



Emergency Plan of Action

Tanzania: Ferry Accident



DREF n° MDRTZ022 / PTZ038	Glide n°:
Date of issue: 03 October 2018	Expected timeframe: 2 months
Operation start date: 02 October 2018	Operation end date: 02 December 2018
IFRC focal point and budget holder responsible for this operation (project manager): Lisa Zitman, Disaster management delegate, East Africa Cluster	National Society focal point responsible for this operation (project manager): Renatus Mkaruka, Director of Disaster management, Tanzania RC
Category allocated to the disaster or crisis: Yellow	
DREF allocated: CHF 49,423	
Total number of people affected: 16,000 people, or 3,200 households (HH) in Bwisya ward in Ukara Island, Ukerewe district-Mwanza region.	Number of people to be assisted: <ul style="list-style-type: none"> • 2,700 people, including 50 TRCS volunteers, 41 survivors, family of the more than 300 passengers on the ferry and other people affected directly by the accident in Bwisya ward, Ukara Island, Ukerewe district, in Mwanza region • 16,000 people (3,200 households), the total population of the most affected area of Bwisya ward in Ukara Island, are indirect beneficiaries of the operation.
Host National Society presence (n° of volunteers, staff, branches): In Mwanza regional branch 50 volunteers and 4 staff are supporting the operation. In Tanzania Red Cross (TRCS) headquarters 3 staff are supporting the marine accident operation.	
Red Cross Red Crescent Movement partners actively involved in the operation: International Committee of the Red Cross (ICRC), Belgium Red Cross Flanders (BRC) and the International Federation of Red Cross and Red Crescent Societies (IFRC)	
Other partner organizations actively involved in the operation: Government of Tanzania including local governments; Prime Minister's Office-Disaster Management Department, The Tanzania Electrical, Mechanical and Electronics Services Agency (TAMESA), Tanzania People Defence Force (TPDF) and the Police Force.	

Situation analysis

Description of the disaster

A ferry known as MV Nyerere capsized on 20 September 2018 at about 200 meters from the docking bay in Ukara Island, in the southern part of the vast Lake Victoria. The ferry was carrying over 300 people and cargo, as it travelled from Bugolora (Nansio, Ukerewe) to Ukara Island in Mwanza region, between 14.00 – 15.00 hours. The cargo items included two cars and mostly commercial items, that were being transported to a weekly common market in Ukara Island.

Immediately after the accident, a search and rescue operation was launched. Many passengers drowned and the total number of dead bodies recovered as of Friday 28 September (11.00 am) are 229 (130 women, 71 men, 18 girls and 10 boys). Forty-one (41) people were rescued alive, the remaining people that were on board at the ferry have not been found yet.



Ferry accident: passengers of the capsized ferry struggle to rescue themselves



TRCS volunteer in the rescue operation © TRCS



<https://qoo.gl/maps/cPoGVUKFMBS2>

The search and rescue operations involved the Tanzania Peoples Defence Forces (TPDF), the Police force, TRCS volunteers, the fire brigade and community fishermen. The TRCS deployed a total of 50 volunteers, four (4) staff from Mwanza regional branch and three (3) headquarters' staff to support the operation.

TRCS immediately provided 150 blankets, 200 body bags, four (4) stretchers, and 20 life-buoys from Mwanza Branch to the site of the disaster, to facilitate the search and rescue operation, and the management of the deceased.

ICRC supported with the supply of 200 body bags, which were airlifted from the central warehouse in Nairobi to TRCS Mwanza branch.

The capsized ferry has been recovered from the lake through a joint operation of the military, the police, the fire and rescue brigade, Tanzania Mechanical and Electrical Agency and local community members. TRCS continues to monitor the situation and provides regular updates to its partners through the regional branch in Mwanza. The TRCS communication unit at the headquarters in Dar es Salaam is closely liaising with other media houses and supports the communication with the public through social networks (Facebook, Twitter, Instagram and WhatsApp).

Summary of the current response

Overview of Host National Society

Tanzania Red Cross Society deployed a total of 50 volunteers, four (4) staff from Mwanza regional branch and three (3) staff from the national headquarters, to support the operation on the ground. Two vehicles were dispatched, equipped with 150 blankets, four stretchers and 20 life buoys from Mwanza branch to the disaster area in support of the search and rescue, provision of first aid, and dead body management.

On Monday 24 September, the TRCS Secretary General (SG) visited the ongoing operation and met with the disaster management operations team of the government. The government extended its gratitude to TRCS and commended the efforts and support provided through the TRCS volunteers in the dead body management. Red Cross support to the operation was also featured in various media channels (newspapers and TV stations). During the field visit of the SG, Government representatives of the Disaster Management department requested TRCS to continue supporting the operation in close collaboration with Mwanza Regional Authority. One of the highlighted needs was the provision of Psycho Social Support (PSS) services to the affected families and survivors in Ukara Island, particularly in the most affected Bwisya Ward.

Overview of Red Cross Red Crescent Movement in country

The IFRC provides technical and monitoring support to the TRCS through the East Africa Cluster office based in Nairobi, Kenya. Additionally, there is one in country IFRC finance delegate who will support the financial management of the DREF operation. A surge alert has been launched to support the DREF operational with one PSS surge deployment.

The ICRC supported TRCS with an in-kind donation of 200 body bags, as a direct follow up on the Government's request to TRCS for these items.

The Belgium Red Cross (BRCS) provided funds at the onset of the operation to cover for volunteer allowances during the first 7 days of the operation, vehicle fuel costs, and staff travel costs. The immediate availability of these funds enabled TRCS to respond rapidly.

Overview of non-RCRC actors in country

The local government authorities, local communities, fire brigade and the Tanzania Peoples' Defence Forces (TPDF) are supporting, together with TRCS, the search and rescue operation, dead body management and the implementation of the needs assessments.

The government is managing the overall coordination of the operation, through the military and other government institutions.

The nearest health centre in Bwisya, at Ukara Island, facilitated adequate space for the recovered bodies of the deceased, until the moment of their burial.

The President of the United Republic of Tanzania announced four days of national mourning, starting Friday 21st September. The Prime Minister postponed his official upcountry visit to join the rescue operation at Ukara Island. The Regional Commissioners of Mwanza and neighbouring Mara region were the first government officials to arrive and initiate the search and rescue operation.

Needs analysis, targeting, scenario planning and risk assessment

Needs analysis

The capsized ferry carried more than 300 people, of whom 229 including 130 women, 71 men, 18 girls and 10 boys were found dead after the accident. Forty-one (41) people were rescued alive and many others faith is still unknown.

As the NS and government provided swift support in rescue operations, the immediate need at this point of the operation is psychosocial support to the survivors, affected families and TRCS volunteers who supported the search and rescue operation.

Sector	Identified needs
Psycho-Social Support	A total number of 2,700 people are directly affected by the accident including families of the deceased and the missing, the survivors and their families as well as TRCS volunteers. The Psychosocial support aims to minimize the negative psychosocial consequences of the accident, to strengthen resilience by meeting identified community needs, resume daily life and rebuild social structures.

Targeting

With a focus on psychosocial support (PSS), the DREF operation will target:

- Fifty (50) TRCS volunteers who supported the search and rescue operation, through first aid support and dead body management;
- The 41 survivors of the accident and their families;
- The families of the 229 people who lost their lives during the accident
- The families of the missing;
- Other people in the nearby Bwisya Ward (Ukara Island) who were directly affected by the accident. Around 80% of the people on the boat and their families are from this area. Bwisya Ward consists of two villages, with a total population of 16,000 people. The remaining 20% of the deceased and their families were from scattered places within Ukara Island, in Ukerewe district (island), Mwanza region, and the nearby regions of Kagera and Mara.

Scenario planning:

Best case scenario	Most likely scenario	Worst case scenario
Need for psychosocial support remains limited within the selected target population.	Need for psychosocial support can be well attended within the DREF operation timeframe for the full target population.	The PSS requirement is far above the planned figure and level of psychological effect is not easily manageable, requiring an intervention period of more than two months with additional PSS resources.
TRCS Response: Adjust planning and timeframe to the needs on the ground and revise the number of the population to be assisted downwards.	TRCS Response: Limited to the current DREF operation with a maximum of 6 weeks response.	TRCS Response: Revision of the current DREF operation through an Operations update to widen the scope of intervention, with possible change of strategy, increased timeframe and possibly a request for a second allocation.

Operation Risk Assessment

The security situation is reasonably stable across the country. However, TRCS will ensure a continuous monitoring of security environment and implement security risk mitigation measures. Accessibility to the target area is depending on the available of public transport to Ukara Island.

During implementation, TRCS will continue to assess the situation and update the emergency operation strategy according to the needs on the ground.

B. Operational strategy¹

Overall Operational objective

The overall objective of this DREF operation is to reduce psychosocial distress of and build resilience among the most affected families and TRCS volunteers in Ukara Island-Mwanza region. The operation will be carried out in collaboration with IFRC PSS surge support, two (2) TRCS PSS experts and government officials with PSS expertise.

Proposed strategy:

The operational intervention sector will focus on provision of psycho-social support services to the volunteers and the communities. A total of 50 volunteers will be deployed and trained on PSS by IFRC and TRCS PSS experts and further carry out activities in the targeted community for a period of 6 weeks. The psychosocial interventions will be implemented using the community engagement and accountability (CEA) approach throughout the planned operation timeframe (including community feedback systems in each PSS session and focus group discussions with target population). The TRCS-PMER unit will conduct monitoring and evaluation of field visits during and after the implementation.

The operation will be supported with PSS surge capacity, and the in country IFRC Finance delegate will provide financial guidance and support to the operation.

The below specific sector will be addressed:

Psychosocial Support

TRCS will organize a training for 50 volunteers on community-based PSS including provision of psychological first aid (PFA) and setting up volunteer peer support systems. These volunteers will liaise with key decision makers in the communities, to identify the beneficiaries. They will then conduct psychosocial activities with the targeted community members using different methodologies, including; community meetings, sensitization sessions for different target groups, drop in sessions, community activities, recreational activities and psychosocial activities in schools, circles and clubs. These sessions will be conducted 4 days per week for one month, for a total of 16 days. TRCS will also set up a clear information system for referral, in case specialist care is needed. Throughout the operation, TRCS will collaborate closely with government PSS experts and social workers.

To support the operation, IEC and visibility materials to support the community work will be procured. IEC materials will cover topics like coping, Psychological First Aid (PFA) and Children's reactions to distressing events. The table below presents the NFIs that will be procured for distribution and used during the PSS intervention.

Items to be distributed	Total
Visibility Materials - TRCS flags	25
Visibility Materials - caps for volunteers	50
IEC materials/leaflets	1,000
PSS kits (Children), including recreational materials and stationary	5

Monitoring and evaluation

The TRCS HQ team led by the Director of Disaster Management, will conduct three field visits during the DREF operation. The HQ team will consist of DM, Health, and PMER staff. The supervision and reporting at field level will be conducted weekly by TRCS field staff and volunteers from the Mwanza Regional Branch. The TRCS will continue to collaborate with local government officials during DREF operation for coordination purposes.

At the end of the operation, an after-action review/ lessons learned workshop will be organized by TRCS with IFRC and other stakeholders of this operation, to facilitate joint reflection on the implementation. This workshop will allow for informed planning in future TRCS operations.

C. Detailed Operational Plan



Health

People targeted: 2,700 people

Male: 1,323 (49%)

Female: 1,377 (51%)

Requirements (CHF): 28,228

Needs analysis: The accident claimed 229 human lives (130 women, 71 men, 18 girls and 10 boys). Forty-one (41) people were rescued alive and many remain missing. TRCS volunteers, survivors, families of the deceased and missing, and other people directly affected by the accident in Bwisya Ward (Ukara Island) are in need of direct psychosocial support. The support will focus on delivering psychosocial support and providing information and facilitating referral pathways.

Population to be assisted: A total of 2,700 people will be reached with PSS services, including psychosocial and recreational activities for children, and referral support.

P&B Output Code	Health Output 1.1: Psychosocial support provided to the TRCS volunteers	<ul style="list-style-type: none"> # of volunteers are reached with PSS services (Target: 50) % of NS managers, staff and volunteers are aware of the self-care and team care policies (Target: 100%) % of volunteers and staff who report satisfaction with self-care and team care support (Target: 100%) 															
		Activities planned Week	1	2	3	4	5	6	7	8							
AP080	Deployment of 2 TRCS psychological trained personnel																
AP080	Conduct PSS clinic to 50 TRCS volunteers who participated in the initial response phase																
AP080	Self-care and team care strategies are being used (peer support, personal supervision, stress management skills)																
P&B Output Code	Health Output 1.2: Psychosocial support provided to the target community	<ul style="list-style-type: none"> # of people reached with minimal one PSS activity (Target: 2,700 people) % of target population reports an increase in personal well-being (Target: 80%) # of volunteers trained in PSS (Target: 50 volunteers) 															
		Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12			
AP080	Beneficiary targeting, identification and registration/CEA																
AP080	Conduct PSS needs assessment and mapping of health																

	services for referral purposes																		
AP080	Conduct stakeholder meeting to facilitate beneficiary selection and mapping of referral pathways																		
AP080	Procurement of visibility and IEC materials																		
AP080	Train 50 volunteers on psychosocial support services, and update knowledge throughout the operation																		
AP080	Provide psycho-social support to 540 households in the community																		
AP080	Routine supervision of PSS services in the field																		
AP080	Produce communication materials to promote the work of TRCS, including picture, short interviews and media items for social media networks																		

Strategies for Implementation

Requirements (CHF): 18,178

P&B Output Code	Outcome S2.1: Effective and coordinated international disaster response is ensured	# of surge PSS deployment (Target: 1)																	
	Output S2.1.1: Effective response preparedness and NS surge capacity mechanism is maintained	# of volunteers insured (Target: 50)																	
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16		
AP046	Provide insurance for 50 volunteers																		
AP046	PSS surge deployment																		
P&B Output Code	Output S3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.	<ul style="list-style-type: none"> # of monitoring visits conducted (Target: 3) # of weekly field reports produced (Target: 6) # of lessons learned workshop conducted (Target: 1) 																	
	Activities planned Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16		
	AP055	Monitoring and evaluation field visits																	
AP055	Weekly field reports																		
AP055	Lessons Learned workshop																		

Budget

The overall budget for this operation is CHF 49,423 as detailed in attached budget.

DREF OPERATION

03/10/2018

TANZANIA:MARINE ACCIDENT DREF BUDGET

Budget Group		DREF Grant Budget
540	Medical & First Aid	2,000
550	Teaching Materials	1,600
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES		3,600
593	Transport & Vehicle Costs	2,788
Total LOGISTICS, TRANSPORT AND STORAGE		2,788
662	National Society Staff	12,700
667	Volunteers	13,467
Total PERSONNEL		26,167
680	Workshops & Training	8,006
Total WORKSHOP & TRAINING		8,006
700	Travel	4,500
740	Communications	1,215
760	Financial Charges	130
Total GENERAL EXPENDITURES		5,845
599	Programme and Services Support Recovery	3,016
Total INDIRECT COSTS		3,016
TOTAL BUDGET		49,423

Contact information

Reference documents



Click here for:

- Previous Appeals and updates
- Emergency Plan of Action (EPoA)

For further information, specifically related to this operation please contact:

In the National Society

- **Tanzania Red Cross Society:** Julius Kejo, Secretary General; phone: +255 655 571 888; email: kejojulius@trcs.or.tz

In the IFRC Africa

- **IFRC Country Cluster Support Team office:** Andreas Sandin, Operations Coordinator, Nairobi, phone: +254 732508060, email: andreas.sandin@ifrc.org
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For IFRC Resource Mobilization and Pledges support:

- **IFRC Regional Office for Africa** Kentaro Nagazumi, Coordinator Partnerships and Resource Development; Nairobi; phone: +254 731984117; email: kentaro.nagazumi@ifrc.org

For In-Kind donations and Mobilization table support:

- **Logistics Coordinator,** Rishi Ramrakha, Head of Africa Region Logistics Unit; phone: +254 733888022 / Fax +254 202712777; email: rishi.ramrakha@ifrc.org

For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)

- **IFRC Regional Office for Africa:** Fiona Gatere, PMER Coordinator, phone: +254 20 283 5185; email: fiona.gatere@ifrc.org

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace