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## Emergency Plan of Action operation update

### Hungary: Hailstorm and heavy rain



<b>DREF Operation MDRHU006</b> <b>EPoA update n° 1</b>	<b>GLIDE n° OT-2017-000074-HUN</b>
<b>Date of issue: 22 September 2017</b>	<b>Timeframe covered by this update:</b> <b>21 June 2017 – 30 August 2017</b>
<b>Operation start date:</b> <b>21 June 2017</b>	<b>Operation timeframe:</b> <b>21 June 2017 – 21 October 2017</b> <b>(extended by one month)</b>
<b>Overall operation budget:</b> <b>CHF 87,385</b>	<b>DREF amount initially allocated:</b> <b>CHF 87,385</b>
<b>N° of people being assisted: approx. 1,298</b>	
<b>Red Cross Red Crescent Movement partners currently actively involved in the operation:</b> <b>IFRC</b>	
<b>Other partner organisations actively involved in the operation:</b> <b>Affected local municipalities, Ministry of Interior County Disaster Management Directorates</b>	

#### Summary of major revisions made to emergency plan of action:

Due to logistical difficulties and delays in the procurement procedure, the operation's timeframe is extended until 21 October 2017. No other budgetary or operational revisions are being requested.

## A. Situation analysis

### Description of the disaster

On 21 June 2017, hailstorm and heavy rains hit several parts of Hungary. The village of Megyaszó in Borsod-Abaúj-Zemplén County and villages scattered around the county capital Kecskemét in Bács-Kiskun County were particularly affected, with roofs, windows and vegetable gardens destroyed or greatly damaged. The heavy rain entering the houses also led to the destruction of food, household items and appliances as well as the soaking of walls from the inside. In Megyaszó, the hailstorm and heavy rains have damaged 183 houses, with 25 of them having become statically unstable and uninhabitable. A total of 96 people were evacuated, including 53 children and accommodated with relatives. There was also temporary power outage in 3,500 households in the wider region. In Bács-Kiskun County, some 50 houses, including a kindergarten as well as farmsteads around the county capital Kecskemét have suffered serious damage affecting 225 people. In sum, a total of 233 houses have suffered serious damages as a result of the heavy hailstorm and rainfall.

### Summary of current response

#### Overview of Host National Society

The local county branches of the Hungarian Red Cross (HRC) immediately started the situation and needs assessment in coordination with the relevant local authorities. On 22 June 2017, the Borsod-Abaúj-Zemplén County Disaster Management Directorate requested the HRC to provide additional assistance to the affected population, while the Directorate itself was leading on the restoration of infrastructure and sheltering of the evacuated families. The HRC Headquarters immediately prepositioned a contingency stock of 3,600 pieces of canned liver pates to provide food for those who have remained without access to their houses and food reserves. The distribution of the cans started on 23 June. (Their replenishment will be covered from this DREF allocation). The HRC also prepositioned its dehumidifiers to help dry the walls faster and prevent moulding as many walls had been soaked by the rains.

The HRC branch staff and volunteers are continuously coordinating with all relevant local actors, including authorities and formal and non-formal civil society groups. This coordination has revealed that some of the damaged houses have

insurance contracts – making them ineligible for relief assistance –, while others have unclear proprietary backgrounds. Logistic challenges emerged during the procurement process as availability of local suppliers with both the capacity to provide sufficient stocks in short time and willingness to participate in the procurement process was highly limited.

### Overview of non-RCRC actors in country

The Ministry of Interior (MoI) County Disaster Management Directorate firefighters responded to the disaster and fixed the hazardous debris to avoid further damage and injuries. DM officials and municipalities provided civil protection assistance to the sheltered families, municipalities distributed food parcels and non-food items (NFI) to the beneficiaries. Local municipalities initiated their own fundraising and assisted beneficiaries directly.

### Needs analysis and scenario planning

The first assessments conducted immediately after the hailstorm and heavy rainfall indicated an urgent need for temporary reparation materials, food and hygiene (cleaning) items. Temporary reparation materials such as slates, timber, nails and screws are required to prevent further damage, and to reduce future shelter needs. The HRC also evaluated the potential health-related needs and risks, and identified no such risks or needs to be immediately addressed.

The below table summarises the extent of the damage and affected population:

Location	Number of houses damaged	Number of uninhabitable houses	Evacuated population (sheltered with relatives)	Number of people with damaged houses
Megyaszó village (Borsod-Abaúj-Zemplén County)	183	25	96	<b>1,098</b>
Area around Kecskemét (Bács-Kiskun County)	50	0	0	<b>200</b>
Total	233	25	96	<b>1,298</b>

The HRC selected a group of the most-affected households, based on the extent of the damage incurred by their houses and existing food and hygiene (cleaning) needs. The number of targeted households has been determined taking into consideration the available resources, capacities and operation time frame. A total of 1,298 people (or 233 households) will be supported by food parcels and hygiene (cleaning) kits, with 53 households out of them also receiving assistance for the temporary reparation of their roofs where such works are still possible (i.e. the house has not become statically unstable and thus uninhabitable).

In Megyaszó, the average household size is six people per household (amounting to a total of approx. 1,098 beneficiaries in 183 households). In the Kecskemét area, the average household size is four people per household (amounting to a total of 200 people for 50 households).

### Beneficiary profile:

The village of Megyaszó is one of the most socially disadvantaged and vulnerable settlements in Borsod-Abaúj-Zemplén County, as well as and all of Hungary. Income levels and wages are below both the national and the county averages, and the level of unemployment is above the national level. Over the last decade, a great part of the population has migrated to other areas with better employment opportunities. As there is no compulsory home insurance system in Hungary, insurance contracts are also rare among the affected households. Most of the affected families are of Roma ethnicity – a group of people that tends to face additional vulnerabilities and impoverished socio-economic status. Due to the scarcity of resources, the capacity of the affected families' and the local municipality to repair the houses and to meet all humanitarian needs from own resources is very limited.

### Risk analysis

In parallel to the needs assessment, the HRC has conducted a risk assessment, which is being continuously revised according to the actual situation. There remains a significant possibility of rainfall over the coming two weeks. This could aggravate the damages already caused.

## B. Operational strategy and plan

### Overall objective

The Hungarian Red Cross aims to assist **1,298 people** most severely affected by the hailstorm and heavy rains through the rapid provision of **233 food and 233 hygiene (cleaning) kits**, as well as materials for the **temporary reparation of roofs and coverage of windows** for a total of **53 houses** in the village of **Megyaszó** and a number of villages around the city of Kecskemét.

Based on the initial operational plan, further coordination with the authorities and assessment has been carried out. **This coordination revealed that some of the damaged houses had insurance contracts, while others had unclear proprietary backgrounds. Coordination on insurance contracts made some possible beneficiaries ineligible for support and some houses have been assisted by community groups. Therefore, the number of the beneficiaries of the materials for temporary reparations has been re-adjusted to 53 households (from 70).** A technical expert of the supplier of construction materials joined the HRC field coordinator and measured the exact rooftop area to be covered for each house.

**Due to the logistical challenges, HRC requests an extension of the operation`s timeframe by one month in order to carry out all planned distributions, the lessons learned workshops and the beneficiary satisfaction survey.**

### Implemented strategy

Based on the initial operation strategy, HRC supposed to support families with temporary rooftop coverage and other means. Through this DREF allocation, the HRC proposed to assist the families with:

- Slates and tarpaulins for 14,000 m<sup>2</sup> (average rooftop area is 200 m<sup>2</sup>, for 70 houses)
- Basic tools and consumables for rooftop coverage (70 kits, including nails, screws, screwdrivers, hammers, brackets, timber)
- Dehumidifier machines (from existing stock);
- Trained (skilled) volunteers/experts (carpenters, volunteers) who are allowed to work at heights.

**However, in the course of the operation`s implementation, it was revealed that some of the damaged houses had insurance contracts, while others had unclear proprietary backgrounds. Therefore, the number of the beneficiaries of the materials for temporary reparations has been re-adjusted to 53 households (from 70).**

To meet the immediate food and hygiene (cleaning) needs, the HRC also distributes a total of 233 food parcels and 233 hygiene (cleaning) kits (one-one parcel and kit per household) as per the following breakdown of households:

- 183 households in Megyaszó;
- 50 households in Kecskemét region

The items will be distributed by the HRC`s county branches directly to the selected beneficiaries. Beneficiaries who are not able to repair their rooftops themselves, will receive assistance through trained volunteers. The HRC staff and volunteers will wear visibility t-shirts and, those involved in reparations, personal protective equipment (PPE) throughout all their activities to ensure their identification and full safety and security.

During beneficiary selection, special attention has been dedicated to people living with chronic diseases and elderly living alone.

### Operational support services

#### Human resources

The assessments are being led by the HRC county branch staff and volunteers. The HRC contracted a dedicated operations coordinator (based in the field) and a finance coordinator (based in the national HQ) for the period of the operation to ensure the timely and full implementation of all planned activities, on budget. The field operations coordinator is responsible for the coordination with other organisations and groups involved in the response to prevent duplication of activities and beneficiaries, and to facilitate inter-agency communication. The county branch is also holding regular consultations with the local authorities and local groups. Direct personal and technical support is provided by the HRC national HQ to enhance staff capacities at the branch level in a surge support scheme.

HRC volunteers joined forces with other local associations and groups (such as local volunteer firefighters and non-formal voluntary groups). The availability and mobilisation of all these capacities is essential as the majority of residents in the affected areas is not able to carry out reparation of their houses by themselves. All HRC volunteers are fully insured for the duration of the operation.

## Logistics and supply chain

Relief items are procured locally, and transported to the affected locations as quickly as possible to minimise warehousing needs. All procurements follow all standard HRC and IFRC logistics and procurement rules and procedures.

**Logistic challenges emerged during the procurement process as the availability of local suppliers with both the capacity to provide sufficient stocks in short time and a willingness to participate in the procurement process was highly limited.** Suppliers for temporary rooftop coverage have been identified, and the order has been placed. Further on-site technical assessment had to be carried out on behalf of the supplier to have a better understanding of the situation. **The distributions are scheduled to take place between 14 and 21 September. To avoid such situations in the future, county branch contingency planning will include pre-identification of possible suppliers.**

## Communications

The HRC launched an online national fundraising appeal to raise donations for long-term recovery, accessible [here](#). The proposed budget includes coverage of costs for the production of information materials, including for social media outreach (through infographics and sponsored content on different outlets).

Due the fact that the adverse effects of the present disaster event were constrained to a limited geographic area, national media outlets dedicated limited attention to it.

## Security

Hungarian legislation does not allow unskilled volunteers to work at height. The HRC will therefore support trained volunteers and experts to participate in the temporary reparation works. Regular HRC volunteers (not skilled at construction) will carry out non-skilled tasks to ensure that their safety and security is not compromised.

## Planning, monitoring, evaluation, & reporting (PMER)

All PMER-related activities will be carried out by the HRC county branch directly. The HRC HQ will conduct additional monitoring of the implementation throughout the operation. The HRC will also follow and comply with all relevant requirements of the IFRC in terms of M&E and reporting.

At the end of the response, the HRC will organise a 'lessons learned' workshop with the participation of staff, local partners and key volunteers involved in the response. The workshop will aim at gathering all experiences, good practices, challenges and areas of improvement identified during the operation. The workshop will be preceded by a beneficiary satisfaction survey (BSS) carried out by the HRC among a sample of the assisted households. HRC will cooperate on the beneficiary survey with researchers from the Doctoral School in Regional Policy and Economics at the University of Pécs and National University of Public Service. The findings of these evaluations will be recorded in a final evaluation report, alongside recommendations as relevant, including ones already mentioned in this update.

## Administration and Finance

The national HQ of the HRC and its Disaster Management Department will ensure full oversight of all administration and finance activities related to the implementation of the response.

## C. Detailed Operational Plan

Water, sanitation and hygiene promotion			
Outcome 1 2 33 households have improved hygiene conditions	Outputs		
	Output 1.1 households assisted with hygiene (cleaning) kits for disinfection		
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Procurement of cleaning kits	X		Local procurement underway
Distribution of cleaning kits	X	X	Distribution scheduled
Progress towards outcomes			
Distribution of kits is coordinated with the local municipalities. Beneficiaries are selected, distribution is scheduled for the week of 18 September.			

Shelter and settlements (and household items)			
Outcome 1 70 households have temporarily restored roofs	Outputs		
	Output 1.1 Emergency assistance of reparation materials for 70 households. Output 1.2 Technical assistance for the affected population (through volunteers)		
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Procurement and transportation of reparation materials		X	Availability of local suppliers was limited
Distribution of reparation materials		X	Distribution is scheduled, pending on procurement
Volunteer support for the affected households	X		Volunteers awaiting
Progress towards outcomes			
Procurement process was delayed due the availability of possible suppliers both with capacity and willingness to participate in the closed envelope procedure. Number of beneficiaries has been brought down to 53, due to the ineligibility of 17 households that was confirmed after the issue of the EPoA.			

Food security, Nutrition, and Livelihoods			
Outcome 1 233 households assisted with food parcels.	Outputs		
	Output 1.1 233 households assisted with food parcels		
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Procurement of food parcels		X	Suppliers identified, procurement underway%
Distribution of food parcels		X	%
Progress towards outcomes			
Distribution of parcels has been coordinated with the local municipalities. Beneficiaries are selected, distribution is scheduled for the week of 18 September. The distribution is still needed because the people affected by the hailstorm are still living in temporary locations with relatives.			

## D. Budget

No budgetary revision issued.

## Contact information

**For further information specifically related to this operation please contact:**

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## How we work

All IFRC assistance seeks to adhere to the [Code of Conduct](#) for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the [Humanitarian Charter and Minimum Standards in Humanitarian Response \(Sphere\)](#) in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote social inclusion  
and a culture of  
**non-violence and peace.**

## Disaster Response Financial Report

MDRHU006 - Hungary - Hailstorm

Timeframe: 26 Jun 17 to 26 Sep 17

Appeal Launch Date: 26 Jun 17

Interim Report

## Selected Parameters

Reporting Timeframe	2017/06-08	Programme	MDRHU006
Budget Timeframe	2017/06-09	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>		87,385				87,385	
<b>B. Opening Balance</b>							
<b>Income</b>							
<u>Other Income</u>							
<i>DREF Allocations</i>		87,385				87,385	
<b>C4. Other Income</b>		87,385				87,385	
<b>C. Total Income = SUM(C1..C4)</b>		87,385				87,385	
<b>D. Total Funding = B + C</b>		87,385				87,385	

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>							
<b>C. Income</b>		87,385				87,385	
<b>E. Expenditure</b>		-88,450				-88,450	
<b>F. Closing Balance = (B + C + E)</b>		-1,065				-1,065	

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## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>						<b>87,385</b>	<b>87,385</b>	
<b>Relief items, Construction, Supplies</b>								
Construction Materials	62,500							62,500
Food	5,397							5,397
Water, Sanitation & Hygiene	2,580							2,580
<b>Total Relief items, Construction, Sup</b>	<b>70,477</b>							<b>70,477</b>
<b>Logistics, Transport &amp; Storage</b>								
Transport & Vehicles Costs	3,571							3,571
<b>Total Logistics, Transport &amp; Storage</b>	<b>3,571</b>							<b>3,571</b>
<b>Personnel</b>								
National Society Staff	7,000							7,000
Volunteers	75							75
<b>Total Personnel</b>	<b>7,075</b>							<b>7,075</b>
<b>Workshops &amp; Training</b>								
Workshops & Training	571							571
<b>Total Workshops &amp; Training</b>	<b>571</b>							<b>571</b>
<b>General Expenditure</b>								
Communications	357							357
Financial Charges			1,075			1,075		-1,075
<b>Total General Expenditure</b>	<b>357</b>		<b>1,075</b>			<b>1,075</b>		<b>-718</b>
<b>Operational Provisions</b>								
Operational Provisions			81,977			81,977		-81,977
<b>Total Operational Provisions</b>			<b>81,977</b>			<b>81,977</b>		<b>-81,977</b>
<b>Indirect Costs</b>								
Programme & Services Support Recove	5,333		5,398			5,398		-65
<b>Total Indirect Costs</b>	<b>5,333</b>		<b>5,398</b>			<b>5,398</b>		<b>-65</b>
<b>TOTAL EXPENDITURE (D)</b>	<b>87,385</b>		<b>88,450</b>			<b>88,450</b>		<b>-1,065</b>
<b>VARIANCE (C - D)</b>			<b>-1,065</b>			<b>-1,065</b>		

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Subsector:	*		

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**IV. Breakdown by subsector**

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Disaster management	87,385		87,385	87,385	88,450	-1,065	
Subtotal BL2	87,385		87,385	87,385	88,450	-1,065	
<b>GRAND TOTAL</b>	<b>87,385</b>		<b>87,385</b>	<b>87,385</b>	<b>88,450</b>	<b>-1,065</b>	