

Operation Update Report

Rwanda: Floods

DREF n° MDRRW018	GLIDE n° FL-2019-000170-RWA
Operation update n° 1; 20 March 2020	Timeframe covered by this update: 24 December 2019 to 20 March 2020
Operation start date: 24 December 2019	Operation timeframe: 4 months (New end date: 24 April 2020)
Funding requirements (CHF): N/A	DREF amount initially allocated: CHF 161,741
N° of people being assisted: 4,610 people (922 HHs)	
Red Cross Red Crescent Movement partners currently actively involved in the operation: 3 National Disaster Response Team (NDRT) members, 9 Branch Disaster Response Team (BDRT) members and 30 Local Disaster Response Team (LDRT) members and 9 staff from Rwanda Red Cross Society (6 HQs staff and 3 branch staff).	
Other partner organizations actively involved in the operation: Ministry of Emergency Management (MINEMA), Local Authorities of Gisagara, Ngororero and Rusizi Districts, Care International, ADRA Rwanda, World Vision and Faith Based Organizations.	

Summary of major revisions made to emergency plan of action:

This Operations Update seeks a no cost timeframe extension for one month (new end date: 24 April 2020) to enable Rwanda Red Cross conduct the lessons learnt workshop. As of 19 March 2020, 11 COVID-19 cases have been reported in Rwanda. The government has suspended all community and public gatherings for two weeks hence, RRCS cannot conduct pending activities which include the lessons learnt, two mobile cinema sessions and volunteer training on CEA. Based on the current situation, priority for the extension is for the lessons learnt workshop. This is because it is not advisable to conduct the mobile cinema and trainings as these pose a risk for further spread of the disease and contravenes the Government directives. The lessons learnt will be scheduled once the situation normalizes and as per Government directives.

A. SITUATION ANALYSIS

Description of the disaster

Rwanda has been experiencing heavy rainfall since November 2019 which affected many parts of the country. Many rivers across the country received huge levels of rainwater and overflow along their courses, causing flooding. The most affected districts between November and December 2019 were Ngororero, Nyabihu, Nyamasheke and Rusizi in Western province, Musanze and Rulindo in Northern Province, and Gisagara Southern province.

On 6 and 7 December 2019, extensive floods were observed in the districts of Ngororero, Gisagara and Rusizi, with maximum rainfall recorded of 60.88mm, 35.6mm and 44.9mm respectively.

According to the initial assessments conducted by the Ministry of Emergency Management (MINEMA) and Rwanda Red Cross Society (RRCS) on 7-9 December, approximately 5,360 people (1,072 households) were affected as a result of

these floods across the three districts. In response, this [DREF operation](#) was launched on 24 December, targeting 4,610 people (922 HHs) with health services, food and WASH services.

Summary of current response

Overview of Host National Society

Rwanda Red Cross conducted first response activities on 10 and 11 December for 284 most affected vulnerable families in Gisagara, Ngororero and Rusizi districts, which included support in search and rescue, evacuation, Psychosocial Support (PSS), restoring family links, first-aid services.

Rwanda Red Cross has implemented the following activities as part of the initial response on 10 and 11 December:

- Distribution of household items to 203 households (100 in Gisagara and 103 in Rusizi)
- Unconditional cash transfer to 81 households in Ngororero District using crisis modifier funds

The use of CBI and household items was based on the number of affected people per district / branch, and the stock capacity of the branches. Ngororero Branch did not have emergency stock by the time of the disaster, hence the decision to use cash for affected populations in Ngororero district.

Key activities implemented to date through this DREF operation include:

- Updating list of beneficiaries
- Cash disbursement for:
 - Food and household items for 638 HHs
 - Food for 203 HHs
 - Rehabilitation of 407 latrines
 - Cash for work to address flood issue to 256 HHs
- 51 volunteers trained on First Aid, Psychosocial Support and Cash
- 20 mobile cinema sessions on DRR (average 6 per district)
- 9 DRR awareness sessions in schools
- 18 mobile cinema sessions on hygiene and sanitation (6 per district)
- Replenishment of RRCS stock distributed to 203 HHs
- Procurement and distribution of chlorine for household water treatment for 841 HHs
- Procurement of protective gear for 51 volunteers
- 3 Mobile sessions meetings for the women and girls on hygiene sexual reproduction, and dignity kits utilisation



Community works in Gisagara ©RRCS

Overview of Red Cross Red Crescent Movement in country

RRCS is supported by IFRC East Africa Country Cluster Office in Kenya (Nairobi). In-country partner National Societies include the Belgian Red Cross Flanders and French, Spanish Red Cross, Austrian Red Cross. The cash assistance that was provided to 81 households in Ngororero in the initial response was through crisis modifier funds available through the Disaster Preparedness Project (DPIII) of Belgian Red Cross - Flanders.

Overview of non-RCRC actors in country

Ministry of Emergency Affairs (MINEMA) coordinated the response closely with Rwanda Red Cross Care International supported in provision of iron sheets to affected households for repairing of damaged houses. ADRA Rwanda also supported in provision of iron sheets for latrines, while other faith-based organisations provided emergency shelter for families evacuated in temporary settings.



Cash distribution in Gisagra ©RRCS

Needs analysis and scenario planning

Needs analysis

A needs assessment was conducted from 7 to 9 December by MINEMA and Rwanda Red Cross. The needs analysis remains as was presented in the [EPOA](#).

For the cash intervention, Rwanda Red Cross conducted a market assessment in the three districts from 26 to 29 February to determine availability of items and current market prices. The final amount received per household was:

- Food - RWF 37,526
- Household items and food - RWF 69,626
- Rehabilitation of latrines - RWF 39,500
- Household items, food and latrine repair - RWF 109,126
- Cash for Work- RWF 15,000

Please, note that each family only received a cash disbursement in one of the categories listed above.

For the detailed breakdown of the cash transfer values, please refer to the [EPOA](#).

Operation Risk Assessment

The main risks that staff and volunteers faced during the operation were:

- Unstable walls and foundations of compromised houses
- Exposure to contaminated flood water and damaged pit latrines

The risk mitigation measures put in place were:

- Coordination of staff and volunteers' movement
- Insurance for volunteers involved in the operation
- Provision of protective gear for volunteers
- Volunteers training on hygiene promotion

The COVID-19 pandemic has affected the operation. The situation is rapidly evolving with several cases confirmed in Rwanda in March 2020. The Government of Rwanda put in place several measures to curb the spread of the virus. This includes suspension of public gatherings and limitation of non-essential movement by the public. As a result, the remaining mobile cinema sessions, volunteer trainings and lessons learnt have been delayed until further directives are issued.

B. OPERATIONAL STRATEGY

Proposed strategy

Overall Operational objective:

The flood-affected population's immediate needs are met through the provision of essential non-food items, health services, water, sanitation, hygiene promotion assistance and disaster risk reduction activities, targeting a total number of 4,610 people (922 households) in the districts of Ngororero, Gisagara and Rusizi.

Health

Needs analysis: The flooding increased the risk for outbreak of water borne diseases such as cholera and other diarrheal diseases.

Activities conducted:

- Search and rescue and PSS services for affected populations
- First-aid training for 51 volunteers
- Training of 51 volunteers on Psychosocial Support

- Procurement of protective and visibility gear for volunteers

Water Sanitation and Hygiene

Needs analysis: Three water supply systems in Rusizi District were damaged by the floods. The flood waters washed away most of the household items including hygiene items such as buckets and jerry cans. This increased the risk for contamination of water sources and household water storage. Some 407 household latrines were flooded and damaged, which increased the risk of sanitation related diseases

Activities conducted:

- Eighteen (18) mobile sessions on hygiene and sanitation promotion awareness
- Disbursement of cash to 638 HHs for procurement of household items for WASH
- Replenishment of RRCS stock distributed to 203 HHs
- Disbursement of cash for rehabilitation of 407 latrines
- 265 households mobilized to carry out cleaning of debris from the floods

Livelihoods

Needs analysis: Majority of the affected populations rely on agriculture for sustenance. Some 1,016 hectares of crops and farmlands were destroyed by the floods. Household food stocks were also washed away by the floods, leaving the affected populations without access to food.

Activities conducted:

- Updating and validation of the beneficiary list
- Rapid market assessment in the 3 districts
- Replenishment of crisis modifier Cash used to support 81 HHs
- Cash disbursement for food to 841 HHs

Disaster Risk Reduction

Needs analysis: Rwanda is prone to floods disasters, which have occurred annually due to the seasonal rains and topography of the land. There is need to educate communities on disaster prevention to minimize the impact of flood disasters.

Activities conducted:

- 20 mobile cinema awareness sessions on DRR
- Community works to address the flood effects (Cleaning debris in the roads and creation of rainwater drainage channels)
- 9 DRR awareness sessions in schools

Community Engagement and Accountability

A Complaints box was set up at the distribution site in each sector during the cash distributions. People were informed beforehand, to come to the site on the day of the distribution. RRCS educated the communities on the message they expected to receive from MTN and Rwanda Red Cross as per the cash disbursement they were eligible for. MTN then did the mobile money transfers after the sensitization. RRCS also provided communities with a contact person from RRCS who they could direct their feedback or complaints to.

The CEA Focal Person to facilitate the volunteers training was on mission abroad for one month therefore, it was not possible to conduct the training on time. However, some volunteers had received prior training on CEA and the Cash Focal Person of RRCS conducted various meetings with the communities and the local authorities before implementation to ensure there was common understanding of activities to be implemented and expectations from all parties.

Planning, Monitoring and Evaluation

Since the cash disbursements were done after the sensitization sessions, RRCS conducted on site monitoring for the cash distributions. The Post Distribution monitoring and lessons learnt workshop have not been conducted yet but are planned.

C. DETAILED OPERATIONAL PLAN



Livelihoods and basic needs

People reached: 4,610 people (922 HHs)

Male: 3,134

Female: 1,936

Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods

Indicators:	Target	Actual
# of households reached with livelihoods interventions	922	922

Output 1.2: Basic needs assistance for livelihoods security including food is provided to the most affected communities

Indicators:	Target	Actual
# of households supported with food through cash	841	841

Progress towards outcomes

- Updating and validation of the beneficiary list
- Rapid market assessment in the 3 districts
- Replenishment of crisis modifier Cash used to support 81 HHs
- Cash disbursement for food to 841 HHs



Health

People reached: 4,610 people (922 HHs)

Male: 3,134

Female: 1,936

Outcome 2: The immediate risks to the health of the affected populations are reduced through improved access to medical treatment

Indicators:	Target	Actual
# of people reached by NS with services to reduce relevant health risk factors	4,610	4,610

Output 2.1: Improved access to health care and emergency health care for the targeted population and communities

Indicators:	Target	Actual
# of people reached by NS with services to reduce relevant health risk factors	4,610	4,610
# of volunteers and staff trained in basic first aid	51	51

Outcome 6: The psychosocial impacts of the emergency are lessened

Indicators:	Target	Actual
% of people reached by psychosocial support (Target: 100%)	100	100

Output 6.1: Psychosocial support provided to the target population as well as to RCRC volunteers and staff

Indicators:	Target	Actual
# of volunteers and staff trained in PSS	51	51

Progress towards outcomes

- Search and rescue and PSS services for affected populations
- First Aid training for 51 volunteers
- Training of 51 volunteers on Psychosocial Support
- Procurement of protective and visibility gear for volunteers



Water, sanitation and hygiene

People reached: 21,870 people (3,645 HHs)

Male: 14,871

Female: 9,185

Outcome1: Immediate reduction in risk of waterborne and water related diseases in targeted communities

Indicators:	Target	Actual
# of people reached with community-based disease prevention and health promotion programming	4,205	21,870

Output 1.4: Hygiene promotion activities which meet Sphere standards in terms of the identification and use of hygiene items provided to target population

Indicators:	Target	Actual
# of mobile cinema sessions conducted	27	18

Output 1.5: Hygiene-related goods (NFIs) which meet Sphere standards and training on how to use those goods is provided to the target population

Indicators:	Target	Actual
# of households assisted with NFIs through Cash	638	638

Output 2.3: Improved access to and use of adequate sanitation by the target population. is provided to target population

# of households supported to rehabilitate latrines through cash	407	407
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Progress towards outcomes

- Eighteen18 mobile sessions on hygiene and sanitation promotion awareness reaching 21,870 people (the number of people that attended each session was greater than anticipated)
- Disbursement of cash to 638 HHs for procurement of household items for WASH
- Replenishment of RRCS stock distributed to 203 HHs
- Disbursement of cash for rehabilitation of 407 latrines
- 265 households Mobilized to carry out cleaning of debris from the floods



Disaster Risk Reduction

People reached¹: 1,365 (265HH)

Male: 901

Female: 556

Outcome 1: Communities in high risk areas are prepared for and able to respond to disaster

Indicators:	Target	Actual
# of households reached with public awareness and education messages to reduce, mitigate and respond to identified risks	265	265

Output 1.1: Communities take active steps to strengthen their preparedness for timely and effective response to disasters.

Indicators:	Target	Actual
# of households engaged in DRR activities for cash for work	265	265

Progress towards outcomes

- 20 mobile cinema awareness sessions on DRR
- Community works to address the flood effects (Cleaning debris in the roads and creation of rainwater drainage channels)

¹ Reference to the counting people reached guidance

- 9 DRR awareness sessions in schools

International Disaster Response

Outcome S2.1: Effective and coordinated international disaster response is ensured

Indicators:	Target	Actual
% of target population reached through the operation	100	100

Output S2.1.1: Effective response preparedness and NS surge capacity mechanism is maintained

Indicators:	Target	Actual
% of target population reached through the operation	100	100

Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved through the integration of CEA approaches and activities

Indicators:	Target	Actual
% of complaints and feedback received are responded to by the NS	80	80
% of target population satisfied with level of consultation, information and involvement in the operation	80	80

SFI3.2: The programmatic reach of the National Societies and the IFRC is expanded

Indicators:	Target	Actual
Ratio of people reached by the IFRC disaster response operations to the people affected by these emergencies (%)	86: 14	86: 14

Output S3.2.1: Resource generation and related accountability models are developed and improved

Indicators:	Target	Actual
% of target population reached through the operation	100	100

Progress towards outcomes

D. Financial Report

The overall amount allocated for this operation is CHF 161,741. To date, no expenses have been booked to this operation because the NS is on working advance and will share expense documentation at the end of the operation. Please see interim financial report.



Click here for:

[Emergency Plan of Action \(EPoA\)](#)

For further information, specifically related to this operation please contact:

Rwanda Red Cross Society:

- Secretary General (or equivalent); Mr. Apollinaire Karamaga, Secretary General email: apollinaire.karamaga@rwandaredcross.org
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For IFRC Resource Mobilization and Pledges support:

- **IFRC Africa Regional Office for resource Mobilization and Pledge:** Francisah Cherotich Kilel, Senior Officer Partnership and Resource Development, Nairobi; email: francisah.kilel@ifrc.org

For In-Kind donations and Mobilization table support:

- **IFRC Africa Regional Office for Logistics Unit:** Rishi Ramrakha, Head of Africa Regional Logistics Unit; email: rishi.ramrakha@ifrc.org; phone: +254 733 888 022

For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)

- **IFRC Africa Regional Office:** Philip Komo Kahuho; Regional PMER Manager, email: philip.kahuho@ifrc.org

How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote social inclusion
and a culture of
non-violence and peace.

DREF Operation

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/12-2019/2	Operation	MDRRW018
Budget Timeframe	2019/12-2020/3	Budget	APPROVED

Prepared on 19/Mar/2020

All figures are in Swiss Francs (CHF)

MDRRW018 - Rwanda - Floods

Operating Timeframe: 24 Dec 2019 to 24 Mar 2020

I. Summary

Opening Balance	0
Expenditure	0
Closing Balance	0

II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction	9,075		9,075
AOF2 - Shelter			0
AOF3 - Livelihoods and basic needs	78,053		78,053
AOF4 - Health	8,939		8,939
AOF5 - Water, sanitation and hygiene	30,312		30,312
AOF6 - Protection, Gender & Inclusion			0
AOF7 - Migration			0
Area of focus Total	126,378		126,378
SFI1 - Strengthen National Societies	17,788		17,788
SFI2 - Effective international disaster management	9,266		9,266
SFI3 - Influence others as leading strategic partners	8,310		8,310
SFI4 - Ensure a strong IFRC			0
Strategy for implementation Total	35,363		35,363
Grand Total	161,741		161,741

DREF Operation

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/12-2019/2	Operation	MDRRW018
Budget Timeframe	2019/12-2020/3	Budget	APPROVED

Prepared on 19/Mar/2020

All figures are in Swiss Francs (CHF)

MDRRW018 - Rwanda - Floods

Operating Timeframe: 24 Dec 2019 to 24 Mar 2020

III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
Relief items, Construction, Supplies	99,445		99,445
Water, Sanitation & Hygiene	11,582		11,582
Medical & First Aid	1,388		1,388
Cash Disbursement	86,476		86,476
Logistics, Transport & Storage	6,972		6,972
Storage	725		725
Transport & Vehicles Costs	6,248		6,248
Personnel	2,021		2,021
Volunteers	2,021		2,021
Workshops & Training	26,831		26,831
Workshops & Training	26,831		26,831
General Expenditure	16,601		16,601
Travel	2,804		2,804
Information & Public Relations	8,505		8,505
Office Costs	945		945
Communications	1,890		1,890
Financial Charges	2,458		2,458
Indirect Costs	9,872		9,872
Programme & Services Support Recover	9,872		9,872
Grand Total	161,741		161,741