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# Emergency Appeal Operations Update

## Serbia: Population Movement

 International Federation  
of Red Cross and Red Crescent Societies

<b>Emergency Appeal no. MDRRS011</b>	<b>GLIDE no. OT-2015-000069-SRB</b>
<b>Operations update no. 2</b>	<b>Timeframe covered by this update: 14 September to 4 December 2016</b>
<b>Date of issue: 19 December 2016</b>	
<b>Operation manager responsible for this EPoA: Jerome Vandenberg, Disaster and Crisis Response Delegate IFRC Regional Office for Europe</b>	<b>Point of contact at the Red Cross: Nebojsa Medojevic, Disaster Management Coordinator Red Cross of Serbia</b>
<b>Operation start date: 18 August 2015</b>	<b>Operation end date: extended until 30 April 2017</b>
<b>Revised operation budget: CHF 2,897,241 DREF allocation: CHF 318,035</b>	<b>Appeal's coverage: 100%</b>
<b>Number of people being assisted: 196,000 people</b>	
<b>Host National Society's presence (n° of volunteers, staff, branches): A total 77 staff and 260 volunteers from 10 branches of the Red Cross of Serbia along with the staff of Headquarters and the Vojvodina Province Organization and City Red Cross of Belgrade.</b>	
<b>Other partners actively involved in the operation: Serbian Commissariat for Refugees and Migration of the Republic of Serbia; Ministry of Labour, Employment, Veterans and Social Policy, local Centres for Social Work; Ministry of Interior: Border Police Directorate and Asylum Office; Ministry of Health; and the Network of Public Health Institutes, UNHCR and ICRC, local and international NGOs.</b>	

With this Operations Update no.2, the **Red Cross of Serbia** is extending the timeframe of the operation up until **30 April 2017** and to includes in the budget the costs related to the **procurement of two vehicles to support the food distributions**. The new budget stands for the amount of **2,897,241 Swiss francs**.

Additional contribution from ECHO will be received for the continuation of **food distributions** and provision of **services including psychosocial support, anti-trafficking program and distribution of hygiene items**. The Emergency Appeal will be revised in January 2017 to reflect these additional activities and an amended budget.



Hot meal distribution in Sombor.  
Source: Red Cross of Serbia



Hot meal distribution in Subotica.  
Source: Red Cross of Serbia

### Appeal history:

- On **18 August 2015**, a DREF allocation was released in the sum of CHF 318,035.
- On **9 September 2015**, an Emergency Appeal was launched with a budget of CHF 2,064,735.
- On **28 October 2015**, Revised Emergency Appeal no. 1 was issued to increase the budget to CHF 3,233,828.
- On **16 February 2016**, Revised Emergency Appeal no. 2 was issued, increasing the number of targeted beneficiaries to 380,580 and an increased budget of CHF 4,608,610.
- On **5 July 2016**, Revised Emergency Appeal no.3 was published to reflect a reduced budget to CHF 2,775,648 with a reduced number of 196,000 beneficiaries.
- On **13 September 2016**, an [Operations Update no. 1](#) was published to report on the progress of the operation.

## Context

As of 1 December 2016, approximately **5,000 to 6,000 migrants** are accommodated in governmental facilities, including five asylum centres and in reception centres in Serbia. The current situation is characterized by an increased influx of asylum seekers, as well as their prolonged retention which led the Commissariat for Refugees and Migration of the Republic of Serbia (CRS/KIRS) to increase its accommodation capacity with improved conditions by opening new centres.

Name of Accommodation Facility	Capacity	Currently Accommodating
Permanent Asylum Centre in Preševo	1,100	919
Subotica	150	98
Bujanovac Reception Center	250	163
Šid (Centre, Principovac, Adasevci)	1,100	1,943
Dimitrovgrad	70	61
Krnjaca	500	1,099
Sombor	120	117
Banja Koviljaca	100	105
Sjenica	250	409
Tutin	150	134
Bogovadja	200	221
Horgos Transit Site	n/a	45
Kelebija Transit Site	n/a	53
Total	Minimum of 3,790	5,367

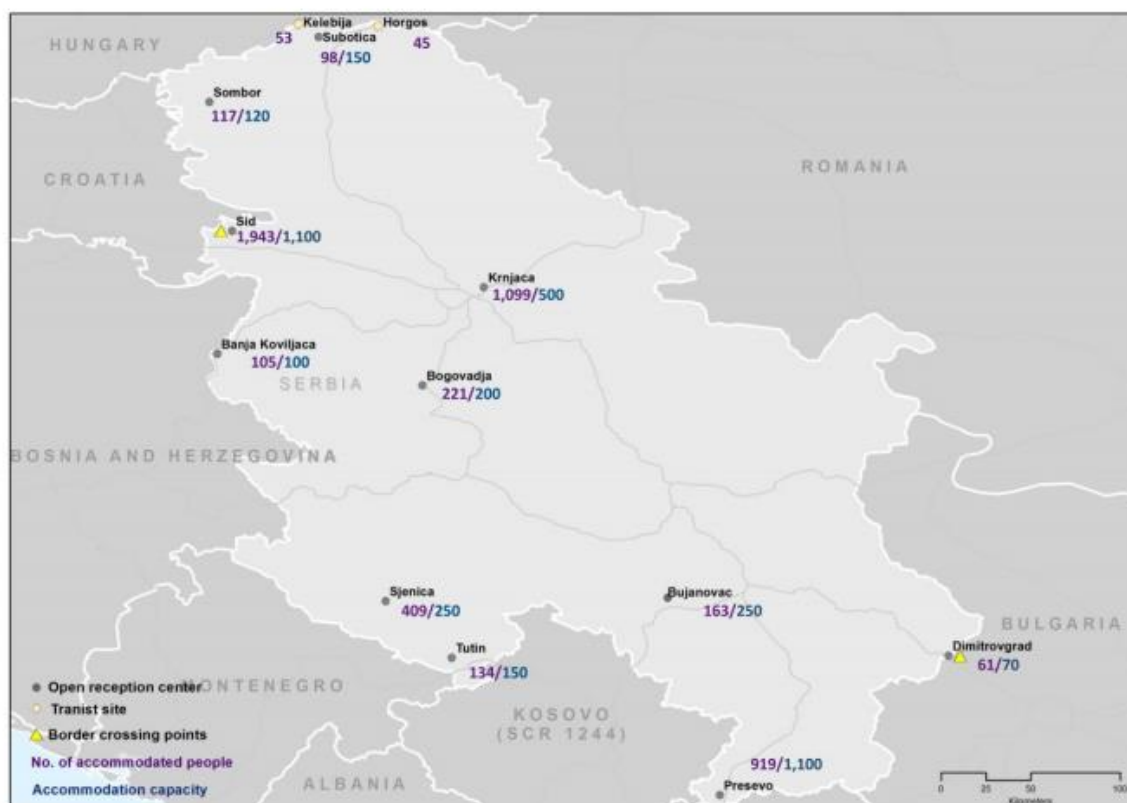
[Data from IOM \(1 December 2016\)](#)

On 25 November, a new transit reception centre was opened in Dimitrovgrad with a capacity of approximately 120 people. It has been accommodating the first group of 19 migrants and refugees. On 30 November, the centre accommodated 61 migrants and refugees (14 adult males, 13 adult females and 34 children).

The current situation in the country has triggered the Red Cross of Serbia to scale up the essential services provided to the migrants and refugees in the existing and the newly opened facilities to adequately provide them with proper nutrition, by providing three meals a day, two of which are hot meals including snacks consisting of fruits and vegetables.





The Serbian Commissariat for Refugees and Migration of the Republic of Serbia is in charge of coordinating the response between different international and non-governmental organizations such as the Delegation of the European Union and the EU Mechanism for Civil Protection, being the largest donors.

## Accommodation Facilities (with occupancy/capacity) and Border Crossing Points



## Red Cross response

From October 2015 to 4 December 2016, the Red Cross of Serbia has provided the following relief items and services to migrants:

 <b>571,440</b> hygiene kits	 <b>1,094,736</b> food parcels <b>76,458</b> meals <sup>1</sup> <b>551,450</b> bottles of water	 <b>190</b> volunteers mobilised	 <b>354,942</b> provision of connectivity
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Currently, the Red Cross of Serbia is responding in seven different locations<sup>2</sup> reaching up to **3,500 migrants on a daily basis** with essential canned food, ready-to-eat meals, hygiene items, water, first aid and Restoring Family Links (RFL) activities.

In the northern transit-reception centres in Subotica and Sombor, hot meals are provided by the Red Cross of Serbia. A new centre will open in Kikinda in 2017, where the National Society will supply meals. In the border crossings of Horgos and Kelebija, there is an average of 100 and 200 people present under unsanitary conditions receiving packages of dry food.

The Red Cross of Serbia continues providing complimentary dry food rations in the southern centres of Preševo and Bujanovac. In addition, food distribution will continue until the end of the year for the people that are not registered in Belgrade/ Krnjača.

<sup>1</sup>The National Society started to distribute ready to eat meals in Sid and Subotica on 10 August 2016.

<sup>2</sup> Please refer to the map in the annex.

## Looking forward

The Red Cross of Serbia remains a key partner and first line actor in responding to the needs of the migrants and asylum seekers in the country. Through the network of volunteers and local branches the National Society has been involved for more than a year providing essential response to the people in transit and stranded in the country.

The Red Cross of Serbia has been requested to continue to support the people stranded. Thanks to the generous contribution of ECHO and others partners, the National Society is extending the timeframe of the operation until the end of April 2017. A budget revision of the Emergency Appeal will take place during January 2017 in order to reflect the additional food distribution activities and other services such as PSS, anti-trafficking program and distribution of hygiene items.

As new centres have opened and hot meals distribution are still ongoing, additional logistics capacities are required which are reflected in this operations update by the procurement of two new vehicles to conduct the hot food transportation in the new centres in Sombor and Kikinda.

The IFRC is working with the Red Cross of Serbia to coordinate the provision of services. Several missions from IFRC staff (including DM, Communications, PMER, and Health, etc.) of the Regional Office for Europe have been conducted to support the ongoing activities with the National Society including Emergency Appeal revisions.

The ICRC and the IFRC Secretariat are working together with the Red Cross of Serbia to coordinate their Movement-level response to the needs of migrants, particularly in the field of protection, assistance, media coverage and humanitarian diplomacy.

In all the primarily affected municipalities, the Red Cross of Serbia maintains regular contacts with the relevant authorities (Ministry of Interior, Commissariat for Refugees and Migration), and works in coordination with other support channels for migration provided by UNHCR and local councils. This contact also includes the engagement with other actors, such as the International Orthodox Christian Charities (IOCC), Philanthropy (Čovekoljublje), Adventist Development and Relief Organisation (ADRA), Word Vision, SOS Children`s Village, Help, Caritas, and UNICEF, who are also active in the current response for the population movement crisis in Serbia. The Red Cross of Serbia is harmonizing its operation with other stakeholders to be able to best address the needs of vulnerable people.

The German Red Cross with the support of the German Government has been helping the Red Cross of Serbia during the winter months (from November 2016 up until mid-February 2017) for the implementation of the project "Support for Serbian Red Cross in order to procure food security for the stranded migrants." The main items being distributed include kitchen equipment for field kitchens, food items, bread, ready-to-eat meals and canned food in the value of EUR 200,000.

## Contact information

**For further information, specifically related to this operation please contact:**

- **In the Red Cross of Serbia**
  - **Vesna Milenovic**, Secretary General  
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- **In IFRC Geneva**

**Programme and Operations focal point:**

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**Click here**

1. Click [here](#) to see the revised budget
2. Click [here](#) to see the map with response locations
3. Click [here](#) to return to the title page

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives.**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

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## Disaster Response Financial Report

## MDRRS011 - Serbia - Population Movement

Timeframe: 17 Aug 15 to 31 Dec 16

Appeal Launch Date: 09 Sep 15

## Interim Report

## Selected Parameters

Reporting Timeframe	2015/8-2016/11	Programme	MDRRS011
Budget Timeframe	2015/8-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>			<b>2,855,283</b>			<b>2,855,283</b>	
<b>B. Opening Balance</b>							
<b>Income</b>							
<b>Cash contributions</b>							
<i>British Red Cross</i>			37,749			37,749	
<i>British Red Cross (from British Government*)</i>			535,351			535,351	
<i>Coca Cola Foundation</i>			99,674			99,674	
<i>European Commission - DG ECHO</i>			1,326,161			1,326,161	
<i>Finnish Red Cross</i>			43,632			43,632	
<i>Italian Government Bilateral Emergency Fund</i>			107,787			107,787	
<i>Japanese Government</i>			238,666			238,666	
<i>Luxembourg Government</i>			27,084			27,084	
<i>Mellon Bank</i>			15,185			15,185	
<i>Norwegian Red Cross (from Norwegian Government*)</i>			-14,317			-14,317	
<i>Red Cross of Monaco</i>			16,192			16,192	
<i>Swedish Red Cross</i>			218,014			218,014	
<i>Taiwan - Private Donors</i>			1,069			1,069	
<i>The Canadian Red Cross Society (from Canadian Government*)</i>			61,600			61,600	
<i>The Netherlands Red Cross</i>			81,147			81,147	
<i>Western Union Foundation</i>			-14,531			-14,531	
<b>C1. Cash contributions</b>			<b>2,780,463</b>			<b>2,780,463</b>	
<b>Other Income</b>							
<i>Fundraising Fees</i>			-11,146			-11,146	
<b>C4. Other Income</b>			<b>-11,146</b>			<b>-11,146</b>	
<b>C. Total Income = SUM(C1..C4)</b>			<b>2,769,317</b>			<b>2,769,317</b>	
<b>D. Total Funding = B + C</b>			<b>2,769,317</b>			<b>2,769,317</b>	

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>							
<b>C. Income</b>			2,769,317			2,769,317	
<b>E. Expenditure</b>			-2,357,829			-2,357,829	
<b>F. Closing Balance = (B + C + E)</b>			<b>411,488</b>			<b>411,488</b>	

## Disaster Response Financial Report

## MDRRS011 - Serbia - Population Movement

Timeframe: 17 Aug 15 to 31 Dec 16

Appeal Launch Date: 09 Sep 15

## Interim Report

## Selected Parameters

Reporting Timeframe	2015/8-2016/11	Programme	MDRRS011
Budget Timeframe	2015/8-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>						<b>2,855,283</b>	<b>2,855,283</b>	
<b>Relief items, Construction, Supplies</b>								
Shelter - Relief	12,500							12,500
Construction - Facilities	39,000							39,000
Clothing & Textiles	80,464							80,464
Food	687,562							687,562
Water, Sanitation & Hygiene	412,092							412,092
Medical & First Aid	80,968							80,968
Utensils & Tools	43,800							43,800
Other Supplies & Services	80,760							80,760
<b>Total Relief items, Construction, Sup</b>	<b>1,437,147</b>							<b>1,437,147</b>
<b>Land, vehicles &amp; equipment</b>								
Vehicles	201,185							201,185
Office & Household Equipment	22,000							22,000
<b>Total Land, vehicles &amp; equipment</b>	<b>223,185</b>							<b>223,185</b>
<b>Logistics, Transport &amp; Storage</b>								
Storage	72,000							72,000
Distribution & Monitoring	61,494							61,494
Transport & Vehicles Costs	45,500			576		576		44,924
Logistics Services	50,000			5,000		5,000		45,000
<b>Total Logistics, Transport &amp; Storage</b>	<b>228,994</b>			<b>5,576</b>		<b>5,576</b>		<b>223,418</b>
<b>Personnel</b>								
International Staff	19,400							19,400
National Society Staff	371,444							371,444
Volunteers	66,339							66,339
<b>Total Personnel</b>	<b>457,183</b>							<b>457,183</b>
<b>Consultants &amp; Professional Fees</b>								
Consultants	10,000			9,293		9,293		707
Professional Fees	57,070			25,000		25,000		32,070
<b>Total Consultants &amp; Professional Fees</b>	<b>67,070</b>			<b>34,293</b>		<b>34,293</b>		<b>32,777</b>
<b>Workshops &amp; Training</b>								
Workshops & Training	129,623							129,623
<b>Total Workshops &amp; Training</b>	<b>129,623</b>							<b>129,623</b>
<b>General Expenditure</b>								
Travel	12,000			13,488		13,488		-1,488
Information & Public Relations	49,715							49,715
Office Costs	43,778							43,778
Communications	27,148			73		73		27,075
Financial Charges	200			263		263		-63
Other General Expenses				0		0		0
Shared Office and Services Costs	1,688							1,688
<b>Total General Expenditure</b>	<b>134,529</b>			<b>13,825</b>		<b>13,825</b>		<b>120,704</b>
<b>Contributions &amp; Transfers</b>								
Cash Transfers National Societies				2,148,091		2,148,091		-2,148,091
<b>Total Contributions &amp; Transfers</b>				<b>2,148,091</b>		<b>2,148,091</b>		<b>-2,148,091</b>
<b>Indirect Costs</b>								
Programme & Services Support Recover	174,053			143,116		143,116		30,937
<b>Total Indirect Costs</b>	<b>174,053</b>			<b>143,116</b>		<b>143,116</b>		<b>30,937</b>

## Disaster Response Financial Report

### MDRRS011 - Serbia - Population Movement

Timeframe: 17 Aug 15 to 31 Dec 16

Appeal Launch Date: 09 Sep 15

Interim Report

#### Selected Parameters

Reporting Timeframe	2015/8-2016/11	Programme	MDRRS011
Budget Timeframe	2015/8-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>						<b>2,855,283</b>		
<b>Pledge Specific Costs</b>								
Pledge Earmarking Fee				9,189		9,189	-9,189	
Pledge Reporting Fees	3,500			3,739		3,739	-239	
<b>Total Pledge Specific Costs</b>	<b>3,500</b>			<b>12,929</b>		<b>12,929</b>	<b>-9,429</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>2,855,283</b>			<b>2,357,829</b>		<b>2,357,829</b>	<b>497,454</b>	
<b>VARIANCE (C - D)</b>				<b>497,454</b>		<b>497,454</b>		

**Disaster Response Financial Report****MDRRS011 - Serbia - Population Movement**

Timeframe: 17 Aug 15 to 31 Dec 16

Appeal Launch Date: 09 Sep 15

Interim Report

**Selected Parameters**

Reporting Timeframe	2015/8-2016/11	Programme	MDRRS011
Budget Timeframe	2015/8-2016/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

**IV. Breakdown by subsector**

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL3 - Strengthen RC/RC contribution to development</b>							
Migration	2,855,283		2,769,317	2,769,317	2,357,829	411,488	
Subtotal BL3	2,855,283		2,769,317	2,769,317	2,357,829	411,488	
<b>GRAND TOTAL</b>	<b>2,855,283</b>		<b>2,769,317</b>	<b>2,769,317</b>	<b>2,357,829</b>	<b>411,488</b>	

# EMERGENCY APPEAL

19/12/2016

MDRRS011 Serbia: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	12,500			12,500
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities	39,000			39,000
Construction - Materials				0
Clothing & Textiles	80,464			80,464
Food	687,562			687,562
Seeds & Plants				0
Water, Sanitation & Hygiene	412,092			412,092
Medical & First Aid	80,968			80,968
Teaching Materials				0
Utensils & Tools	43,800			43,800
Other Supplies & Services	80,760			80,760
Emergency Response Units				0
Cash Disbursements				0
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>1,437,146</b>	<b>0</b>	<b>0</b>	<b>1,437,146</b>
Land & Buildings				0
Vehicles	240,582			240,582
Computer & Telecom Equipment				0
Office/Household Furniture & Equipment	22,000			22,000
Medical Equipment				0
Other Machinery & Equipment				0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>262,582</b>	<b>0</b>	<b>0</b>	<b>262,582</b>
Storage, Warehousing	72,000			72,000
Distribution & Monitoring	61,494			61,494
Transport & Vehicle Costs	45,500			45,500
Logistics Services	50,000			50,000
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>228,994</b>	<b>0</b>	<b>0</b>	<b>228,994</b>
International Staff	19,400			19,400
National Staff				0
National Society Staff	371,444			371,444
Volunteers	66,339			66,339
<b>Total PERSONNEL</b>	<b>457,183</b>	<b>0</b>	<b>0</b>	<b>457,183</b>
Consultants	10,000			10,000
Professional Fees	57,070			57,070
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>67,070</b>	<b>0</b>	<b>0</b>	<b>67,070</b>
Workshops & Training	129,623			129,623
<b>Total WORKSHOP &amp; TRAINING</b>	<b>129,623</b>	<b>0</b>	<b>0</b>	<b>129,623</b>
Travel	12,000			12,000
Information & Public Relations	49,715			49,715
Office Costs	43,778			43,778
Communications	27,148			27,148
Financial Charges	200			200
Other General Expenses				0
Shared Office and Services Costs	1,688			1,688
<b>Total GENERAL EXPENDITURES</b>	<b>134,529</b>	<b>0</b>	<b>0</b>	<b>134,529</b>
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Programme and Supplementary Services Recovery	176,613	0		176,613
<b>Total INDIRECT COSTS</b>	<b>176,613</b>	<b>0</b>	<b>0</b>	<b>176,613</b>
Pledge Earmarking & Reporting Fees	3,500			3,500
<b>Total PLEDGE SPECIFIC COSTS</b>	<b>3,500</b>	<b>0</b>	<b>0</b>	<b>3,500</b>
<b>TOTAL BUDGET</b>	<b>2,897,241</b>	<b>0</b>	<b>0</b>	<b>2,897,241</b>
<b>Available Resources</b>				
Multilateral Contributions				0
Bilateral Contributions				0
<b>TOTAL AVAILABLE RESOURCES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>2,897,241</b>	<b>0</b>	<b>0</b>	<b>2,897,241</b>



Црвени крст Србије  
Red Cross of Serbia  
1876

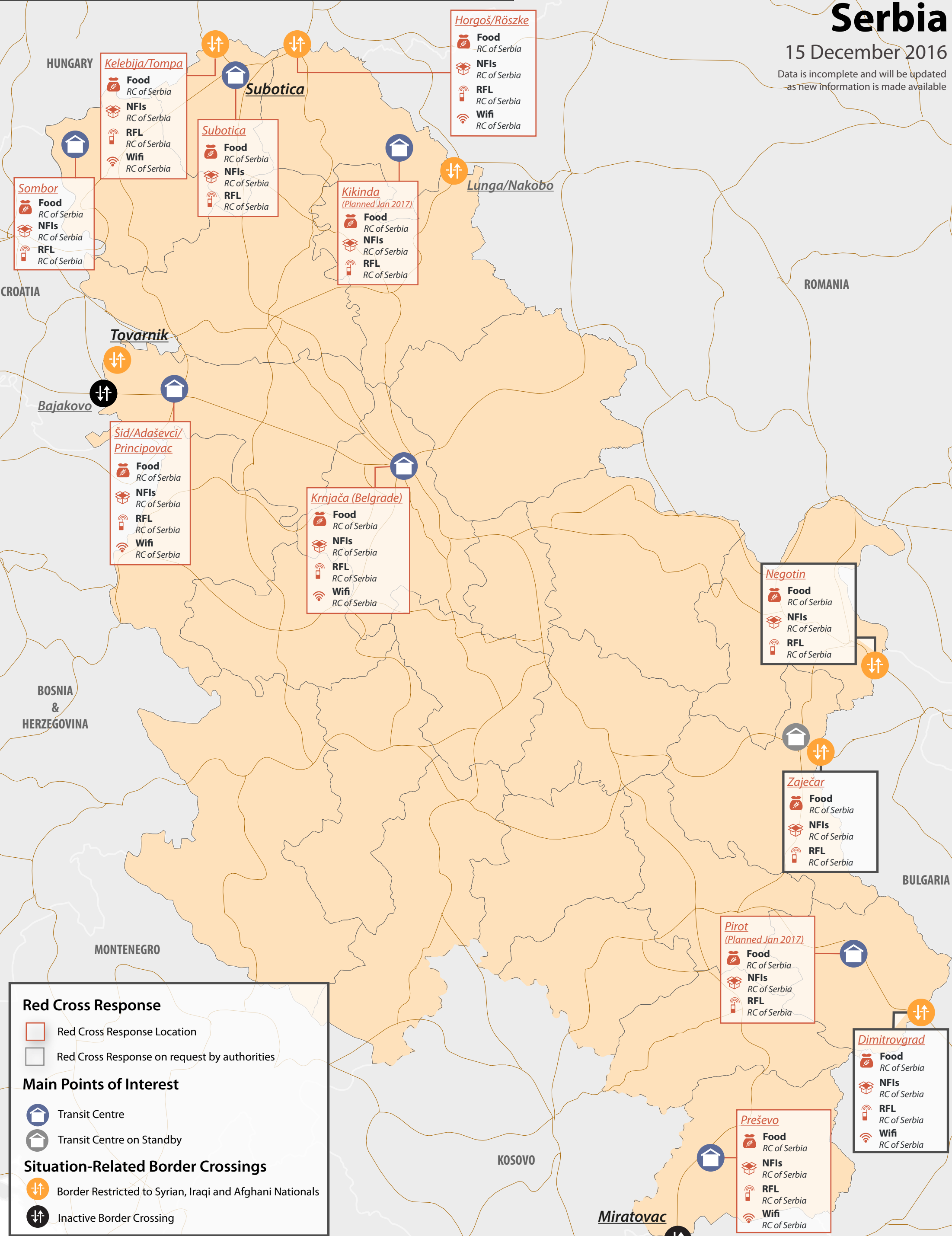


International Federation  
of Red Cross and Red Crescent Societies

# Response Locations: Serbia

15 December 2016

Data is incomplete and will be updated  
as new information is made available



### Red Cross Response

- Red Cross Response Location
- Red Cross Response on request by authorities

### Main Points of Interest

- Transit Centre
- Transit Centre on Standby

### Situation-Related Border Crossings

- Border Restricted to Syrian, Iraqi and Afghani Nationals
- Inactive Border Crossing

Produced by SIMS supported by the American Red Cross and the British Red Cross

Sources: IFRC, former Yugoslavic Republic of Macedonia, Croatian, Hungarian and Serbian Governments, OpenStreetMap, and GADM; POIs from secondary data review by the Red Cross of public news sources (<http://bit.ly/1n1ovD>) and crowdsourced data from <http://bit.ly/1MGWd5>

The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.

THE FORMER YUGOSLAV  
REPUBLIC OF MACEDONIA