



Emergency Appeal Operations Update

Dominican Republic: Floods



Emergency Appeal Operations Update No. 1: MDRDO009	Glide No. FL-2016-000123-DOM
Date of issue: 21 December 2016	Date of disaster: 10 November 2016
Operation manager: Omar Robinson – Disaster Management Coordinator for the Americas - IFRC	Point of contact: Gustavo Lara – Executive Director Dominican Red Cross (DRC)
Operation start date: 24 November 2016	Expected timeframe: 12 months; 26 November 2017
Overall operation budget: 2,459,751 Swiss francs (CHF)	
Number of people affected: 1,792,000 people affected based on population figures from the 2010 census	Number of families to be assisted: 5,000 families (25,000 people)
Host National Society Presence (no. of volunteers, staff, branches): 1 headquarters, 187 branches, 20,000 volunteers	
Red Cross Red Crescent Movement partners actively involved in the operation: International Federation of Red Cross and Red Crescent Societies (IFRC) Country Cluster Office in Haiti – Pan American Disaster Response Unit (PADRU). The Spanish Red Cross is present in the country and has offered their support if necessary.	
Other partner organizations actively involved in the operation: Governmental Organizations: (National Civil Defence), Ministry of Health, Ministry of Agriculture, Ministry of Education, Ministry of Housing (INVI), National Emergency Operations Centre (EOC), Ministry Public Works, municipalities, Ministry of Defence, United Nations Office for the Coordination of Humanitarian Affairs (UN-OCHA).	

[<Click here to view the contact information>](#)

1. Summary

Following the passage of Hurricane Matthew, the Dominican Republic was affected by a series of hydrometeorological events, which saturated the soil. Due to the adverse effects from the recent weeks' heavy rainfall in the Central and Northern Cibao regions of the country, which caused the displacement of vulnerable populations and cut off various communities, the Dominican Republic's president declared a national emergency for the provinces of Puerto Plata, La Vega, Espaillat and María Trinidad Sánchez on 10 November 2016 in order to expedite procurement and hiring processes.

According to preliminary reports, 20,055 people have been moved to safe places with relatives and friends since 10 November 2016. Approximately 4,200 homes were affected, 60 were destroyed and 234 people are still seeking shelter in the 4 official collective centres in the provinces of Puerto Plata, La Vega and Nagua. The main tourist road connecting the provinces of Puerto Plata and Espaillat and the road connecting the tourist towns of Samaná and Las Terrenas, was also damaged.



Volunteers from the Santiago branch provide support to affected people in Barrio Duarte, Santiago
Source: DRC

Community PSS training for volunteers	X											
Purchase, design and printing of materials	X	X										
PSS services for the affected population	X	X	X									
Develop a referral system to ensure the provision of clinical care to people that require specialized support, in coordination with the health authorities	X	X	X									
Conduct briefings and debriefings with volunteers	X	X	X	X	X	X	X	X	X	X	X	X
Carry out group actions with volunteers to reduce the risk of adverse effects from this event on their mental health		X		X		X		X		X		X
Achievements to date												
The DRC conducted rapid emergency health assessments and epidemiological vigilance actions in the collective centres in Villa Rivas, Santiago and Puerto Plata, and it provided the children in the collective centres in the province of Duarte, Santiago and Puerto Plata with fun, recreational activities to help pass the time in the centres.												
Coordination meetings with Ministry of Health												
<ul style="list-style-type: none"> Epidemiological vigilance actions conducted in conjunction with the Ministry of Health in affected areas where the floodwaters have receded 												
PSS services for the affected population												
<ul style="list-style-type: none"> The PSS support team has been conducting interventions with the affected families in Montecristi, Santiago, Duarte and Puerto Plata 												

Water and Sanitation

Objectives	Indicators												
Outcome 2: Cover the needs of 5,000 families through Access to safe drinking water and hygiene promotion.	% of families that improve their living conditions according to the water emergency standards												
Output 2.1: Safe drinking water and hygiene promotion are provided to the target population	No. of homes that receive water that complies with operational standards												
Activities	Month	1	2	3	4	5	6	7	8	9	10	11	12
Disinfection of affected areas		X	X										
Acquisition of water purification materials			X	X									
Purchase of 5,000 hygiene kits		X	X	X									
Distribution of 5,000 hygiene kits (1 per family)			X	X									
Purchase of 5,000 household cleaning kits		X											
Distribution of 5,000 household cleaning kits (1 per family)			X	X									
Accompaniment to the cleaning of homes			X	X									
Purchase of 5,000 buckets		X	X										
Distribution of 5,000 buckets (1 per family)		X	X										
Hygiene promotion workshop for volunteers		X	X										
Hygiene promotion and water handling workshops for the communities			X	X	X	X	X	X	X	X	X	X	X
Distribution of 10,000 long-lasting insecticide treated [mosquito] nets (LLITNs) (2 per family)		X	X										
Distribution of 10,000 jerrycans (2 per family)		X	X										
Achievements to date													
In addition to the planned activities below, the DRC also conducted the following activities, which were not included in the budget nor the emergency plan of action:													
<ul style="list-style-type: none"> The deployed health in emergencies team has been disseminating key messages and conducting activities that promote good hygiene practices. The DRC has been coordinating its prevention and vector control efforts with its central headquarters. Coordinating meetings with the Directorate General of Prisons: the DRC has held meetings with various departments on vector control and the provision of Support on the prevention campaigns (cholera, Zika, dengue, etc.) 													
The DRC also distributed the following goods to affected communities from its pre-positioned stock:													

- In Vicente Noble: 2,000 liquid chlorine droppers, 200 buckets, 200 mud filters and 2 buckets of chlorine granules.
- In Espaillat: 200 bottles of repellent and 100 liquid chlorine droppers
- In Moca: 100 bars of bath soap
- In Puerto Plata: 10 buckets, 10 shovels, 10 pickaxes, 10 rakes, 10 brooms and 1 bucket of chlorine granules

Disinfection of affected areas

- Cleaning of 9 wells Gáspar Hernández in the province of Espaillat
- Cleaning of 24 wells in Sabaneta de Yasica in the province of Puerto Plata
- Cleaning and maintenance on an aqueduct in Vicente Noble, Barahona
- Fumigation of the hospital in Vicente Noble, Barahona
- Cleaning and disinfection of the hospital's water tanks

Hygiene promotion workshop for volunteers

- Planning of the hygiene promotion workshop for volunteers

Hygiene promotion and water handling workshops for the communities

- Planning of the hygiene promotion and water handling workshops for the communities

Distribution of 5,000 hygiene kits (1 per family)

- 300 hygiene kits were distributed in Vicente Noble
- 200 hygiene kits were distributed in Espaillat
- 75 hygiene kits were distributed in Puerto Plata
- 50 hygiene kits were distributed in Moca

Distribution of 10,000 LLITNs (2 per family)

- Development of the strategy for the distribution of LLITNs
- 200 LLITNs were distributed in Espaillat

Distribution of 10,000 jerrycans (2 per family)

- Development of the strategy for the distribution of jerrycans
- 200 jerrycans were distributed in Vicente Noble

Livelihoods

OBJECTIVES	INDICATORS												
Outcome 3: Contribute to the food security and the re-establishment of the livelihoods for 1,000 families affected by the floods in Montecristi, Puerto Plata and Duarte.	# of people reached with food assistance in accordance with SPHERE standards												
	# of families reactivating their livelihoods.												
	# people participating in DRR activities to protect livelihoods												
Output 3.1: 1,000 homes have sufficient food supplies, based on the Sphere standards, to ensure food security	# of food kits distributed												
	# of people reached by public awareness and education on reducing food loss and waste												
Activities	Month	1	2	3	4	5	6	7	8	9	10	11	12
Beneficiary identification and selection		X											
Tender process to select providers		X											
Provider identification and selection		X											
Distribution and monitoring through the Mega V system.		X											
Promotional campaign for the reduction of food waste		X	X	X	X	X	X	X	X	X	X	X	
Distribution of food parcels to 1,000 families for 1 month		X	X										
Output 3.2: 250 families have more resilient livelihoods through the support provided for the recovery of productive assets, technical capacities and protection activities for their livelihoods	# of families that benefit from cash transfer programme (CTP)												
	% of beneficiaries that receive technical training												

Systems (CEWS) Toolkit													
Training for volunteers and partners on CEWS toolkit					X	X	X	X	X	X			
Training volunteers and partners in Public Awareness Campaigns – hydrometeorological hazards					X								
Printing Materials for public awareness campaigns on hydrometeorological hazards					X	X	X	X	X				
Workshop on establishing linkages between CEWS/early warning systems (EWS)						X	X	X	X	X	X	X	X
Public Awareness and Public Education (PAPE) methodologies harmonization workshop				X	X								
National Strategic Targeting Methodology (STM) workshop	X	X											
Disaster preparedness activities for the communities				X	X								
Achievements to date													
Initial baseline study for community activities													
<ul style="list-style-type: none"> The National Society conducted a needs assessment in order to define better activities that address each community's needs. Activation of the early alert system with the community networks, planning and reinforcement of them to guarantee their functionality 													
Training for volunteers and partners on CEWS toolkit													
<ul style="list-style-type: none"> The DRC has held meetings with the National Meteorological Office to determine how it can integrate the early alert system into the volunteers' training. 													

National Society Capacity Building

Objectives	Indicators												
Outcome 6: Strengthen the Dominican Red Cross's capacity in its headquarters and provincial branches.	% of trained volunteers.												
Output 6.1: 100 volunteers trained to provide an effective response according to the National Society's contingency plans	No. of workshops for the Dominican Red Cross												
	No. training sessions for the Dominican Red Cross												
Activities	Month	1	2	3	4	5	6	7	8	9	10	11	12
Well-Prepared National Society (WPNS) assessment		X											
DANA training					X								
Strengthening of contingency planning						X							
National Intervention Team training							X						
Strengthening of Emergency Operations Centre								X					
Leadership training on emergency response									X				
Update and revision of the contingency plan										X			
Equipment for the branches											X		
Achievements to date													
Four workshops on information management and the use of Open Data Kit (ODK) were held.													

Quality Programming / Areas Common to All Sectors

Objectives	Indicators												
Outcome 7: Continuous and detailed analysis and assessments are used to inform the operation's design and implementation.	No. of general and specific assessments conducted												
Output 7.1: Initial needs assessments are conducted in consultation with beneficiaries and authorities	Assessments represent the number of beneficiaries												
Output 7.2: Conduct thorough monitoring and evaluation of the plan of action	No. of monitoring visits												
	No. of reports and progress												
Activities	month	1	2	3	4	5	6	7	8	9	10	11	12
Rapid emergency assessment		X											
Sectorial evaluation		X	X	X									
Coordination meetings with authorities and Civil Defence		X	X	X	X	X	X	X	X	X	X	X	X
Monitoring and follow up by the IFRC		X	X	X	X	X	X	X	X	X	X	X	X
Monitoring visits to the communities					X				X		X		X

Monitoring visits by the Dominican Red Cross	X	X	X	X	X	X	X	X	X	X	X	X
Deployment of general Regional Intervention Team in ODK and Mega V for 3 months	X	X	X									
Workshop for volunteers in ODK and Mega V	X											
Beneficiary satisfaction survey										X	X	X
Binational cooperation meeting		X	X									
Purchase and distribute visibility materials to volunteers (t-shirts, hats)			X	X								
Purchase information management equipment (radio, very high frequency [VHF], TV, software)			X	X								
Lessons learned workshop												X

Achievements to date

Rapid emergency assessment

- The DRC conducted rapid assessments, such as a DANA, shelter evaluations and assessments related to vector control, in the affected areas.

Sectorial evaluation

- The DRC carried out sectorial evaluations in the affected areas.

Coordination meetings with authorities and Civil Defence

- The DRC has held daily meetings with Civil Defence since the start of the operation.
- Meetings with different levels of government: the National Emergency Commission, water, sanitation and hygiene group, and local and national committees to discuss coordination before and during the emergency

Coordination meetings with other partners

- The DRC has held meetings with private companies and institutions that support the affected communities, where they coordinated the delivery of humanitarian aid, specific programmes and future support

Monitoring and follow up by the IFRC

- The IFRC has conducted 3 field visits (1 visit by PADRU's operations coordinator and 2 by the IFRC's head of country cluster support team for Haiti, Dominican Republic, Cuba)
- The IFRC's head of country cluster support team for Haiti, Dominican Republic, Cuba has travelled to travelled to the country 3 times in order to provide monitoring and follow-up to the operation.
- Deployed a RIT to provide support to information management actions and the implementation of the Dashboard application

Monitoring visits to the communities

- The general RIT has made monitoring visits to the affected communities
- The DRC conducts daily monitoring visits to the affected communities.

Monitoring visits by the Dominican Red Cross

- The DRC's branches have conducted daily monitoring visits since the start of the operation.

Communications

Objectives	Indicators												
Outcome 8: Effective communication with all stakeholders.													
Output 8.1: Establishment of communications/public relations function	# of people reached through mass communication campaigns (radio and television). # of people reached through social media campaigns # of visitors to the website, blogs and other relevant sites (this does not include social media). # of alliances established with traditional media to issue the National Society's communication campaigns # of media outlets using the Red Cross's graphic materials as a source of information												
	<table border="1"> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> </tr> </table>	1	2	3	4	5	6	7	8	9	10	11	12
1	2	3	4	5	6	7	8	9	10	11	12		

Activities	month												
Develop a national communications campaign and strategy		X											
Produce 6 videos		X	X			X	X			X	X	X	X
Develop graphic material (posters, infographics, brochures)		X	X	X	X	X	X	X	X	X	X	X	X
Launch a social media campaign		X	X	X	X	X	X	X	X	X	X	X	X
Purchase 2 cameras with tripods					X				X		X		X
Achievements to date													
Develop a national communications campaign and strategy													
<ul style="list-style-type: none"> The DRC launched a donation campaign through social media. The DRC has participated in various TV and radio programmes that have included interviews with DRC personnel, recommendations from the National Society and its actions in the field 													
Produce 6 videos													
<ul style="list-style-type: none"> The DRC has produced 1 video about the zones affected by the flooding. 													

Community Engagement and Accountability

Objectives	Indicators												
Outcome 9: Communities and families are engaged in a meaningful dialogue to promote risk reduction actions, healthy behaviours, reduce anxiety, dispel rumours and psychosocial recovery.													
Output 9.1: Define community engagement framework	# of tools developed												
Activities	month	1	2	3	4	5	6	7	8	9	10	11	12
Develop a community engagement and accountability strategy, plan and tools for the Dominican Red Cross implement		X	X										
Output 9.2: Adequate communication with communities	# of radio spots and interactive programmes produced and transmitted (# of broadcasts)												
	# of people reached through mobile phone campaigns												
Develop national Radio/TV Broadcast products (spots, animations, live programmes...)			X	X	X	X	X	X	X	X	X	X	X
Establish dialogue platforms (call-in radio programmes and online interactive spaces)			X	X	X	X	X	X	X	X	X	X	X
Output 9.3: Dialogue and community engagement: working with communities on two-way communication campaigns to provide accurate information	# of two-way communication materials produced												
	# of interactive activities developed with the community												
Develop and disseminate targeted messages for media, volunteers, local and traditional leaders, churches, schools and other stakeholders to inform community debates				X	X	X			X		X		X
Carry out communication and engagement guidelines through community volunteers at the field and community level				X	X	X							
Output 9.4: Data collection and analysis for programmatic decisions: Utilize systems of data and information management to inform communication with communities and revise programmes regularly	# of baseline studies/or other risk communication surveys												
	# of baseline monitoring surveys/or other risk communication surveys												
Establish a national system for data collection and analysis from all beneficiary communication activities to inform behaviour change communication approaches, including mediated communication short message service (SMS), interactive voice response (IVR), social mobilization work with a clearer understanding of current community thoughts and understandings (identify gaps and community perceptions – Knowledge, Attitude and Perception [KAP] studies)				X	X	X							

Assess risk perceptions and key strategies to increase/address risk				X	X	X	X	X	X	X	X	X
Assess trusted sources of information and channels by communities and individuals on hurricane-related issues				X	X	X	X	X	X	X	X	X
Achievements to date												
Deployment of general Regional Intervention Team in ODK and Mega V for 3 months												
<ul style="list-style-type: none"> A general RIT was deployed on 29 November 2016 to the Dominican Republic to assist with the operation 												

Contact information

For further information, specifically related to this operation please contact:

- In Dominican Red Cross:** Gustavo Lara, executive director; phone +1 829-989-9730; email: gustavo.lara@cruzroja.org.do.
- In IFRC Regional Office of Americas:** Carlos Inigo Barrera, disaster response and crisis and early recovery coordinator; phone: +507 317 3050; email: ci.barrera@ifrc.org.
- Regional Logistics Unit (RLU):** Mauricio Bustamante, Regional Logistics coordinator; phone: +507 317 3050; email: Mauricio.bustamante@ifrc.org
- In Geneva:** Cristina Estrada, response and recovery lead; phone: +41.22.730.4529, email: cristina.estrada@ifrc.org

For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries):

- In IFRC Regional Office of Americas:** Priscila Gonzalez, planning, monitoring and reporting coordinator; phone: +507 317 3050; email: priscila.gonzalez@ifrc.org

For Resource Mobilization and Pledges:

- In IFRC Regional Office of Americas:** Alejandra Van Hensbergen, senior relationship management officer. +507 317 3050; email: alejandra.vanhensbergen@ifrc.org

Click [here](#) to return to the title page