used by volunteers, key volunteers and beneficiaries as well (saws, hatchets, hammers, tool racks. Ladders were lent to the mayor offices and it was agreed that they ensure the free accessibility for it to all people who need them for reconstruction purposes.

Four households asked special help for reconstruction from HRC:

- Nagyhódos, a family with 4 children;
- Nagyhódos an elderly living alone;
- Rozsály, a disabled elderly living alone and a family with 4 children.

These houses needed a special relief to repair the whole roof because they had no chance to procure the materials without help. From the fundraising activities of NHQ and County Branch all materials for these houses had been procured and had been supplied for the beneficiaries. HRC also organized special volunteers and carpenters who helped them by the recovery.



HRC staff preparing for rooftop repair. Photo: HRC



Repairs in progress in the affected area. Photo: HRC



Repairs in progress in the affected area. Photo: HRC

Communications

Outcome 1: Long term recovery is supported by the RC

Output 1.1: The Hungarian Red Cross carries out communication campaign about its internal appeal

Activities implemented

Development of communications plan and materials
Social media and other campaign activities

Achievements

The visibility of the Hungarian Red Cross activities in the field was reinforced with proper information disseminated through the media on the National Society's response. Operation-related news and photos were disseminated in newspapers, Facebook and other social media. Communication activities in the target communities were carried out by the HRC County Branch.

The HRC launched national fundraising activities asking local donors to contribute to the long term recovery. As this DREF operation provided immediate shelter for the beneficiaries, the sustainability of HRC actions were grounded with this fundraising. Communication costs were allocated for the costs of social media campaign (including design of materials e.g. infographs and sponsored content on different SM outlets).

After the disaster, the Hungarian Red Cross published a press release in which we asked the people to support our work. The same day, the National Society launched a promoted post on our Facebook page, which lasted for a month. When HRC started to work in Szabolcs-Szatmar-Bereg County, another press release was issued for the national media and some interviews were also organized.

The two press releases reached good media coverage: the national news agency (Mti.hu), the Hungarian public media television's evening news (MTV), local news portals, radio, TV, and county newspaper also published them. The numbers of total coverage were 24 appearances. The relevant contents about HRC work was uploaded on HRC's official website and Facebook page too. The National Society was working with a professional photographer in order to ensure good visibility for the program.

Photo gallery: https://www.facebook.com/pg/magyarvoroskereszt/photos/?tab=album&album_id=1260321327312783



Campaign toolkit	Timing
Fundraising campaign - press release	23 June 2016
Facebook advertising	23 June – 23 July 2016
Website contents	23 June – 25 August 2016
Facebook posts	23 June – 25 August 2016
Interview organizing	23 June – 20 August 2016
Photo documentation	25 August 2016
Final press release	17 August 2016

Operational support services

Human resources

The HRC county branch staff and the volunteers were involved in the assessment as well as in the distribution. For the temporary repairs HRC volunteers joined their efforts with other NGOs, and convergent non-formal voluntary groups. The mobilization of these capacities were crucial as many people in the target area live alone and are not able to carry out the restoration by themselves. In order to carry out activities a project coordinator (HQ) has been employed for the period of the operation. The distributions were organized by the project coordinator, and the HRC county branch played main role during those, with the involvement of the following staff and volunteers:

- Rozsály 9 staff, 10 volunteers
- Zajta 9 staff, 5 volunteers
- Méhtelek 10 staff, 9 volunteers
- Uszka 11 staff, 8 volunteers
- Garbolc 11 staff, 5 volunteers
- Nagyhódos 11 staff, 5 volunteers

Safety and Security

During the reconstruction process the volunteers had to work on the top of roofs. Since Hungarian legislation does not allow unskilled volunteers to work in heights, HRC was supported by trained volunteers and experts in the temporary reconstruction process. HRC volunteers were involved in non-skilled tasks during the recovery phase. In order to mitigate the risks, safety trainings and briefings were organized and staff and volunteers were covered by insurance.

Planning, Monitoring, Evaluation, & Reporting (PMER)

The Hungarian Red Cross followed the requirements of reporting set by the Federation. The planning process was based on the assessment carried out by the HRC County Branch colleagues and the NHQ staff. During this process information sharing with the local authorities, municipalities and other organizations was extensive.

The activities were directly carried out by the project coordinator and HRC County Branch. The HRC NHQ monitored the implementation during the whole operation and provided professional overlook. At the end of the operation, IFRC Regional Office for Europe (ROE) DM staff joined HRC to the field and had the occasion to see the restored rooftops, to meet the affected families and the volunteers participating in the operation. A lessons learned workshop was organized in Budapest, involving the branch directors and other professional actors of the National Society.

Administration and Finance

Administration and finance activities were closely coordinated by the HRC NHQ Disaster Management Department and the Finance Department.

D. THE BUDGET

The DREF allocation of CHF 46,642 has been used in accordance with the approved budget. After finalizing the operations, there is a final balance CHF 4,591 which will be returned to the DREF account.

Contact information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote social inclusion
and a culture of
non-violence and peace.

Disaster Response Financial Report

MDRHU005 - Hungary - Heavy Rain and Hail Storm

Timeframe: 29 Jun 16 to 29 Aug 16

Appeal Launch Date: 29 Jun 16

Final Report

Selected Parameters

Reporting Timeframe	2016/6-2016/10	Programme	MDRHU005
Budget Timeframe	2016/6-2016/8	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		46,642				46,642	
B. Opening Balance							
Income							
Other Income							
DREF Allocations		46,642				46,642	
C4. Other Income		46,642				46,642	
C. Total Income = SUM(C1..C4)		46,642				46,642	
D. Total Funding = B + C		46,642				46,642	

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income		46,642				46,642	
E. Expenditure		-42,051				-42,051	
F. Closing Balance = (B + C + E)		4,591				4,591	

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Split by funding source	Y	Project	*
Subsector:	*		

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III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
A							B	A - B
BUDGET (C)			46,642				46,642	
Relief items, Construction, Supplies								
Construction Materials	30,800		32,840				32,840	-2,040
Total Relief items, Construction, Sup	30,800		32,840				32,840	-2,040
Land, vehicles & equipment								
Others Machinery & Equipment	6,000							6,000
Total Land, vehicles & equipment	6,000							6,000
Logistics, Transport & Storage								
Transport & Vehicles Costs	1,500		1,259				1,259	241
Total Logistics, Transport & Storage	1,500		1,259				1,259	241
Personnel								
National Society Staff	2,600		2,600				2,600	0
Volunteers	45							45
Total Personnel	2,645		2,600				2,600	45
Workshops & Training								
Workshops & Training	2,400		2,277				2,277	123
Total Workshops & Training	2,400		2,277				2,277	123
General Expenditure								
Information & Public Relations	450		450				450	0
Financial Charges			59				59	-59
Total General Expenditure	450		509				509	-59
Indirect Costs								
Programme & Services Support Recove	2,847		2,567				2,567	280
Total Indirect Costs	2,847		2,567				2,567	280
TOTAL EXPENDITURE (D)	46,642		42,051				42,051	4,590
VARIANCE (C - D)			4,590				4,590	

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Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL2 - Grow RC/RC services for vulnerable people							
Shelter	46,642		46,642	46,642	42,051	4,591	
Subtotal BL2	46,642		46,642	46,642	42,051	4,591	
GRAND TOTAL	46,642		46,642	46,642	42,051	4,591	