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Emergency Plan of Action (EPoA)

Indonesia: Lombok Earthquake



International Federation
of Red Cross and Red Crescent Societies

DREF n° MDRID013	Glide n° EQ-2018-000122-IDN
Date of issue: 31 July 2018	Expected timeframe: 4 months Expected end date: 30 November 2018
Category allocated to the of the disaster or crisis: Yellow	
DREF allocated: CHF 211,569	
Total number of people affected: 102,717 (in two districts, numbers are expected to increase as rapid assessment is underway for other three affected districts)	Number of people to be assisted: 4,000 (approx. 1,000 households)
Host National Society presence: Indonesian Red Cross Society – Palang Merah Indonesia (PMI) – has 34 provincial chapters and 474 district branches nationwide, with 10 branches in West Nusa Tenggara. PMI has so far mobilized at least 97 personnel of volunteers and staff for the response.	
Red Cross Red Crescent Movement partners actively involved in the operation: PMI works with the IFRC and ICRC as well as American Red Cross, Australian Red Cross and Japanese Red Cross Society in-country. Most are supporting longer-term programmes but some may potentially support PMI's response to the earthquake on bilateral basis.	
Other partner organizations actively involved in the operation: Mainly national agencies are actively involved in the response. They include the National Search and Rescue Agency (BASARNAS), National Disaster Management Agency (BNPB), the Regional Disaster Management Agency (BPBD), Indonesian National Police (POLRI), Indonesian National Armed Forces (TNI) and local government agencies	

A. Situation analysis

Description of the disaster

A 6.4 magnitude earthquake struck off Lombok, province of West Nusa Tenggara, Indonesia, at 05:47h local time, on Sunday 29 July 2018, followed by multiple aftershocks, with the highest magnitude of 5.7 (data released by BMKG at 23:00h local time, 29 July 2018). The earthquake affected five districts: North Lombok, East Lombok, West Lombok, Central Lombok and Mataram, with 14 deaths reported to date, at least 135 people injured and 14,706 displaced¹, damaging many buildings and homes (assessment is underway and fixed figures to be shared soon). According to the US Geological Survey (USGS), the quake was centered 50 kilometers northeast of the city Mataram on the northern part of Lombok island, with a depth of 10 km. Indonesia's agency for meteorology climatology



PMI volunteers are undertaking assessment after the event struck Lombok District, West Nusa Tenggara Province. (Photo: PMI)

¹ Data from national disaster management agency (BNPB)

and geophysics (BMKG) indicated that there was no risk of a tsunami. The quake also impacted Mount Rinjani national park, a popular trekking destination. Access to the climbing routes are temporarily closed due to reports of a landslide around the mountain. A total of 820 mountain climbers – 617 foreigners and 203 locals – were stuck within the area of Rinjani, with 554 people evacuated and the remainder in the process of being evacuated.

The BNPB and the regional disaster management agency (BPBD) are coordinating the response and collating information on the earthquake's impact. Initial reports indicate that the earthquake's impact on infrastructure in two out of five affected districts resulted to damages to some 1,128 houses and a small number of public facilities such as health centres, mosques and schools. These numbers are expected to increase as assessments continue for the other three affected districts. There has also been some damage to main roads, resulting in constraints to accessing some of the affected areas, as well as disruption to communication lines in some affected areas.

Search, rescue and retrieval efforts are underway, with hundreds of villagers and multi-agency teams, including personnel from Palang Merah Indonesia (PMI), National Search and Rescue Agency (BASARNAS), BNPB, BPBD, Indonesian National Police (POLRI), Indonesian National Armed Forces (TNI) and local government agencies involved. Assessments as well as delivery of immediate assistance which includes first aid and basic medical services are also being undertaken alongside search, rescue and recovery efforts.

The Government of West Nusa Tenggara Province has issued a provincial level state of calamity to be applied for three days until 1 August 2018, and the district of Lombok until 5 August, with potential extension following the result of continuous assessment on the impact and development of the situation. BNPB has indicated that there is no request for international assistance at this stage.

Summary of the current response

Overview of Host National Society

PMI has been on the ground from the onset, with its base units mobilizing 97 volunteers, seven ambulances and six motorcycles as well as community-based volunteers to support search, rescue and recovery efforts, delivery of immediate assistance, undertake rapid assessments, provide field kitchen services and deliver clean water. In addition, PMI national headquarters is deploying a team of five – the head of disaster management (DM) department, two DM staff, head of health department and a communication officer, along with IFRC staff immediately to the field to support and accelerate the initial response. Additional volunteers and staff members have also been deployed to the affected areas from neighboring Bali province and districts.

PMI NHQ is mobilizing four 5,000-litre water tanks to the affected area as an additional to the existing one water truck in the province. This will make a total of five units of water truck mobilized to address immediate water needs. To enable its base unit in Lombok to deliver immediate assistance to the affected people, PMI is preparing to dispatch relief supplies of 250 family kits, 250 hygiene kits, 500 tarpaulins, 100 body bags and 250 blankets for 250 families as its initial response from its regional warehouses in Gresik and Serang. The National Society is also mobilizing seven ambulances (with medical crew), as well as two operational vehicles (for evacuation) from its base units in Lombok.

Overview of Red Cross Red Crescent Movement in country

PMI works with the IFRC and ICRC as well as American, Australian, Canadian and Japanese Red Cross societies in-country. All these partners are coordinating with PMI on how and where they can provide support. American Red Cross has confirmed that USD 40,000 can be allocated for relief support (stock replenishment and mobilization cost from regional warehouses as designated by existing USAID/OFDA's logistics readiness project fund), complementing the support of this DREF operation.

Movement coordination

The IFRC Country Cluster Support Team (CCST) in Jakarta is providing technical and coordination support to PMI with two personnel alongside the PMI headquarter team; one to work closely with PMI on needs assessment, developing operational plan and the other to support communications and media relations needs. The CCST is also set to provide financial support to enable the mobilization of personnel and supplies by PMI. This DREF allocation will support PMI in its delivery of immediate relief to affected communities while assessments continue. Initial discussions are also being held with the Australian Embassy in Jakarta to assess the possibility to access emergency response funds from the Department of Foreign Affairs and Trade (DFAT) should the situation and needs escalate in coming weeks.

A Movement coordination meeting was conducted with partners and ICRC on 30 July to discuss the response to date and how to best support the National Society's continued efforts in a coordinated manner. PMI Lombok chapter coordinated closely with local government and other stakeholders regularly on the ground and consolidate assessment report and response strategy and identify the gaps.

Overview of non-RCRC actors in country

PMI and the IFRC are coordinating with BNPB and the Ministry of Social Affairs (MOSA) to obtain more information on the humanitarian impact caused by the earthquake. PMI is also in close coordination with the District Health Office (DHO) to obtain updated information on the immediate medical needs of injured people, especially those who need further medical assistance.

Inter-agency coordination

At the country level, IFRC participates in meetings of the humanitarian country team chaired by the UN Office for the Coordination of Humanitarian Affairs (OCHA) held both during disasters and non-emergency times. Together with MOSA, the national cluster lead, PMI and IFRC, as co-leads, initiated the first shelter cluster coordination meeting on 30 July at national level to share information on current rapid assessment result, plan on joint needs assessment, government response plan, analysing gaps and potential support of other organization and the mechanism of cluster coordination at all levels.

Needs analysis, targeting, scenario planning and risk assessment

Needs analysis

Within hours after the earthquake, PMI deployed teams from neighbouring base units and national headquarters to support the base unit in Lombok in undertaking an emergency response while at the same time, conducting rapid assessments to obtain a general idea of urgent needs in the most affected communities. In addition to the National Society's own staff and volunteers, personnel of IFRC are participating in the analysis of rapid assessments.

Based on initial information from PMI teams on the ground, analysis of needs on reports from its base units, review of secondary data – including updates from BNPB and BPBD – situation reports by AHA Centre and media reports, PMI has determined needs that span immediate assistance which also links to early recovery. However, as the assessment is still underway, it is expected that this plan will be revised as the situation and needs evolve.

The needs analysis for each sector is elaborated below in **Section C: Detailed Operational Plan**.

Targeting

PMI will ensure that interventions are aligned with its own as well as the IFRC minimum standard commitments to gender and diversity in emergency programming, for example by targeting women-headed households, pregnant or lactating women, men and boys made vulnerable by the disaster, families that have not received any or sufficient assistance from the government or other organizations, those belonging to the socially vulnerable households, and those who lack relevant resources to cope with basic humanitarian needs on their own. These groups will be considered according to level of impact.

B. Operational strategy

Overall objective

This operation aims to assist an initial 4,000 people (approximately 1,000 households) affected by the earthquake in the districts of East Lombok and North Lombok as the most affected among five affected districts, mainly with appropriate immediate and medium-term assistance in a timely, effective, and efficient manner, as well as accompany them to recover and increase their resilience to future shocks.

Proposed strategy

The operation consists of closely integrated sectors aiming to provide:

1. **Immediate household basic needs and livelihoods** assistance, including distribution of **relief items such as family kits and unrestricted cash grants**;
2. **Health** interventions focusing on **psychosocial support, first aid**, deployment of four teams of **emergency health unit**, and **provision of referral services and medical rehabilitation**;
3. **Water, sanitation and hygiene promotion** interventions focusing on improving access to safe water and distribution of clean water;
4. **Shelter and settlements** assistance to support access to safer living conditions during the initial stages of the emergency by the provision of tarpaulins, mattresses, blankets followed by support to prioritize self-recovery accompanied by technical support and awareness on build back safer techniques.

Geographically, the operation will focus on the most affected areas of East Lombok and North Lombok districts. PMI will also undertake interventions using resources it has or it will mobilize bilaterally and/or from non-Movement sources. As further information is made available through the ongoing assessments supported by this initial DREF allocation, the operation may be revised, with either a second allocation or the launch of an emergency appeal to meet further identified needs should it be required.

The operation supported by DREF will cover a combination of replenishment of items available under PMI's prepositioned stocks and relief through local procurement for remaining items and its delivery to the most affected. While the overall operation timeframe is estimated to be up to four months, PMI plans to implement all activities within the first three, leaving month four to finalize and reconcile payments and paperwork as well as carry out the lessons learnt workshop in the end.



PMI medical teams provide basic health care and first aid services to affected community (Photo: PMI Lombok)

Crosscutting matters

Protection, gender and inclusion (PGI)

PMI will ensure that interventions are aligned with its own as well as the IFRC minimum standard commitments to Protection, Gender and Inclusion during Emergencies, including targeting women-headed households, pregnant or lactating women, and men and boys made vulnerable by the disaster. The following considerations apply:

- prevention of sexual and gender-based violence, by mapping and distribution of safe referral pathways (in coordination with the Protection Cluster) and training of PMI volunteers on how to handle disclosures and refer individuals to appropriate services when necessary.
- Women and child friendly spaces in any temporary housing arrangement
- Distribution of child protection information materials (based on lessons learned from PMI response during Mt. Agung Operation)

Community engagement and accountability (CEA)

Community accountability and feedback/response mechanisms will be integrated into programming to ensure that affected populations have direct access to information on the nature and scope of services provided by PMI, along with processes that will enable community participation and feedback.

Operational support services

Human resources

The operation will be implemented by the PMI base units in the districts East Lombok and North Lombok utilizing existing staff, but with support of the West Nusa Tenggara Provincial chapter and the national headquarters. Where needed and as the situation develops, the National Society may hire additional project staff.

The IFRC will provide technical support and guidance to PMI, including by assigning its operation manager and communication coordinator to work closely with PMI and support cluster coordination.

Logistics and supply chain

Logistics activities aim to effectively manage the supply chain, including procurement, fleet, storage and transport to distribution sites in accordance with the operation's requirements and aligned to IFRC's logistics standards, processes and procedures.

To meet the immediate operational needs, PMI has sufficient stocks of relief items prepositioned across various warehouses and which have been released to the affected areas. All in-country transportation of relief items are being carried out utilizing PMI existing fleet although in some cases additional trucks have been rented.

Procurement to replenish relief items required to meet immediate needs will be primarily be done locally by the PMI. However, some items, including tarpaulins, may be supported internationally via the IFRC Operational Logistics,

Procurement and Supply Chain Management (OLPSCM) Department in Kuala Lumpur. The OLPSCM in Kuala Lumpur will extend technical support to PMI and the IFRC Jakarta CCST as needed.

Communications

Communicating with key audiences is important to maintain and grow public, government and donor support both domestically and internationally – particularly, many global media agencies regularly monitor Lombok earthquake as it is a touristic area. Within 24-hour of this quake event, PMI and IFRC have received numerous media inquiries both locally and globally and through proactive media works by IFRC and PMI, some large media outlets such as CNN, BBC, ABC Australia have broadcast information and quoted Red Cross in their publications. PMI and IFRC communications efforts are focused on highlighting the humanitarian needs on the ground and securing positive positioning for the response efforts of PMI.

Maintaining a steady flow of timely and accurate public information focusing on the humanitarian needs and the Red Cross response is vital to support effective resource mobilization efforts and enhance collaboration with key partners and stakeholders. A proactive media engagement strategy is being pursued with international news organizations, with some interviews have been conducted over phone calls with Red Cross spokespersons in Jakarta and Lombok as well as national coverage of PMI activities.

Social media is the main platform being used to share material (Twitter, Facebook and Instagram), with rapid and periodic sharing of AV materials such as video footages, infographics, photo essays. These materials will also be shared via the IFRC communications Newswire along with Talking Points, press releases, photos and raw video for news outlets (B-roll).

PMI is planning to mobilize its communication team from Central Java province to the affected area to support with media relation and production of audio and visual materials. The PMI communications team, with the support of the IFRC Communications and CEA Coordinator, will continue to expand its activities to mark key milestones such as treating injured people and the search and rescue for the affected people. Technical support will also be provided by IFRC communication team in APRO. The principal aim is to ensure that the Red Cross Red Crescent humanitarian response is professionally communicated, understood and supported by internal and external stakeholders.

Information management (IM)

PMI will utilize existing capacity to facilitate the collection, collation, analysis and dissemination of relevant multi-sectoral data and information so as to support evidence-based decision making that can contribute to an effective humanitarian intervention.

Security

The National Society's security framework will apply to PMI staff and volunteers. For personnel under IFRC security responsibility, the existing IFRC country security plan, including contingency plans for medical emergencies, relocation and critical incident management will apply. If these personnel will be based in or frequently travelling to the affected area, then area specific risk assessments and addendum to the existing security plans will be required. Coordination will also be observed with the ICRC through regular information-sharing in accordance with the existing, agreed, arrangements.

Administration and Finance

The IFRC provides the necessary operational support for review, validation of budgets, bank transfers, and technical assistance to National Societies on procedures for justification of expenditures, including the review and validation of invoices. PMI has been supported for many years by the IFRC and is accustomed to these financial procedures. The IFRC finance and administration team in the IFRC Jakarta CCST will continue to provide support to the operation as requested by PMI and the IFRC programme manager/budget holder.

	Provide health promotion to target population																	
P&B Output Code	Health Output 1.5: Psychosocial support provided to the target population	<i>2,000 people reached by psychosocial support</i>																
	Activities planned Week / Month	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	
AP023	Conduct psychosocial support orientation for PMI staff and volunteers																	
	Conduct psychosocial support activities in communities						x	x	x	x	x	x	x					
	Reproduce and distribute IEC materials on psychosocial support and child protection																	
P&B Output Code	Health Output 1.9: Target population is reached with Search and Rescue activities	<i># of volunteers deployed</i>																
	Activities planned Week / Month	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	
AP082	Trained volunteers are deployed to support search, rescue and recovery activities																	



Water, sanitation and hygiene

People targeted: 2,000 (500 Households)

Male: 940

Female: 1,060

Requirements (CHF): 21,703

Needs analysis: There is a disruption of water supply in some of the affected areas based on various reasons, including damaged reservoirs or water distribution lines, including individual wells. In the immediate term, affected families also need to access safe and clean water while PMI also aims to support the recovery of water source as a more sustainable solution for longer term. Given the damage to houses and sanitation facilities and the fact that some people are afraid of returning indoors due to fear of aftershocks, hundreds of families remain unprotected from weather elements. The dry season is currently on and has the potential of compounding the health and hygiene situation, especially linked to inadequate shelter and sanitation conditions that leave affected people exposed to harsh weather elements. For sanitation, due to the lack of information on actual damages and needs, emergency latrine construction is put on hold until further details are made available. This will be addressed in this operation once the needs and gaps are identified.

Population to be assisted: Up to 500 households in East and North Lombok districts to be reached with safe water distribution and hygiene promotion activities while aiming to restore existing water sources as a more sustainable solution.

Programme standards/benchmarks: This operation will seek to meet **Sphere** standards.



Protection, Gender and Inclusion²

People targeted: -

Requirements (CHF): -

Needs analysis: Based on lessons learned from the recent Mt Agung operation and the report: “The Responsibility to Prevent and Respond to Sexual and Gender Based Violence in Disasters and Crisis”, disaster affected women, girls, men and boys are at higher risk to SGBV such a domestic violence, child marriage, sexual harassment and trafficking.

Population to be assisted: Households supported by this operation through the outlined interventions above.

Programme standards/benchmarks: *This operation will seek to meet acceptable CEA standards.*

P&B Output Code	Inclusion and Protection Outcome 1: Communities identify the needs of the most vulnerable and particularly disadvantaged and marginalised groups, as a result of inequality, discrimination and other non-respect of their human rights and address their distinct needs	Does the operation demonstrate evidence of addressing the specific needs to ensure equitable access to disaster response services?															
	Inclusion and Protection Output 1.2: Emergency response operations prevent and respond to sexual- and gender-based violence and all forms of violence against children.	Does the operation demonstrate evidence of compliance with IFRC minimum standard commitments to gender and diversity in emergency programming?															
	Activities planned Week / Month	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP034	Follow up and provide technical support to ensure compliance with IFRC minimum standard commitments to gender and diversity in emergency programming.																

² This area of focus is a merge of what previously was Social Inclusion and Culture of Non-violence and peace. It is under development, so for now it represents the physical merge of three existing relevant outputs.

Budget

DREF OPERATION

31/7/2018

MDRID013:

Indonesia: Lombok Earthquake

Budget Group	DREF Grant Budget CHF
Shelter - Relief	34,752
Clothing & Textiles	2,660
Water, Sanitation & Hygiene	15,632
Medical & First Aid	3,333
Teaching Materials	5,191
Other Supplies & Services	7,979
Cash Disbursements	63,830
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	133,377
Storage, Warehousing	709
Distribution & Monitoring	1,241
Transport & Vehicle Costs	7,800
Total LOGISTICS, TRANSPORT AND STORAGE	9,750
National Staff	1,481
National Society Staff	2,780
Volunteers	34,757
Total PERSONNEL	39,018
Workshops & Training	3,725
Total WORKSHOP & TRAINING	3,725
Travel	4,953
Information & Public Relations	4,418
Office Costs	1,460
Communications	800
Financial Charges	1,155
Total GENERAL EXPENDITURES	12,786
Programme and Services Support Recovery	12,913
Total INDIRECT COSTS	12,913
TOTAL BUDGET	211,569

Reference documents



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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote social inclusion
and a culture of
non-violence and **peace.**