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Emergency Plan of Action operation update

Dominica: Hurricane Maria

 International Federation
of Red Cross and Red Crescent Societies

Emergency appeal No. MDRDM003 Operation update no. 1	Glide n° TC-2017-000136-DMA
Date of issue: 10 October 2017	Timeframe covered by this update: 21 September to 6 October 2017
Operation start date: 21 September 2017	Operation timeframe: 21 September 2018
Overall operation budget: 5,513,789 Swiss francs	DREF amount initially allocated: 239,232 Swiss francs
No. of people being assisted: 5,000 families (15,000 people)	
Red Cross Red Crescent Movement partners currently actively involved in the operation: The International Federation of Red Cross and Red Crescent Societies (IFRC), American Red Cross, the Barbados Red Cross Society, the Canadian Red Cross Society, the Netherlands Red Cross, Finnish Red Cross, French Red Cross-PIRAC (Regional Intervention Platform for the Americas and the Caribbean), Icelandic Red Cross, New Zealand Red Cross, Suriname Red Cross, Swiss Red Cross and the International Committee of the Red Cross (ICRC).	
Other partner organizations actively involved in the operation: Caribbean Disaster Emergency Management Agency (CDEMA), Caribbean Community (CARICOM), United Nations system agencies (United National Development Programme (UNDP), the United Nations Children's Fund [UNICEF], World Food Programme [WFP], Food and Agriculture Organization of the United Nations [FAO], the United Nations Office for the Coordination of Humanitarian Affairs (UN-OCHA), International Organization for Migration (IOM), Directorate General (DG)- European Community Humanitarian Aid Office (ECHO), Pan American Health Organization (PAHO), World Health Organization (WHO), government of the affected countries, United States Agency for International Development (USAID)/ Office of United States Foreign Disaster Assistance (OFDA), the United Kingdom's Department for International Development (DFID), among others.	

Situation analysis

Description of the disaster

Maria, the 13th named storm of the 2017 Atlantic Hurricane Season, became a category 5 hurricane near the Leeward Islands on Monday 18 September 2017. Hurricane Maria impacted Dominica at approximately 9:35pm on 18 September as an extremely strong hurricane with wind speeds of 250 kilometers per hour. Maria then impacted Antigua and Barbuda, Montserrat and St. Kitts and Nevis on 19 September and the Virgin Islands on 19 -20 September 2017.

The approximate population of Dominica is of 73,800 inhabitants, and estimates indicate that at least 85 per cent of the population were exposed to moderate or severe damage due to the strong winds caused by the hurricane.

The hurricane destroyed all electricity and water supply on the island. Telecom was also heavily impacted, and 2 weeks after the passage of the hurricane, most of the island is still not connected, only the capital Roseau and part of the west coast have some connectivity. On 27 September water was briefly reconnected in one neighborhood only of the capital Roseau, to service the main hospital in Dominica. The water was cut off and reconnected again on 30 September. Electricity poles started being re-erected in Roseau in the last days of September, electricity was however not yet available anywhere in country, aside for that from generators. Roads were gradually reopened, with most of the island accessible again by 30 September for light vehicles; only the south shore was still inaccessible.

As the impact of the hurricane didn't leave any part of the island unaffected, at the end of September all infrastructures were still struggling to recover: banks in Roseau started to reopen with limited access 29 September; most shops were still closed; debris could still be found all over the capital and the rest of the island. Clean-up of metal sheets begun around 29 September.

Summary of current response

Prior to the 2017 hurricane season, the DRCS reviewed and updated their Response and Contingency Plan. Less than one week before Hurricane Maria impacted the island, DRCS signed a Memorandum of Understanding with the Dominica Association of Industry and Commerce (DAIC) providing a broad framework for cooperation between the two organizations when providing emergency preparedness and response services.

The National Society has a network of Community Disaster Response Team (CDRT), collecting data, registering affected families and vulnerabilities. Through its network, the National society:

- Carries out continuous needs assessment, registration and analysis
- Informs the communities of the relief effort undertaken and receive feedback on its programme
- Coordinates with National authorities and other actors present in the country to ensure integrated programming
- The National Society has a long tradition of radio announcements and Facebook alerts that are constantly being used for communication with the Dominica population.



Dominica Red Cross volunteers conducting distributions. Source: Dominica Red Cross

The IFRC Country Cluster Support Team (CCST) for the Caribbean has participated in the CDEMA Development Partners Meeting on Hurricane Maria. Coordination and exchange of information is taking place with partners and governments. Humanitarian agencies are coordinating the dispatch of relief supplies and experts to the island to support the assessments and relief efforts.

Different regional and global surge tools have been deployed to Dominica, including, Head of Emergency Operations (HEOPs), a FACT team and Emergency Response Units (ERUs) in logistics, basecamp, ITT and relief. Altogether the surge staff supporting the Dominica Red Cross in county is currently 23 persons with additional surge staff located in neighboring islands. The International Committee of the Red Cross (ICRC) is providing assistance with restoring family links. The IFRC also continues to provide institutional and technical support through its Country Cluster Support Team (CCST) for English-speaking Caribbean countries and Suriname, the Americas Regional Office (ARO) and the Caribbean Disaster Risk Management (CADRIM) Reference Centre.

Detailed Operational Plan

All activities are reported as on time as implementation is still within the first month. Many activities are planned until later in the implementation period. Progress on the operation will be reported in the next operations update.

Health & care

Population to be assisted: Target area for medical material is the whole island through 49 primary healthcare facilities (with support to two hospital A&E departments) The target population to be supported is 5,000 families, in 4 areas where services will be combined. It is expected that for first aid, the population will identify themselves by directly seeking care: For PSS, persons in need will be identified through general screening or referral in the 4 districts of focus for the DRCS. For Health Promotion, the targeted population to be supported will be the same as for water & sanitation support and activities from the two sectors will be combined.

Health & care			
Outcome 1: Contribute to protection and recovery of physical and mental wellbeing in the affected communities	Outputs		% of achievement
		Output 1.1 Medical materials provided to assist with injury management in the population during hurricane recovery activities.	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Procurement of 60 dressing/suture kits for a one-time distribution to cover the doubling of the injury rate	X		0%

Distribution of all kits to all primary care facilities	X		0%
Progress towards outcomes			
The dressing/suture kits will arrive in country by the end of October 2017.			

Output 1.2: Psychosocial support (PSS) is provided to 3,000 people.			0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Development of PSS material and activities with the affected population	X		0%
PSS training for volunteers	X		0%
Debriefing with volunteers as a lessons-learned workshop	X		0%
Hiring of a local PSS technical consultant for training, mentoring and debriefing volunteers	X		0%
Progress towards outcomes			
The first activities above are due in the coming weeks. Updates will be provided in the next operations update.			

Output 1.3: Strengthen community based first aid care and support for up to 5,000 affected families in 4 areas.			% of achievement
			0%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Mobilization of existing trained first aid volunteers to provide first aid services	X		0%
Training new first aid volunteers in community-based health and first aid (CBHFA).	X		0%
Provide first aid kits to all the National Society community first aid volunteers	X		0%
Progress towards outcomes			
Completion of the first activities is due in the coming weeks. Updates will be provided in the next operations update.			

Output 1.4: Community-based disease prevention and health promotion are provided to the affected population			% of achievement
			5%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Produce and distribute information, education and communication (IEC) materials relevant for disease prevention and health promotion to 1,000 families in target communities	X		10%
Train and mobilize DRCS and community health volunteers with training in epidemic control (in conjunction with community-based disease prevention, health and hygiene promotion (see water sanitation, below)	X		0%
Progress towards outcomes			
Hygiene messages were shared during the distribution of treated water at Check Hall from 28 September and 3 October. The water treatment unit serves about 150 nearby households. The next distribution will take place in another location reaching new families.			

Water, sanitation, and hygiene promotion

Population to be assisted: Roughly 5,000 families on the western coastline from the north to the south including Roseau which have been cut off from potable water. Broken pipes are making the situation more complicated due to the risk of contamination. The Dowasco water truck which is the only to transport treated water has been sabotaged and parts have been reported stolen. The Dominican Red Cross has a water treatment plant that has been set up in Check Hall Valley. The system is up and running and is producing 10,000 liters of potable water per day. The plant can be moved easily to another location when necessary. An additional plant will be requested to cover other areas on the island. Hygiene promotion messages will be carried out to decrease wash health related issues. Good hygiene practices and solid waste control will be part of these key messages and can be carried out with the other actors in country which are doing the same.

Water, sanitation, and hygiene promotion			
Outcome 2: Immediate reduction in risk of waterborne and water related diseases in targeted communities.	Outputs		% of achievement
	Output 2.1: Access to safe water is provided to the affected population		17%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct initial assessment of the water, sanitation and hygiene situation in targeted communities	X		100%
Continuously monitor the water, sanitation and hygiene situation in targeted communities	X		8%
Conduct induction training for Red Cross volunteers carrying out WASH assessments.	X		0%
Coordinate with other WASH actors on the target group's needs and appropriate response.	X		8%
Provide safe water to population in targeted communities through mobile water treatment plants and trucking where necessary	X		10%
Distribution chlorine tablets for 5,000 families for one month	X		2%
On-the-job training for volunteers on water treatment	X		1%
Train targeted communities in safe water storage and the use of water treatment products (aqua tabs)	X		10%
Progress towards outcomes			
<p>A WASH and Health assessment was conducted in the North on 30 September, the report is published to country assessment tracker : https://docs.google.com/spreadsheets/d/1whvQ8LgZMgQQItpDGkRN1wxtU9jpZBw4O7cUjCtuOuQ/edit#gid=0</p> <ul style="list-style-type: none"> Water treatment equipment was installed in Check Hall. The capacity of the equipment is 5,000 litres a day. 10,000 litres have been distributed in two batches, on 28 September and 3 October. The situation in the target communities is being monitored. The Check Hall equipment will be moved to another site as there are other communities in need for water. The treated water was tested and confirmed by the Pan American Health Organization. Coordination with other WASH actors is ongoing through the daily CDEMA meetings. In Tete-Morne, 1,000 aquatabs (1 tab/10 liters) were distributed. The households that received water handling and storage items were trained on safe water storage and use of water treatment products. 			

Output 2.2: Adequate hygiene promotion is provided to target population			% of achievement
			2%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct a CBHFA training for volunteers	X		0%
Mobilize community health volunteers to disseminate basic hygiene messages.	X		0%

Develop a hygiene communication plan and train volunteers to implement activities from communication plan.	X		0%
Hygiene promotion activities to link with health promotion and first aid	X		5%
Design/Print materials (e.g. Posters, Flyers, Folders)	X		0%
Treatment and storage monitoring of water through household surveys and household water quality tests.	X		0%
Engage population in actions to reduce the spread of vector borne diseases (Cleaning and proper storage)	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> As reported under output 1. 4 hygiene messages were shared during the distribution of treated water at Check Hall on 28 September and 3 October. 			

Output 2.3: Hygiene-related goods (NFIs) which meet Sphere standards are provided to the target population			% of achievement
			13%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Targeting and registration of beneficiaries	X		34%
Procurement and distribution of 5,000 hygiene kits (one per family)	X		6%
Procurement and distribution 10,000 jerry cans (two per family)	X		7%
Procurement and distribution of 5,000 buckets (one per family)	X		7%
Progress towards outcomes			
<ul style="list-style-type: none"> The targeting and registration of beneficiaries is ongoing In Point Michael and Layou, 297 households received hygiene items, the distributed items included 297 hygiene kits, 614 jerry cans and 347 buckets. In Tete-Morne, 50 jerry cans and 20 buckets were distributed. Additionally, DRCS supported USAID helicopter distributions of non-food items including hygiene related goods. The distribution included approximately 80 kitchen sets and 200 hygiene kits, blankets and collapsible jerry cans in Grand Bay. In Bagatelle, the National Society supported the distribution of approximately 40 kitchen sets and 100 hygiene kits, blankets and collapsible jerry cans. 			

Shelter and settlements

Population to be assisted – Relief: 5,000 households

Essential non-food items will be provided to targeted vulnerable communities that have suffered major damage and have received minimal assistance from other organizations.

The individual households will be assessed and the most vulnerable households will be selected, including those who have had their house destroyed or where the house has suffered major damage and need significant repairs. Each household will receive a package of essential non-food items (2 tarpaulins, 2 blankets, 2 mosquito nets, 1 kitchen set, and for WASH 1 hygiene kit, 2 jerry cans and 1 bucket).

Population to be assisted - Shelter: 2,500 households

Shelter (including household non-food items)			
Outcome 3: The immediate shelter and household needs of the target population are met	Outputs		% of achievement
	Output 3.1 5,000 most vulnerable households will receive non-food items (NFIs) including tarpaulins, blankets, mosquito nets and kitchen sets		30%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Deployment of a surge staff member specialized in relief	X		100%

Rapid assessments	X		50%
Targeting and registration of beneficiaries	X		30%
Procurement and distribution of essential non-food items for 5,000 families: 10,000 tarpaulins (two per family), 5,000 kitchen sets (one per family) 10,000 long-lasting insecticide treated mosquito nets (two per family), 10,000 blankets (two per family)	X		30%
Provision of technical orientation for volunteers and beneficiaries on the construction of emergency shelters and long-lasting using of tarpaulins technics	X		10%
Post Distribution Monitoring survey using ODK	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> A FACT delegate specialized in relief arrived 27 September. A Regional Intervention Team for additional relief support arrived on 1 October 2017. Around half the target communities have been visited for the rapid assessment, registration is ongoing. On 28 September IFRC and USAID assessed relief, shelter and Cash transfer issues in Portsmouth Relief goods have been distributed in central Roseau, Goodwill, Layou and Pointe Michel. 1,485 households have received relief items. The distribution included 2,171 tarpaulins, 1,194 blankets, 1,594 mosquito nets, 140 kitchen sets. 61 food parcels were also distributed. The police received 10 tarpaulins. Residents in Layou attended technical orientation on plastic sheet use. 			

Output 3.2: 2,500 displaced most vulnerable households receive building material for permanent repair of the roof structure of their own house			% of achievement
			10%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Deployment of a surge member specialized in shelter	X		100%
Training of volunteers (detail assessments)	X		0%
Detailed assessments (vulnerability / house situation)	X		50%
Targeting and registration of beneficiaries	X		30%
Development of standard roof construction for strong winds	X		40%
Training of the target families to repair their house (build back safer)	X		0%
Training for community key persons or carpenters	X		0%
Distribution of building material and shelter tool kits to the target families	X		0%
Supervision of the ongoing repair work	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> A FACT delegate specialized in shelter arrived 27 September. On 29 September, the Red Cross Community Disaster Response Team (CDRT) in Layou submitted an assessment detailing the hurricane's effect on 171 homes and 5 community/public buildings. Targeting and registration of beneficiaries is ongoing. The shelter team is developing the standard roof construction for strong winds. The distribution of building material to target families is being planned and 825 wooden construction posts (2x4in) provided by DFID have arrived. 157 shelter toolkits were distributed. 			

Restoring Family Links (RFL)

Population to be assisted: The target population is any family inside Dominica who has been unable to contact family to notify them of their welfare following the storm as well as diaspora in other countries who have been unable to reach their family members in Dominica. Given the large portion of the population that have family living outside of the country or in other areas where communication has been cut off, it is difficult to provide a number of affected.

A tool has been established through ICRC's Family Links website so that inquiries can be received from families located in other countries. Disaster inquiries are restricted to family members. Active searching will be prioritized for sought persons with identified vulnerabilities such as illness, injury, advanced age and unaccompanied minors.

Within Dominica, RFL teams will consult local authorities and advise of services to be provided. Services include access to satellite phones to contact family, mobile charging stations, access to social media through BGAN, Anxious for News/Safe & Well reports if other connections are not possible. Effort will also be made to target access to vulnerable populations such as prisons and nursing homes and conduct internal tracing and welfare checks for most vulnerable populations.

RFL			
Outcome 4: Family links are re-established and maintained between separated relatives	Outputs		% of achievement
		Output 4.1 Families are supported to access appropriate means of communication to re-establish and maintain contact with their families' members	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Deployment of RFL surge capacity to support the DRCS	X		100%
Provision of RFL equipment	X		100%
Provide access point to telecom and other RFL services	X		20%
Prioritization of requests for RFL amongst vulnerable groups (e.g. children, elderly, persons with special needs)	X		20%
Training of DRCS personnel in RFL	X		20%
Receipt and distribution of messages to assist affected people with RFL	X		20%
Progress towards outcomes			
<ul style="list-style-type: none"> FACT Restoring Family Links (RFL) delegate arrived in Dominica on 26 September and an ICRC RFL delegate arrived 30 September. The two delegates have been consulting with local authorities and advising on the services to be provided. A tool has been established through ICRC's Family Links website so that inquiries can be received from families located in other countries. Disaster Inquiries are restricted to family members. Active searching is prioritized for sought persons with identified vulnerabilities such as illness, injury, advanced age or unaccompanied minors. RFL provided safe and well calls to 80 people in Marigot. They made calls to family members in 13 countries, and successfully exchanged family news 105 times. Mobile charging services were provided to approximately 41 people, allowing them to access the contact lists on their phones. 			

Disaster preparedness and risk reduction

Disaster preparedness and risk reduction			
Outcome 5: Increase the disaster risk reduction (DRR) knowledge and practice of community members	Outputs		% of achievement
		Output 5.1 Technical support for training on multi-hazard early warning systems	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Community early warning system training in selected affected communities	X		0%
Sensitization campaign on community disaster preparedness	X		0%
Training for volunteers on disaster risk reduction and early warning	X		0%
Support the development of family disaster plans	X		0%
Training and equipment of Community Emergency Response Teams (CERTs)	X		0%
Progress towards outcomes			

The above activities are planned for months 9-11.

National Society capacity building

Needs analysis: The National Society has suffered important damage during the hurricane. Most windows were broken, doors damaged, storage spaces in the compound lost their roofs, and most of the furniture in the headquarter office was destroyed. Furthermore, the National Society building was looted and all the IT equipment was stolen, computers, phones, projector, TV screen in the EOC and meeting room, etc.

National Society capacity building			
Outcome 6: Contribute to the rehabilitation and improvement of the Dominica Red Cross Society's capacity	Outputs		% of achievement
		Output 6.1 National Society headquarters and logistic facility is restored and improved for better future disaster preparedness and response.	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Repair of the DRCS' headquarters' building	X		0%
Furniture and equipment for DRCS office to replace destroyed or looted equipment	X		0%
Repair of logistic capacity at headquarters	X		0%
Logistic training to increase capacity – internship in Panama RLU	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> The repairs of the DRCS warehouse have not started. In the meantime, a warehouse with 400 meters² of space has been secured in Roseau and is currently receiving items. The remaining activities will start in months 3-9 			

Output 6.2 The National Society has increased capacity on the management of Emergency Operation Centre (EOC)		5%	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Purchase of lost IT equipment for DRCS (computers, HF/VHF, etc.)	X		10%
EOC training	X		0%

Progress towards outcomes

- The above activities are planned for months 9-12

Equipment	Value	Running Cost per month	
VSAT	100,000	5,000	Will be returned to USA
BGAN	5,000		Will be returned
Synology NAS	1,000		Will be donated
Router	250		Will be donated
Router/Access Point	100		Will be donated
Access Point	500		Will be donated
Printer	200		Will be donated
VHF Radios (3)	1,500		Will be donated
Sat Phones (2)	2,000	120	Will be returned

- In the meantime, VHF radio antenna has been improved and two laptops have been fixed. The main item of equipment provided has been the VSAT from American Red Cross which is providing the vital Internet connection for Dominica Red Cross and the IFRC team to be able coordinate their response. Within the IT&T function the

following equipment is deployed, or available, for the operation, much of it will be donated to DRC at the end of the emergency phase of the operation.

Outcome 7: The National Society increases its capacity to respond to disaster	Outputs		% of achievement
		Output 7.1: Support National Society disaster response assessments and response planning	
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Carry out a Well-Prepared National Society (WPNS) assessment with the DRCS	X		0%
Review the DRCS National Response Plan and update its hurricane contingency plan	X		0%
Volunteers receive recognitions after the operation	X		0%
All volunteers received the IFRC Insurance	X		0%
Progress towards outcomes			
The above activities are planned for months 9-12			

Programming / Areas Common to all Sectors

Quality programming (areas common to all sectors)			
Outcome 8: Continuous and detailed assessment and analysis is used to inform the design and implementation of the operation according to IFRC standards	Outputs		% of achievement
	Output 8.1 Initial needs assessment are updated following a consultation with beneficiaries.		80%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct a rapid emergency assessment	X		80%
Develop a multi-sectorial emergency plan of action (EPoA)	X		100%
Carry out detailed assessment of impacts at community level (consultation with beneficiaries)	X		-
Progress towards outcomes			
<ul style="list-style-type: none"> Health assessments were conducted first in St. Joseph Health District and the RFA Hospital including Primary Health Center in Portsmouth further assessments included Belles and La Plaine. In Clifton, Dos D'Ane, Vieille Case, Penville, Thibaud and Marigot health and WASH assessments were conducted. Cash transfer programming (CTP) assessment was conducted in Roseau. Key informant interviews were held with select financial institutions including stores and a feasibility monitoring was conducted. Red Cross Community Disaster Response Team (CDRT) in Layou conducted an assessment detailing the hurricane's effect on 171 homes and 5 community/public buildings. Assessments can be accessed through an online tracker: https://docs.google.com/spreadsheets/d/1whvQ8LgZMgQQltpDGkRN1wxtU9jpZBw4O7cUjCtuOuQ/edit#gid=0 The Emergency plan of action was launched on 9 October 2017. 			

Output 8.2 The management of the operation is informed by comprehensive monitoring and evaluations			% of achievement
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Hire personnel for the efficient and effective management of the operation	X		0%

Training of DRCS personnel in Open Data Kit (ODK) and Mega	X		20%
Procurement of ODK and Mega V kits	X		0%
Development of a monitoring and evaluation plan defining the indicators	X		0%
Development of a comprehensive indicator tracking table	X		0%
Conduct targeting and registration of beneficiaries using ODK	X		0%
Conduct monitoring visits by the IFRC	X		0%
Carry out a beneficiary satisfaction survey and publish the evaluation report on the IFRC's website	X		0%
Organize lessons learned workshop	X		0%
Conduct a final evaluation of the operation and publish the evaluation report on the IFRC's website	X		0%
Develop operations updates and a final report	X		0%
Conduct an internal financial audit of the operation	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> • During initial assessments, Red Cross staff received an ODK induction. • The rest of activities will be reported in the next operations update. 			

Outcome 9: 1,000 families (3,000 people) are assisted through a one-time unconditional cash transfers to cover their immediate humanitarian needs	Outputs		% of achievement
	Output 9.1: Distribution of unconditional cash grants to 1,000 families (3,000 people) through the cash transfer programme		12%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
CTP refresher training, to provide orientation on Hurricane Maria CTP process (beneficiary communications, assessment, registration distribution, monitoring and evaluation)	X		0%
Mobilize a surge technical staff in CTP	X		-
Assess and monitor market and financial service provider status	X		70%
Programme sensitization with key stakeholders (financial institutions, store owners, community leaders, local authorities)	X		50%
Establish and activate feedback and complaints response mechanism	X		0%
Conduct detailed assessments to identify eligible beneficiaries based on preset-selection criteria using ODK.	X		0%
Registration and verification of selected beneficiaries using ODK.	X		0%
Provide unconditional cash grants of 1,220 XCD (\$450 USD) to 1,000 selected households and conduct post-distribution card reconciliation.	X		0%
Monitor card use and complaints response mechanism	X		0%
Conduct Post-Distribution Monitoring and Final Card Reconciliation	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> • A cash transfer programme (CTP) assessment was conducted in Roseau. Key informant interviews were held with select financial institutions and stores and a feasibility monitoring was conducted. • Sensitization is underway. The Ministry of Tourism has approved the programme. 			

Outcome 10: Effective communication with all stakeholders is ensured	Outputs		% of achievement
	Output 10.1: Establishment of communication/public relations functions		87%

Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Ensure that the situation regarding hurricane Maria and the work of the National Society is well documented and shared with media channels to profile the Red Cross and Red Crescent effectively	X		100%
Development of human interest stories and information on the reality of the situation on the ground	X		100%
Monitoring and collation of key facts and figures from the affected communities, to produce concise and visually appealing documents that are regularly updated	X		100%
Coordination with the National Society to ensure that all funding opportunities are well addressed and taken into account	X		100%
Development of a national communications campaign and strategy	X		50%
Development of three videos	X		100%
Development of visual material (posters, infographics, brochures)	X		50%
Development and implementation of social media campaign	X		100%
Progress towards outcomes			
<ul style="list-style-type: none"> Most of the above activities have been implemented. They are reported as 100% but will continue throughout the first month. The material produced includes 200 photos, 15 videos and stories have been produced as well as additional photo essays, human interest stories and social media profiles. 			

Community Engagement and Accountability (CEA)			
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Outcome 11: Communities and families are engaged in a meaningful dialogue to promote risk reduction actions and healthy behaviors, to reduce anxiety, to dispel rumors and promote psychosocial recovery	Output 11.1 Community engagement and accountability activities help target communities and families have access to life-saving and actionable information to take action on their safety, health, and wellbeing, through engagement with the Red Cross to influence and guide action		13%
Development and continue dissemination of targeted messages and community engagement material for local media (community radios and print media), volunteers, local and traditional leaders, churches, schools and other stakeholders in support of sectoral interventions	X		20%
Establish / scale up existing dialogue platforms (call-in radio programmes and print-media) in support of all sectors	X		30%
Rumour and feedback tracking systems established to tackle misinformation originating from target population	X		0%
One-day training on face-to-face community engagement targeted for staff and volunteers. This training will allow establishing a pool of trained volunteers who be in charge of disseminating information and collecting feedbacks from the target population.	X		0%
Progress towards outcomes			
<ul style="list-style-type: none"> Community engagement is ongoing through meetings during assessments and through coordination with community representatives and various committees in relation to relief activities Radio is being used to disseminate information from the DRCS activities including dates and times for distribution. 			



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Previous Appeals and updates Emergency Plan of Action (EPoA)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.