

DREF operation n° MDRCL007 GLIDE n° [CW-2011-000094-CHL](#) 12 July 2012

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

Summary: 120,035 Swiss francs were allocated from the IFRC's Disaster Relief Emergency Fund (DREF) on 25 July 2011 to support the Chilean Red Cross (ChRC) in delivering assistance to 5,000 beneficiaries. On 15 November, an extension of 26,855 Swiss francs and a one-month timeframe extension were approved to allow for replenishment of disaster preparedness stocks.

The Emergency National Office (Oficina Nacional de Emergencia – ONEMI) of Chile declared the region south of Bio Bío and the Araucanía as catastrophe zones on 20 July 2011 after intense snowstorms affected approximately 25,000 persons, of which 13,116 were temporarily isolated.

On 25 July the Chilean Red Cross, in coordination with the Chilean authorities, started the distribution of relief items. By the closure of the operation 1,002 families were assisted with items such as hygiene kits, blankets, tarpaulins, buckets, snow household tools and protective gear.

The major donors and partners of DREF include the Australian, American and Belgian governments, the Austrian Red Cross, the Canadian Red Cross and government, Danish Red Cross and government, the European Commission Humanitarian Aid and Civil Protection (ECHO), the Irish and the Italian governments, the Japanese Red Cross Society, the Luxembourg government, the Monaco Red Cross and government, the Netherlands Red Cross and government, the Norwegian Red Cross and government, the Spanish Government, the Swedish Red Cross and government, the United Kingdom Department for International Development (DFID), the Medtronic and Z Zurich Foundations, and other corporate and private donors. The Canadian Red Cross, ECHO and the Netherlands Red Cross and government have replenished the DREF for the allocation made to this operation. The IFRC, on behalf of the Chilean red Cross, would like to extend thanks to all for their generous contributions. Details of all donors can be found on: <http://www.ifrc.org/en/what-we-do/disaster-management/responding/disaster-response-system/financial-instruments/disaster-relief-emergency-fund-dref/>

Of the total allocated DREF, 143,887 Swiss francs were spent. The balance of 3,003 Swiss francs will be returned to DREF.



*A total of 46 volunteers of the Chilean Red Cross (ChRC) supported with assessments, distribution and monitoring of the emergency response.
Source: ChRC*

[<Click here for the final financial report, or here to view contact details>](#)

The situation

On 13 July 2011, a cold front developed, bringing intense snowstorms to the mountainous region south of Bio Bío and the Araucanía, particularly affecting communities in the area of the Curacautín and the Villarrica National Park. By 19 July 2011, up to two metres of snow had fallen, blocking roads and mountain passes, interrupting the electricity and communication services, disrupting the provision of food, medicines and fuel, and provoking structural damages to some houses. In addition, with temperatures as low as -22°C , water pipes froze, interrupting the water supply in many areas.

The Chilean Red Cross (CRCh) based on information from the Emergency National Office (Oficina Nacional de Emergencia – ONEMI), estimates that approximately 25,000 persons were affected, of which 13,116 were temporarily isolated.

Province	No. Communes ¹	Isolated persons	Total affected persons
Malleco	3	7,730	9,793
Cautín	7	4,894	15,190
Bio-bío	1	492	492
TOTAL	11	13,116	25,475

The Emergency National Office (Oficina Nacional de Emergencia – ONEMI) declared these areas as catastrophe zones on 20 July 2011 to hasten and facilitate relief efforts. On the next day, government authorities extended the declaration to include some territories in Alto Bio-bío. The area affected by the cold wave –inhabited mostly by the Mapuche and Pehuenche indigenous populations– has the country's highest poverty rates and lower access to services, which exacerbated the vulnerability of the affected families.

Red Cross and Red Crescent action

Achievements against outcomes

Relief distributions (food and basic non-food items)
<p>Outcome: Affected households have received basic non-food items to meet their immediate needs and enable them to return to everyday life as quickly as possible.</p> <p>Output: 1,000 affected households are supported with basic non-food relief items (5 blankets, 1 hygiene kit, 2 jerry cans, and snow shovels and gloves per household).</p> <p>Activities planned:</p> <ul style="list-style-type: none"> • Coordinate with regional and local authorities to select the most vulnerable people as beneficiaries. • Rent a warehouse in the region of Araucanía to facilitate distribution. • Distribution of relief items. • Replenishment of utilized stocks.

Impact: With the support of 40 volunteers from the affected areas and 6 from headquarters, the ChRC successfully reached 1,002 families with relief items to facilitate their return to everyday life. To ensure that families received the items needed for their particular needs, the National Society complemented the assessments completed by the government. The selection criteria prioritized vulnerable families living in the areas identified as catastrophe zone by the government, in areas where aid was insufficient or isolated families. The selection criteria also included level of vulnerability within families (e.g. lack of access to basic services), economic situation of families, level of affectation and isolation caused by the storms. A group of six National Intervention Team (NIT) members was deployed to support coordination with the municipal authorities, select beneficiaries and draw up a chronogram for relief activities. As consequence, not all families received the same set as shown in the table below:

¹ *Communes* (comuna in Spanish) in Chile correspond to the third-level administrative division of the country, similar to municipalities. The country is divided into 15 regions, 54 provinces and 346 *comunas*.

Commune	Quantity				No. of families
	Blankets	Hygiene kits	Tool kits	Tarpaulins ²	
Curarrehue	1,310	262	165	264	262
Lonquimay	2,891	578	694	540	580
Pucon	500	100	63	101	100
Villarica	300	60	75	61	60
Total	5,001	1,000	997	966	1,002
% reached	100.2 %	100 %	99.7 %	96.6 %	100.2 %

The distribution was completed in two stages. On the first stage, completed within the first days of the emergency, families were reached with blankets, hygiene kits and tarpaulins, the last ones used mostly to protect homes, forage and harvested crops from the snow. The DREF supported the replenishment of the stock used for the operation. Due to the close partnership developed with the Chilean authorities since the start of the emergency, the National Society was able to integrate their relief activities with those being carried out by the different ministries and Armed Forces, and was able to use the transportation provided by the government, significantly decreasing the costs of distribution.

After monitoring visits and conversations with community leaders and affected families during the first distribution, it became clear that families were in need of other items. A second distribution was scheduled to provide families with tool kits which included two buckets for the safe storage of water, tools and protective gear for the clearing of snow (snow shovels, gloves, waterproof clothing and gumboots). These items were procured locally.

In addition, the operation in response to the severe winter also strengthened the image of the ChRC, with the national media covering their actions as result of the fundraising campaign carried out with the Leo Messi Foundation.

The DREF allocation also helped to cover costs related to the ChRC operations coordinator, communications costs of the IFRC disaster management delegate supporting the DREF operation, distribution and transport costs (fuel, car repairs and maintenance), as well as per diem, meals and accommodation for volunteers of the Chilean Red Cross.

Contact information

For further information specifically related to this operation, please contact:

- **In Chile:** Lorenza Donoso Oyarce, President of the Chilean Red Cross; email: presidencia@cruzroja.cl; and phone: +562 783 4124.
- **IFRC Regional Representation:** Gustavo Ramirez, regional representative for the Southern Cone and Brazil; phone: +541 1495 17420; and email: gustavo.ramirez@ifrc.org.
- **IFRC Zone:** Jorge Zequeira, PADRU coordinator; phone: 507 317 3050; and email: jorge.zequeira@ifrc.org
- **In Geneva:** Christine South, Operations Support, phone: +41.22.730.4529, email: christine.south@ifrc.org
- **Regional Logistics Unit (RLU):** Douglas Baquero, Regional Logistic Coordinator; phone: +507 316 1001; email: douglas.baquero@ifrc.org

**For Performance and Accountability
(planning, monitoring, evaluation and reporting enquiries)**

- **In IFRC Zone:** Jane Grimshaw, PMER manager; phone: +507 317 3050; email: jane.grimshaw@ifrc.org

² Tarpaulins were distributed as part of the overall operation of the Chilean Red Cross, and their cost was covered by the National Society' own resources.

DREF history:

- This DREF was initially allocated on 25 July 2011 for CHF 120,035 for three months to assist 5,000 beneficiaries.
 - Two DREF operation updates issued, on 9 November and 30 November 2011.
 - On 15 November, an extension of 26,855 Swiss francs and one-month timeframe extension was approved.
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How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



The IFRC's work is guided by *Strategy 2020* which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
 2. Enable healthy and safe living.
 3. Promote social inclusion and a culture of non-violence and peace.
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MDRCL007 - Chile - Severe Winter

Appeal Launch Date: 25 jul 11

Appeal Timeframe: 25 jul 11 to 30 nov 11

Final Report

Selected Parameters	
Reporting Timeframe	2011/7-2012/5
Budget Timeframe	2011/7-2012/5
Appeal	MDRCL007
Budget	APPROVED

All figures are in Swiss Francs (CHF)

I. Funding

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL	Deferred Income
A. Budget	146,894					146,894	
B. Opening Balance	0					0	
Income							
<u>Other Income</u>							
<i>DREF Allocations</i>	146,890					146,890	
C4. Other Income	146,890					146,890	
C. Total Income = SUM(C1..C4)	146,890					146,890	
D. Total Funding = B +C	146,890					146,890	
Coverage = D/A	100%					100%	

II. Movement of Funds

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL	Deferred Income
B. Opening Balance	0					0	
C. Income	146,890					146,890	
E. Expenditure	-143,887					-143,887	
F. Closing Balance = (B + C + E)	3,003					3,003	

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III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination		
A							B	A - B
BUDGET (C)		146,894					146,894	
Relief items, Construction, Supplies								
Shelter - Relief		12,217				12,217	-12,217	
Clothing & Textiles	28,700	33,051				33,051	-4,351	
Water, Sanitation & Hygiene	36,700	24,555				24,555	12,145	
Utensils & Tools		8,827				8,827	-8,827	
Other Supplies & Services	53,300	17,905				17,905	35,395	
Total Relief items, Construction, Su	118,700	96,555				96,555	22,145	
Land, vehicles & equipment								
Computers & Telecom		40				40	-40	
Total Land, vehicles & equipment		40				40	-40	
Logistics, Transport & Storage								
Storage	4,100						4,100	
Distribution & Monitoring	2,460	7,171				7,171	-4,711	
Transport & Vehicles Costs	3,280	13,530				13,530	-10,250	
Total Logistics, Transport & Storage	9,840	20,701				20,701	-10,861	
Personnel								
National Society Staff	2,460	2,049				2,049	411	
Volunteers	2,870	7,728				7,728	-4,858	
Total Personnel	5,330	9,777				9,777	-4,447	
General Expenditure								
Travel	2,460	622				622	1,838	
Office Costs	164	1,874				1,874	-1,710	
Communications	615	1,365				1,365	-750	
Financial Charges	820	4,171				4,171	-3,351	
Total General Expenditure	4,059	8,032				8,032	-3,973	
Indirect Costs								
Programme & Services Support Recov	8,965	8,782				8,782	184	
Total Indirect Costs	8,965	8,782				8,782	184	
TOTAL EXPENDITURE (D)	146,894	143,887				143,887	3,008	
VARIANCE (C - D)		3,008				3,008		