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Emergency Appeal Revision Ukraine: Complex Emergency

 International Federation
of Red Cross and Red Crescent Societies

Revised Appeal n° MDRUA007	195,529 people to be assisted	Appeal launched May 2014
Glide n° OT-2013-000151-UKR	13.27 million Swiss francs current Appeal budget	Revision n° 3 issued 23 December 2016
	3.17 million Swiss francs funding gap	Appeal ends November 2017

This revised Emergency Appeal seeks **13.27 million Swiss francs** (reduced from 20 million Swiss francs) to enable the **International Federation of Red Cross and Red Crescent Societies (IFRC)** to support the **Ukrainian Red Cross Society (URCS)** in delivering assistance and support to **195,529 people** (increased from 137,179 people)¹. This includes an additional target of **58,350 people** with an extended timeframe until November 2017 (increased by six months). The Revised Emergency Appeal has been adjusted to reflect more focused activities based on the findings and recommendations of the needs assessment conducted in September 2016 with a focus on health; livelihoods including food security; shelter including non-food items and National Society capacity building. The revision reflects the current situation of humanitarian needs caused by the armed conflict in the eastern part of Ukraine.

The disaster and Red Cross Red Crescent response to date

November 2013: Protests start in Kyiv due to changes in the social order in the country.

December 2013: IFRC approves 317,790 Swiss francs from the Disaster Relief Emergency Fund (DREF) to support URCS in meeting the immediate needs of 5,000 people.

May 2014: IFRC launches an Emergency Appeal for 1.38 million Swiss francs to support the population affected by the continued civil unrest and to allow preparations for the potential escalation of violence.

September 2014: IFRC issues a Revised Emergency Appeal n° 1 for 2.29 million Swiss francs.

May 2015: IFRC issues Revised Emergency Appeal n° 2 for 19.99 million Swiss francs to assist 107,750 affected people including displaced persons.

May 2016: IFRC extends the Revised Emergency Appeal until May 2017.

September 2016: IFRC conducts a Needs Assessment Mission to identify the current humanitarian needs linked to the armed conflict in Eastern Ukraine

23 December 2016: IFRC issues revised Emergency Appeal n° 3 with a revised appeal budget of 13.27 million Swiss Francs to assist 195,529 people (with an additional 58,350 people included)



Distribution of food vouchers in Zaporizhzhia Regional Organization of Red Cross. Photo: URCS

¹ The target of 107,750 people mentioned in the Revised Emergency Appeal n° 2 has been exceeded by 29,429 people. The URCS has assisted 137,179 people from March 2014 to 30 October 2016.

The operational strategy

According to [Ukraine Humanitarian Needs Overview 2017](#), almost 10,000 people have been allegedly killed and over 22,000 people have been injured since November 2013 due to the civil unrest and subsequent armed conflict. There is an estimated 1.7 million people registered as Internally Displaced People (IDPs) in Ukraine. Many people fled abroad as a result of the armed conflict.

Many families are still separated and movement across the contact line between the Government Controlled Areas (GCA) and Non-Government Controlled Areas (NGCA) is becoming more difficult for a range of reasons including physical access, security and the need for permits. In many families, at least one family member is still living either in NGCA or in 'grey zone' (see the map below)² to take care of the property. This results in frequent movement of the displaced people through the contact line. Upon the request of the URCS, a multi sectoral team consisting of members from Partner National Societies (PNSs) and IFRC global and regional surge tools (FACT and RDRT) was deployed from 13 September to 30 September 2016 to conduct a Needs Assessment in Ukraine. Based on the findings of the needs assessment, the Emergency Plan of Action has been revised.



The activities in this revision will complement the work of the ICRC and focus on areas where the ICRC does not operate. Livelihoods interventions have been included into the revised Appeal as a new component and will be implemented primarily through cash and in part through vocational trainings. The relief assistance will be entirely handled by cash considering that Ukraine has well-functioning markets and marketplaces. In the health sector, the operation will focus on the most vulnerable people in dire need of humanitarian assistance with additional targets. The major interventions which will continue from the last Revised Emergency Appeal are: Health with focus on Mobile Health Units, provision of Psychosocial Support (PSS), Psychosocial First Aid (PFA), Food/Non-Food relief, provision of winterization items, and Organizational Capacity Enhancement of URCS.

Summary of progress to date

From March 2014 to 30 October 2016, the URCS has assisted 137,179 conflict affected people. The details of support provided during 2016 are as follows:

Health and Care	<ul style="list-style-type: none"> 105,439 people have been reached with social and medical care services. 26 mobile teams were operational in six regions 2,689 persons with Pharmacy Vouchers
Psychosocial Support	<ul style="list-style-type: none"> 17,270 IDPs received Psychosocial support.

² Grey Zone is demilitarized area within 15 kilometres on each side of the front line agreed in the second Minsk peace deal in February 2016.

Shelter/Non-food items	<ul style="list-style-type: none"> • 3,018 households (9,054 individuals) with non-food/household items Vouchers
Food Security	<ul style="list-style-type: none"> • 9,550 IDPs were assisted with Food Vouchers for a period of four months each amounting 500 UAH • 3,950 IDPs received Food Vouchers support for two months each amounting 500 UAH • 7,628 individuals were provided with one-off food support each with 200 UAH
Water	<ul style="list-style-type: none"> • 1,950 individuals (650 HH) were reached with Water Vouchers
Emergency Response Teams (ERTSs)	<ul style="list-style-type: none"> • Established 20 active ERTs with a total of 452 active volunteers, 368 certified first aid instructors, and 56 certified first aid trainers.
Medical Social Centres	<ul style="list-style-type: none"> • 50 Medical Social Centres of 25 URCS Regional Branches were equipped with necessary equipment to ensure the service delivery to the most vulnerable people of Ukraine.

The URCS with the support of International Red Cross and Red Crescent Movement Partners is continuing its assistance to the affected population including internally displaced persons. The Medical Health Units (MHUs) are providing health services in Government Controlled Areas and distribution of Food and Pharmacy Vouchers are ongoing to address the most urgent needs in Zaporizhzhia, Kharkiv and Kherson Regions. For more details, refer to [Emergency Appeal Operations Updates 1-6](#).

Needs assessment

The affected population continues to be at high risk due to the ongoing conflict in Ukraine. Ukraine is facing difficulties to attract attention and funding from national and international donors. Most of the international organizations and humanitarian actors in Ukraine were underfunded in 2016.

The needs assessment conducted in September 2016 clearly indicates that there are still needs among the IDPs and host population outside of the immediate conflict areas, which are not being met by other humanitarian organizations because their focus is mainly the grey zone. Major prevalent needs identified among the IDPs are socio-economic and relate strongly to the shortage of disposable income due to lack of employment opportunities and high costs of living, including rent, food, health care, transport etc. Access to health and care, including PSS, is a key issue in all visited regions. People have to pay for a large portion of health services, procure their own medicines and there are no set prices for these essentials. IDPs in the rural areas have to travel far to reach a health facility. In addition, public health services are overstretched. The vulnerable population is particularly at risk, especially during winter, leaving them with limited access to health care, medicines and vaccines.

Beneficiary selection

The operation will target the most vulnerable categories amongst displaced population including the following:

- Older people (65 years and more)
- Multi children families (with three or more children)
- Single headed families (with at least one child of under 7 years of age) including pregnant women
- Persons living with disabilities
- People with special needs including chronic diseases.

The activities have been revised considering the needs of the most vulnerable groups and funding challenges. Vulnerable unemployed persons will be supported with business start-up or with income generation interventions. The vulnerabilities of the affected population are layered and multi-faceted. The URCS will ensure that programmes are aligned with IFRC's commitment to take into account gender and diversity, by targeting most vulnerable who were forced for displacement. These groups will be considered according to level of impact and more priority will be given to those who have multiple vulnerabilities.

Any humanitarian activities in GCA of Luhansk and Donetsk regions will be implemented by the URCS in close coordination and complementary to the ICRC activities.

Overall objective

The overall objective is to meet acute humanitarian needs and to improve the living conditions of 195,529³ people severely affected by the conflict in Ukraine.

The Revised Emergency Appeal will target 58,350 people in addition to the beneficiaries who have already been reached to date. The Revised Emergency Appeal aims to support the IDPs mainly in rural areas of GCA of

³ The target for December 2016 – December 2017 includes additional 58,350 people

Luhansk and Donetsk Regions (where ICRC is not already assisting), and rural areas of Kharkiv, Zaporizhzhia and Dnipro as well as displaced people living in Kyiv City.



Coordination and partnerships




A Movement Coordination Agreement was signed between URCS, ICRC and IFRC in 2012. Movement Coordination meetings are regularly held in Kyiv chaired by the URCS. The IFRC Country Office in Kyiv was re-opened in 2015 and all technical and financial support to URCS is channelled through the Country Office. Since November 2015, a new Head of Country Office has been appointed and the IFRC Country Office seeks financial support to scale up and further support the URCS both in crisis response and in capacity development.

The URCS has been responding to the needs of vulnerable people since the beginning of the crisis through the financial and technical support from ICRC, IFRC and other Red Cross and Red Crescent Movement partners including American, Danish, Finnish, French, German, Luxembourg and the Netherlands Red Cross Societies. The URCS has a clearly defined mandate and scope of activities, as well as substantial experience in handling large volume of humanitarian activities. Information on major partnerships of the URCS since the beginning of the conflict can be found in the [Emergency Appeal Operations Update 1-6](#). Ukraine has also been selected as one of the five field-test countries in the world for the “Strengthening Movement Coordination and Cooperation” (SMCC) process. This initiative stems from Resolution 1 of the 2015 Council of Delegates.

The ICRC has a country delegation in Kyiv, and operates mainly in Eastern Ukraine, namely in Donetsk and Luhansk Regions. The ICRC operates both in GCAs and NGCAs, it has been assisting hundreds of thousands of people since the beginning of the conflict. The ICRC is carrying out activities related to healthcare, water and habitat, economic security, mine risk education, forensics and caring for the dead, detention, restoring family links, searching for missing people and the integration of International Humanitarian Law (IHL) into training and operating procedures of armed and security forces. The ICRC is also supporting the URCS in capacity building activities, including visibility and image building of the National Society. Since August 2014, the ICRC has also been supporting staff-related and running costs of the URCS branches in Donetsk and Luhansk regions, including most of the district level branches located on territories under Ukrainian government control and all those in NGCA. This has been done in order to compensate for the loss of local fundraising possibilities because of the conflict, and to allow the continuity of the important role of the URCS.

The URCS maintains close coordination with key Governmental authorities at national and local levels and works closely with the State Emergency Service of Ukraine (SES) and the Ministry of Labour and Social Policy. Apart from Movement supported work, URCS is working in partnership with four international donor agencies. With the support of USAID, Global Fund and UNICEF, the URCS is assisting the vulnerable population of Ukraine with humanitarian services. German Federal Enterprise for International Cooperation is supporting URCS to enhance its capacity in warehousing and disaster preparedness. The URCS regularly attends and shares the information with relevant clusters organized by the UN and other donor agencies.

Proposed sectors of intervention

	Health
Outcome 1: Accessibility and affordability for primary health care services are increased for 42,000 additional targeted beneficiaries	
Output 1.1: 42,000 beneficiaries receive primary health care services through the Mobile Health Units of URCS	
Activities planned:	
<ul style="list-style-type: none"> • Setting up the programme team which will include one PSS staff. • Identification of locations and formation of teams including training on implementation mechanism • Provision of primary health care services through the mobile health units • Monitoring, reporting, regular review and evaluation of the programme implementation 	
Outcome 2: The effects of displacement are alleviated of women, children and families affected by the crisis by provision of psychosocial support	

Output 2.1: 4,000 additional women and children among IDPs and 1,000 demobilized servicemen will benefit from PSS activities conducted by URCS
<p>Activities planned:</p> <ul style="list-style-type: none"> • Programme setup, identification of locations and formation/setting up the team. The teachers and local community members will be included into the team as trainers and volunteers • Induction of PSS specialists in the medical team and training of the team members • Contextualization, translation and printing of guidelines and tools from IFRC PSS Reference Centre • Formation of support groups among IDPs and host families, facilitated by trained staff and volunteers • Conduct of PSS activities in communities with high concentration of affected population • Identification of people at risk or severely affected individuals; referral to a second-line counselling service • Monitoring, reporting, regular review and evaluation of the programme implementation
Output 2.2: PSS support is provided to the staff and volunteers carrying demanding tasks
<p>Activities planned</p> <ul style="list-style-type: none"> • Formation of support group among staff and volunteers to provide the PSS support to the staff and volunteers of other projects • Provision of PSS support to staff and volunteers of the URCS
Outcome 3: Readiness of Red Cross First Aid teams is increased to provide timely first aid services for IDPs
Output 3.1: URCS first aid teams are ready to serve in case of further escalation of violence (in coordination with ICRC)
<p>Activities planned</p> <ul style="list-style-type: none"> • Setting up six additional ERTs and first aid posts in six regions • Training of 250 volunteers and 100 staff on First Aid • Procurement and provision of First Aid kits to the trained staff and volunteers • Provision of First Aid services in conflict affected regions and to IDPs



Shelter (including Household non-food items)

Outcome 4: The immediate household and thermal needs of the target population are met
Output 4.1: 2,000 families (6,000 people) are provided with unconditional cash grants to cover their most urgent needs during the winter season
<p>Activities planned:</p> <ul style="list-style-type: none"> • Setting up teams in new regions, mobilization and orientation of volunteers on distribution mechanism • Re-tendering and selection of financial service provider • Identify, register and verify beneficiaries for cash transfers • Provide unconditional cash grants to 2,000 families • Carry out market monitoring • Conduct post-distribution process and impact monitoring • Evaluation and documentation of the programme



Livelihoods; Nutrition; Food security

Outcome 5: The target population`s food insecurity has been reduced
Output 5.1: 4,000 people will receive food support via cash transfer programme in four distribution rounds
<p>Activities planned:</p> <ul style="list-style-type: none"> • Setting up the team, mobilization of volunteers and provide orientation on distribution mechanism • Identify, register and verify beneficiaries for cash transfers. • Training of the team on the implementation mechanism and reporting • Re-tendering and selection of financial service provider • Provision of cash to 4,000 individuals to purchase food and hygiene items (4 rounds/months) • Monitoring, reporting, evaluation and documentation of the use of cash
Outcome 6: Livelihoods are protected and negative coping strategies reduced among affected populations/households

Output 6.1: 850 working age persons will receive the support to establish small businesses or start income generation by purchasing required tools.

Activities planned:

- Setting up the team, orientation and training on the programme tools and transfer modalities/mechanisms
- Baseline study /Household Survey
- Re-tendering and selection of financial service provider
- Identification, verification and selection of 50 beneficiaries for the pilot stage of the project
- Training of the selected beneficiaries and developing business plans
- Conditional cash transfer to 50 selected beneficiaries for piloting the project.
- Monitoring of the pilot project, lessons learnt and modification of the programme based on the results
- Identification, verification and selection of 800 beneficiaries for scale up of the piloted approach
- Provision of conditional cash grants to 800 individuals to setup the businesses (first tranche)
- Monitoring including post distribution
- Transfer of conditional cash grants to 800 individuals to enhance the businesses (second tranche)
- Monitoring including post distribution, evaluation and documentation of the use of cash grants

Output 6.2: 500 working age persons will receive vocational trainings to build the skills and obtain jobs

Activities planned:

- Design of the programme, setting up the team, orientation and training of the staff/volunteers
- Purchase of the equipment for vocational trainings/hiring the services of institutes/advocacy of programme
- Training of 500 people on IT, electrical and tailoring skills
- Monitoring, reporting and evaluation and documentation of the programme



National Society capacity building

Outcome 7: The National Society capacity is increased to respond to the consequences of the crisis and other emergency/disaster situations

Output 7.1: The disaster management capacity of URCS staff and volunteers including members of Emergency Response Teams (ERTs) is enhanced in assessments and distributions

Activities planned:

- Training of 20 staff members on emergency response at national level
- Formation of a disaster response team with staff and volunteers of URCS (including members of ERTs) from six regional branches
- Support the URCS at the Branch level (six branches) in updating contingency, crisis and response plans
- Two additional trainings for 50 staff and volunteers of the National Society on CTP
- Signing of framework agreements with service providers including supermarkets and financial institutions
- Revision of Cash Transfer Programming (CTP) tools based on the Lesson Learnt from the emergency operation
- Data management and bookkeeping training for 15 staff and volunteers

Output 7.2 A new financial management and accounting system is put in place that allows for project management and donor reporting linked to activities under the Emergency Appeal

Activities planned:

- A financial management and accounting software is put in place at URCS headquarters and 12 Regional branches
- Preparation of donor financial reports using the project management function of the accounting software
- Training on the new system and procedures for finance staff

Output 7.3 The current staff is trained and new staff is to be recruited to boost the communication capacities of the URCS

Activities planned:

- Development and implementation of a communications and media outreach plan focussing on the emergency response and needs of IDPs in Ukraine
- Development of Standard Operating Procedures for national as well as regional level on communication with external partners, beneficiaries as well as within RC/RC Movement
- Conduct two workshops for 50 staff and volunteers from 25 branches (including district) on audio-visual skills, community engagement and working with the media
- Provision of necessary equipment and tools to URCS branches for effective communication and image

building

- Five awareness campaigns at regional level to raise the profile of the emergency, the work of URCS and to recruit emergency response volunteers

In addition to the sectors above, the operation will be underpinned by a commitment to **quality programming** that involves:

- Continuous and detailed assessments and analysis to inform the design and ongoing implementation of the programme.
- Ongoing process of adjustment based on these assessments.
- The establishment of mechanisms to facilitate two-way communication with, and ensure transparency and accountability to the affected population.
- Management and delivery of the programme will be informed by appropriate monitoring and evaluation.

The detailed plan of action under quality programming is as follows:

Quality Programming; Support Services
Quality programming (areas common to all sectors)
Outcome 8: Effective support is provided and ensured to the affected population
Output 8.1: Additional assistance is considered where appropriate and incorporated into the plan
Activities planned: <ul style="list-style-type: none"> • Ensure that any adjustments to initial plans are informed by continuous assessment of needs • Conduct post-action surveys to determine the level of satisfaction among beneficiaries
Output 8.2: The management of the operation is informed by a comprehensive monitoring and evaluation system
Activities planned: <ul style="list-style-type: none"> • Develop and utilize a comprehensive monitoring and evaluation system to support monitoring of the progress (including midterm and final evaluation, trainings of staff on PMER and lessons learnt activities)
Output 8.3: Mechanisms are in place to facilitate two-way communication with and ensure transparency and accountability to conflict affected people
Activities planned: <ul style="list-style-type: none"> • Provide appropriate information, including on the scope and content of projects, to conflict affected people through URCS, partner mass communication channels and other media • Ensure that targeted beneficiaries and other affected people can deliver feedback on the programmes and report any complaints, in confidence • Improve coordination with governmental authorities on emergency preparedness and response activities in all operational regions

Programme support services

To ensure effective and efficient technical coordination, the following programme support functions will be put in place: **human resources, logistics and supply chain; information technology (IT); communication; security; planning, monitoring, evaluation, and reporting (PMER); partnerships and resource development; and finance and administration; legal and risk management.** More details are in the [Emergency Plan of Action](#).

€ Budget

See attached [IFRC Secretariat budget](#) (Annex 1) for details.

Garry Conille
Under Secretary General
Programmes and Operations Division

Elhadj As Sy
Secretary General

Reference documents



Click here for:

- [Previous Appeals and updates](#)
- [Revised Emergency Plan of Action \(EPoA\)](#)

For further information, specifically related to this operation please contact:

In the National Society

- Dr. Ivan I. Usychenko, President
phone: +380442881658; e-mail: national@redcross.org.ua
- Dr. Alla Khabarova, Secretary General
phone: + 380503106841; e-mail: a.habarova@redcross.org.ua
- Dr. Valerii Sergovskyy, Under Secretary General

IFRC Country Office:

- Gorkhmaz Huseynov, Head of Country Office
phone: +380956801158, email: gorkhmaz.huseynov@ifrc.org

IFRC Regional Office for Europe

- Ruben Romero, Disaster Management Coordinator
phone: +36 1 888 4505; email: ruben.romero@ifrc.org
- Olga Dzhumaeva, Head of Partnerships and Resource Development
phone: +36 1 888 4500; email: olga.dzhumaeva@ifrc.org
- Dorottya Patko, Planning and Reporting Manager
phone: +36 1 888 4500; email: dorottya.patko@ifrc.org

IFRC Geneva

- Susil Perera, Senior Officer, Response and Recovery
phone: +41 (0) 22 730 4947, email: susil.perera@ifrc.org

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



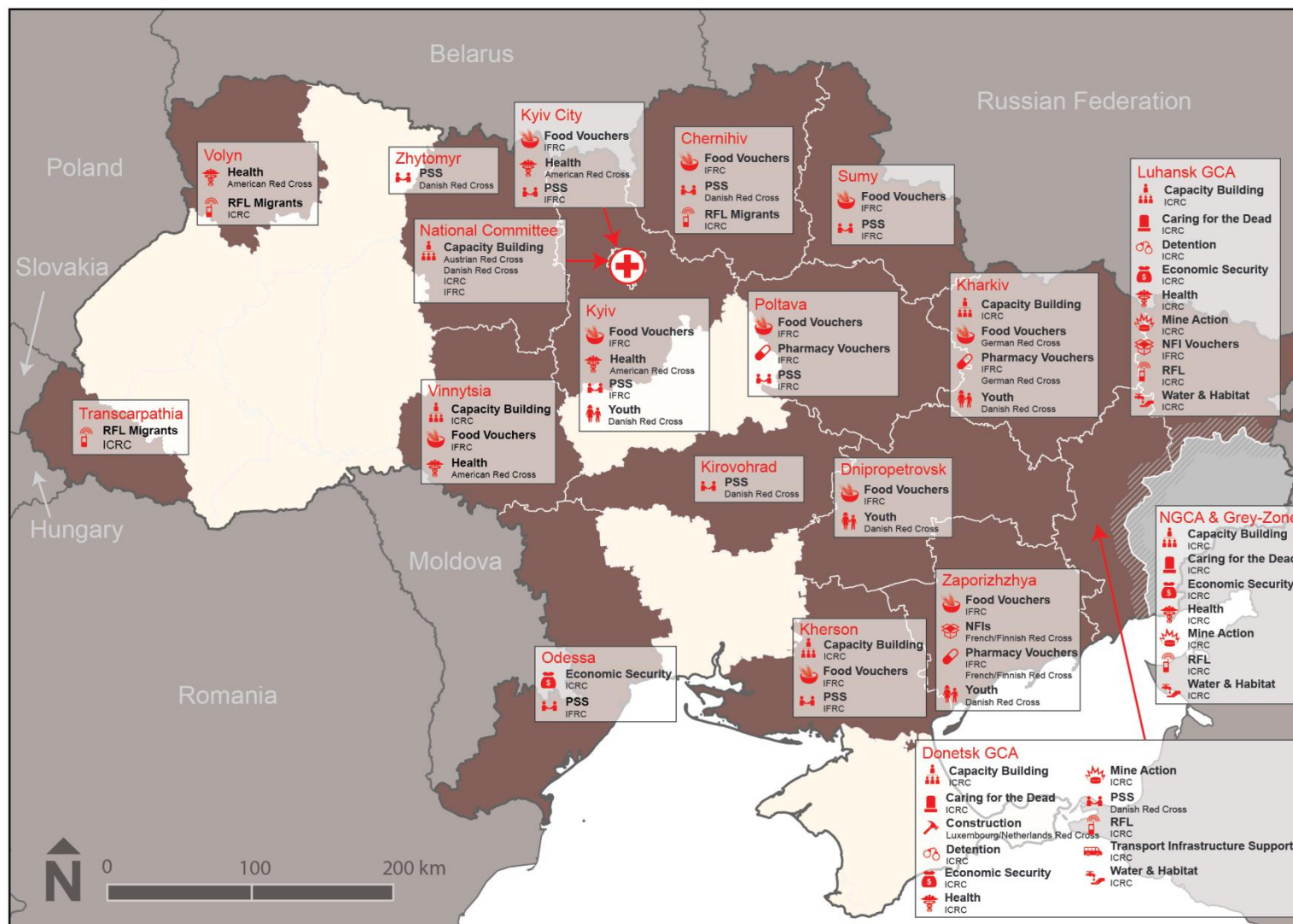
Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and peace.



UKRAINE: COMPLEX EMERGENCY



- Ukrainian Red Cross Headquarters
- RCRC Movement Response
- Government Controlled Area where RCRC Movement is Active
- Non-Government Controlled Area where ICRC is Active
- No Current Activities

- Abbreviations
- Red Cross Red Crescent - RCRC
 - International Committee of the Red Cross - ICRC
 - International Federation of RCRC Societies - IFRC
 - Government Controlled Area - GCA
 - Non-Government Controlled Area - NGCA
 - Restoring Family Links - RFL

Data sources: IFRC, ICRC, Ukrainian Red Cross, Partner National Societies, GADM. Map produced by IFRC Regional Office for Europe, Budapest.

The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.

EMERGENCY APPEAL

08/12/2016

MDRUA007 Ukraine

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	265,014		14,158	279,172
Shelter - Transitional			0	0
Construction - Housing			472,667	472,667
Construction - Facilities			23,081	23,081
Construction - Materials			19,804	19,804
Clothing & Textiles	401,706		144,986	546,692
Food	1,056,500		2,750,840	3,807,340
Seeds & Plants			0	0
Water, Sanitation & Hygiene	155,772		30,303	186,075
Medical & First Aid	762,854		767,305	1,530,159
Teaching Materials	162,934		0	162,934
Utensils & Tools	158,557		5,670	164,227
Other Supplies & Services	59,027		153,306	212,333
Emergency Response Units			0	0
Cash Disbursements	1,550,000		258,221	1,808,221
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	4,572,364	0	4,640,341	9,212,705
Land & Buildings			0	0
Vehicles			0	0
Computer & Telecom Equipment	55,066		25,222	80,288
Office/Household Furniture & Equipment	50,721		7,282	58,003
Medical Equipment			44,520	44,520
Other Machinery & Equipment			0	0
Total LAND, VEHICLES AND EQUIPMENT	105,787	0	77,024	182,811
Storage, Warehousing	6,721		210	6,931
Distribution & Monitoring	221,183		113,354	334,537
Transport & Vehicle Costs	7,431		33,972	41,403
Logistics Services	12,277		1,405	13,682
Total LOGISTICS, TRANSPORT AND STORAGE	247,612	0	148,940	396,552
International Staff	636,475		0	636,475
National Staff	16,504		0	16,504
National Society Staff	603,909		289,997	893,906
Volunteers	23,603		0	23,603
Total PERSONNEL	1,280,492	0	289,997	1,570,489
Consultants	88,668		8,271	96,939
Professional Fees	59,483		24,509	83,992
Total CONSULTANTS & PROFESSIONAL FEES	148,151	0	32,780	180,931
Workshops & Training	263,734		189,514	453,248
Total WORKSHOP & TRAINING	263,734	0	189,514	453,248
Travel	131,538		11,649	143,187
Information & Public Relations	323,492		419	323,911
Office Costs	202,347		15,574	217,921
Communications	59,533		889	60,422
Financial Charges	6,442		618	7,060
Other General Expenses	12,643		5,610	18,253
Shared Office and Services Costs	5,531		0	5,531
Total GENERAL EXPENDITURES	741,526	0	34,759	776,285
Partner National Societies			0	0
Other Partners (NGOs, UN, other)			0	0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Services Support Recovery	478,378		0	478,378
Total INDIRECT COSTS	478,378	0	0	478,378
Pledge Earmarking & Reporting Fees	18,490		0	18,490
Total PLEDGE SPECIFIC COSTS	18,490	0	0	18,490
TOTAL BUDGET	7,856,534	0	5,413,356	13,269,890
Available Resources				
Multilateral Contributions	4,684,249			4,684,249
Bilateral Contributions			5,413,356	5,413,356
TOTAL AVAILABLE RESOURCES	4,684,249	0	5,413,356	10,097,605
NET EMERGENCY APPEAL NEEDS	3,172,285	0	0	3,172,285