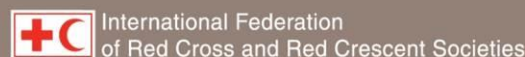




## DREF operation update

### Viet Nam: Typhoon Doksuri



<b>DREF operation n° MDRVN015</b>	<b>Glide n° <a href="#">TC-2017-000131-VNM</a></b>
<b>Date of issue:</b> 26 October 2017	<b>Timeframe covered by this update:</b> 25 September – 20 October 2017
<b>Date of disaster:</b> 15 September 2017	
<b>Operation start date:</b> 25 September 2017	<b>Expected timeframe:</b> 2 months (30 November 2017)
<b>Overall operation budget:</b> CHF 236,580	<b>DREF allocated:</b> CHF 236,580
<b>Number of people affected:</b> 691,900 people	<b>Number of people to be assisted:</b> 13,930 people (3,600 households)
<b>Red Cross Red Crescent Movement partners currently actively involved in the operation:</b>	
The Vietnam Red Cross Society (VNRC) is working with the International Federation of Red Cross and Red Crescent Societies (IFRC) in this operation. No other Movement partner has joined the emergency operation except the German Red Cross (GRC).	
<b>Other partner organizations actively involved in the operation:</b>	
The Department of Natural Disaster Prevention and Control (DNDPC) has monitored the floods situation and guided preparedness and response accordingly. The Prime Minister of Viet Nam sent out an official instruction requesting provincial people's committees to respond to the situation, providing food and medicines, and temporary shelters to affected people. The Committee on Search and Rescue took the leading role in carrying out search and rescue efforts. In addition, People's Aid Coordinating Committee (PACCOM) called for a coordination meeting with all Disaster Management Working group member organization including VNRC. Two joint assessment teams were set up, one led by Save the Children to Quang Binh and Quang Tri and the other led by Oxfam to Nghe An and Ha Tinh. VNRC PDRTs in four provinces have been instructed to coordinate with the teams to avoid overlapping and to provide support where in need.	

On behalf of the Viet Nam Red Cross, the International Federation of Red Cross and Red Crescent Societies would like to thank the Canadian Government for generous contribution to the replenishment of this disaster relief emergency fund (DREF).

## A. Situation analysis

### Description of the disaster

Typhoon Doksuri tore a destructive path across Central Viet Nam on Friday, 15 September 2017, as a Category 1 typhoon with maximum sustained winds of 135 kph (wind gust up to 185 kph), flooding hundreds of thousands of homes, whipping off roofs and knocking out power in the six provinces of Thanh Hoa, Nghe An, Ha Tinh, Quang Binh, Quang Tri and Thua Thien Hue. According to the Central Steering Committee for Natural Disaster Prevention and Control (CCNDPC), at least 14 people were killed, 112 injured and four others missing after Doksuri swept through Viet Nam on Friday and Saturday. The typhoon, the tenth to hit Viet Nam this year, caused widespread rainfall of between 100-250mm in provinces from Thanh Hóa to Thừa Thiên-Huế and left 1.3 million people without power. The typhoon has caused severe damage not only to civil properties but also to community infrastructure such as schools, public buildings, and river and sea dykes among others.

**Table 1. Summary of loss and damage as of 18 September 2017**

#		Human loss			Impacts on shelter			Crop and Production Damages	
		# of dead	# of missing	# of injured	House destroyed	Unroofed/partially damaged	Houses inundated	# of rice crop inundated (ha)	# of other crops inundated (ha)
1	Thanh Hoa	2			48	2	357	1858	1055
2	Nghe An	3		1		725		380	2,348
3	Ha Tinh	3		9	20	69,112	4,699	1,000	4,194
4	Quang Binh	3	4	89	1,065	79,462	5,850		
5	Quang Tri	0		10	18	2,221	17	49	361
6	Thua Thien-Hue	1		3	54	1,057			87
7	Hoa Binh	3						50	25
	<b>Total</b>	<b>14</b>	<b>4</b>	<b>112</b>	<b>1,205</b>	<b>152,579</b>	<b>10,923</b>	<b>3,337</b>	<b>8,070</b>

(According to the National Disaster Prevention and Control Committee and VNRC PDRTs' assessment reports)

## Summary of current response

### Overview of Host National Society

National Disaster Response Teams (NDRTs) and four Provincial Disaster Response Teams (PDRTs) were activated and deployed to the four most affected provinces of Nghe An, Ha Tinh, Quang Binh, and Quang Tri to assist the local chapters to evacuate people to safer places before the typhoon hit as well as coordinate with local chapters to prepare for emergency response. These teams have also actively been involved in the relief distribution and needs assessments after the typhoon.

The Viet Nam Red Cross headquarters released its pre-positioned stock and emergency response funds to provide initial support to the affected population. Resource mobilization is on-going through the national appeal and an SMS campaign in order to continue with its emergency operation and the future recovery program.

**Table 2. VNRC initial actions and support to people affected by Typhoon Doksuri as of 20 October 2017**

Provinces	Cash for essential commodities (million Dong)	Shelter tool kits (including 2 tarpaulins)	Tarpaulins distributed separately	Household kits
Thanh Hoa	150			
Nghe An	109			
Ha Tinh	426.2	250	10	7
Quang Binh	553.8	350		3
Quang Tri	154			
Thua Thien-Hue	162			
<b>Total</b>	<b>1,555</b>	<b>600</b>	<b>10</b>	<b>10</b>

(\*Cash grants of VND 3 million/HH with dead member; VND 3 million/HH having house totally damaged; VND 1 million/HH having house badly damaged)

### Overview of Red Cross Red Crescent Movement in country

In addition to IFRC, there are several Partner National Societies with presence in the country. These include American Red Cross, French Red Cross, German Red Cross, Norwegian Red Cross, Italian Red Cross and Swiss Red Cross. They mainly support VNRC in implementing middle to longer-term programmes.

As part of the German Red Cross (GRC) funded Community-Based Disaster Risk Management (CBDRM) project in Quang Binh province, on 26 September the VNRC Chapter in Quang Binh distributed unconditional cash grants to the most vulnerable single headed households whose houses were destroyed or missing their roofs. This was done in coordination with local authorities. In total 19 households were reached with the amount of VND 3 million (CHF 130) per household. In total, 57,000,000 VND (CHF 2,480) was distributed. The selection criteria of VNRC have been applied.

### Overview of non-Red Cross Red Crescent actors in country

A number of INGOs are working in affected provinces such as the World Vision International, Oxfam, Habitat, HelpAge, Save the Children, Plan, etc. VNRC has been coordinating and receiving information on their assistance as below:

- Plan: 250 house tool kits for Ha Tinh and Quang Binh and cash grants of VND 3 million per household with house damaged from 70% and VND 1 million per household with house less damage;
- Save the Children: 1,500 HH kits for 1,500 families in the three provinces of Ha Tinh, Quang Binh and Quang Tri.

## B. Operational strategy and plan

### Overall Objective

This DREF operation aims to meet the immediate needs of 13,930 people (3,600 most vulnerable affected households) through the provision of unconditional cash and shelter kits.

### Proposed strategy

The key focus of the operation will be cash distribution and the provision of shelter kits. VNRC has good experience in both areas. The following are the main activities related to this operation:

- Provision of unconditional cash to 700 most affected households to meet their prioritised household needs in six worst affected communes of Ha Tinh and Quang Binh (three communes each);
- Distribution of shelter tool kits and tarpaulins (2 per HH) to 2,900 affected households.

The primary geographical areas of focus under this operation will be Ha Tinh and Quang Binh provinces, these are the same two provinces that VNRC has experience working in recently for Emergency Appeal MDRVN014 related to floods. The typhoon directly hit six provinces and some others have been affected by the torrential rains caused by the typhoon. VNRC has selected the above two provinces since they are the most affected.

A kick-off meeting and beneficiary selection training will be organized at the provincial level where targeted districts will be invited to participate. This will ensure everyone involved is aware of the beneficiary selection criteria, process and the objectives of the project in order to help mitigate risks associated with cash distribution. PDRTs will support the process as needed. In addition, shelter kit technical training will be provided to VNRC volunteers in targeted districts in order for them to be able provide instructions to beneficiaries both during and after the distribution.

This operation is expected to be implemented over two months, and will therefore be completed by end of November 2017.

### Human resources

VNRC provincial chapters are leading the operation and, at the field level, community representatives have been involved to support the beneficiary selection process and distribution. The IFRC cluster support team in Bangkok and IFRC staff in Vietnam are also supporting VNRC while. Further discussions are being had between VNRC and IFRC on the deployment of an RDRT member.

### Logistics and supply chain

Logistics activities aim to effectively manage the supply chain, including procurement, fleet, storage and transport to distribution sites in accordance with the operation's requirements and aligned to IFRC's logistics standards, processes and procedures.

The procurement of shelter tool kits and tarpaulins has been done by the IFRC AP Operational Logistics, Procurement and Supply Chain Management (OLPSCM) department in Kuala Lumpur. VNRC will facilitate all the necessary formalities to clear the stocks and transport to distribution points. Part of the supplied shelter tool kits and tarpaulins will be used for replenishing stocks earlier realized for immediate distribution from NS prepositioned stocks. IFRC country office is being supporting the VNRC with the transportation and distribution planning of STKs.

### Communications

During the initial stage of the operation, the IFRC team in Viet Nam, the Country Cluster Support Team (CCST) in Bangkok and APRO have supported in enhancing VNRC's visibility in disaster response, through stories on Red Cross as well as external media channels.

VNRC and IFRC staff in the field are collecting photographs and materials for communication purposes. VNRC Ha Tinh and Quang Binh chapters are active in engaging provincial media in the process.

### Community engagement and accountability

Building on good practices of community engagement under previous operations, this operation provides information on the beneficiary selection criteria and process through different ways – posters and local media agencies. In addition, the number of family served with NFIs are also informed through these channels.



Village meeting for the selection of shelter tool kit beneficiaries organized in Quang Binh province (photo: VNRC Quang Binh)



Mr. Tran Van Cau whose house collapsed during the typhoon receiving the shelter tool kit (Photo: VNRC Ha Tinh)



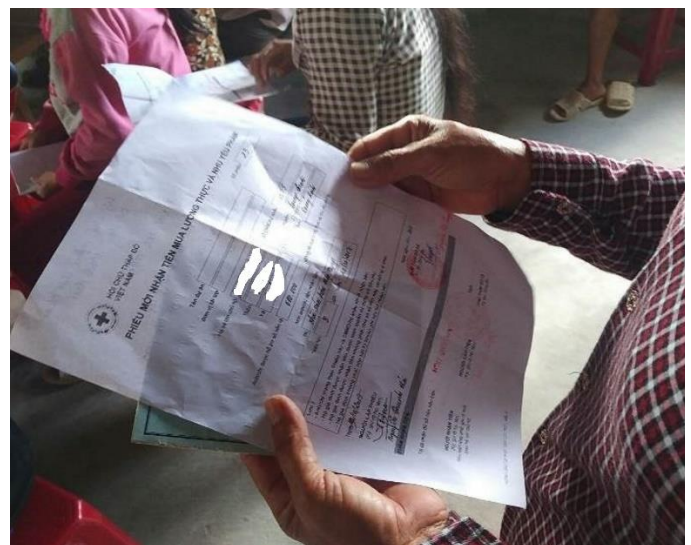
List of beneficiaries made public outside the community house in Hop Trung village of Quang Hop commune, Quang Binh province (Photo: VNRC HQs)



A beneficiary signing off to receive cash grants (Photo: VNRC HQs)



Poster to inform community of the CTP program steps and norms and feedback channels (Photo: VNRC HQs)



Information sent out to each family, with clear instruction of time, location and personal documents to be brought (Photo: VNRC HQs)

## Planning, monitoring, evaluation & reporting (PMER)

Monitoring and reporting templates have been established and developed by VNRC, staff in provincial level have been trained in PMER.

## C. Detailed Operational Plan

### Shelter and settlements (and household items)

Outcome 1: The immediate shelter needs of the target population are met	Outputs		% of achievement
	Output 1.1 Provision of shelter repair assistance to 2,900 households.		11%
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Procurement of shelter kits	x		100%
Shipment from KL to Da Nang Port	x		100%
Publication and printing of flyer on how to use the shelter kits	x		100%
Transportation from Da Nang to Quang Binh and Ha Tinh	x		0%
Selection of beneficiaries	x		100%
Distribution to beneficiaries	x		11%
Induction training to volunteers and beneficiaries on the construction of emergency shelter and build back safer techniques	x		100%
<b>Progress towards outcomes</b>			
<p>Procurement of STKs was executed by APRO Logistics Unit at the request of VNRC and IFRC CCST Bangkok due to this item is not available in Viet Nam market. The procurement request sent to APRO Logistics Unit right after the DREF approval was granted. In the meantime, the APRO Logistics Unit has been facilitating the shipment of STKs to Da Nang Port. According to the latest update on 24 October that 5,800 tarpaulins have arrived Da Nang on 19 October and they are currently under custom clearance and 2,900 STKs will arrive Da Nang 25 October. Upon these items are cleared from the port, transportation to two targeted provinces will be made immediately. At the moment, VNRC Logistics team is currently in Da Nang to handle the clearance and reception of these items.</p> <p>190 posters (50x70) were published and used during the kick-off meeting and technical trainings and these posters will be publicly posted before, during and after the distribution of STKs.</p> <p>The process of beneficiary selection has been completed after 16 village meetings in Ha Tinh (10-16 October 2017) and 14 village meetings in Quang Binh (10-14 October 2017). The provincial chapters planned to distribute shelter tool kits and tarpaulins as soon as these items arrive Da Nang and were custom cleared and transported to the provinces of Ha Tinh and Quang Binh.</p> <p>600 shelter tool kits from the pre-positioned stocks of VNRC were released from the warehouses in Hanoi and Quang and transported to the provinces of Ha Tinh and Quang Binh. The selection of beneficiaries has been completed after 41 village meetings in Ha Tinh and 35 village meetings in Quang Binh. 328 families in Ha Tinh and Quang Binh have received shelter tool kits. The remaining shelter tool kits will be distributed in the coming weeks.</p> <p>Technical information on how to use the shelter tool kits has been provided to the VNRC staff, who attended the project launching workshop on 6-7 October. A total of 131 people (112 male, 19 female) from Red Cross (provincial chapters, district branches, communal sub-branches, local governmental officials and chiefs of villages) have been trained. (The <a href="#">video clip</a> on STKs developed by the IFRC has also been used for the training. The trained staff and volunteers will conduct on the job training/orientation to beneficiaries during the distribution and household visits to ensure proper use of the tool kit and shelter construction.</p>			

## Food security, nutrition and livelihoods

Outcome 2: The immediate needs on food, nutrition and livelihoods of population affected by the flood are met	Outputs		% of achievement
	Output 2.2. 700 most affected households will have been provided with cash grants to meet their prioritised household needs		100 %
Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Planning, development of instruction materials, beneficiary communication tools (such as poster, hotlines), and provided instruction to provinces	x		100%
Kick- off meeting and beneficiary selection training	x		100%
Beneficiaries selection and verification	x		100%
Cash distribution to beneficiaries	x		100%
Evaluation of beneficiary satisfaction	x		0%
Beneficiary Communication	x		50%
<b>Progress towards outcomes</b>			
<p>Two kick-off meetings were organized in Ha Tinh and Quang Binh respectively attended by 204 people (165 male, 39 female) including those from Provincial RC chapters, Provincial People's committee (Provincial Government), District Red Cross branches, District People's Committee, Communal government, Communal Red Cross sub-branches and chiefs of villages.</p> <p>The process of beneficiaries selection has been completed after 16 village meetings in Ha Tinh (10-16 October 2017) and 14 village meetings in Quang Binh (10-14 October 2017). The provincial chapters planned to distribute cash grants for families right after the completion of the beneficiary selection process. Unfortunately, Typhoon Khanun was forecasted to bring torrential rains and floods again to Quang Binh, Ha Tinh and some other provinces in the North of Vietnam. Because of this, the two chapters requested permission from VNRC HQs to postpone the cash distribution to 20 and 21 October 2017 in order to focus on preparedness for the cyclone.</p> <p>On 20 October 2017, the distribution of cash grants has been conducted in four out of the six selected communes of the two provinces. A total of 633 families, with 1,276 people (770 female) have received cash grants. VNRC will continue to distribute cash-in-hand support on 21 October 2017 in the other two communes.</p> <p>The number of families being reached has increased from 700 (target) to 879 (actual-1,968 people) due to large number of one-person families.</p>			

## Quality Programming

Outcome 3: Continues assessment, analysis and community feedback are used to inform the design and implementation of the operation.			
Activities	Outputs		% of achievement
	Yes (x)	No (x)	% progress (estimate)
	<b>Output 3.1</b> Additional assistance is considered where appropriate and incorporated into the plan		40 %
3.1.1. Ensure adjustment to initial plans are informed by continues assessment of needs and community feedback	x		100 %
3.1.2 Deployment of Regional Disaster Response Team (RDRT) for Shelter and/or CTP		x	0 %
3.1.3 Communication support to VNRC for enhancing the National Society's response actions	x		50 %
<b>Progress towards outcomes</b>			
<p>VNRC has been using informed information and figures from various assessments both internally and externally to ensure the plan of action and proposed interventions are accurate and up to date. In the meantime, VNRC has been coordinating with RCRC Movement Partners and other stakeholders to avoid any overlapping if any.</p> <p>Discussions are ongoing between IFRC and VNRC on the deployment and profile required for RDRT.</p> <p>The IFRC CCST's Communication Officer based in Hanoi has extended her support to VNRC in designing and publishing posters, envelopes and key messages to communicate to beneficiaries during and after the beneficiary selection process to ensure that community engagement and accountability are strictly applied. In addition, VNRC local chapters as well as VNRC HQs have been active in social media sharing the operation response actions.</p>			

## Reference documents

Click here for:

- [DREF EPoA](#)

## Contact information

**For further information, related to this operation please contact:**

### Contact information

**For further information related to this operation please contact:**

#### Viet Nam Red Cross Society

- Dr. Tran Quoc Hung, Vice President  
phone: +84 92 259 1011
- Dr. Nguyen Thi Thu Ha, Director of Disaster Management at [thuha.vnrc@gmail.com](mailto:thuha.vnrc@gmail.com)

#### IFRC Country Cluster Support Team, Bangkok

- Marwan Jilani, Head of CCST; phone: +662 661 820;  
email: [marwan.jilani@ifrc.org](mailto:marwan.jilani@ifrc.org)
- Hung Ha Nguyen, CSR Manager; phone: +66 2661 8201;  
email: [hungha.nguyen@ifrc.org](mailto:hungha.nguyen@ifrc.org)

#### Asia Pacific Regional Office, Kuala Lumpur

- Martin Faller, Deputy Director; email: [martin.faller@ifrc.org](mailto:martin.faller@ifrc.org)
- Nelson Castano, head of disaster and crisis; email: [nelson.castano@ifrc.org](mailto:nelson.castano@ifrc.org)
- Nicole Robicheau, operations coordinator; email: [nicole.robicheau@ifrc.org](mailto:nicole.robicheau@ifrc.org)

#### For communications enquiries:

- Rosemarie North, communications manager; email: [rosemarie.north@ifrc.org](mailto:rosemarie.north@ifrc.org)

#### For resource mobilization and pledges:

- Sophia Keri, Resource Mobilization in Emergencies Coordinator;  
email: [sophia.keri@ifrc.org](mailto:sophia.keri@ifrc.org)

#### For In-Kind donations and Mobilization table support:

- Riku Assamaki, regional logistics coordinator; email: [riku.assamaki@ifrc.org](mailto:riku.assamaki@ifrc.org)

#### For Planning, Monitoring, Evaluation and Reporting (PMER) queries

- Clarence Sim, PMER Manager, email: [clarence.sim@frc.org](mailto:clarence.sim@frc.org)

#### IFRC Geneva

- Susil Perera, senior officer, response and recovery;  
phone: +41-2-2730-4947; email: [susil.perera@ifrc.org](mailto:susil.perera@ifrc.org)
- Christina Estrada, Operations Quality Assurance Senior Officer;  
email: [christina.estrada@ifrc.org](mailto:christina.estrada@ifrc.org)

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives.**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote social inclusion  
and a culture of  
**non-violence** and **peace**.