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Emergency Appeal Operations Update

The former Yugoslav Republic of Macedonia: Population Movement

 International Federation
of Red Cross and Red Crescent Societies

Emergency appeal n° MDRMK005	GLIDE n° OT-2015-000069-MKD
Operations update n° 3	Timeframe covered by this update: 25 August – 31 October 2016
Date of issue: 1 December 2016	Date of disaster: since January 2015
Operation start date: 10 September 2015	Operation end date: 31 December 2016
Operation budget: CHF 6,138,068 DREF allocation: CHF 193,218	Appeal's coverage: 92%
Number of people being assisted: 214,886 people (first phase until March 2016) 6,250 people (second phase until December 2016)	
Host National Society's presence (n° of volunteers, staff, branches): 30 staff and 210 volunteers from 5 branches of the Red Cross Society of the former Yugoslav Republic of Macedonia along with the staff of the Headquarters and the City Branch of Skopje	
Red Cross Red Crescent Movement partners actively involved in the operation: IFRC, ICRC.	
Other partners actively involved in the operation: Ministry of Interior, Ministry of Labor and Social Policy, Ministry of Health, UNHCR, IOM, and NGOs: La Strada, Legis, Noon and Save the Children	

Summary of the appeal

This Operations Update no. 3 reports on the latest activities carried out by the Red Cross of the former Yugoslav Republic of Macedonia and reflects adaptations to the budget to ensure efficient distribution of remaining funds for covering the needs of the vulnerable target population. The proposed changes are mainly in the areas of procurement for emergency shelter, food and non-food items, clothing, as well as minor additional community engagement activities. The rest of activities remain the same.

The total amount of the budget will be increased by CHF 42,158.71 due to the correction made in the unit price of the budget line 'hot meals'.

The timeframe covered by this update is 25 August to 31 October 2016 and the operation is scheduled to end on 31 December 2016.



Accommodation facilities and border crossing points. Source: IOM

On behalf of the Red Cross of the former Yugoslav Republic of Macedonia, the IFRC would like to thank the Austrian Red Cross, the British Red Cross, the Canadian Red Cross, the European Commission – DG ECHO, the Irish Red Cross Society, the Japanese Red Cross, the Norwegian Red Cross, the Red Cross of Monaco, the Swedish Red Cross, the Netherlands Red Cross including the Governments of Britain, Canada, Italy, Japan, Luxembourg, Norway, the Netherlands and corporate and private donors for their contributions to this Emergency Appeal.

The Emergency Appeal is **92 per cent** covered.

Situation

During this reporting period, there have been no registered new arrivals in the former Yugoslav Republic of Macedonia. Since the beginning of the year, there have been **89,764 arrivals registered**¹. The closure of the Balkan route and the EU-Turkey agreement resulted in thousands of migrants stranded in different countries, while fewer continue to arrive with support of smugglers and traffickers, exposing themselves to the risks that this involves. There is a total of 198 migrants in two reception centres, 61 in Tabanovce and 137 in Gevgelija. The two reception centres are managed by the Ministry of Labour and Social Policy on behalf of the Government of the former Yugoslav Republic of Macedonia.

In addition, 69 migrants are sheltered at the centre for asylum seekers in Vizbegovo (Skopje) managed by the Ministry of Labour and Social Policy. In the detention centre in Gazi Baba in Skopje, managed by the Ministry of Interior, there is an average of 50 migrants on a daily basis. The centres are managed with the support of the Ministry of Interior, the Ministry of Health, the Army and different state utility companies. The Red Cross of the former Yugoslav Republic of Macedonia is responsible for the provision of humanitarian assistance, first aid support, Restoring Family Links (RFL) and provision of food for the migrants.





Accommodation facilities (as of 2 November 2016)

Name of Accommodation Facility	Capacity*	Currently Accommodating	Nationalities
"Vinojug" Transit Centre—Gevgelija (Greece—FYR of Macedonia Border)	1,100-1,200	125	73 Syrian, 4 Afghan, 42 Iraqi, and 6 Iranian nationals
Tabanovce Transit Centre (FYR of Macedonia—Serbian Border)	1,100	73	59 Syrian, 5 Iraqi, 3 Pakistani, 6 others
TOTAL	2,200-2,300	198	

*Capacity is approximate and subject to change

Overall Red Cross response

From the beginning of the operation to 31 October 2016, the National Society has distributed the following items and services:²

 <p>115,968 Food items 451,676 Water 40,383 Hygiene items 599,392 Other NFIs 181,009 hot meals 194,068 hot and cold drinks</p>	 <p>196,950 first aid interventions</p>	 <p>234 volunteers mobilized for the migration response</p>	 <p>901 RFL requests</p>
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¹ [According to IOM Migration Flows report 2 November.](#)

² These amounts include items procured through the EA and other donations.

Coordination and partnerships

Since the onset of the migration crisis, the National Society has been coordinating with the Ministry of Health, Ministry of Interior and the Ministry of Labour and Social Policy. Additionally, the National Society has coordinated support with agencies in the country such as UNHCR, UNICEF and local NGO's. The corporate sector has also collaborated with the National Society with humanitarian assistance for the migrants.

The IFRC Regional Office for Europe (ROE) works closely with the Red Cross of the former Yugoslav Republic of Macedonia to help coordinate support for the plan of action. Several missions of different teams (Disaster Management, Communications, and Health) of the IFRC ROE have been conducted to support the National Society and monitor the operation. Additionally, the Red Cross of the former Yugoslav Republic of Macedonia cooperates with other National Societies in the region, such as Croatian Red Cross. From 20 to 24 October a delegation from the Croatian Red Cross met with the leadership of the National Society to share current challenges on the migration crisis and on how to improve information exchange to assist the needs of the migrants. For more information, please visit the webpage of the National Society [here](#).

Operational implementation

Health			
Outcome 1: Staff/volunteers are provided with psychosocial support to enable them to continue delivering services to migrants for the ongoing period			
Activities	Is implementation on time?		Comments/Status
	Yes (x)	No (x)	
Output 1.1 Psychosocial support is provided to staff/volunteers.			
Psychosocial support to staff and volunteers working on the response is provided through group and personal sessions	X		Ongoing activity with the volunteers and staff in the field
Conducting training in Sexual and Gender Based Violence prevention (SGBV) for staff and volunteers to identify and refer cases	X		Implemented according the PoA
Translation of SGBV tools into Macedonian and Albanian	X		Implemented according the PoA
Training on PSS - Caring for volunteers	X		Implementation in progress in the September – December 2016 period
Output 1.2 - Psycho social situation of the migrants in transit centres is improved			
Psycho social counselling on daily basis	X		Ongoing activity by psychologist in the field
Preparation of IEC materials for beneficiaries	X		Implemented according the PoA
Outcome 2: Beneficiaries are provided with first aid, basic health care, medical screening and referral services.			
Activities	Is implementation on time?		Comment/Status
	Yes (x)	No (x)	
Output 2.1: First aid basic health care and screening are provided to the arriving migrants as required and the consequences of the crisis on Non Communicable Diseases (NCD) outcomes are reduced.			
Recruitment and operation of 11 mobile teams (6 teams funded by the IFRC)	X		Mobile teams recruited and deployed to the field as needed
Identification of people at risk or with severe acute medical conditions; and refer them to health centres / hospitals as agreed locally	X		Ongoing activity by mobile teams

Implement screening in registration points/centres (border areas) to identify people on medication for non-communicable diseases (diabetes, cardiovascular diseases, chronic respiratory diseases)	X		Ongoing activity by mobile teams
Refer as required patients with NCD for treatment continuation/drugs refills or management of complications	X		Ongoing activity by mobile teams
Provide transportation for referrals of patients as required	X		Ongoing activity by mobile teams
Organizing educational workshop on prevention of infectious diseases (for mobile RC teams involved in the operation)			To be implemented in November
Translation of the manual for community based health in emergencies into Macedonian and Albanian	X		Implemented according to the PoA
Implementation of CBHFA			Implementation in progress October – December 2016
Review meeting and Lesson Learned workshops			To be implemented in December 2016
Output 2.2. – Increasing the knowledge and awareness of beneficiaries in first aid to ensure timely and correct vital lifesaving assistance is provided.			
Organizing first aid training for new members of the MRC mobile teams involved in the operation)	X		Implemented according to the PoA
Translation of first aid tools Macedonian and Albanian for mobile RC teams involved in the operation	X		Implemented according to the PoA
Preparation and distribution of first aid kits containing plaster, lotion for allergy and sunburn, dry dressing for wounds and scratches, salts for rehydration, sun caps.	X		Ongoing activity by mobile teams

Progress towards outcomes

From 12 to 15 September, a workshop on Sexual and Gender-Based Violence was held. There were total of 27 participants from nine branches that were directly or indirectly involved in programs supporting survivors of this type of violence. The topics covered were different type of sexual and gender based violence, psychological impact on the victims, supporting communication skills, non-verbal communication, pyramid of interventions, system for support and practical experience sharing from the participants.

One workshop was conducted for staff and volunteers with the representatives of the Gestalt Institute in the area of team work and lessons learned from the operation. The workshop was conducted between 29 September and 1 October in Struga with the participation of 18 people. The workshop costs were covered by the National Society.

Two new mobile teams are operating providing assistance to illegal migrants **in the region of Lipkovo/Lojane in the border region with Serbia**. The teams were transferred from Gevgelija. The teams have provided **assistance to 967 persons** (30% children, 25% women and 45% men) and **473 persons have been provided with medical support**. This type of assistance includes food, water, clothes, blankets, medicines, transport to a medical facility or the transit centre if the migrant asks for shelter.

The overall health activities are carried out by 11 health mobile teams of the National Society which are stationed in the registration centres at the southern border with Greece (city of Gevgelija) and northern border with Serbia (Tabanovce). Each team is comprised of a driver, a paramedic, a doctor and a logistician, supported by two translators. Six of the mobile teams are currently funded by the IFRC and five other teams are funded by the UNHCR Office in Skopje. The teams provide 24-hour attention to migrants, focusing primarily on the most vulnerable people (children, pregnant women, people with chronic illnesses, the elderly and persons with special needs). Since the beginning of the operation up to 31 October 2016, a total of **194,813 people** with medical conditions had been identified and **referred to health centres and/ or hospitals**. The mobile teams have screened **1,580 people** in registration points/centres (border areas) to identify people on medication for non-communicable diseases, such as diabetes and cardiovascular diseases, and **783 people have been referred for treatment**.

The Red Cross teams provided **1,420 transportations** for ill and injured migrants to the nearest hospitals in Gevgelija, Skopje and Kumanovo as two-way transportation from the border to the registration centres and back. On average, the Red Cross teams currently provide about 70 transport interventions per month.

Additionally, **845 first aid kits** were procured containing plaster, lotion for allergy and sunburn, dry dressing for wounds and scratches, salts for rehydration and sun caps in order for the mobile teams to provide first aid care to the migrants.

Water, sanitation and hygiene			
Outcome 3: The risk of sanitation-related diseases has been reduced.			
Activities	Is implementation on time?		Comments/Status
	Yes (x)	No (x)	
Output 3.1: 50,000 people receive hygiene parcels			
Output 3.2: 2,000 families with infants receive basic baby kits.			
Procurement, transportation and distribution of kits upon the arrival of the migrants	X		Ongoing activity by mobile teams
Monitor and evaluate the sanitation activities and provide reporting on the distributions	X		Ongoing activity by mobile teams
Output 3.3: Good hygiene practices are promoted among migrants.			
Print hygiene promotion materials and disseminate them among migrants	X		Implementation in progress
Water sanitation infrastructure improvement	X		Implementation in progress

Progress towards outcomes

To date, **27,148 male hygiene parcels** and **13,235 female hygiene parcels** were procured and distributed in the reception centres, at the border area along the migration route, the State detention centre and the centre for asylum seekers. The procurement process was in accordance with the IFRC regulations. With all the bids received, contracts were signed for successive procurement and all stocks were procured according to the needs assessment of volunteers and staff within the reception centres. The dissemination of hygiene promotion materials has been conducted by other actors present in the field. The National Society started this activity at the end of September after conducting a consultation meeting and assessment in cooperation with the Austrian Red Cross. Subsequent activities with the sister national society have been planned to continue in the last quarter of 2016.

Hygiene parcel for women		Hygiene parcel for men	
Item	Quantity	Item	Quantity
Shampoo 30ml sachet	3	Shampoo 30ml sachet	3
Toothbrush	1	Toothbrush	1
Toothpaste / small tube	1	Toothpaste /small	1
Soap	1	Soap	1
Sanitary pad	2	Shaving cream	1
Antiseptic wipes	1	Razors	5
Sewing set (thread, needle)	1		

Baby parcel		Family size hygiene parcel	
Item	Quantity	Item	Quantity
Diapers	2 packs	Washing powder 3 kg pack	1
Baby shampoo	1	Shampoo 1 l.	1
Baby cream	1	Soap 75 gr.	4
Baby bottle	1	Toilet paper	4
Wet wipes	1	Toothpaste 75 ml.	2
Food	2	Toothbrush	4
Juice	2	Shaving cream	1
		Razors	5
		Wet wipes	2
		Liquid detergent 1 l.	1

Food security, nutrition and livelihoods

Outcome 4: The basic nutrition needs of the migrants in transit through the Former Yugoslav Republic of Macedonia are met.

Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 4.1: Food parcels including bottles of water, are distributed by the Red Cross of the former Yugoslav Republic of Macedonia to 200,000 migrants.			
Procurement, transportation and distribution of food parcels and water to the migrants upon arrival	X		Ongoing activity by mobile teams
Monitor and evaluate the foods activities and provide reporting on food distributions	X		Ongoing activity by mobile teams
Procurement, transportation and distribution of hot meals, supplementary food and water to the migrants	X		Ongoing activity by mobile teams

Progress towards outcomes:

From the beginning of the operation up to 31 October 2016, the National Society had distributed the following:

- **53,689** food parcels;
- **181,009** meals;
- **451,676** water bottles;
- **194,068** hot and cold drinks.

All food parcels and drinking water were procured and distributed according the needs of the beneficiaries. The procurement process was in accordance with the IFRC regulations. There were contracts signed with all bidders for successive procurement.

Contents of a food parcel		Contents of a family size food parcel	
Item	Quantity	Item	Quantity
Water 0.5 litre	2	Flour 6 kg.	1
Biscuits 400 gr.	1	Canned fish	8
Canned fish	4	Sugar 2 kg.	1
Cookies	1	Cooking oil 4l.	1
Juice 0.25 litre	2	Salt 2 kg.	1
Dried bread	1	Rice 2kg.	1
Raisins 100 gr	2	Pasta (packs)	4
Chocolate bananas (bars)	3		
Wet wipes	1 pack x 10 wipes		
Dates 200 gr	1		

Challenges:

The major challenge was to enable a variety of food products to ensure appropriate nutrition for beneficiaries.

Another challenge was that large quantity of food items from the food parcels (11,278 pieces) had to be distributed at the beginning of November to different local beneficiaries since the expiry date has been coming to an end. The reason for such a big left over of parcels was the significant drop in the number of beneficiaries (in comparison to the initially planned figure) due to the closure of the Balkan route early in the beginning of 2016. The products are planned to be distributed to three social/health institutions in the former Yugoslav Republic of Macedonia (Demir Kapija special hospital for mentally ill people, Demir Hisar Psychiatric Hospital and Rehabilitation Centre for Persons with special needs Bansko, Strumica). The products are expected to be consumed in a period of 10 days. The products in question are biscuits, cookies, juice, dry bread and raisins and dates and chocolate bananas. Some of the products from the parcels (fish tins and water and antiseptic wet wipes) have good expiry dates and they will continue to be distributed in the forthcoming period.

Shelter (including non-food items)			
Outcome 5: Non-food assistance is provided to migrants in transit through the former Yugoslav Republic of Macedonia territory			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 5.1 Up to 71,000 migrants receive different NFI as sleeping bags, blankets and clothes from the Red Cross of the Former Yugoslav Republic of Macedonia.			
Procurement and transportation of the non-food items	X		Ongoing activity by mobile teams
Distribution of 4,000 sleeping bags, 51,500 adult high thermal blankets, 3,000 baby blankets and 500 baby carriers	X		Ongoing activity by mobile teams
Distribution of clothes for 6,000 people (winter/summer sets)	X		Ongoing activity by mobile teams
Outcome 6: Securing the overall hosting capacity of the Former Yugoslav Republic of Macedonia			
Output 6.1: Prepositioning of contingency stocks for 2,000 people to be able to respond to the emerging needs in transit centres			
Procurement of contingency items (mats, sleeping bags, bunk beds, mattresses, separators, bed linen, power generators)	X		Implemented according to the PoA
Storage	X		Implemented according to the PoA
Distribution of contingency items	X		Partially distributed
Output 6.2: Accommodation premises for up to 140 people is available			
Adaptation of the Red Cross centre in Struga to host 140 people			To be implemented in the period August-December 2016
Development of plan for provision of services to migrants sheltered in the centre			To be implemented in the period October-December 2016

Progress towards outcomes

All NFIs were procured and distributed according to the needs of the beneficiaries. The procurement process was in accordance with the IFRC regulations. Contracts for procurement were signed with all bidders.

As of October 31, 2016, **1,000 sleeping bags, 44,844 blankets, 2,191 baby blankets, 136 baby carriers and 12,976 winter/summer sets** were distributed in the reception centres, at the border area, along the migration route, the State detention centre and the centre for asylum seekers.

The National Society started the process for adaptation of the Red Cross centre in Struga to host 140 people. The selection procedure for construction of the centre was initiated and the National Society is requesting additional funding as per enclosed revised budget to finalize the foreseen reconstruction of the Centre to be able to provide emergency winter shelter for the stranded migrants in the country if needed.

Restoring Family Links (RFL)			
Outcome 7: Family links are restored wherever people are separated from, or stay without news of their families.			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 7.1. Family tracing services are provided to migrants as requested.			
Organizing training for mobile teams and branches	X		Implemented according to the PoA
Translation and printing of a manual on RFL in disasters in Macedonian and Albanian languages	X		Implemented as planned

Identification of families in need of RFL	X		Ongoing activity from RFL personnel in the reception centres
Providing free telephone and internet calls for new arrivals	X		Ongoing activity from RFL personnel in the reception centres
Procurement of 20 RFL kits. Each kit contains backpack, 20 registration forms, 2 vests with MRC and RFL logos, 1 notebook, 3 pens, stopwatch, tape and Red Cross flag			To be implemented in October - December 2016

Progress towards outcomes

The National Society has processed **901 RFL cases** through the RFL points in the reception centres and continues providing free telephone calls and internet for the migrants. On 27 October, a Regional Cooperation in the field of Restoring Family Links was hosted by the National Society. This event has been held for the past three years and this year was named "Migrant crisis – a new challenge for deeper regional cooperation in the field of Restoring Family Links". The objective of this meeting was to discuss and present good practices in the region on the migration response. There were representatives from ICRC Belgrade, Serbian RC, Bulgarian RC, Croatian RC, Albanian RC, Slovenian RC, local partner organizations, Ministry of Interior and the Ministry of labour and social policy. For more information on this event, please click [here](#).

Community engagement and accountability (CEA)			
Outcome 8: Migrants take informed decisions and have information to support their health and well-being			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
<i>Output 8.1 Migrants have access to the necessary information, provide feedback and engage meaningfully in service delivery</i>			
Assessments of information needs and the communication landscape	X		Ongoing activity by mobile teams
Development of FAQ materials aimed at migrants	X		Ongoing activity by mobile teams
Roll out of communications initiatives to provide key info and messages to migrant and host communities	X		Ongoing activity by mobile teams
Psycho social counselling and feedback collection on daily basis	X		Ongoing activity by mobile teams
<i>Output 8.2 Awareness is raised among the population for the humanitarian needs of the migrants and integration process is improved</i>			
Promotion of activities for intercultural dialogue between various ethnic groups in the country for easier integration of the migrant population	X		Implementation in process
Implementation of a raising awareness campaign	X		Implemented according PoA
Conducting workshops with Local government representatives on raising awareness on migration.			To be implemented in November 2016

Progress towards outcomes

There were two types of brochures printed for the public. One for the cultural differences in order to raise the public awareness among the general populations of people on the move their differences and promote respect for cultural values, and the second one for promotion of general information for the migrants such as basic information for the institutions, relevant contacts and recommendation of measures in case of emergencies.

The PHV (promotion of human values) is a tool developed within the Red Cross of the former Yugoslav Republic of Macedonia which allows a certain target group to change its daily routine towards improvement of their environment and everyday life with active usage of humanitarian values. Through a specific set of workshops and exercises 27 participants from the migrants are involved in process of learning about the Red Cross values, culture of dialogue and making positive impact for the most vulnerable cases with an active approach and change of behaviour.



Sample of one of the brochures for the migrants.

Source: Red Cross of the former Yugoslav Republic of Macedonia

National Society capacity building			
Outcome 9: The functionality of the distribution process and the logistics capacity of the National Society are guaranteed.			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 9.1 Warehouse refurbishing is conducted and the warehouse capacity of the National capacity is strengthened.			
Refurbish two existing National Society warehouses	X		Implemented according to the PoA
Adaptation of MRC central warehouse and procurement of supporting and security equipment	X		Implemented according to the PoA
Procure seven forklifts	X		Implemented according to the PoA
Rent and run 4 additional warehouses	X		Implemented according to the PoA
Conduct a training with relevant local authorities	X		Implemented according to the PoA
Output 9.2 The fleet capacity of the National Society is increased			
Procure 1 car, 1 field vehicle, 3 land cruisers, one truck for transportation of personnel and distribution of assistance	X		Implemented according to the PoA
Outcome 10: The Red Cross of the former Yugoslav Republic of Macedonia has built up its capacities for delivering better services to vulnerable populations.			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 10.1 The Red Cross of the former Yugoslav Republic of Macedonia increases its skills and capacities for managing the crisis			
Support for coordination meetings for launching operations	X		Implemented according to the PoA
Midterm review and lessons learned workshop	X		Implemented according to the PoA
Develop and translate DM and migration tools	X		Implemented according to the PoA
Conducting DM training	X		Implemented according to the PoA
Conducting training for sharing skills on how to handle migration emergencies	X		Implemented according to the PoA
Conducting campaign for raising public awareness and public opinion survey	X		Implemented according to the PoA. Public opinion survey will be done in the period October – November 2016

Conducting training in volunteer's management	X		Implemented according to the PoA
Development of volunteer management software data base			Implementation in progress
Translation of volunteer management tools into Macedonian and Albanian			Implemented as planned
Conducting 2 study visits on migration in the neighbouring countries			Implemented according the PoA
Conducting training for Standard operative procedures			To be implemented in November 2016
Conducting training on procurement procedures			To be implemented in November 2016
Translation of procurement manual into Macedonian language			Implemented as planned
Conducting training for Vulnerability capacity assessment			To be implemented in November 2016

Progress towards outcomes

Two study visits were conducted in the period of July-September. One in Serbia (9 persons, 14 -16 July) and one in Slovenia and Croatia (6 persons 8-12 September). The study visits were excellent opportunity for knowledge and experience sharing with the sister societies' representatives in regard to the implementation of the operation with the migrant population traveling through the respective countries. The teams were able to discuss the challenges, accomplishments, recommendations and other details to enable more successful cooperation among the involved national societies in the operation.

Quality programming/ Areas common to all sectors			
Outcome 11: The quality of this operation and future operations is improved.			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 11.1: The Red Cross of former Yugoslav Republic of Macedonia is assessing and monitoring the situation and deploying its teams as the situation evolves			
Conducting ongoing assessments and monitoring.	X		Implemented according the PoA
Mobilization of volunteers for the implementation of activities based upon the information	X		Implemented according the PoA
Organizing monitoring visits by the Red Cross of the Former Yugoslav Republic of Macedonia and IFRC	X		Implementation on regular basis
Output 12.2: Lessons learned (LL) workshops are organized at the end of the operation.			
Conducting the lessons learned workshop on a national level			To be implemented in December 2016

Progress towards outcome

Since the onset of the crisis, the National Society has conducted regular field assessments, especially when the migrants were in transit. Medical teams conducted assessments that identified the main needs of the migrants in transit. Additional assessments were carried out when the EU-Turkey agreement came into effect, in order for the National Society to adapt the response from in-transit to stranded migrants' needs. A total of 30 staff and 210 volunteers from 6 branches of the Red Cross Society of the former Yugoslav Republic of Macedonia have been mobilized in response to the operation.

Operational support services

Communications

All communication activities directly support the Emergency Appeal and aim to raise awareness and sensitize the public, media and donors on the emergency situation, humanitarian needs and Red Cross Red Crescent response.

The communication team of the Red Cross of the former Yugoslav Republic of Macedonia, with support from the IFRC, manages media requests related to this operation, as well as actively pitches stories to the media, focusing on the action of the Red Cross, and the challenges and experiences faced by migrants and other people moving to and through the country.

The following are few media links with the latest stories published during this reporting period:



Hamida Husseini, former manager at Afghanistan's Ministry of Counter Narcotics photographed with her 8-years-old daughter Zahra at the reception centre for migrants in Gevgelija, Macedonia. C. Haga/IFRC

4 October: [Afghan family fights to stay strong after six months in border camp limbo](#)



Fauzia Abdulhamid Ali, a single mother from Syria, stands outside by the stove preparing a tomato sauce. Caroline Haga/IFRC

27 September: [Longing for son while stuck in limbo](#)

Human Resources

The Red Cross branches of Gevgelija, Valandovo, Negotino, Veles, Skopje, and Kumanovo have been involved in the operation with a total of 30 staff and 210 volunteers implementing the activities. The operational budget is covering per diems and insurance for those volunteers, who are exclusively engaged in the implementation of the migration operation during the 15-month period. The operation also covers the employment of new staff members who are working on the implementation, one at the Headquarters and one in the City Branch responsible for the implementation.

Administration and Finance

The administrative and financial procedures are in compliance with the Red Cross of the former Yugoslav Republic of Macedonia international standards.

Logistics

The procurement of the required products within this operation has been done in compliance with the procedures for procurements of the Red Cross of the former Yugoslav Republic of Macedonia and in accordance with the IFRC logistics standards, processes and procedures ensuring full audit trail requirement. Processes were and will be completed in close coordination with the IFRC Secretariat's Global Logistic Service (GLS). The stock is placed in the Red Cross warehouses in different locations. There are six employees in these warehouses, and they are supported by volunteers who are and will be making the parcels in each location. The distribution of the parcels is done with the Red Cross vehicles by the mobile teams and local Red Cross volunteers.

In order to facilitate the process, specialized IFRC personnel has been deployed to support the National Society logistics capacity. The operation contributed to expanding and supporting the Red Cross warehouse capacity, including refurbishing the Red Cross warehouses in Skopje, acquiring two forklifts and renting an additional three warehouses. This location is now a logistics centre of the Red Cross of the former Yugoslav Republic of Macedonia, providing central warehouse location for the operation. Likewise, it has been deemed necessary to increase the Red Cross fleet in order to provide adequate monitoring and distribution and three cars (rough terrain vehicles), one field vehicle and one truck have been provided for transporting of personnel and relief items to the target locations at the border areas and to branches actively involved in activities (Gevgelija, Valandovo, Negotino, Veles, Skopje, and Kumanovo).

Planning, monitoring, evaluation and reporting (PMER)

A final evaluation of the emergency operation will be conducted with technical support from the IFRC Secretariat and the involvement of the National Society's staff and volunteers, with special emphasis on the personnel in branches to allow building-up this capacity as widely as possible.

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Click here

1. Click [here](#) to see the revised budget
2. Click [here](#) to see the interim financial report
3. Click [here](#) to return to the title page

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote social inclusion
and a culture of
non-violence and **peace**.

EMERGENCY APPEAL

01/12/2016

MDRMK005 Macedonia: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	268,000			268,000
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities				0
Construction - Materials				0
Clothing & Textiles	1,663,235			1,663,235
Food	1,117,080			1,117,080
Seeds & Plants				0
Water, Sanitation & Hygiene	547,755			547,755
Medical & First Aid	102,431			102,431
Teaching Materials	2,000			2,000
Utensils & Tools	104,500			104,500
Other Supplies & Services	87,261			87,261
Emergency Response Units				0
Cash Disbursements				0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	3,892,262	0	0	3,892,262
Land & Buildings				0
Vehicles	234,801			234,801
Computer & Telecom Equipment	61,212			61,212
Office/Household Furniture & Equipment	43,950			43,950
Medical Equipment				0
Other Machinery & Equipment	57,000			57,000
Total LAND, VEHICLES AND EQUIPMENT	396,963	0	0	396,963
Storage, Warehousing	266,377			266,377
Distribution & Monitoring	150,320			150,320
Transport & Vehicle Costs	77,821			77,821
Logistics Services	63,500			63,500
Total LOGISTICS, TRANSPORT AND STORAGE	558,018	0	0	558,018
International Staff	31,200			31,200
National Staff	389,715			389,715
National Society Staff	61,219			61,219
Volunteers				0
Total PERSONNEL	482,134	0	0	482,134
Consultants				0
Professional Fees	40,000			40,000
Total CONSULTANTS & PROFESSIONAL FEES	40,000	0	0	40,000
Workshops & Training	220,590			220,590
Total WORKSHOP & TRAINING	220,590	0	0	220,590
Travel	24,995			24,995
Information & Public Relations	81,420			81,420
Office Costs	37,550			37,550
Communications	26,225			26,225
Financial Charges				0
Other General Expenses				0
Shared Office and Services Costs				0
Total GENERAL EXPENDITURES	170,191	0	0	170,191
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Supplementary Services Recovery	374,410	0		374,410
Total INDIRECT COSTS	374,410	0	0	374,410
Pledge Earmarking & Reporting Fees	3,500			3,500
Total PLEDGE SPECIFIC COSTS	3,500	0	0	3,500
TOTAL BUDGET	6,138,068	0	0	6,138,068
Available Resources				
Multilateral Contributions				0
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	0	0	0	0
NET EMERGENCY APPEAL NEEDS	6,138,068	0	0	6,138,068

Disaster Response Financial Report

MDRMK005 - Macedonia (FYR) - Population Movement

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/6-2016/10	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget			6,095,910			6,095,910	
B. Opening Balance							
Income							
Cash contributions							
<i>Austrian Red Cross</i>			701,676			701,676	
<i>Bloomberg</i>			9,870			9,870	
<i>British Red Cross</i>			218,887			218,887	
<i>British Red Cross (from British Government*)</i>			70,722			70,722	
<i>Cartier Charitable Foundation</i>			25,000			25,000	
<i>Coca Cola Foundation</i>			99,674			99,674	
<i>European Commission - DG ECHO</i>			2,203,588			2,203,588	
<i>FedEx Services</i>			191,275			191,275	
<i>Germany - Private Donors</i>			61			61	
<i>Give Eur-Hope ASBL</i>			32,797			32,797	
<i>Google</i>			2,162			2,162	
<i>Irish Red Cross Society</i>			27,331			27,331	
<i>Italian Government Bilateral Emergency Fund</i>			97,710			97,710	
<i>Japanese Government</i>			238,666			238,666	
<i>Japanese Red Cross Society</i>			43,258			43,258	
<i>Luxembourg Government</i>			27,084			27,084	
<i>Medtronic Foundation</i>			25,125			25,125	
<i>Mellon Bank</i>			14,531			14,531	
<i>Metro AG</i>			98,128			98,128	
<i>Nestle</i>			38,048			38,048	
<i>Norwegian Red Cross (from Norwegian Government*)</i>			576,084			576,084	
<i>Novartis</i>			24,444			24,444	
<i>On Line donations (from Aland Islands - Private donors*)</i>			62			62	
<i>On Line donations (from Albania - Private donors*)</i>			2			2	
<i>On Line donations (from Andorra - Private Donors*)</i>			8			8	
<i>On Line donations (from Antigua And Barbuda - Private donors*)</i>			3			3	
<i>On Line donations (from Argentina - Private Donors*)</i>			5			5	
<i>On Line donations (from Australia - Private Donors*)</i>			749			749	
<i>On Line donations (from Austria - Private Donors*)</i>			24			24	
<i>On Line donations (from Azerbaijan Private Donors*)</i>			10			10	
<i>On Line donations (from Bahrain - Private Donors*)</i>			290			290	
<i>On Line donations (from Bangladesh - Private Donors*)</i>			3			3	
<i>On Line donations (from Belarus - Private Donors*)</i>			2			2	
<i>On Line donations (from Belgium - Private Donors*)</i>			158			158	
<i>On Line donations (from Bhutan - Private donors*)</i>			16			16	
<i>On Line donations (from Botswana - Private donors*)</i>			5			5	
<i>On Line donations (from Brazil - Private Donors*)</i>			228			228	
<i>On Line donations (from British Indian Ocean Territory - Private donors*)</i>			3			3	
<i>On Line donations (from Brunei - Private Donors*)</i>			100			100	
<i>On Line donations (from Bulgaria - Private Donors*)</i>			71			71	
<i>On Line donations (from Canada - Private Donors*)</i>			1,143			1,143	
<i>On Line donations (from Chile Private Donors*)</i>			8			8	
<i>On Line donations (from China - Private Donors*)</i>			353			353	
<i>On Line donations (from Colombia - Private Donors*)</i>			1			1	
<i>On Line donations (from Costa Rica - Private Donors*)</i>			2			2	
<i>On Line donations (from Croatia - Private Donors*)</i>			23			23	
<i>On Line donations (from Cuba - Private donors*)</i>			1			1	

Disaster Response Financial Report

MDRMK005 - Macedonia (FYR) - Population Movement

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

Interim Report

		Selected Parameters	
Reporting Timeframe	2015/6-2016/10	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		
All figures are in Swiss Francs (CHF)			
On Line donations (from Cyprus - Private Donors*)	13		13
On Line donations (from Czech private donors*)	61		61
On Line donations (from Denmark - Private Donors*)	14		14
On Line donations (from Dominican Republic - Private Donor*)	3		3
On Line donations (from Dominica Private Donors*)	5		5
On Line donations (from Ecuador - Private Donors*)	57		57
On Line donations (from Egypt - Private Donors*)	5		5
On Line donations (from Falkland Islands (Malvinas) - Private donors*)	4		4
On Line donations (from Finland - Private Donors*)	101		101
On Line donations (from France - Private Donors*)	898		898
On Line donations (from French Guiana - Private donors*)	78		78
On Line donations (from Germany - Private Donors*)	249		249
On Line donations (from Gibraltar - Private donors*)	25		25
On Line donations (from Great Britain - Private Donors*)	3,099		3,099
On Line donations (from Greece - Private Donors*)	70		70
On Line donations (from Guam - Private donors*)	3		3
On Line donations (from Guatemala Private donors*)	1		1
On Line donations (from Guernsey - Private donors*)	10		10
On Line donations (from Hong Kong - Private Donors*)	357		357
On Line donations (from Hungarian - Private Donors*)	13		13
On Line donations (from icelandic RC*)	1		1
On Line donations (from India - Private Donors*)	270		270
On Line donations (from Indonesia - Private Donors*)	88		88
On Line donations (from Ireland - Private Donors*)	62		62
On Line donations (from Isle Of Man - Private donors*)	2		2
On Line donations (from Israel - Private Donors*)	16		16
On Line donations (from Italy - Private Donors*)	89		89
On Line donations (from Japan - Private Donors*)	134		134
On Line donations (from Jersey - Private donors*)	2		2
On Line donations (from Jordan - Private Donors*)	22		22
On Line donations (from Kazakhstan - Private Donors*)	1		1
On Line donations (from Kuwait - Private Donors*)	190		190
On Line donations (from Latvia - Private Donors*)	4		4
On Line donations (from Lebanese - Private Donors*)	29		29
On Line donations (from Lithuania - Private Donors*)	30		30
On Line donations (from Luxembourg - Private Donors*)	84		84
On Line donations (from Malaysia - Private Donors*)	283		283
On Line donations (from Malta - Private Donors*)	91		91
On Line donations (from Mauritius Private Donors*)	4		4
On Line donations (from Mexico - Private Donors*)	68		68
On Line donations (from Netherlands Antilles - Private donors*)	1		1
On Line donations (from Netherlands - Private Donors*)	54		54
On Line donations (from New Zealand - Private Donors*)	218		218
On Line donations (from Norway - Private Donors*)	152		152
On Line donations (from Oman - Private Donors*)	23		23
On Line donations (from Panama Private donors*)	19		19
On Line donations (from Peru - Private Donors*)	16		16
On Line donations (from Philippines - Private Donors*)	63		63
On Line donations (from Poland - Private Donors*)	86		86
On Line donations (from Portuguese - Private Donors*)	104		104

Disaster Response Financial Report

MDRMK005 - Macedonia (FYR) - Population Movement

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Selected Parameters			
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Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

On Line donations (from Puerto Rico - Private donors*)	71	71
On Line donations (from Qatar Private Donors*)	104	104
On Line donations (from Republic of Korea - Private Donors*)	27	27
On Line donations (from Reunion - Private donors*)	23	23
On Line donations (from Romania Private Donors*)	9	9
On Line donations (from Russia - Private Donors*)	147	147
On Line donations (from Saudi Arabia - Private Donors*)	124	124
On Line donations (from Singapore - Private Donors*)	1,108	1,108
On Line donations (from Slovenia - Private Donors*)	3	3
On Line donations (from South Africa - Private Donors*)	52	52
On Line donations (from Spain - Private Donors*)	104	104
On Line donations (from Swedish - Private Donors*)	34	34
On Line donations (from Switzerland - Private Donors*)	688	688
On Line donations (from Syria Private Donors*)	70	70
On Line donations (from Taiwan - Private Donors*)	185	185
On Line donations (from Thailand - Private Donors*)	131	131
On Line donations (from Trinidad & Tobago - Private Donors*)	23	23
On Line donations (from Turkey - Private Donors*)	204	204
On Line donations (from Ukraine private donors*)	3	3
On Line donations (from Unidentified donor*)	352	352
On Line donations (from United Arab Emirates - Private Donors*)	2,025	2,025
On Line donations (from United States - Private Donors*)	23,937	23,937
On Line donations (from Vietnam - Private Donors*)	7	7
Red Cross of Monaco	16,192	16,192
supreme master ching hai international association	5,489	5,489
Swedish Red Cross	381,524	381,524
TeliaSonera	1,145	1,145
The Canadian Red Cross Society	221,501	221,501
The Canadian Red Cross Society (from Canadian Government*)	95,541	95,541
The Netherlands Red Cross (from Netherlands Red Cross Silent Emergency Fund*)	109,174	109,174
C1. Cash contributions	5,636,660	5,636,660
Other Income		
Fundraising Fees	-14,332	-14,332
C4. Other Income	-14,332	-14,332
C. Total Income = SUM(C1..C4)	5,622,328	5,622,328
D. Total Funding = B + C	5,622,328	5,622,328

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income			5,622,328			5,622,328	
E. Expenditure			-4,989,794			-4,989,794	
F. Closing Balance = (B + C + E)			632,534			632,534	

Disaster Response Financial Report

MDRMK005 - Macedonia (FYR) - Population Movement

Timeframe: 19 Jun 15 to 31 Dec 16

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Interim Report

Selected Parameters

Reporting Timeframe	2015/6-2016/10	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)				6,095,910			6,095,910	
Relief items, Construction, Supplies								
Shelter - Relief	158,000			80,330		80,330	77,670	
Clothing & Textiles	1,659,155						1,659,155	
Food	1,225,580						1,225,580	
Water, Sanitation & Hygiene	579,819						579,819	
Medical & First Aid	102,431						102,431	
Teaching Materials	2,000						2,000	
Utensils & Tools	100,500						100,500	
Other Supplies & Services	92,586						92,586	
Total Relief items, Construction, Sup	3,920,072			80,330		80,330	3,839,741	
Land, vehicles & equipment								
Vehicles	234,801			58,869		58,869	175,932	
Computers & Telecom	53,212						53,212	
Office & Household Equipment	31,950						31,950	
Others Machinery & Equipment	52,500						52,500	
Total Land, vehicles & equipment	372,463			58,869		58,869	313,594	
Logistics, Transport & Storage								
Storage	239,877			2,231		2,231	237,646	
Distribution & Monitoring	150,320			10,989		10,989	139,331	
Transport & Vehicles Costs	77,821			5,368		5,368	72,453	
Logistics Services	63,500			17,282		17,282	46,218	
Total Logistics, Transport & Storage	531,518			35,869		35,869	495,649	
Personnel								
International Staff	31,200						31,200	
National Society Staff	383,715						383,715	
Volunteers	61,219			330		330	60,889	
Total Personnel	476,134			330		330	475,804	
Consultants & Professional Fees								
Professional Fees	40,000			35,000		35,000	5,000	
Total Consultants & Professional Fees	40,000			35,000		35,000	5,000	
Workshops & Training								
Workshops & Training	220,590						220,590	
Total Workshops & Training	220,590						220,590	
General Expenditure								
Travel	22,000			21,310		21,310	690	
Information & Public Relations	76,420						76,420	
Office Costs	35,150						35,150	
Communications	26,225			18		18	26,207	
Financial Charges	0			7,223		7,223	-7,223	
Other General Expenses				0		0	0	
Total General Expenditure	159,795			28,552		28,552	131,243	
Contributions & Transfers								
Cash Transfers National Societies				4,421,367		4,421,367	-4,421,367	
Total Contributions & Transfers				4,421,367		4,421,367	-4,421,367	
Indirect Costs								
Programme & Services Support Recover	371,837			302,921		302,921	68,917	
Total Indirect Costs	371,837			302,921		302,921	68,917	

Disaster Response Financial Report**MDRMK005 - Macedonia (FYR) - Population Movement**

Timeframe: 19 Jun 15 to 31 Dec 16

Appeal Launch Date: 10 Sep 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/6-2016/10	Programme	MDRMK005
Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)				6,095,910			6,095,910	
Pledge Specific Costs								
Pledge Earmarking Fee				20,714		20,714	-20,714	
Pledge Reporting Fees	3,500			5,842		5,842	-2,342	
Total Pledge Specific Costs	3,500			26,556		26,556	-23,056	
TOTAL EXPENDITURE (D)	6,095,910			4,989,794		4,989,794	1,106,116	
VARIANCE (C - D)				1,106,116		1,106,116		

Disaster Response Financial Report**MDRMK005 - Macedonia (FYR) - Population Movement**

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Budget Timeframe	2015/6-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL3 - Strengthen RC/RC contribution to development							
Migration	6,095,910		5,622,328	5,622,328	4,989,794	632,534	
Subtotal BL3	6,095,910		5,622,328	5,622,328	4,989,794	632,534	
GRAND TOTAL	6,095,910		5,622,328	5,622,328	4,989,794	632,534	