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# Emergency Plan of Action (EPoA) The former Yugoslav Republic of Macedonia: Extreme winter conditions

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF Operation n° MDRMK008</b>	<b>Glide n° CW-2017-000007-MKD</b>
<b>Date of issue: 24 January 2017</b>	<b>Operation timeframe: 3 months (from 23 January to 23 April 2017)</b>
<b>Overall operation budget: CHF 95,818</b>	
<b>Total number of people affected: 2,220 people</b>	<b>Number of people to be assisted: 555 families or 1,381 people<sup>1</sup></b>
<b>Host National Society(ies) presence (n° of volunteers, staff, branches):</b> 30 staff and 120 volunteers from 10 branches of the Red Cross Society of the former Yugoslav Republic of Macedonia along with the staff of Headquarters and the City Branch of Skopje: Kichevo, Ohrid, Gostivar, Makedonski Brod, Kumanovo, Kriva Palanka, Debar, Bitola, Struga, City Red Cross of Skopje	
<b>Other partner organizations actively involved in the operation:</b> Crisis Management Centre, Protection and Rescue Directorate, Ministry of Interior, Ministry of Labour and Social Policy, local self-governments of the municipalities of Kichevo, Ohrid, Gostivar, Makedonski Brod, Kumanovo, Kriva Palanka, Debar, Bitola, Struga, Skopje	

## A. Situation analysis

### Description of the disaster

In the afternoon of 5 January 2016, the western and north-eastern parts of the former Yugoslav Republic of Macedonia were hit by a heavy snowstorm. In the evening, the temperatures decreased to 25 Celsius degrees below zero. The mountain passes through Gostivar, Kicevo, Kriva Palanka – Kustendil put a ban on the movement of heavy vehicles, while motor vehicles were moving in difficult conditions due to the icy road conditions.

Specialized vehicles have been working on cleaning the roads from the snow. Many villages were cut off by high snowdrifts and the blocked roads in the regions of Skopje, Bitola, Kriva Palanka, Debar, Makedonski Brod, Gostivar, Kumanovo, Kichevo, Struga Ohrid and Stip, The Red Cross of the former Yugoslav Republic of Macedonia assisted 255 vulnerable families in these regions. As a result of the cold and freezing temperatures, three people have been reported as dead in Skopje, Strumica and Pehcevo.



Relief distribution to the affected people by the Red Cross of the former Yugoslav Republic of Macedonia.

*Photo: Red Cross of the former Yugoslav Republic of Macedonia*

Due to increased heavy snowfalls in the villages located in the mountainous regions of the country, the National Society conducted a needs assessment in cooperation with the local self-governments, crisis management center and the Ministry of Labor and Social Policy. As a result of the needs assessment, 555 families were identified as most vulnerable ones. Part of the settlements in Skopje (Aerodrom), Negotino and Kavadarci were left without water due to frozen or damaged pipes.

<sup>1</sup> The National Society is calculating the average family size as 4 members for one family.

## Summary of the current response

The HQ of the former Yugoslav Republic of Macedonia started to coordinate the activities with the local branches, after receiving the alarm for heavy snow and extreme low temperatures. In coordination with the City Red Cross branch of Skopje, the shelter for homeless people was opened around the clock, "24/7", with volunteers present at all times. Mobile teams were visiting the places where the registered homeless persons would usually stay, and also advertised the help lines in the media, so the public can also report the location of homeless persons in immediate need or danger.

The Red Cross branches which are part of the local crisis management system, immediately started to assess the situation in cooperation with the local authorities. The activities were quite diverse from emergency evacuation to delivering supplies. Important information was gathered directly from the crisis management centres where the local authorities were filing their requests for the support of the most vulnerable population.



Red Cross teams assisting stranded vehicle in the snow-affected region of the country. Photo: Photo: Red Cross of the former Yugoslav Republic of Macedonia

Although there were thousands of citizens stranded, the Red Cross put an accent on the most vulnerable people such as elderly people that live alone, families with low income, families with small children, families that have members with disabilities, as well as families with sick members in need of medical care.

### Overview of Host National Society

The Red Cross of the former Yugoslav Republic of Macedonia has 34 branches and the City Red Cross of Skopje that have mobile teams working in the field in coordination with the Headquarters of the Red Cross of the former Yugoslav Republic of Macedonia

In the past years, the Red Cross of the former Yugoslav Republic of Macedonia has been actively engaged in strengthening the response capacities on national level and especially on local level in cooperation with the local and national stakeholders with an emphasis on community resilience. During the years, the National Society has conducted various simulation exercises in the country, and, as a result, there are trained teams for disaster response on the local level.

The past operations as well as the numerous trainings on the local and national level resulted in a rapid and efficient response by the staff and volunteers during the whole operation.

### Activities of the Red Cross Society of the former Yugoslav Republic of Macedonia

According to the Ministry of Labour and Social Policy and other institutions involved in the system for crisis management, vulnerable population groups being at increased risk for possible health consequences have been identified and as a result, an action plan was made. These groups include the elderly, infants, and children at social risk, workers who work outdoors, people with chronic illnesses or people who use certain drugs or people with cardiovascular diseases.

A contact person is available in every village, and the RC is intervening in case assistance is requested in stranded villages. From the beginning of January until now, cases of flu, broken bones and need of medicines have been reported by the local population from those villages that are stranded with the snow. The emergency teams with paramedic were deployed in these cases. In these villages most of the population are elderly, the majority of the living with chronic diseases.

According the health action plan for cold wave, the Red Cross of the former Yugoslav Republic of Macedonia has informed the public for basic measures with leaflets in order to raise the awareness for self-protection of people, through the social media and the web site of the National Society.

**Table 1 – Results of the assessment conducted by the National Society in cooperation with local municipalities and crisis management centre (families identified for emergency humanitarian support)**

	Region	Village	Number of affected families	Needs		
				Food parcels	Hygiene parcels	Blankets *
1	Makedonski Brod	Ramne	1	1	1	4
		Zrkle	1	1	1	4
		Drenovo	1	1	1	4

		Lokvica	3	3	3	10
		Brest	3	3	3	6
		Creshnevo	4	4	4	16
		Iupste	2	2	2	6
		Belica	1	1	1	4
		Devic	1	1	1	4
		Topolnica	1	1	1	4
		Bence	1	1	1	3
		Kovac	2	2	2	4
		Slatina	3	3	3	6
		D.Krusje	1	1	1	2
		Volce	1	1	1	2
		Preglovo	5	5	5	14
		Plasnica	6	6	6	12
		Volche	1	1	1	2
		Zagrad	1	1	1	3
	<b>Total:</b>		<b>39</b>	<b>39</b>	<b>39</b>	<b>110</b>
2	<b>Skopje</b>	Tanusevci	18	18	18	72
		Brest	21	21	21	84
		Malino	11	11	11	44
		Raovich	5	5	5	15
	<b>Total:</b>		<b>55</b>	<b>55</b>	<b>55</b>	<b>215</b>
3	<b>Kichevo</b>	Kladnik	6	6	6	12
		Lavcani	4	4	4	8
		Dobrenoec	5	5	5	10
		Ehloec	6	6	6	12
		Ivancista	2	2	2	5
		Knezino	3	3	3	6
		Prostranje	2	2	2	4
		Crsko	2	2	2	6
		Papradista	2	2	2	5
		Berikovo	4	4	4	10
		Tajmiste	2	2	2	4
		Bachista	3	3	3	8
		Pataec	2	2	2	4
		Kozicino	3	3	3	11
		Malkoec	4	4	4	16
	<b>Total:</b>		<b>50</b>	<b>50</b>	<b>50</b>	<b>121</b>
4	<b>Kumanovo</b>	Cvilance	2	2	2	4
		Dejlovce	3	3	3	9
		Cvetisnica	2	2	2	4
		Zeluvino	3	3	3	7
		Dalbocica	2	2	2	4
		Ramno	2	2	2	4
		Bukovljane	4	4	4	12
		Mglince	4	4	4	12
		Malotino	2	2	2	5
		Vragoturce	2	2	2	4
		Breshko	3	3	3	9
		Opa	2	2	2	4
		Algunja	3	3	3	11
		Aljince	3	3	3	12
		Zeljvino	2	2	2	4
		Tatarinovac	1	1	1	4
	<b>Total:</b>		<b>40</b>	<b>40</b>	<b>40</b>	<b>109</b>
5	<b>Bitola</b>	Mogila	8	8	8	24
		Novaci	17	17	17	57
		Malovista	1	1	1	3
		Kociste	1	1	1	2
		Bukovo	2	2	2	4
		Gorno Orehovo	1	1	1	2
		Krstoar	1	1	1	1
		D.Orizari	2	2	2	6
		G.Srpci	1	1	1	2
		Beranci	1	1	1	2
		Porodin	1	1	1	2

		Lavci	1	1	1	2
		Optichari	1	1	1	2
		Sekirani	1	1	1	2
	<b>Total:</b>		<b>39</b>	<b>39</b>	<b>39</b>	<b>111</b>
6	<b>Gostivar</b>	G.Genovica	2	2	2	4
		D. Genovica	5	5	5	10
		Cerovo	2	2	2	4
		Simnica	4	4	4	11
		Kunovo	4	4	4	8
		Kaliste	4	4	4	8
		Lomnica	4	4	4	9
		Gurgeviste	4	4	4	7
		Trnovo	3	3	3	8
		Srbinovo	5	5	5	10
		Padaliste	5	5	5	10
		Nistrovo	5	5	5	9
		Vidushe	3	3	3	10
		Janche	4	4	4	12
		Velebrdo	4	4	4	12
		Pristojnica	2	2	2	4
	<b>Total:</b>		<b>60</b>	<b>60</b>	<b>60</b>	<b>136</b>
7	<b>Kriva Palanka</b>	Drenak	9	9	9	21
		Duracka reka	35	35	35	45
		Ogut	30	30	30	40
		Nerav	40	40	40	50
		German	45	45	45	90
	<b>Total:</b>		<b>159</b>	<b>159</b>	<b>159</b>	<b>246</b>
8	<b>Debar</b>	Brostica	5	5	5	24
		Bajramovci	3	3	3	15
		Novak	6	6	6	14
		Kodzadzik	5	5	5	25
		Kosovrasti	5	5	5	25
		Mogorce	3	3	3	18
		Zhitinani	5	5	5	20
	<b>Total:</b>		<b>32</b>	<b>32</b>	<b>32</b>	<b>141</b>
9	<b>Sv Nikole</b>	Pavlesence	7	7	7	14
		Dovezence	8	8	8	16
	<b>Total:</b>		<b>15</b>	<b>15</b>	<b>15</b>	<b>30</b>
10	<b>Struga</b>	Jablanica	10	10	10	20
		G.Belica	11	11	11	12
		Visni	15	15	15	12
			<b>36</b>	<b>36</b>	<b>36</b>	<b>42</b>
11	<b>Stip</b>	Plackovica	11	11	11	44
	<b>Total:</b>		<b>11</b>	<b>11</b>	<b>11</b>	<b>44</b>
12	<b>Ohrid</b>	Belciste	6	6	6	24
		Velmej	6	6	6	24
		Vrbjani	7	7	7	28
			<b>19</b>	<b>19</b>	<b>19</b>	<b>76</b>

\* The difference in the amount of blankets per family is that in different family there is different number of people (in some places 1 family=4 people somewhere 1 family=2 people or more)

### Support for the homeless

Homeless people were extremely badly affected by the cold weather conditions. During the coldest days when temperature was 20 Celsius degrees below zero, a total of 120 homeless people were assisted in the dormitories "Ranka Milanovic" and "25 May". The majority of these people were Roma population without place to live and the Red Cross was providing mattresses, blankets, food and hygiene items to them.

Citizens can dial 02/3139 578 or 071/733-171 if they spot a homeless person in their surroundings. In such cases, the mobile team of the Red Cross comes and offers transportation to the reception centre, where the homeless people have shower facilities, and are provided with warm clothes, food, medicines, medical examination and support from a social worker. 4 specially trained volunteers are providing services such as transport and care for the homeless to the station. Citizens reported about homeless in needs about 50 times. Nine homeless persons were placed in warm rooms, and the other four who did not want to leave their shelters were given blankets, warm clothes and food. Overnight shelter was requested for another socially endangered family that had no home.

The station for homeless of the City Red Cross of Skopje located in Momin Potok was turned into a reception centre during the cold wave, offering 24-hour care for the people in need. Currently, 16 people are accommodated and using the services of the City Red Cross of Skopje.

### Support for the vulnerable families

In the territory of the country, the Red Cross of the former Yugoslav Republic of Macedonia so far assisted 255 most vulnerable families with humanitarian relief.



National Society volunteer distributing relief to an affected beneficiary in Ohrid.

Photo: Photo: Red Cross of the former Yugoslav Republic of Macedonia

**Table 2 – Distribution until 17 January 2017 from the National Society stocks and other donors:**

Relief	Quantities	
	National Society stocks	Other donors*
1. Food parcels (family)	255	/
2. Hygiene parcels (family)	255	/
3. Blankets	510	271
4. Matrasses	120	/
5. Jackets	/	160
6. Hats and scarves	250	/
7. Wool gloves	250	/
8. Sweaters	/	220
9. Shoes	/	60
10. Socks	250	50

\* Other donors include: Macedonian Company Aconi and donation from people

### Interventions and rescues

On 5 January 2017, the Crisis Management Centre (CMC) and the Ministry of Interior reported that five minors at the age of 16 (3 males and 2 females) were stranded due to the heavy snowstorm at the mountain Vodno. Upon request to assist, the Red Cross mobile teams were mobilized. A team of trained volunteers was deployed and evacuated the children safely to their homes.

A 5-member disaster response team evacuated eight stranded passengers (seven Albanians and a Bulgarian national) from the village Uzem near the border with Bulgaria. They were all accommodated in the students' dormitory in Kriva Palanka.

### Activities with the migrants

On 10 January, the City Red Cross Mobile team of Lipkovo assisted in taking care of a refugee from Kashmir, who had had a panic attack and was visibly distressed with impaired breathing. He refused to be taken to the camp, so the team took care of him by offering warm clothes, tea and medicines. An hour later, the refugee was seen walking to the neighbouring village, allegedly to find his wife with whom he was split while smuggled from Greece.

On 10 January, the team helped a refugee from Pakistan who also refused to be taken to the camp. The mobile team gave the refugee the supplies he asked for, so later on, upon his request, he was left on the streets in the village of Vaksince.

On 11 January, the team helped two refugees from Afghanistan (brother and sister) who came to the warehouse in order to take warm clothing and also to express their fear to leave the smugglers. They are part of the group assisted by Red Cross on 8 January, and according to their statements, they managed to escape in the night during the police raid in the village of Lojane when 12 out of 36 refugees were taken in the camp, and the rest managed to run away in the surrounding forests.

On 11 January 11, the team also assisted and helped three Pakistani men who refused to go to the camp too, and asked only for food and tea, while refusing to take clothes and blankets. They also appeared to be threatened by smugglers since they instantly refused to talk to mobile team.

Besides assisting refugees during the cold weather conditions, the team is still actively involved in rescue operations with stranded cars and local inhabitants, due to the piles of snow still uncleaned along the road. Such gestures are

strengthening the collaboration with the local community and it helps to show the Red Cross's readiness to act in such irregular conditions.

### **Coordination and communication**

The Red Cross of the former Yugoslav Republic of Macedonia is part of the system for crisis management in the country. The Secretary General was present at the meetings of the Management along with DSP - Directorate for protection and rescue (local branches), MoD - Ministry of Defence, MoI - Ministry of Interior, MT - Ministry of transport, MH - Ministry of Health and other institutions part of this system. On the local level, the secretaries of the Red Cross branches are in constant coordination and communication with the CMC, DSP and the local self-governments.

Through joint assessment and coordination, they defined the vulnerable groups of population in need of assistance. The Operative Centre of the National Society has been activated and is gathering and analysing all information received from the Branches and the City Red Cross of Skopje.

On 3 January 2017, the managing committee for crisis management of the former Yugoslav Republic of Macedonia held a working meeting regarding the preparations for coping with the possible consequences of the low temperatures accompanied with heavy snow and strong winds that were announced by the relevant weather agency for the period starting on 5 January 2017 until the end of the month. According to the conclusions of the Managing committee's meeting, where the Secretary General of the National Society was also present, a meeting was organized on 4 January 2017 with the representatives from the Red Cross Branches Kriva Palanka, Kumanovo, Gostivar, Kichevo, Ohrid and the city Red Cross of Skopje.

As a result of the meeting it was agreed that care for the homeless people around the country will be managed by RC in cooperation with the social welfare centres (SWC). **The social welfare centres will take care of accommodation, while the Red Cross is responsible for the provision of humanitarian support.** Visits will be organized elderly, exhausted, sick and lonely people in their homes (upon their request or upon reports from citizens). Assistance regarding accommodation of people who live under inappropriate conditions in dormitories will be provided by the Ministry of Labour. Red Cross Branches of Gostivar, Kichevo, Ohrid, Kumanovo and Kriva Palanka are **responsible for the provision of humanitarian relief to those in need in the eventual delays of traffic due to heavy snowfall. The teams should also take care of the humanitarian needs of those to people** that are stranded in the roads between Skopje and Ohrid, and Skopje and Kriva Palanka (due to the expectation of a higher frequency of vehicles and passengers during the holidays). Red Cross Branches and the city Red Cross of Skopje should communicate with the local self-governments, regional offices of DRP, CMC and SWC.

Based on the predicted arrival of the cold wave and its possible consequences, the National Society has made available part of its stock reserves.

The practice for mobilizing the RC teams and deployment of duty teams in case of possible incidents during the bad weather was proven excellent. Ongoing preparation and equipping of teams, trainings, vehicle maintenance has contributed towards quality and adequate action.

### **Overview of non-RCRC actors in country**

The National Crisis Management Committee was comprised of the Crisis Management Centre, the Protection and Rescue Directorate, the Ministry of Health, the Ministry of Transport and Communication, the Ministry of Labour and Social Policy, the Ministry of Interior, the Ministry of Defense, local self-governments and the Red Cross of the former Yugoslav Republic of Macedonia.

After the onset of the disaster, the National System for Crisis Management was immediately called and started to coordinate the activities between the different actors. The Public Enterprise for Road Maintenance "Makedonija Pat", the Electricity Company EVN, along with private contracted companies with heavy machinery for cleaning roads, were deployed on the same day to ensure that the main and local roads are clean and safe, as well as to ensure that there is enough electrical supply for the affected population. Additionally, the Directorate for Rescue and Protection also mobilized its teams and deployed them to additionally assist the companies not only in cleaning the roads, but also, where necessary, to provide safe evacuation for the persons in need in cooperation with the Red Cross volunteers and the Ministry of Interior. During the process, the Centre for Crisis Management was collecting timely information and shared that with the involved parties. The assistance of the Army was considered as an option, but there was not any need for their mobilization.

### **Needs analysis, beneficiary selection, risk assessment and scenario planning**

The Red Cross of the former Yugoslav Republic of - following the recommendations from the meetings of the management committee for crisis management and the field reports - has identified a total of 555 families in different rural areas that are in need of immediate humanitarian assistance including food and non-food items for one month as well as some basic medicaments. From the existing reserves of the National Society, 255 families received immediate assistance through relief distributions.

**Table 3 – Overview of the needs of the population**

	Families	Food parcels	Hygiene parcels	Blankets
<b>Total needs for humanitarian aid</b>	555	555	555	1,381
<b>Distributed (to be replenished)</b>	255	255	255	510
<b>For distribution (to be procured)</b>	300	300	300	600*

\* For distribution 600, for replenishment 510, distributed from other donors 271. In total, 1,381 blankets.

Due to the heavy conditions, the Red Cross of the former Yugoslav Republic of Macedonia will deploy five rescue teams, called NERU teams. These are trained volunteer teams for mountain rescue in high risk terrains. They will accompany the relief distributions in remote villages. **According to the national disaster agreement, mountain rescue is the responsibility of the Red Cross.** The teams are also helping other medical teams in reaching out the patients in stranded conditions. In average they have 20 full evacuation interventions per winter season in addition to recurrent first aid interventions. Two teams are stationing in Ohrid, and in Skopje respectively in standby for rescuing in touristic sites. In each teams there will be a paramedic that during the distributions will conduct a medical examination to the most vulnerable population, and upon a need there will be distribution of basic medicaments. The national health system does not have field vehicles for such conditions. In the mountain villages, no stable communication network is existing and there is a need for mobile repeaters connection. Because of the type of the vulnerable population there might be a need for transport of people with special stretchers. The teams should have adequate equipment for heavy winter conditions.

## B. Operational strategy and plan

### Overall objective

The overall objective of the operation is to provide relief assistance to the population of the former Yugoslav Republic of Macedonia which has been most affected by the cold wave.

### Proposed strategy

To accomplish the overall objective, the Red Cross staff and volunteers have been focusing on the provision of emergency food and non-food items. The food and hygiene parcels and other relief items will be mostly distributed directly to the users.

The key activities for the operation are as follows:

- Developing a registration system for the users,
- Developing a detailed distribution plan and control of supply movement from dispatch to final users,
- Distribution of food parcel,
- Distribution of hygiene parcels
- Distribution of other relief goods such as blankets etc.,
- Deployment of emergency teams with paramedic in the stranded villages on call and monitoring of the villages (together with the distribution activity)
- Replenishment of national emergency stocks which have been used in the initial phase of the operation,
- Monitoring and evaluation of the operation,
- Conducting a “Lessons learned workshop for relief operation teams in winter conditions” for strengthening the capacities for rescue operations in eventual disasters in the future.

The overall distribution will be done with the National Society’s five SUV vehicles in addition to two mini trucks which will complete distribution rounds of the different relief items for the affected families.

**Table 4 – Contents of a monthly family food parcel**

No.	Item	Unit measures	Quantity
1.	Wheat flour type 400	kg	6
2.	Sugar	kg	2
3.	Cooking oil	l	4
4.	Salt	kg	2
5.	Rice	kg	2
6.	Canned fish	pcs.	8
7.	Pasta	packs	4
8.	Cardboard boxes-packaging with printer labels	piece	1

**Table 5 – Contents of a monthly family hygiene parcel**

No	Item	Unit measures	Quantity
1.	Washing powder 3/1 kg	pcs.	1
2.	Hair shampoo 1/1 lit	pcs.	1
3.	Toilet soap 200 gr	pcs.	4
4.	Toilet paper	pcs.	4
5.	Toothpaste	pcs.	2
6.	Toothbrush	pcs.	4
7.	Shaving foam	pcs.	1
8.	Disposable razor for shaving	pcs.	5
9.	Hygiene napkins	packs	2
10.	Dishwashing liquid 1/1 lit	pcs.	1
11.	Cardboard boxes-packaging with printed labels	piece	1

**Table 6 – Contents of a medical kit**

No.	Item	Unit measures	Quantity
1.	Medical gloves	pair	6
2.	Betadine 100 ml	pcs.	1
3.	Hydrogen 3% 100 ml	pcs.	1
4.	Bandages 10 cm.	pcs.	10
5.	Bandages 8 cm.	pcs.	10
6.	Elastic bandages	pcs.	10
7.	Sterile gauze 5*5	pcs.	10
8.	Plaster strips 2,5x5 cm	pcs.	2
9.	Plaster (10 pieces)	packs	2
10.	Alcohol 100 ml	pcs.	1
11.	Isothermal blankets	pcs.	2

## Operational support services

### Human resources

Some 120 volunteers and staff from National Society HQ and local branches have been involved in the operation. The volunteers are already insured against risks in accordance with IFRC standards.

The five teams for distribution will be consisting of four members in each team (one paramedic, one driver trained for field vehicles in winter conditions, and two rescuers). To conduct the transportation and care-related activities in the station for homeless people, four specially trained volunteers are hired.

An Operations Coordinator will be employed in the framework of this operation to ensure the successful implementation of the planned activities.

The National Society recognizes the need to develop appropriate tools and to conduct a training for relief operation teams in winter conditions for strengthening the capacities for rescue operations in disasters. Training in relief will be organized for 30 volunteers and will be given by trainers from the National Society and its partners from the crisis management system.

### Logistics and supply chain

The National Society does have enough capacity to run this operation in terms of warehousing to store locally purchased goods, packing and distribution to the final beneficiaries. Its logistic department is ensuring the necessary flow of goods from the warehouses since the initial operational response.

Procurement will be done in line with NS procedures, by which offers will be collected from at least three providers, analysis and selection of best bids will be performed through the commission for procurement of the Red Cross of the former Yugoslav Republic of Macedonia.

### Information technologies (IT)

Since no significant damage to the mobile and land-line phone network infrastructure has been reported, communication will be mostly handled through mobile handsets (simplex line up to 2 km) and mobile phones. If a mobile repeaters connection is established the communication between the teams will be improved.

## Communications

The visibility of the Red Cross Society of the former Yugoslav Republic of Macedonia will be ensured with proper media coverage in both national and local media and press conferences on different milestones. Transparency will be ensured by regularly published information to the traditional and social media about the current activities and the progress of the operation, including the amount of donations and aid received and distributed.

## Security

The Red Cross Society of the former Yugoslav Republic of Macedonia HQ will closely work with the authorities in order to have timely information and proper risk assessment of the field activities. The health and well-being of the staff and volunteers involved in the operation are per se a highest priority. Additionally, the team members are properly trained in first aid and possess proper equipment to intervene until the arrival of the ambulance.

## Planning, monitoring, evaluation, & reporting (PMER)

The Red Cross Society of the former Yugoslav Republic of Macedonia HQ is constantly monitoring the conducted activities by providing a round-the-clock support for the staff and volunteers from the branches. The IFRC Regional Office for Europe will monitor the implementation of activities. Brief weekly updates will be provided by the National Society to the IFRC on the general progress of the operation.

At the end of the operation, a “lessons learned” workshop is planned to strengthen the capacities for rescue operations in eventual disasters in the future

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives.**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

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# DREF OPERATION

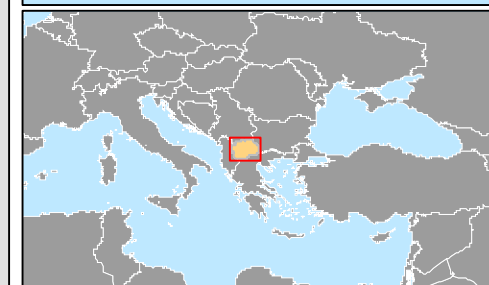
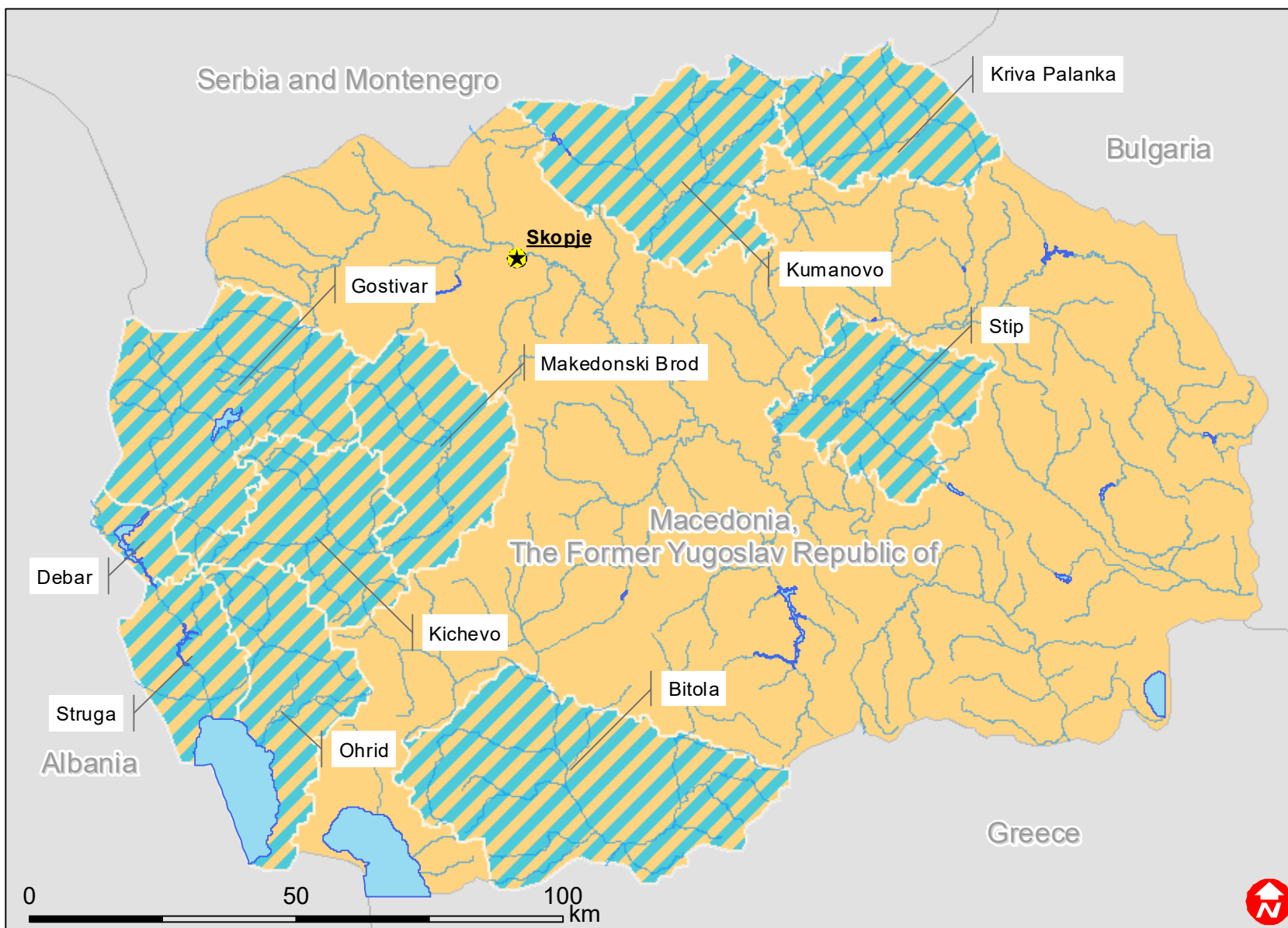
23/01/2017


## MDRMK008 Extreme Winter Conditions 2017

<b>Budget Group</b>	<b>DREF Grant Budget CHF</b>
Shelter - Relief	
Shelter - Transitional	
Construction - Housing	
Construction - Facilities	
Construction - Materials	
Clothing & Textiles	18,250
Food	12,127
Seeds & Plants	
Water, Sanitation & Hygiene	11,629
Medical & First Aid	9,400
Teaching Materials	
Ustensils & Tools	
Other Supplies & Services	14,500
Emergency Response Units	
Cash Disbursements	
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>65,906</b>
Land & Buildings	
Vehicles Purchase	
Computer & Telecom Equipment	
Office/Household Furniture & Equipment	
Medical Equipment	
Other Machiney & Equipment	
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>0</b>
Storage, Warehousing	200
Dsitribution & Monitoring	
Transport & Vehicle Costs	2,400
Logistics Services	
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>2,600</b>
International Staff	
National Staff	
National Society Staff	10,264
Volunteers	
<b>Total PERSONNEL</b>	<b>10,264</b>
Consultants	
Professional Fees	
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>0</b>
Workshops & Training	6,000
<b>Total WORKSHOP &amp; TRAINING</b>	<b>6,000</b>
Travel	3,000
Information & Public Relations	
Office Costs	2,200
Communications	
Financial Charges	
Other General Expenses	
Shared Support Services	
<b>Total GENERAL EXPENDITURES</b>	<b>5,200</b>
Programme and Supplementary Services Recovery	5,848
<b>Total INDIRECT COSTS</b>	<b>5,848</b>
<b>TOTAL BUDGET</b>	<b>95,818</b>



# The Former Yugoslav Republic of Macedonia: Extreme Winter



 Affected Regions