

Emergency Plan of Action operation update Senegal: Population Movement

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DREF operation	MDRSN013
Date of issue: 29 March 2017	Date of Disaster: January 2017
Project manager: Anne E. Leclerc	Point of contact: Anne E. Leclerc
Date of launch: 20 January, 2017	Expected time frame: 4 months
Total budget of the operation: CHF 195,351	
Number of people affected: 50,000	Number of people to be assisted: 7,000 people (Host families and displaced Gambians)
Red Cross Red Crescent Movement partners actively involved in the operation: Luxembourg, Spanish, American, British, French Red Cross Societies and International Committee of the Red Cross	
Other partner organisations actively involved in the operation: UNICEF, UNHCR and WFP	

Summary of major revisions made to emergency plan of action:

This operations update is geared towards highlighting activities already carried out. It also includes a revision regarding the implementation approach of planned activities. Following a detailed assessment carried out by IFRC and the Senegalese Red Cross Society (SRCS), and considering the priority needs of the target population, no additional funding is needed to support 7,000 people (displaced Gambians and host communities) nevertheless an internal budget reallocation has been done to fit with current activities, also the timeframe of the operation will be extended with one month. The Relief, clothing and textiles, food, water sanitation and utensils and tools components have been revised to be transformed to returnees' transportation, cash transfer cross border activities and Psychosocial support to volunteers who were involved in the initial response activities. The overall budget has been reduced to CHF 195,351, to fit the activities planned to be implemented.

A. Situation analysis

Description of the disaster

The Gambia is a country of more than 300 km inside Senegalese territory. It shares a common border with seven regions of Senegal, which are: *Kaolack, Fatick, Tambacounda, Kaffrine, Kolda, Sédhiou* and *Ziguinchor*. During the presidential elections in December 2016, the political situation in The Gambia was a concern because of the outgoing President's challenge to the results. Despite the efforts of the international community for a peaceful resolution, the situation remained tense causing massive displacement of populations towards Senegal.

According to UNHCR, more than 45,000 people have reportedly crossed the Senegalese borders. These displaced persons have been comprised of Gambians, Senegalese, Sierra Leoneans, Mauritians, Guineans, Malians and Ivoirians¹. Information collected by the various local committees of the Senegalese Red Cross Society (SRCS) in areas bordering The Gambia have reported more than 27,563 displaced persons, including 1,851 children under five years old, 347 pregnant women, and 602 elderly persons.

This massive population movement caused a critical humanitarian situation. Even though the first arrivals were absorbed by host populations, during the last few days, massive inflow of displaced persons that exceed local communities' capacities has been noted. The increasing number of arrivals has put high pressure on host communities that are no longer able to face the urgent needs of accommodation, food, water and latrines.

¹ <http://reliefweb.int/map/gambia/senegalgambia-displaced-people-19-january-2017>

Food stocks have been running low in host communities that were already vulnerable. There have been very few partners in the area responding to the increasing needs of displaced persons and host communities. Some displaced persons have settled in the capital city Dakar and have not had any support.

The security situation has evolved with the departure into exile of the out-going President on 21 January, 2017. Thousands of people have returned home from Senegal as the country's new President pledged stability. People have been crossing back through the various borders (*Ziguinchor, Foundiougne, Kerr Ayib and Amdalla*). Some people headed home in private cars, on motorcycles, or by bus. Others have been going back through informal crossings on the northern and southern borders. Many people needed assistance to go back home. Hence buses sent by the Senegalese and Gambian authorities to help repatriate displaced people.

The major donors and partners of the DREF include the Red Cross Societies and governments of Australia, Austria, Belgium, Canada, Denmark, Ireland, Italy, Japan, Luxembourg, Monaco, the Netherlands, Norway, Spain, Sweden and the USA, as well as DG ECHO, the UK Department for International Development (DFID) the Medtronic, Zurich and Coca Cola Foundations and other corporate and private donors. The IFRC, on behalf of the Senegalese Red Cross Society (GRCS) would like to extend many thanks to all partners for their generous contributions.

Summary of current response

Overview of Host National Society

The Senegalese authorities requested the intervention of the Senegalese Red Cross Society (SRCS) together with other humanitarian actors. Hence the SRCS assistance to the displaced population, through the distribution of food, water and non-food items (NFIs). SRCS and the Gambia Red Cross Society (GRCS) have also worked jointly and participated in the cross-border repatriation of people returning to The Gambia. Red Cross volunteers provided assistance to returnees in helping them for the registration, accompanying them to buses, securing their belongings and when necessary directed people suffering from travel sickness to the local health facilities. It is worth mentioning that the transportation of 447 displaced people by buses were facilitated from Sokone and Medina Yoro Foula (Senegal) to The Gambia.

Overview of Red Cross Red Crescent Movement in country

The IFRC has been ensuring technical support, and supervision. IFRC staff members (Sahel Cluster operational staff, RDRTs) have participated in the assessment mission and have been monitoring the emergency plan of action together with the SRCS. Additionally, both The Gambia Red Cross and Senegalese Red Cross Societies have been working as one team in support to the repatriation of the displaced people and assisting in cross-border activities and bus services provided by the authorities from both countries.

It is also worth reminding that as preventive measures, the GRCS in collaboration with ICRC and IFRC developed a Contingency Plan in response to possible unrest during the presidential election. The preparations included the development of risk area maps and risk scenarios to identify the needs, gaps and support from each Movement Partner with the launching of a DREF² on 21 November, 2016 to prepare GRCS for the presidential elections of 1 December 2016, in compliance with Movement Fundamental Principles.



Red Cross volunteers helping returnees to put their belongings in buses. SRCS/IFRC

Overview of non-RCRC actors in country

The Government through the National Refugees Commission, with the support from UNHCR and IOM have deployed their assessment teams in the field and intervened as agreed during inter-agency coordination sessions. Red Cross as a member of this coordination has received the results of this assessment to inform on the response scenarios of each participating humanitarian actor. Since the Senegalese authorities have developed plans to distribute food and relief items to 100,000 people, these needs have not been included in the initial response³ of the Senegalese Red Cross.

² <http://adore.ifrc.org/Download.aspx?FileId=153547>

Several humanitarian actors, both international and local, have been working in various areas for longer-term support, such as shelter, agriculture, wash, food security, protection, health, etc. In the specific regions of intervention, the humanitarian presence is as follows:

- **Fatick:** Concern Universal and WFP.
- **Foundiougne:** World Vision. Kolda: Africare, Aide et Action, Asbef, Caritas, Child Fund, CRS, End, FAO, Fodde, Gounass, Enfance et Développement, Gounee Yi, Hope 87, OFAD/NFOORE, Sahel 3000, SOS CV, Tostan, UNICEF, WFP, World Education, and Yaarama.
- **Medina Yoro Foula:** Aide et Action, Caritas, Fodde, Tostan, UNICEF, WFP, World Education and World Vision.
- **Velingara:** Aide et Education, Caritas, Child Fund, CRS, Medicos del Mundo, Tostan, UNICEF, World Vision and Yaarama.

Needs analysis and scenario planning

The table below reflects the number of host families and displaced Gambians still in the regions covered by the Senegalese Red Cross relief operation with support from IFRC.

Number of host families and displaced people as of 2 February, 2017		
Regions and Departments	Host families	Displaced people
Kaolack, Nioro and Kaffrine	356	2,181
Kolda, Medina Yoro Foula and Velingara	380	2,750
Fatick and Foundiougne	372	3,336
Koungheul, Koumpentoum and Tambacounda	300	1,631
Total	1,408	9,898

To re-define the needs of the target population as per the new situation, particularly in supporting the remaining returnees and host families, an evaluation mission was conducted from 26 to 31 January, 2017 with 4 teams covering the five border regions of *Fatick*, *Kaolack*, *Kaffrine*, *Kolda* and *Tambacounda*. These teams were technically supported by 2 RDRTs, two consultants and a Health Manager. The assessments' results have led to the revision of the DREF so as to adjust the action plan accordingly. Indeed, the DREF has been revised to ensure that the needs of the displaced people, those who want to return, those who are still in the country, receive appropriate assistance. Through the DREF operation, the target host families get support and the capacities of SRC's branches will be reinforced through a lessons learned workshop focusing on the best practices and also through an operations management workshop for the branches involved in the specific DREF operation.

A second, assessment was carried out at the second week of February to finalize the selection of 820 host families that will received assistance through cash transfer. The selection was done based on criteria discussed with communities including the size of the household, occupation of the household head, number of displaced accommodated, length of stay of the displaced. 220 displaced Gambians from some communities were voluntarily registering to benefit for the transport facilitation enabling them to go back home.

B. Operational strategy and plan

Intervention Support Strategy

Overall Objective

As part of the national response plan coordinated by the Senegalese authorities, the Senegalese Red Cross Society will contribute to the immediate assistance of 7,000 displaced and the host communities.

Proposed strategy

The proposed strategy defines the steps of the strategy more in details to address the needs of people in the five regions (*Kaolack*, *Fatick*, *Kolda*, *Kaffrine* and *Tambacounda*). The revised plan of action includes the following activities:

- Assistance to the remaining displaced people wishing to return home, with transportation needs;
- Support through cash transfer host families that have hosted many displaced people over a period of 20 days and have been weakened through it;
- Organise a refresher training on cash activities for the volunteers involved in the operation.
- Psychosocial support to the volunteers involved on population movement
- Capitalize on the exchange in the lessons learned workshop in managing population movements, capture the good examples such as the cross-border activities with the GRCS and Red Cross Red Crescent Movement sensitization and training.

Operational support services

Human resources

The Secretary General of SRC is the first one in charge of the operation to provide guidance and facilitates the coordination of the operation between SRC (governance and Secretariat) and the field. He eases the interaction between the support and technical services and SRC Headquarters. He will be in contact with IFRC technical services. The National Disaster Management Coordinator will oversee the implementation of the operation. He will ensure that assistance is provided to the affected families in an effective and efficient way, plan and organize volunteers' activities as needed. Heads of health and the water and sanitation departments will technically support the DM coordinator in the implementation of response activities.

During the operation 40 volunteers were involved in the initial relief distribution for the displaced population. In the revised plan of action 100 volunteers are planned to be involved in the cash program. The role of the volunteers was to provide relief items for the immediate response, to conduct assessments and to ensure that the cash activities are implemented. In addition, the National Society will deploy 4 team leaders to support and monitor the implementation of the cash activities. One data collection person will ensure that information is registered on the cash activities.

IFRC will support the SRC in deploying 2 RDRT members with the appropriate profile for the effective implementation of the DREF operation. Monitoring, assessment and evaluation missions will be organized by IFRC Dakar Cluster office and the office will provide technical support to ensure that the revision of DREF and the operation is implemented in accordance with the Emergency Action Plan and the terms of the DREF as agreed.

Logistics and supply chain

A logistician assistant will be dedicated to the DREF operation to support the acquisition. The SRC has the capacity to provide the required items for the planned activities and transportation to the implementation areas per the IFRC procedures. Transport and fleet needs: the DREF allocation will sustain the rental of 4 vehicles to assist the implementation of the planned activities (for 3 months) which includes the allocation of fuel and maintenance.

Information technologies (IT)

To ensure permanent contact between teams and field coordination, NS will use the Internet, mobile phones, and HF and VHF radio networks to facilitate communication.

Communications

Communication materials will be developed to make visible the humanitarian action of the Senegalese Red Cross and its partners, through the production and realization of press releases, newspaper articles, radio broadcasts, infomercial, posters, flyers, banners, videos, movies, photos, media coverage, facts and figures, case studies, pictures, videos, brochures, etc. The media will be involved for the media coverage of cash and non-food distribution operations, large-scale hygiene promotion activities. Social media will be used to optimize the visibility of the Movement's action.

Security

The National Society ensures maximum safety for response teams in the field.

Planning, monitoring, evaluation, & reporting (PMER)

The implementation of this DREF will be based on the following principles:

- the Senegalese Red Cross and the Gambia Red Cross will set-up a regular plan of monitoring/evaluation to ensure the effectiveness and efficiency of the implementation of the proposed activities;
- regular reports on the execution of the operation will be produced and shared;
- an orientation session for volunteers will be held on the basic principles of monitoring/evaluation coordinated by the PMER manager.

It is expected that there will be post distribution monitoring survey (survey on beneficiary satisfaction) and a DREF review workshop will also be performed to evaluate the lessons learned to enable key successes, challenges, best practices and recommendations to be captured and applied in future DREF Operations and Emergency Appeals. The regional staff and coordination will also be mobilized to monitor/supervise the implementation (1 month/3 months).

Administration and Finance

The Senegalese Red Cross has a Finance and Accounting Department. IFRC finance staff will work closely with the SRC finance department, which will ensure the proper use of financial resources in accordance with conditions to be discussed in the Memorandum of Understanding between the National Society and the IFRC Country Cluster office. Management of financial resources will be carried out per the procedures of the NS and DREF guidelines.

C. Detailed Operational Plan

Quality programming / Areas common to all sectors			
Outcome 1: Continuous and detailed assessment and analysis is used to inform the design and implementation of the DREF operation.	Outputs		% of achievement
		Output 1.1 Rapid and detailed needs assessments and analysis is used to inform the design and implementation of the operation.	
Activities	Is implementation on time?		% progress (estimate)
	Yes	No	
1.1.1 Conduct deep needs assessment (5 days)	X		100%
1.1.2 Participate in coordination meetings with stakeholders at national and regional levels	X		50%
1.1.3 Trans-border activities with Gambia Red Cross on common monitoring and follow up of population movement	X		50%
1.1.4 A beneficiary satisfaction survey will be conducted		X	
1.1.5 Conduct lessons learned workshop		X	
1.1.6 Monitoring and evaluation of activities		X	
Progress towards outcomes			
<p>A deep assessment was conducted for 5 days with recommendations to change the scope of intervention focusing now on transportation of returnees in coordination with Gambia RC.</p> <p>Participation to coordination meetings were effective at field level and very limited at headquarters level. There's a plan to facilitate and encourage NS participation to interagency meetings at national level. Common monitoring by the two NSs were carried out during the influx of the displaced and this is continuing with the exchange of information on the return.</p> <p>The other activities (Beneficiary satisfaction survey, lessons learned and M&E) are planned toward the end of the implementation of remaining undertaking</p>			

Livelihoods, Nutrition, Food security			
Outcome 2: Immediate cash needs of the targeted population are met	Outputs		% of achievement
		Output 2.1 Distribution of unconditional cash to targeted families	
Activities	Is implementation on time?		% progress (estimate)
	Yes	No	
2.1.1 Conduct needs assessment and put in place modalities (5 days)	X		
2.1.2 Transport fee for the returnees is covered (both on the Senegalese and Gambia side)	X		50%
2.1.3 Distribute Cash to the targeted families		X	
Progress towards outcomes			
<p>An assessment has been conducted for the selection of the cash transfer beneficiaries (800 host families). The selection criteria was based on the following factors: the size of the household, occupation of the household head, number of displaced accommodated, length of stay of the displaced.</p> <p>So far, transportation for 447 Gambians to their country of origin was facilitated out of 1,000 planned. This activity will continue as the selection is going on.</p>			

A market analysis was done, a selection of a viable money transfer agency /structure is on the process. The transfer will be carried out in the following days.

Health & care			
Outcome 3: The immediate risks to the health of affected populations are reduced.	Outputs		% of achievement
		Output 3.1 Psychosocial first aid and psychosocial support activities are provided to volunteers affected by the impact of population movement.	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
3.1.1. Organise a debriefing session for volunteers who were involved in the population movement operation			%
Progress towards outcomes			
Danish Red Cross will provide technical support for the PSS activities. This will include workshop for volunteers and also provision of awareness raising sessions for volunteers on how to behave in similar situations.			

Shelter & Settlements			
Outcome 4: Immediate shelter needs of the population most affected by population movement are met at the onset of the events through the distribution of NFIs.	Outputs		% of achievement
		Output 4.1 Non-food items (NFI) are provided to the affected population	
Activities	Is implementation on time?		% progress (estimate)
	Yes	No	
4.1.1. Distribution of NFIs to 1,000 families (blankets, mosquito nets, kitchen sets, tarpaulins, and oil)	X		30%
4.1.2. Replenishment of items distributed through the DREF	X		0%
Progress towards outcomes			
300 families received NFI at the peak of the influx in Senegal. After the assessment, this need (NFI) was no more relevant as it was covered by other organisations/ Structures. The replenishment of the NFI provided by the NS is done under this DREF.			
The following NFIs have been distributed to 300 households by the SRC with in addition to the distribution of rice donated by Senegalese authorities and water bottles donated by other humanitarian actors.			
Item	Quantity	Measurement	
Jerry cans 5L	285	Pieces	
Jerry cans 10L	119	Pieces	
Jerry cans 20L	100	Pieces	
Buckets 20L	30	Pieces	
Kitchen Sets	25	Cartons	
Soap	720	Bars	
Canned Food	912	Pieces	
Blankets	100	Pieces	
Gresil (reptile repellent)	24	Bottles	

Water, sanitation, and hygiene promotion			
Outcome 5: Improve access to water, hygiene and sanitation	Outputs		% of achievement
		Output 5.1 Target population in the affected area is provided with material to access to safe drinking water	
Activities	Is implementation on time?		% progress (estimate)
	Yes	No	
5.1.1 Distribution of jerry cans /Soap /Buckets to targeted beneficiaries 5.1.2 (Replenishment through the DREF)	X		100%
Progress towards outcomes			
300 families received jerry cans /Soap/Buckets from the NS emergency stock that will be replenish under this DREF.			

Communication			
Outcome 6: Develop a crisis communication plan	Outputs		% of achievement
		Output 6.1 The Branches and H/Q have an adequate plan for crisis communication	
Activities	Is implementation on time?		% progress (estimate)
	Yes	No	
6.1.1 Ensure internal and external communication with all stakeholders and a better knowledge of the Movement.		X	0%
6.1.2 Produce visibility materials		X	0%
6.1.3 Ensure a better capitalization of intervention data		X	0%
Progress towards outcomes			
These activities are planned and will be implemented in the course of field activities (Cash transfer)			

D. Budget

The original budget has been revised according to the changes of the activities. The Relief, clothing and textiles, food, water sanitation and utensils and tools components have been revised to be transformed to returnees' transportation, cash transfer cross border activities and Psychosocial support to volunteers who were involved in the initial response activities. The revised budget is CHF 195,351, according to the revised activities.

Contact Information

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote always all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

DREF OPERATION

29/03/2017

MDRSN013 Senegal: Population Movement

Budget Group	DREF grant budget	Expenditure CHF
Shelter - Relief	0	0
Shelter - Transitional	0	0
Construction - Housing	0	0
Construction - Facilities	0	0
Construction - Materials	0	0
Clothing & Textiles	667	667
Food	6,840	6,840
Seeds & Plants	0	0
Water, Sanitation & Hygiene	526	526
Medical & First Aid	0	0
Teaching Materials	0	0
Utensils & Tools	6,876	6,876
Other Supplies & Services	0	0
Emergency Response Units	0	0
Cash Disbursements	54,757	54,757
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	69,666	69,666
Land & Buildings	0	0
Vehicles Purchase	0	0
Computer & Telecom Equipment	0	0
Office/Household Furniture & Equipment	0	0
Medical Equipment	0	0
Other Machinery & Equipment	0	0
Total LAND, VEHICLES AND EQUIPMENT	0	0
Storage, Warehousing	0	0
Distribution & Monitoring	11,667	11,667
Transport & Vehicle Costs	18,112	18,112
Logistics Services	0	0
Total LOGISTICS, TRANSPORT AND STORAGE	29,778	29,778
International Staff	28,000	28,000
National Staff	0	0
National Society Staff	11,517	11,517
Volunteers	12,967	12,967
Total PERSONNEL	52,483	52,483
Consultants	0	0
Professional Fees	0	0
Total CONSULTANTS & PROFESSIONAL FEES	0	0
Workshops & Training	27,500	27,500
Total WORKSHOP & TRAINING	27,500	27,500
Travel	1,500	1,500
Information & Public Relations	500	500
Office Costs	1,500	1,500
Communications	0	0
Financial Charges	500	500
Other General Expenses	0	0
Shared Support Services	0	0
Total GENERAL EXPENDITURES	4,000	4,000
Programme and Supplementary Services Recovery	11,923	11,923
Total INDIRECT COSTS	11,923	11,923
TOTAL BUDGET	195,351	195,351