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# Operation Update Report 1

## Ethiopia: Civil Unrest

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF n° MDRET022</b>	<b>GLIDE n° CE-2020-000162-ETH</b>
<b>Operation update n° 1; 18 September 2020</b>	<b>Timeframe covered by this update: 7 weeks</b>
<b>Operation start date: 15th July 2020</b>	<b>Operation timeframe: 5 months (New end date: 31 December 2020)</b>
<b>Funding requirements (CHF): CHF 252,092</b>	<b>DREF amount initially allocated: CHF 82,746 Second Allocation Requested: CHF 169,715</b>
<b>N° of people being assisted: 5,928 people (988 households) in West Arsi and Bale (Oromia)</b>	
<b>Red Cross Red Crescent Movement partners actively involved in the operation: International Federation of Red Cross and Red Crescent Societies (IFRC) and International Committee of the Red Cross (ICRC)</b>	
<b>Other partner organizations actively involved in the operation: Government of Ethiopia (GoE)</b>	

*This operation update is being published after the agreed two weeks following the launch of the operation due to unexpected circumstances on the ground, related to the security situation in country during the months of July/August 2020. Indeed, while it was agreed that the field teams would complete the assessments and update the operational strategy within two weeks, unfortunately, due to increased tensions, protests and the heavy mobilization and presence of the military, movements were restricted in the targeted region while Internet shutdown continued for more than two weeks following the start of the operation. Based on this, ERCS team was advised not to conduct the assessment until the situation was calm, which significantly delayed the assessment beyond agreed timeframe for the activity. ERCS and EACCST are using this opportunity as a lesson learnt, which will support finetuning of remote monitoring and assessment tools to ensure continuity of programs in similar situations.*

### Summary of major revisions made to emergency plan of action:

This Operations Update No.1 seeks the below:

- A second allocation of CHF 169,715 to supplement initially allocated CHF 82,746. Total budget now stands at CHF 252,461.
- A timeframe extension of 3 months (new end date: 31 December 2020). Overall operational timeframe is now 5 months.
- To review the recipient and geographical targeting of the operation as the number of people being targeted is being downsized from the initial 8,420 people to 5,928 people or 988 households to ensure impact of the response on community.

The initial EPoA was launched to support the rapid assessment and deployment of branch staff and volunteers to support initial actions, including further assessment and the procurement and distribution of household items (HHI). An initial rapid assessment has now been finalized, providing information for the revision of the operational strategy, adding the area of focus of basic needs support through a multipurpose cash grant for 988 HH. Finally, the operation will focus on two of the most affected zones in Oromia (West Arsi and Bale), instead of the initially planned 8 zones and Addis Ababa.

<Please click [here](#) for the budget and [here](#) for the contacts>

## A. SITUATION ANALYSIS

### Description of the disaster

On 29 June, after the killing of a famous Ethiopian singer and activist, protests erupted in Oromia region and the capital Addis Ababa. The protests soon turned into violence and as a result, people lost their lives, properties were damaged, and people were displaced.

The situation remains precarious and unpredictable with recurring sporadic demonstrations in different locations in Oromia. The presence of the Government forces is increased in the entire region.



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Following these events, ERCS conducted a rapid assessment from 3 to 10 August 2020, focusing on the two most affected zones of Oromia region, namely West Arsi and Bale. The assessment team was composed of ERCS staff from HQ, Oromia and the respective zonal branches. During the assessment, the ERCS team consulted the affected communities and the local authorities to understand the impact on the affected population and to identify the existing humanitarian needs and gaps.

According to data provided by the zonal Disaster Prevention and Preparedness Office (DPPO) in West Arsi zone, the protests caused a total of 32 deaths, 146 people with injuries, damage to a total of 73 business centers (shops), 32 hotels, 3 groceries, 11 vehicles, 36 pharmacies, 6 private health facilities, 6 governmental offices and 260 houses were looted and heavily damaged. In Shashemene town, 35 houses were damaged, 55 houses were fully destroyed, and 210 houses had been looted.

A total of 761 households have been displaced from their homes in West Arsi due to the protests (461 in West Arsi rural villages and 300 in Shashemene the main town). From the eight woredas affected, the assessment team visited the five most affected woredas, namely Shashemene, Kofele, Gedeb Assasa, Kore and Adaba. The local authorities in all woredas indicated that Government is supporting reconstruction of damaged houses and properties with building materials and community mobilization to support this initiative.

In Bale zone, Agarfa is the most affected woreda. In this woreda, a total of 5 people died and 227 families have been displaced due to their homes being burnt down, destruction, and looting to temporary shelters. Many more households are displaced and temporarily hosted by host families. A total of 56 houses were completely burned down and the remaining 171 were damaged and looted. The assessment team visited 227 IDP households temporarily hosted in Agarfa agricultural college, who were displaced from Ambentu kebele.

Ethiopia is confronted with multiple hazards at the same time. Indeed, ERCS continues to respond to Floods, Locust, COVID-19 pandemic and now the civil unrest is stretching its contingency resources. All planned activities will follow Government COVID-19 restrictions, and social distancing will be adhered to during the distribution exercises, trainings and any other community activities in the operation

## Summary of current response

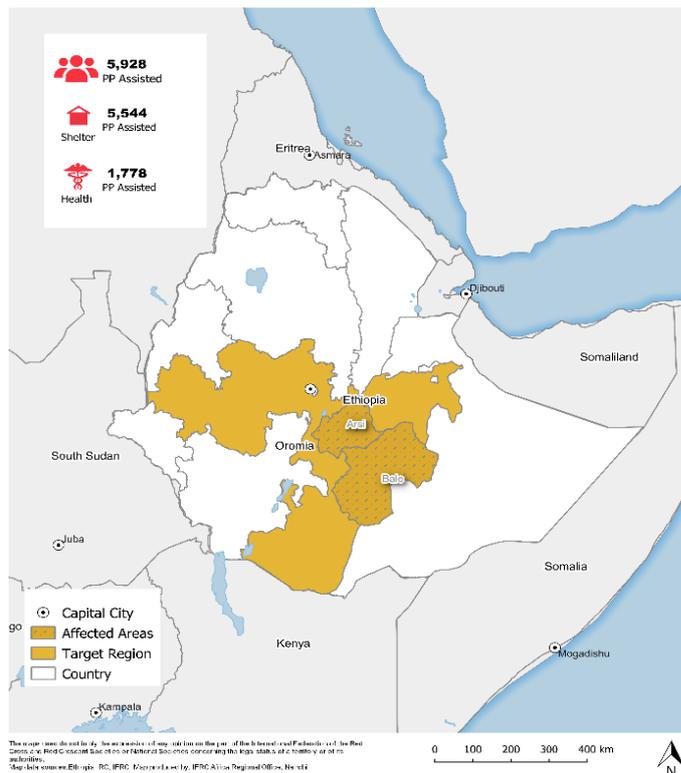
### Overview of Host National Society

The [initial EPOA](#) focused on support for further needs assessments, household items (HHI) distribution to displaced population in Oromia as well as the provision of psychosocial support (PSS) and first aid (FA). After further assessments, it has been decided to reduce the scope of coverage to the 2 worst affected zones of the eight zones of Oromia, to ensure effective impact of the response on targeted communities. An unconditional cash transfer intervention for basic needs has been included in the operational strategy as it was depicted by the assessment as an apparent need.

ERCS has appointed one fulltime Operations Manager, who will be fully dedicated to the operation and will oversee the implementation.

The following activities have been implemented since the start of the operation:

1. ERCS distributed a total of 924 NFI kits from prepositioned stock (funded by ICRC), the DREF will replenish the distributed NFI stock.



2. A rapid needs assessment was conducted in August to understand multisector needs in health, shelter and other basic needs.
3. A cash feasibility and market assessment have been conducted in West Arsi and Bale.
4. ERCS volunteers in Addis Ababa collected in-kind donations, including clothing, wheat flour and oil. The in-kind donations have been distributed among the IDPs in Agarfa, Bale zone and have been transported to West Arsi.
5. A total of 158 First Aid kits were procured and distributed to affected branches. The DREF initially planned to procure 20 First Aid kits, however due to over budgeting, remaining funds were available and due to high need for First Aid services, it was decided to increase the number of First Aid kits to fit the budget line.
6. A 2-day refresher training for 20 volunteers was conducted from 24 to 28 August on First Aid, PSS and RCCE

### Overview of Red Cross Red Crescent Movement in country

IFRC, ICRC and Partner National Societies (PNS) meet on a weekly basis to discuss ongoing operations, ensure continued coordination on planning and implementation of activities to ensure no overlapping and duplication of efforts. There are six (6) PNSs' present in Ethiopia, including Austrian Red Cross, Qatar Red Crescent, Danish Red Cross, Finnish Red Cross, Netherlands Red Cross and Swiss Red Cross. ERCS and IFRC inform Movement Partners on the DREF operation in the weekly meetings. There is no additional bilateral support for this operation.

ERCS distributed its prepositioned stock donated by ICRC which will be replenished through the DREF. In addition, ICRC supports ERCS in coordination with security agencies to ensure safe access.

The IFRC provides technical and financial support to ERCS through an Operations Manager based in Addis Abeba and its Eastern Africa Country Cluster Support Team (EA CCST) and the Regional Office for Africa both based in Nairobi, Kenya.

### Overview of other actors in country

At the national level, ERCS strongly coordinates with the National Disaster Risk Management Commission (NDRMC) in the planning and implementation of emergency response actions. ERCS also participates in inter-agency working group meeting for various sectors (food, nutrition, ES/NFI, protection, livelihoods and education) at HQ and regional levels as well as the NDRMC led national early warning task force and Cash Working Group.

Specific to this DREF operation, the number of direct actors is limited to ERCS. There is no formal coordination structure in place for this operation, however, at local level, ERCS coordinates with government relative departments.

### Needs analysis and scenario planning

#### Needs analysis

The initial EPoA was developed based on limited information due to the internet blackout and restrictions of movement, thus the operations teams relied on data from the rapid assessment conducted by the local government and information that was shared by ERCS branches via telephone. Once restrictions allowed, ERCS conducted a rapid assessment from 3 to 10 August focusing on the two most affected zones of Oromia region, namely West Arsi and Bale. The assessment team was composed of ERCS staff from HQ, Oromia and the respective zonal branches. The protests affected all the eight zones of Oromia and Addis Ababa city. However, to ensure effective response with limited available resources, ERCS decided to focus its response on the 2 zones in Oromia based on the intensity of the protests as well as the high number of internal displacements in these 2 zones, West Arsi and Bale.

The following priority needs have been identified:

**Shelter needs:** In the two targeted zones, a total of 988 most vulnerable HH have been Internally Displaced due to the protests and are currently hosted in temporary shelters. The government advocates for return to the original houses and villages and is supporting with building materials, mostly iron sheets. However, assessment data shows that this support does not allow families to fully rebuild their homes.

**Basic needs and livelihoods:** The target population of 988 displaced HH also lost part of their livelihoods due to burnt business, disruption of daily livelihood activities and loss of seeds and farming tools with risk of losing the planting for this



*Rubbles of burnt houses in Oromia ©ERCS*

rainy season. Their income and purchasing power has been reduced, reducing access to basic needs commodities including food, clothing, transport, etc. Also taking into account that there are no other actors on the ground responding to these basic needs, ERCS has revised the DREF operational strategy to include a multipurpose cash grant for the 988 displaced HH hosted in temporary shelter, to provide support with basic needs and shelter. A cash feasibility and market assessment has been conducted in both zones, supporting this revised strategy.

**Health:** The Initial DREF operational strategy focused on First Aid and PSS needs. People have witnessed (or faced) atrocities and left their home as a result of fear. This has often taken a serious toll on their psychosocial wellbeing. Psychosocial services are crucial for both the responding volunteers, staff and the affected families. Household hygiene and dignity materials for women for personal hygiene is identified as a high need for displaced women and girls and has been considered in the calculation of the cash grant.

The number of COVID-19 cases in Oromia is relatively low compared to Addis Ababa. However, the IDP population is at high risk due to the congested living space in temporary shelter. ERCS will scale up RCCE activities in the temporary shelters, to create awareness and support with the implementation of preventive measures in the shelters. In addition, supporting families with cash and HHI will facilitate decongestion at the temporary shelters.

### Targeting

ERCS will target 988 most vulnerable IDP HH (5,928 people) in West Arsi and Bale zone, hosted in temporary shelters with NFI and multipurpose cash support. The overall affected population will be targeted with PSS, First Aid and RCCE activities.

The criteria applied in targeting are the following:

- Households whose houses are completely destroyed or inhabitable
- Displaced households hosted in temporary shelters
- Vulnerability criteria including the elderly, people with disabilities, female and child headed households who are affected
- Population with specific First Aid and PSS needs

### Operation Risk Assessment

Restricted movement due to sporadic demonstrations and roadblocks are eminent and frequent. ICRC supports with the coordination with security agencies to ensure safe access. The assessment was delayed due to movement restrictions and roadblocks, however, as of today ERCS does not encounter any restrictions in access.

Security risks are considerably heightened in border and remote areas; these include attacks by bandits and the abduction of foreign nationals. Militant group primarily operate in rural areas and have in the past targeted government interests and personnel. There is also a latent threat of attacks by Somali militants, potentially in collusion with transnational groups such as al-Shabab. Tensions along the border with Eritrea remain high and are the main potential source of external conflict. Isolated incidents in the border area could rapidly escalate into wider clashes and increased military posturing.

The DREF operation, the needs assessment and its operational strategy considers the risks related to the current COVID-19 pandemic and is aligned with the IFRC global emergency appeal that supports National Societies to deliver assistance and support to communities affected or at risk of being affected by the COVID-19 pandemic. The planned DREF activities will also follow the Ministry of Health and World Health Organization regulations on hygiene and social distancing especially during distribution of HHIs.

As of 11 September 2020, a total of 37,665 cases of COVID-19 have been registered in country, with 635 deaths out of 717, 128 tests conducted [according to ministry of health update bulletin](#). To date, the following measures have been taken to curb the spread of the disease: mandatory mask wearing, closing of borders; set up of proximity screening sites, set up of treatment centers; risk communication and community engagement, providing updated information on the COVID-19 situation.

National Society responses to COVID-19 are supported through the IFRC [global appeal](#), which is facilitating and supporting them to maintain critical service provision, while adapting to COVID-19. This DREF operation is aligned with and will contribute to the current global strategy and [regional Emergency Plan of Action](#) for COVID-19 developed by the IFRC Africa Regional Office, in coordination with global and regional partners. This means that the NS will ensure, even as it responds to the floods, COVID-19 prevention measures are adhered to in line with regional plan of action and its national COVID-19 country plan. IFRC continues to assess how emergency operations in response to disasters and crisis should adapt to this crisis and provide necessary guidance to its membership on the same. The NS will keep monitoring the situation closely and revise the plan accordingly if needed, taking into consideration the evolving COVID-19 situation and the operational risks that might develop, including operational challenges related to access to the affected population,

availability of relief items, procurement issues, and movement of NS volunteers and staff as well as international staff. For more information please consult the [Covid-19 operation page](#) on the IFRC Go platform.

Below table indicates potential impact of the pandemic on this DREF operation and how ERCS will respond to the situation in the event of COVID 19 mitigation measures are made more stringent.

COVID-19 measures	Standard epidemic control measures	Temporary lockdown of society (schools, shops, public functions)	Sustained lockdown and restriction of movement during implementation period
Likelihood	<b>High</b>	<b>Low</b>	<b>Low</b>
Impact on operation	No impact on the operation. ERCS will ensure to adhere to the epidemic control measures in place.	ERCS is operating in close coordination with local Government and there is no indication that ERCS will not be able to operate even in the event of temporary lockdown.	Lockdown measures have been made a bit more flexible since early June, so it is unlikely that sustained lockdown will be required, unless there is a drastic increase in the number of Covid-19 cases in the country.
Mitigating measures	As the epidemic control measures were already in place before the civil unrest, the operation is designed to adhere to the measures.  Trainings will be conducted in small groups, with due respect to social distancing measures.  Distribution exercises will ensure to adhere to social distancing norms.	Same as under standard epidemic control measures. In addition, some delays might be experienced with procurements. If this happens, a timeframe extension may be requested	Same as under standard epidemic control measures and temporary lockdowns of society.

## B. OPERATIONAL STRATEGY

### Overall Operational Objective

This operation aims at providing immediate assistance including NFIs, basic needs cash support, PSS and First Aid services to 5,928 displaced people (988HH) hosted in temporary shelter directly affected by violent protests in Oromia West Arsi and Bale zones.

The assessment planned in the initial stage of this operation was conducted, although delayed by the security situation in country in the months of July/August and the outcome of this assessment has informed changes made to this operation through this operation update. Indeed, while it was agreed that the field teams would complete the assessments and update the operational strategy within two weeks, unfortunately, due to increased tensions, protests and the heavy mobilization and presence of the military, movements were restricted in the targeted region while Internet shutdown continued for more than two weeks following the start of the operation. Based on this, ERCS team was advised not to conduct the assessment until the situation was calm, which significantly delayed the assessment beyond agreed timeframe for the activity. This explains why the Operation update is only being published at this stage.

### Proposed strategy

#### 1. Shelter and household items (Target: 924 households or 5,544 people)

ERCS assisted a total of 924 most vulnerable IDP HH with HHIs distributed from prepositioned stock, which will be replenished through the DREF. The government is supporting the reconstruction of damaged houses and properties with iron sheets. However, the assessment shows that the IDP families do not have the means to cover the remaining items. Therefore, a multipurpose cash grant has been added to the operational strategy, to provide for identified gaps in basic needs and shelter.

**Activities implemented:**

- The procurement to replenish 1,848 blankets (2 per HH), 1,848 water jerricans (2 per HH), 924 kitchen sets (1 per HH) and 1,848 mattresses (2 per HH) is ongoing.
- HHIs have been distributed to 924 families.
- Shelter rapid needs assessment.

**Activities planned:**

- Finalise the procurement of distributed HHIs for replenishment.

**2. Livelihoods and basic needs (Target: 988 households or 5,928 people)**

Families hosted in temporary shelter have access to working markets, however, they have experienced a significant reduction in purchasing power due to the damage to their properties, including businesses and farming tools. The assessment team carried out a cash feasibility study and market assessment. Markets are accessible to the targeted population and cash is feasible with the availability of the Financial Service Provider (FSP), the Commercial Bank of Ethiopia, in all targeted woredas. ERCS is in the process of finalizing the procurement process with this FSP.

Due to the variety in needs, a multipurpose cash grant has been selected as the preferred strategy to ensure various needs can be addressed.

The cash grant is set at 6,000 ETB (150 CHF), which has been calculated as follow:

Item	Amount
Complementary Shelter materials	2000 ETB
Skilled Labor	1000 ETB
Food	2000 ETB
Clothes and other needs (eg transport, education materials)	500 ETB
Hygiene, sanitation materials	500 ETB
Total	6000 ETB

**Activities implemented:**

- Assisted Government in food distribution in IDP camps
- Conducted market assessment and cash feasibility study

**Activities planned:**

- Support basic needs through cash transfer in West Arsi and Bale

**Community Engagement and Accountability (CEA):** CEA is mainstreamed throughout the intervention to guarantee maximum and meaningful participation of the affected communities. Community committees have been formed in the respective communities for the targeting and selection of beneficiaries. The committees were provided with sessions to disseminate their roles and the target criteria which included those whose houses were completely burnt and or to inhabitable level as well as those whose direct livelihoods were engagements were affected. Preference was given to HH hosted in temporary shelters.

Branch volunteers assisted the process at all levels from targeting, and handling of complaint and feedback. There have been no sensitive complaints, inclusion and exclusion related complaints were clarified to different complainants by the branch volunteers and branch staff who were involved in the response.

As part for the routine dissemination activities of the Branches the response volunteers in their community engagements also disseminated on Red cross fundamental principles which is essential to main acceptance in conflict situation. ICRC was not directly involved in the response and the ERCS was independent in their community engagement activities.

**Protection, Gender and Inclusion (PGI):** Acknowledging that women, girls, men and boys with diverse ages, disabilities and backgrounds have very different needs, risk and coping strategies, the operation will pay particular attention to protection and inclusion of vulnerable groups based on gender and diversity analysis. The targeting criteria was very specific to give priority to persons with disability, elderly and the female and child headed households considerably to ensure protection, gender and inclusion is ensured in the process.

## Operational Support Services

Please refer to [EPoA](#) for details on operational support services.

## C. DETAILED OPERATIONAL PLAN

 <p><b>Shelter</b>  <b>People reached: 5,544</b>  Male: 2,218  Female: 3,326  <b>Requirements (CHF): 62,104</b></p>		
<p><b>Outcome 1: Shelter Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions</b></p>		
<p><b>Shelter and settlements and basic household items assistance is provided to the affected families.</b></p>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of HH provided with 1 kitchen set, 2 blankets, 2 mattresses and 2 jerry cans	924	924
% of targeted households reached with immediate HHI support	48%	55%
# of shelter assessments conducted	1	1
# of cash feasibility and market assessment conducted	1	1
# of PDMs conducted	1	0
<p><b>Progress towards outcomes</b></p> <p>A total of 924 HH have been reached with HHI distributed from prepositioned stock, which will be replenished through the DREF. Due to the high needs on the ground and the availability of prepositioned stock for 924 HH, the target for HHI distribution has been increased from 800 to 924.</p> <p>A needs assessment was conducted from August 3 to 10, including a shelter area of focus. The government is supporting displaced families with iron sheets, however, the needs assessment shows that affected HH do not have the means to provide for remaining building materials. Therefore, shelter support has been considered in the cash for basic needs transfer value.</p> <p>A cash feasibility study and market assessment have been conducted, showing the availability of an FSP in all affected woredas as well as market access to all affected families.</p> <p>The PDM exercise will be conducted in the third week of September.</p> <p><b>Challenges</b>  The security situation in Oromia region has caused operational delays.</p>		

 <p><b>Livelihoods and basic needs</b>  <b>People reached: 0</b>  Male: 0  Female: 0  <b>Requirements (CHF): 160,588</b></p>		
<p><b>Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods</b></p>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
Number of displaced HH receiving unconditional multipurpose cash support	988HH	00
<p><b>Output 1.1: Households are provided with unconditional/multipurpose cash grants to address their basic need</b></p>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>

No of cash feasibility and market assessment carried out	1	1
<b>Progress towards outcomes</b>		
<p>Families hosted in temporary shelter have access to working markets, however, they have experienced a significant reduction in purchasing power due to the damage to their properties, including businesses and farming tools. The assessment team carried out a cash feasibility study and market assessment. Markets are accessible to the targeted population and cash is feasible with the availability of the Financial Service Provider (FSP), the Commercial Bank of Ethiopia, in all targeted woredas. ERCS is in the process of finalizing the procurement process with this FSP. Due to the variety in needs, a multipurpose cash grant has been selected as the preferred strategy to ensure various needs can be addressed. The cash grant is set at 6,000 ETB (150 CHF).</p> <p>This activity has been added to the Operational Strategy through this Operations Update, and therefore there is no activities yet to report on.</p>		

	<p><b>Health</b></p> <p><b>People reached: 1,778</b>  Male:712  Female: 1066  <b>Requirements (CHF): 15,424</b></p>	
<b>Health Outcome 1: The immediate risks to the health of affected populations are reduced</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
% of target population reached with first aid services as necessary (Target: 100% or 5928 people)	5,928	30% or 1,778
<b>Health Output 1.1: The health situation and immediate risks are assessed using agreed guidelines</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of health assessments conducted	1	1
<b>Health Outcome 2: The immediate risks to the health of the affected populations are reduced through improved access to medical treatment</b>		
<b>Health Output 2.1: Improved access to health care and emergency health care for the targeted population and communities.</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of volunteers trained in First Aid	20	20, ongoing
# of First Aid kits procured and replenished	20	158
# of people reached with First Aid	NA	1,778
<b>Health Outcome 6: The psychosocial impacts of the emergency are lessened</b>		
<b>Health Output 6.1: Psychosocial support provided to the target population as well as to RCRC volunteers and staff</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of volunteers trained in PSS	20	20, ongoing
# of assessments of PSS needs	1	1
# of people provided with PSS	500	0

**Progress Towards Outcomes**

A needs assessment was conducted from August 3 to 10, including a health area of focus. PSS has been identified as a high need.

A PSS, FA and RCCE training is conducted from 24 to 28 August for volunteers and staff from Bale and West Arsi zone, Oromia region. PSS services for staff, volunteers and the affected community will continue to be provided by the trained staff and volunteers.

The procurement of mosquito nets is ongoing, and the distribution will be scheduled as soon as the items are delivered.

First Aid services have been provided since the onset of the protests, PSS and RCCE activities started after the training on 28 August because of delays linked with security situation.

**Strengthen National Society  
Requirements (CHF): 14,346**

**S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform**

**Output S1.1.4: National Societies have effective and motivated volunteers who are protected**

Indicators:	Target	Actual
# of volunteers insured	80	80
# of volunteers equipped with bibs, caps and facemasks	80	80

**Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved**

Indicators:	Target	Actual
# of Lessons Learnt workshops conducted	1	0
# of feedback systems established	1	1

Progress towards outcomes

Volunteers have been equipped with bibs, caps and facemasks and are insured through the national ERCS volunteer insurance scheme. ERCS volunteers are not insured through IFRC because they are covered under national ERCS volunteer insurance scheme already in place since start of year, so no cost charged on this operation.

Volunteers have worked with community committees in the processes of beneficiary targeting registration and data consolidation, collecting complaints, resolution and feedback proposes as well as being the link with the Branch for this purpose for their support.

## D. Financial Report

This operation update requests a second allocation of CHF 169,715. Summed up with CHF 82,746 granted as initial allocation, the overall budget for this DREF operation is CHF 252,461 as detailed in budget below.

# DREF OPERATION

MDRET022 - ETHIOPIA - CIVIL UNREST

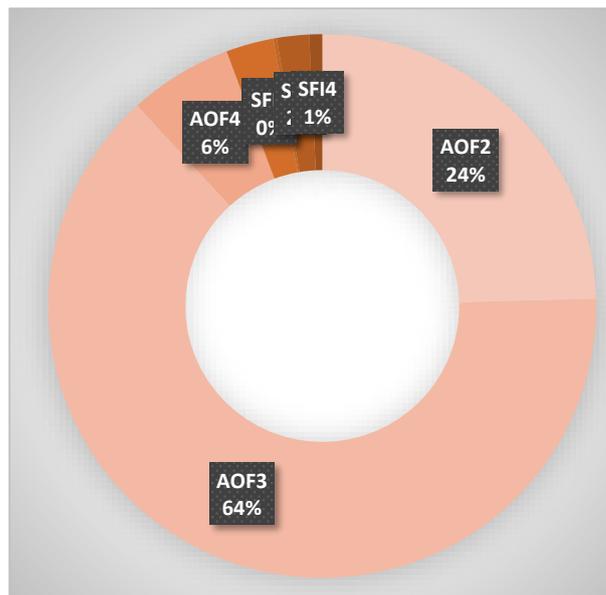
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## Budget by Resource

Budget Group	Budget
Clothing & Textiles	32,077
Medical & First Aid	2,101
Utensils & Tools	18,517
Cash Disbursement	150,787
<b>Relief items, Construction, Supplies</b>	<b>203,481</b>
Storage	600
Distribution & Monitoring	1,500
<b>Logistics, Transport &amp; Storage</b>	<b>2,100</b>
National Society Staff	15,840
Volunteers	5,181
<b>Personnel</b>	<b>21,021</b>
Workshops & Training	6,500
<b>Workshops &amp; Training</b>	<b>6,500</b>
Travel	3,000
Financial Charges	650
<b>General Expenditure</b>	<b>3,950</b>
<b>DIRECT COSTS</b>	<b>237,053</b>
<b>INDIRECT COSTS</b>	<b>15,408</b>
<b>TOTAL BUDGET</b>	<b>252,461</b>

## Budget by Area of Intervention

AOF2 Shelter	62,104
AOF3 Livelihoods and Basic Needs	160,588
AOF4 Health	15,424
SF11 Strengthen National Societies	7,082
SF12 Effective International Disaster Management	533
SF13 Influence others as leading strategic partners	4,793
SF14 Ensure a strong IFRC	1,938
<b>TOTAL</b>	<b>252,461</b>



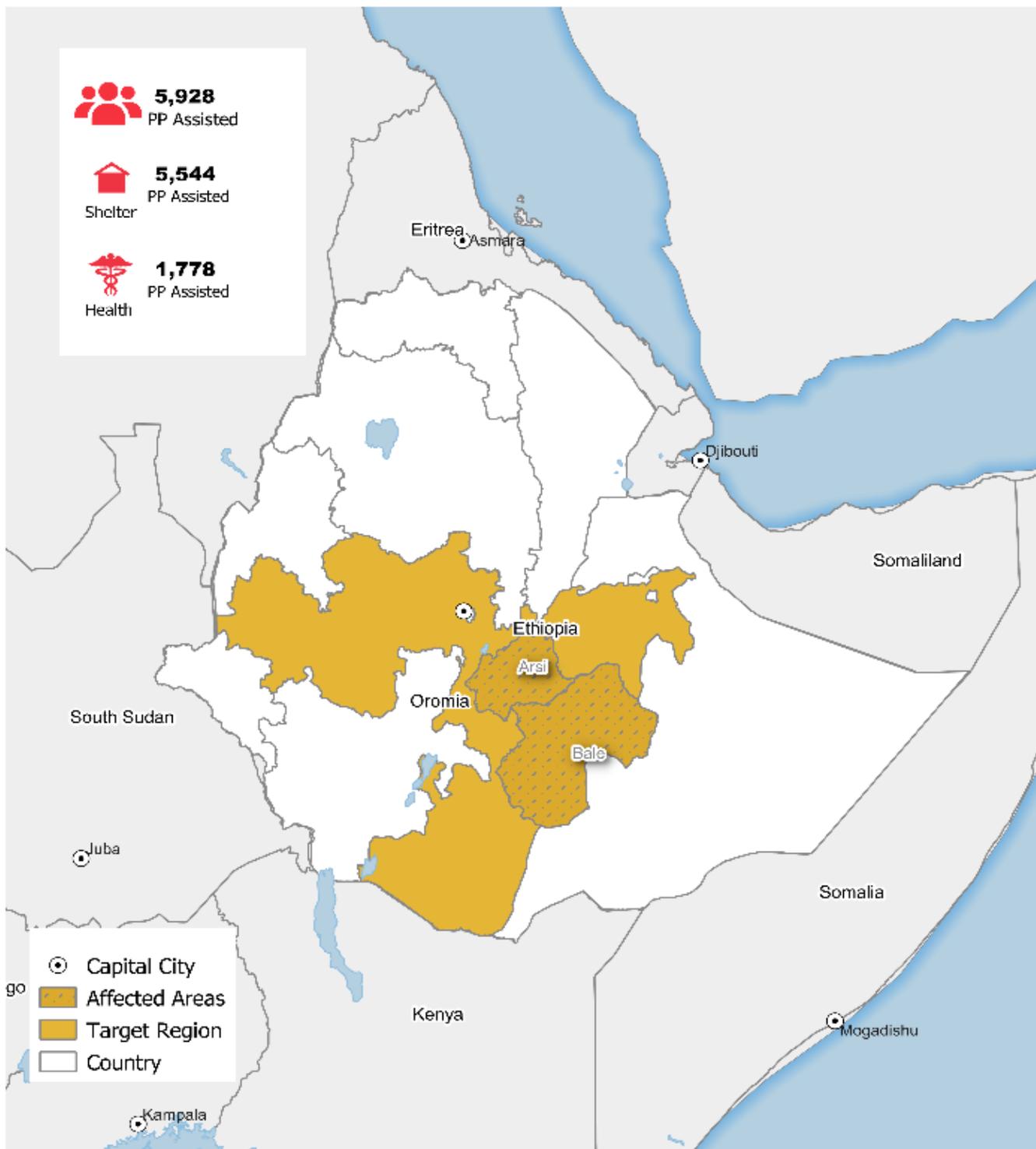


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The maps herein do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.  
 Map data sources: Ethiopia: RC, IFRC. Map produced by: IFRC Africa Regional Office, Nairobi

0 100 200 300 400 km



## Reference documents



Click here for:

- [Emergency Plan of Action \(EPoA\)](#)

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**For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)**

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote social inclusion  
and a culture of  
**non-violence** and peace.