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DREF operation update

Pakistan: Balochistan floods/snowfall 2017



DREF n° MDRPK013	GLIDE n° FL-2017-000017-PAK
Operations update n° 1; Issued on 30 March 2017	Timeframe covered by this update: 10th February 2017 to 15th March, 2017
Operation start date: 10 th February 2017	Operation timeframe: 3 months (until May 10 th 2017)
Overall operation budget: CHF 299,911	
N° of people being assisted: 10,500 people	
Host National Society presence: Pakistan Red Crescent (PRCS) is responding through volunteers and staff at district Provincial Branch Balochistan and National Headquarters (Islamabad).	
Red Cross Red Crescent Movement partners currently actively involved in the operation: The International Federation of Red Cross and Red Crescent Societies (IFRC) is the Movement partner actively involved in supporting the Pakistan Red Crescent Society (PRCS) response. However, PRCS is maintaining close coordination with other in-country Movement partners.	
Other partner organizations actively involved in the operation: National Disaster Management Authorities (NDMA), Provincial Disaster Management Authorities (PDMA) Balochistan, Department of Health Balochistan and respective Districts Administration Department.	

Summary of major revisions made to emergency plan of action:

The total operation budget, timeframe and activities remain unchanged. Minor adjustments were made to increase some budget lines:

- Post distribution monitoring.
 - Procurement of water filters.
 - Monitoring costs (increased due to extended geographical areas and additional data entry volunteer for CTP activities).
- IFRC monitoring cost.

A. Situation analysis

Description of the disaster

Continuous heavy rains and snowfalls broken the record of many years in Balochistan province, and caused widespread flooding across 3 districts of Balochistan from 17th to 22nd January 2017. Government declared the emergency in 3 most affected districts and call for assistance for 60,000 families that were affected by onset of disaster situation in Balochistan. Government has also requested PRCS to support affected population.

Keeping in view on the emergency situation, PRCS launched emergency response operation in the affected areas and provided emergency relief from its existing stocks. PRCS completed a detailed assessment through available response teams and assessed over 6,000 households in affected districts.



Household interview initial assessment , (Photo: PRCS)

As per government reports, 13 people died and 650 people suffered injuries. PRCS response teams provided first aid to injured people. PRCS Provincial Branch upgraded the disaster management response level and established disaster control room in PHQ Quetta and coordinated with other stakeholders.

Summary of current response

Overview of Host National Society

The PRCS is updating partners regularly through Operations Updates on the DREF Operation in Balochistan. Movement Partners are updated on the developing situation, the immediate response actions and planned activities. During the timeframe of this operation update, the implementation of activities can be summarized in the table below:

Table 1: Summary of relief interventions by PRCS

Quality Programming	<ul style="list-style-type: none"> Emergency Plan of Action developed. Relief and response activities implemented according to IFRC standard practices and adequate monitoring system in place. Evolving situation analysed and triggered the revision of DREF Budget.
Health and Care	<ul style="list-style-type: none"> 7,101 Patients were given health care services through 3 MHUs. All necessary Medicines for MHUs are made available in field. Medicine billing will be completed in last week of March, 2017 replenishment is ongoing.
Cash Transfer Programming	<ul style="list-style-type: none"> 1,500 HHs have been assessed for CTP support. 55 Village Committees have been formed in 3 districts. Date entry has been completed and data validation is in process for cash disbursement. Agreement has been signed with financial Service Provider (FSP).
Water, Sanitation & Hygiene Promotion	<ul style="list-style-type: none"> 1,500 HHs have been assessed for provision of water filters and aqua tabs will be done simultaneously. Stocks have been mobilized and pre-positioned in Balochistan. Coordination with stakeholders for distribution in under process. 2,538 people are directly benefited through 118 sessions on health and hygiene. Nearly 50 per cent of water filters have been distributed.

Overview of Red Cross Red Crescent Movement in country

The IFRC took a coordination role and maintained regular communication with in-country PNS, ICRC and external movement partners to inform them on the progress of the activities. The IFRC Pakistan Delegation has shared regular updates on PRCS response activities with humanitarian actors in the country through different fora such as the Humanitarian Country Team (HCT), UNOCHA and the Pakistan Humanitarian Forum (PHF).

Overview of non-RCRC actors in country

At provincial and district levels, the response was coordinated by the respective provincial district disaster management authorities. A summary of the assistance provided by NDMA and PDMA as of 10th February, 2017 is presented in the table below:

Table 2: Summary of relief interventions by NDMA and PDMA

Relief Items / District	Kharaan	Mastung	Kalat	Pishin	Loralai	Ziarat	Total
Shelter /Tents	200	500	1,000	1,000	1,000	500	4,200
Tarpaulin Sheets	2,000	1,000	2,000	1,000	1,000	2,000	9,000
Blankets	3,000	1,500	2,000	2,000	2,000	2,000	12,500
Food (tons)	1,000	1,000	500	1,000	500	500	4,500
Aqua Tabs	0	0	0	0	0	0	0
Water container	500	500	500	500	500	1,000	3,500

B. Operational strategy and plan

Overall Objective

The immediate needs of flood and heavy snowfall affected population are met through provision of emergency health services, improved access to clean drinking water and emergency food items.

Proposed strategy

The proposed duration of this response operation is three months focusing on emergency health services, improved access to clean drinking water, along with Health & Hygiene Promotion activities as well as short-term food assistance (through cash grants). PRCS, in coordination with the NDMA and respective disaster management agencies in the affected region, has initiated rapid assessments and has started responding to the immediate needs of the affected population. The staff members and volunteers from PRCS provincial branch were mobilized to carry out the assessments, ascertain the situation and identify the needs on ground. The mobilization of staff and National Disaster Response Teams (NDRT) and Branch Disaster Response Teams (BDRT) from the provincial headquarters has also taken place.

This DREF operation (based on the assessment reports, situation and needs analysis, existing PRCS presence and response capacity in the affected areas) seeks to support 10,500 affected people in Balochistan province with interventions focused on provision of:

- Emergency Health Services.
- Improved access to clean drinking water.
- Short-term food assistance (through cash grants).

The table below provides details of the tailored interventions that are being implemented.



Balochistan village affected by heavy snow fall, (Photo: PRCS)

Region/ Province	District	Target Beneficiaries (No. of people)	Sector/ Area of Intervention
Balochistan	Pishin	3,500	<ul style="list-style-type: none"> ▪ Food ▪ Health services ▪ HHs water filter & hygiene promotion
	Ziarat	3,500	<ul style="list-style-type: none"> ▪ Food ▪ Health services ▪ HHs water filter & hygiene promotion
	Qila Abdullah	3,500	<ul style="list-style-type: none"> ▪ Food ▪ Health services ▪ HHs water filter & hygiene promotion
Total		10,500	

At the district level, PRCS branches are coordinating with the District Deputy Commissioners who are coordinating the overall response at the district level.

C. Detailed Operational Plan

After the approval of DREF request, the operations started from 10th February 2017 and WASH, Health Care Services and provision of emergency food services through Cash Transfer Programming remained the core area of operation with awareness and education activities to promote behavioural change activities and wash and health to promote culture of healthy living.

To avoid duplication of service delivery and to maximize the impact of available resources, the PRCS coordinated with local authorities in identifying the operational areas.

PRCS Balochistan Branch with support of PRCS National Headquarters conducted rapid damage and need assessments in affected areas. These were followed by detailed assessments including identification and selection of beneficiaries for the distribution of HH water filters and for CTP interventions. The target areas of intervention were selected in consultation and coordination with relevant local authorities and affected communities.

During the reporting period, the PRCS continued to monitor the situation and Program managers from NHQ have been deployed in the field for support and to ensure compliance. Based on the emerging needs on the ground and the resources available, a budgetary revision was proposed. The key components – provision of food through CTP, WASH and emergency health care services and replenishment of disaster preparedness stock remained the same. However, the operational costs were reviewed. Most of changes are minor and the budget total remained the same.

Programming / Areas Common to all Sectors

Needs analysis:

The affected population is having an increased risk of malnutrition among children due to food shortages in the short-term, to fulfill this need the most vulnerable families will be provided with 12,000 Pakistani Rupees cash grants for one month as per criteria defined by the NS.

Population to be assisted:

10,500 people including vulnerable groups such as women headed households and older persons will be assisted through cash grants to fulfill the immediate need on food in 3 districts of Balochistan.

Cash grants			
Outcome 1: Provision of emergency food service to address the immediate needs of affected population in 3 x districts of the flood and snow affected areas	Outputs		% of achievement
	Output 1.1 Development the criteria for CTP and assessment in the areas for beneficiary selection and coordination with telecom partners.		50%
Activities	Is implementation on time?		Progress (estimate)
	Yes (x)	No (x)	
Development of beneficiaries' criteria for food response	Yes		100%
Conduct initial assessment by response teams (trained staff and volunteers)	Yes		100%
Verification of beneficiaries by PRCS staff & volunteers	Yes		100%
Disbursement of cash through CTP	Yes		15%
Establish complaint response & feedback mechanism	Yes		15%
Post distribution monitoring	Yes		Not started yet

Progress towards outcomes

Progress

a. Area Selection:

Immediately after the rain, floods and snowstorm, teams were deployed for rapid assessments in all eight affected districts of Balochistan. Considering the capacity of PRCS and limited resources, three most affected districts (Pishin, Ziarat and Qila Abdullah) were selected as per rapid assessment and consultation with district administration and other stakeholders in the area. Again, covering the whole districts was beyond the capacity of the PRCS, so only most affected areas were selected within each district. In this regard, separate meetings were conducted by Chairman, Secretary and DMM with the district administration and Tehsil¹ level administrative officer for further selection of most affected union councils and villages.

After finalizing Tehsils in each district, teams were deployed for formation of village committees in each affected village so that the committee's members may help in implementation of the CTP, WASH and Health activities and to be on board by actively involving them in the whole process of area selection, selection of most vulnerable beneficiaries, cash disbursement, water filter distribution and organizing mobile medical camp activities.

b. Village Committees Formation and meetings with Communities:

For active involvement of the community, 55 village committees were formed in 22 union councils of all three districts. Each VC consisting 5 to 8 members from all ethnicity including key stake holders like elected councilors, teachers and elders of the community and tribe. Separate meetings were conducted within all communities and during these meetings, committee's members were sensitized on the whole process of selecting the vulnerable household as per vulnerability criteria set by PRCS for this specific cash based intervention i.e. HH with partially of fully damaged houses, women headed or child headed households, households with disabled or chronically ill persons, HH with high dependency ratio.

c. Household Assessment:

After receiving potential beneficiaries list (secondary data) from the members of the village committees PRCS volunteers, staff members under the supervision of CTP technical team from PHQ and at district level started door to door household assessments on a specific format developed previously for CTP responses. All data in hard forms were reviewed and approved by PHQ technical teams simultaneously for all three districts and handed over to data entry volunteer for preparing list of beneficiaries in soft.

d. Data Entry and Cleaning of data:

Data received was immediately registered into a database on alternate day by database volunteer at PHQ. After complete assessment and data registering, the list was shared with NHQ for CTP technical review and the CTP technical focal person reviewed the list and sent back to PHQ for correction and updating the list for final sharing with PRCS senior management and Telecom Company for further disbursement process.

Summary of 1,500 CTP beneficiaries							
District	Union Councils	Villages/ Hamlet	Female beneficiaries	Male beneficiaries	Pass Code	SMS	Total
Qilla Abdullah	7	9	122	378	324	176	500
Ziarat	12	42	64	436	285	215	500
Pishin	3	20	139	361	348	152	500
Total	22	71	325	1,175	957	543	1,500

e. Retailer Capacity assessment and selection: Beneficiaries are free to collect their cash grants from any of the easy paisa shop at any part of the country. But looking into the liquidity problems, most of the beneficiaries will collect their cash from the nearest easy paisa shops. So, for this purpose, several easy paisa shops and franchises were visited in all three districts and collected a list of retailers from Telenor Islamabad office for finalizing some potential vendors to overcome liquidity problem during disbursement time. Meetings have been conducted in this regard with more than 8 retailers and they agreed that at the time of disbursement they will ensure cash to beneficiaries timely without any delay and will facilitate all of them with dignity and by displaying panaflex banners with complaint and feedback response cell numbers. Meanwhile, agreement with Telenor was revised, extended and signed for further one year from PRCS NHQ side and coordination meeting was held for smooth disbursement of cash.

f. Post Distribution Monitoring: PDM will be conducted in the second week of April 2017 for both CTP and water filter distribution.

The cash transfer mechanisms have been put in place as this report been written. It is estimate that about 15% the target is being completed as this report will be published. The remaining disbursements are expected to be completed within the first week of April. Therefore this activity is being completed within the timeframe of the DREF plan of action.

Health & care

Needs analysis:

The affected populations are presenting with health issues such as cold, flu, upper respiratory tract infection and pneumonia while fungal and skin infections are not uncommon. There is also an increased risk of malnutrition among children due to food shortages and poor WASH and access to health services in the short-term and diarrhea and abdominal conditions are also likely to occur if the populations are not provided with safe drinking water and hygiene through adequate sanitation.

Population to be assisted: 10,000 people including vulnerable groups such as children, women and older persons will be assisted through deployment of a mobile health unit in 3 districts of Balochistan.

Health & care				
Outcome 2: The immediate risks to the health of affected populations are reduced	Outputs		% of achievement	
		Output 2.1 Target population is provided with rapid medical management and prevention of injuries and diseases.		50%
Activities	Is implementation on time?		% progress (estimate)	
	Yes (x)	No (x)		
Establishment of Mobile Health Units (MHU) as per PRCS MHU guidelines.	Yes		100%	
Warehousing and transportation of medicines/equipment for the deployed MHUs	Yes		100%	
Replenishment of medicines utilized during the response (2 to 3 months)	Yes		Ongoing	
Health awareness sessions	Yes		Ongoing	
Progress towards outcomes				
Three MHUs consisting of MO, Dispenser, LHVs and other key staff, are fully functional in the operational area and providing emergency health care to the affected population. Medical teams seeing cases of pneumonia and chest infections due to severe cold weather in the areas. However, no outbreaks of diseases were reported. Segregation to total patients treated so far are as follows:				
District	Male	Female	Children under 15	Total
Pishin	936	1,114	868	2,918
Ziarat	673	860	597	2,130
Qila Abdullah	660	844	549	2,053
Total	2,269	2,818	2,014	7,101
PRCS MHU health team treated 7,101 people in 3 districts of Balochistan. It was discovered that a high number of patients were children under 15 years of age. One MHU covers almost 5,000-6,000 of the catchment population. The health team are also conducting MUAC screening to address the malnutrition cases and referring the cases needing treatment to partners.				
The MHUs are also conducting health sessions (by using exiting IEC material on health awareness & education) in the operational areas educating people. The MHUs helped to improve access to health services within the perimeter of the affected remote villages, and providing consultative and preventive services. The mobile teams will be active until April 10 th .				
Procurement of medicine for replenishment in the stocks is in process and will be completed by early April.				

¹ The Tehsil are administrative divisions, similar to a sub-district.

Water, sanitation, and hygiene promotion

Need Analysis: The common sources of drinking water in the affected area are hand pumps and tube wells, which have been damaged due to flooding. Open defecation is the common practice in affected area and it has been observed that due to flooding, animal & human feces contaminate the drinking water sources which can create hazard of water borne disease and while the stagnant water contributes to the increase in the incidences of vector borne diseases. The affected population needs immediate support in terms of access to clean drinking water through provision of water purification tablets, HH water filters for affected families along with health & hygiene sessions for healthier living practices.

Population to be assisted: 10,500 flood affected people in Balochistan to be provided with tailored support, such as HH water filters and water purification tablets and hygiene promotion.

Water, sanitation, and hygiene promotion			
Outcome 3: Provision of clean drinking water through provision of household's water filters and Aqua tablets	Outputs		% of achievement
	Output 3.1 Daily access to safe drinking water which meets Sphere and WHO standards in terms of quantity and quality is provided to target population.		75%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Registration of the beneficiaries & coupons distribution	Yes		100%
Provision and transport of HH water filter from PRCS existing stock	Yes		100%
Orientation on use of HH water filter at distribution sites	Yes		50%
Collection and sharing of data regarding registration of beneficiaries and distribution with government authorities	Yes		50%
Outputs			% of achievement
Output 3.2 Hygiene promotion activities which meet Sphere standards in term so of the identification and use of hygiene items provided to target population.			75%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct trainings with local volunteers to continue hygiene promotion activities	Yes		100%
Conduct emergency hygiene promotion activities and clean up campaigns in the flood and snow affected area	Yes		50%
Distribution of water purification tablets on need basis ²	Yes		50%
Replenishment of HH water filters and aqua tabs	Yes		50%
Train population of targeted communities on safe water storage and safe use of water treatment products	Yes		50%
Monitor treatment and storage of water through household surveys	Yes		Not started yet

² The distribution of water filters and aquatabs, was being done at the moment of writing this report in the mid of March. The exact figures unavailable, but team is estimating that 50% of the target population would have been completed during the report timeframe and the other 50% shortly after.

Progress towards outcomes

(For outputs 3.1 and 3.2)

Parallel to the assessment activities, all the volunteers were trained on conducting the hygiene promotion activities. The teams in the field are conducting those hygiene sessions, to promote the culture of safe behaviors. They also organized cleaning campaigns of the affected areas as a complement to the hygiene promotion. The cleaning campaigns have been completed but the hygiene promotion sessions will end at the same time as the health team activities on April 10th. The details of sessions given so far:

District	Total Sessions	Beneficiaries		TOTAL
		Male	Female	
Pishin	56	620	369	989
Ziarat	33	466	320	786
Qila Abdullah	29	479	284	763
TOTAL	118	1,565	973	2,538

In addition to the awareness promotion sessions, the distribution of household water filters is reaching an estimate of 50 per cent of the targeted beneficiaries. The remaining 50 per cent will be completed in the upcoming weeks. Water purification tablets is distributed at the same time as the water filter when quality of water requires additional treatment. Each distribution of water filters and water purifying tablets are accompanied by awareness session on how to use the distributed items and how to proper store drinking water.

Post-monitoring surveys of the HH water treatment will be conducted in April after finalization of the distributions.

Logistics and supply chain

Logistics team has effectively managed supply chain activities, including procurement, fleet, storage and transport to distribution sites in accordance with the operation's requirements and aligned to IFRC's logistics standards, processes and procedures.

The existing PRCS relief stocks has been utilized to meet the immediate operational needs. The distribution of relief items related to this operation has been carried out by the NS volunteers and staff. As of reporting time approximately 60 per cent of planned relief items has been distributed.

As the local supply chain is still up and running, the procurement to replenish relief items will be done locally by the PRCS with the support of IFRC CO and IFRC Regional Logistic Unit (RLU) in Kuala Lumpur. The procurement of medicines will be done by the NS following the MoU between PRCS and IFRC. IFRC logistics management department in Geneva will support NS with local supply of medicines as per needed.

D. Budget**DREF OPERATION (Revised)**

29/03/2017

MDRPK013 Pakistan : Balochistan Floods / Snowfalls

	DREF Grant Budget CHF
Budget Group	
Water, Sanitation & Hygiene	49,350
Medical & First Aid	9,814
Cash Disbursements	172,020
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	231,184
Transport & Vehicle Costs	10,938
Total LOGISTICS, TRANSPORT AND STORAGE	10,938
National Society Staff	26,564
Volunteers	4,061
Total PERSONNEL	30,625
Travel	8,490
Office Costs	188
Communications	182
Total GENERAL EXPENDITURES	8,860
Programme and Supplementary Services Recovery	18,304
Total INDIRECT COSTS	18,304
TOTAL BUDGET	299,911

Contact information

For further information specifically related to this operation, please contact:

Pakistan Red Crescent Society:

- Ghulam Muhammad Awan, secretary general; phone: +92 333 444 1122; email: awan27@prcs.org.pk
- Muhammad Abaid Ullah Khan, national programme coordinator; phone: +92 51 9250 4057; mobile: +92 333 554 1474; email: abaidullah.nhq@prcs.org.pk

IFRC Pakistan country office:

- George Gigiberia, acting head of country office; mobile: +92 308 888 8053; email: george.gigiberia@ifrc.org

IFRC Asia Pacific regional office:

- Martin Faller, deputy director; email: martin.faller@ifrc.org
- Nelson Castano, head of disaster and crises unit: nelson.castano@ifrc.org
- Mathieu Léonard, operations coordinator; mobile: +60 19 620 0357; email: mathieu.leonard@ifrc.org
- Riku Assamaki, regional logistics coordinator; mobile: +60 12 298 9752; email: riku.assamaki@ifrc.org
- Diana Ongiti, relationship manager, emergencies; phone: +60 3 9207 5700; email: diana.ongiti@ifrc.org
- Clarence Sim, PMER coordinator; email: clarence.sim@ifrc.org

IFRC Geneva:

- Susil Perera, senior officer, response recovery and preparedness; phone: +412 2730 4947; email: susil.perera@ifrc.org
- Cristina Estrada, operations quality assurance senior officer; phone: +412 2730 4260; email: cristina.estrada@ifrc.org



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