

OPERATIONAL REPORT

IFRC Organisational Unit: Country Office, Jordan

Manager: Muftah Etwilb

Reporting period: 1 January- 31 June 2020

Project Codes: PJO008, PJO009 and PJO010

Geographic coverage: Jordan

Area of Focus (AoF) / number of people reached	Male		Female		Strategy for Implementation (SFI) / National Societies reached	
AoF 1: Disaster risk reduction	4,208		3,885		SFI 1: Strengthen National Society capacities and ensure sustained and relevant RCRC presence in communities.	1
AoF 2: Shelter					SFI 2: Ensure effective international disaster management	0
AoF 3: Livelihoods	35		63			
AoF 4: Health	3,509		8,549		SFI 3: Influence others as leading strategic partners in humanitarian action and community resilience	1
AoF 5: Water, sanitation and hygiene						
AoF 6: Social inclusion					SFI 4: Ensure a strong IFRC that is effective, credible and accountable	1
AoF 7: Culture of non-violence and peace						
AoF 8: Migration						

1. Context

#	Describe event/change	Impact on operating context
1.	<p>COVID-19</p> <p>The COVID-19 pandemic in Jordan is part of the worldwide pandemic of coronavirus disease 2019 (COVID-19). On 2 March 2020, the Ministry of Health confirmed the first case in Jordan.</p> <p>As soon as reports about a novel coronavirus emerged in early 2020, Jordan's National Epidemics Committee and Health Ministry on 26 January designated certain hospitals to treat infections and established several protocols to deal with the arrival of the coronavirus to the country, five weeks before the country recorded its first case on 2 March.</p> <p>The COVID-19 status in Jordan as of 30 June 2020:</p>	<p>Due to COVID 19 Livelihoods activities have been suspended in mid-March, following the activation of the Martial Law and the imposition of the curfew, vocational training centers were shut down and not able to continue with the trainings.</p> <p>Regarding the COVID-19 restriction and lockdown many delays on the community projects implementation. Since not all the local authorities are able to operation during COVID-19 situation. Contractors and livelihood are very challenging to been utilized in the community projects.</p>

	<ul style="list-style-type: none"> - Confirmed cases: 1,132 - Active cases: 109 - Recovered: 822 - Deaths: 9 	
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2. Delivery against priorities: progress and challenges

P&B Output (AP code)	P/G/C Code	Progress against P&B Outputs	Red/Amber/Green Status	
			Q2	Q4
Disaster Risk Reduction and Climate Action AP001 AP003 AP004	PJO009	<p>Progress: We have implemented a project in the University of Jordan and have reached 8,000 Direct Students and it will benefit their education. And prepare for seven community projects for the next mid-year of 2020.</p> <p>Challenges: Slow and bureaucratic procedures from the local authorities, cause many delays in implementation.</p>		
Livelihoods and basic needs AP007	PJO009	<p>Progress: As of Q2/2020, 73% of planned deliveries implemented. There are mainly two major activities under this project:</p> <ul style="list-style-type: none"> - Livelihoods: 6 Vocational trainings to Syrian refugees and host community members were conducted in 2 Governorates, Amman and Ajloun, targeting 98 beneficiaries. - DRR/Community Resilience <p>Challenges: all trainings and plans of implementation was delayed due to suspension of activities beginning of the year due to COVID 19.</p>		
Health AP011	PJO008	<p>Progress: As of Q2/2020, 100% of planned deliveries implemented.</p> <p>The CBHFA programme was supported and developed in Jordan in order to address, prevent and ensure behavior change. It has also supported resilience and lifesaving practices in the host and refugee communities in Jordan. 12,058 Beneficiaries were reached beginning of 2020.</p> <p>Challenges: CBHFA programme was suspended due to lack of funding.</p>		

P&B Output (AP code)	P/G/C Code	Progress against P&B Outputs	Red/Amber/Green Status	
			Q2	Q4
Water, Sanitation and Hygiene AP027 AP030	PJO009	Progress: No progress Challenges: Not applicable		
Protection, Gender and Inclusion AP031 AP033	GXXXX CYYYY PZZZZ	Progress: No progress Challenges: Not applicable		
AP038, AP039, P040, AP041, AP042, P002 AP043, AP044, P045 AP053, AP054, AP058, AP062 AP074	POJ010	As of Q2/2020, 100% of planned deliveries implemented, however, final project expenditure will be reflected in the 2 nd half of 2020.		

3. Progress against targets

#	Indicator	Indicator Planned	Indicator Actual	Comments	Red/Amber/Green Status	
					Q2	Q4
Disaster Reduction Risk (DRR)						
1.1.a	Indicator a. country has multi-hazard early warning systems			Not implemented		
1.1.b	Indicator b. country with national and local disaster risk reduction strategies			Not implemented		

1.1.c	Indicator c. NS is supported by IFRC and the Federation network to develop a forecast-based action			Not implemented	
1.1.1.a	Indicator a. community contingency plans are in place			Not implemented	
1.1.1.b	Indicator b. community early warning systems are established or improved and linked with local or national meteorological systems			Not implemented	
1.1.1.c	Indicator c. # of people reached by the Red Cross with public awareness and education campaigns using harmonized messages to reduce, mitigate and respond to identified risks			Not implemented	
1.1.1.d	Indicator d. # of people reached through RCRC programmes for DRR and community resilience (excluding public awareness and education campaigns)			Not implemented	
1.1.1.e	Indicator e. NS conducts Vulnerability and Capacity Assessment process linked with local resilience actions			Not implemented	
	# number of beneficiaries targeted by community development projects	11,000 (M 5,500, F 5,500)	8,043 Beneficiary	We have implemented a project in the University of Jordan and have reached 8,000 Direct Students and it will benefit their education	
	# refugees and community members involved in assessment, planning and implementation of community development projects	440 (M 220, F 220)	50		
	# of Community Development Projects implemented	11	1	One community project are implemented during the reporting period	
	# of targeted communities with community contingency plans updated based on a simulation exercise	4	0	No information available	
1.2.a	Indicator a. NS supports communities to develop longer term risk reduction plans that	Yes	No	No information available	

	address long-term adaptation needs and unexpected climate related risks					
1.2.1.a	Indicator a. NS implements activities that contribute to climate change mitigation	1	0	No information available		
1.2.2.a	Indicator a. # of people reached by climate change mitigation and environmental sustainability awareness raising campaigns	12500 (M 6,250, F 6,250)	0	No information available		
AOF 3 - Livelihoods and basic needs						
3.1.1.a	Indicator a. # of target pop. households/productive organisations/MSME apply new acquired knowledge/skills promoted by the project to strengthen/diversify/protect livelihoods [or] OR Indicator a. # of people supported with in-kind assets or cash or vouchers for recovering or starting/strengthening economic activities	300 (M 150, F 150)	98 (M 35, F 63)	No information available		
3.1.1.b	# of individuals participating in professional skills, vocational or business development training courses	300 (M 150, F 150)	98 (M 35, F 63)	There are 2 ongoing trainings in Amman. 4 others training are planned to start in September targeting 40 new participants and 40 old beneficiaries in Amman and Ajloun.		
Health						
4.1.a	Indicator a. # of people reached by NS health programmes and services	75,936 (M 30374, F 45,562)	12058 (M 3509, F 8549)	Due to lack of funding the CBHFA project have been on hold.		
4.1.b	Indicator c. # of volunteers mobilised by National Society for health activities	50	113	113 have been implementing activities during 1 st and 2 nd Quarter 2 have been trained as volunteers during 2020.		
4.1.1.a	Indicator a. # of CBHFA plans developed to address identified health risks	1	1	Developed		

4.1.1.b	Indicator b. # of people reached by NS with services to reduce relevant health risk factors	75,936 (M 30,374, F 45,562)	12058 (M 3509, F 8549)	No information available		
Water, Sanitation and Hygiene						
5.1.2.a	Indicator a. # of households reached with awareness raising activities on improved treatment and safe use of wastewater	520	n/a	No information available		
5.1.2.b	Indicator a. # of households reached with key messages to promote personal and community hygiene	520	n/a	No information available		
Protection, Gender and Inclusion						
6.1.a	Indicator 1 : National Societies FDRS data on people reached is disaggregated by sex and age (proxy indicator)	1	1	No information available		
6.1.1.b	Indicator # of people reached by NS with services to receive the psychosocial support	4,620 (M 1,848, F 2,772)	0	No information available		
SFI 1 - Strengthen National Society						
6.1.1.b	Indicator b. NS has a self-development plan in follow up to OCAC	1	0	In progress, the NS has longer strategic plan		
6.1.1.c	Indicator c. Supported NS is satisfied with the IFRC-facilitated capacity building and organizational development	1	1	NS Reports and letters to IFRC leaderships		
6.1.1.e	Indicator e. NS has insurance for volunteers	1	1	Done		
6.1.1.f	Indicator f. # of insured volunteers in NS	500	149	149 insured volunteers in NS		
6.1.1.f	Indicator f. NS has long term programmes supported by IFRC that include a community engagement and accountability component	1	1	The NS started strategic planning 2021 – 2025 supported bu IFRC		
1.1.1.a	# JRCS leadership at HQ and branches knowledge of the movement, its strategies, and policies are strengthened.	30 (M 20, F 10)	0	Workshops suspended due COVID-19		

1.1.2.a	[custom Indicator] ICT Action Plan for 2020 developed	1	0	Under discussions within ICT Advisory Group	
1.1.2.b	[custom Indicator] ICT Health check report developed and shared with NSs	1	0	Under discussions within ICT Advisory Group	
1.1.4.a	[custom Indicator] # established sound and sustainable volunteer management systems	4	0	Delays and priorities changed	
1.1.4.b	# of volunteers in the JRCS branches with sound volunteer data base	200 (M 80, F 120)	0	Delay due COVID-19 response	
1.1.5.a	Indicator a. #/% of NS has: i. adopted Youth Policy	1	1	Completed	
1.1.5.b	Indicator a. #/% of NS has: ii. adopted Strategic plan for Youth Engagement	1	0	Work in progress	
1.1.5.c	Indicator a. #/% of NS has: iii. Youth representative in the NS's governance	1	0	Not relevant	
1.1.5.d	# of volunteers participated in the Central Youth Camp	200 (M 100 F 100)	0	Delay due COVID-19 response	
1.1.6.a	NS has enhanced and adopted a green printing solution	1	1	Paper less work used NS works on climate change policy	
1.1.6.b	NS Branches IT infrastructure is upgraded	6	3	3 branches supported plan approved	
1.1.6.c	NS IT infrastructure is upgraded	1	0	Operation plan work in progress	
1.1.6.d	NS has PMER working group	1	0	NS approved full the PMER Officer supported by IFRC.	
1.1.6.e	NS has adopted standardized PMER tools based on the PMER capacity assessment recommendations	1	0	Work in Progress	
1.1.6.f	NS has an upgraded and well functioning finance system in place	1	1	Completed part of ERP system in march 2020	
1.1.6.a	NS has an HR system that has been upgraded and implemented	1	0	Delay due to funding availability	
1.1.7.b	Indicator a. NS implements preparedness and response programmes for CBRN emergencies	1	0	Delay due to funding availability	

1.1.6.i	Indicator b. # of NS planning their disaster preparedness activities based on the results of the assessment of their preparedness for effective response capacities (previously WPNS/DRCE)	1	0	ERP Plan agree as part of NS strategic planning in December 2020. Work in Progress	
1.2.a	Indicator a. NS defined auxiliary role that is current (including relevant RCRC laws and statutes meeting minimum requirements)	1	0	Work in progress, part of the strategic planning National workshop planned in December 2020.	
1.2.1.a	[custom Indicator]# of strategic planning workshops organized	1	1	Conducted in Feb 2020	
1.2.1.b	JRCS revised statute and by-laws approved by the Gov of Jordan	40 (M 20, F 20)	0	Work in progress expected approval on feb 2020	
1.2.2	[custom Indicator] # of participants in the workshop for parliamentarians on the auxiliary status of the NS	10 (M 5, F 5)	0	Delayed due COVID-19 Response	
1.4.a	Indicator d. NS is engaged in peer to peer support through the IFRC network	Yes	No	Plans postpone	
1.4.b	Indicator e. NS reports that it benefits from the experience/expertise/innovation/learning opportunities of the IFRC network	Yes	Yes	NS participated in the global IFRC DOHA workshop	
1.4.1.a	Indicator a. # of functioning reference centers;	2	0	Work in progress	
1.4.1.b	[custom Indicator] # of volunteers and staff who undertook online trainings	1000 (M 500, F 500)	n/a	No information available	
1.4.1.c	[custom Indicator] JRCS IT focal point is a member of the ICT4RC Advisory Group	Yes	Yes	IT focal point assigned	
3.1.a	Indicator a. # of relevant policy docs (like laws, policies, strategies...) adopted by governments at the domestic level that include provisions influenced by NS with support from the IFRC	1	0	Expected approvals in October 2020	
3.1.b	Indicator b. # of institutional partners formally registered with the One Billion Coalition for Resilience	1	0	No information available	

SFI3 Influence others as leading strategic partner					
3.1.1.a	[custom Indicator] # of coordination platforms with participation of IFRC	3	3	Regular meeting conducted	
3.1.2.a	[custom Indicator] # of platforms where IFRC supported JRCS in its positioning and profiling as a partner of choice.	2	2	Humanitarian Country Team Movement platform	
3.2.1.a	[custom Indicator] % of evaluation which are followed up by management response	100%	100%	100%	
3.2.1.b	custom Indicator] A resource mobilization plan is produced identifying JRCS priorities and sources of funding.	Yes	Yes	Conducted as MU NS strategic plan supported by PRD	
3.2.1.c	[[custom Indicator] JRCS International Relations and Partnership Department is established	Yes	no	Priority changed	
4.1.a	Indicator a. % of large-scale IFRC emergency appeals for which audits of financial statements are conducted in compliance with International Financial Reporting Standards	n/a	n/a	No appeal in Jordan	
SFI4: Ensure effective IFRC					
4.1.b	Indicator b. % appeal financial statement audits issued for which the IFRC has received an unqualified opinion	n/a	n/a	No appeal in Jordan	
4.1.c	Indicator c. Value (CHF) of IFRC supplementary services provided on a full cost recovery basis	1	1	Fully followed up and coordinated	
4.1.d	Indicator d. Diversity of staff (gender, age, nationality)	1	1	Implemented	
4.1.e	Indicator e. Employee Engagement Index (measured through Staff Survey)	1	0	Staff off-site delayed	
4.1.f	Indicator f. Increased talent management and retention through the implementation of the global mobility and rotation system supported by updated staff regulations			No implementation at current point	

4.1.g	Indicator g. Geneva headquarters building construction is completed on-time and on budget			No implementation at current point	
4.1.h	Indicator h. Productivity enhancement and/or cost effectiveness through investments in a unified global information technology system			No implementation at current point	
4.1.i	Indicator i. Customer satisfaction with the services provided by the Global Service Centre			No implementation at current point	
4.1.j	Indicator j. Value-for-money of the services provided by the Global Service Centre			No implementation at current point	
4.1.1. a	Head of IFRC Head of Country Office provides leadership to IFRC activities in the country	Yes	Yes	Fully implemented	
4.1.1. b	the IFRC in Jordan will continue to keep the necessary number of the senior qualified and committed international staff throughout the year	5 (M 2, F 3)	0	Not achieved	

4. Financial Situation

AP Code	P/G/C Code	Income	Expenditure
AP001 AP007 AP003 AP004	PJO009	CHF 304,507	CHF 266,950 Budget implementation 100% to end of June 2020.
AP011	PJO008	CHF 68,066	CHF 83,365 Budget implementation 100% to end of June 2020.

<p>AP042, AP039, AP040, AP041, AP038, AP002, AP043, AP044, AP045, AP053, AP054, AP058, AP062, AP074,</p>	<p>POJ010</p>	<p>CHF 5,486</p>	<p>CHF 1,784 Budget implementation 33% to end of June 2020. Project activities were fully implemented, still final expenditure will be reflected in the 2nd half of 2020.</p>
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5. Learning

No learning events occurred during the reporting period.

6. Upcoming events

No expected upcoming events so far.