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Emergency Plan of Action Operation Update
Indonesia: Earthquakes and Tsunami - Lombok

International Federation of Red Cross and Red Crescent Societies

Emergency appeal n° MDRID013	**GLIDE n°** EQ-2018-000122-IDN
Operation update n° 5; 7 November 2018	**Timeframe covered by this update:** 31 July 2018 - 30 October 2018
Operation start date: 31 July 2018	**Operation timeframe:** 20 months **End date:** 31 March 2020
Emergency appeal budget: CHF 22 million (Lombok: CHF 8.9 mil; Sulawesi: CHF 13.1 mil); Donor response	**DREF allocated:** CHF 1.25 million
N° of people being assisted: 160,000 (80,000 Lombok, 80,000 Sulawesi)	
Red Cross Red Crescent Movement partners currently actively involved in the operation: PMI works with the International Federation of Red Cross and Red Crescent Societies (IFRC), and ICRC as well as American Red Cross, Australian Red Cross and Japanese Red Cross Society in-country. Most are supporting longer-term programmes, but some may potentially support PMI's response to the earthquake on bilateral basis. American Red Cross, Hong Kong branch of the Chinese Red Cross, the Canadian Red Cross, Danish Red Cross, Finnish Red Cross, Italian Red Cross, Japanese Red Cross, Spanish Red Cross, Swedish Red Cross, Swiss Red Cross and the Netherlands Red Cross are contributing financially to the response. The Hong Kong branch of the Chinese Red Cross, Singapore Red Cross, Turkish Red Crescent and Qatar Red Crescent Society are contributing bilaterally to the Lombok Earthquake Operation.	
Other partner organizations actively involved in the operation: Mainly national agencies are actively involved in the response. They include the National Search and Rescue Agency (BASARNAS), National Disaster Management Agency (BNPB), the Regional Disaster Management Agency (BPBD), Indonesian National Police (POLRI), Indonesian National Armed Forces (TNI) and local government agencies. DG ECHO, the Governments of Australia (DFAT), Italy, the Netherlands, New Zealand, Spain, Sweden and Switzerland, the OPEC Fund for International Development (OFID), the Intercontinental Hotel Group, Western Union, Grab and private donors from Ireland, Netherlands and the United States are supporting the emergency appeal as well.	

*This operation update is issued mainly to provide a comprehensive summary on current response situation for the **Lombok earthquake**. The EPoA was initially issued on 21 September and is being implemented. This operation is prioritizing relief but also planning for the recovery phase. A joint multi-sectoral team formed by PMI and IFRC RDRT will conduct recovery assessment in November. The expected output is a recovery plan of action for PMI's Lombok Earthquake Operation, which will be used as reference to update the EPOA and the Budget for the Emergency Appeal.*

A. SITUATION ANALYSIS

Appeal History

29 July 2018: A 6.4 magnitude earthquake strikes off Lombok, province of West Nusa Tenggara, at 05:47h local time.

31 July: IFRC allocates CHF 211,569 from the Disaster Relief Emergency Fund (DREF) to enable PMI to meet the humanitarian needs of 1,000 households (4,000 people).

5 August: A second and stronger earthquake, of 7.0 magnitude and depth of 15km hits Lombok at 19:46h local time.

7 August: Emergency Appeal for CHF 8.9 million is launched to support PMI in providing assistance to 20,000 households. DREF loan is increased to a total of CHF 500,000.

9 and 18 August: New 5.9 and 6.4 magnitude earthquakes strike Lombok. According to BNPB, the four quakes killed more than 510 people, injured at least 7,100 others, and displaced more than 431,000 people.

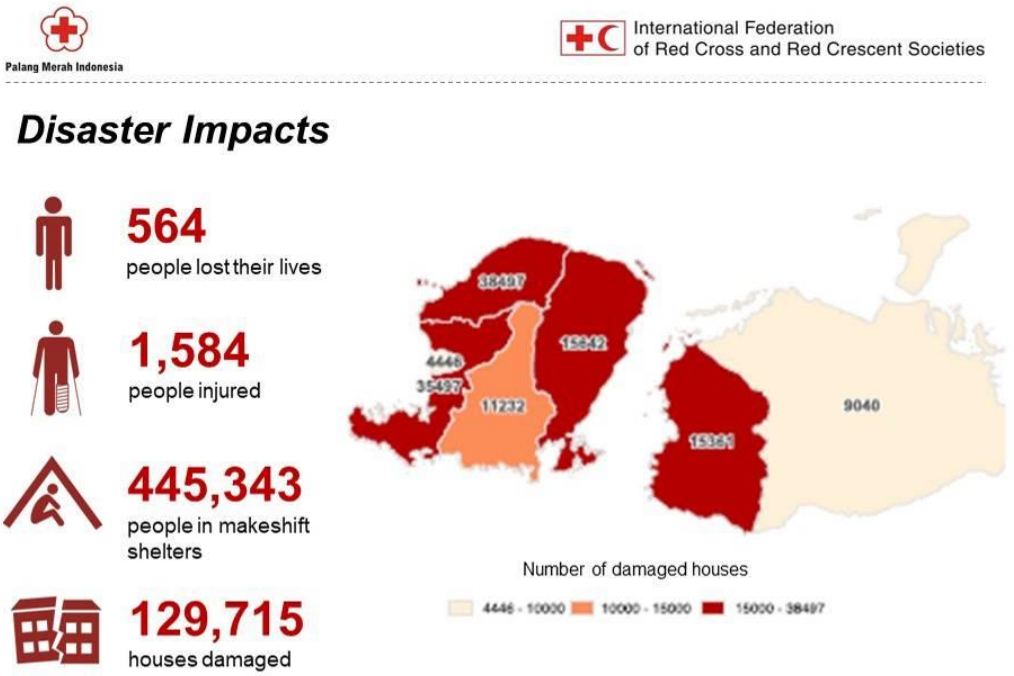
28 September: A major earthquake, of 7.4 magnitude, rocks Central Sulawesi at 17:02h, at a depth of 10km, followed by a Tsunami wave which mostly hit coastal areas of Donggala and Palu regencies.

29 September: IFRC allocates CHF 750,000 from DREF, bringing the total DREF advance for this Emergency Appeal to CHF 1.25 million.

1 October: Revised Emergency Appeal, incorporating the Sulawesi earthquake and tsunami, is issued, seeking CHF 22 million to enable PMI to deliver assistance to 40,000 households – 20,000 in Lombok and 20,000 in Central Sulawesi.

Description of the disaster

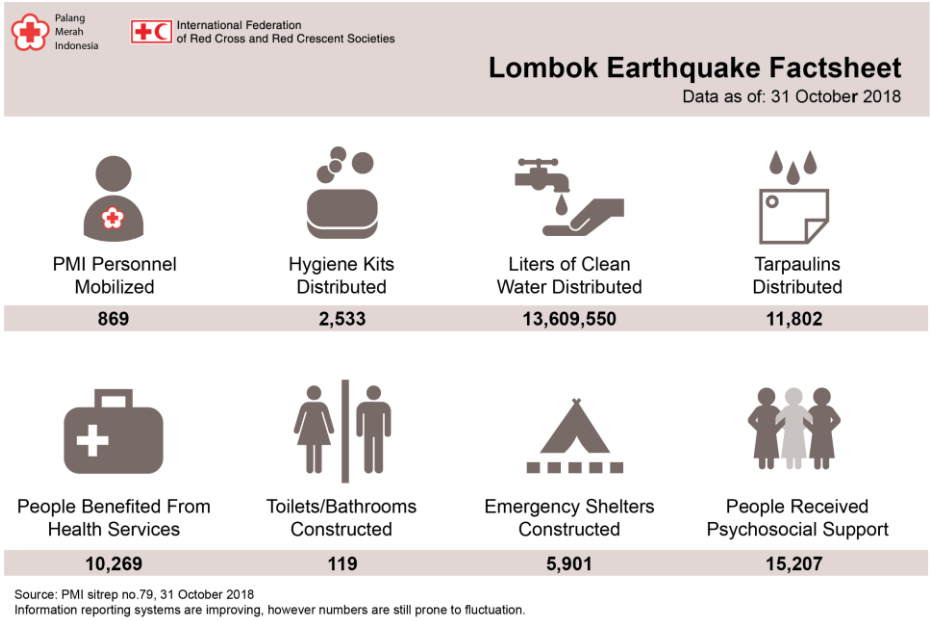
Since the first 6.4 magnitude earthquake magnitude earthquake struck off Lombok, province of West Nusa Tenggara, Indonesia, on Sunday 29 July 2018, four further earthquakes and multiple aftershocks in the last month have impacted the districts of North Lombok, East Lombok, West Lombok, Central Lombok and Mataram in addition to Bali and Sumbawa islands. According to BNPB reports as of 1 October 2018, the disaster impacts of Lombok Earthquake is summarized below.



Summary of current response

Overview of Host National Society

PMI has been on the ground from the onset and deploying over 869 volunteers to support the operation. The following infographic indicates the sectoral highlights on initial emergency relief phase and services provided by PMI through the support of the IFRC and the partner national societies as of 31 October 2018.



Overview of Red Cross Red Crescent Movement in country
PMI works with the IFRC and ICRC as well as Partner National Societies in-country including the American Red Cross, Australian Red Cross and Japanese Red Cross. Several national societies have offered bilateral support. Qatar Red Crescent and Hong Kong Red Cross are supporting the procurement and distribution of tarpaulins and shelter tool kits. Turkish Red Crescent is supporting water and sanitation. The support by Singapore Red Cross is now being finalized.

PMI works with International Federation of Red Cross and Red Crescent Societies (IFRC) in the country. IFRC have a country cluster support team (CCST) for Indonesia and Timor Leste consisting of a head of office and technical capacities in disaster management, health, water, sanitation and hygiene, national society development (including PGI), communication, community engagement and accountability (CEA) and support services in finance, human resources and administration. Movement coordination meetings were conducted with partners. The CCST is set to provide financial support to enable the mobilization of personnel and supplies by PMI.

Global and regional tools have been activated and number of human resources have been mobilized as follow: an operation manager, a field coordinator, a CASH and a PMER delegate in the field office of Mataram. The team formation will be reviewed according to the operation needs.

Overview of non-RCRC actors in country
The humanitarian response in Lombok is coordinated by Indonesia's National Management Authority (Badan National Penanggulangan Bencana, BNPB) and Regional Disaster Management Agency (BPBD) in the emergency phase. They are coordinating the response and collating information on the earthquake's impact. In the recovery phase, the Ministry of Social Affairs and Public Work are coordinating the sub-clusters or working groups of shelter, WASH, PGI and cash assistance. PMI is participating in the sub-cluster meetings for better coordination and shared resources.



PMI is constructing emergency shelters for displaced population ***(Photo: IFRC***)


PMI is distributing household items to the affected population. (***Photo: PMI/Andung Asyari***)


PMI is delivering psychosocial support services to children. (***Photo: PMI/Andung Asyari***)

Needs analysis and scenario planning

Needs analysis
The needs of shelter, water, sanitation and hygiene (WASH), health and psychosocial support, non-food relief items and disaster risk reduction are identified from the PMI needs assessment and analysis of secondary data.

Over 129,000 houses were damaged and more than 445,000 people have been internally displaced following the earthquake. These people are living with various types of shelters, across 2,700 camps as well as with host communities.

The PMI has conducted assessments and interviewed 935 households in North Lombok, East Lombok and Central Lombok from August and October. 74 per cent of houses were heavily damaged. 10 per cent and 12 per cent of houses were moderately and lightly damaged respectively. Around 10 per cent and 5 per cent of respondents have received tarpaulins or materials of emergency shelters from PMI and other agencies respectively. There is a need for emergency shelter, and longer term more permanent solutions as well.

Health services were disrupted by the earthquakes resulting in damaged health facilities (90 units in North Lombok, 84 units in West Lombok, 35 units in East Lombok, 95 units in Central Lombok, 21 units in Mataram, 21 units in Sumbawa[1]). Some survivors are displaying signs of trauma, with an apprehensiveness of going indoors for fear of aftershocks – there have been more than 200 aftershocks recorded within 24-hours after the first event. There are needs for emergency health and psychosocial support services. Additionally, the West Lombok administration declared a health emergency of malaria outbreak in September. PMI is delivering health promotion in Gunung Sarim, West Lombok, one of areas affected by malaria outbreak, to help prevent the spread.

[1] Information from National Disaster Management Agency (BNPB) on 1 October 2018
https://www.bnpb.go.id/jangan-lupa-ribuan-korban-gempa-lombok-sumbawa-juga-masih-memerlukan-bantuan-kita

The PMI has also conducted a rapid assessment on information, communication and accountability and surveyed 257 people in North Lombok, East Lombok and West Lombok during August 2018. The assessment indicated the inadequate information of relief support in remote areas. Most people in Lombok speak Bahasa Indonesia while some elderly speak more their native language Sasak. It is recommended to improve the communication channels by social media and local radio in order to deliver lifesaving information in both local languages. PMI will work closely with Head of village or sub-village to receive feedback from community members.

The Government of Indonesia is leading the recovery efforts in Lombok and Sumbawa and planning to provide cash to 75,000 affected households to rebuild their homes. Families with totally damaged houses will receive IDR 50 million. Families with partial damages and light damages will receive IDR 25 million and 15 million respectively. Beneficiaries can choose between the Government designed earthquake resistance homes packages (RISHA) or their own design, Government of Indonesia will provide technical support to the beneficiary families choosing RISHA. PMI has received green light from government to fill in the gap of supporting transitional shelter solutions in the midterm.

PMI and IFRC have been assessing the changing needs in relief and recovery phases. With support of IFRC, PMI is going to lead a recovery assessment in November and revise the plan of action for the recovery needs in December. The assessment is ongoing to identify the longer term needs of livelihoods and disaster risk reduction.

Operation Risk Assessment
Based on field observations, asbestos is widely used in roof construction for many houses in Lombok and Sumbawa. The risk of exposure to asbestos with a large number of houses damaged and asbestos pieces in the rubble is significant. Exposure to asbestos is a potential risk to health causing diseases such as asbestosis and lung cancer. The community's awareness on the health risk is low. As a result, PMI is taking initiative on promoting asbestos disposal, train-the-trainer and community sensitization.

The rainy season in Lombok is typically from November to March. Flash floods and landslides triggered by heavy rainfall are possible during the rainy season. The accessibility may be hampered, and the living conditions of earthquake displaced people may deteriorate. The PMI is working to speed up the relief efforts before the arrival of rainy season. The assessment of disaster risk reduction activities is ongoing.

B. OPERATIONAL STRATEGY

Overall objective

This operation targets to provide assistance to 80,000 people (approximately 20,000 households) affected by earthquakes in Lombok and Sumbawa with appropriate relief and recovery assistance. The operation will last for 20 months from July 2018 to February 2020.

Proposed strategy

The operation is prioritizing relief while planning for recovery. Under the leadership of PMI, a post disaster recovery assessment will be conducted to assess the impact of the earthquakes and put forward a long-term recovery strategy. The Multi-Sectoral Assessment Team jointly formed by PMI and IFRC RDRT will collect data in the field in November. The assessment report and revised emergency plan of action will be produced and recommended after the recovery assessment is completed.

IFRC and PMI will recruit new staff to support the operation in Lombok and Sumbawa. IFRC is committed to provide technical support on shelter, WASH, cash transfer programme, information management, community engagement and accountability, protection, gender and inclusion, and national society capacity building etc.

In the emergency phase, PMI has been taking significant roles in the aspects below.

- Shelter assistance by distribution of shelter materials and construction of emergency shelters;
- Essential household assistance via distribution of non-food items, such as family kits, blankets, school kits and clothes;
- Water, sanitation and hygiene promotion interventions focusing on improving access to safe water, rehabilitating the water and sanitation facilities and improving hygiene behaviors;
- Health interventions focusing on basic medical treatment in emergency phase, psychosocial support and community-based health promotion with focus on the risk of dengue and malaria outbreak; and
- Community based disaster risk reduction.

With the support of IFRC, the PMI is progressing with:

- Carrying out continuous needs assessment and analysis across sectors;
- Integrated programming across sectors and resilience building;
- Identifying the changing needs from relief to recovery phase and preparing for the recovery plan
- Focusing on recovery, DRR mainstreaming and Building Back Better.

- Participating in the cluster meetings and better coordination with other local agencies to provide relief and recovery assistance.
- Ensuring community and local government participation, and programme accountability to affected people;
- Providing training of community, engagement and accountability and protection, gender and inclusion to volunteers and staff;
- Addressing the health risk of malaria and dengue and exposure of asbestos in the community.
- Ensuring volunteers' safety and security and providing volunteer protection equipment including masks and helmets.
- Planning a real time evaluation to review the Disaster Management Law in Indonesia and PMI's humanitarian assistance under the auxiliary role of government.

C. DETAILED OPERATIONAL PLAN

The activities detailed under each sector are only related to the current response in **Lombok and Sumbawa, West Nusa Tenggara (NTB).**

The EPoA was initially issued on 21 September. The Operational Target was listed out in the Operation Update no.2 on 28 September 2018 based on the amount of funding received and expected to receive. Following is the summary of key interventions completed by 30 October 2018.



Shelter

People targeted: 80,000
Male: 37,600
Female: 42,400

Interventions	Target	Actual
Distribution of tarpaulins (two tarpaulins for each household)	10,000 households	5,901 households
Technical support provision, build back safer guidance, awareness raising activities		
Distribution of shelter toolkit	2,000 households	2,069 households
Distribution of family kits	332 households	155 households
Distribution of blankets	10,000 households	5,370 households
Distribution of school items	2,500 people	Ongoing
Conditional cash for shelter materials	10,000 households	1,209 households

Progress towards outcomes

- *Two emergency schools have been constructed by PMI Shelter Team.*
- *Around 54,000 people have received NFIs, including family kits, baby kits, blankets, school items and clothes.*
- *5,901 households have received tarpaulins and 2,069 households have received shelter tool kits for emergency shelters. The distribution of tarpaulins and shelter tool kits will speed up in the coming weeks before the arrival of rainy season.*
- *1,209 households have received conditional cash for shelter materials. It is targeted to reach 2,134 households by the end of November. With the community feedback and technical analysis, the modality of cash assistance will be changed to multipurpose change through local post offices. Total 10,000 households will receive cash assistance by the end of December 2018. Beneficiary selection, distribution of beneficiary cards and post distribution monitoring are ongoing.*
- *The Government of Indonesia is leading the recovery efforts in Lombok and planning to provide cash to 75,000 affected households to rebuild their homes. PMI is planning to fill in the need gap and provide transitional shelters to the affected households in the med term.*

Livelihoods and basic needs

People targeted: 40,000
Male: 18,800
Female: 21,200

Intervention	Target	Actual
Livelihood assistance	10,000 households	Ongoing

Progress towards outcomes

- *PMI has been operating field kitchens for 26,543 people.*
- *The livelihood assistance is being planned and considered to be integrated with psychosocial support activities and rehabilitation of water facilities.*

Health

People targeted: 80,000 people
Male: 37,600
Female: 42,400

Intervention	Target	Actual
Mobilization of volunteers for psychosocial support (PSS)	50 volunteers	31 volunteers
Provide PSS	20,000 people	15,207 people
Mobilization of volunteers for emergency health awareness and referrals	100 volunteers	10 volunteers
Provide people with basic medical treatment through mobile clinic services and first aid; and referral service as needed	10,000 people	10,269 people
Provide community-based disease prevention and health promotion session to target population	80,000 people	Ongoing

Progress towards outcomes

- *Over 15,000 people have been engaged with psychosocial support activities. PSP activities will be continued in communities and schools. Integrating PSP elements into other sectoral activities is under way.*
- *A PSP project targeting adults is now being implemented in 3 villages of North Lombok. The project aims at resuming people's normal lives and livelihoods by providing agricultural training, seeds and farming tools. PSP team is exploring to extend this project to other areas.*
- *10,269 people have been reached by emergency and mobile clinic outreach since the onset of disaster.*
- *The health promotion activities, assessment and monitoring of malaria and dengue will carry on. The main focus of Health Team is health promotion in response to malaria outbreak in West Lombok and Sumbawa.*
- *PMI Health Team is disseminating the health risks of exposure to asbestos. PMI is taking initiative to lead the asbestos disposal and train-the-trainer activities.*
- *PMI PSP Coordinator is participating in the coordination mechanism of protection led by Ministry of Social Affair.*

Water, sanitation and hygiene

People targeted: 80,000
Male: 37,600
Female: 42,400

Intervention	Target	Actual
Distribute safe water to affected communities (mobilization of water trucks)	80,000 people	500,345-person times
Restore existing water sources		
Conduct hygiene promotion activities		5,013 people
Distribution of hygiene kits	20,000 households	2,533 households

Construct emergency communal toilets in six of the most affected districts	4,000 households	2,740 households
Rehabilitate existing sanitation facilities		

Progress towards outcomes

- *Over 13 million liters of clean water has been distributed and benefited estimated over 500,000-person times. The distribution of clean water is ongoing although the operational target has been achieved.*
- *The hygiene promotion activities in community and schools will be carried forward.*
- *The key focus of PMI WASH Team in October and November is rehabilitation of damaged WASH facilities. 18,329 meters of water pipes has been installed, while 18 bathrooms and 101 communal latrines have installed or renovated for 2,740 households.*



Disaster Risk Reduction

People targeted: 80,000
Male: 37,600
Female: 42,400

Intervention	Target	Actual
Community-based mitigation and disaster risk reduction activities: • Mobilization of volunteers for community-based disaster risk reduction (CBDRR) • CBDRR trainings • CBDRR in communities and schools	40,000 people (10,000 households)	Ongoing

Progress towards outcomes

- *The DRR team has conducted initial assessments in North Lombok, West Lombok, East Lombok, and Central Lombok. The assessment covers 1 village for each district and identifies the major threats. Assessment in Sumbawa district is under planning.*
- *The plan of disaster risk reduction activities will be formulated with the assessment result.*



Protection, Gender and Inclusion

People targeted: 80 000
Male: 37 600
Female: 42 400

Progress towards outcomes

- *The PMI Psychosocial Support Team is joining the protection, gender and inclusion sub cluster meeting led by the Ministry of Social Affairs every week.*
- *The training of children protection will be provided to Psychosocial Support Team members.*



Migration and Displacement

People targeted: 80 000
Male: 37 600
Female: 42 400

Progress towards outcomes

- *The latest estimate is that more than 445,000 people have been internally displaced following the earthquake. These people are living across 2,700 camps, with various types of shelters as well as with host communities.*
- *A detailed migration and displacement will be undertaken, looking at the specific needs of those displaced, in IDP camps, as well as those who have been displaced/migrated out of the local area. The assessment will make recommendations on how these displaced populations can best be supported, including given the medium- and longer-term picture of displacement, and any barriers to return and recovery (including housing, land and property issues (HLP)).*

- *All operational interventions will be undertaken in line with the Red Cross Movement Policy on Internal Displacement (2009), including meeting the needs of the most at risk: including both displaced communities and host communities.*
- *As to date, 51 cases of RFL have been registered and 22 cases have been closed.*

Logistics and supply chain

PMI Logistics with support from IFRC is aiming at effectively managing the supply chain, following the Government of Indonesia's regulations and guidance and based on the IFRC's logistics standards, processes and procedures. A NS has its own provincial logistics team based in Mataram provincial office. However, due to scope of the disaster, local resources were overwhelmed, and PMI HQ deployed its emergency logistics team to support provincial office. Further, IFRC deployed surge logistics delegate for 3 weeks in the onset of the operation to support PMI logistics with initial needs assessment and emergency logistics to ensure timely and efficient support to the relief operation. Regional senior procurement officer from IFRC AP Operational Logistics, Procurement and Supply Chain Management (OLPSCM) department was deployed to support PMI with local procurement and regional logistics coordinator from same office was deployed for coordination support mission.

The main challenges at the aftermath of the earthquake were limited or no road access to affected areas due to damaged roads and bridges and/or roads blocked by debris. Also, infrastructure was destroyed or damaged in wide area and that made it challenging to find suitable warehouse facility for operation support. Further Lombok airport was also partially damaged which limited big cargo planes to operate there and therefor for example IFRC rerouted its charter flight carrying relief goods to Surabaya.

List of needs were produced by the PMI and IFRC and main supply chain for relief items for this operation was to utilize local resources – PMI prepositioned stocks across the country and local procurement. This was complimented with international support via mobilization table that was launched to seek for IKD support from partners and eventually relief item shipment from IFRC Dubai was deployed. This free of charge charter flight was funded by International Humanitarian City (IHC) and it was carrying in total 100 metric tons of relief.

The local procurement was concluded jointly with PMI and IFRC CCST Jakarta team and items available in local market was sourced through open tendering and following IFRC standard procurement systems and procedures. The sourcing to replenish relief items released from PMI prepositioned stocks will be primarily to be done locally to ensure that the local cultural aspects are taking in to a consideration by IFRC Jakarta CCST team. However, some items might have to be replenished internationally via the IFRC AP OLPSCM unit in Kuala Lumpur, mainly to ensure quality and that the specification requirements are met.

PMI did not have existing warehouses in Central, North and East Lombok and the PMI logistics hub was established in Mataram with the support of IFRC and it is consisting warehouses for PMI/IFRC operation. Further PMI established temporary field warehouse in Kayangan (North Lombok) and Obel-Obel (East Lombok) to support relief operation.

PMI deployed its existing fleet, including 21 units of water and cargo trucks , 10 ambulances and as well as light fleet (2 x DC Pick-Up) to Lombok to transport volunteers, staff, clean water and relief items in the affected areas. However, the capacity of light fleet and cargo trucks is insufficient and additional capacities will be rented locally by PMI and IFRC. As of reporting period, the local tendering for long term rental of vehicles needed for this operation has been launched and it is on-going.

The OLPSCM in Kuala Lumpur will continue to extend technical support to PMI and the IFRC Jakarta CCST as needed.

Communications

PMI's communications team was reinforced by IFRC communications staff from Jakarta and Kuala Lumpur, followed by two surge communications deployments. PMI's unique access and an agreed communications strategy enabled the team to generate more than 4,000 media and social media mentions of the Red Cross in Lombok. between 5 and 9 August, including coverage in CNN International, BBC News, Voice of America, Washington Post, New York Times, EFE, El País, Reuters, Al Jazeera, AFP, AP, Sky News, the Guardian, Euronews, Reuters, Le Monde, Newsweek, Time, Telegraph, CBS News, BBC Radio Scotland, ABC News and more. Engagement on social media was very strong (an average engagement rate of 4 per cent) with key media quoting agreed messages. Media monitoring showed coverage dropped to about one-quarter in the following week with 900 media and social media mentions including CNN International, Voice of America, EFE, Euronews, the Express, Swiss Info, News Talk, the Strait Times and more. Later, the Sulawesi disaster drew almost all of the media attention.

In subsequent weeks, the communications plan was adjusted to focus on generating audio visual and other material to support partner communications and fundraising. At the end of the period, a push by a communications delegate covering both Sulawesi and Lombok is under way to raise the profile of the operation to mark three months since the disaster and the visit of the IFRC Secretary General in early November, and to transition to longer-term communications activities including capacity building.

D. BUDGET

The following is the budget and funding details of the operation as of 26 October 2018:

Item	Breakdown	Amount	Percentage (%)	Remarks
Budget	Appeal budget/ Funding requirement	CHF 8.9 million	-	Appeal budget as per the emergency appeal launched on 18 August 2018
	Operating budget	CHF 5.2 million	59%	Realistic operational budget prepared based on the amount of funding received and expected to receive to date
Funding	Total hard pledges	CHF 5.1 million	57%	
	Total hard and soft pledges	CHF 5.5 million	62%	Projected coverage of the appeal once all commitments materialize.
	Funding gap	CHF 3.4 million	38%	The amount of funding still needed to achieve the overall aim and targets of the emergency appeal. Covering the funding gap would allow the response to reach an increased number of beneficiaries than outlined in this implementation plan with livelihoods, shelter and other humanitarian support needed. However, this will largely depend on the recovery assessment which will ascertain the actual needs on the ground. The Government of Indonesia will be moving ahead with their recovery plans and has verified around 72,000 houses for Shelter program.

Reference documents

Click here for:

- Previous Appeals and updates
- Emergency Plan of Action (EPoA)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere**) in delivering assistance to the most vulnerable. The IFRC's vision is to inspire**, encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

