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## Emergency Plan of Action (EPoA) Hungary: Storm

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF n° MDRHU007</b>	<b>Glide n° <a href="#">FL-2019-00075-HU</a></b>
<b>Date of issue: 10 July 2019</b>	<b>Expected timeframe: 4 months, Expected end date: 9 November 2019</b>
<b>Category allocated to the disaster: <span style="background-color: orange;">Orange</span></b>	
<b>DREF allocated: CHF 230,067</b>	
<b>Total number of people affected: approximately 150,000</b>	<b>Number of people to be assisted: 7,200</b>
<b>Host National Society presence:</b> 24 volunteers (up to 50 volunteers will be involved during the operation) and 6 staff from local branch, 2 volunteers and 5 staff from NHQ	
<b>Red Cross Red Crescent Movement partners actively involved in the operation:</b> Hungarian Red Cross	
<b>Other partner organizations actively involved in the operation:</b> Municipalities of Pusztadobos, Nyírmada, Nyírkársz, Kocsord, County Government Office, National DM Authorities, local charities as Caritas Hungary, Hungarian Charity Service of the Order of Málta, Hungarian Reformed Church Aid and local religious organisations	

## A. Situation analysis

### Description of the disaster

Devastating storm cells hit Eastern Hungary on 27 June afternoon, leaving 80 settlements affected by damages caused by strong wind and heavy rainfall. According to the National Disaster Management Authority (NDMA), 2,560 rooftops (160 public and 2,400 private properties) were damaged. Hungarian Red Cross immediately started the coordination of the assistance with relevant authorities. According to the ongoing assessment, the most affected settlements are Pusztadobos, Nyírkársz, and the town of Nyírmada, where 80 per cent of private homes suffered damages.

Trees fell on electrical aerial cables and caused blackouts in 93 settlements leaving more than 50,000 households without electricity for two or more days. To date, electricity has been restored in all affected households. The NDMA indicates that more than 30 families (114 people) were evacuated due to life-threatening structural damages, all of whom have been sheltered in municipal homes or at relatives and have not been able to return to their homes. In total, 2,400 households suffered damages (approx. 7,200 people) with the scale of damage on a wide spectrum.



**Image 1:** One of the 2,400 private homes that were damaged in the storm on 17 June. *Photo: HRC*

The Hungarian Government officially requested assistance from the National Society through the Szabolcs-Szatmár-Bereg county's government office. Damages are being reported continuously by citizens to the municipalities, the registration of the number of affected households and population is coordinated by the Authorities. Hungarian Red Cross county branch staff and volunteers are on the scene and coordinating with local and central authorities to identify the most affected and vulnerable people to work with. The region affected is challenged with multidimensional poverty, many households face poverty due to low income.

## Summary of the current response

### Overview of Host National Society

Hungarian Red Cross (HRC) Szabolcs-Szatmár-Bereg county branch started to assess the needs and plan the RC response immediately after the disaster. The county branch coordinated the assessment with the local and central authorities (municipalities and central governmental agencies – County Disaster Management Directorate and County Government Office). National Headquarters contacted other charities working in the country to coordinate the efforts and avoid parallel actions. Local Branch mobilized its current household item stocks including clothes for all age groups and seasons from local in-kind donations, as well as furniture offered by local donors to replenish losses occurred in the homes. HRC can mobilize clothes from its current stock to meet needs. During assessment visits, branch staff discussed the situation with main stakeholders and met with the most affected households. Establishing contact with the families made initial psychosocial support possible: people welcomed the opportunity to talk about their fears and uncertainties. Staff of HRC's local office and volunteers are also assisting with non-skilled tasks in response activities, e.g. clearing roads and cutting branches of fallen trees. HRC RDRT trained volunteers are assisting the assessment and planning activities. In the last days, HRC volunteers worked with communities on manual tasks related to wood chipping and debris removal. Roads and infrastructure have been cleared by now, and there are no security-related issues.

Hungarian RC is the largest civil society organisation in the country with 55,000 members, and a main partner for Disaster Management authorities. In the last ten years, the HRC was involved in all disaster situations in the country both during response and recovery actions. The National Society DM department implemented Emergency Plan of Actions with DREF and EA assistance in the recent years responding to floods, blizzards, population movement and (hail) storm damages.

### Overview of Red Cross Red Crescent Movement in country

The IFRC's Regional Office for Europe is located in Budapest, Hungary, in close proximity to the National Society's Headquarters. IFRC personnel is supporting the National Society with technical guidance.

### Overview of non-RCRC actors in country

The National Directorate General for Disaster Management coordinates the technical rescue activities: firefighters responded immediately after the storm hit the region to more than 1,500 calls related to the event. Professional and volunteer firefighters arrived at the affected area from all over the country, and fire brigades from neighbouring countries also mobilized their assets to work on clearing trees and restoring infrastructure. Local authorities and municipalities are working to collect information on the damaged households.

According to the coordination with other charities in the country, other civil society organisations (Maltese, Caritas and Hungarian Reformed Church Aid) are also assessing the situation in hand, started to collect donations and might mobilize their available assets to assist the affected population. However, the immediate support to be expected by the donations is very limited. HRC County Branch director met with local representatives, while NHQ is in contact with other organisations to avoid parallel actions. DM coordinators of Maltese and Caritas agreed to coordinate their actions with HRC, cooperation with Hungarian Reformed Church Aid has been proposed, coordination meeting will take place early in the week beginning with 8 July.

## Needs analysis, targeting, scenario planning and risk assessment

### Needs analysis

Hungarian Red Cross county branch started the needs assessment immediately after the disaster. Several field visits and consultations with municipal leaders and governmental authorities have been conducted determining the most affected region and population groups. National HQ of HRC coordinates with other charities operating in the area, assisted by the National Directorate General for Disaster Management (NDGDM).

Data gained from NDGDM shows that during the storm on 27 June, approx. 2,560 rooftops have been damaged, including **2,400 private houses**, and 114 people had to leave their homes as they became dangerous. According to statistical data from the Hungarian Central Statistical Office, the directly affected population could reach as many as 7,200 people (*the average family size in the region is 301 people/100 families*), the estimation is confirmed by local authorities. Most of the households suffered additional losses due to damages to vegetable gardens, orchards and

externally stored goods. Rain also leaked through damaged rooftops, causing losses in goods and stocks, and creating a high risk of mould infestation.

According to the identified needs and the information gained on partner organisations' plans, due the loss of food stocks, assistance with food rations is needed, as well as cleaning kits with anti-moulding and mould-removal substances. Many households are unable to cover the rooftops properly due lack of financial capabilities, therefore provision of materials for rooftop coverage is needed. The area affected with the disaster have various socio-economical challenges, making the families more vulnerable to severe events – unemployment is significantly higher than the national average. Facing multidimensional poverty, social exclusion is a continuous challenge for the minority communities.

Many households with damaged rooftop suffered further damages by the rainfall wetting the walls of the houses, causing mould/fungus, which pose additional risks as wet walls and mould spores could cause respiratory diseases. Sanitary and potable water needs are covered by infrastructure services, as sewer systems and drinking water pipes are lying underground they became not affected by the winds and rainfall. People sheltered in temporary homes and relatives, as well as the overall population have access to the critical services of safe drinking water and sanitation.

**Table 1:** Damages by settlements incl. private and public houses – source: County DM Directorate

Name of settlement	Number of buildings damaged
Mátészalka	350
<b>Nyírmada</b>	<b>281</b>
Ajak	211
Kisvárda	178
Rétközberencs	149
<b>Nyírkársz</b>	<b>134</b>
Papos	110
Nyírcsaholy	106
<b>Pusztadobos</b>	<b>104</b>
Pátroha	102
Ópályi	88
Kocsord	66
Nyírparasznya	58
Anarcs	50
Nagydobos	49
Kántorjánosi	47
Győrtelek	45
Pap	41
Géberjén	30
Nagyecsed	29
Rohod	28
Nyírkáta	27
Gyulaháza	24
Dombrád	22
Ilk	21
Hodász	20
Vaja	20
Döge	20
Kékcse	20
Tizsakanyár	20
Ökörítőfülpös	15
Gemzse	11
Szabolcsbáka	11

Szamosszeg	10
Nyírtass	7
Jármi	6
Demecser	5
Nyírmeggyes	2
Baktalórántháza	2
41 further cases in 41 settlements in the region	41
<b>Total:</b>	<b>2560</b>

The state is not expected to provide immediate food assistance. Mayors can ask for support from the 'vis maior fund', but potential support received from this source will be aimed at recovery activities.

### Targeting

The Red Cross will select people to work with based on agreed selection criteria with other actors established and verified in partnership with affected communities and relevant authorities. These criteria will then be shared with and explained to the wider community. Rooftop materials will be given to 200 families who have no opportunities to procure temporary hard covering materials on their own due to physical or financial difficulties, including a lack of insurance. In this part of the country many families have limited access to cover their basic needs in case of an adversity. Beneficiary selection is therefore based on the occurred damages, and vulnerabilities based on general living conditions and livelihoods. HRC will assist families with no insurance nor financial means to cope with the situation.

Due to the very limited support expected from other organisations, and no immediate support expected from the state, the total population of the selected localities will be targeted with support in food and cleaning items. Food rations and cleaning kits will be distributed for a wider group of affected population (2,400 families), aiming to reach out all families with damaged rooftops or walls as losses in goods and kaleyards are not falling under insurance coverage. HRC will select people to work with in coordination with authorities and other charities to maximize the impact based on the occurred losses and capabilities to cope with the situation.

### Scenario planning

According to the consultations with the meteorological service, severe storms can happen through the whole summer season as unusually hot conditions are expected in the forthcoming weeks. In the best case scenario, severe rainfall and winds will not arrive into the affected region, while in the worst case further damaging storms cause additional losses.

### Operation Risk Assessment

Supplementing the needs assessment, HRC NHQ conducted a risk assessment, which will be continuously revised to the actual information and situation updates. Due the unusual summer conditions, there is a significant possibility for further heavy rainfall and damaging storms during the whole season. This could cause additional damages to the current losses, therefore temporary reparation and early recovery is strongly needed.

On the operational side, risks of working in heights must be mitigated by safety briefings, accident insurance and proper implementation of collective and personal protective measures. The distribution of relief items needs to be backed up with safety measures as it includes lifting and moving of goods.

HRC is dedicated to provide safe environment for its volunteers, staff and beneficiaries, therefore safety gear and briefings will be provided.

## B. Operational strategy

### Overall Operational objective:

The Hungarian Red Cross aims to assist **2,400 families** (approx. 7,200 people) affected by the storm and heavy rains through the provision of **2,400 food and 2,400 hygiene and sanitary cleaning kits**. In addition, HRC also aims to provide materials for the **temporary repair of roofs** for a total of **200 houses** in the villages of **Nyírkársz, Puztadobos and the town of Nyírmada**.

### Proposed strategy

Hungarian Red Cross is working to assist the affected population in coordination with the relevant authorities and other charities operating in the country. HRC's strategy is to provide assistance with means related to food assistance, hygiene and sheltering.

To meet the immediate food and cleaning needs, the HRC will distribute a total of 2,400 food rations and 2,400 hygiene and sanitary cleaning kits (one-month food ration and one hygiene and cleaning kit per household) in consultation with the local authorities and other charities. Direct in-kind assistance is the preferred way presently. Goods will be procured from commercial actors on local markets providing certified goods according to the National legislation and internal procedures.

**Table 2:** Content of hygiene and sanitary cleaning kits

Item	Unit	Quantity
Surface disinfectant, mould remover	litre	5
Gloves, rubber for cleaning	pairs	3
General household cleaning liquid	litre	4
Sponges	pieces	4
Cleaning brush	pcs	1
Cleaning towel	pcs	2
Bucket, plastic	pcs	1

**Table 3:** Content of food rations

Item	Unit	Quantity
Flour	kilogram	5
Corn flour	kilogram	5
Sunflower oil	litre	5
Salt	kilogram	1
Sugar	kilogram	1
Beans	kilogram	5
Rice	kilogram	5
Pasta	kilogram	3
Soup, instant	sachet	10
Meat product, canned	pcs	5
Meals – canned, ready to eat	pcs	5
Tea	pieces	1

To support the temporary repair of roofs, coverage of broken windows and the drying of walls, the following items and resources will be provided by the HRC through this DREF allocation:

- Slates for 40,000 m<sup>2</sup> (average rooftop area is 200 m<sup>2</sup>, for 200 houses) and additional cover sheets (tarpaulins) to make sure dry conditions during reparation works
- lending of dehumidifier machines (from current stock)
- trained (skilled) volunteers/experts (carpenters, volunteers) who are legally allowed to work at heights, upon need.

Volunteers will be working under the supervision of a field coordinator, and will be briefed biweekly on the activities, safety and any related business.

The items will be directly distributed to people in the selected three localities by the HRC's county branches based on agreed criteria. People selected for the Red Cross to works with who are unable to repair rooftops themselves, will receive assistance through trained volunteers. HRC staff and volunteers will wear Red Cross-branded t-shirts and, those involved in repairs will wear personal protective equipment (PPE) throughout all their activities to ensure their identification and full safety and security.

HRC started its donation campaign to supplement resources covered by this DREF allocation, mobilized and offered local NFI stocks and mobilized dehumidifiers to lend to dry walls upon need.

## **Operational support services**

### **Human resources**

Assessment activities are led by the HRC County Branch, including field visits, meetings with people affected by the emergency and representatives of governmental and local governmental actors.

On-site operations will be assisted by a field coordinator (based in the county) and an operation finance coordinator (based at NHQ), who will be hired for the period of the operation to ensure the timely and proper implementation of all planned activities.

The field operations coordinator will specifically be responsible for the coordination with other organizations and groups involved in the response to prevent duplication and facilitate inter-agency communication, while the county branch is also holding regular consultations with the local authorities and local groups. Direct personal and technical support is provided by the HRC NHQ to enhance staff capacities at the branch level in a surge support scheme. Operation Finance Coordinator will assist all financial activities, procurements and reporting related to this DREF operation.

HRC volunteers will also join forces with other local associations and groups (such as local volunteer firefighters and non-formal voluntary groups). The availability and mobilization of all these capacities is done through already established partnerships.

Staff and up to 50 volunteers will be insured during this operation through the IFRC's insurance scheme.

### **Logistics and supply chain**

All procurements will be made locally and transported to the affected locations as quickly as possible to minimize warehousing needs. All procurements will follow all standard HRC and IFRC logistics and procurement rules and procedures (consultation with ROE / GOPT ensuring procedural compliance will be held as necessary).

Goods will be procured from commercial actors on the local market providing certified goods according to the National legislation and HRC's internal procedures, making sure that all donations handed over to beneficiaries are safe to use or consume.

### **Communications**

The HRC is communicating all operations through its website, social media site and national media broadcasts. Hungarian RC is also conducting communication and information dissemination activities within the target communities.

HRC's Szabolcs-Szatmár-Bereg county branch started to collect cash and in-kind donations to assist the affected population – HRC NHQ runs the campaign country wide to boost its result. The donation campaign can be accessed under this [link](#).

## **Security**

Hungarian legislation does not allow unskilled volunteers to work at specific heights due to safety regulations in the country. The HRC will therefore support communities with fire-fighting and rope technique trained volunteers and experts from its existing roster to assist in the temporary reparation works. Regular HRC volunteers (non-skilled in construction) will carry out non-skilled tasks, eg. relief distribution to ensure that their safety and security is not compromised.

For staff and volunteers involved, HRC field coordinator will hold a briefing biweekly in order to keep them updated and provide continuous supervision on safety and security.

## **Planning, monitoring, evaluation, & reporting (PMER)**

Most of the PMER-related activities will be carried out directly by the HRC county branch. The HRC NHQ accompanied by the staff members of IFRC Regional Office will conduct additional monitoring of the implementation throughout the operation. The HRC will also follow and comply with all relevant requirements of the IFRC in terms of M&E and reporting.

At the end of the response, the HRC will organize a 'lessons learned' workshop with the participation of HRC staff, local partners and key volunteers as well as relevant IFRC staff involved in the response. The workshop will aim at gathering all experiences, good practices, challenges and areas of improvement identified during the operation. Monitoring, including satisfaction monitoring, will take place at the time of distribution, with a sample of people receiving items asked about the quality, quantity and suitability/appropriateness of the items distributed, as well as their satisfaction with and understanding of the selection and distribution process and Red Cross performance. Further satisfaction surveys will be carried out by the HRC among a sample of households a number of weeks after items are distributed to gauge the effectiveness of distributed items once they are in practical use. Surveys will also take place with a small sample of households who did not receive support from the Red Cross to understand how the wider community perceived, understood and appreciated the Red Cross work. The findings of these surveys will be recorded in a final operation report, alongside recommendations as relevant.

## **Administration and Finance**

The national HQ of the HRC and its Disaster Management Department will ensure full oversight of all administration activities throughout this operation, while Finance Department will supervise and maintain sufficient financial admin activities as a dedicated financial coordinator will assist the financial, procurement and reporting activities.

## **Community Engagement and Accountability**

Selection criteria for people the Red Cross will work with will be created and verified in coordination with affected people to ensure they reflect the priority needs and vulnerabilities as understood by local people. Items to be distributed will also be verified with affected people to ensure the most needed and wanted items are being distributed and to avoid waste.

The Red Cross will communicate with affected people and neighbouring communities how and why it is providing support, as well as exactly what support is being given. In addition, necessary technical support and safety information will be provided to support safe, effective and appropriate use of reconstruction materials, as well as to support other identified informational needs e.g. health.







## D. Budget

The total budget of this DREF operation is **CHF 230,067**. Please click [here](#) to see the budget.



### Click here

1. Click [here](#) to see the map of the operation.
2. Click [here](#) to return to the title page.

## Contact information

For further information, specifically related to this operation please contact:

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## How we work

All IFRC assistance seeks to adhere to the [Code of Conduct](#) for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the [Humanitarian Charter and Minimum Standards in Humanitarian Response \(Sphere\)](#) in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



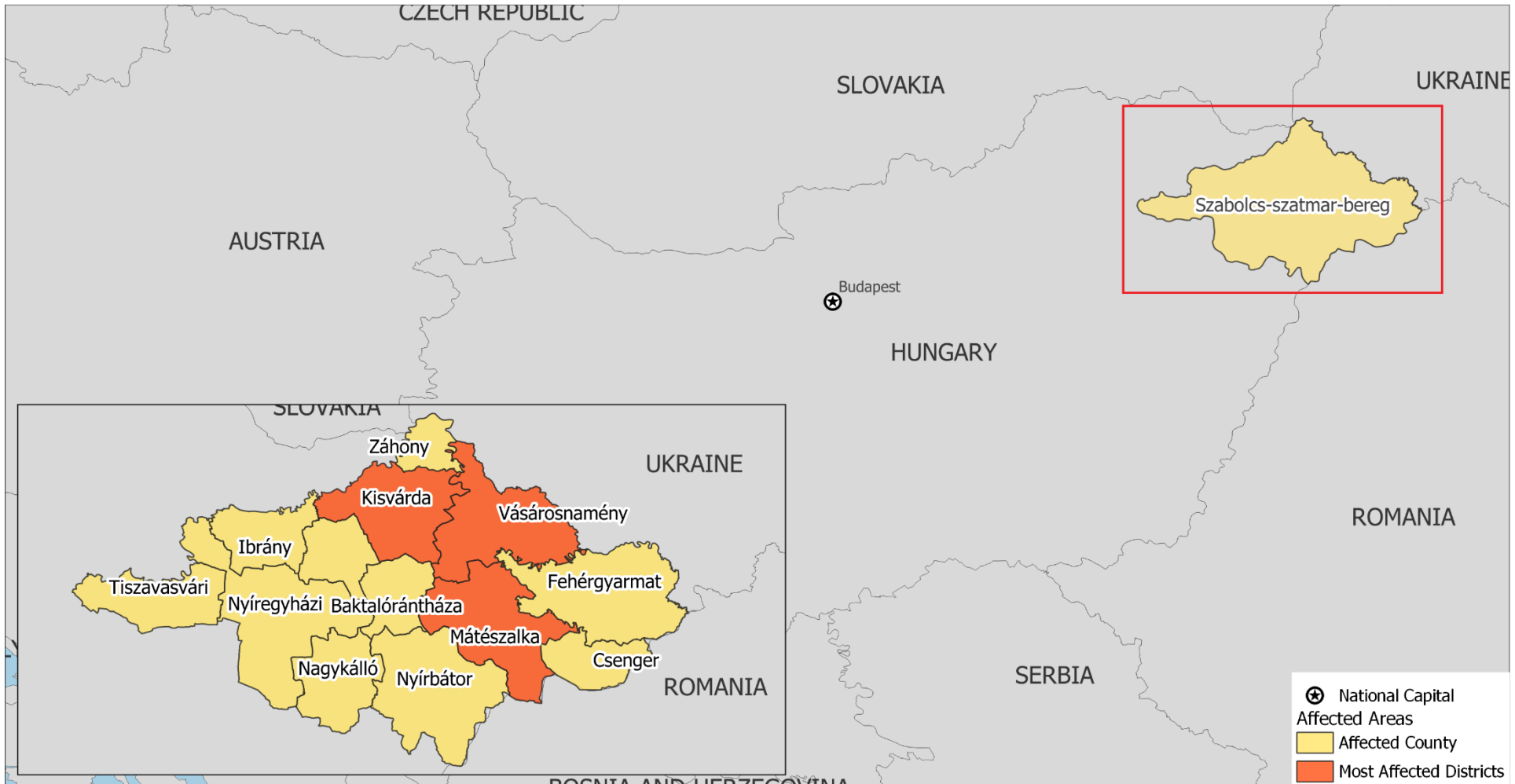
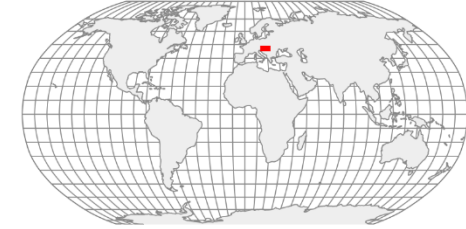
Promote **social inclusion**  
and a culture of  
**non-violence and peace.**



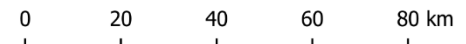
International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

# Hungary, Floods: Disaster Relief Emergency Fund

4 July 2019, MDRH007, FL-2019-000075-HU



The maps used do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities. Map data sources: DEVINFO, International Federation



# DREF OPERATION

10/07/2019

Hungary: Storm

MDRHU007

Budget Group	Multilateral Response	Appeal Budget CHF	
500	Shelter - Relief	400	400
501	Shelter - Transitional	0	0
502	Construction - Housing	0	0
503	Construction - Facilities	0	0
505	Construction - Materials	100,000	100,000
510	Clothing & Textiles	0	0
520	Food	60,000	60,000
523	Seeds & Plants	0	0
530	Water, Sanitation & Hygiene	0	0
540	Medical & First Aid	0	0
550	Teaching Materials	0	0
560	Utensils & Tools	0	0
570	Other Supplies & Services	36,000	36,000
571	Emergency Response Units	0	0
578	Cash Disbursements	0	0
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>		<b>196,400</b>	<b>196,400</b>
580	Land & Buildings	0	0
581	Vehicles	0	0
582	Computer & Telecom Equipment	0	0
584	Office/Household Furniture & Equipment	0	0
587	Medical Equipment	0	0
589	Other Machinery & Equipment	0	0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>		<b>0</b>	<b>0</b>
590	Storage, Warehousing	0	0
592	Distribution & Monitoring	0	0
593	Transport & Vehicle Costs	3,500	3,500
594	Logistics Services	0	0
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>		<b>3,500</b>	<b>3,500</b>
600	International Staff	0	0
661	National Staff	0	0
662	National Society Staff	9,600	9,600
667	Volunteers	4,375	4,375
669	Other Staff Benefits	0	0
<b>Total PERSONNEL</b>		<b>13,975</b>	<b>13,975</b>
670	Consultants	500	500
750	Professional Fees	0	0
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>		<b>500</b>	<b>500</b>
680	Workshops & Training	500	500
<b>Total WORKSHOP &amp; TRAINING</b>		<b>500</b>	<b>500</b>
700	Travel	600	600
710	Information & Public Relations	350	350
730	Office Costs	0	0
740	Communications	0	0

760	Financial Charges	200	200
790	Other General Expenses	0	0
799	Shared Office and Services Costs	0	0
<b>Total GENERAL EXPENDITURES</b>		<b>1,150</b>	<b>1,150</b>
		0	0
830	Partner National Societies	0	0
831	Other Partners (NGOs, UN, other)	0	0
<b>Total TRANSFER TO PARTNERS</b>		<b>0</b>	<b>0</b>
599	Programme and Services Support Recov	14,042	14,042
<b>Total INDIRECT COSTS</b>		<b>14,042</b>	<b>14,042</b>
<b>TOTAL BUDGET</b>		<b>230,067</b>	<b>230,067</b>
<b>Available Resources</b>			
	Multilateral Contributions		0
	Bilateral Contributions		0
<b>TOTAL AVAILABLE RESOURCES</b>		<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>			
		<b>230,067</b>	<b>230,067</b>