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Emergency Plan of Action Operations Update

Russia: Floods

 International Federation
of Red Cross and Red Crescent Societies

DREF Operation n° MDRRU021 Operations Update no. 2	GLIDE n° FL-2017-000052-RUS
Date of issue: 7 August 2017	Timeframe covered by this update: 8 June 2017 – 31 July 2017
Operation start date: 11 May 2017	Operation timeframe: 4 months in total 21 May 2017 - 21 September 2017 (extended by one month)
Overall operation budget: CHF 295,697	
N° of people being assisted: 4,500 people (2,545 families) in total	
Red Cross Red Crescent Movement partners currently actively involved in the operation: IFRC Representation in Russia	
Other partner organizations actively involved in the operation: Local authorities, the Russian Ministry of Emergency Situations (EMERCOM) and its divisions in the affected regions.	

Summary of major revisions made to the emergency plan of action:

Following the monitoring visit in Stavropol Kray, interviews with the beneficiaries and consultations with local authorities, the Russian Red Cross (RRC) has decided **to change the type of relief assistance to cash vouchers for food and non-food (hygiene) items**. The budget of the operation remains unchanged as the vouchers equal the cost of food parcels and hygiene kits.

The timeframe of the operation is being **extended by one month, thus lasting in total for four months** to allow the processing of the vouchers and conducting of lessons learned workshop.

A. Situation analysis

Description of the disaster

Additional details and full background on the flooding in Tyumen can be found in the [original DREF bulletin](#) issued on 23 May 2017.

Summary of the current response

Overview of Host National Society

During the period between May and July 2017, 1,586 people received humanitarian assistance in the form of food and non-food items and clothes. In addition to this, several thousands of people received drinking water.

The Russian Red Cross organized a monitoring mission to Stavropol Kray in mid-June 2017 and made a preliminary assessment of beneficiary needs in Tyumen and Omsk regions in the end of June. On 15 June 2017, a meeting was held with the Deputy Minister of Labour and Social Protection to discuss the selection of the most vulnerable categories among the affected people and the assistance to the affected people. On 16 June, the mission visited the three most affected areas. The visit to the affected regions was conducted with the aim to evaluate and analyze accomplished tasks and emerging needs. Local residents were consulted, meetings were held with local authorities and representatives of social protection agencies in Petrovsky, Georgievsky and Mineralovodsky districts of the Stavropol Kray. The territories affected by the floods in the city of Svetlograd, the Donskaya Balka, Mineral Waters, Pervomaisky, Levokumka, Georgievsk, Krasnokumka were visited. On 17 June, a meeting with the Deputy Governor of the Stavropol Kray was held, where the organisation of assistance to flood-affected people and further development of the activities of the Russian Red Cross in Stavropol Kray were discussed. The Deputy Governor expressed her gratitude to the Russian Red Cross and the IFRC for the assistance of the residents of the Kray.

In June 2017, the tender process for relief items in Tyumen and Omsk regions was started. The companies were selected, contracts for purchase and delivery were signed and will be paid upon receiving the goods. The contracts include the purchase of 1,145 food parcels, 1,145 hygiene kits, 1,800 bedding (pillows, mattresses and blankets), bed linens and 1,045 household items for disinfection of houses. According to the contracts, delivery of goods was to be completed by 1 August 2017.

The procurement process for Stavropol Kray was completed only for bed linens and pillows/blankets, since it was difficult to find acceptable products for people due to mixed population (half Christian, half Muslim) and the lonely people who are in need of personal hygiene products. The delivery of the bed linens and pillows/blankets is expected during the period between 7 and 18 August.

The procurement process for Stavropol Kray will therefore be completed by vouchers to allow for a more diversified purchase of the food and hygiene items. The voucher modality is feasible since the markets can provide the people with the necessary products and the Russian RC has positive experience to use cash vouchers. In 2014-2015, during the population movement from Ukraine, this type of assistance was successfully implemented and welcomed by beneficiaries.

Overview of Red Cross Red Crescent Movement in country

The IFRC Representation in Russia, based in Moscow, provides technical and advisory support to the RRCS at HQ level in disaster response and capacity-building. The Regional Representation also ensures overall coordination with the RRCS and the ICRC to deliver effective and coordinated assistance to affected populations. The ICRC's Regional Delegation in Moscow provides capacity-building support to the RRCS in emergency preparedness and response, first aid and dissemination of humanitarian values and fundamental principles.

Overview of non-RCRC actors in country

There are no international agencies or UN organizations operating in Russia apart from the RCRC Movement actors. The Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination of Consequences of Natural Disasters (EMERCOM) is the leading state agency that provides complex response in case of disasters and other emergency situations. The Russian Red Cross cooperates with the Russian EMERCOM based on a cooperation agreement that identifies the role of parties in case of disaster events. The representatives of the RRCS branches are members of the State Emergency Commissions at federal and regional level and coordinate their disaster response activities with the relevant regional divisions of EMERCOM. Members of the «Centrospas» and the «Lider» unit are currently working in the affected areas.

Needs analysis, beneficiary selection, risk assessment and scenario planning

Based on the rapid joint and the following more detailed assessments by the local RRC branches, local authorities and EMERCOM units between 15 and 30 May 2017, the **following damages occurred and relief and recover needs exist across the three regions.**

Damages	Tyumen region	Omsk region	Stavropol Kray Region	Total
# of settlements	20	1	15	36
# of houses	132	21	850	1,003
# of garden plots	6,878	99	2,715	9,692
# of affected people	1,600	189	13,932, <i>out of whom: 2,700 worst-affected</i>	15,721
<i>out of whom: children</i>	205	20	1,254	1,479
<i>elderly</i>	93	65	510	668
# of schools	0	0	1	1
# of social and medical facilities (hospitals, kindergartens)	0	0	5	5
length of roads (km)	27	0	0	27
size of land (hectare)	10,000	0	-	10,000
volume of harvest (tons)	2,000	0	-	2,000

As demonstrated by the assessment data, the **RRC's immediate food, non-food, shelter and hygiene support remains vital** to alleviate human suffering and meet people's needs affected by the flooding in Tyumen, Omsk and Stavropol Kray regions. Affected people have been receiving some basic assistance from local authorities to secure living. However, authorities' focus will be on the rehabilitation of destroyed houses and financial compensations which may take two to three months to be fully implemented. In the meantime, affected people need to be urgently assisted. Due to the risk of water-borne and infectious diseases, as well as the stress manifested on children, elderly and women, the RRC's hygiene promotion, first aid and psychosocial support remains highly relevant in all three regions. Currently, the flood-affected population are repairing their damaged houses. The head of EMERCOM promised that the infrastructure will be restored by 30 September 2017.

Beneficiary selection

Stavropol Kray is a richer region than Tyumen and Omsk, however, the total number of affected people is also significantly higher. Only part of the affected population (2,700 *worst-affected*) needs additional assistance through the RRCS. Changing type of relief assistance from food parcels and hygiene kits to cash vouchers is necessary in this region, because the needs of the population are very diverse, and there is a reported difficulty to find acceptable products due to mixed population (half Christian, half Muslim and a lot of lonely people and large families with special needs).

The IFRC Representation in Russia will continue to support the RRCS with all phases of the operation, including the process of beneficiary identification and prioritization.

Risk assessment

No significant risks and security concerns that have been identified so far as potentially affecting implementation. The only risk factor is the difficult access to the affected areas as many of the roads have been destroyed. The RRC is expecting EMERCOM's assistance in accessing the affected areas and deploying its relief assistance including manpower.

B. Operational strategy and plan

Overall objective

This DREF operation seeks **to ensure the survival and meet the immediate needs of 2,545 families (approx. 4,500 people)** affected by the massive flooding in **Tyumen, Omsk and Stavropol regions** through the **provision of basic food and non-food items** (bed linen sets, blankets, pillows, means of disinfection, clothes for low-income families), **hygiene kits** as well as **hygiene promotion**. Food parcels and hygiene kits will be provided through vouchers to chain stores of Stavropol Kray. The DREF funds will also be used for the **replenishment of non-food items** that have already been distributed as immediate assistance from the regional Tyumen branch of the RRCS.

Proposed strategy

The operation will continue to have a **strong relief focus** by providing the affected population with items of basic needs. The **RRCS staff and volunteer** mobilized will continue to actively participate in the response both supporting the activities of the local authorities and EMERCOM units as well as implementing RRCS's activities. All distributions are being and will continue to be undertaken in **close on-the-ground coordination** among all actors involved. There is a **regular reporting scheme** in place, with RRCS regional branches submitting a weekly report on Fridays to the RRCS HQ in Moscow about the activities implemented and the flood situation in their respective region.

The types and quantities of relief items that will be procured from DREF support for **new distribution** in the three regions or for **replenishment** in the RRCS Tyumen branch's emergency stock are summarized in the following table:

Item	Distribution	Replenishment	Total
Food parcels (1 per family, based on SPHERE minimal standards, one-off distribution) for Tyumen/Omsk regions and vouchers for Stavropol	2,485	60	2,545
Hygiene kits (1 kit per family, one-off distribution) for Tyumen/Omsk regions and vouchers for Stavropol	2,485	60	2,545
Household items (blanket and pillow, 1 set per person)	4,500	0	4,500
Bed linen (1 set per person)	4,430	70	4,500
Household means for disinfection of houses	1,045	0	1,045

Operational support services

Human resources

Local Disaster Response Teams from each branch are supporting the relief operation in the affected areas. The 70 trained and equipped volunteers are operating under the guidance of the RRCS HQ and branch staff. A dedicated disaster management coordinator and a finance officer are engaged in the Tyumen regional, the Ishim local branches and in the Omsk regional branch. At HQ level, a disaster management operations coordinator, a logistics assistant and a financial officer were recruited for specifically supporting the Stavropol Kray operations. A Regional Disaster Response Team will also be deployed on 4-10 August 2017 to assist the RRCS with the distributions and post-distribution monitoring visits. Volunteers receive full insurance coverage as per IFRC standards. The IFRC Regional Representation is providing technical support with the implementation including human resources.

Logistics and supply chain

Relief items are being procured locally per each respective branch, subject to markets and availability, as per RRCS and IFRC standard procurement procedures. All supporting documentation (minimum of three quotes, approved LSRs, comparative bid analysis and contracts) are duly kept and archived. All procurement files equalling or exceeding CHF 50,000 are validated by the IFRC's logistics management.

Information technology (IT)

The RRCS HQ continues to maintain regular communication with its field branches through electronic means as well as mobile network, and in case of reports and pictures, via internet.

Communications

The RRCS is carrying out active communications to provide up-to-date information about the flood situation, the forecasts as well as relief activities undertaken. News articles, press releases, photos and fund collection announcements are being uploaded on the [RRCS website](#) and shared with the media. RRCS field staff and volunteers are also available for media interviews as required and with prior coordination with the RRCS communications focal point. The IFRC Regional Representation continues to support the RRCS in building its communications capacities and developing appropriate and compelling communications tools and materials. It is also ensuring support to the RRCS with advocacy efforts aiming at the government and policy-makers for enhanced natural disaster preparedness and response. The IFRC features media and human interest stories and key messages related to the RRCS flood relief response and needs on its international website.

As an example, publications can be found in the below links (in Russian):

[Photo gallery of the disaster](#) of Tyumen region

[Ишим. Жизнь после паводка](#), on Tyumen News on May 18, 2017

[Сбор гуманитарной помощи](#), on Tyumen News on May 19, 2017

[ЗА СУТКИ В ОМСКОМ ПОСЁЛКЕ ЗАТОН ЗАТОПИЛО ВОСЕМЬ ДОМОВ](#), on Новости Омска on 21 May 2017,

[БОЛЬШАЯ ВОДА УХОДИТ ИЗ ЧЕРЛАКА](#), on Новости Омска on 23 May 2017

[Красный Крест поможет подтопленным](#), on Новости города БезФормата.Ru on 19 May 2017

Planning, monitoring, evaluation, & reporting (PMER)

The RRCS, the IFRC's Regional Representation and the IFRC Regional Office for Europe are continuously monitoring the implementation of activities and controlling the quality of the relief items before procurement and distribution in all the three regions. In addition, the RRCS, in cooperation with the IFRC regional disaster management team, is overseeing all operational, implementation, monitoring, evaluation and reporting aspects of the operation through the country-wide network of branches and volunteers. The responsibility for day-to-day monitoring lies with the RRCS local branches.

A monitoring visit was organized by the RRCS monitoring team to liaise with the local authorities and prepare the tender process and follow-on distribution. This visit was also aimed at helping identify and, where possible and required, resolve potentially emerging implementation challenges and issues. Joint monitoring visits will be organized by the IFRC and RRCS monitoring teams on 4-9 August and in the middle/in the end of August. There will be joint visits to Tyumen and Omsk (located near each other) and to Stavropol Kray (located in a different geographic zone). In addition to the regular monitoring, situation in the field is being reported within the RRCS on a daily and weekly basis and to the IFRC on a monthly basis, focusing on implementation progress, changes in the context affecting programming, particular problems, constraints or unmet needs.

The Local Disaster Response Team (LDRT) of HQ Russian RC monitored a situation in Stavropol Kray in the middle of June and made a preliminary assessment of the beneficiary needs. The visit of the RRC staff and volunteers to the affected regions was conducted with the aim to evaluate and analyze the accomplished tasks and emerging needs. The RRCS staff and volunteers communicated with local authorities, received request from them for assistance, monitored life conditions of affected people after flood etc.

From 4 to 10 August 2017, an RDRT mission will be conducted in the Tyumen and Omsk regions with the aim to monitor the relief distribution and the satisfaction of the beneficiaries.

At the end of the operation, a 'lessons learned' exercise will be conducted jointly by the RRCS and the IFRC to ensure that all operational experience and lessons from both the preparedness and the response phase are captured and utilized and contribute to developing the RRCS, the IFRC and partners' capacities. The 'lessons learned' workshop will include staff and volunteers who were involved in the operation.

The operation is expected to be completed by 21 September 2017, three months after which a final report will be published on the IFRC website.

Administration and Finance

The RRCS will ensure the proper use of financial resources in accordance with the conditions set out in the Memorandum of Understanding signed between the RRCS and the IFRC. The IFRC will ensure that all allocated financial resources are managed in full compliance with respective IFRC standards and DREF guidelines.

C. Detailed Operational Plan

Programming / Areas Common to all Sectors			
Outcome 1: Continuous and detailed assessment and analysis is used to inform the design and implementation of the operation, and lessons learnt are drawn from the implementation.	Outputs		% of achievement
		Output 1.1: Initial and continuous needs assessment are updated following consultation with beneficiaries and responding agencies.	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct rapid assessments as needed in the evolving flood situation	Yes		100%
Conduct more detailed assessment in selected communities	Yes		100% (completed in Tyumen and Omsk Stavropol Kray)
Develop a detailed action plan for the implementation	Yes		100%
Mobilize 70 volunteers for the implementation of the activities	Yes		100%
Monitoring visits by joint teams of RRCS headquarters and IFRC	Yes		0% (first visit will be on 4-10 August to Tyumen and Omsk regions together with RDRT mission)
In-country transport of relief items as per distribution plans	Yes		100 %
Output 1.2: Lessons learnt are captured from the operation and incorporated into preparedness planning for coming seasons			
To conduct a 'lessons learned' workshop	Yes		0% (due at the end of operation)
Progress towards outcomes			
See all details included above under the section 'Summary of response' and sub-section 'Needs analysis, beneficiary selection, risk assessment and scenario planning'. More detailed reporting will be included upon further operational progress covering a longer implementation time-frame.			

Water, sanitation, and hygiene promotion

Needs analysis: Most residents affected by the flooding remain under **unsatisfactory sanitary conditions**, with limited access to clean water and sanitation. Many people are staying in their damaged homes and do not have proper access to clean water and personal hygiene. The risk of water-borne diseases and epidemics may increase. The affected population does not have adequate hygiene supplies, such as soap, tooth paste and tooth brush, etc. **Hygiene kits** to be distributed contain toilet soap, washing powder, towel, toilet paper, toothpaste and toothbrush, shampoo, and disinfection powder and are **designed for a one-month period**. **Psychosocial support** and **first aid** will also be provided to people (**through RRCS own resources**) when necessary.

Water, sanitation, and hygiene promotion

Outcome 1: The risk of water and sanitation related diseases reduced through provision of access to personal and family hygiene to reduce the risk of infection diseases and hygiene promotion.	Outputs	% of achievement
	Output 1.1: Provision of hygiene kits to 4,500 people (2,545 families).	%

Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct detailed emergency needs assessments	Yes		100%
Prepare beneficiary list together with local authorities	Yes		100% (completed in Tyumen and Omsk, Stavropol Kray)
Conduct monitoring of beneficiary list	Yes		100%
Procure selected items, transport and pre-position stocks	Yes		50% (due vouchers were approved recently)
Transport and distribute hygiene kits among beneficiaries	Yes		2,36% (of target beneficiaries received hygiene kits)
Hygiene awareness-raising	Yes		100% (completed in Tyumen and Omsk, Stavropol Kray)
Control supply movements from point of dispatch to end user	Yes		0% (it will begin from 3 August in Tyumen region, from 8 August in Omsk region and in the middle of August in Stavropol)
Monitor the relief activities and provide reporting on relief distributions	Yes		100%

Progress towards outcomes

One part of the hygiene kits has been distributed in Tyumen and Omsk regions using the RRCS's own resources. Every Friday, the RRCS Tyumen and Omsk branches send in a weekly report about the completed activities and the flood situation. The RRCS Stavropol Kray branch does not have such level of resources at the moment.

See additional details included above under the section 'Summary of response' and sub-section 'Needs analysis, beneficiary selection, risk assessment and scenario planning'. More detailed reporting will be included upon further operational progress covering a longer implementation time-frame.

Emergency shelter and household items

Needs analysis: Many homes have been damaged by the massive flooding. The population has lost almost all of their belongings, including bedding and clothing. The affected population needs bedding sets and basic food assistance.

Shelter and settlements

Outcome 1: The Russian Red Cross Society distributed non-food assistance to affected population under national coordination mechanism.	Outputs	% of achievement
	Output 1.1: 4,500 beneficiaries (2,545 families) receive basic emergency non-food items (blankets, pillows, bed linen)	%

Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct detailed emergency needs assessments	Yes		100%
Prepare lists of beneficiaries together with local authorities	Yes		100% (completed in Tyumen and Omsk, Stavropol Kray)
Conduct monitoring of beneficiary lists	Yes		100%
Procure selected items	Yes		100%

Transport and distribute items to beneficiaries	Y		100%
Control supply movements from point of dispatch to end user	Yes		0% <i>(it will begin since 3 August in Tyumen region, since 8 August in Omsk region and in the middle of August in Stavropol)</i>
Monitor the relief activities and provide reporting on relief distributions	Yes		100%
Progress towards outcomes			
Every Friday, the RRCS Tyumen and Omsk branches send in a weekly report about the completed activities and the flood situation. The RRCS Stavropol Kray branch does not have such level of resources at the moment.			
See additional details included above under the section 'Summary of response' and sub-section 'Needs analysis, beneficiary selection, risk assessment and scenario planning'. More detailed reporting will be included upon further operational progress covering a longer implementation time-frame.			

Food security, Nutrition, and Livelihoods

Food security, Nutrition, and Livelihoods			
Outcome 1: The Russian Red Cross distributed supplementary food assistance to affected population under national coordination mechanism.	Outputs		% of achievement
		Output 1.1: 4,500 beneficiaries (2,545 families) receive supplementary food parcels.	
Activities	Is the implementation on time?		% progress (estimate)
	Yes (x)	No (X)	
Conduct detailed emergency needs assessment	Yes		100%
Identification of families to receive food assistance	Yes		100% <i>(completed in Tyumen and Omsk, Stavropol Kray)</i>
Conduct monitoring of beneficiary lists		No	100%
Local procurement, transportation and distributions of food parcels (one per family)	Yes	No	16,24% <i>(of target beneficiaries received food parcels, others will begin from 3 August in Tyumen region, from 8 August in Omsk region and in the middle of August in Stavropol)</i>
Control supply movements from point of dispatch to end user	Yes		0% <i>(it will begin from 3 August in Tyumen region, from 8 August in Omsk region and in the middle of August in Stavropol)</i>
Monitor the relief activities and provide reporting on food relief distributions	Yes		100 %
Progress towards outcomes			
The RRCS Tyumen branch distributed humanitarian relief to 300 people in Ishim city and 431 people in Ishim district, including 8,000 kgs of flour, 3,888 kgs of cornflakes, 500 kgs of noodles, 500 kgs of cookies, 698 kgs of cereals and 11,964 litres of water. The RRCS Omsk branch distributed 10.000 litres of water.			
See additional details included above under the section 'Summary of response' and sub-section 'Needs analysis, beneficiary selection, risk assessment and scenario planning'. More detailed reporting will be included upon further operational progress covering a longer implementation time-frame.			

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Save lives,
protect livelihoods,
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Enable **healthy**
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Promote social inclusion
and a culture of
non-violence and **peace**.