

# Emergency appeal operations update

## Ukraine: Complex emergency

<b>Emergency appeal n° MDRUA007</b>		<b>GLIDE n° OT-2013-000151-UKR</b>	
<b>Operations update n° 7</b> <b>Date of issue: 16 February 2017</b>		<b>Timeframe covered by this update:</b> 1 March 2016 – 31 December 2016	
<b>Emergency Appeal operation start date:</b> 13 December 2013		<b>Timeframe: 41 months with the end date of</b> 30 November 2017	
<b>Appeal budget:</b> CHF 13.27 million <b>Multilateral support<sup>1</sup>:</b> CHF 7.85 million <b>Bilateral support:</b> CHF 5.4 million		<b>Appeal coverage: 78.5 per cent</b> <b>Multilateral:</b> CHF 5 million (63.7%) <b>Bilateral:</b> CHF 5.4 million (100%)	<b>Total estimated Red Cross and Red Crescent response to date:</b> <b>CHF 10,414,112</b>
<b>Disaster Relief Emergency Fund (DREF) allocated: CHF 317,790</b>			
<b>Number of people affected: 1.79 million</b>		<b>Number of people being assisted: 118,593</b>	
<b>Host National Society presence (number of volunteers, staff, branches): Ukrainian Red Cross Society (URCS)</b> <ul style="list-style-type: none"> <li><b>Number of branches:</b> 1 Kyiv City and 24 regional branches, 865 office staff</li> <li><b>Number of volunteers:</b> 3,500 volunteers</li> </ul>			
<b>Red Cross Red Crescent Movement partners actively involved in the operation:</b> American Red Cross, Austrian Red Cross, Red Crescent Society of Azerbaijan, British Red Cross, Bulgarian Red Cross, Canadian Red Cross, Chinese Red Cross, Czech Red Cross, Danish Red Cross, German Red Cross, Estonian Red Cross, Finnish Red Cross, French Red Cross, Hungarian Red Cross, Icelandic Red Cross, Red Crescent Society of the Islamic Republic of Iran, Irish Red Cross, Italian Red Cross, Japanese Red Cross, Latvian Red Cross, Lithuanian Red Cross, Luxembourg Red Cross, Monaco Red Cross, Netherlands Red Cross, Polish Red Cross, Qatar Red Crescent, Russian Red Cross, Singapore Red Cross, Slovenian Red Cross, Slovak Red Cross, Swedish Red Cross and Spanish Red Cross. In addition, the IFRC Secretariat and the ICRC are working closely with the URCS.			
<b>Other partner organizations actively involved in the operation:</b> <ul style="list-style-type: none"> <li><b>State authorities, local NGOs</b></li> <li><b>UN agencies:</b> WFP, WHO, UNICEF and UNHCR;</li> <li><b>Other organisations:</b> DG ECHO, Canadian Government, Czech Government, Finnish Government, German Government, Italian Government, Government of Japan, Netherlands Government, Government of Poland, Slovak Government, Swedish Government.</li> </ul>			

This Operations Update n° 7 gives an account of the humanitarian situation and the response carried out by Ukrainian Red Cross Society (URCS) during the period between 1 March 2016 and 31 December 2016, with the support of its partners to meet the needs of internally displaced persons and returnees affected by the armed conflict in Ukraine.

### Summary

The Emergency Appeal is implemented by the Ukrainian Red Cross Society (URCS) with the support of the International Federation of Red Cross and Red Crescent Societies (IFRC) and provides complex assistance measures for the most vulnerable Internally Displaced Persons (IDPs). This includes the provision of emergency relief response through cash or in-kind to meet their immediate needs of food, non-food, and medicines as well as essential health and psychosocial support. Provision of support to cover the food, non-food and pharmaceutical needs is mainly done through vouchers. The Emergency Appeal also anticipates to equip and operationalize the medical rooms and centres of the URCS to support the most vulnerable population through home visiting nurses programme. The capacity building in Disaster Management (DM), First Aid (FA), Cash Transfer Programming (CTP), Logistics, Financial Management and Communications is also one of the key areas of the Emergency Appeal.

<sup>1</sup> Excluding Disaster Relief Emergency Fund (DREF) allocation of CHF 317,790.

## Appeal history

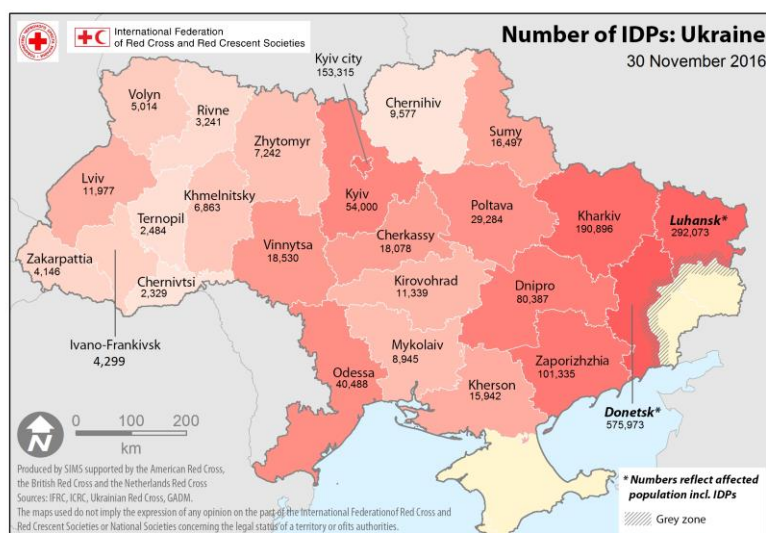
<b>12 May 2014</b>	An Emergency Appeal launched for CHF 1.38 million to support the population affected by the continued civil unrest and to allow preparations for the potential escalation of violence
<b>May to August 2014</b>	Implementation of Emergency Appeal activities (reported on in Ops Update 1 and Ops Update 2)
<b>17 September 2014</b>	First revision of Emergency Appeal launched for CHF 2.29 million.
<b>September 2014 to May 2015</b>	Implementation of Revised Emergency Appeal activities (reported in Ops Update 3 and Ops Update 4). The last Operations Update extended the Appeal timeframe to 31 May 2015.
<b>3 June 2015</b>	Second revision of the Emergency Appeal launched for the amount of CHF 19.99 million for 107,750 people. The appeal timeframe was extended to 31 May 2016.
<b>6 October 2015</b>	Operations Update no. 5 published
<b>30 May 2016</b>	Operations Update no 6 published, extending the Emergency Appeal's timeframe until 31 May 2017.
<b>September 2016</b>	IFRC conducted Needs Assessment Mission to identify the current humanitarian needs linked to the armed conflict in Eastern Ukraine
<b>23 December 2016</b>	IFRC issued Revised Emergency Appeal n° 3 with a revised appeal budget of 13.27 million Swiss Francs to assist 195,529 people (with an additional 58,350 people included)

## Situation analysis

The armed conflict in Eastern Ukraine stays active, continues to claim lives of thousands of people and is resulting in damage to critical civilian infrastructure in Luhansk and Donetsk Regions. The protracted nature of displacement, poorly furnished accommodation facilities and high living costs remain challenges to cope with. The lack of employment opportunities increases the vulnerabilities of the displaced population and forces some IDPs to return to insecure areas.

Despite a truce agreement reached in February 2015, there are daily violations of the ceasefire leaving the people staying along-with contact line at higher risk.

Families have depleted their savings and reduced their spending on health and education to make a living. At the end of 2016, 38 per cent of the IDPs were unemployed<sup>2</sup>. The reduction of income coincides with an increase in the price of commodities and utilities costs. Access to goods and services is a challenge, and, while aid delivery continues, organisations' ability to provide assistance is constrained by accessibility, increasing vulnerabilities and funding steam. The Government has taken steps to assume its leadership in responding to the needs of the population, including the creation of the 'Ministry of Temporarily Occupied Territories and IDPs' (MTOT&IDPs) which has a mandate for humanitarian and recovery coordination. Yet, systematic acceptance from different ministries to assume their role as duty bearers for their own people is lacking. The continuing violence indicates that the truce remains fragile, and the resumption of full-scale hostilities remains possible in the absence of a solution to the crisis.



<sup>2</sup> Data source HRP 2017 for Ukraine

Furthermore, in May-June 2016 military activities in the conflict zone became more intensive. These all pose a significant threat to the local population. There were several occasions during 2016 when the situation became worse, and the shelling and cross-firing was observed. The most recent deterioration was observed between 31 January to 3 February 2017<sup>3</sup>. The use of heavy weapons along the frontline caused severe damage to critical infrastructure leaving the population without electricity, water and heating for several hours. The on-going harsh winter conditions also further worsened the conditions of people who had to survive in temperature down to minus 20 Celsius degrees without heating. The shelling also affected the houses and the schools in the area. The schools were closed for a week and the population living at high-risk zones were transported to other comparatively safe areas of Donetsk and Luhansk Regions. In total, from mid-April 2014 to 31 December 2016, the UN Human Rights Office has documented 31,805 casualties, including 9,574 killed and 22,231 injured people in the conflict area in eastern Ukraine. These numbers include members of the Ukrainian armed forces, of the armed groups as well as civilians.

The conflict has been continuing for more than two years and approximately 1.7 million IDPs<sup>4</sup> are forced to live in other regions of Ukraine or continue staying in Government Controlled Areas (GCA) of Luhansk and Donetsk Regions. The limited support from the government compared to the high needs of the people and social and economic situation in the country has severely affected the displaced population. Narrow international funding steam for Ukraine has further intensified the challenges for displaced population. The crisis has led both the IDPs and the hosting families towards a situation in need of humanitarian support to improve their coping strategies. The essential immediate needs of IDPs remain high.

The prices of groceries and other daily use items have increased by 80% from the start of the conflict. Food prices at national level continued their upward trend in 2016. In general, in first half of 2016, the inflation rate (about 43%) was registered as the highest in last 20 years. Overall, the prices for food products increased by 43,3% and in some cases, the inflation was even higher. For instance, sugar - 69,8%, vegetables – 67,7%, eggs – 59,4%, non-alcoholic beverages – 57,8%. According to a recent report<sup>5</sup> of UN World Food Programme (WFP), the conflict in Eastern Ukraine leaves 1.5 million people hungry. IDPs can count only on a per capita support of EUR 28 per month from the state. The assistance to the large number of displaced people depends on external sources other than the state-run social support system. The most vulnerable among them are elderlies, pensioners, multi children families, single headed families, people with chronic diseases and disabilities.

## **Overview of the Host National Society**

### **Movement Coordination**

Ukraine has been selected as one of the five test countries in the world for the “Strengthening Movement Coordination and Cooperation” (SMCC) process. This initiative stems from Resolution 1 of the 2015 Council of Delegates. By combining the efforts under the SMCC umbrella and finding new ways to cooperate with each other, the Red Cross Red Crescent Movement partners can improve the work and increase its impact for those in need. A Working Group has been formed and with representatives from URCS, IFRC and ICRC as members. A representative from in-country Partner National Societies (PNSs) will be nominated by PNSs and will be part of the Working Group. The SMCC Working Group aims to develop a One Movement Country Plan for year 2017. The mapping of the Movement capacities present in Ukraine will also be conducted to effectively utilize the available resources.

URCS continued to organize and chair the Movement Coordination Meetings regularly during the reporting period. These meetings are held on weekly basis and are participated by Movement Partners including representatives of Partner National Societies present in Ukraine.

### **Overview of Red Cross Red Crescent Movement in country**

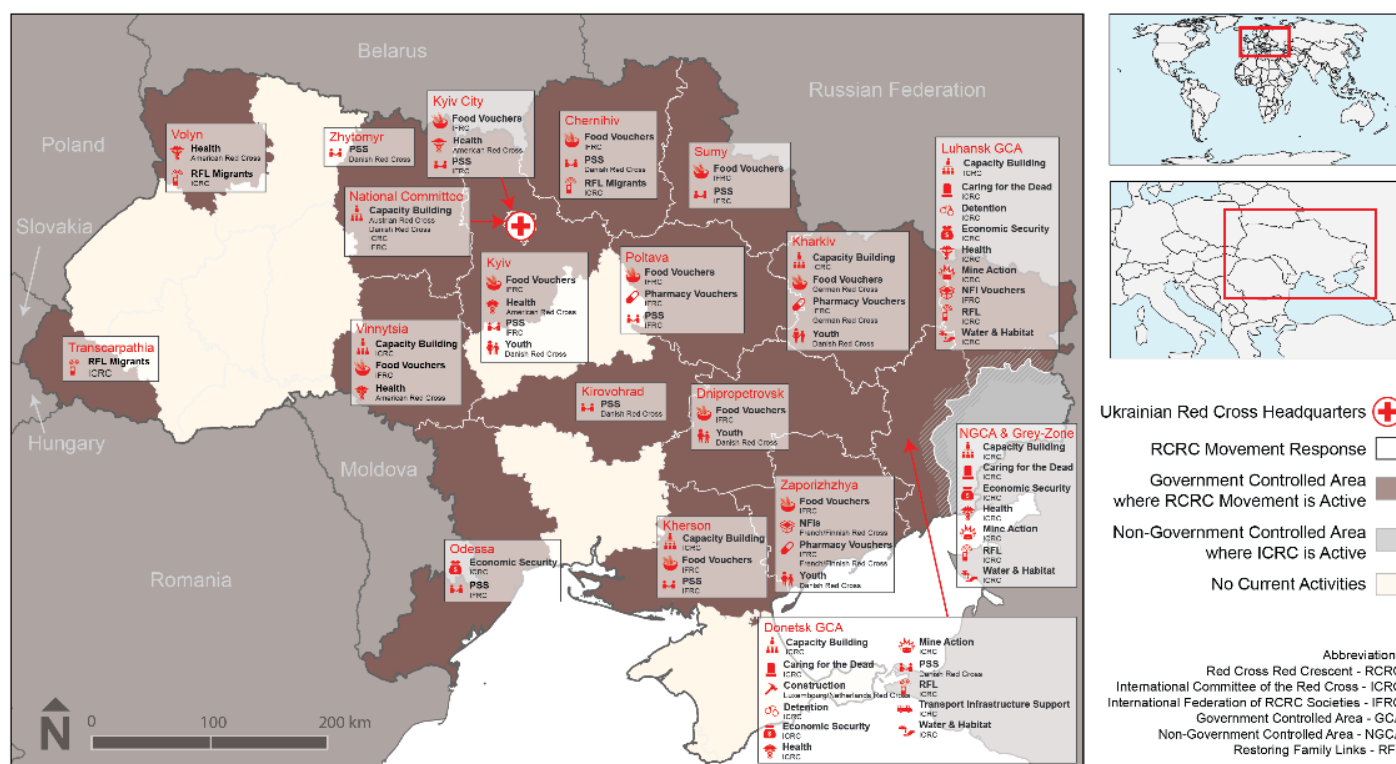
The Partner National Societies present in Ukraine are the American Red Cross, Austrian Red Cross, Danish Red Cross, Finnish Red Cross, French Red Cross, German Red Cross, Luxembourg Red Cross and the Netherlands Red Cross. They all work closely with the URCS and provide support based on bilateral agreements.

<sup>3</sup> Ukraine Update: Deterioration of the humanitarian situation in the east - No. 1 | 6 February 2017

<sup>4</sup> According to Ukrainian Ministry of Social Policy

<sup>5</sup> [WFP Ukraine Situation Report #21, 28 October 2016](#)

URCS is present throughout the country with its regional branches. The map below displays the presence of URCS teams supported by ICRC, IFRC and in-country PNSs on regional level.



Data sources: IFRC, ICRC, Ukrainian Red Cross, Partner National Societies, GADM. Map produced by IFRC Regional Office for Europe, Budapest.

The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.

The ICRC has a country delegation in Kyiv, and operates mainly in Eastern Ukraine, namely in Donetsk and Luhansk Regions. The ICRC operates both in GCAs and NGCAs. In those regions, the ICRC has been assisting hundreds of thousands of people since the beginning of the conflict. The ICRC is carrying out activities related to healthcare, water and habitat, economic security, mine risk education, forensics and caring for the dead, detention, Restoring Family Links, searching for missing people and the integration of International Humanitarian Law (IHL) into training and operating procedures of armed and security forces. The ICRC is also supporting the URCS in capacity building activities, including visibility and image building of the National Society. Since August 2014, the ICRC has also been supporting staff-related and running costs of the URCS branches in Donetsk and Luhansk regions, including most of the district level branches located on territories under Ukrainian government control and all those in NGCA. This support is aimed at to compensate for the loss of local fundraising possibilities at times of conflict and to allow the continuity of the important role of the URCS.

### Overview of non-RCRC actors in country

The URCS maintains close coordination with key governmental structures on central and local levels and works closely with relevant government agencies responsible for humanitarian aid. The most intensive cooperation is taking place with the State Emergency Service of Ukraine (SES) and the Ministry of Labour and Social Policy. In April 2016, the Ministry of Temporarily Occupied Territories and Internally Displaced Persons of Ukraine was established to coordinate all activities related to IDPs, including united registration electronic data of IDPs.

URCS attends the information sharing and clusters meetings organized by the UN and other donor agencies on a regular basis. Along with the IFRC and ICRC, the URCS's representatives participate in the meetings of the OCHA Coordination Cluster, the Food Security Cluster (FSC) coordinated by the Office of the UN World Food Programme (WFP), the Cash Cluster coordinated by OCHA, Health and Nutrition Cluster coordinated by World Health Organization, Shelter cluster co-chaired by People In Need (PIN) and PSS cluster coordinated by International Medical Corps (IMC). Since the beginning of 2016, the UN has revised its humanitarian architecture by shifting locations of coordination clusters meetings from Kyiv to the east of Ukraine, namely to Kramatorsk, Severodonetsk and Mariupol. IFRC together with URCS attends the meetings and shares consolidated data with the Food Security Cluster and Cash Working Group for coordination, planning and monitoring purposes. The Head of the IFRC Country Office in Kyiv is a member of the Humanitarian Country Team (HCT) in Ukraine, coordinated by the UN System Resident Coordinator. There are

numerous coordination meetings held at Oblast level by Local Authorities or other responsible agencies, where Oblast Red Cross is participating and jointly planning activities.

The URCS intensified the attendance at the Disability and Rehabilitation (DAR) Working Group coordinated by the Kyiv office of the World Health Organization (WHO). The representatives of different NGOs like Caritas Ukraine, the “Save Ukraine” Help Centre, the World Jewish Relief in Ukraine, “People in Need” (PIN) and many others are taking part in these meetings. The participants normally discuss health issues (TB, HIV/AIDS on increase) challenges in projects implementation, planning and coordination.

## Operational implementation

### Overview

The overall objective of the Emergency Appeal is to improve the living conditions of people severely affected by the conflict in Ukraine and to assist them through the provision of tailored humanitarian assistance to them.

From March 2014 to 31 December 2016, the URCS assisted **151,450 IDPs** (118,593 IDPs until February 2016 + 32,857<sup>6</sup> IDPs from March 2016 to December 2016). Details are as follows.

Food, Non-Food and Pharmacy vouchers	Between March and December 2016, a total of <b>12,611</b> IDPs were reached with humanitarian assistance in the framework of the IFRC Emergency Appeal. <ul style="list-style-type: none"> <li>• 18,660 IDPs were assisted with food vouchers,</li> <li>• 3,193 persons with pharmacy vouchers</li> <li>• 2,000 families (6,000 people) with non-food/household items vouchers.</li> </ul>
Emergency Response Teams	As of December 2016, the URCS has <b>20</b> active Emergency Response Teams with a total of <b>452</b> active volunteers, <b>368</b> certified First Aid instructors, and <b>56</b> certified First Aid trainers.
Psychosocial Support	The Psychosocial Support component focuses on vulnerable women and children, and wounded victims of conflict and their families. Red Cross actions promoted a culture of non-violence, positive social integration and the development of individual coping capacities. Focusing equally on the individual and surrounding environments, psychosocial support is provided to enable people to recover from the impact of on-going conflict and strengthen their resilience. During the reporting period <b>12,253</b> IDPs received psychosocial support.
Mobile Health Units	21 mobile teams were operational in the regions of Donetsk, Luhansk, Dnipropetrovsk, Zaporozhe, Kharkiv and Poltava. During the reporting period, they provided essential health care to <b>47,820</b> people, including <b>31,740</b> internally displaced persons in their places of residence.
Medical and Social Centres	<ul style="list-style-type: none"> <li>• During the reporting period, 50 medical social centres of 25 URCS Regional Branches have been equipped the necessary essential medical equipment and furniture and branded clothing for URCS nurses. In addition, training sessions have been arranged for home visiting nurses of medical-social centres from 25 regions for improving the level of medical assistance to IDPs.</li> <li>• 13,200 people were reached with social and medical services</li> </ul>

Given the current situation and escalation of tension in the eastern parts of Ukraine, in support to the URCS, IFRC deployed a Needs Assessment Mission to evaluate the humanitarian situation during September 2016. The team combined global and regional surge such as FACT/RDRT including the specialist from PNSs, thus ensuring sector specialization in the areas of Health, Relief/Logistics, Food Security and Livelihoods and CTP. Based on the findings and recommendations of the assessment, the IFRC revised the Emergency Plan of Action to meet the most urgent needs of the vulnerable population. The results of the Need Assessment formed the essential part of the revision of the Emergency Appeal, which was issued in December 2016.

<sup>6</sup> The number doesn't include the people reached through Mobile Health Units (MHU) outside REA. The MHUs component is included in REA (3<sup>rd</sup> Revision) based on the continued needs.

## Progress towards outcomes

The main objectives of the Emergency Appeal are organized under the following headings: Health and Care; Water, Sanitation and Hygiene Promotion; Shelter and Household; Food Security; and URCS Capacity Building.

### Health and care

**Outcome 1: The readiness of Red Cross First Aid teams is increased to provide timely first aid services for IDPs.**

**Outcome 2: The effects of displacement are alleviated by providing humanitarian assistance to women, children and families affected by the crisis by provision of psychosocial support.**

**Outcome 3: Accessibility and affordability for primary health care services are increased for 50,000 targeted beneficiaries.**

### Progress towards outcomes

#### First Aid

Since 2011, the URCS have been implementing the programme for training population in providing first aid (FA). The Society has got the Certificate of the European FA Reference-Centre. At the end of August 2016, all Regional RC branches have local FA trainers (67 persons in total). During the reporting period, 37,742 people in total have completed First Aid trainings. The details can be found in the table below.

Type of training	12-hour training	6- hour training	48-hour training	FA instructor workshop	Total
No. of people	9,018	28,456	176	102	37,742

The table above includes the number of people reached with FA trainings conducted with the support of **American Red Cross**. With the support of American RC, 65 First Aid instructors of URCS were trained. In addition, 633 training sessions were conducted in Vinnitsa, Volyn and Kyiv regions through which in total 12,666 people from vulnerable groups have enhanced their First Aid skills.

In the reporting period, the methodology for the FA trainings was developed which contributed to URCS First Aid Strategy for 2016-2017. Five first aid trainings were conducted in Donetsk Region (in Krasnoarmeisk, Kramatorsk, Mirnograd, Kurakhovo and Maryinka). In addition, URCS created and maintained an electronic data base of FA instructors and trainers. On 20-23 April 2016, the National Society conducted a FA training in Kyiv region. The training was conducted for volunteers of All-Ukrainian Children Movement of Youth Rescuers. On 23-26 May 2016, the NS organized a Training of Trainers on First Aid for URCS Regional Organizations. All of the activities mentioned above have contributed to the emergency preparedness of the local communities as well as the capacity enhancement of URCS in First Aid. The presence of trained FA responders in each region will also increase URCS's visibility at regional and district level in addition to the first aid response by community level first aid responder.



Summer Camp, July 2016, Kiev Region  
Photo: URCS

#### Psychosocial support

In March 2016, in the framework of the Emergency Appeal, the URCS launched its new PSS project "Support to Long-Term Social Stability in Ukraine" funded by the **Government of Japan** through the IFRC. The URCS is targeting the affected people in Sumy, Poltava, Kherson, Kyiv and Odessa Regions and Kyiv City. The project is aimed at providing psychosocial support to IDPs (women and children) through organizing meetings of support groups, conducting art sessions, master-classes, creative trainings, excursions etc. and to demobilized wounded militaries and their families. In addition, the medical equipment (prosthesis, wheelchairs, crutches) were also made available to most vulnerable demobilized servicemen. The procurement of the pharmacy vouchers was also initiated to provide the prescribed medicines to the target beneficiaries.

In the period between March and December 2016, the following activities were performed:

- 12,253 beneficiaries have been reached with Psychosocial Support project.
- Six hearing devices were distributed among wounded demobilized servicemen; as well as one wounded demobilized servicemen received endoprosthesis. The procurement of pharmacy vouchers (Electronic Vouchers) for demobilized servicemen has been completed. Approximately, 500 demobilized servicemen will receive e-vouchers for medication. The e-vouchers are restricted and the medicines will only be provided according to the prescription.
- 18 Safe Spaces at URCS Regional and District level were established and equipped. The safe spaces are established to conduct PSS activities including seminars, trainings, workshops, etc.) in a friendly environment for children and women. The establishment of Safe Spaces also enhance the capacity of URCS to implement PSS projects in future as these spaces will be used for conduct of PSS activities (for children, adults, staff and volunteers) and working meetings (seminars, trainings, workshops, etc.)

The implementation of this project showed that the wounded demobilized servicemen and their families became ready for successful reintegration and return to normal life. Along with this, the PSS provided to women and children affected by displacement contributed to improve their social well-being. The project also increased the capacity of URCS in providing psychosocial support to affected people in emergency situations.

The URCS continued the implementation of PSS project funded by **Danish Red Cross** aiming to provide targeted psychosocial support to population affected by conflict, creating areas for stable interaction which would promote positive social integration. This project is being implemented in Zhitomyr, Kirovograd (now Kropivnitskiy), Chernigiv, and city of Mariupol. In total 115 staff and volunteers were trained during 2016 in PSS related topics (children's resilience, PFA, PSS at community level). In the reporting period, 1,231 beneficiaries have received assistance within this project. The target beneficiaries were internally displaced people, demobilized militaries, members of the military families, patients of hospice of Zhytomyr Regional RC branch and members of their families, workers and volunteers of this URCS organization. The Regional RC branches organized 340 events including meetings of support groups, creative sessions, social actions. These activities help IDPs to get adapted to local social life and establish good relation not only inside their families but also with the people around them.

This project also covers providing psychosocial support for hospice services aiming at patients, their family members as well as workers and volunteers. It gives URCS a possibility to integrate PSS component into their other regular spheres of activities. In the future, the experience gained under this project can be used for providing medico-social assistance.

Another PSS project, "Development of Emotional Resilience in Youth "Youth, Energy, Action" supported by the **Danish Red Cross** was implemented from 1 April 2016 to 31 December 2016. The project was implemented in Kyiv and Kharkiv Regions and the main goal was to raise feelings of hope among youth in Ukraine. The beneficiaries of the project were young people between the age from 15 to 30 years (60% out of them are IDPs). In the reporting period, in total 617 beneficiaries have taken part in activities to create increased bonds between the groups and establish friendships and prevent stigma and discrimination.

From 1 July 2016, a new two-year youth project "Mobilizing Communities for Preventing Conflicts and for Providing Cohesion of Society in Ukraine" supported by **Danish Red Cross** was started in Dnipro and Zaporizhzhia Regions. It will introduce IFRC programme YABC to Ukraine. The project is aimed at creating possibilities for vulnerable groups of youth through involving them to social, artistic, creative and innovative activities in their communities. The project will achieve social cohesion and positive bonds in order to improve the social stability in Ukraine.

During the reporting period, 160 public events have been organized in the framework of the project. The capacity of public society was defined, responding to social problems of communities affected by conflict increased. Social cohesion in these communities was also increased owing to dialogue and activities for social development.

More than 70,000 services were provided by Ukrainian Red Cross Society with the support of **UNICEF**. The project title "Establishing Psychosocial Centres for Safe and Protective Environments for Children and their Caregivers Affected by the Conflict" was implemented in Donetsk and Luhansk regions. The Family Support Centres (FSC) and mobile teams for children from remote areas are established. In the centres teachers, psychologists, animators and leaders of thematic groups are providing humanitarian services to the beneficiaries. The main activities of the psychosocial centres comprise of the provision of psychosocial support to children and their parents, consultations on social services and family matters, group work with children and parents, safe behaviour, promotion of hygiene and healthy life style. In the centres the IDPs received humanitarian aid in the form of hygiene kits, food items and clothes. The centres are working closely with the schools and other education institutions to conduct interactive programs, games, etc.

The details of the project are:

- 14,893 beneficiaries were reached through PSS activities and information dissemination on social topics in the Family Support Centres (FSC);
- 31,772 beneficiaries were supported with mobile teams in the remote 39 areas.

The URCS and UNICEF are implementing another project aiming at the awareness raising of youth on equal rights principles. The project is being implemented in Kharkiv, Dnipro and Zaporizhzhia cities. More than 15,000 services were provided to 9,058 beneficiaries (out of them 1,379 IDPs) on PSS, humanitarian services, awareness raising and dissemination of information on social topics.

#### Other PSS activities

In March 2016, a PSS specialist from Denmark conducted PSS training (Broken links) to 20 RFL experts from URCS and Belarus RC in Kyiv (15-16 March 2016) and one-day training on PFA for 15 members of ERT/FA teams (17 March). In the same month, four staff and volunteers of URCS participated in a training conducted in Minsk on Children's Resilience Programme by Belarus Red Cross.

In May 2016, an international training "Video Testimonials" was organized with objectives of training the participants on developing video case studies of beneficiaries as well as the activities. The participants from Armenia, Georgia and Ukraine participated in the training

#### **Primary health care and access to health care**

During the reporting period, in the framework of Emergency Appeal, URCS with the support of IFRC has assisted 1,721 most vulnerable individuals with medicine support through pharmacy vouchers (restricted cash). Each individual received cash vouchers of a total amount of UAH 700 (approximately CHF 29) to purchase the necessary medicines. The targeting criteria for selection of beneficiaries was most vulnerable IDPs with chronic illness and people with special needs. The vulnerabilities were gauged by applying the conditions of multi-children families, elderly aged (above 70 years), pregnant and lactating women and single headed households. The pharmaceutical assistance was provided to the target beneficiaries in Zaporizhzhia, Kharkiv and Poltava. The details of distribution of pharmaceutical vouchers are described in the table on the right.

Region	Gender	Age group			No. of people
		>18	19-59	60<	
Kharkiv	Female	5	228	158	391
Kharkiv	Male	2	55	52	109
Kharkiv total		7	283	210	500
Zaporizhzhia	Female	3	241	148	392
Zaporizhzhia	Male	1	43	64	108
Zaporizhzhia total		4	284	212	500
Poltava	Female	17	300	187	504
Poltava	Male	20	104	93	217
Poltava total		37	404	280	721
Female Total		25	769	493	1,287
Male Total		23	202	209	434
<b>Total</b>		<b>48</b>	<b>971</b>	<b>702</b>	<b>1,721</b>

The beneficiaries redeemed the pharmacy vouchers in the network of selected pharmacies in the cities of their residences. Although the vouchers were distributed to individuals, in case of need, the medicines for any family member could be purchased. The beneficiaries as well as their family members could buy a wide range of medicines as per their needs however, redemption against certain products and medicines were restricted.

Besides pharmacy vouchers, information materials with preventive health messages for visiting nurses service were printed and distributed among the general population including IDPs. These leaflets contained preventive information on seasonal diseases like respiratory illnesses. The materials were distributed in schools, hospitals, kindergartens, social infrastructure institutions, IDPs community centres, shops and public places to raise the awareness of the population.

With the support of IFRC, the URCS selected and equipped 50 medical social centres of 25 URCS regional branches with basic equipment and essential furniture to enhance the capacity and increase the accessibility to most vulnerable people of Ukraine. The equipment and facilities were provided to the regional and district branches to increase the effectiveness and outreach of the nurse's services to general population. The medical and social rooms provide the working place to the staff of URCS to provide health related services including first aid and information dissemination to the general population of Ukraine. For visiting nurses, training sessions were organised by URCS in all 24 regions

and Kyiv City aimed at improving medical assistance to general population as well as to IDPs. First Aid trainings were also conducted under the Emergency Appeal as part of health programme for staff and volunteers of the URCS.

Information materials on primary health care and working documents for Visiting Nurses Service were printed and distributed. These leaflets contained preventive information on seasonal diseases like respiratory illnesses and thus facilitated the work of the visiting nurses. Health related awareness materials were distributed in schools, hospitals, kindergartens, social infrastructure institutions, IDP community centres, shops and public places for public awareness.

During the reporting period, primary health services was provided by URCS's 21 mobile teams in six regions. Five teams were operating in Donetsk Region, five in Luhansk, four in Zaporizhzhia, four in Kharkiv, two in Dnipro and one in Poltava. These teams provided their services in 53 districts in total. The medical assistance was rendered to 47,820 patients including 32,740 IDPs (68.46%) and 8,605 children (17.99%). The medical examinations included diagnosing acute and chronic diseases with following treatment, referrals of patients to specialised medical institutions, detection of infectious diseases including TB and HIV and provision of medicines according to prescription. Since July 2016, only three mobile teams continued to operate in Luhansk region as the project was not extended by WHO.

With the support of the **Finnish Red Cross**, URCS has been assisting 1,472 IDPs by distributing pharmacy vouchers. The project aims to support 1,252 beneficiaries over a period of 6 months while additional 420 beneficiaries will receive the support for 3 months. The value of each voucher is 1,000 UAH. The project is being implemented in Zaporizhzhia Region.

During the reporting period, the **German RC** has supported 5,000 beneficiaries over a period of 7 months with pharmacy vouchers in Kharkiv. The value of each voucher is UAH 300 for each beneficiary. The support will be provided to same beneficiaries for 3 additional months.

## Shelter and settlements (household items)

**Outcome 1: Preparedness stocks of non-food items are in place to assist up to 5,000 beneficiaries, particularly with a view to responding to a potential IDP crisis.**

**Outcome 2: Emergency shelter and non-food relief item needs of the affected population are met under the national coordination mechanism in readiness for winter preparedness.**

**Outcome 3: People affected by conflict and economic decline in Ukraine are assisted and protected.**

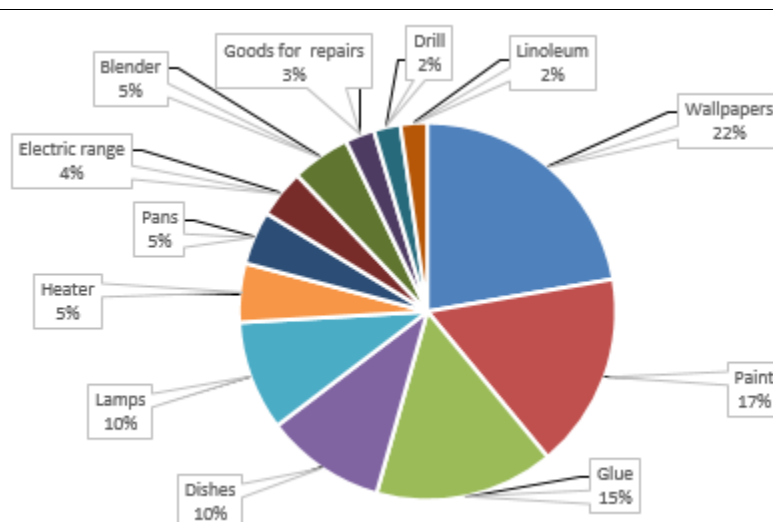
### Progress towards outcomes

#### Shelter and household items

In the framework of the Emergency Appeal, with the support of Netherlands and Swedish Red Cross through the IFRC, URCS assisted 2,000 households (approximately 6,000 individuals) with non-food items support in Lugansk region. The support was provided through cash vouchers which were redeemed to purchase the non-food, household and construction/repair items. The most vulnerable conflict affected households were selected and assistance was provided to improve their living conditions. The target group for this support was conflict affected people including IDPs and local residents of Luhansk. The target/vulnerability criteria followed to reach the most vulnerable among the affected population was: multi-children families, families with members with special needs, single headed households, lonely elderly people over 70 years. Each family received one off cash support through a multi time usable voucher, of an amount of UAH 2,000 (about CHF 80) to meet their most urgent household items needs. The details of distributions are given in the table.

Region	Modality	Total no. of HH	Frequency	No. of vouchers	Approx. no. of people assisted
Luhansk	Vouchers (NFI)	2,000	1	2,000	6,000

The post distribution monitoring (PDM) was conducted after a month of completion of distribution of NFI vouchers. The questionnaire was adapted to collect the information on need, appropriateness, accessibility, availability of required items and the quality of services provided by URCS. The graph<sup>7</sup> provides the information on the responses provided against the questions about types of products which were procured against these vouchers. The PDM results were also cross checked with redemption reports provided by supermarket. The results of PDM corresponds (80%) to the voucher redemption reports. In the voucher redemption report, there is high percentage on purchase of painting and repair equipment as compared to PDM results.



In the reporting period, the URCS continued the implementation of the shelter project supported by the **Luxembourg Red Cross** and partly by the **Netherlands Red Cross** aiming to assist those conflict-affected people whose houses were ruined during military activities in Donetsk and Luhansk regions. 20 severely damaged houses are being in the process of rebuilding. Within the project, 23 families have received construction materials required for fixing of their damaged houses. Besides, in 50 partially damaged accommodations, 199 plastic windows were installed. Furthermore, some 333 families with 1,020 family members have received sets of necessary household items.

#### **Non-food items (NFI)**

The **French Red Cross** continued the implementation of the project "Providing assistance to internally displaced people and capacity building" in Zaporizhzhia city. Within this project, 69,788 pieces of clothes, footwear, beddings, kid toys and 194 schoolbags were supplied. In total, 27,336 people including 617 families, 682 children have received this assistance. The target beneficiaries are IDPs and host population including disabled individuals, multi-children families, mothers with small children, elderly lonely persons, people with chronic diseases and families with low income.

In the framework of REA, with the support of IFRC, 1,800 blankets and 1,242 bedlinens were prepositioned in URCS warehouses as Disaster Preparedness stocks. The stock is prepositioned for URCS readiness to further escalation or in case needs arise due to harsh winters.

## **Food security, nutrition, and livelihoods**

**Outcome 1: The target population's food insecurity has been reduced.**

### **Progress towards Outcomes**

#### **Food support via cash transfer**

During the reporting period, with the support of IFRC, URCS assisted the most vulnerable IDPs in Donetsk (GCA), Dnipro, Poltava, Sumy, Chernigov, Vinnitsa, Zaporizhzhia, Kherson, Kiev, Regions and in Kiev City to meet their most acute nutritional needs. A nationwide supermarket network "Silpo" was selected to assist the selected beneficiaries through cash vouchers for food.

<sup>7</sup> The graph reflects overall results of PDM of 200 interviews which is 10% of 2,000 HH, reached during 2016.

Each beneficiary received vouchers in a total amount of UAH 500 UAH (approx. CHF 18-20) per month. The beneficiaries were selected by following targeting criteria and thus reaching out to the most vulnerable conflict affected people. The members of multi-children families, people with special needs, single-headed households and elderly people. Besides, in certain cases the vouchers were distributed to other vulnerable IDPs such as ones with chronic diseases (HIV, TB, oncology etc.). The movement of the IDPs from one region to another affected the frequency of assistance. The food voucher value was calculated against food basket and was in line with the recommendations provided by Food Security Cluster. The grant value was adjusted to the inflation and raise in the prices of food and other items. The details of food vouchers distributions are given in the table on the right.

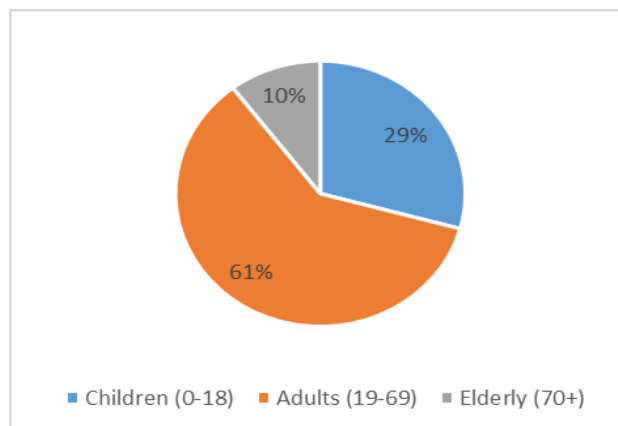
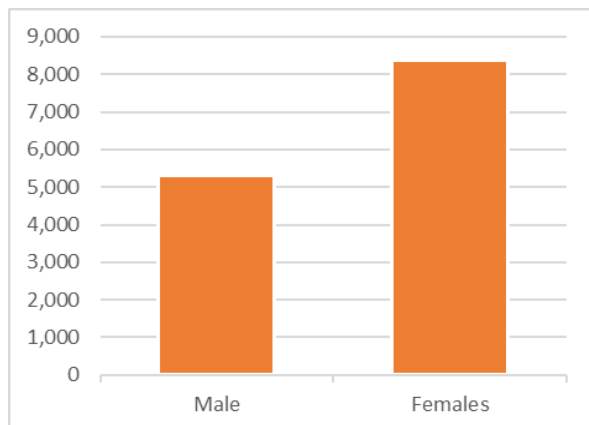
Region	No. of IDP Individuals	Frequency (months)	Total No. of vouchers
Dnipro	3,500	4	14,000
Poltava	1,500	4	6,000
Sumy	1,500	4	6,000
Vinnitsa	1,500	4	6,000
Zaporizhzhia	1,000	4	4,000
Kherson	840	4	3,360
Chernigov	320	2	640
Kramatorsk	1,000	4	4,000
Kiev Region	500	2	1,000
Kiev Region	825	4	3,300
Kiev City	175	2	350
Kiev City	825	4	3,300
Kiev City	175	2	350
<b>TOTAL</b>	<b>13,660</b>		<b>52,300</b>

The results of food vouchers distribution within the vulnerability categories is given in the following table.

Region	Categories					Total
	Elderly	Disabled	Single headed families	Multi-children HH	Others	
Dnipro	237	584	1,519	1160	0	3,500
Poltava	353	354	315	478	0	1,500
Sumy	159	365	509	357	110	1,500
Vinnitsa	232	317	410	478	63	1,500
Zaporizhzhia	154	232	345	269	0	1,000
Kherson	207	229	472	252	0	1,160
Chernigov	275	163	217	309	36	1,000
Kramatorsk	200	67	0	233	0	500
Kiev Region	53	302	202	440	3	1,000
Kiev City	11	518	182	289	0	1,000
<b>TOTAL</b>	<b>1,881</b>	<b>3,131</b>	<b>4,171</b>	<b>4,265</b>	<b>212</b>	<b>13,660</b>

The gender and age disaggregated data on food support is given in the table below.

Region	Total no. of Beneficiaries	Males	Females	Children 0-18	Adults 19-69	Elderly 70 +
Dnipro	3,500	1,325	2,175	941	2,364	195
Poltava	1,500	567	933	269	1,080	151
Sumy	1,500	590	910	302	1,049	149
Vinnitsa	1,500	584	916	604	666	230
Zaporizhzhia	1,000	356	644	435	411	154
Kherson	1,160	444	716	254	699	207
Chernigov	1,000	394	606	368	595	37
Kramatorsk	500	182	318	176	125	199
Kiev Region	1,000	465	535	346	601	53
Kiev City	1,000	390	610	301	665	34
<b>TOTAL</b>	<b>13,660</b>	<b>5,297</b>	<b>8,363</b>	<b>3,996</b>	<b>8,255</b>	<b>1,409</b>



**The German Red Cross** and the Federal Foreign Office (FFO) of Germany is continuing to support the URCS to provide help to the most affected individuals among the IDP population. The new project “Protecting Lives: Support for IDPs in Kharkiv Region by the Ukrainian Red Cross” was started in March 2016 and it will be implemented in the years 2016 - 2017. The overall objective of the project is the reduction of food and health insecurity of the most vulnerable IDPs in Kharkiv region. It is planned that 5,000 IDPs will be provided with food/non-food and pharmacy vouchers for a period of 10 months of 2016.

The project targets the following vulnerable groups of the conflict-affected population:

- Single headed families with children up to 18 years old (including widows and/or widowers);
- Multi-children families (three or more children, all under 18);
- Families with children up to 3 years old (one of parents on maternity leave);
- Pregnant women;
- Families raising children with disabilities;
- Families raising adopted children, orphans and children deprived of parental care;
- Persons with disabilities of all groups;
- Veterans of the II World War and pensioners aged 70 and over.

Within this project, each beneficiary receives one food and NFI voucher with a value of UAH 600 on monthly basis. In the period covered by the current report, German Red Cross through Kharkiv Regional RC branch conducted three rounds of distribution during which each beneficiary received seven food vouchers for the period of seven months.

In the reporting period, the **French Red Cross** within the project "Providing Assistance to Internally Displaced People and Capacity Building" arranged one-off distribution of 2,277 food vouchers in Zaporizhzhia city.

Since March 2016, the URCS has been implementing the project “Provision of Food Assistance to the Internally Displaced Persons from the conflict zone in Mariupol, Donetsk Region” supported by the **Qatar Red Crescent Society (QRCS)**. Through this project, URCS has been targeting the most vulnerable people with food support. The target beneficiaries are disabled of 1<sup>st</sup> and 2<sup>nd</sup> categories, single mothers with children up to 18 years old (including widows and/or widowers), multi-children families, lonely elderlies above 70 years, families raising adopted children, orphans and children deprived of parental care.



Food Distribution in Vinnitsa November 2016 (URCS/IFRC)  
Photo: URCS

During the implementation of this project in June, July and August 2016, some 6,856 IDP families (27,424 beneficiaries) received food vouchers in the amount of UAH 500 every month (in total every family received UAH 1,500). The whole assistance totalled to UAH 10,450,000 (approx. CHF 402,000).

## National Society capacity building

**Outcome 1: The disaster management capacity of the National Society is strengthened to respond to the consequences of the crisis and disaster situations.**

**Outcome 2: The capacity of URCS using new tools is strengthened.**

**Outcome 3: The financial management and reporting system is enhanced.**

**Outcome 4: The capacity of URCS in IT systems is strengthened.**

**Outcome 5: The capacity of URCS to communicate in emergencies is strengthened.**

### Progress towards Outcomes

#### 1. Disaster management capacity

The IFRC Emergency Appeal supports the disaster management (DM) capacity building in the Ukrainian RC. In the reporting period, the DM working group (which was created in January 2016 and consists of members from the URCS, IFRC, ICRC and the National Societies present in Ukraine), continued its activities focusing mainly on Capacity Building. IFRC is acting as the leading co-chair of the working group. Between March and August 2016, five meetings of the group were organized. With the support of DM working group, URCS has developed and approved its four-year DM Development Strategy for the period of 2016-2020. The standard operational procedures (SOP) regarding insurance of volunteers, visibility requirement for RC workers and volunteers, cost recoveries were also formulated. The IFRC rendered support to the URCS in developing the abovementioned DM strategy as part of the DM plan of action. Besides, IFRC provided financial support to cover the salaries of a DM Coordinator and Logistics Assistant at headquarters and Regional DM Coordinators at 11 Regional branches.

In the reporting period, the project "Enhancing the Preparedness and Response Capacities of the Belarus Red Cross and the Ukrainian Red Cross Society" (PrepCap) funded by the **Austrian Red Cross** and with the participation of the **Danish Red Cross** was launched. The project aims to support the capacity building of the National Society on First Aid, Communication during the crises and Psychosocial Support. Main partners of the project are: Ukrainian Red Cross Society, Belarus Red Cross Society, Bulgarian Red Cross, Danish Red Cross, Italian Red Cross, University of Innsbruck and Austrian Red Cross (leading).

URCS staff and volunteers participated in the trainings conducted within the project. There were information materials printed as well and distributed among URCS beneficiaries, including internally displaced people (IDPs) and key stakeholders.

- Three (two PSS and a First Aid) trainings were conducted within the project and in total 57 URCS staff and volunteers participated.
- There were two international visits (Belarus and Armenia) organized on exchange of experience among URCS staff and volunteers. In total, seven URCS staff and volunteers participated on exchange visits
- Cross-border simulation exercises (PrepCap) were organized in Belarus and in Ukraine for the National Societies. The aim of the simulation exercise in Belarus was to provide joint response to the emergencies where 10 URCS Emergency Response Team (ERT) members participated. 19 URCS Emergency Response Team (ERT) members participated in the cross-border simulation exercise in Ukraine.

#### 2. Cash Transfer Programming (CTP)

The IFRC Country Office in Ukraine has been supporting and monitoring the implementation of the Emergency Appeal. The IFRC assisted URCS in the revision of the existing CTP tools and introduced new and necessary tools for distribution, planning, monitoring and reporting. The standard operating procedures (SOPs) for CTP programmes for URCS have also been drafted, approved and made ready-to-use.

Three Relief/CTP field trainings were conducted in Kyiv, Zaporizhzhia and Kharkiv. Regional Coordinators and volunteers from the Regions and National Society participated in these three days training. In total, 53 staff and volunteers of URCS were orientated on RCRC Movement, Relief Management, Cash Transfer Programming and Monitoring of the cash based interventions. Orientations on field level were also organized by RDRTs.

### 3. Financial Management and Reporting System

The American Red Cross, based on URCS request, is enhancing URCS capacity in Financial Management systems. The Finance Management software 1C (version 2008) has been installed at National Level and will be replicated at Regional Level during 2017.

### 4. IT Capacity

After an initial assessment of the URCS's IT needs, 11 regional branches and the Headquarters were provided with the necessary IT equipment and emailing system. The provision of IT equipment strengthened the technical capacity and enabled the URCS teams to perform their tasks more efficiently. The IT equipment includes computers, printers/scanners, an emailing system, video conference equipment and interactive boards.

The URCS' public website has been upgraded and is up-to-date, modern and more functional to attract more visitors. A new version of the website was released during the summer of 2016.

The emailing system was strengthened by extending the number of email accounts to 90. The staff of URCS based at National Society have official email addresses. This facilitated the proper communication between 65 staff of the URCS Headquarters and 25 regional branches. Communication equipment i.e. computers, printers and cell phones were purchased for regional branches to enhance the technological capacity of the regions for programme implementation and better preparedness.

### 5. Emergency Communications

The URCS actively disseminates the information and share the updates using social media on regular basis. The URCS has active accounts on Facebook, Twitter and Vkontakte. The Headquarters are monitoring the presence of URCS on social media and the use of Red Cross emblem. Accounts of regional branches are also monitored and guidelines on how to share information on social media are disseminated during trainings and as e-mail consultations.

A URCS specialist on Information and Communications for the Eastern Regions was based in Kharkiv. In June, additional specialist was recruited and was based in Vinnitsa. Their activities include: constant media monitoring in the Eastern and Central Regions (Kharkiv, Luhansk, Donetsk, Dnepropetrovsk, Zaporizhzhia, Vinnitsa regions); monitoring and operational visits to the eastern regions; registration of and reaction to the violation of the misuse of the Red Cross Emblem and Principles, IHL; cooperation with regional mass media; preparation materials for mass media, social networks, web site, magazine and info bulletin; conducting trainings on the basics of informational policy of the URCS; introduction to the branches of the eastern regions the URCS Communication Strategy and Set of Standards; reporting and interpreting work.

Once a month the URCS issues information bulletins for its Regional Branches, Volunteers, external partners and Movement Partners. The bulletin covers news, and updates the public on on-going projects including the support provided by Partners. The bulletin is disseminated through the official Red Cross web-site, social media and mail-out (around 120 e-mail addresses).



Participants of CTP Field Training in Zaporizhzhia, March 2016.  
Photo: URCS

## Operational support services

### Human resources

The IFRC's overall support for the URCS is coordinated through IFRC Country Office in Kyiv with the support of the IFRC's Regional Office for Europe (ROE) in Budapest.

With the support of IFRC Regional Office for Europe, three RDRTs from the Red Crescent Society of Kyrgyzstan and Georgian Red Cross Society were deployed to support URCS the emergency appeal's implementation. The RDRTs supported URCS Regional and District teams mainly in beneficiary registration, distributions and beneficiary

communications. RDRTs also provided guidance to the staff and volunteers on monitoring and record keeping through on-job coaching.

In November 2016, a new IFRC Head of Country Office was appointed and a Cash/DM Delegate and a Finance/Admin Manager are also in place. The IFRC, with the support of Movement Partners, intends to strengthen IFRC presence in Ukraine with additional international staff. This upscaling aims to support URCS in capacity enhancement in Organizational Development, Disaster Management and PMER. Technical experts will be deployed on short term missions as needed to support URCS in overall organizational development.

### **Logistics and supply chain**

All logistics activities were undertaken in compliance with the IFRC procedures and were conducted by local procurement in a transparent and cost-efficient manner. Technical approvals were sought from the IFRC Secretariat's Global Logistics Services. Local transportation companies were hired to transport non-food items to the warehouses of the local URCS branches.

The inflation and devaluation of the local currency (UAH) has been taken into consideration throughout the project implementation.

### **Information technologies (IT)**

With the availability of the IT equipment procured under the IFRC Emergency Appeal, URCS is able to use modern technologies in communication, share experience and hold web conferences and webinars. The use of official email address has also contributed into the positive image building of the NS.

### **Communications about other areas outside the emergency situation**

An article about the URCS's activities and achievements for the period since the end of 2013 prepared by journalist and photographer from the Red Cross Red Crescent Magazine. The journalist interviewed the Society's Headquarters Management, Regional Chairpersons and beneficiaries of URCS. The article was published in April 2016.

Information coordinator of URCS participated in the workshop on communications in case of migration crisis which took place in Budapest at IFRC Regional Office for Europe in May 2016.

### **Security**

The IFRC Country Office in Kyiv is updating its security regulations every six months and providing regular security briefings that indicate the level of security and measures to be taken for prevention and mitigation.

The IFRC staff have to seek security clearance from the Head of Office before undertaking operational and monitoring field missions to risky places such as the Government Controlled Areas of Luhansk and Donetsk (Grey zone and Non-Government Controlled Areas are only visited by ICRC.)

### **Planning, monitoring, evaluation, & reporting (PMER)**

IFRC Country Office will strengthen its presence by recruiting PMER specialist for Ukraine. Apart from regular PMER function, the position holder will support URCS in enhancing its PMER capacities.

During the reporting period, regular monitoring visits were organized to the programme Regions. The monitoring was conducted to observe the process of distribution of humanitarian aid as well as to check the beneficiary satisfaction on the support provided and the process.

During the reporting period, representatives from Netherlands Red Cross, Swedish Red Cross, Japanese Red Cross and Embassy of Japan in Kiev visited project areas in Kiev, Sumy and Poltava. The Swedish Red Cross visited food vouchers distribution in Poltava and paid visit to the beneficiary residence. The Japanese Red Cross team monitored the activities as well as conducted few master classes in different areas to enhance the capacities of the Regional Branches in PSS programming. Number of meetings were organized for the monitoring teams with different stakeholders and beneficiaries.

In June 2016, the URCS headquarters team together with the Regional RC Branches organized post distribution monitoring (PDM) in Luhansk, Dnipro and Poltava Regions. The purpose of PDM was to determine quality of project implementation, identify the most urgent needs of beneficiaries, analyse the efficiency and effectiveness of the programme.

The market and price monitoring was conducted in Poltava and Dnipro during June 2016. The increase in prices of food items was recorded. However, the raise in the prices is directly linked with the inflation in the country and over all raise in the prices of different food and non-food products including services.

Proper beneficiary communication was ensured to remain transparent and accountable to the people URCS served. Each query of the beneficiaries/non-beneficiaries was addressed as per the given guidelines by URCS HQ. It proved useful to share the selection criteria with relevant authorities as well as non-beneficiaries for their understanding and trust on URCS interventions. The feedback boxes were installed in front of each distribution point of URCS and the queries were addressed/responded accordingly.

## Contact information

For further information specifically related to this operation please contact:

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1. Click [here](#) to see the interim financial report
2. Click [here](#) to return to the title page

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

# EMERGENCY APPEAL

MDRUA007

Ukraine

Budget Group	Budget			Actual spending			Variance		
	Multilateral Response	Bilateral Response	Appeal Budget CHF	Multilateral Response (2013/12-2016/12)	Bilateral Response (in cash) (2013/12-2016/12)	Actual Spending CHF	Multilateral Response	Bilateral Response	Appeal Budget CHF
500 Shelter - Relief	265,014	14,158	279,172	165,014	14,158	179,172	100,000	0	100,000
501 Shelter - Transitional		0	0		0	0	0	0	0
502 Construction - Housing	472,667	472,667	472,667	15,613	472,667	488,280	-15,613	0	-15,613
503 Construction - Facilities	23,081	23,081	23,081	6,941	23,081	30,022	-6,941	0	-6,941
505 Construction - Materials	19,804	19,804	19,804		19,804	19,804	0	0	0
510 Clothing & Textiles	401,706	144,986	546,692	417,852	144,986	562,838	-16,146	0	-16,146
520 Food	1,056,500	2,750,840	3,807,340	851,893	2,750,840	3,602,733	204,607	0	204,607
523 Seeds & Plants		0	0		0	0	0	0	0
530 Water, Sanitation & Hygiene	155,772	30,303	186,075	155,772	30,303	186,075	0	0	0
540 Medical & First Aid	762,853	767,305	1,530,158	295,259	767,305	1,062,564	467,594	0	467,594
550 Teaching Materials	162,934	0	162,934	117,463	0	117,463	45,471	0	45,471
560 Utensils & Tools	158,557	5,670	164,227	158,557	5,670	164,227	0	0	0
570 Other Supplies & Services	59,027	153,306	212,333	59,027	153,306	212,333	0	0	0
571 Emergency Response Units		0	0		0	0	0	0	0
578 Cash Disbursements	1,550,000	258,221	1,808,221	275,137	258,221	533,358	1,274,863	0	1,274,863
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>4,572,364</b>	<b>4,640,341</b>	<b>9,212,705</b>	<b>2,518,527</b>	<b>4,640,341</b>	<b>7,158,869</b>	<b>2,053,836</b>	<b>0</b>	<b>2,053,836</b>
580 Land & Buildings		0	0		0	0	0	0	0
581 Vehicles		0	0	33,289	0	33,289	-33,289	0	-33,289
582 Computer & Telecom Equipment	55,066	25,222	80,288	54,219	25,222	79,441	847	0	847
584 Office/Household Furniture & Equipment	50,721	7,282	58,003	54,086	7,282	61,368	-3,365	0	-3,365
587 Medical Equipment		44,520	44,520		44,520	44,520	0	0	0
589 Other Machinery & Equipment		0	0		0	0	0	0	0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>105,787</b>	<b>77,024</b>	<b>182,811</b>	<b>141,594</b>	<b>77,024</b>	<b>218,618</b>	<b>-35,807</b>	<b>0</b>	<b>-35,807</b>
590 Storage, Warehousing	6,721	210	6,931	6,721	210	6,931	0	0	0
592 Distribution & Monitoring	221,182	113,354	334,536	104,307	113,354	217,661	116,875	0	116,875
593 Transport & Vehicle Costs	7,432	33,972	41,404	7,429	33,972	41,401	3	0	3
594 Logistics Services	12,277	1,405	13,682	12,277	1,405	13,682	0	0	0
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>247,612</b>	<b>148,940</b>	<b>396,552</b>	<b>130,735</b>	<b>148,940</b>	<b>279,675</b>	<b>116,878</b>	<b>0</b>	<b>116,878</b>
600 International Staff	636,476	0	636,476	374,488	0	374,488	261,988	0	261,988
661 National Staff	16,504	0	16,504	4,704	0	4,704	11,800	0	11,800
662 National Society Staff	603,909	289,997	893,906	286,996	289,997	576,993	316,913	0	316,913
667 Volunteers	23,603	0	23,603	38,423	0	38,423	-14,820	0	-14,820
<b>Total PERSONNEL</b>	<b>1,280,492</b>	<b>289,997</b>	<b>1,570,489</b>	<b>704,612</b>	<b>289,997</b>	<b>994,608</b>	<b>575,881</b>	<b>0</b>	<b>575,881</b>
670 Consultants	88,668	8,271	96,939	54,186	8,271	62,457	34,482	0	34,482
750 Professional Fees	59,483	24,509	83,992	96,654	24,509	121,163	-37,171	0	-37,171
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>148,151</b>	<b>32,780</b>	<b>180,931</b>	<b>150,840</b>	<b>32,780</b>	<b>183,620</b>	<b>-2,689</b>	<b>0</b>	<b>-2,689</b>
680 Workshops & Training	263,734	189,514	453,248	167,920	189,514	357,434	95,814	0	95,814
<b>Total WORKSHOP &amp; TRAINING</b>	<b>263,734</b>	<b>189,514</b>	<b>453,248</b>	<b>167,920</b>	<b>189,514</b>	<b>357,434</b>	<b>95,814</b>	<b>0</b>	<b>95,814</b>
700 Travel	131,537	11,649	143,186	107,254	11,649	118,903	24,283	0	24,283
710 Information & Public Relations	323,492	419	323,911	135,003	419	135,422	188,489	0	188,489
730 Office Costs	202,345	15,574	217,919	93,539	15,574	109,113	108,806	0	108,806
740 Communications	59,533	889	60,422	33,305	889	34,194	26,228	0	26,228
760 Financial Charges	6,462	618	7,080	68	618	686	6,394	0	6,394
790 Other General Expenses	12,624	5,610	18,234	5,467	5,610	11,077	7,157	0	7,157
799 Shared Office and Services Costs	5,531	0	5,531	1,910	0	1,910	3,621	0	3,621
<b>Total GENERAL EXPENDITURES</b>	<b>741,524</b>	<b>34,759</b>	<b>776,283</b>	<b>376,545</b>	<b>34,759</b>	<b>411,305</b>	<b>364,978</b>	<b>0</b>	<b>364,978</b>
830 Partner National Societies		0	0		0	0	0	0	0
831 Other Partners (NGOs, UN, other)		0	0		0	0	0	0	0
841 Operational Provision		0	0	26,606	0	26,606	-26,606	0	-26,606
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>26,606</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
599 Programme and Services Support Recovery	478,379	0	478,379	261,165	0	261,165	217,214	0	217,214
<b>Total INDIRECT COSTS</b>	<b>478,379</b>	<b>0</b>	<b>478,379</b>	<b>261,165</b>	<b>0</b>	<b>261,165</b>	<b>217,214</b>	<b>0</b>	<b>217,214</b>
597/8 Pledge Earmarking & Reporting Fees	18,490	0	18,490	26,419	0	26,419	-7,929	0	-7,929
<b>Total PLEDGE SPECIFIC COSTS</b>	<b>18,490</b>	<b>0</b>	<b>18,490</b>	<b>26,419</b>	<b>0</b>	<b>26,419</b>	<b>-7,929</b>	<b>0</b>	<b>-7,929</b>
<b>TOTAL BUDGET</b>	<b>7,856,534</b>	<b>5,413,356</b>	<b>13,269,889</b>	<b>4,504,964</b>	<b>5,413,356</b>	<b>9,917,713</b>	<b>3,378,176</b>	<b>0</b>	<b>3,378,176</b>
<b>Available Resources</b>									
Multilateral Contributions	5,000,756		5,000,756						
Bilateral Contributions		5,413,356	5,413,356						
<b>TOTAL AVAILABLE RESOURCES</b>	<b>5,000,756</b>	<b>5,413,356</b>	<b>10,414,112</b>						
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>2,855,778</b>	<b>0</b>	<b>2,855,777</b>						

## Disaster Response Financial Report

## MDRUA007 - Ukraine - Complex Emergency

Timeframe: 13 Dec 13 to 30 Nov 17

Appeal Launch Date: 12 May 14

## Interim Report

## Selected Parameters

Reporting Timeframe	2013/12-2016/12	Programme	MDRUA007
Budget Timeframe	2013/12-2017/11	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

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## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>		<b>3,186,630</b>	<b>4,669,904</b>			<b>7,856,534</b>	
<b>B. Opening Balance</b>							
<b>Income</b>							
<b>Cash contributions</b>							
American Red Cross		186,314				186,314	
Austrian Red Cross			12,151			12,151	
British Red Cross		146,454	383,411			529,865	
Charities Aid Foundation (from Shell*)			19,366			19,366	
Danish Red Cross		58,469	23,275			81,744	
European Commission - DG ECHO		446,398				446,398	
Finnish Red Cross			12,860			12,860	
Finnish Red Cross (from Finnish Government*)			415,821			415,821	
Irish Red Cross Society		1,889	5,434			7,323	
Italian Government Bilateral Emergency Fund			60,805			60,805	
Japanese Government		120,000	535,179			655,179	107,597
Japanese Red Cross Society			86,563			86,563	
Other		1,508	2,175			3,684	
Qatar Red Crescent Society			10,148			10,148	
Red Crescent Society of Azerbaijan			5,145			5,145	
Red Crescent Society of the Islamic Republic of Iran			20,000			20,000	
Red Cross of Monaco			18,185			18,185	
Swedish Red Cross		647,722	151,276			798,999	
The Canadian Red Cross Society		28,660	35,420			64,080	
The Canadian Red Cross Society (from Canadian Government*)		21,688	16,222			37,911	
The Netherlands Red Cross (from Netherlands Government*)		1,276,265				1,276,265	
The Netherlands Red Cross (from Netherlands Red Cross Silent Emergency Fund*)		52,528				52,528	
<b>C1. Cash contributions</b>		<b>2,987,896</b>	<b>1,813,436</b>			<b>4,801,332</b>	<b>107,597</b>
<b>Inkind Personnel</b>							
Danish Red Cross		156,831				156,831	
Irish Red Cross Society		7,780				7,780	
The Canadian Red Cross Society		34,813				34,813	
<b>C3. Inkind Personnel</b>		<b>199,424</b>				<b>199,424</b>	
<b>C. Total Income = SUM(C1..C4)</b>		<b>3,187,320</b>	<b>1,813,436</b>			<b>5,000,756</b>	<b>107,597</b>
<b>D. Total Funding = B + C</b>		<b>3,187,320</b>	<b>1,813,436</b>			<b>5,000,756</b>	<b>107,597</b>

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>							
<b>C. Income</b>		3,187,320	1,813,436			5,000,756	107,597
<b>E. Expenditure</b>		-3,187,460	-1,317,504			-4,504,964	
<b>F. Closing Balance = (B + C + E)</b>		<b>-140</b>	<b>495,932</b>			<b>495,792</b>	<b>107,597</b>

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Subsector:	*		

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## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>3,186,630</b>	<b>4,669,904</b>		<b>7,856,534</b>		
<b>Relief items, Construction, Supplies</b>								
Shelter - Relief	265,014		165,014			165,014	100,000	
Construction - Housing			15,613			15,613	-15,613	
Construction - Facilities			6,941			6,941	-6,941	
Clothing & Textiles	401,706		328,176	89,677		417,852	-16,146	
Food	1,056,500		767,393	84,500		851,893	204,607	
Water, Sanitation & Hygiene	155,772		83,684	72,089		155,772	0	
Medical & First Aid	762,853		165,115	130,145		295,259	467,594	
Teaching Materials	162,934			117,463		117,463	45,471	
Utensils & Tools	158,557		104,858	53,698		158,557	0	
Other Supplies & Services	59,027		47,182	11,845		59,027	0	
Cash Disbursement	1,550,000		275,137			275,137	1,274,863	
<b>Total Relief items, Construction, Sup</b>	<b>4,572,364</b>		<b>1,959,111</b>	<b>559,416</b>		<b>2,518,527</b>	<b>2,053,836</b>	
<b>Land, vehicles &amp; equipment</b>								
Vehicles			33,289			33,289	-33,289	
Computers & Telecom	55,066		28,254	25,965		54,219	847	
Office & Household Equipment	50,721		13,541	40,546		54,086	-3,365	
<b>Total Land, vehicles &amp; equipment</b>	<b>105,787</b>		<b>75,084</b>	<b>66,510</b>		<b>141,594</b>	<b>-35,808</b>	
<b>Logistics, Transport &amp; Storage</b>								
Storage	6,721		4,383	2,338		6,721	0	
Distribution & Monitoring	221,182		100,030	4,277		104,307	116,874	
Transport & Vehicles Costs	7,432		5,113	2,316		7,429	2	
Logistics Services	12,277		12,277			12,277	0	
<b>Total Logistics, Transport &amp; Storage</b>	<b>247,612</b>		<b>121,804</b>	<b>8,931</b>		<b>130,735</b>	<b>116,877</b>	
<b>Personnel</b>								
International Staff	636,476		281,185	93,303		374,488	261,988	
National Staff	16,504		3,594	1,110		4,704	11,800	
National Society Staff	603,909		130,883	156,113		286,996	316,912	
Volunteers	23,603		28,533	9,890		38,423	-14,820	
<b>Total Personnel</b>	<b>1,280,492</b>		<b>444,196</b>	<b>260,416</b>		<b>704,612</b>	<b>575,880</b>	
<b>Consultants &amp; Professional Fees</b>								
Consultants	88,668		44,108	10,078		54,186	34,482	
Professional Fees	59,483		68,767	27,888		96,654	-37,171	
<b>Total Consultants &amp; Professional Fees</b>	<b>148,151</b>		<b>112,875</b>	<b>37,965</b>		<b>150,840</b>	<b>-2,689</b>	
<b>Workshops &amp; Training</b>								
Workshops & Training	263,734		101,070	66,850		167,920	95,813	
<b>Total Workshops &amp; Training</b>	<b>263,734</b>		<b>101,070</b>	<b>66,850</b>		<b>167,920</b>	<b>95,813</b>	
<b>General Expenditure</b>								
Travel	131,537		81,886	25,368		107,254	24,284	
Information & Public Relations	323,492		33,122	101,881		135,003	188,489	
Office Costs	202,345		48,238	45,300		93,539	108,806	
Communications	59,533		6,385	26,920		33,305	26,228	
Financial Charges	6,462		1,315	-1,247		68	6,394	
Other General Expenses	12,624		4,264	1,203		5,467	7,157	
Shared Office and Services Costs	5,531		1,460	450		1,910	3,621	
<b>Total General Expenditure</b>	<b>741,525</b>		<b>176,670</b>	<b>199,875</b>		<b>376,545</b>	<b>364,979</b>	
<b>Operational Provisions</b>								

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Subsector:	*		

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## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>3,186,630</b>	<b>4,669,904</b>		<b>7,856,534</b>		
Operational Provisions				26,606		<b>26,606</b>	<b>-26,606</b>	
<b>Total Operational Provisions</b>				<b>26,606</b>		<b>26,606</b>	<b>-26,606</b>	
<b>Indirect Costs</b>								
Programme & Services Support Recovr	478,379		181,437	79,727		<b>261,165</b>	<b>217,215</b>	
<b>Total Indirect Costs</b>	<b>478,379</b>		<b>181,437</b>	<b>79,727</b>		<b>261,165</b>	<b>217,215</b>	
<b>Pledge Specific Costs</b>								
Pledge Earmarking Fee	17,090		11,220	9,807		<b>21,028</b>	<b>-3,938</b>	
Pledge Reporting Fees	1,400		3,992	1,400		<b>5,392</b>	<b>-3,992</b>	
<b>Total Pledge Specific Costs</b>	<b>18,490</b>		<b>15,212</b>	<b>11,207</b>		<b>26,419</b>	<b>-7,929</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>7,856,534</b>		<b>3,187,460</b>	<b>1,317,504</b>		<b>4,504,964</b>	<b>3,351,569</b>	
<b>VARIANCE (C - D)</b>			<b>-830</b>	<b>3,352,400</b>		<b>3,351,569</b>		

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Split by funding source	Y	Project	*
Subsector:	*		

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## IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Disaster management	1,734,879		1,740,021	1,740,021	1,740,161	-140	
Shelter	1,451,750		1,447,299	1,447,299	1,447,299	0	
Subtotal BL2	3,186,630		3,187,320	3,187,320	3,187,460	-140	
<b>BL3 - Strengthen RC/RC contribution to development</b>							
Psychosocial support	645,816		535,179	535,179	535,006	172	107,597
Migration	4,024,088		1,278,257	1,278,257	782,498	495,759	
Subtotal BL3	4,669,904		1,813,436	1,813,436	1,317,504	495,932	107,597
<b>GRAND TOTAL</b>	<b>7,856,534</b>		<b>5,000,756</b>	<b>5,000,756</b>	<b>4,504,964</b>	<b>495,792</b>	<b>107,597</b>