

Emergency Plan of Action Final Report

Senegal: Floods

DREF operation	Operation n° MDRSN016
Date of Issue: 17 July 2020	Glide number: FL-2019-000118-SEN
Date of disaster: 16 September 2019	
Operation start date: 02 October 2019	Operation end date: 1 st March 2020
Host National Society: Senegalese Red Cross Society	Operation budget: CHF 205,865
Number of people affected: 8,919 people or 991 households	Number of people assisted: 4,500 people or 500 households ¹
N° of National Societies involved in the operation: Six (6): Belgian, British Red Cross, Danish Red Cross, Spanish Red Cross, Luxemburg Red Cross, and French Red Cross Societies	
N° of other partner organizations involved in the operation: The Government through its decentralized services such as Civil Protection - the Sanitation Department, the City Hall, Flying Labs ²	

The major donors and partners of the Disaster Relief Emergency Fund (DREF) include the Red Cross Societies and governments of Belgium, Britain, Canada, Denmark, Germany, Ireland, Italy, Japan, Luxembourg, New Zealand, Norway, Republic of Korea, Spain, Sweden, and Switzerland, as well as DG ECHO and Blizzard Entertainment, Mondelez International Foundation, and Fortive Corporation and other corporate and private donors. The Netherlands Red Cross (NLRC), Belgian Government and Canadian Government contributed in replenishing the DREF for this operation. On behalf of the Senegalese Red Cross Society (SRCS), the IFRC would like to extend gratitude to all for their generous contributions.

A. SITUATION ANALYSIS

Description of the disaster

From 10 to 17 September 2019, extensive and continuous rainfall in Senegal caused flooding in Rufisque and Guédiawaye departments located in Dakar Region and Kaolack department located in the Region of the same name. The flooding led to widespread destruction of livelihoods, with farms fields washed away. About 408 persons (around 46 households) fled their houses to seek refuge in dry places.

The Senegalese Red Cross Society (SRCS), in collaboration with local authorities, conducted a rapid assessment on 17 September which revealed that 991 households or 8,919 people were affected and were in a precarious situation. Additionally, six deaths were reported of which four were caused by lightning, and two from drowning. The most affected people were women, children, the elderly, and people with disabilities who were sheltered in schools with limited access to essential services.



The Senegalese Red Cross volunteers conducting a rapid assessment
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¹ Average number of people per household is 9.

² specialized in communication on the use of UAVs technology in humanitarian actions

In support to the Senegalese Red Cross Society, the International Federation of Red Cross and Red Crescent Societies (IFRC), through the Sahel Country Cluster launched a [DREF operation](#) on 02 October 2019, for CHF 203,152 to address the urgent needs of 4,500 people or 500 households most affected by the floods in Senegal.

Following the detailed assessment conducted in late October and early November 2019, the initial DREF strategy was revised through the [Operation Update](#) with a CHF 2,713 budget increase and a one month timeframe extension approved to complete the activities related to the rehabilitation and construction of latrines. This brought overall budget to CHF 205,865 and operational timeframe to five months.

Summary of response

Overview of Host National Society

The Senegalese Red Cross Society (SRCS) was involved in relief activities from the beginning of the floods. As soon as the disaster struck, the field teams conducted a rapid assessment of the situation and provided psychosocial first aid support to a dozen of households. A total of 50 Red Cross volunteers from branches and emergency response teams (including 4 national staff members, 4 NDRT specialized in Wash, Health, Shelter and CVA (cash and voucher assistance) were deployed to Dakar and Kaolack regions to provide assistance to the affected communities. In collaboration with territorial authorities, the mobilized Red Cross volunteers supported the relocation of floods affected people into schools identified as temporary shelters. Additionally, several types of support such as hygiene promotion sessions, surveys and census, support for displacement and relocation in schools, and distributions of LLIN (long lasting impregnated mosquito nets) were provided to 4,500 displaced people (500 households) who had found refuge in schools and uncompleted buildings. From 30 October to 4 November 2019, the National Society mobilized 55 volunteers from the targeted areas to conduct a more detailed needs assessment. These same volunteers were also trained to conduct awareness-raising activities on topics such as essential family practices, water, sanitation and hygiene promotion, community engagement and accountability (CEA) and cash-based interventions (CBI). In a nutshell, the Senegalese Red Cross Society achieved the below through this operation:

- Distribution of a cash grant to support the relocation of 150 beneficiaries who lost their houses.
- Distribution of cash to 500 households to support them purchase shelter/HHIs and WASH items.
- Awareness-raising sessions for beneficiaries with a focus on home water treatment and conservation, good hygiene practices and essential family practices.
- Distribution of Aquatabs covering a period of 3 months for water treatment
- Distribution of 100 handwashing kits
- Provision of sanitation kits to two Red Cross Branches (Rufisque and Kaolack) to support community mobilizations for cleaning campaigns.

Overview of Red Cross Red Crescent Movement in country

- The International Federation of Red Cross and Red Crescent societies (IFRC) provided support to the National Society through its Sahel Country Cluster Support Team (CCST) based in Dakar, and particularly regarding the analysis of data collected during the detailed needs assessment and the Cash feasibility. The IFRC also deployed an RDRT to support the National Society in the implementation of the relief activities.
- The Africa DREF delegate seized the opportunity of a mission in the Sahel to provide guidance in the development of the EPoA.
- The Partner National Societies present in country showed commitment and willingness to technically support SRCS for a relevant response to the floods. Indeed, the Luxembourg Red Cross and the livelihoods centre through their in-country delegates provided technical assistance in the development of the Emergency Plan of Action. The Belgium Red Cross Society also actively participated to the Lessons Learnt workshop.

Overview of non-RCRC actors in country

In the affected areas, local solidarity mechanisms were activated shortly after the disaster. Indeed, communities showed solidarity to the floods affected people by participating in draining the flooding waters. Local authorities, as well as the Fire Brigade, were equally mobilized to support through their relevant services. They also contributed in draining off the flood waters, rehabilitating waterpoints, accommodating the floods affected people in school premises as temporary emergency shelters.

Coordination mechanism

Within the framework of the coordination mechanism chaired by the Government through the Civil Protection, the National Society was put in the sector of rescue, transport, and work. The SRCS actively participated to coordination meetings where the joint implementation of relief activities in targeted areas was discussed.

Needs analysis and scenario planning

Needs Analysis

With support from the deployed RDRT, a detailed assessment was conducted in late October and early November 2019 to guide the implementation of the operation. The detailed assessment confirmed that the affected people were still facing unmet needs two months after the flooding occurred.

The analysis of data collected during the needs' assessment identified unconditional cash distribution as a suitable response modality to cover purchase of households' materials related to shelter, basic household items, water treatment and conservation products as well as hygiene items. The results also identified the need for sanitation interventions through the rehabilitation of damaged or destroyed latrines, draining stagnant flood waters and latrine desludging.

Targeting

The affected households selected had to comply with one or more of the pre-requisites reported below to receive assistance as part of this response operation:

- Displaced households and households whose houses were damaged and who lost their essential household items
- Female headed households
- Households with pregnant and/or breastfeeding women
- Households with members who have disabilities, chronic diseases and/or elderly people without assistance
- Affected households with high dependency ratios (with high numbers of children and without a source of income, or with low income).



A Senegalese Red Cross volunteer registering a woman head of household © IFRC

Scenario planning

Please see [the original EPOA \(page 4\)](#)

Operation Risk Assessment and Mitigation action to limit the effects of these risks

Please see [EPOA operation update \(page 7\)](#)

B. OPERATIONAL STRATEGY

Operational objective:

The overall objective of the DREF operation was to support the Senegalese Red Cross Society to address the urgent needs of the most floods affected 500 households (4,500 people) in Dakar and Kaolack regions. This support included volunteers' training on beneficiaries' selection, distribution of basic items, hygiene promotion, use of kits and awareness raising for risk of outbreaks diseases linked to unhealthy environments.

Specific Objectives

- 500 households are supported with a 28,000 XOF cash grant to meet their needs for basic household items
- 500 households are supported with a 26,200 XOF cash grant to meet WASH needs (hygiene and dignity items and water containers)
- 150 households are supported with a 60,000 XOF cash grant to meet their shelter needs (rent, relocation, shelter repairs).
- 500 households are supported with distribution of aquatabs for water treatment and purification covering 3 months of water treatment.
- 500 households are supported with awareness raising session on essential family practices and hygiene promotion
- 100 households are supported with latrine desludging and distribution and installation of handwashing points
- 50 households are supported with rehabilitation of latrines that have been totally or partially damaged

Proposed strategy

To achieve the above-mentioned objectives, the proposed strategy relied on a participatory approach through community engagement, and involvement of administrative authorities during the whole process, including the needs assessment, geographical targeting and the implementation of planned activities. It was also based on analysis of local

markets and a cash feasibility study in each affected area (including price surveys, financial service providers (FSP) analysis, beneficiaries' interviews and preferences, review of product availability on various local markets, etc.). The feasibility and market study were geared towards ensuring that all markets visited were functional and able to respond to the need of the affected people.

Human Resources:


To ensure a smooth implementation of this DREF operation, the Senegalese Red Cross Society (SRCS) mobilized 55 trained volunteers. The SRCS also provided the below staff to support the operation:

- 01 Coordinator
- 01 NDRT WASH
- 01 NDRT Health
- 01 NDRT Logistic/Finance
- 01 NDRT Shelter/Cash
- 01 RDRT to support the National Society
- 02 drivers

Logistics and Procurement

IFRC procedures for procurement and logistics management were respected throughout this operation. The implementation of activities gave priority to the provision of goods and inputs in intervention areas. With regards to the selection of the financial service provider (FSP) for cash transfer, the IFRC tender procedures were applied under the supervision of the Sahel CCST Cash delegate and logistics officer. A financial institution was selected to handle the distribution of cash to the targeted beneficiaries. A procurement file was elaborated, and tenders were published.

C. DETAILED OPERATIONAL PLAN

	Shelter		
	People reached: 4500 people³ (500 households)		
	Male: 1,575		
	Female: 2,925		
Shelter outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions			
Indicators:		Target	Actual
Number of households that have received shelter assistance		500	500
Number of monitoring visits carried out regarding shelter activities		2	2
Number of volunteers involved in shelter activities		30	55
Shelter output 1.1: Affected households receive short, medium and long-term shelter and housing assistance			
Indicators:		Target	Actual
Number of households reached through a combined approach including a cash grant for shelter		150	150
Narrative description of achievements			
Number of households that have received assistance			
A total of 500 households were supported with a 28,000 XOF cash grant to meet their needs for basic household items. The below table detailed the number of beneficiaries reached in each intervention areas			
REGIONS	AREAS	NUMBER OF BENEFICIARIES FOR NFIS	
DAKAR	Guédiawaye	101	
	Rufisque	201	
KAOLACK	Kaolack	198	
TOTAL	03	500	

³ The number of people estimated per household is 9.

Number of monitoring visits carried out regarding shelter activities

The results of the detailed assessment encouraged the cash transfer modality for shelter and household items support. The monitoring visits carried out regarding shelter activities included the analysis of local markets to ensure that they were functional and a cash feasibility study in each affected area (including price surveys, financial service providers (FSP) analysis, beneficiaries' interviews and preferences, review of product availability on various local markets, etc.). It is worth also mentioning that the Senegalese Red Cross Society's Head of the Communication and Marketing unit conducted a field trip to interview the various actors in order to measure their level of involvement and satisfaction with the operation as a whole.

Number of volunteers involved in shelter activities

A total of 55 volunteers (including 5 supervisors) were trained in the following areas: Shelter, Wash, Health and Cash Transfer). They were involved in all DREF activities including Shelter. The below table gives an overview of the number of volunteers mobilized in each targeted area. It also reflects the National Society endeavours regarding gender balance.

Regions	Areas	Number of volunteers			Number of supervisors			Overall total
		Male	Female	Total	Male	Female	Total	
Dakar	Rufisque	13	07	20	01	01	02	22
	Guédiawaye	04	06	10	01	01	01	11
Kaolack	Kaolack	03	17	20	01	01	02	22
Grand Total		20	30	50	03	02	05	55

Number of households reached through a combined approach including a cash grant for shelter

A total of 150 households displaced by the floods, were supported for housing for an amount of XOF 60,000 to cover rent for 3 months. The below table is a Summary of beneficiaries who benefited from cash grant for shelter per region and department.

Regions	Areas	Number of beneficiaries for shelter assistance
Dakar	Guédiawaye	47
	Rufisque	57
Kaolack	Kaolack	46
Total	03	150

Challenges

Lack of communication with some beneficiaries who could not read, to give them more information and orientation regarding the cash. Therefore, a few of them did not realize when they received their cash grants.

Lessons Learned

The cash transfer modality benefited the local markets, as the needed essential items were available in the markets and accessible for the beneficiaries.




Health

People reached: 4,500 people (500 households)
 Male: 1,575
 Female: 2,925

Outcome 1: The immediate risks to the health of the affected people are reduced

Indicators:	Target	Actual
Number of people directly reached through health promotion messages to reduce the immediate health risks	4,500	4,500
Output 1.1: The health situation of floods affected people are improved		
Indicators:	Target	Actual
Community behaviours are improved following hygiene promotion and health awareness activities	500	500

Number of volunteers involved in health promotion	20	20
Narrative description of achievements		
<p>Number of people directly reached through health promotion messages to reduce the immediate health risks Within the framework of the health component, a total of 20 trained Red Cross volunteers were deployed 2 days a week in the targeted communities for 4 weeks to conduct awareness-raising activities. In each targeted area, the NDRTs supervised the awareness activities together with the Government decentralized services such as the Health district. Through households visits, community discussions and distribution of leaflets, the Red Cross volunteers encouraged families to improve their hygiene and health practices to prevent waterborne diseases. They reached out to the entire affected communities through 160 awareness sessions conducted.</p> <p>Community behaviours are improved following hygiene promotion and health awareness activities The Senegalese Red Cross volunteers conducted the health promotion activities (households visits, community conversations) in collaboration with the health authorities who also participated in monitoring visits. This collaboration between SRCS and the health structures contributed in improving community behaviours as far as health is concerned</p> <p>Number of volunteers involved in health promotion A total of 20 volunteers were involved in health promotion in the targeted areas. The volunteers were primarily trained on the following topics:</p> <ul style="list-style-type: none"> ○ The use of long-lasting impregnated mosquito nets (LLINs) ○ Community health and hygiene ○ The use of health services (prenatal and postnatal care) for pregnant women ○ Exclusive breastfeeding for children under 6 months old ○ Supplementary feeding for children over 2 years old ○ ORS and ZINC supplementation for combating diarrhoeal diseases ○ The use of iodized salt ○ Promoting the growth of children from 0 to 5 years old ○ Adherence to the vaccination planning in a raining season context <p>A session focusing on the volunteers' role and risks they face during their deployment in the field was also conducted.</p>		
Challenges		
The Senegalese Red Cross staff and volunteers are not well equipped in knowledge regarding Community Engagement and Accountability (CEA)		
Lessons Learned		
Increased commitment of SRCS on the integration of CEA in the National Society's interventions can lead to positive and relevant impacts.		

	<p>Water, sanitation and hygiene</p> <p>People reached: 4,500 people (500 households) Male: 1,575 Female: 2,925</p>	
WASH Outcome1: Immediate reduction in risks of water-borne and water-related diseases in targeted communities		
Indicators:	Target	Actual
Number of households having reduced the risks of waterborne diseases	500	500
WASH output 1.1: The targeted population has daily access to safe water which meets Sphere and WHO standards in terms of quantity and quality		
Indicators:	Target	Actual
Number of targeted people with have access to safe drinking water	4,500	4,500
Number of families who have received cash for the procurement of buckets, jerry cans, hygiene kits and dignity kits	500	500

Narrative description of achievements
<p>Number of households having reduced the risks of waterborne diseases</p> <ul style="list-style-type: none"> ○ Posters and pamphlets with key messages on preventive measures were produced and distributed within targeted communities during the 160 hygiene and sanitation sessions conducted by 30 trained Senegalese Red Cross volunteers ○ A total of 100 hand-washing stations (22 in Guédiawaye, 37 in Rufisque and 41 in Kaolack) were set-up in 100 targeted households ○ Red Cross branches in Rufisque and Kaolack benefited each one sanitation kit to support sanitation activities in their respective areas. The sanitation kit comprises the following items: rakes shovels – wheelbarrows - container buckets for chlorine – sprayers- nose protectors - chlorine ○ The drainage of floodwaters in the targeted areas was effective ○ All these initiatives contributed in helping the 500 targeted households to reduce the risks of waterborne diseases <p>Number of targeted people who have access to safe drinking water</p> <p>The volunteers seized the awareness sessions to distribute a 15 aquatab pads of 33 mg to each of the 500 targeted households. The distributions also included demonstrations on how to use the aquatabs.</p> <p>Number of families who have received cash for the procurement of buckets, jerry cans, hygiene kits and dignity kits</p> <p>As per the assessment results recommendations, there was a change in WASH delivery modality moving from in-kind distribution to a cash response. Thus, the amount initially budgeted for the procurement of hygiene kits, dignity kits, jerry cans, buckets with lids was turned into CVA (cash and voucher assistance). The envelope dedicated to the Shelter sector was therefore supplemented by an additional amount intended to cover the water conservation, hygiene, and dignity items. Beneficiaries had the choice to prioritize this type of item using local markets as these are widely available.</p>
Challenges
None reported
Lessons Learned
The SRCS to encourage more community actions such as « cleaning day »

Strengthen National Society		
SFI2.01: An Effective and coordinated international disaster response is ensured		
Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved		
Indicators:	Target	Actual
Total number of committees of beneficiaries and non-beneficiaries established	2	2
Narrative description of achievements		
<p>Total number of committees of beneficiaries and non-beneficiaries established</p> <p>Two committees of beneficiaries and non-beneficiaries were established and played a key role in the targeting of beneficiaries. Indeed, the targeting process followed terms of reference which were developed, and a methodology shared with the authorities and community committees for the development of final beneficiaries' lists. The 500 household beneficiaries' selection was carried out with the full involvement of local authorities, community leaders as well as beneficiaries and non-beneficiary committees in each intervention area. Vulnerability criteria were shared with them for each response component of the operation and preliminary lists were developed. All information collected was shared with beneficiary households through the organization of community validation days using a participatory approach with the presence of all chiefs of districts (community leaders), committees of beneficiaries and non-beneficiaries as well as district or neighborhood associations to ensure reliability and participation.</p>		
Challenges		
None reported		

Lessons Learned

The setting-up of Early Warning Systems (EWs) in some communities and strengthening the existing ones may be relevant in disaster preparedness.

D. THE BUDGET

The overall budget for this operation was CHF 205,865 of which CHF 193,731 (94%) were spent. A balance of CHF 12,133 will be returned to the DREF pot.

Explanation of variances:

Relief items, Construction, Supplies

The variances noted in the final financial report and related to *Water, Sanitation & Hygiene* line (CHF 867) – *Utensils & Tools* line (CHF 6,418) - *Cash Disbursement* (CHF 4,364) are due to the fact that these lines were over budgeted.

Logistics, Transport & Storage

The variances on *Transport & Vehicles* (CHF -11,944) and *Logistics Services* budget lines (CHF 15,300) are due to an accounting coding error. The logistics expenses have been charged to transport.

Personnel

- The variance on *International Staff* (CHF -3,682) is because line was under budgeted.
- The variances on *National Staff* (CHF -730) and *National Society Staff* (CHF 943) are due to an accounting coding error. The *National Society Staff* expenses were charged to *National Staff*.
- The variance on *Volunteers* budget line (CHF 1,518) is due to the fact this line was over budgeted

General Expenditure

The variance on *Information & Public Relations* budget line (CHF -1,448) is because this line was under budgeted.

Contact information

Reference documents



Click here for:

- [Operation Update](#)
- [Emergency Plan of Action \(EPoA\)](#)

For further information, specifically related to this operation please contact:

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For IFRC Resource Mobilization and Pledges support:

- IFRC Africa Regional Office for resource Mobilization and Pledge: Franciscah Cherotich Kilel, Senior Officer, Partnership and Resource Development, Nairobi, email: franciscah.kilel@ifrc.org, phone: +254 202 835 155

For In-Kind donations and Mobilization table support:

- IFRC Africa Regional Office for Logistics Unit: Rishi Ramrakha, Head of Africa Regional Logistics Unit, phone: +254 733 888 022; email: rishi.ramrakha@ifrc.org

For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace

DREF Operation

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/09-2020/05	Operation	MDRSN016
Budget Timeframe	2019/09-2020/03	Budget	APPROVED

Prepared on 29/Jul/2020

All figures are in Swiss Francs (CHF)

MDRSN016 - Senegal - Floods

Operating Timeframe: 01 Oct 2019 to 01 Mar 2020

I. Summary

Opening Balance	0
Funds & Other Income	205,865
DREF Allocations	205,865
Expenditure	-193,731
Closing Balance	12,134

II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction			0
AOF2 - Shelter	88,454	79,699	8,755
AOF3 - Livelihoods and basic needs			0
AOF4 - Health	1,448	1,391	58
AOF5 - Water, sanitation and hygiene	62,355	56,506	5,850
AOF6 - Protection, Gender & Inclusion			0
AOF7 - Migration			0
Area of focus Total	152,258	137,595	14,663
SFI1 - Strengthen National Societies			0
SFI2 - Effective international disaster management	53,607	56,136	-2,529
SFI3 - Influence others as leading strategic partners			0
SFI4 - Ensure a strong IFRC			0
Strategy for implementation Total	53,607	56,136	-2,529
Grand Total	205,865	193,731	12,133

DREF Operation

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/09-2020/05	Operation	MDRSN016
Budget Timeframe	2019/09-2020/03	Budget	APPROVED

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MDRSN016 - Senegal - Floods

Operating Timeframe: 01 Oct 2019 to 01 Mar 2020

III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
Relief items, Construction, Supplies	111,693	100,045	11,648
Water, Sanitation & Hygiene	4,335	3,468	867
Utensils & Tools	42,306	35,889	6,418
Cash Disbursement	65,052	60,688	4,364
Logistics, Transport & Storage	21,155	17,799	3,356
Transport & Vehicles Costs	5,855	17,799	-11,944
Logistics Services	15,300		15,300
Personnel	44,328	46,278	-1,951
International Staff	21,760	25,442	-3,682
National Staff	0	730	-730
National Society Staff	13,073	12,130	943
Volunteers	9,495	7,977	1,518
Workshops & Training	8,840	8,101	739
Workshops & Training	8,840	8,101	739
General Expenditure	7,285	9,685	-2,401
Travel	2,550	3,002	-452
Information & Public Relations	3,460	4,908	-1,448
Office Costs	1,020	851	169
Communications	0	733	-733
Financial Charges	255	193	62
Indirect Costs	12,565	11,824	741
Programme & Services Support Recover	12,565	11,824	741
Grand Total	205,865	193,731	12,133