

Emergency Appeal Operations Update

Europe Migration: coordination, response and preparedness

Emergency Appeal n° MDR65001	Glide n° OT-2015-000069
Operations Update n° 7 Date of issue: 27 February 2017	Timeframe covered by this update: 1 December 2016 to 24 February 2017
Operation start date: 20 November 2015	Operation timeframe: 20 November 2015 to 31 March 2017
Overall operation budget: CHF 4,655,612	Appeal coverage: 82%
Operation manager (responsible for this EPoA): Matteo Ciarli; Operations and Programme Coordination Manager IFRC Regional Office for Europe	
Red Cross Red Crescent Movement partners currently actively involved in the operation: The National Societies of Austria, Belgium, Croatia, Cyprus, Denmark, Finland, France, the former Yugoslav Republic of Macedonia, Germany, Greece, Hungary, Ireland, Iceland, Italy, Luxemburg, Malta, Netherlands, Norway, Romania, Serbia, Slovenia, Spain, Sweden, Turkey, United Kingdom.	
Other partner organizations actively involved in the operation: Governments of the affected countries, the UNHCR, UNICEF, IOM, MSF and a number of international and local NGOs operational in the affected countries.	

Appeal history

From January 2015 to March 2016: 1,176,978 people arrived through the Mediterranean Sea. For migrants arriving by boat, Italy and Greece are the most common destinations, with at least **13,825 migrants** arriving in Italy in 2016 and **147,437 migrants** arriving in Greece in 2016.¹

20 November 2015: based on the evolving nature of the situation and the need for coordinated support, the Emergency Appeal was launched seeking 2.2m Swiss francs.

18 April 2016: The Emergency Appeal was revised to seek 4,655,612 Swiss francs with a timeframe extension up to 31 December 2016.

IFRC response to date: seven Emergency Appeals were launched to assist National Societies affected by the migration crisis supported by IFRC migration surge team through this Appeal.

From April to December 2016, five Operations Updates for the **Europe Migration: coordination, response and preparedness Appeal** were published informing on the migration situation and progress of the Population Movement Emergency Appeals.

27 February 2017: Operations Update no.7 is published informing on the latest progress on the Emergency Appeal and on the way forward on migration in Europe region after the closing of the Appeal on 31 March 2017. A final report will be published by 30 June 2017.



Red Cross of Serbia volunteers conducting activities with children. Photo: Red Cross of Serbia.

¹ Source : <http://data.unhcr.org/mediterranean/regional.php>

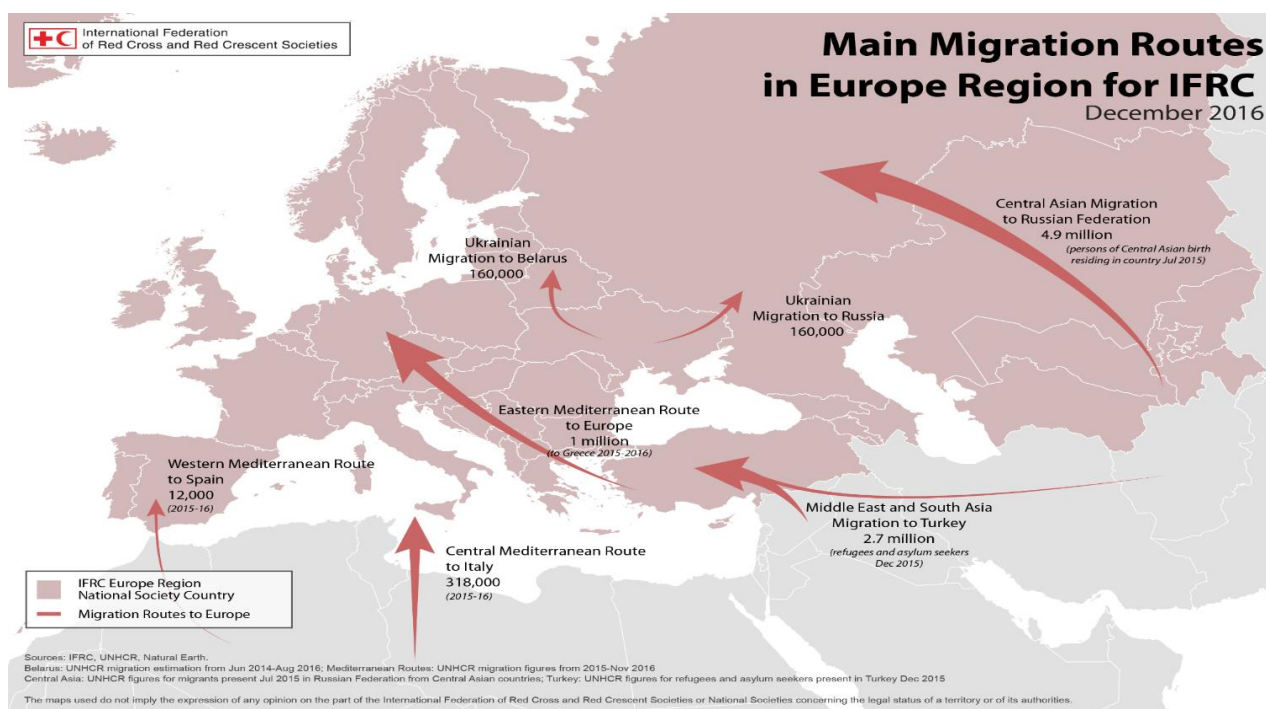
A. Summary of the current situation

Migration trends

As of 8 February 2017, there have been 11,233 new arrivals to Greece, Italy and Bulgaria, as countries of first arrival to Europe, including more than 9,000 to Italy. This is an increase for Italy of almost one third against the same period in 2016.

The average number of daily arrivals to Greece in January was 42. There has been a sharp increase in the number of deaths this year, with 255 people dying at sea since January 2017. More than 4,200 people in total died in the Mediterranean in 2016. The number of migrants from Syria, Iraq and Afghanistan has decreased while the number of migrants from Africa, particularly Nigeria and Eritrea, has increased. The total number of migrants and refugees stranded in Greece and in the Western Balkans is 74,909. The number of stranded migrants in Greece is approximately 62,000.

There is a backlog in processing asylum applications in Europe with 56 per cent of applications pending for at least six months. In Germany, there are as many as 745,545 asylum applications registered - only 280,000 relate to new arrivals in Germany. The rest are from 2015.



Since the launch of the Regional Emergency Appeal, a migration surge capacity response team has been integrated into the IFRC's Regional Office for Europe (ROE) structure to ensure an effective implementation of the population movement operations. The surge team is comprised of members with experience in operations management and disaster response, health, water and sanitation and hygiene promotion, information management, emergency communications, community engagement and accountability, protection, logistics, resource mobilization, finance and planning, monitoring, evaluation and reporting.

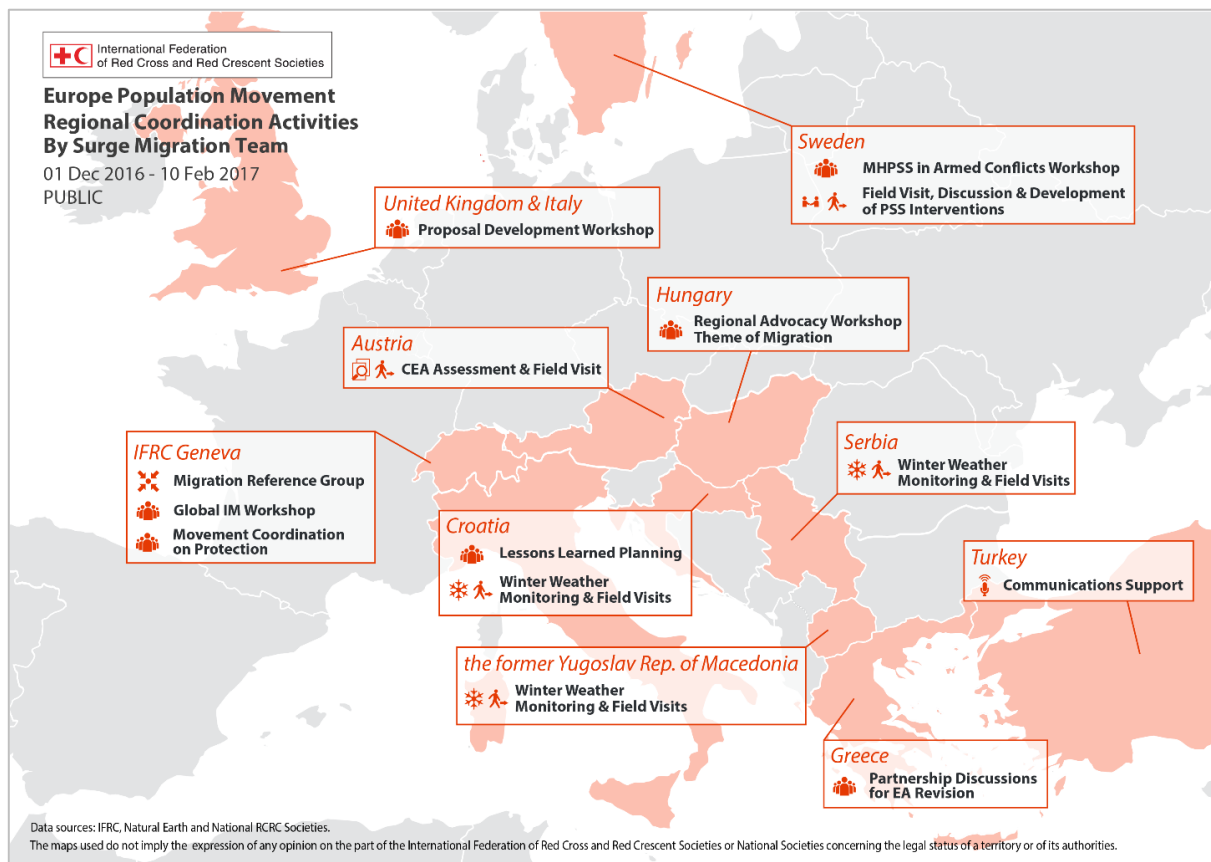
The following table indicates the operations launched to respond to the migration crisis in Europe which have been supported by IFRC technical delegates through this Regional Appeal. Two of the Emergency Appeals have concluded while for the National Societies from Greece, Italy, Turkey and Serbia, the Appeals will continue due to the continued emerging needs of migrants/refugees in the countries.

Europe Population Movement: Emergency Appeals	Operation timeframe
MDRTR003: Turkey Population Movement	9 November 2012 to 30 April 2017*
MDRIT002 Italy: Population Movement	24 April 2015 to 31 July 2017
MDRGR001 Greece: Population Movement	2 September 2015 to 31 December 2017*
MDRRS011 Serbia: Population Movement	18 August 2015 to 30 April 2017*
MDR65001 Europe: Migration: coordination, response and preparedness	20 November 2015 to 31 March 2017
MDRMK005 The former Yugoslav Republic of Macedonia: Population Movement	22 June 2015 to 31 January 2017**
MDRHR002 Croatia: Population Movement	5 February 2016 to 31 December 2016
MDRHU004 Hungary: Population Movement	6 August 2015 to 31 December 2016

*These Emergency Appeals are currently under revision **This Emergency Appeal is currently being extended

Summary of the current response

The migration surge team has been supporting National Societies responding to the migration crisis through workshops, trainings, monitoring visits and technical support and guidance especially in the areas of protection, community engagement and accountability (CEA) and psychosocial support among others. The following map summarizes the team's activities in the region:



In addition to the support provided to National Societies by the IFRC migration surge team, substantial progress has been achieved against the commitment stipulated in the London Plan of Action as shown below:

Progress against the London Plan of Action and the 1st Reference Group Meeting		
	Main achievements	Work in progress
Operations	<ul style="list-style-type: none"> Access to all four core service areas (health, relief, RFL, information) Guidance on each of core service areas CB in all four core service areas Regional roster of migration experts Early warning system and IM Portal Ops Coordination Meetings SAR Operation (over 6.000 people saved) 	<ul style="list-style-type: none"> Regional Contingency Plan Further capacity building in four core service areas
Programmes	<ul style="list-style-type: none"> Mainstreaming protection, CEA and social inclusion into the support provided through four core service areas 	<ul style="list-style-type: none"> Further development and incorporation of all of these elements into our response
Enabling the Plan of Action	<ul style="list-style-type: none"> Bi annual meetings of <u>RG</u> Res. Mob. / CHF 68* mill raised since 2015 Draft European Migration Strategy European Migration Framework Operational Plan and Budget for 2017 	<ul style="list-style-type: none"> London 2 Getting regions/ countries of origin on board Global Migration Strategy Further Resource Mob./ CHF 5,5 mill gap Position on return and resettlement Recruitment of Head of Migration

Looking ahead

Migration in Europe is a long-term phenomenon. The IFRC will maintain flexible considering possible scenarios. A Regional Contingency Plan is currently underway in order to be prepared in case of any eventuality. A long-term plan on migration is in place to keep supporting the National Societies in Europe responding to the migrants in the countries, according to the needs, within the Europe Regional Operational Plan for 2017. The main areas for longer term support are in protection, community engagement and accountability, health, social inclusion, advocacy, communication and disaster management support. For more information on the migration regional plan, please see [here](#).

The way forward is to focus on a longer-term approach with a clear vision to provide support to all European National Societies dealing with this crisis, mainly in seven priority areas: situation of stranded populations, protection, engagement on relocation, resettlement and return, social inclusion, operational surge, engagement with countries of origin and decision on continuation of search and rescue activities in the Mediterranean.

The Regional Coordination, Response and Preparedness Emergency Appeal will end on 31 March 2017, nevertheless, the migration surge team in Budapest has planned activities to continue supporting National Societies in the region for 2017 along the Europe Regional Operational Plan.



The Hellenic Red Cross in collaboration with other actors providing emergency winter items in 7 camps in Greece.
Photo: IFRC

B. OPERATIONAL STRATEGY AND PLAN

Overall objective

The objective of the Regional Coordination, Response and Preparedness Emergency Appeal is to provide appropriate, timely and flexible support and resources to effectively and efficiently manage the response to the migration operation.

Implemented strategy

The Revised Regional Emergency Appeal, has been focusing on three basic areas:

1. Response Management and Coordination
2. Disaster response preparedness, early warning and risk reduction
3. National Society Capacity Building

C. DETAILED OPERATIONAL PLAN

Response management and coordination

Outcome 1. Provide appropriate, timely and flexible support to effectively and efficiently manage the response to the migration operation.
Output 1.1: Set up a migration response unit including operations and support service key roles
Activities planned
<ul style="list-style-type: none">• Establish and sustain a Migration surge capacity team to support the National Societies involved in the Operation in key sectors of the response (coordination, health, logistics, PMER, information management, resource mobilization, community engagement among others)• Design of the “Consolidated European Strategic Migration Response Framework”• Deploy basic equipment for ROE delegates to provide flexible support to National Societies in the country of operation
Output 1.2 Scale-up provision of technical support to National Societies (including advocacy and sensitization)
Activities planned

- Provide longer-term technical assistance in both operational (relief and cash transfer programmes, health, information management, community engagement) and support services (logistics, communication, etc.)
- Develop and implement a logistics strategy to provide regional support to National Societies in logistics and set up a logistical support cell, as well as identifying strategic storage points
- Support National Societies to develop communication plans and community engagement and accountability strategies and plans for the response and ongoing support to migrants and host communities (including through the creation of a digital platform).
- Facilitate a two-way communication to receive feedback and inputs on services, information needs and communication preferences of migrants to inform the development and improvement of community engagement strategies
- Develop a regional approach to address issues of health, including psychosocial trauma and hygiene promotion.
- Support National Societies to design gender and culturally sensitive tools and approaches or to utilize the existing IFRC tools.
- Strengthen technical support through dissemination, adaptation and/or technical guidance in key areas including the promotion of youth and child protection/inclusion, dealing with protection issues, minimum standards for working in/with reception centres, delivering health services and humanitarian assistance.

Output 1.3 Make visible and highlight the Red Cross work within and outside the Movement

Activities planned

- Develop information management products to gather in a graphic way the indicators reached, actions and scope of the Red Cross work (Maps and infographics)
- Establish a Migration web portal to spread data regarding situation on Migration and RC response
- Highlight the work of the National Societies and the IFRC through regular news stories and through fresh and updated information and communications materials to support advocacy and Resource Mobilization.
- Work with the National Societies to generate content for public relations/multimedia along the length of the migratory trail in Europe.

Progress

A migration surge capacity team has been in place supporting the National Societies involved in the migration response in key sectors. The following positions are operating within the migration surge team:

- Head of migration (currently under recruitment).
- Operation and Programme Coordination Manager
- Two Disaster and Crisis Response delegates
- Emergency Health Technical Coordinator
- Regional Logistics Coordinator
- Emergency Communications delegate
- Information Management delegate
- Community Engagement and Accountability delegate
- Resource Development delegate
- Finance delegate
- Protection, Gender and Diversity delegate
- Planning, Monitoring, Evaluation and Reporting (PMER) delegate
- Migration Policies and Networks Officer
- Support Officer

Logistics

- From December 2016 to February 2017, the Migration Operation Logistics Coordinator has been providing support to Hungarian Red Cross conducting in time final procurements of various products under Appeal balance. Coordination covered follow up on local procurements and procurements through Geneva Logistics Management Department (LMD).
- Intensive action was taken as opportunity arose to work on further development of the emergency response supply chain coordination group (ERSCCG) and enhancement of its capacity and capability. Initially, support has been provided to Hellenic Red Cross operations ERSCCG in organisation of warehousing training. Activities were coordinated between HRC, Geneva LMD and Swiss Red Cross. Agreement reached for training to be conducted in February 2017. Furthermore, activities initiated for additional trainings to be organised for ERSCCG.
- Meanwhile standard support provided to other countries, including:
 - Finalisation of procurement files for warehouse construction for Red Cross of the former Yugoslav Republic of Macedonia
 - Procurement of food rations for the Red Cross of Serbian

- Support in transfer of regionally prepositioned stocks to Italian Red Cross Migration Operation,
- Support to the Italian Red Cross preparation of hygiene product procurement plan (DFID application)

Community Engagement and Accountability

Key activities include:

Capacity building - Technical assistance

The regional CEA delegate has conducted five missions in this time period for assessment, planning and technical assistance to:

- *Greece* (2 -Athens and Thessaloniki) to support the shift towards an integrated CEA approach in the Greece operations for 2017.
- *The former Yugoslav Republic of Macedonia* to feedback on the provision of information and feedback systems in the response. An area of interest to other NS in the region includes the planned perception survey.
- *Austria* where the CEA delegate visited reception centres in Upper Austria and provided recommendations on information provision and feedback mechanisms. In addition, meetings with the RFL team have led to their participation in a pilot feedback process that could be rolled out further. Additional activities of potential interest to other NS include some of the social inclusion activities linking migrants to host communities in schools and the community. These will feature in the upcoming CEA meeting.
- *Croatia* where it was agreed to include beneficiary participation in the upcoming lesson learning process and support on methodology provided. In addition, the CEA delegate provided recommendations back on information provision and feedback mechanisms for staff at the reception centres. An interesting innovation that could be shared elsewhere such as the development of an app by CRC to support people with information to guide them in their integration process.

Invitations have been issued for the first regional CEA workshop focused on CEA in migration response. The event will be held 9-10 March and include National Societies involved in all stages of the response and migrant’s journey including arrival, transit, social inclusion and integration.

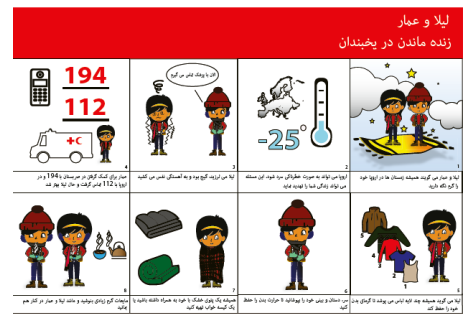
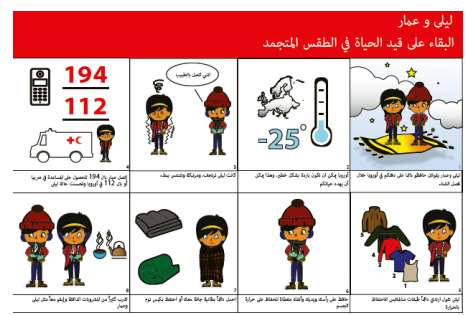
Provision of information for relocated and resettled delegates – Together with the RM department the CEA delegate has led the development of the framework for a programme to improve information provision for relocated and resettled people in cooperation with National Societies of Bulgaria, Germany and Croatia. This is being developed to submit for EU Asylum, Migration and Integration Funding and is complementary to a proposal being led by British RCS with other European NSs. IFRC ROE will lead on lesson learning and some transnational activities.

Evidence-based advocacy capacity development - CEA developed and ran sessions at the regional workshop to highlight how data gathered in feedback mechanisms can contribute to evidence-based advocacy of National Societies. Local, community-based advocacy was also discussed with activities when the activities developed by many NS to bring together host and migrant communities for increased contact can support both social inclusion through development of community networks for migrants and also be a means for local advocacy.

Feedback mechanism pilot data gathering underway

The piloting of an innovative two-way feedback mechanism has begun with a partnership between ROE, Italian RC and the NGO Ground Truth Solutions. Following a participatory workshop in November, the first round of data gathering was complete in three locations (Catina, Rome and Settimo). Ground Truth Solutions analysed the data to produce an accessible report useful to Italian Red Cross programme managers for discussion in migration operational teams and with migrants. The teams reported the usefulness of the process to identify areas of high satisfaction among their guests as well as areas to develop. The customisation of the process to the particular priorities of the ItRC and the flexibility of the process was also appreciated. Capacity building to be able to sustain the process beyond the Ground Truth Solutions partnership is underway. Lessons will be shared with NS in the region. A second pilot was agreed with Austrian RC which will focus on the programme Restoring Family Links.

Translation partnership - The process began to renew the partnership with NGO Translation without Borders who provide translation facilities for information materials.



Information, Education and Communications (IEC) materials translated to Farsi, Arabic and Pashtu for migrants in Serbia.

The work to support the development of a clear and appropriate IFRC/NS strategy and policy on **Protection** has been done through:

- Attending and presenting at various Network meetings and workshops such as PERCO, ATN, ICRC immigration detention workshop etc.
- Input and feedback provided to the development of Minimum Standard Commitments of Gender and Diversity, SGBV Guidelines and regional trainings in PSS SGBV
- Established lines of communication with relevant colleagues in Geneva such as Gender, IPE coordinator, Child Protection and VP delegate, initiated dialogue with ICRC ROE as well as ICRC delegates in various locations.
- Developed training material and provided presentation and sessions in Croatia and Serbia, and developing and providing "Introduction to Protection" presentation in ROE.

Technical support has been provided continuously, more specifically in the following:

- PSS SGBV trainings in Croatia and Serbia,
- Briefing and support for Protection Consultant in Greece; in MSCs for Gender and Diversity, and development of Protection Standard Operating Procedures (SOP), establishing Protection WG for movement coordination
- Support and advice in plan and budget for Croatia, Serbia and Hungary,
- Developed first draft template for SOP for minimum response to inter-personal violence to be launched in Greece
- Developed lessons learned for Search and Rescue operation by Italian Red Cross and IFRC,
- Technical support for DFID proposal for Italian Emergency Appeal and regional protection.

Health

In the area of health, support was provided to National Societies to strengthen their capacities to deliver operational response, programming and services. The following trainings and workshops were conducted in the reporting period:

- Psychosocial Support workshop for 27 volunteers and staff from Croatian Red Cross, Bosnia and Herzegovina Red Cross and Montenegro Red Cross;
- Psychosocial Support and Sexual Gender Based Violence workshop in Belgrade, Serbia for 33 staff and volunteers from the branches involved in migration operations;
- Psychological First Aid trainings for 164 National Disaster Response team (NDRT) members from the Red Cross of Serbia;
- Psychosocial Support and Sexual Gender Based Violence (SGBV) workshop in Ankara. 32 staff and volunteers working in TRC Community Centres participated in this workshop. The participants were able to gain management skills to provide the necessary PSS for the migrants/refugees and to address concerns for unaccompanied minors in the country. The IFRC manual translated into Turkish language including Turkish case studies was used in this workshop.
- Mental Health and Psychosocial Support in Armed conflict and Violence workshop organised by Swedish Red Cross by Program Managers global experts,

Support was ensured to the National Societies of the former Yugoslav Republic of Macedonia, Croatia and Serbia through field missions to monitor the humanitarian response during the winter season with psychosocial support services, psychosocial first aid and health promotion including the development of materials on Psychosocial Services and Psychosocial first aid such as brochures and posters.

Europe Population Movement Health and Care Coverage 2016 Support and Capacity Building

As of 31 Dec 2016

Regional

- Training of Trainers on PSS-SGBV**
Budapest, 17 National Societies
- Migration Health Coordination Meeting**
Budapest, 14 National Societies

Hungary

- Development of Materials**
Translation, Adaptation and Publication of IFRC PSS-SGBV Manual
- Workshops**
CBHFA for Volunteers Training
PSS Migration Intervention Training
PSS-SGBV Training
- Field Visit, Discussion & Development of PSS Interventions**

Sweden

- MHPSS in Armed Conflicts**
Organized by Swedish Red Cross, Stockholm
8 National Societies, 2 Universities
- Field Visit, Discussion & Development of PSS Interventions**

Croatia

- Workshops**
PSS Migration Intervention Training
PSS-SGBV Training
- Field Visit, Discussion & Development of PSS Interventions**

Serbia

- Development of Materials**
Translation, Adaptation and Publication of IFRC PSS-SGBV Manual
- Workshops**
PFA for NDRT Leaders Workshop
PSS Migration Intervention Training
PSS and Human Trafficking Workshop
PSS-SGBV Training
- Field Visit, Discussion & Development of PSS Interventions**

Italy

- Mediterranean Search & Rescue**
Technical Briefings and De-Briefings
- Field Visit**
Visits to "Safe Points" in Catania

Bulgaria & Montenegro

- European Youth Coordination Committee**
EYCC Coordination Meeting: Caring for Volunteers
Balkan Youth Meeting: Caring for Volunteers

Turkey

- Development of Materials**
Translation, Adaptation and Publication of IFRC PSS-SGBV Manual
- Workshops**
PSS Migration Intervention
PSS-SGBV Training
- Field Visit, Discussion & Development of PSS Interventions**

Portugal

- European Network of Psychosocial Support**
Theme of Migration: Challenges Faced
- Discussion of PSS Interventions**
with Portuguese Red Cross Migration Team

Malta

- Mediterranean Search & Rescue**
Technical Briefings and De-Briefings
- Discussion of PSS Interventions**
with Malta Red Cross Migration Team

the former Yugoslav Rep. of Macedonia

- Development of Materials**
Translation, Adaptation and Publication of IFRC PSS-SGBV Manual
- Workshops**
PSS-SGBV Training
- Field Visit, Discussion & Development of PSS Interventions**

Greece

- Development of Materials**
"Take Care" Posters for Migrants
- 2 Field Missions**
- Field Visit, Discussion & Development of PSS Interventions**

Data sources: IFRC, Natural Earth and National RCRC Societies.

The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.

Health coverage provided to the National Societies in the region. Source: IFRC

Communications

The communications team in Budapest continues to promote the work of National Societies and the IFRC with a range of communications materials across a variety of communications platforms. Support was given to the National Societies' communications efforts as needed including a mission to Croatia and Turkey to generate communications content for IFRC and National Society channels and to discuss further support needs.

For this reporting period, [4 photo essays](#), [3 news stories](#) and a host of [audio-visual materials](#) about the migration response across Europe were published on IFRC channels in addition to the communications content regularly published by National Societies on the own channels (To view click on images below). An animation about the fate and journey of an unaccompanied minor from Afghanistan to Greece was produced and is available in four languages (English, French, Arabic and Spanish). The animation "[Game of Life: The Story of Sharif](#)", produced in cooperation with a London-based artist, allowed the IFRC to reach new and broader audiences as it was also published on the popular [MTV Voices](#) website. All communications materials including news stories and communications content, communications pack for National Societies on various operations and ongoing issues as well as AV materials can be found on the [IFRC website](#), [Image Library](#), [YouTube channel](#) and [IFRC's extranet](#) (restricted use).



Game of life: the story of Sharif

IFRC

Subscribe 10,046

3,485 views

Migration: Humanitarian response in Europe



Idomeni, Greece: Hellenic Red Cross volunteers distribute relief items for vulnerable migrants. Photo: Charlotte Hvest/IFRC

IFRC

Jan 24 · 3 min read

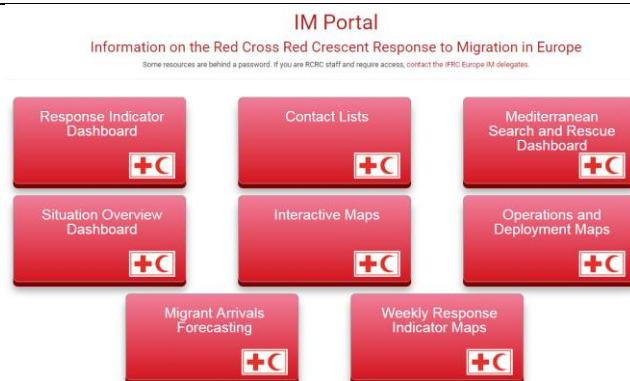
Syrian parents struggle through Greek winter



By Avra Fiala, IFRC

Information Management

An online information management portal was developed and launched, consolidating data on the response activities on migration in Europe region. A search and rescue portal was developed with information on the rescue activities the Italian Red Cross carried out in the Mediterranean Sea between July and December with the Responder and Phoenix vessels. *Click on the image below to view the IM portal.*



Outcome 2. Strengthen the coordination mechanisms and resources available to improve the effectiveness and efficiency of the response

Output 2.1 Coordination and sectoral meetings take place on regular basis

Activities planned

- Conduct at least two high level meetings with National Societies
- Ensure proper coordination within the Movement components (National Societies, IFRC and ICRC) through regular operational coordination meetings.
- Build partnerships and maintain exchange with external actors, including regional UN Agencies like the regional UNHCR office in Budapest and other relevant stakeholders
- Hold a health coordination meeting to strengthen information gathering / sharing and to harmonise processes and share country-specific best practices (in early autumn to capture experience over the summer and prepare for winter)

Output 2.2 Support partnerships and resource mobilization

Activities planned

- Coordinate with National Societies the development of “consortium” type approaches and proposals to donors to ensure all Red Cross actors benefit from funding opportunities in a collaborative and non-competitive environment.
- Develop effective marketing tools for fundraising.
- Hold regular monthly – or extraordinary if the situation requires – WebEx meetings with partners
- The Resource Development Team will provide weekly updates to all partners, including developments, evolving needs, stories and other relevant information that might emerge on a weekly basis
- Coordinate information and analysis on the level of resource mobilisation by National Societies across the migratory trail and provide information sharing to fundraising National Societies

Progress

High level meetings have taken place out including the migration meeting in London and meetings with the Migration Reference groups held in Rome and Geneva.

The Partnerships and Resource Development (PRD) IFRC team in Budapest mobilized 3.6 million Swiss francs towards migration operations, including 2 million Euros for Greece and 600,000 Euros for Serbia from DG ECHO.

Funding opportunities have been identified and specific proposals are being developed for the migration response in Greece, Macedonia, Serbia, Italy, regional protection activities, as well as for integration work in Bulgaria, Croatia and Germany and across the region.

The PRD team participated in the Red Cross EU Workshop on Funding Opportunities for migration related activities, hosted by the Slovenian Red Cross and the Red Cross EU Office to identify EU funding opportunities to address longer-term capacity building in the area of migration for Europe Region National Societies.

Outcome 3: Sharing of Knowledge across the Movement to improve IFRC emergency migration operations and assure quality and accountability of the response**Output 3.1: Tools for continuous learning and regular sharing are put in place****Activities planned**

- To conduct a Real-Time Evaluation (RTE) share the final report and IFRC management response with relevant stakeholders.
- Disseminate findings of evaluations, operational research, case studies and experiences to promote learning and positioning of National Societies
- Organize a lessons learned workshop
- Draft and publish monthly operation updates
- Draft situation reports on a regular basis based on the evolving situation.
- Gather data and best practices from across the migratory route to inform the development, regional coordination and roll-out of community engagement strategies

Progress

The Real-Time Evaluation (RTE) of the European Migration Response 2015-2016 was commissioned by the IFRC to: “assess and provide lessons to inform the IFRC response to the ongoing migration crisis affecting Europe, as well as its response to migrants’ needs beyond Europe.” The RTE field visits and interviews were conducted over a six-week period in June-July 2016. Key findings and recommendations were highlighted in preparedness and planning, assistance and relief, protection, social integration and inclusion, advocacy and the Auxiliary role and volunteer management. The final report will be published and disseminated accordingly to all stakeholders.

In February 2017, a lessons learned exercise was conducted by the Croatian Red Cross and IFRC surge migration team in Budapest. The aim of this exercise is to examine the success of the Population Movement emergency appeal in terms of relevance, effectiveness, efficiency, impact and sustainability. The data collection and their analysis will focus on:

1. The plan and accomplishments against it
2. The challenges per sector
3. The practical recommendations that could diminish the challenges for future operations

The findings of the exercise will be taken into consideration at the time of defining the concrete support that the IFRC ROE will provide to the Croatian Red Cross in 2017. They will also serve as base for the development of standard operating procedures and of the contingency plan.

From 21 to 23 February 2017, a meeting was held in Cyprus where the Cyprus Red Cross and the IFRC surge migration health delegate and operations manager gathered to have a better understanding of the National Society’s activities related to migrants in the country. The aim of this meeting is to analyse on how the National Society can be supported in the areas of health, psychosocial support, organisational development for the current response to the migrants in Cyprus.

Disaster response preparedness; Early warning, Risk reduction**Outcome 4: Support response preparedness based on cross-border cooperation, information sharing and contingency planning****Output 4.1: Develop capacity to anticipate changing critical scenarios and respond accordingly****Activities planned**

- Development and put in place an Early Warning System (EWS) and test it on a regular basis
- Strengthen and promote the "responders" structure at regional level via the reinforce RDRT tool and support for appropriate deployments in response to the migration crisis
- Set up peer-to-peer support initiatives for cross border surge capacity provision
- Support preparedness and training of staff / volunteers in surge capacity and systems for immediate response to population movement, including in countries not yet affected but under high risk of being affected by opening of new routes

Output 4.2: Prepare basic planning and stock pre-positioning to meet sudden increased needs from National Societies responding to the crisis**Activities planned**

- Draw up a regional contingency plan with different scenarios with the involvement of key partners responding in the migration crisis
- Hold contingency planning meetings
- Put in place regional prepositioned contingency stocks, including funds for food procurement

Progress

An Early Warning System (EWS) was designed and launched with the aim of displaying forecasts for arrival numbers into countries along the Western Balkan route. Since the migrant flow drastically decreased with the closure of the borders along the Balkan route, the need of maintaining an updated model decreased. Nevertheless, the model can be seen by clicking on the image below:



A regional contingency plan for the European Migration evolving situation in 2017 is underway and will: i) identify potential scenarios for humanitarian interventions, ii) inform preparedness capacity building on the basis of identified scenarios as well as prioritization of assistance and protection activities, and iii) enable, in the event of a peak, the immediate deployment of IFRC global and regional tools (including migration expertise) and assistance to anywhere in Europe within 48 hours of a request for emergency support. Particular focus will be on Turkey, Greece and Italy as the front-line National Societies in this crisis, and inclusive of PSS, CEA, and protection capacities.

This assignment will be carried out in collaboration with 1) the National Society in Greece to develop a contingency plan for the country, 2) receiving National Societies' such as Turkey, Italy and Spain to gather information on their National Contingency Plans, and 3) other National Societies in the region to identify the availability of Red Cross Red Crescent Movement resources to address assistance and protection needs as per developed scenarios. The contingency plan is expected to be completed by end of March 2017.

As part of the Emergency Appeal for the population movement in Italy (MDRIT002), and in response to the needs for services related to the contingency stock planning of the Regional Emergency Appeal (MDR65001) on migration coordination, response and preparedness; the IFRC and the Italian Red Cross agreed that the National Society will enable access to its own contingency stock in its warehouse for other National Societies affected by the migration crisis through a borrow replenishment-mechanism and managed by the IFRC contingency stock on the cost recovery mechanism.

Simultaneously, under the same agreement, the Italian Red Cross has access to IFRC contingency stock kept in the Italian Red Cross's warehouse in Avezzano for the region. This modality is increasing the contingency response capacities of both parties.

The following items were procured as part of the regional contingency stock:

No.	Item (description)	Quantity
1	Blanket, woven, 50% wool, 1.5x2m, medium thermal resistance (synthetic)	15,400 pieces
2	Hygiene kit, male, individual	9,000 kits
3	Hygiene kit, female, individual	7,000 kits
4	Sleeping bags	9,000 pieces
5	Aluminium blankets	15,000 pieces
	Inspection charges	1
	GLS service charges	1
	Transport	3 trucks

National Society capacity building

Outcome 5: Strengthen National Society capacities to deliver operational response, programming and services.

Output 5.1 National Societies reinforce their technical skills to provide assistance through trainings and the provision of equipment and specialized support coordinated at a regional level.

Activities planned

- Provide IEC materials and tailored support for National Societies to help them in designing tools or managing existing ones.
- Support trainings at national and regional level on in core services such as health in emergencies, (e.g.: Psychosocial support, sexual reproductive health, Non-communicable diseases and health care in emergencies) and community engagement, as well as other services including communications, advocacy and PMER
- Set up meetings/workshops on Protection
- Arrange meetings on volunteer management and support the set-up of volunteer mechanisms/management systems available to the National Societies.
- Coordinate support for the development of proposals for different donor audiences, developing case studies and supporting National Societies to build longer-term strategic relations with external partners.
- Coordinate and provide technical and financial support to National Societies to help them develop fundraising markets and launch fundraising campaigns.
- Strengthen National Societies' media capacity to launch the "Protect Humanity - Stop Indifference" global campaign at their local level to raise public awareness of migration issues.
- Provide data collection kits to National Societies to support information management needs at peak times during the response

Progress

As stated in the first objective, Response, management and coordination, the technical members of the surge migration team have been providing technical support to the National Societies responding to the migration crisis through workshops, trainings and technical expertise. For the upcoming months remaining under this Appeal, a Regional Community Engagement and Accountability on the Migration response workshop will be held from 9 to 10 March 2017 in Budapest. 28 National Societies from the region have been invited and the main objectives of this workshop are to share experiences and lessons in CEA approaches in the migration response, to build a network of CEA contacts and resources in the region for cooperation and future collaboration to scale up activities for 2017-18 and to identify shared priorities for CEA in the next future for peer to peer learning.

On 21 to 22 February 2017, a Red Cross/Red Crescent Global Gender and Diversity workshop was held in Oslo with the objective to share a clear shared vision for the Gender and Diversity network, to define roles and responsibilities and to validate and refine the set of recommendations from the scoping study drafted on December 2016. The scope study included a survey and interviews identifying strengths and challenges and recommendations for National Societies.



[Click here](#)

Click [here](#) to see the interim financial report

Reference documents



Click here for:

[Previous Appeals and updates](#)

Contact information

For further information, please contact:

In the IFRC Regional Office for Europe:

- Matteo Ciarli, Operations and Programme Coordination manager
Phone: +36 1 888 4500; email: matteo.ciarli@ifrc.org
- Nichola Jones, Communications Manager
Phone: + 36 1 888 4500, email: nicholalyndsay.jones@ifrc.org
- Olga Dzhumaeva, Partnerships and Resource Development Coordinator
Phone: +36 1 888 4500; email: olga.dzhumaeva@ifrc.org
- Dorottya Patko, Planning and Reporting Manager
Phone: +36 1 888 4500; email: dorottya.patko@ifrc.org

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace.**

Disaster Response Financial Report

MDR65001 - Europe - Migration Coordination, Response and Pr

Timeframe: 20 Nov 15 to 31 Mar 17

Appeal Launch Date: 20 Nov 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/11-2017/1	Programme	MDR65001
Budget Timeframe	2015/11-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget			4,655,612			4,655,612	
B. Opening Balance							
Income							
Cash contributions							
American Red Cross			296,039			296,039	
Andorran Red Cross			9,393			9,393	
Apple iTunes			145,488			145,488	
Australian Red Cross			18,672			18,672	
British Red Cross			412,967			412,967	
British Red Cross (from British Government*)			733,702			733,702	
FedEx Services			71,728			71,728	
Finnish Red Cross			120,678			120,678	
Hungarian Government			65,807			65,807	
IFRC at the UN Inc			21,731			21,731	
Irish Red Cross Society			10,868			10,868	
Japanese Red Cross Society			43,258			43,258	
King Digital Entertainment PLC, King.com			273,952			273,952	
Luxembourg Red Cross			15,841			15,841	
Metro AG			9,813			9,813	
Norwegian Red Cross			199,950			199,950	21,673
Norwegian Red Cross (from Norwegian Government*)			12,942			12,942	21,673
Red Cross of Monaco			21,948			21,948	
Red Cross of Montenegro			2,352			2,352	
Red Cross of Montenegro (from Montenegro- Private Donors*)			2,259			2,259	
Swedish Red Cross			275,856			275,856	
Swiss Red Cross			50,000			50,000	
Switzerland - Private Donors			200			200	
The Canadian Red Cross Society			50,406			50,406	
The Netherlands Red Cross			247,570			247,570	
Western Union Foundation			14,531			14,531	
C1. Cash contributions			3,127,951			3,127,951	43,347
Inkind Personnel							
Australian Red Cross			23,232			23,232	
British Red Cross			211,031			211,031	
Danish Red Cross			19,123			19,123	
Finnish Red Cross			69,160			69,160	
Luxembourg Red Cross			45,968			45,968	
Norwegian Red Cross			38,000			38,000	
Other			20,103			20,103	
Spanish Red Cross			27,335			27,335	
Swedish Red Cross			7,420			7,420	
The Netherlands Red Cross			155,081			155,081	
C3. Inkind Personnel			616,454			616,454	
Other Income							
Fundraising Fees			-7,274			-7,274	
C4. Other Income			-7,274			-7,274	
C. Total Income = SUM(C1..C4)			3,737,131			3,737,131	43,347
D. Total Funding = B +C			3,737,131			3,737,131	43,347

* Funding source data based on information provided by the donor

Disaster Response Financial Report

MDR65001 - Europe - Migration Coordination, Response and Pr

Timeframe: 20 Nov 15 to 31 Mar 17

Appeal Launch Date: 20 Nov 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/11-2017/1	Programme	MDR65001
Budget Timeframe	2015/11-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income			3,737,131			3,737,131	43,347
E. Expenditure			-2,801,996			-2,801,996	
F. Closing Balance = (B + C + E)			935,135			935,135	43,347

Disaster Response Financial Report

MDR65001 - Europe - Migration Coordination, Response and Pr

Timeframe: 20 Nov 15 to 31 Mar 17

Appeal Launch Date: 20 Nov 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/11-2017/1	Programme	MDR65001
Budget Timeframe	2015/11-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)				4,655,612			4,655,612	
Relief items, Construction, Supplies								
Clothing & Textiles	274,524			249,359		249,359	25,166	
Food	45,000						45,000	
Water, Sanitation & Hygiene	50,269			48,140		48,140	2,130	
Medical & First Aid	600						600	
Other Supplies & Services	10,000						10,000	
Total Relief items, Construction, Sup	380,394			297,498		297,498	82,896	
Land, vehicles & equipment								
Computers & Telecom	28,800			15,087		15,087	13,713	
Total Land, vehicles & equipment	28,800			15,087		15,087	13,713	
Logistics, Transport & Storage								
Storage	29,169			13,603		13,603	15,566	
Distribution & Monitoring				8,381		8,381	-8,381	
Transport & Vehicles Costs	500			329		329	171	
Logistics Services	18,328			22,736		22,736	-4,408	
Total Logistics, Transport & Storage	47,997			45,049		45,049	2,948	
Personnel								
International Staff	2,029,308			1,637,903		1,637,903	391,405	
National Staff	25,000			31,717		31,717	-6,717	
National Society Staff	9,000			537		537	8,463	
Volunteers	20,000						20,000	
Total Personnel	2,083,308			1,670,157		1,670,157	413,151	
Consultants & Professional Fees								
Consultants	166,584			57,807		57,807	108,777	
Professional Fees	38,600			36,642		36,642	1,958	
Total Consultants & Professional Fees	205,184			94,450		94,450	110,735	
Workshops & Training								
Workshops & Training	670,000			77,046		77,046	592,954	
Total Workshops & Training	670,000			77,046		77,046	592,954	
General Expenditure								
Travel	316,730			121,441		121,441	195,289	
Information & Public Relations	322,315			24,776		24,776	297,538	
Office Costs	51,534			14,947		14,947	36,586	
Communications	27,250			26,167		26,167	1,083	
Financial Charges	19,550			24,604		24,604	-5,054	
Other General Expenses	1,350			-2,107		-2,107	3,457	
Shared Office and Services Costs	199,579			199,472		199,472	108	
Total General Expenditure	938,308			409,300		409,300	529,008	
Contributions & Transfers								
Cash Transfers National Societies				19,210		19,210	-19,210	
Total Contributions & Transfers				19,210		19,210	-19,210	
Operational Provisions								
Operational Provisions				18,000		18,000	-18,000	
Total Operational Provisions				18,000		18,000	-18,000	
Indirect Costs								
Programme & Services Support Recov	283,009			132,100		132,100	150,910	

Disaster Response Financial Report

MDR65001 - Europe - Migration Coordination, Response and Pr

Timeframe: 20 Nov 15 to 31 Mar 17

Appeal Launch Date: 20 Nov 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/11-2017/1	Programme	MDR65001
Budget Timeframe	2015/11-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)				4,655,612			4,655,612	
Total Indirect Costs	283,009			132,100			132,100	150,910
Pledge Specific Costs								
Pledge Earmarking Fee	18,611			15,168			15,168	3,443
Pledge Reporting Fees				8,931			8,931	-8,931
Total Pledge Specific Costs	18,611			24,099			24,099	-5,488
TOTAL EXPENDITURE (D)	4,655,612			2,801,996			2,801,996	1,853,616
VARIANCE (C - D)				1,853,616			1,853,616	

Disaster Response Financial Report

MDR65001 - Europe - Migration Coordination, Response and Pr

Timeframe: 20 Nov 15 to 31 Mar 17

Appeal Launch Date: 20 Nov 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/11-2017/1	Programme	MDR65001
Budget Timeframe	2015/11-2017/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL3 - Strengthen RC/RC contribution to development							
Migration	4,655,612		3,737,131	3,737,131	2,801,996	935,135	43,347
Subtotal BL3	4,655,612		3,737,131	3,737,131	2,801,996	935,135	43,347
GRAND TOTAL	4,655,612		3,737,131	3,737,131	2,801,996	935,135	43,347