

www.ifrc.org
Saving lives,
changing minds.

Emergency Plan of Action Final Report

DRC: Population Movement

 International Federation
of Red Cross and Red Crescent Societies

DREF operation	Operation n° MDRCD022
Date of Issue: 09 May 2018	Glide number: CE-2017-000116
Date of disaster: Since August 2016	
Operation start date: 17 August 2017	Operation end date: 18 December 2017
Host National Society: DRC Red Cross	Operation budget: CHF 271,326
Number of people affected: 1.4 million	Number of people assisted: 3,060 people or 612 families in Kwilu, Sankuru and Lomami provinces
N° of National Societies involved in the operation: 5, namely Canadian, Belgium, French and Spanish RC NSs, in support to DRC Red Cross.	
N° of other partner organizations involved in the operation: 6, namely DRC Government, UNOCHA, UNICEF, UNHCR, WFP and ECHO	

A. SITUATION ANALYSIS

Description of the disaster

Tensions between traditional leaders and Government authorities began in Kasai Central in August 2016. The situation deteriorated almost daily, resulting into an open conflict in early 2017. The uncontrolled exactions led to the killings of many people and the displacement of about 1.4 million people in the provinces surrounding Kasai Central as of 31st March 2017. Due to the complexity of the situation, it was not possible for the host National Society (HNS) to have all the details required to plan a comprehensive response to the humanitarian crisis. Nevertheless, the then available information was used to launch this DREF operation (set for two months), with the firm commitment to conduct a detailed assessment of the situation and come out with a more holistic response plan of action, targeting Kwilu, Lomami and Sankuru provinces. Moreover, the DREF operation initially targeted the most vulnerable 612 families (3,060 people) to be reached with WASH and health activities, as well as the distribution of non-food items (NFIs).



Distribution of NFI in Gungu. Photo by DRC RC.

As the HNS, IFRC and partner National Societies (PNSs) were preparing to launch the planned detailed multisector needs assessment, they realized that the initial budget will not be enough to cover the assessment. Thus, [Operations update No 1](#) was published on 10th October 2017 to increase the DREF budget with a second allocation of CHF 17,738, thereby bringing the total DREF budget from CHF 253,588 to CHF 271,326. That update also extended the timeframe for an additional 1 month, until 17 November 2017.

In keeping with the objective of developing a detailed plan of action following the detailed needs assessment, the team started preparing a new emergency plan of action (EPoA) but had to request a no-cost timeframe extension as they could not complete within the set timeframe of 3 months. Thus, [Operations Update No 2](#) was published on 4th December 2018 to extend the operation timeframe until 18 December 2017, making the total DREF timeframe to be 4 months as compared to the initial 2 months. All planned activities under this operation were carried out, and a new EPoA was developed and submitted as a separate operation (Emergency Appeal) launched on 10 January 2018.

The major donors and partners of the DREF include the Red Cross Societies and governments of Australia, Austria, Belgium, Canada, Denmark, Ireland, Italy, Japan, Luxembourg, Monaco, the Netherlands, Norway, Spain, Sweden and the USA, as well as DG ECHO, the UK Department for International Development (DFID), AECID, the Medtronic and Zurich Foundations and other corporate and private donors. The IFRC, on behalf of the Red Cross of the Democratic Republic of the Congo (DRC), extends its thanks to all partners for their generous contributions.

Summary of response

Overview of Host National Society

Upon confirmation of the allocation of DREF funds to assist affected people, the DRC Red Cross mobilised its teams at national (headquarters), provincial and territorial levels for an efficient intervention. At national level, the Head of the Disaster Management Unit coordinated the operation. The provincial coordinators coordinated activities in their respective provinces, and volunteers' team leaders supervised activities in the respective territories. To ensure a smooth implementation of planned activities, the National Society (NS) trained Red Cross volunteers on sensitisation, sanitation and relief distribution techniques. Those trained volunteers carried out all the activities planned in the areas of Health, WASH, and Shelter & NFIs as detailed in section "C. Detailed Operational Plan" below. Moreover, the host NS (HNS) has been attending weekly logistics cluster meetings focusing on the crisis in the Kasai area. The HNS also attends OCHA-led coordination meetings in Mbuji-Mayi.

Overview of Red Cross Red Crescent Movement in country

When the crisis began, the HNS convened a meeting of Movement partners present in DRC. In attendance were the representatives of the International Committee of the Red Cross (ICRC), the IFRC and the Belgium, French, Spanish, Canadian and Swedish Red Cross NSs. Together, these Movement partners decided to conduct a joint detailed needs assessment with the view of planning a comprehensive response to the situation as a Movement. That assessment took place in September and October 2017 and was facilitated by IFRC (deployment of 3 RDRTs), the French and Spanish Red Cross NSs (deployment of one representative each as members of the assessment team on the field).

After the assessment, the HNS and IFRC drafted an Emergency Plan of Action (EPoA) to respond to the needs identified in the Lomami, Sankuru and Kwilu provinces near the 3 Kasai provinces. An Emergency appeal was thus launched on 10 January 2018 and the partner National Societies (PNS) present in DRC are following up on the progress of this EPoA; some have pledged to support its implementation.

In the meantime, ICRC opened a sub delegation in Kananga (Kasai Central province) from where the response in the 3 Kasai provinces is being organised. Kasai Central is the province where the Kamwina Nsapu crisis originated, before spreading to the surrounding provinces.

Overview of non-RCRC actors in country

The UN launched a flash appeal for additional funding and ECHO granted additional Euro 5,000,000 for the Humanitarian Implementation Plan (HIP) to cover increased humanitarian needs in the Kasai space. The ECHO additional grant was targeted to support food, nutrition, health, water sanitation and hygiene, non-food items/shelter, education, protection/child protection, advocacy and disaster risk reduction.

UNOCHA launched a Flash Appeal for the Kasais for US\$64.5 million to assist 731,000 with lifesaving assistance over six months. In 2017, humanitarian response plan increased its requirement to \$812.5 million to deliver humanitarian assistance to people in need.

UNOCHA organised weekly and monthly coordination meetings on the Kasai crisis, during which every partner indicated their achievements and findings after field assessments. Situation reports were then published by UNOCHA on a regular basis.

Needs analysis and scenario planning

Before the launching of this DREF operation, very few information was available to inform good planning of the intervention. Thus, a detailed needs assessment was planned as part of this operation. Bad roads and insecurity in some parts of the targeted localities imposed increased expenses for logistics activities. As a result, the DREF budget was revised and increased to enable the implementation of the detailed assessment.

This assessment took place in 7 villages of Lomami province, namely Kabuela, Mwene-Ditu, Kalenda, Kamiji, Wikong and Luputa, 1 locality in Sankuru province, namely the city of Lusambo, and 2 villages in Kwilu province, namely Gungu

and Idiofa. The findings of the assessment indicated enormous needs in the areas of water, sanitation, hygiene promotion, health, livelihoods, shelter, relief (distribution of NFIs), which could only be covered through an emergency appeal as concluded by the final report of the detailed needs assessment. In fact, the evaluation team identified 116,352 internally displaced people (IDPs) and returnees, as well as the host populations in need of urgent assistance. Thus, an EPoA was developed and published as a separate operation (Emergency Appeal) to cover the most urgent needs in Lomami, Kwilu and Sankuru provinces.

Risk Analysis

Some roads between Kinshasa and the targeted provinces became insecure as a result of the crisis. This imposed using longer roads, thus spending much more funds and time than initially planned on transport. Moreover, the new roads were almost impassable and it took more time than planned to implement activities. This is why the budget was increased, and the timeframe was also extended to enable the HNS to complete all planned activities.

B. OPERATIONAL STRATEGY


Proposed strategy

The detailed needs assessment that was conducted as part of this operation enabled the NS to have a better understanding of the needs of affected people. The findings of that assessment were used to develop a separate operation (Emergency Appeal) that has now been launched to respond to the needs identified. Integrated programming is ensured between areas of focus in that emergency appeal, especially between Health, WASH and Shelter livelihoods.

The method used for the detailed needs assessment was direct interactions (dialogue) with key informants and exploitation of secondary data.

In addition to this assessment, an initial response in health, water, sanitation and hygiene, shelter and non-food items for IDPs was also planned to help reduce further deterioration of humanitarian conditions for the most vulnerable and allow people to settle into temporary settings.

C. DETAILED OPERATIONAL PLAN

 <p>Health People reached: 3,060 Male: 1,451 Female: 1,609</p>		
<p>Outcome: Immediate risks to the health of IDPs are reduced through the provision of community-based health services in the three targeted provinces</p>		
Indicators:	Target	Actual
Number of first aid kits put at the disposal of DRC Red Cross local branches	12	19
<p>Narrative description of achievements</p> <p>19 first aid kits were distributed to the Local Red Cross committees of Lomami province (Kabuela, Kalenda and Wikong), Sankuru (provincial committee) and Kwilu province (Gungu and Idiofa). The additional First aid kits (4) were provided by the DRC RC.</p>		
<p>Challenges</p> <p>At the time the crisis began, the DRC RC local branches in affected localities did not have first aid kits. This prevented them from administering proper first aid services.</p>		
<p>Lessons Learned</p> <p>DRC RC intervention capacities need to be strengthened to make the NS well-prepared to respond to subsequent similar situations should they happen again. There is a need to pre-position first aid kits at each provincial committee of the DRC Red Cross as this will enable the NS to be more proactive in the event of a disaster.</p>		



Water, sanitation and hygiene

People reached: 43,226

Male: 17,290

Female: 25,936

Outcome: Immediate risk of waterborne diseases is reduced through the provision of improved sanitation and hygiene promotion in targeted provinces for two months

Indicators:	Target	Actual
Number of households trained on home-based water treatment	612	612
Number of people reached with hygiene promotion activities	NA	43,226

Narrative description of achievements

1,846 water purification tablets (aqua tabs) were purchased and distributed to 612 most affected households in the three provinces targeted by this operation; i.e. 312 households in Lomami, 150 households in Kwilu and 150 households in Sankuru. Prior to the distribution of the tablets, DRC RC volunteers had trained the beneficiaries on how to use them for water treatment at home.

In preparation to the hygiene promotion activities, the NS trained 48 volunteers, 3 supervisors and 3 provincial coordinators on how to conduct hygiene promotion. Those trainees then went on sensitizing the populations in the provinces targeted, reaching a total of 43,226 people with hygiene promotion activities. The following table summarizes the hygiene promotion activities carried out during this operation:

Provinces	Localities	Number of people reached with hygiene promotion activities			Total	Number of households reached
		Men	Women	Children		
Kwilu	Gungu	2,310	3,016	1,091	6,417	1,070
	Idiofa	2,811	3,614	1,607	8,032	1,339
	Kabuella	479	798	318	1,595	266
Lomami	Muene-Ditu	3,334	4,446	3,334	11,114	1,852
	Kamiji	1,663	2,771	1,108	5,542	924
	Wikong	1,227	1,473	888	3,588	598
Sankuru	Lusambo	2,411	2,415	2,112	6,938	1,156
Total		14,235	18,533	10,458	43,226	7,204

In addition, DRC RC volunteers conducted weeding and cleaning of road paths leading to water sources.

Challenges

The main challenge was to contain the masses during sensitization sessions. In fact, before the sensitization, aqua tabs had been distributed to the 612 households identified. However, all the households reached with hygiene promotion activities also wanted to have the aqua tabs, but the number available was limited. The trained supervisors and provincial coordinators convinced the angry populations by informing them that a more detailed needs assessment was being carried out concomitantly, and that their needs would be taken into consideration in subsequent response operations.

Lessons Learned

Nothing to report.



Shelter

People reached: 3,060

Male: 1,451

Female: 1,609

Outcome: Immediate settlement needs of the target population in affected areas of (Lomami, Sankuru et Kwilu) are met over a period of two months

Indicators	Target	Actual
Number of households reached with emergency shelter and other non-food items	612	612
Narrative description of achievements		
DRC RC volunteers distributed tarpaulins, blankets, kitchen sets and mats to 612 households in the 3 provinces targeted by this operation. They distributed 2 pieces of tarpaulins per household, 2 blankets per household, 1 kitchen set per household, and 2 pieces of mats per household.		
Challenges		
As indicated under WASH above, the main challenge was to convince the beneficiaries that a detailed needs assessment was being carried out to better plan a more comprehensive response to their situation.		
Lessons Learned		
Nothing to report.		

D. THE BUDGET

The overall budget of this DREF operation was CHF 271,326, of which CHF 237,794 (87.64%) were spent. A balance of CHF 33,532 will be returned to the DREF.

Explanation of variances:

- “Utensils & Tools” budget line was overspent by CHF 12,455 (67%) because the planned unit prices were multiplied by 3 at the time of purchase due to the crisis.
- “Vehicles” budget line was overspent by CHF 1,873 due to the fact that the Operations Manager decided to buy 2 motorbikes considering the challenges on the field.
- “National staff” budget line shows it was overspent by CHF 1,988 (122%), but this is an error as these expenses should have been loaded under “International staff”
- “National Society Staff” budget line was overspent by CHF 1,085 (53.7%) because the NS decided to pay 3 field coordinators CHF 500 per person per month, instead of CHF 1000 for the 3 people per month...
- “Volunteers budget line was overrun by CHF 11,935 (101 %) due to an accounting code error as some of the charges here should have been loaded under “Workshop and Training”.
- Financial Charges was overspent by CHF 1,642 (108%) because of transfer cost higher than planned.
- Office Costs was overspent by CHF 2,752 due to an accounting code error. In fact, training aids were loaded here instead of under “Workshop and Training”

Contact information

Reference documents



Click here for:

- Previous Appeals and updates
- Emergency Plan of Action (EPoA)

For further information, specifically related to this operation please contact:

In the DRC Red Cross National Society

- **Secretary General:** MITANTA MAKUSU Mamie; Email: sgcrrdc@croixrouge-rdc.org ; phone: +243 99 822 52 14
- **Operational coordination:** Moise KABONGO, National Disaster Management Director; email: moise.kabongo@yahoo.fr ; Phone: +243 852387181

In the IFRC

- **IFRC Regional Office for Africa:** Adesh Tripathee, Head of Disaster Crisis Prevention, Response and Recovery Department (DCPRR) Unit; phone: +254 731 067 489; email: adesh.tripathee@ifrc.org;
- **IFRC Regional Office for Africa DM coordinator:** Khaled MASUD Ahmed, Regional Disaster Management Delegate; email: khaled.masud@ifrc.org; Phone +254 20 283 5270 | Mob +254 (0) 731067286
- **IFRC Country Cluster Support Team:** Andrei Engstrand Neacsu, Head of Cluster; Email: ANDREI.ENGSTRANDNEACSU@ifrc.org; phone: +237 677117797
- **IFRC Country Office:** Name, title, email, phone

In IFRC Geneva

- **Programme and Operations focal point:** Alma ALSAYED, Senior Officer, Response and Recovery; email: alma.alsayed@ifrc.org; phone: +41-79-217 3338

For IFRC Resource Mobilization and Pledges support:

- **IFRC Regional Office for Africa:** Kentaro NAGAZUMI, Head of Partnership and Resource Development; email: Kentaro.nagazumi@ifrc.org ; phone: +254 202 835 155

For In-Kind donations and Mobilization table support:

- **Global Logistics Services - RISHI Ramrakha,** Head of Africa Regional Logistics Unit, email: rishi.ramrakha@ifrc.org ; phone: +254 733 888 022
- **Logistics Coordinator,** Name, title, email, phone

For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)

- **IFRC Regional Office for Africa:** Fiona GATERE, PMER Coordinator, email. Fiona.gatere@ifrc.org, phone: +254 780 771 139

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

www.ifrc.org
Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace

Disaster Response Financial Report

MDRCD022 - Dem Rep Congo - Population Movement

Timeframe: 18 août 17 to 18 déc. 17

Appeal Launch Date: 18 août 17

Final Report

Selected Parameters

Reporting Timeframe	2017/8-2018/8	Programme	MDRCD022
Budget Timeframe	2017/8-2017/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		271'326				271'326	
B. Opening Balance							
Income							
<u>Other Income</u>							
<i>DREF Allocations</i>		271'326				271'326	
C4. Other Income		271'326				271'326	
C. Total Income = SUM(C1..C4)		271'326				271'326	
D. Total Funding = B +C		271'326				271'326	

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income		271'326				271'326	
E. Expenditure		-236'570				-236'570	
F. Closing Balance = (B + C + E)		34'756				34'756	

Disaster Response Financial Report

MDRCD022 - Dem Rep Congo - Population Movement

Timeframe: 18 août 17 to 18 déc. 17

Appeal Launch Date: 18 août 17

Final Report

Selected Parameters

Reporting Timeframe	2017/8-2018/8	Programme	MDRCD022
Budget Timeframe	2017/8-2017/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Expenditure						TOTAL	Variance
	Budget	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			271'326			271'326		
Relief items, Construction, Supplies								
Shelter - Relief	49'450		28'767			28'767	20'683	
Clothing & Textiles	37'087		10'744			10'744	26'343	
Water, Sanitation & Hygiene	7'609		5'076			5'076	2'533	
Medical & First Aid	2'727						2'727	
Teaching Materials	2'665		2'243			2'243	423	
Utensils & Tools	18'420		30'875			30'875	-12'455	
Other Supplies & Services	10'508		4'501			4'501	6'007	
Total Relief items, Construction, Sup	128'467		82'207			82'207	46'260	
Land, vehicles & equipment								
Vehicles			1'873			1'873	-1'873	
Total Land, vehicles & equipment			1'873			1'873	-1'873	
Logistics, Transport & Storage								
Storage	1'919		1'469			1'469	450	
Distribution & Monitoring	15'150		16'719			16'719	-1'569	
Transport & Vehicles Costs	13'665		12'661			12'661	1'005	
Total Logistics, Transport & Storage	30'734		30'849			30'849	-115	
Personnel								
International Staff	26'665		20'276			20'276	6'389	
National Staff	1'620		3'608			3'608	-1'988	
National Society Staff	2'020		3'105			3'105	-1'085	
Volunteers	11'775		23'710			23'710	-11'935	
Total Personnel	42'080		50'698			50'698	-8'619	
Consultants & Professional Fees								
Professional Fees	1'010		620			620	390	
Total Consultants & Professional Fees	1'010		620			620	390	
Workshops & Training								
Workshops & Training	17'122		16'523			16'523	599	
Total Workshops & Training	17'122		16'523			16'523	599	
General Expenditure								
Travel	29'876		29'456			29'456	420	
Information & Public Relations	438		50			50	388	
Office Costs			2'752			2'752	-2'752	
Communications	3'525		3'892			3'892	-367	
Financial Charges	1'515		3'211			3'211	-1'696	
Total General Expenditure	35'354		39'362			39'362	-4'008	
Indirect Costs								
Programme & Services Support Recover	16'560		14'439			14'439	2'121	
Total Indirect Costs	16'560		14'439			14'439	2'121	
TOTAL EXPENDITURE (D)	271'326		236'570			236'570	34'756	
VARIANCE (C - D)			34'756			34'756		

Disaster Response Financial Report**MDRCD022 - Dem Rep Congo - Population Movement**

Timeframe: 18 août 17 to 18 déc. 17

Appeal Launch Date: 18 août 17

Final Report

Selected Parameters

Reporting Timeframe	2017/8-2018/8	Programme	MDRCD022
Budget Timeframe	2017/8-2017/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

IV. Breakdown by subsector

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
BL2 - Grow RC/RC services for vulnerable people							
Disaster management	271'326		271'326	271'326	236'570	34'756	
Subtotal BL2	271'326		271'326	271'326	236'570	34'756	
GRAND TOTAL	271'326		271'326	271'326	236'570	34'756	