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Emergency Appeal Costa Rica: Floods

 International Federation
of Red Cross and Red Crescent Societies

Revised Appeal n° MDRCR016	24,000 people to be assisted	Appeal launched 11 October 2017
Glide n° FL-2017-000151-CRI	316,177 Swiss francs DREF allocated	Revision n° 1 issued 26 April 2018
	1.1 million Swiss francs current Appeal budget	Appeal ends 11 July 2018
	0 Swiss francs funding gap	Extended 3 months

This revised Emergency Appeal seeks a total of 1,127,952 Swiss francs (decreased from 1,523,001 Swiss francs) to enable the International Federation of Red Cross and Red Crescent Societies (IFRC) to support the **Costa Rican Red Cross (CRRC)** to deliver assistance and support to **24,000 people for 9 months**, with a focus on the following areas of focus and strategies of implementation: **livelihoods and basic needs (including multi-purpose/unconditional cash transfer programming [CTP]); health; water, sanitation and hygiene promotion (WASH); restoring family links (RFL), disaster risk reduction (DRR) and National Society capacity building.** This revised appeal results in a funding gap of 0 Swiss francs. The planned response reflects the current situation and information available at this time of the evolving operation, and it will be adjusted based on further developments and more detailed assessments. Details are available in the Revised Emergency Plan of Action (EPoA) [<click here>](#)

The disaster and the Red Cross Red Crescent response to date

21 September- 6 October 2017: A Zone of Inter-Tropical Convergence, Tropical Wave No. 42 and the formation of Tropical Wave No.16, develops into Tropical Storm Nate, causing flooding in Costa Rica.

11 October 2017: The IFRC issues an [Emergency Appeal](#) for 1,523,001 Swiss francs and allocates 316,177 Swiss francs from the Disaster Relief Emergency Fund (DREF) to support the CRRC to assist 24,000 people for six months.

03 November 2017: The IFRC issues [Operations Update n° 1](#).

15 December 2017: The IFRC issues [Operations Update n° 2](#)

26 April 2018: The IFRC issues revised Emergency Appeal n° 1 for 1,127,952 Swiss francs for 24,000 people, extending the operation by 3 months



CTP activity in Acosta, San Jose. Source: Costa Rican Red Cross

The operational strategy

Summary of current response

The CRRC has carried out the following response actions:

During the first days of the operation, under the mandate of the National Society, it carried out rescue and pre-hospital care services, responding to 1,210 incidents and assisting 1,874 people.

Health actions:

- Monitoring of the epidemiological situation in the country for the design of informative messages for the communities.
- A National Workshop was held to disseminate the Epidemiological Monitoring Matrix, in which 17 community health volunteers from CRRC participated.
- Awareness sessions for 150 families in the collective centres about hand washing and vector control.
- Psychosocial support to CRRC volunteers and to families with elderly people, persons with disabilities and family members suffering from chronic illnesses, through debriefings.
- The implementation of the "Return to Happiness" programme in the schools of affected communities was supported, taking advantage of an alliance between the Red Cross of Youth, the United Nations Children's Fund (UNICEF), the University of Costa Rica (UCR) and the Ministry of Education of Costa Rica

Water, Sanitation and Hygiene Promotion Actions:

- To date, the CRRC has cleaned 140 wells in the Guanacaste and Puntarenas regions; the National Society has carried out this activity in coordination with the Ministry of Health, and it has also obtained the support of affected municipalities and the national police through the provision of vehicles and personnel for the well cleaning activities. It is also important to mention that the activity has been used for WASH teams from different regions of the country to collaborate and refresh their knowledge on the subject.
- Hygiene promotion campaigns through talks that were given during the distributions of the Water Filters to the communities.

Livelihoods:

- The CRRC has reached 2,000 families reached through the CTP. Currently, the CRRC is carrying out a post-distribution beneficiary satisfaction survey through telephone calls and home visits.
- The CRRC held two national cash transfer workshops: one at the national level, with the participation of 25 volunteers from all regions, and the other one was a Regional Workshop in Guanacaste to support the selection of beneficiaries and distribution of cards in the region, with the participation of 24 people

Restoring Family Links:

- With the joint support of the International Committee of the Red Cross (ICRC) and the IFRC, the CRRC implemented the RFL programme, through which it established a RFL platform and a call centre. The National Society resolved each one of the 166 RFL requests it received.
- The CRRC held one RFL workshop, with the participation of 26 people from all regions; an ICRC representative provided support to this activity.

Disaster Risk Reduction Actions:

- The CRRC conducted a national workshop on early warning systems (EWS) with 24 participants, who were committed to replicating their experience through the EWS community workshops.

- Through visits and meetings with community leaders, the CRRC selected 10 Communities in the affected areas for the EWS community workshops. To date, the National Society has successfully conducted five EWS community workshops.

Needs assessment

Shelter: The damages to the housing sector were considerable; however, since the Costa Rican government and non-governmental organizations (NGOs) are addressing the affected population's shelter needs, the CRRC is focusing on other sectors.

Livelihoods: People living in the affected communities lost their plantain, pineapple, maize, manioc and bean crops, and the floods also destroyed agricultural products and damaged the food stored by community members. Coastal communities, whose main source of livelihood is fishing, were also affected. The economic security of the household will be affected by the reduction in economic income in the coming months. In addition, families must replace the supplies and utensils they lost, which will require them to redirect their monthly income to cover these needs.

Health: The Costa Rican Social Security Fund (CCSS for its acronym in Spanish) has re-established the primary care network throughout the country, allowing its 1,041 Basic Integrated Health Care Teams (EBAIS for its acronym in Spanish) to be fully operational.

Water, sanitation and hygiene promotion: The water supply in the areas affected by the event has been 80 per cent restored and the EBAIS that lost power when the storm impacted the area has had its water supply restored. In the areas where the Sewerage Institute (AyA for its acronym in Spanish)'s infrastructure has not been restored, the water is supplied by cisterns. Moreover, the Institute of Social Welfare has been providing a housing rental subsidy for up to three months.

Restoring of Family Links: The flooding damaged communications infrastructure, and it caused sporadic power outages, thereby interrupting telecommunication services and making it difficult for families to locate and contact missing family members; however, all these services have since been restored.

Beneficiary selection

The CRRC carried out the community and beneficiary selection based on the following elements:

Criteria for the selection of communities:

1. Communities that were inaccessible for more than a week.
2. Communities that lost their livelihoods.
3. Communities with damage to their transport routes, making it difficult for them to carry out their economic activities.
4. Communities that had not received food aid, water and hygiene materials from other organizations or the Costa Rican government.

Criteria for the selection of beneficiaries:

1. Families with affected households.
2. Single mothers.
3. Families with elderly members.
4. Families with children under 5 years old.
5. Families that do not have a source of income due to the impact of floods on their livelihoods.
6. Migrants without access to assistance.
7. Persons with disabilities.

The CRRC is providing assistance to prioritized groups through differentiated services that favor social inclusion to decrease beneficiaries' vulnerability by enabling them to access needed services.

Coordination and partnerships

An ICRC representative supported the RFL training workshop, and based on a previous memorandum of understanding (MoU) between UNICEF and the CRRC's Youth Programme, the appeal has been supporting psychosocial support (PSS) activities in the target communities.

The IFRC has been in contact with the National Society since the low-pressure system formed in early October 2017. The regional volunteer and youth development coordinator (the IFRC's liaison officer for Costa Rica) and the IFRC's cluster representative for Central America have continuously supported the National Society throughout the operation.

In coordination with the CRRC, the IFRC deployed a disaster management delegate to the country, in to help develop the emergency plan of action (EPoA). An IFRC planning, monitoring, reporting and evaluation (PMER) officer to support the development of the first operational update report. The IFRC deployed two Argentine Red Cross volunteers to work on the production of communication materials (beneficiary stories, photos of the activities, visual documentation, videos). Finally, a Regional Intervention Team (RIT) member deployed from the American Red Cross's regional office supported the operation for one month, and the IFRC's surge senior officer and support services leader also provided continuous remote support to the operation's CTP component, including Open Data Kit (ODK) and server management support

Proposed Areas for intervention

The operation aims to secure emergency and recovery humanitarian assistance for 24,000 people (6,000 families) impacted by flooding in the affected communities of Guanacaste, Central and Pacific South through the provision of health, WASH, shelter (including non-food items), RFL, DRR and CTP actions.

Areas of Focus



Livelihoods and Basic Needs

People targeted: 2,000 families (8,000 people; one per CTP card per family)

Male: 646

Female: 1,354¹

Requirements (CHF): 444,081

Proposed intervention

Completed activities:

- Development of a CTP feasibility study and rapid market analysis
- CTP refreshment workshop for volunteers
- CTP surge support (CTP RIT and PMER)
- Market assessment
- Beneficiary selection and registration
- Implementation of the unconditional cash transfer programme for 2,000 families
- Development and implementation of a CTP Question & Answer system



Health

People targeted: 6,000 families (24,000 people)

Requirements (CHF): 30,915

Proposed intervention

¹ This is the gender breakdown for the card recipients.

Completed activities:

- Epidemiological monitoring of the situation in the country is carried out
- Epidemiological monitoring workshop
- First aid and transport to health facilities is carried out
- Development, training and implementation of a matrix to track health conditions
- Psychosocial support activities are carried out through the “Return to Happiness Programme”
- Produce and distribute flyers on PSS to 6,000 families
- PSS workshop for CRRC volunteers

**Water, sanitation and hygiene**

People targeted: 6,000 families (24,000 people)
Requirements (CHF): 348,599

Proposed intervention*Ongoing activities:*

- Distribution of 12,000 long-lasting insecticide treated [mosquito] nets (LLITNs)
- Distribution of 12,000 units of repellent
- Produce and distribute informational materials for 6,000 families
- Hygiene awareness and promotion campaign through social networks and community messages in affected areas
- Dissemination of vector control messages and identification and elimination of mosquito -breeding sites in affected areas
- Clean 350 community wells
- Distribution of 6,000 water filters
- Community workshop on well cleaning
- Support provided to home cleaning sessions for affected families
- Hiring of a technician to clean wells

**Migration**

People targeted: 100 people
Requirements (CHF): 9,000

Proposed intervention*Completed activities:*

- Deployment of the RFL team and activation of the RFL platform for 10 days (website and phone central)
- RFL training for volunteers

**Disaster Risk Reduction**

People targeted: 500 heads of households (500 households)
Requirements (CHF): 44,000

Proposed intervention*Planned activities:*

- Campaign for disseminating key messages on Family Emergency Plans
- 10 community workshops on Family Emergency Plans
- Creation of 10 Local Emergency Committees

- Volunteer workshop on Early Warning Systems
- Sensitization activities on environmental manage for risk reduction

Strategies for Implementation

Based on the demand for the technical and coordination support required to deliver in this operation, the following programme support functions will be put in place to ensure an effective and efficient technical coordination: **human resources, logistics and supply chain; information technology support (IT); communications; security; planning, monitoring, evaluation, and reporting (PMER); partnerships and resource development; and finance and administration.** More details are in the Emergency Plan of Action.

Budget

See attached IFRC Secretariat budget ([Annex 1](#)) for details. With 1,127,952 Swiss francs of contributions received, the net multi-lateral needs amount to 0 Swiss francs.

Elhadj As Sy
Secretary General

Reference documents



Click here for:

- [Operations Update 1](#)
- [Operations Update 2](#)
- [Operations Update 3](#)
- [Revised Emergency Plan of Action \(EPoA\)](#)

Contact information

For further information, specifically related to this operation please contact:

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For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

EMERGENCY APPEAL

Costa Rica Floods
MDCR016

26/04/2018

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Clothing & Textiles	23,479			23,479
Water, Sanitation & Hygiene	231,078			231,078
Teaching Materials	45,273			45,273
Other Supplies & Services	1,000			1,000
Emergency Response Units	0			0
Cash Disbursements	403,493			403,493
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	704,322	0	0	704,322
Computer & Telecom Equipment	23,000			23,000
Total LAND, VEHICLES AND EQUIPMENT	23,000	0	0	23,000
Storage, Warehousing	10,000			10,000
Distribution & Monitoring	7,142			7,142
Transport & Vehicle Costs	28,246			28,246
Logistics Services	21,355			21,355
Total LOGISTICS, TRANSPORT AND STORAGE	66,742	0	0	66,742
International Staff	30,035			30,035
National Staff	3,500			3,500
National Society Staff	48,364			48,364
Volunteers	61,730			61,730
Other Staff Benefits	5,000			5,000
Total PERSONNEL	148,628	0	0	148,628
Consultants	12,500			12,500
Professional Fees	0			0
Total CONSULTANTS & PROFESSIONAL FEES	12,500	0	0	12,500
Workshops & Training	51,290			51,290
Total WORKSHOP & TRAINING	51,290	0	0	51,290
Travel	14,500			14,500
Information & Public Relations	15,500			15,500
Office Costs	5,244			5,244
Communications	3,950			3,950
Financial Charges	11,934			11,934
Other General Expenses	300			300
Shared Office and Services Costs	1,200			1,200
Total GENERAL EXPENDITURES	52,628	0	0	52,628
	0			0
Partner National Societies	0			0
Other Partners (NGOs, UN, other)	0			0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Services Support Recovery	68,842	0	0	68,842
Total INDIRECT COSTS	68,842	0	0	68,842
Pledge Earmarking & Reporting Fees				0
Total PLEDGE SPECIFIC COSTS	0	0	0	0
TOTAL BUDGET	1,127,953	0	0	1,127,953
Available Resources				
Multilateral Contributions	1,127,952			1,127,952
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	1,127,952	0	0	1,127,952
NET EMERGENCY APPEAL NEEDS	1	0	0	1