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Emergency Appeal Operations Update

Serbia: Population Movement



Emergency Appeal n° MDRRS011	GLIDE n° OT-2015-000069-SRB
Operations update n° 5	Timeframe covered by this update: 11 June 2017 to 31 August 2017
Date of issue: 18 September 2017	
Operation manager responsible for this EPoA: Henriett Koos, Disaster and Crisis Response Senior Officer, IFRC Regional Office for Europe	Point of contact at the Red Cross: Ruza Petrovic, Restoring Family Links and Tracing Officer, The Red Cross of Serbia
Operation start date: 18 August 2015	Operation end date: extended until 31 October 2017
Revised operation budget: CHF 3,303,742 DREF allocation: 318,035 CHF	Appeal`s coverage: 98.74%
Number of people being assisted: 307,600 people	
Host National Society`s presence (n° of volunteers, staff, branches): A total of 112 staff and 114 volunteers from ten branches of the Red Cross of Serbia (RCS) along with Headquarters, Vojvodina Province Organization and City Red Cross of Belgrade staff	
Other partners actively involved in the operation: Commissariat for Refugees and Migration of the Republic of Serbia (Serbian Commissariat); Ministry of Labour, Employment, Veterans and Social Policy; local Centres for Social Work; Ministry of Interior Border Police Directorate and Asylum Office; Ministry of Health; Network of Public Health Institutes; UNHCR; ICRC; local and international NGOs.	

Summary of major revisions made to emergency plan of action:

This Operations Update no. 5 aims to report on the progress of the operation since the last Operations Update (published on 27 June 2017) for the period of 11 June 2017 to 31 August 2017, as well as to indicate the no-cost extension of the operation`s timeframe until 31 October 2017.

The extension of timeframe was decided based on the following factors:

DG ECHO has contributed to the Serbia: Population Movement Emergency Appeal an amount of EUR 1,750,000, out of which EUR 600,000 was made available at the beginning of 2017 with earmarking on food distribution in three centres of Pirot, Kikinda and Sombor. Although the number of migrants reached the planned figures in June 2017, the tendency reversed and these numbers started gradually reducing in the course of July and September. While there were 205 migrants in Pirot, 225 in Sombor and 249 in Kikinda as of 1 July, they gradually dropped to 155 in Pirot, to 119 in Sombor and to 197 in Kikinda by 23 August 2017.

The combination of the above factor and the ones listed in the Operations Update no. 4 is foreseen to result in a substantial amount of unspent DG ECHO funds at the end of the current timeframe of the implementation (30 September 2017). Following the submission of a Modification Request to DG ECHO, the no-cost extension of ECHO implementation timeframe was approved at the beginning of September 2017.

In order to ensure smooth continuation of the implementation under the DG ECHO action, which is the main activity under the EA currently, the harmonization of the timeframes has become essential.

Parallel to the above Modification Request Process with DG ECHO, IFRC Regional Office for Europe (ROE) has developed an annual migration operational plan with the National Society in order to ensure smooth transition from the Emergency Appeal to the annual plan. While the only activity implemented under the appeal is the food distribution, the RCS will continue with the implementation of the other services, such as provision of Psychological Support (PSS), anti-trafficking and Restoring Family Links (RFL) under the framework of the annual migration operational plan for 2017.

Appeal history:





- On **18 August 2015**, a DREF allocation was released in the sum of CHF 318,035.
- On **9 September 2015**, an Emergency Appeal was launched with a budget of CHF 2,064,735.
- On **28 October 2015**, the Revised Emergency Appeal no. 1 was issued, increasing the budget to CHF 3,233,828.
- On **16 February 2016**, the Revised Emergency Appeal no. 2 was issued, increasing the number of targeted beneficiaries to 380,580 and the budget to CHF 4,608,610.
- On **5 July 2016**, the Revised Emergency Appeal no. 3 was published to reflect the reduction of budget to CHF 2,775,648 and number of beneficiaries to 196,000 people.
- On **13 September 2016**, an [Operations Update no. 1](#) was published to report on the progress of the operation.
- On **19 December 2016**, an [Operations Update no. 2](#) was published to reflect the extension of the operation's timeframe until 30 April 2017 and amendment of budget increasing the amount to CHF 2,897,241.
- On **24 March 2017**, an [Operations Update no. 3](#) was published to reflect the extension of the operation timeframe until 30 June 2017 and the amendment of budget increase of CHF 3,303,741.93.
- On **27 June 2017**, an [Operations Update no. 4](#) was published to reflect the no-cost extension of the operation timeframe until 30 September.

Situation

4,263 new refugees, asylum-seekers and migrants were counted in Serbia on 27 August. 3,938 were housed in 18 governmental centers, of which some 400 in temporary Transit Centers near the borders with Croatia and Hungary (<http://reliefweb.int/report/serbia/unhcr-serbia-update-21-27-august-2017>)

Red Cross response

From 11 June 2017 to 31 August 2017, the Red Cross of Serbia provided the following relief items and services to migrants and refugees:

 <p>7,996 food parcels; 273 non-food items (including hygiene items); 50,118 water bottles</p>	 <p>PSS services for 869 people through counselling and child- friendly spaces 24 anti-trafficking sessions for 955 people</p>	 <p>150 hours of Red Cross volunteer service</p>	 <p>Family tracing and restoring family links for 326 persons</p>
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Coordination and partnerships

The operational management team in the headquarters of RCS ensured continued support to the Red Cross branches and volunteers across the country. The IFRC Secretariat was working closely with the RCS to help coordinate this support. Several missions were conducted by disaster management staff from the IFRC Regional Office for Europe so as to support the National Society.

German Red Cross provided bilateral support to the RCS in the form of food and NFIs and the Spanish Red Cross in the field of protection.

The project "Support of the Red Cross of Serbia concerning the provision of food for refugees in Subotica in 2017" is implemented from 1 April to 31 August 2017 from the generous financial support of the Federal Foreign Office (FFO) of Germany through the German Red Cross. The project is coordinated by RCS Headquarters while preparation and distribution of three hot meals per migrant per day is done by the local Red Cross Branch in Subotica.

The ICRC and the IFRC Secretariat were also working together with the RCS to coordinate their movement-level response to the needs of migrants and refugees, particularly in the field of protection, assistance, media coverage and humanitarian diplomacy.

Operational support services

Human Resources

Within the reporting period, a total of seven National Society (NS) staff were involved in the operation and funded through the Emergency Appeal.

Communications

All communication activities directly supported the Emergency Appeal and aimed to raise awareness and sensitize the public, media and donors on the emergency situation, humanitarian needs and response of the Red Cross Red Crescent movement. In the reporting period 320 news items were published on different TV stations about the activities of the Red Cross. There were 4 TV news and stories (24 minutes on TV) about migrants in Serbia. Almost 70 per cent were published on TV stations with national coverage. At the same time, 7 articles (mainly in the daily press) were issued on the relief assistance migrants received from the Red Cross of Serbia.

In the reporting period, on the websites of various media (public television, news agencies, daily newspapers, and radio) 21 news were published about the activities of the Red Cross with migrants. Two of the information were published on the web site of the Red Cross of Serbia. The photos taken by the RCS's Information Department in Sombor, Subotica, Pirot and Kikinda were sent to the IFRC ROE's Communications Department regularly. Some links on the activities can be found below:

<http://www.pressonline.rs/info/politika/397744/vulin-na-celu-grupe-za-resavanje-pitanja-migranata.htm>

<https://www.srbijadanas.com/vesti/info/vulin-predsednik-radne-grupe-za-resavanje-pitanja-mesovitih-migracionih-tokova-2017-07-28>

https://www.facebook.com/cksombor/?hc_ref=ARQ0Entt15BvKml2hLYmC9hKc1gSuAf8BGIkwnmkHB7xazDRUheQRjUNM

Planning, monitoring, evaluation and reporting (PMER)

With technical support from the IFRC, RCS staff and volunteers continuously monitored the situation as well as the implementation during the reporting period to ensure that operations were implemented according to plans and budget. Two missions were conducted by relevant IFRC staff to coordinate and support planning, project management and evaluations as well as the revision process of the appeal. A final evaluation is planned in the form of a lessons learnt exercise seeking feedback from the variety of stakeholders involved in the operation. This is foreseen to be implemented in January 2018. The evaluation will place a special emphasis on the Red Cross personnel working in the branches with the aim of building their capacities as much as possible.

Administration and Finance

The administrative support and office costs of the RCS and IFRC were included in the operational budget. The IFRC supported and will continue to support the management of the emergency appeal to ensure transparency and quality administration.

Operational implementation

Health & care																			
Outcome 1: Beneficiaries are provided with first aid and supported with PSS																			
Activities	Is implementation on time?		Comments/Status																
	Yes (x)	No (x)																	
Output 1.1 First aid is provided for the arriving migrants.																			
First aid services of RCS are mobilized and support is provided to those in need.	(x)		Ongoing support is provided at border crossing points as needed.																
Purchase of first aid kits	(x)		After additional agreement with the IFRC the kits were purchased in the reporting period. Please see detailed information below related to this purchase.																
Progress towards outcomes																			
During the reporting period, the following items were purchased:																			
<table border="1"> <tbody> <tr> <td>Special back pack FA kit</td> <td>5 sets</td> </tr> <tr> <td>AED Back pack kit – 2</td> <td>5 sets</td> </tr> <tr> <td>First aid kit</td> <td>15 sets</td> </tr> <tr> <td>Personal FA bag for volunteers</td> <td>300</td> </tr> </tbody> </table>				Special back pack FA kit	5 sets	AED Back pack kit – 2	5 sets	First aid kit	15 sets	Personal FA bag for volunteers	300								
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<p>According to the needs of the local health institutions where migrants and refugees are present, and in coordination with local Red Cross branches as well with the Ministry of Health, the first aid equipment will be distributed in Sombor, Kikinda and Belgrade (Obrenovac) till the end of September 2017.</p> <p>Other first aid equipment (see the table below) will be used in response to the migrant crisis by the Red Cross of Serbia and local Red Cross branches.</p>																			
<table border="1"> <thead> <tr> <th>Municipality</th> <th>Special back pack FA kit</th> <th>AED Backpack kit – 2</th> <th>First aid kit</th> </tr> </thead> <tbody> <tr> <td>Sombor</td> <td>1 set</td> <td>1 set</td> <td>2 sets</td> </tr> <tr> <td>Kikinda</td> <td>1 set</td> <td>1 set</td> <td>2 sets</td> </tr> <tr> <td>Belgrade</td> <td>1 set</td> <td>1 set</td> <td>2 sets</td> </tr> </tbody> </table>				Municipality	Special back pack FA kit	AED Backpack kit – 2	First aid kit	Sombor	1 set	1 set	2 sets	Kikinda	1 set	1 set	2 sets	Belgrade	1 set	1 set	2 sets
Municipality	Special back pack FA kit	AED Backpack kit – 2	First aid kit																
Sombor	1 set	1 set	2 sets																
Kikinda	1 set	1 set	2 sets																
Belgrade	1 set	1 set	2 sets																
Personnel FA bags will be distributed to volunteers, members of National Disaster Response team for current and future engagement in the Red Cross response.																			
Output 1.2 PSS support is provided to migrants/staff																			
Review meeting of RCS PSS Specialists	(x)		Four review meetings were organised between September 2016 and February 2017 with RCS PSS specialists.																
Translation and adaptation of the PSS materials	(x)		Completed.																
Pilot testing of the materials – trainings & reviews	(x)		The materials were tested at workshops organised for volunteers in November and December 2016.																
Implementation of PSS materials in the centres	(x)		The materials are available in the centres and are being distributed to the migrants regularly.																
Review meeting for trafficking tools	(x)		Implemented.																
Adaptation of materials to include PSS	n/a		This is a long-term strategic initiative of the RCS expanding beyond the scope of this intervention.																
Production of materials	(x)		A total of 1,000 posters were printed and distributed together with 30,000 supplementary leaflets.																

Training for volunteers	(x)	Eight out of nine planned training workshops were held in November and December 2016. The ninth workshop about standardising activities will take place once the funds become available (within the AP)
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Progress towards outcomes

Expert team:

The Red Cross of Serbia assembled a team of six experts with broad expertise in the field of PSS (psychologists, psychiatrists, psychotherapists, public health experts, medical doctors) who are also long-term Red Cross volunteers or professionals. This team was tasked with reviewing the materials for adaptation and translation as well as preparing the curriculum and materials for the training workshops for volunteers and staff. The team met several times in the reporting period for consultations on the "Psychosocial Support in Emergencies" manual

Manuals:

The materials provided by the Psychosocial Centre were supplemented with inputs of the expert team members and with examples of good practices collected from active Red Cross of Serbia branches. All of this was compiled into a Psychosocial Support Manual to be used in trainings and as reference for all Red Cross staff and volunteers active in providing PSS in different situations. The manual is finalized content-wise and the original plan to have it printed by May 2017 has been extended due to the lack of funds. At the moment, the tender for printing is in process and the manual is foreseen to be printed by October 2017.

Psychosocial support activities with migrants in five municipalities

The Red Cross volunteers and professionals in five branches with collective centres (Sid, Sombor, Subotica, Negotin as well as Belgrade) have continued organising regular psychosocial activities with migrants. Some of these activities are aimed only at adult migrants, while others target psychosocial support activities and workshops with children.

In dedicated child-friendly spaces in the Red Cross or in the collective centres, the work with children combines educational activities (First Aid skills, anti-trafficking) with creative workshops that engage children in drawing, structured play, colouring, telling stories and other similar activities.

In the reporting period, the five branches organised 57 psychosocial support workshops with the migrants, employing 21 trained volunteers and professionals. 869 migrants were directly reached through these sessions. In addition to these, 24 anti-trafficking sessions were organised with the participation of 955 migrants.

Coordination meeting

The Red Cross of Serbia organized a coordination meeting on 7 and 8 August 2017 with the branches implementing psychosocial support activities in centres for migrants.

The meeting's objective was to share experience and examples of best practices as well as to discuss challenges that Red Cross staff and volunteers are facing during their field visits. In addition to sharing experience, the meeting's objective was also to map needs, resources as well as to draft an activity plan for psychosocial support activities for particularly sensitive categories. Most of the participants concluded that such meetings should be taking place at least twice a year.

The Red Cross of Serbia also participates in monthly coordination meetings organised by the Ministry of Health. These meetings provide an opportunity for the health and psychosocial support service providers to meet, present and discuss the work with the migrants in collective centres as well as to coordinate the activities. The Red Cross of Serbia is producing and distributing glossary leaflets for migrants, which has been seen as a very positive activity and the National Society was encouraged to produce and distribute more of such kind of information.

Challenges

It is expected that the prolonged stay of migrants in the country may result in different and increased psychological pressure on the people affected, thus a more complex PSS approach is required in the long-term.

Water, sanitation and hygiene

Outcome 2: Reduction of the risks of sanitation related diseases for 196,000 people

Activities	Is implementation on time?		Comments/Status
	Yes (x)	No (x)	
Output 2.1: 180,000 hygiene kits for adults and 16,000 baby hygiene kits are distributed			
Procurement and distribution of basic hygiene kits and baby hygiene kits	(x)		Distribution is ongoing as per the needs at transit and border crossing points and points of gathering.
Progress towards outcomes			
<p>In the reporting period, 88 self-protective sets and 185 baby hygiene kits were distributed in the reception centres and at the points of gathering upon request. A total of 50,118 water bottles (0,5 l) were also distributed to beneficiaries.</p> <p>The hygiene needs of the beneficiaries accommodated in governmental facilities are covered by the Serbian Commissariat.</p>			
Challenges			
<p>Although there is a strong decision of the Serbian Commissariat that all migrants should be accommodated in governmental facilities, there were still small groups outside the regular reception centres. Due to the changing and unknown numbers of migrants outside the governmental facilities, it was hard to predict hygiene and sanitation needs for a longer period of time.</p>			

Shelter


Outcome 4: The immediate settlement needs of migrants in transit centres and camps are met

Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 4.1: Essential non-food items (NFI) are provided to the migrant population to better face changing weather conditions			
Procurement of summer items		(x)	Cancelled
Distribution of summer items to migrants		(x)	Cancelled
Procurement of contingency items (separators, rain coats, thermal blankets, winterization items, field)		(x)	Cancelled
Progress towards outcomes			
<p>After reassessing the needs, the RCS decided not to acquire summer kits. The funds allocated for this activity were reallocated to the hot meal distribution activity.</p>			

Food security, nutrition and livelihoods

Outcome 3: The emergency food needs of the 196,000 affected adults and babies are met

Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 3.1: 180,000 daily lunch parcels for adults and 16,000 daily food portions for babies are distributed			
Procurement and packing of lunch parcels and food portions	(x)		Additional procurement of dried food (bread, soups, tea, ready-to-eat meals, water and food packages, cups, spoons and soup bowls)

Development of the distribution reports	(x)		Ongoing
Distribution of lunch parcels and food portions	(x)		Ongoing
Progress towards outcomes			
<p>The RCS distributed food for migrants in transit at border crossing points – Horgos and Kelebija and in Negotin and Sid; including dried rations, soups and teas for approximately 100 migrants on a daily basis.</p> <p>Cooked meals:</p> <p>With the extension of the Emergency Appeal's implementation timeframe and the DG ECHO support, the RCS started the provision of cooked meals in December 2016.</p> <p>The reception centre in Pirot is supplied with meals for up to 250 beneficiaries by the RCS under a contract between the IFRC and DG ECHO. In Sombor¹ and in Kikinda², provision of food is funded by HELP and in Subotica by the German Red Cross.</p> <p>Continued decrease of number of migrants and refugees in the country resulted in significant decrease of beneficiaries in the governmental centres, which enables the Red Cross to cover the needs for a longer period than previously projected and planned within the allocated budget. The provision of meals provided in the reporting period in the different centres is summarised in Annex 1.</p>		 <p>Distribution of food at Pirot governmental centre. Photo: Red Cross of Serbia</p>	
Challenges			
<p>Considering the fact that HELP covers the cost of food preparation and food items and that they accept the cost in the amount of EUR 1.2, which is not sufficient for 300 beneficiaries (real cost is EUR 1.6), the difference of EUR 0.4 per migrant per day will be covered from the EA unearmarked funds until the number of beneficiaries reaches 300 persons.</p>			

An overview of the food parcels and NFIs distributed from 11 June till 31 August 2017 can be seen in the below tables:

Item	Quantity
Food parcels	636 pieces
Canned beef meat	3,349 pieces
Canned fish	3,199 pieces
Collective hygiene parcels	6 pieces
Water	50,118 bottles of 0,5l
Personal protection sets	82 pieces
Baby hygiene kits	185 pieces
Baby food parcels	509 pieces
Soup	4,627pieces
Tea	4,711 cups

Cooked meals	
By RC branch and donor	Number of cooked meals
Pirot (ECHO)	44,886
Subotica (GRC)	34,095
Sombor (HELP)	47,484
Kikinda (HELP)	54,355
Total	180,820

Restoring Family Links (RFL)

Outcome 5: Family links are restored wherever people are separated from or without news of their families.

Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 5.1: Family tracing services are provided to the migrants			
Identification of families in need of RFL	(x)		Ongoing and regular activity

¹ Hosting in average 120-300 persons, as of 12 June 2017 there were 394 migrants.

² Hosting in average 300 persons.

Printing of RFL leaflets and posters in different languages	(x)		TTF posters as well safety tips posters are placed in all centres and updated regularly
Distribution of 100,000 RFL leaflets and 500 posters at the reception centres	(x)		Complementary procurement of additional leaflets and posters from the Swiss Red Cross
Providing verbal information on RFL in reception centres to migrants	(x)		Ongoing and regular
Provision of technical support and mobile pre-paid vouchers to the beneficiaries	(x)		Ongoing and regular

Progress towards outcomes

In the reporting period, RCS received 129 new tracing requests from Western European countries and for the search of 326 persons (family members) who were registered for active tracing, and initiated seven new cases for enquirers accommodated in Serbia. A total of 1,100 preventive RFL visit cards and leaflets and 85 prepaid SIM cards enabling free of charge three-minute calls for family members were distributed in the centres in Serbia.

Thanks to the continuous support of the ICRC Belgrade delegation, RCS RFL officers could regularly perform RFL monitoring visits and RFL services were offered to all persons who were without news of their family members.

Migrants and refugees stay in Serbia now for several months and are mostly interested in possibilities of swift family reunification as well as information regarding relatives and friends who are accommodated in other centres in Serbia. RFL focal points, who regularly visit transit centres and asylum centres, explain them the procedure for family reunification apart from regular RFL activities (distribution of SIM prepaid phone cards). A priority in RFL, considering the current situation, is to provide safety and prevention of separation tips as well as explain the challenges that may arise on their further journey towards their destination countries.

In addition to the distribution of preventive leaflets and RFL visit cards, the RCS Tracing Service is regularly updating posters in all centres in Serbia. Since the beginning of the operation, the RCS printed 50,000 RFL leaflets, 500 posters and 100,000 RFL visit cards. To date, a total of 37,000 leaflets and 70,000 RFL visit cards were distributed. In addition, the RCS printed 30,000 leaflets and 10,000 posters with complementary funds from the Swiss Red Cross. The activity is ongoing in all accommodation and reception centres in country.



A Red Cross information booth in Adasevci (Sid) with posters and information on Restoring Family Links assistance.
Photo: Red Cross of Serbia

Challenges

The biggest challenge in RFL work is the difficulty in defining the starting point to initiate a search (the unknown location of the person sought, especially if smuggling is involved as it is mostly the case).

Community engagement and accountability (CEA)			
Outcome 6: Migrants and the host community are sensitized to human trafficking/smuggling risks			
Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 6.1: Awareness campaign is provided to the migrants and host community.			
Assessment of information needs and the communications landscape	(x)		Implemented and ongoing
Volunteers training on human trafficking prevention	(x)		Implemented
Implementation of "Prevention of Human Trafficking" program	(x)		From the complementary funds of Spanish Red Cross

Progress towards outcomes

Activities of the project “Prevention of human trafficking among children and youth including migrants” supported by the Spanish Red Cross were implemented continuously in RC local branches, where centres are located in the county (Subotica, Kikinda, Sombor, Sid, Beograd, Negotin, Zajecar, Loznica and Tutin).

To protect children and youth from human trafficking, youth educators of the Red Cross of Serbia implemented information sessions about necessary precautionary measures for children and youth among migrants. In the reporting period, 24 interactive workshops were organized for approximately 955 participants. The Red Cross of Serbia regularly performs preventive activities and distributes informative leaflets containing useful information regarding the precautionary measures in relation to human trafficking. Migrants are interested in learning more about the human trafficking traps that can occur along the migratory trail, but also in the countries of destination.

There are very positive experiences in working with children. Their parents are comfortable with their children participating in workshops with volunteers. Parents are also very interested in the topic and when met with materials show their children and emphasize the need to take care in these situations.



Info session on trafficking in human beings for children migrants in the Bogovadja Centre by a staff from the Belgrade Red Cross branch. Photo: Red Cross of Serbia

National Society capacity building

Outcome 7: The capacities of the staff and volunteers of the RCS are enhanced

Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 7.1 NS staff and volunteers are trained in different areas.			
DM refresher training for RCS staff and volunteers	(x)		Completed
Communications training for RCS staff and volunteers	(x)		Until March 2017, 3 workshops for 75 participants were organized. It is planned to train 100 more persons from 20 branches (reallocated to annual migration plan)
PSS training for RCS staff and volunteers			Reported under health.
Volunteer management training for RCS staff		(x)	Cancelled
Reconstruction of the National Society`s website	(x)		Posting news on the NS website several times a month

Progress towards outcomes

In line with the Emergency Appeal Plan of Action, the Red Cross of Serbia volunteers have been provided with DM training. Volunteers from 30 local Red Cross branches were involved in basic DM training and in total, 195 persons were trained. The purpose of the training was to empower the human capacity of the local Red Cross branches, their skills and knowledge with DM topics, and to strengthen the Red Cross response due to migrants and refugees. The participants got the basic skills and knowledge needed for disaster response and assistance provision to migrants within the Red Cross of Serbia activities

Two DM trainings were organized for national disaster response teams of the Red Cross of Serbia. 53 new members of the Red Cross of Serbia NDRT successfully passed this training. The objective of this training was to enhance human capacity with wider range of operational competences in DM. This trained volunteers and professionals of the Red Cross of Serbia now have better skills and knowledge how to support operational activities of local Red Cross branches due to assistance provision to migrants and refugees. It is noted that there

is a need for NDRT team leader training. In the near future, the Red Cross of Serbia will organise additional DM NDRT trainings to fulfil this operational need.



NDRT DM training volunteers (Night exercise - temporary shelter place). Photo: Red Cross of Serbia



DM training of local Red Cross volunteers (volunteers are preparing temporary shelter place). Photo: Red Cross of Serbia

Quality programming/ Areas common to all sectors

Outcome 8: The quality of this operation is ensured and continuous improvement is provided

Activities	Is implementation on time?		Comments/Status
	Yes	No	
Output 8.1: The Red Cross of Serbia is monitoring the situation and mobilizes its assets based on current needs.			
Negotiations and coordination with partner organizations	(x)		RCS participating in regular thematic coordination meetings organised by government representatives, UNHCR, etc.
On-site assessment and monitoring	(x)		Continuous assessment by RCS branch staff and volunteers is ongoing in all sites where migrants stay
Mobilization and coordination of volunteers and staff involved	(x)		Ongoing.
Producing weekly reports on the assistance provided	(x)		Continuously performed by the Red Cross branch which reports to the RCS HQ
Conducting final evaluation on the operation	(x)		Pending.

Contact information

For further information, specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

Annex 1 – Provision of meals in the different centres 11 June – 31 August 2017

Red Cross of Serbia food distribution						
Red Cross organization	Average no. of beneficiaries	Breakfast	Lunch	Dinner	Donor	No. of hot meals/dried rations distributed
Bosilegrad	42			dried rations, soups, teas and bread	IFRC/ECHO	1,800
Pirot	185	three cooked meals prepared in RC Pirot kitchen			ECHO	44,886
Kikinda	225	three cooked meals prepared in RC Kikinda kitchen starting 5th of April			HELP/ECHO	54,355
Sombor	205	three cooked meals prepared in RC Sombor kitchen			HELP/ECHO	47,694/210
Subotica	139	three cooked meals prepared in RC Subotica kitchen			GRC	34,095
Sid transit	100	dried rations, bread			IFRC/ECHO	400
Negotin transit	4 per day	Dried rations, soups, teas, bread			IFRC/ECHO	187
Kanjiza/Horgos transit	32 per day	dried rations, soups, teas, bread			IFRC/ECHO	1,147
Subotica / Kelebija transit	12 per day	dried rations, soups, teas, bread			IFRC/ECHO	871

- In the reporting period RC Sid had four emergency food distributions for 100 beneficiaries
- In the reporting period RC Sombor had two emergency deliveries of 105 beneficiaries

Disaster Response Financial Report

MDRRS011 - Serbia - Population Movement

Timeframe: 17 Aug 15 to 30 Sep 17

Appeal Launch Date: 09 Sep 15

Interim Report

Selected Parameters

Reporting Timeframe	2015/8-2017/7	Programme	MDRRS011
Budget Timeframe	2015/8-2017/9	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget			3,303,742			3,303,742	
B. Opening Balance							
Income							
Cash contributions							
<i>British Red Cross</i>			37,749			37,749	
<i>British Red Cross (from British Government*)</i>			534,366			534,366	
<i>European Commission - DG ECHO</i>			1,989,991			1,989,991	
<i>Italian Government Bilateral Emergency Fund</i>			107,787			107,787	
<i>Japanese Government</i>			238,666			238,666	
<i>Luxembourg Government</i>			27,084			27,084	
<i>Mellon Bank</i>			15,185			15,185	
<i>Norwegian Red Cross (from Norwegian Government*)</i>			-14,317			-14,317	
<i>Red Cross of Monaco</i>			16,192			16,192	
<i>Swedish Red Cross</i>			218,014			218,014	
<i>Taiwan - Private Donors</i>			1,069			1,069	
<i>The Canadian Red Cross Society (from Canadian Government*)</i>			61,600			61,600	
<i>The Netherlands Red Cross</i>			81,147			81,147	
<i>Western Union Foundation</i>			-14,531			-14,531	
C1. Cash contributions			3,300,001			3,300,001	
Other Income							
<i>Fundraising Fees</i>			-11,146			-11,146	
C4. Other Income			-11,146			-11,146	
C. Total Income = SUM(C1..C4)			3,288,855			3,288,855	
D. Total Funding = B + C			3,288,855			3,288,855	

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income			3,288,855			3,288,855	
E. Expenditure			-2,893,264			-2,893,264	
F. Closing Balance = (B + C + E)			395,591			395,591	

Disaster Response Financial Report

MDRRS011 - Serbia - Population Movement

Timeframe: 17 Aug 15 to 30 Sep 17

Appeal Launch Date: 09 Sep 15

Interim Report

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Budget Timeframe	2015/8-2017/9	Budget	APPROVED
Split by funding source	Y	Project	*
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III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)				3,303,742			3,303,742	
Relief items, Construction, Supplies								
Shelter - Relief	3,200							3,200
Construction - Facilities	39,000							39,000
Clothing & Textiles	12,457							12,457
Food	1,384,805							1,384,805
Water, Sanitation & Hygiene	339,779							339,779
Medical & First Aid	28,759							28,759
Utensils & Tools	39,000							39,000
Other Supplies & Services	21,830							21,830
Total Relief items, Construction, Sup	1,868,830							1,868,830
Land, vehicles & equipment								
Land & Buildings	39,397							39,397
Vehicles	201,185							201,185
Office & Household Equipment	22,000							22,000
Total Land, vehicles & equipment	262,582							262,582
Logistics, Transport & Storage								
Storage	72,000							72,000
Distribution & Monitoring	47,693							47,693
Transport & Vehicles Costs	75,000			1,404		1,404		73,596
Logistics Services	5,000			5,000		5,000		0
Total Logistics, Transport & Storage	199,693			6,404		6,404		193,289
Personnel								
International Staff	19,400							19,400
National Society Staff	437,444							437,444
Volunteers	32,748							32,748
Total Personnel	489,592							489,592
Consultants & Professional Fees								
Consultants	10,000			9,293		9,293		707
Professional Fees	42,070			14,901		14,901		27,169
Total Consultants & Professional Fees	52,070			24,195		24,195		27,875
Workshops & Training								
Workshops & Training	73,553			3,485		3,485		70,068
Total Workshops & Training	73,553			3,485		3,485		70,068
General Expenditure								
Travel	12,000			17,118		17,118		-5,118
Information & Public Relations	39,365							39,365
Office Costs	43,778							43,778
Communications	27,148			73		73		27,075
Financial Charges	200			318		318		-118
Other General Expenses	28,320			0		0		28,320
Shared Office and Services Costs	1,688							1,688
Total General Expenditure	152,499			17,509		17,509		134,990
Contributions & Transfers								
Cash Transfers National Societies				2,653,200		2,653,200		-2,653,200
Total Contributions & Transfers				2,653,200		2,653,200		-2,653,200
Indirect Costs								
Programme & Services Support Recover	201,423			175,812		175,812		25,612

Disaster Response Financial Report

MDRRS011 - Serbia - Population Movement

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III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)				3,303,742			3,303,742	
Total Indirect Costs	201,423			175,812			175,812	25,612
Pledge Specific Costs								
Pledge Earmarking Fee				9,189			9,189	-9,189
Pledge Reporting Fees	3,500			3,470			3,470	30
Total Pledge Specific Costs	3,500			12,659			12,659	-9,159
TOTAL EXPENDITURE (D)	3,303,742			2,893,264			2,893,264	410,478
VARIANCE (C - D)				410,478			410,478	

Disaster Response Financial Report**MDRRS011 - Serbia - Population Movement**

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Subsector:	*		

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IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL3 - Strengthen RC/RC contribution to development							
Migration	3,303,742		3,288,855	3,288,855	2,893,264	395,591	
Subtotal BL3	3,303,742		3,288,855	3,288,855	2,893,264	395,591	
GRAND TOTAL	3,303,742		3,288,855	3,288,855	2,893,264	395,591	