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Emergency Plan of Action Operation Update Philippines: Dengue Outbreak

 International Federation
of Red Cross and Red Crescent Societies

DREF n° MDRPH033	GLIDE n° EP-2019-000085-PHL
EPoA update n°2; 26 November 2019	Timeframe covered by this update: 24 July to 8 November 2019
Operation start date: 25 July 2019	Operation timeframe: 5 months and ends on 24 December 2019
Overall operation budget: CHF 149,557	
N° of people being reached: 381,816	
Red Cross Red Crescent Movement partners currently actively involved in the operation: There are eight Partner National Societies with presence in the Philippines. At the time of publication, Philippine Red Cross (PRC) has received bilateral support from German Red Cross.	
Other partner organizations actively involved in the operation: The National Disaster Risk Reduction and Management Council (NDRRMC) with Department of Health (DOH) is leading the coordination of the response. Other government ministries and agencies at national and regional levels part of the response: Department of Social Welfare and Development (DSWD), local government units; Philippine Armed Forces; Philippine National Police Force; etc. World Health Organization (WHO) is providing support to Government agencies. The Humanitarian Country Team with the support of OCHA is coordinating the non-government humanitarian response with I/NGOs and UN agencies. Other organizations involved are Americares, CARE, Plan International and Save the Children.	
This operations update provides the latest details on situation in the Philippines related to the dengue outbreak, and the activities being undertaken in response by PRC, until 11 November 2019. It is issued as a courtesy to the major donors and partners that support the Disaster Relief Emergency Fund (DREF). For other information related to the operation please refer to the EPOA and operations update #1 .	
Major donors and partners to the DREF include the Red Cross Societies and governments of Belgium, Britain, Canada, Denmark, German, Ireland, Italy, Japan, Luxembourg, New Zealand, Norway, Republic of Korea, Spain, Sweden and Switzerland, as well as DG ECHO and Blizzard Entertainment, Mondelez International Foundation, and Fortive Corporation and other corporate and private donors. The IFRC, on behalf of the national society, would like to extend thanks to all for their generous contributions.	
The Canadian Red Cross (Canadian Government), DG ECHO and Netherlands Red Cross have replenished the DREF on the occasion of this operation.	

A. SITUATION ANALYSIS

Description of the disaster

Number of cases for dengue in the Philippines has increased dramatically in 2019 compared to previous years. On 6 August 2019, the Government of the Philippines, through the DOH and NDRRMC, declared a national dengue epidemic. This is in response to the 371,717 cases recorded between January to October 2019 compared to 180,072 for the same period last year (106 per cent increase). With 1,407 deaths recorded compared to 927 for the same period last year (62 percent increase). The case fatality rate (CFR) is 0.38 per cent, lower than 0.51 per cent in the same period last year¹. The declaration was to ensure public safety and welfare amidst the increasing cases of dengue, and to ensure a whole-of-nation approach in addressing and halting dengue epidemic.

Based on the DOH's Dengue Surveillance Report², 10 out of 17 regions have exceeded the epidemic and alert threshold of dengue. At the time of publication, the most five affected regions are: Region IVA (CALABARZON), Region VI (Western Visayas), National Capital Region, Region III (Central Luzon), and Region X (Northern Mindanao). Refer to Figure 1 for more information.

There are 16 provinces which have declared state of calamity³ due to dengue: Aklan, Albay, Cavite, Capiz, Catanduanes, Eastern Samar, Guimaras, Iloilo, Leyte, Mountain Province, North Cotabato, Paranaque, South Cotabato, Southern Leyte, Western Samar and Zamboanga Sibugay.



Figure 1: Regions affected by dengue outbreak. (DOH Dengue Surveillance Report)

According to WHO⁴, despite a steady decrease in the number of weekly reported cases, and the relatively mild rainy season so far, the overall risk at the national level remains high, especially because of the large number of deaths. The current outbreak is already seeing the largest number of cases and deaths reported in the Philippines in the past 10 years.

Summary of current response

Overview of Host National Society

The Philippines Red Cross (PRC) as an auxiliary to the public authorities has been supporting the Department of Health (DOH) respond to the outbreak, through the following strategies

- Chapter-level monitoring of suspected dengue cases in their respective areas through close coordination with local health authorities and reporting to PRC's Operations Centre (OpCen), which has then been providing ongoing updates.
- Community-based volunteers (RC143) and chapter-based health volunteers (RCAT) have been activated to organize health information dissemination on dengue using IEC materials on dengue prevention and control measures, and conduct health campaigns and clean-up campaigns.
- Dengue Emergency Medical Units (DEMUs) have been deployed in eight government hospitals as a support to the high cases of dengue – the DEMU come fully equipped and resourced to take patients. Volunteer nurses within the pool of the chapters' regular volunteers, medical associations, hospital and academic partners in seven chapters have been mobilized, and are working three shifts per day to support the DEMUs.
- PRC has been supporting hospitals and the DEMUs with blood units to ensure that there is adequate supply for the dengue patients.


¹ Philippines Situation Report 9 - Dengue Outbreak (5 November 2019)

² DOH dengue surveillance report No. 43

³ "State of Calamity" - a condition involving mass casualty and/or major damages to property, disruption of means of livelihoods, roads and normal way of life of people in the affected areas as a result of the occurrence of natural or human-induced hazard

⁴ Philippines Situation Report 9 - Dengue Outbreak (5 November 2019)

As of 11 November 2019, PRC had accomplished the following activities:




Philippine Red Cross


Dengue Response Briefer

Blood A total of 330 blood units was sent by NHQ to 5 priority chapters and assisted 11 Hospitals.

Iloilo	Capiz	Aklan
Western Visayas State University Hospital	Mambusao District Hospital	Aklan Provincial Hospital
Iloilo Provincial Hospital	Capiz Emmanuel Hospital	
Western Visayas Medical Center	Roxas Memorial Hospital	Palawan
Western Visayas Sanitarium	Capiz Doctor's Hospital	Palawan Adventist Hospital
Iloilo Doctor's Hospital		




Clean-up & Info Dissemination
A total of 10,600 posters and 80,000 brochures about dengue prevention was sent to 96 priority chapters to support community mobilization.




8 Assisted Hospitals
(As of 10:00am of Nov 11, 2019)
Total Patients Catered: 6,757

Ongoing Operations

PAGAMUTANG BAYAN NG DASMARINAS
Cavite
Patients Catered: 395



GREGORIO LLUCH MEMORIAL HOSPITAL
Iligan
Patients Catered: 1,063




Assets Deployed


- > 10 Medical Tents (9 Ward Tent, and 1 Rub Hall)
- > 210 Beds (180 Cot Beds, and 30 Double Decks)
- > 600 Linen and Pillow Cases
- > 210 Mosquito Nets
- > 11 Air Conditioning Units

On Standby

BALASAN DISTRICT HOSPITAL
Iloilo
Patients Catered: 462




GUIMBAL DISTRICT HOSPITAL
Iloilo
Patients Catered: 154




Closed Operations


TAPAZ DISTRICT HOSPITAL
Capiz
Patients Catered: 205




BAILAN DISTRICT HOSPITAL
Capiz
Patients Catered: 88



SARA DISTRICT HOSPITAL
Iloilo
Patients Catered: 118



AKLAN PROVINCIAL HOSPITAL
Aklan
Patients Catered: 4,272



Funding Support:
The Dengue Outbreak Response is mainly supported by

IFRC DREF  International Federation of Red Cross and Red Crescent Societies

German Red Cross  

Metrobank Foundation 

Stories from the DEMU

Dengue has forced 4-year old Jaris to skip school for a week and likely to skip a week more because the doctor said she needs rest to fully recover.

But her mother, Manirose Pulgar won't allow dengue to impede her learning. Manirose is patiently teaching her daughter to write. Jaris has been confined at the Philippine Red Cross dengue medical tent in Dasmaringas, Cavite seeking treatment.

Manirose blames herself that her daughter's condition got worse. It took a while before she had Jaris see a doctor because she worries about money.

PRC reminds everyone to seek early treatment if symptoms of dengue occur, like fever with severe headache, pain behind the eyes, muscle and joint pains, nausea, vomiting, swollen glands or rash.



Manirose teaches her daughter Jaris to write while she is treated for dengue in a PRC DEMU. (Photo: PRC)

Meanwhile, on the other side of the tent, Alonica Sagenes can't hold back her tears as she narrates how all four of her children contracted dengue in just a span of a month.

She prays to be spared from dengue because it will make their situation a lot harder, especially now that she is pregnant. She and two of her kids are taking temporary refuge inside PRC's tent. She thinks that her kids contracted dengue in their home.

The 30-bed capacity medical tent is spacious and well-ventilated to support the recovery of dengue patients. Volunteer nurses also regularly make rounds to assist patients with their needs as well as teach their attendants proper dengue management.



Alonica's daughter is being treated for dengue in a PRC DEMU. (Photo: PRC)



Nurse Trixiebell treats a patient inside a DEMU. She contracted dengue herself in 2013 and is now volunteering with PRC. (Photo: PRC)

Nurse Trixiebell Legaspi knows the ordeal a dengue patient has to go through because she also contracted dengue back in 2013.

The surging dengue cases worries her so she applied as a nurse volunteer to PRC's Cavite chapter. She immediately signed up after she saw the Facebook advertisement of the local chapter looking for volunteers.

Inside the dengue medical tent, she is assigned to check charts, attend to patients' need, get vital signs as well as making the bed and changing sheets.

It is her first time to volunteer but has been donating blood several times to PRC.

Retirement won't stop nurse Eladio Hernandez from rendering volunteer work for the Philippine Red Cross Cavite chapter. He feels that his free time is better spent caring for the patients seeking treatment for dengue at Red Cross medical tent in the hospital ng Dasmarinas in Cavite.

Almost every day, he goes to the dengue medical tent and supervises his fellow volunteer nurses. With a smile on his face, he goes around the tent to check charts, attend to patients' needs, and check vital signs. He also advises attendants on how to care for dengue-ill patients. He also serves as a member of the board of directors and chairman of the health and safety services of the PRC Cavite chapter.

Hernandez says, "I will not retire as a volunteer as long as I'm mentally and physically fit."



Nurse Eladio is retired but is devoting his time to volunteer for PRC at a DEMU in Cavite. Photo: PRC

C. DETAILED OPERATIONAL PLAN



Health

People reached: 381,816

Male: 192,745

Female: 188,071

Outcome 1: The immediate risks to the health of affected populations are reduced

Indicator:	Target	Actual
# of people reached to lessen immediate risks to the health.	300,000	381,816 ⁵

Output 1.2: Target population is provided with rapid medical management of diseases

Indicators:	Target	Actual
# of people provided with support services as part of hospital support and welfare desk	9,000	33,785 ⁶
# of volunteers mobilized in the response phase, providing direct services to people through the hospital support units (Dengue Emergency Medical Unit), and welfare desks	72	108
# of volunteers and staffs provided with PPE for protection from dengue, while responding	100	108

Progress towards outcomes

In support of the DOH through its provincial hospitals and by the request of the local government units, PRC has set up and are operating DEMU – tents that act as hospital extension wards - to support the spike of patients admitted to hospitals due to dengue cases. In total, seven DEMU's (nine medical tents and one Rub Hall) have been set up, supporting seven government hospitals.

Breakdown of patients catered in different DEMUs set up by PRC

No.	Hospital	Location/Province	Bed capacity	Patients catered	Operational date	Closure
1	Balasan District Hospital	Iloilo	2 medical tents with 40 beds	462	22 Jul	<i>Not operationalized anymore but currently on standby, if needs arise</i>
2	Tapaz District Hospital	Capiz	1 medical tent with 20 beds	205	27 Jul	
3	Bailan District Hospital	Capiz	1 medical tent with 20 beds	88	28 Jul	15 Sept
4	Guimbal District Hospital	Iloilo	1 medical tent with 20 beds	154	01 Aug	15 Sept
5	Sara District Hospital	Iloilo	2 medical tents with 40 beds	118	04 Aug	15 Sept
6	Aklan Provincial Hospital	Aklan	1 medical tent with 20 beds (2nd tent provided by Aklan Provincial Government)	4,272	04 Aug	16 Oct
7	Pagamutan ng Dasmariñas	Cavite	1 Rubhall with 30 double beds	395	10 Aug	Operational
8	Gregorio Lluch Memorial Hospital	Iligan	1 medical tent with 20 beds	1,063		Operational (Supported by German Red Cross)
Total				6,757		

PRC also provided mosquito nets in each DEMUs – two mosquito nets per bed, to minimize any transmission and spread of the dengue virus. Welfare desks are also set up along the DEMUs (see Output 1.5).

Each DEMU is accompanied with human resources to provide nursing staff to patients and family members. There are four volunteers per shift to support the hospital staff. In a day, there will be three shifts for the volunteers.

- 1 team leader (registered nurse) – overall supervision and monitoring
- 1 volunteer – support in getting patients vital signs
- 1 volunteer – admin and logistics support
- 1 volunteer – provide psychosocial support (PSS) at the welfare desks

A total of 108 volunteers have been mobilized to support the hospitals in the DEMU so far.

⁵ Information dissemination through social media

⁶ Total number of patients in the DEMU and their family members

In partnership with local academies, PRC Cavite chapter was able to mobilize nursing students, to support the treatment of patients at the DEMU. This was done with the supervision of the school's clinical instructors, from St. Dominic College of Asia and Collegio de Amore.

PRC ensures adequate blood supply in every DEMU and other hospitals to support dengue patients. From 1 January to 20 August 2019, PRC Blood Service was able to dispense 10,255 units of blood, serving a total of 3,518 dengue patients in the provinces of Iloilo, Capiz, Aklan, Cagayan De Oro, Zamboanga City, General Santos, Negros Occidental, Tarlac, Quezon City, Cebu and Nueva Viscaya. Compared to 2018, blood utilization has increased to 450 per cent (1,863 blood units) within the same period.

Output 1.3: Community-based disease prevention and health promotion is provided to the target population

Indicators:	Target	Actual
# of people reached with community-based disease prevention and health promotion programming	120,000	Ongoing
# of volunteers mobilized to support dengue prevention and management activities in the communities	480	Ongoing

Progress towards outcomes

A community-based approach on information dissemination regarding dengue cases prevention is being utilized for this operation. This DREF operation is targeting to support PRC in reaching 60 communities with information dissemination about dengue. Chapters are now working on identifying the communities to be supported.

Region	Target chapter and communities
Region III	Bulacan
Region IV-A	Batangas
Region VI	Iloilo
Region VI	Negros Occidental
Region VII	Cebu
NCR	Quezon City
There will be 10 communities per chapter (6 chapters) to be supported with community-based disease prevention and health promotion	

These six priority chapters will be provided with clean-up⁷ kit which will be used during the community clean up drive especially in identifying and destroying the breeding sites of mosquitos.

Further, a total of 10,600 dengue prevention posters and 80,000 brochures were sent to 96 chapters for raising awareness. These chapters provided with information materials have high reported cases of dengue.

In support to the 4S⁸ campaign of DOH, PRC's Health Services advised all 104 chapters to conduct dengue awareness and disease prevention activities, including clean up drive in communities and schools, in their respective areas of responsibilities. Chapters who have started the activities include Agusan del Sur, Aklan, Antique, Camarines Sur, Cagayan, Capiz, Cavite, Cebu, Iloilo, Leyte and Sultan Kudarat. RC Youth volunteers were mobilized during school-based clean drive.



The Red Cross Youth with Philippine Red Cross Iloilo chapter staff in Iloilo conducted awareness and clean-up campaign in Balasan National High School. The activity aims to promote how cleanliness can help prevent dengue-carrying mosquitoes from multiplying and thriving in the environment. The awareness session also teaches the students seek early consultation when signs and symptoms of the mosquito-borne disease occur. (Photo: Maria Francisca Noguera / IFRC)

Output 1.4: Epidemic prevention and control measures carried out

Indicators:	Target	Actual
# of people reached with community-based social mobilization for dengue activities	120,000	Ongoing

⁷ Clean up kit contains shovel, bucket, wheel and barrow, broom, rake, gloves, boots, grass cutter, mattock, machete and bleaching power
⁸ 4S method' which stands for "search and destroy" mosquito-breeding sites, employ "self-protection measures" such as wearing pants and long-sleeved shirts, and daily use of mosquito repellent, "seek early consultation", and "support fogging/spraying" in areas where an increase in cases is registered for two consecutive weeks to prevent an impending outbreak.

# of people reached through direct social mobilization campaign and social media coverage	300,000	381,816
# of volunteers continuously monitor the outbreak situations and report back to the OpCen for immediate response	20	104
Progress towards outcomes		
<p>PRC's national headquarters (NHQ) through the OpCen has been sending health advisories to all chapters. For surveillance, all chapters are advised to coordinate with their respective local health authorities to monitor any suspected cases of dengue.</p> <p>Priority chapters has been mobilizing trained community health volunteers (CHV) to monitor and report suspected cases of dengue in their designated communities. CHVs are also coordinating with local health units for referral of suspected cases.</p> <p>PRC has been posting dengue information on its social media accounts, emphasizing prevention and control measures to educate the wider public. Between 15 July to 12 November, there has been 107 various posts (78 posts on Facebook and 29 on Twitter). The total social media reach and impression both from Facebook and Twitter is 1.95 million. So far, the highest social media engagement for one of the PRC posts is 381,816 on Facebook.</p>		
Output 1.5: Psychosocial support provided to the target population		
Indicators:	Target	Actual
# of people provided with PSS	9,000	9,785 ⁹
# of volunteers mobilized for PSS	24	27
Progress towards outcomes		
<p>PRC set up their welfare desk along with the deployment of DEMUs. The welfare desks serves as a one-stop shop for the people which provide services such as: (i) restoring family links; (ii) tracing; (iii) psychosocial support; (iv) critical incident stress management; (v) guidance and counselling; (vi) inquiry and communications; (vii) contact of relatives; and (viii) referral.</p> <p>In this case, the welfare desks mainly support with PSS and other relevant welfare services available to all 5,757 patients. Attendants and caregivers also benefit from the services provided by the welfare desks. A total of at least 27 trained volunteers have been mobilized to carry out PSS activities.</p>		



Water, sanitation and hygiene

People reached: 9,785

Male: 4,895

Female: 4,890

Outcome 1: Immediate reduction in risk of waterborne and water related diseases in temporary hospital support units and welfare desks

Indicator:	Target	Actual
# of people directly provided with safe water services that meet agreed standards according to specific operational and programmatic context	9,000	Ongoing

Output 1.1: Continuous assessment of water, sanitation, and hygiene situation is carried out in temporary hospital support units and welfare desks

Indicator:	Target	Actual
# of assessments/monitoring visits undertaken	3	8

Progress towards outcomes

At the onset of the dengue operation, it was intended that WASH activities (portable toilets, shower facility and handwashing facility with running water, hygiene promotion) would be included. This was based on the learning from the measles operation. During monitoring visits, the health authorities ensured that all DEMUs in eight hospitals had WASH facilities and running water, thus, this component has no longer been required. Community-based disease prevention will still be completed, through the community clean up drives (noted above) aimed at improving solid waste management and hygiene promotion to reduce the risk of dengue.

Output 1.2: Daily access to safe water which meets Sphere and WHO standards in terms of quantity and quality is provided to target population

⁹ Total number of patients in the DEMU and their family members

Indicator:	Target	Actual
# of people provided with safe water (according to WHO standards)	9,000	N/A
Progress towards outcomes		
Activity cancelled.		
Output 1.3: Adequate sanitation which meets Sphere standards in terms of quantity and quality is provided to target population		
Indicator:	Target	Actual
# of people with access to adequate sanitation facility	9,000	N/A
Progress towards outcomes		
Activity cancelled.		
Output 1.4: Hygiene promotion activities which meet Sphere standards in terms of the identification and use of hygiene items provided to target population		
Indicator:	Target	Actual
# of volunteers involved in hygiene promotion activities	24	Planned
Progress towards outcomes		
Hygiene promotion will be conducted alongside the distribution of community clean up drive.		
Output 1.5: Hygiene-related goods (NFIs) which meet Sphere standards and training on how to use those goods is provided to the target population		
Indicator:	Target	Actual
# of people provided with a set of essential hygiene items	300	Planned
Progress towards outcomes		
Clean up kits are being procured and will then be dispatched to priority chapters for distribution as part of the community clean up drive.		



Protection, Gender and Inclusion

People reached: 33,785

Male: 1,689

Female: 1,683

Outcome 1: Communities identify the needs of the most vulnerable and particularly disadvantaged and marginalised groups, as a result of inequality, discrimination and other non-respect of their human rights and address their distinct needs

Indicator:	Target	Actual
% of people received PGI services provided by PRC as part of direct beneficiaries of the dengue DREF operation by October 2019	100%	100%
Output 1.1: NS programmes improve equitable access to basic services, considering different needs based on gender and other diversity factors		
Indicators:	Target	Actual
PRC ensured improve equitable access to basic services, considering different needs based on gender and other diversity factors	Yes	Yes
# of staff and volunteers mobilized to support PGI activities	60	85
# of staff and volunteers trained for PGI activities	60	85
Progress towards outcomes		

PRC ensures that interventions are aligned with its own as well as the IFRC minimum standard commitments to protection, gender and inclusion (PGI) during emergencies. Indirectly, all people reached with health services through the DEMUs are being supported with consideration on the minimum standard to protection, gender and inclusion.

In DEMUs, particularly given the considerations that many children are being admitted, PRC ensures, in coordination with local hospital management, that facilities meet the basic needs of child patients and their parents.

Through PRC's Welfare Service, 85 chapter-based staff and volunteers were trained in PGI between September and October.



Chapters involved in the operations had conducted PGI training to its staff and volunteers who are being mobilized in the operation. (Photo: PRC)

Chapter	Date of orientation	Male	Female	Total
Aklan	19-20 Sept 2019	6	11	17
Capiz	4 Oct 2019	6	10	16
Cavite (Dasmariñas branch)	22 Sept 2019	8	7	15
Iligan City	30 Sept 2019	5	13	18
Iloilo	24 Oct 2019	5	14	19
Total		30	55	85

Output 1.2: Emergency response operations prevent and respond to sexual- and gender-based violence and all forms of violence against children

Indicators:	Target	Actual
# of staff and volunteers mobilized to support SGBV activities	60	85
# of staff and volunteers trained on SGBV activities	60	85

Progress towards outcomes

This operation will address prevention of and response to sexual- and gender-based violence (SGBV) and all forms of violence against children through the welfare desks. PRC will refer to its draft operational guideline and referral pathways in handling issues related to SGBV, in case there will be reported SGBV issues.

Child-friendly space (CFS) is part of the PGI training. CFS facilitators did echo session in their respective chapters. Cavite chapter is one of the successful chapters which successfully rolled out CFS. Cavite chapter - Dasmariñas branch was able to set up a hospital-based child friendly space. They were able to conduct different activities to children in the DEMU. They were able to do psychosocial activities to children affected by dengue. The branch was able to do colouring, storytelling and film showing to children in the tent.



Cavite chapter has been providing activities for the children through the child friendly spaces inside the DEMU. This activity has been helpful in ensuring that there is continuity of the regular activities of children where they can still play or read books even inside the DEMU. (Photo: PRC)

Strengthen National Society

Outcome 1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform

Indicator:	Target	Actual
# of NS branches that are well functioning	6	6

Output 1.4: National Societies have effective and motivated volunteers who are protected

Indicator:	Target	Actual
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% of volunteers insured	100%	100%
Progress towards outcomes		
<p>Through this DREF operation, PRC's NHQ is directly supporting seven chapters with technical support and budget to operate the DEMUs in different hospitals to properly support their local public health.</p> <p>All volunteers mobilized for this operation were insured under the Membership and Accident Assistance Benefit (MAAB) of PRC.</p> <p>Community health volunteers who have been mobilized to support community-based health activities and volunteers who are mobilized for the DEMU operation were provided with multi-vitamins. This is to help the volunteers on their health wellness while supporting the activities related to the dengue operation.</p>		

International Disaster Response		
Outcome S1: Effective and coordinated international disaster response is ensured		
Indicator:	Target	Actual
Effective and coordinated international disaster response ensured	Yes	Yes
Output S2.1.1: Effective response preparedness and NS surge capacity mechanism is maintained		
Indicator:	Target	Actual
# of RDRT member deployed in the country	1	1
Progress towards outcomes		
<p>PRC has been utilising NHQ and chapters existing staff and Red Cross 143 volunteers, Red Cross Action Teams (RCAT134) and NDRT from other chapters.</p> <p>As of reporting, an RDRT is currently deployed in country for two months who will be supporting the polio operation. The same RDRT will also extend support to the dengue operation.</p>		
Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved		
Indicators:	Target	Actual
# of methods established to share information with communities about what is happening in the operation	2	4
% of complaints and feedback received responded to by the NS	100	Ongoing
Progress towards outcomes		
<p>Community engagement and accountability approach has been integrated into programming to ensure that at-risk communities and affected people have direct access to information on the nature and scope of services provided by PRC and to ensure that they can participate and feedback to PRC.</p> <p>The methods established to share information with communities are:</p> <ol style="list-style-type: none"> I. Social media posts. With a large coverage of social media across the country, PRC regularly uses Facebook and Twitter to raise awareness about dengue. II. Face to face feedbacking with PRC staff and volunteers. PRC has set up welfare desks and mobilized health volunteers to carry out community education sessions and collect community feedback/ concerns to inform the operation. III. Feedback box. Feedback box is also placed in every welfare desk in case people would not prefer to directly discuss their feedback with PRC. IV. IEC materials dissemination. PRC through its chapters, have been posting different IEC materials about dengue prevention and control measures in strategic locations in the communities. 		
Output S2.1.4: Supply chain and fleet services meet recognized quality and accountability standards		
Indicator:	Target	Actual
Logistics department provides constant support to the National Society's logistics unit for replenishment and other procurements	Yes	Yes
Progress towards outcomes		
<p>Logistics support for this operation is being provided through the strong capacity of the PRC logistics built over the last years, supported by an experienced IFRC country office logistics team.</p>		

IFRC AP Operational Logistics, Procurement and supply Chain Management (OLPSCM) unit in Kuala Lumpur has supported with the international procurement of total of eight multipurpose tents used for DEMUs and 1,000 mosquito nets in close coordination with the IFRC CO Logistics team. As of reporting time, the procurement process has been already completed and tents delivered.

For local procurement, IFRC CO Logistics team is now preparing all the necessary works for the procurement of clean-up kits.

Influence others as leading strategic partner

Outcome S3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.

Indicator:	Target	Actual
IFRC and NS are visible, trusted and effective advocates on humanitarian issues.	Yes	Yes

Output S3.1.1: IFRC and NS are visible, trusted and effective advocates on humanitarian issues

Indicator:	Target	Actual
# of communications materials produced (social media, media articles, interviews, etc.) to share information about the operation	3	8

Progress towards outcomes

The PRC communications team is ensuring that Red Cross response efforts are effectively communicated amongst its key public audiences in a timely manner. PRC staff and volunteers across the country are actively contributing to institutional communications through their own social media networks.

PRC Communications Team published the following articles on its public website:

- [Red Cross intensifies counter-dengue ops with more tents, blood supplies](#)
- [Red Cross assures adequate blood supply amid dengue woes; Iloilo medical tent opens](#)
- [Red Cross deploys medical tents to dengue-stricken Iloilo](#)
- [PRC warns against leptospirosis, dengue this monsoon season](#)

IFRC has also published an article to its public website:

- [Philippines: Urgent action needed to halt deadly dengue outbreak](#)

IFRC and PRC communications team arranged media interviews to promote Red Cross efforts against dengue:

- BBC interview with Dr. Nalupta, 08 August 2019
- BBC interview with Chairman Gordon, 09 August 2019
- Netherlands media team visits DEMU in Cavite, 19 August 2019
- BBC features PRC efforts to halt dengue in Iloilo, 04 October 2019

IFRC communications team communicated and connected with Netherlands RC regarding the case of Dutch tourist. Provided videos and photos for release to the Dutch media.

IFRC and PRC communications team produced, posted and shared dengue awareness and prevention campaign materials as well as dengue map on social media to inform the public of the virus. Updates on the operation and anti-dengue campaigns progress (i.e. tents erected, patients served, blood units supplied) were shared on social media.

IFRC and PRC communications team will continue to generate communications materials to highlight and inform the public about dengue.

Output S3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.

Indicator:	Target	Actual
# of post-distribution visits to affected communities	3	4
# of lesson learnt workshop conducted	1	To be conducted

Progress towards outcomes

Reporting on the operation has been carried out in accordance with the IFRC Emergency Appeal reporting standards. This operations update is issued during this operation's timeframe with a final report issued within three

months after the end of the operation. The operation team has technical PMER capacity and additional technical support has been provided through IFRC APRO PMER team.

In September, ECHO delegation, one of the donors on the DREF for dengue operation of PRC, visited the DEMU in Cavite to do monitoring in terms of the quality, coordination, relevance and engagement of PRC staff and volunteers towards the patients and local health authorities. Several monitoring visits have been conducted in different DEMUs:

- Aklan: monitoring visit was conducted in Aklan Provincial Hospital from PRC Health Service in
- Capiz: monitoring visit was conducted in Bailan from PRC Health Service in August 2019
- Iloilo: monitoring visit were conducted in Gimal, Balasan and Sara from PRC Health Service in August 2019

A lesson's learnt workshop will be conducted to identify challenges, lessons learnt and recommendations.

Effective, credible and accountable IFRC

Outcome 1: S4.1: The IFRC enhances its effectiveness, credibility and accountability

Output S4.1.3: Financial resources are safeguarded; quality financial and administrative support is provided contributing to efficient operations and ensuring effective use of assets; timely quality financial reporting to stakeholders

Indicator:	Target	Actual
% of financial reporting respecting the IFRC procedures	100	100

Progress towards outcomes

The IFRC, through the finance department, provides the necessary operational support for review, validation of budgets, bank transfers, and technical assistance to the National Societies on procedures for justification of expenditures, including the review and validation of invoices. PRC – which is on the working advance system – has been supported for many years by the IFRC and is accustomed to these financial procedures. All financial transactions in this operation adhere to the standard IFRC financial procedures. The IFRC finance and administration team in Manila provides both administration and transport support at headquarters and in the field.

Output S4.1.4: Staff security is prioritised in all IFRC activities

Indicator:	Target	Actual
Staff security is prioritised in all IFRC activities	Yes	Yes

Progress towards outcomes

The IFRC security framework is applicable for this operation. With regards to PRC staff and volunteers, the National Society's security framework will apply. Regular coordination is maintained with the ICRC and other Movement partners, as per existing security framework and Movement coordination agreement. Regular information-sharing has been maintained and specific security protocols for each security level.

In country, PRC staff and volunteers were oriented about dengue and are given prevention measures that they should apply at home and on their respective communities. All staff and volunteers are required to complete the IFRC Stay Safe e-learning courses: Stay Safe Personal Security, Stay Safe Security Management and Stay Safe Volunteer Security.

All staff and volunteers mobilized under this health emergency response were provided with PPE, to protect them against communicable and non-communicable diseases considering the current health situation in country: high cases of measles and dengue.

D. BUDGET

Financial report is [attached at the end](#) of the operations update.

Reference documents



Click here for:

- [Previous Appeals and updates](#)
- [Emergency Plan of Action \(EPoA\)](#)

For further information, specifically related to this operation please contact:

In Philippine Red Cross

- Elizabeth Zavalla, Secretary General; phone: +63 2 790 2300; email: secgen@redcross.org.ph
- Mark Alvin Abrigo, acting Manager for Health Services; phone: +63 917 953 8211; email: markalvin.abrigo@redcross.org.ph

In IFRC Philippine Country Office

- Patrick Elliott, acting Head of Country Office; phone: +63 998 961 2140; email: patrick.elliott@ifrc.org
- David Fogden, acting Operations Manager, david.fogden@ifrc.org
- Gopal Mukherjee, Health Manager; phone: +63 998 961 2133; email: gopal.mukherjee@ifrc.org

In Asia Pacific Regional Office, Kuala Lumpur

- Mohammed Omer Mukhier, Deputy Regional Director; email: mohammedomer.mukhier@ifrc.org
- Necephor Mghendi, Head of Disaster and Crises Unit (DCPRR); email: necephor.mghendi@ifrc.org
- Nur Hayati Ahmad, Operations Coordinator; email: OpsCoord.SouthEastAsia@ifrc.org
- Riku Assamaki, Logistics Coordinator; email: riku.assamaki@ifrc.org
- Rosemarie North, Communications Manager; phone: +60 12 230 8451; email: rosemarie.north@ifrc.org

In IFRC Geneva

- Tiffany Loh, Senior Officer, Response and Recovery; email: tiffany.loh@ifrc.org
- Cristina Estrada, Response and Recovery Lead; phone: +412 2730 4260; email: cristina.estrada@ifrc.org

For IFRC Resource Mobilization and Pledges support:

- Alice Ho, Partnership in Emergencies Coordinator; email: PartnershipsEA.AP@ifrc.org

For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries):

- Siew Hui Liew, PMER manager; email: siewhui.liew@ifrc.org

How we work

All IFRC assistance seeks to adhere to the [Code of Conduct](#) for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the [Humanitarian Charter and Minimum Standards in Humanitarian Response \(Sphere\)](#) in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and **peace**.

DREF Operation

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/7-2019/10	Operation	MDRPH033
Budget Timeframe	2019/7-2019/12	Budget	APPROVED

Prepared on 26/Nov/2019

All figures are in Swiss Francs (CHF)

MDRPH033 - Philippines - Dengue

Operating Timeframe: 24 Jul 2019 to 24 Dec 2019

I. Summary

Opening Balance	0
Funds & Other Income	149,557
DREF Allocations	149,557
Expenditure	-96,159
Closing Balance	53,398

II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction			0
AOF2 - Shelter			0
AOF3 - Livelihoods and basic needs			0
AOF4 - Health	116,499	96,159	20,340
AOF5 - Water, sanitation and hygiene	19,426		19,426
AOF6 - Protection, Gender & Inclusion	533		533
AOF7 - Migration			0
Area of focus Total	136,457	96,159	40,298
SFI1 - Strengthen National Societies	3,515		3,515
SFI2 - Effective international disaster management	4,260		4,260
SFI3 - Influence others as leading strategic partners	5,325		5,325
SFI4 - Ensure a strong IFRC			0
Strategy for implementation Total	13,100		13,100
Grand Total	149,556	96,159	53,398

DREF Operation

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/7-2019/10	Operation	MDRPH033
Budget Timeframe	2019/7-2019/12	Budget	APPROVED

Prepared on 26/Nov/2019

All figures are in Swiss Francs (CHF)

MDRPH033 - Philippines - Dengue

Operating Timeframe: 24 Jul 2019 to 24 Dec 2019

III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
Relief items, Construction, Supplies	27,840	20,548	7,292
Shelter - Relief		14,564	-14,564
Clothing & Textiles	7,200	2,029	5,171
Water, Sanitation & Hygiene	16,200		16,200
Medical & First Aid		3,956	-3,956
Utensils & Tools	240		240
Other Supplies & Services	4,200		4,200
Land, vehicles & equipment	20,700		20,700
Computers & Telecom	1,500		1,500
Others Machinery & Equipment	19,200		19,200
Logistics, Transport & Storage	11,454	3,603	7,851
Storage		45	-45
Distribution & Monitoring	500	305	195
Transport & Vehicles Costs	10,154	187	9,967
Logistics Services	800	3,067	-2,267
Personnel	51,777	933	50,844
National Staff	1,000		1,000
National Society Staff	11,800		11,800
Volunteers	38,977	933	38,044
Workshops & Training	13,450	120	13,330
Workshops & Training	13,450	120	13,330
General Expenditure	15,208	932	14,276
Travel	7,000	352	6,648
Information & Public Relations	5,400	154	5,246
Office Costs	2,700	101	2,599
Communications	108	107	1
Financial Charges		219	-219
Operational Provisions		64,154	-64,154
Operational Provisions		64,154	-64,154
Indirect Costs	9,128	5,869	3,259
Programme & Services Support Recover	9,128	5,869	3,259
Grand Total	149,556	96,159	53,398