

OPERATIONAL REPORT

IFRC Organisational Unit: West Coast Cluster, Abuja
Manager: Alberto Bocanegra
Reporting period: January-June 2020

Project Codes: PNG050, PNG061, PNG063, PGH025, PLR026, P61039
Geographic coverage: Nigeria, Ghana, Liberia, Cote d'Ivoire, Benin, Togo

Area of Focus (AoF) / number of people reached (*)	Male		Female		Strategy for Implementation (SFI) / National Societies reached (*)
	Male	Female	Male	Female	
AoF 1: Disaster risk reduction	502,341	334,894			SFI 1: Strengthen National Society capacities and ensure sustained and relevant RCRC presence in communities. 6
AoF 2: Shelter	0	0			
AoF 3: Livelihoods					SFI 2: Ensure effective international disaster management 6
AoF 4: Health	328,632	191,097			
AoF 5: Water, sanitation and hygiene	30,000	35,000			SFI 3: Influence others as leading strategic partners in humanitarian action and community resilience 6
AoF 6: Protection, Gender and inclusion	0	0			
AoF 7: Migration	0	0			SFI 4: Ensure a strong IFRC that is effective, credible and accountable 1

1. Context

#	Describe event/change	Impact on operating context
1.	<i>Outbreak of the COVID-19 pandemic in Africa</i>	<ul style="list-style-type: none"> Some activities could not be implemented as planned as we did not want to expose the volunteers to the risk of COVID-19. The focus shifted to COVID-19. There was lockdown in all the countries with movement restrictions. Interstate border closure and restriction of movement led to postponement of field supervision and monitoring by IFRC and the NS. Planned LGA level review meetings for the CDC project in Nigeria was postponed due to restriction on public gatherings. Two planned Supplementary Immunization Activities (SIAs) in Nigeria in the months of May and June 2020 were suspended due to COVID-19.

<p>2.</p>	<p><i>Outbreak of the Covid-19 pandemic in Liberia</i></p>	<p>The strategic plan development process of the Liberian ‘Red Cross Society (LRCS) was delayed by the nation-wide lockdown initiated by the Government of Liberia and this affected the ability of staff of LNRCS to review the draft strategic plan. The strategic plan was meant to have been completed in April 2020, but it is still ongoing because of lack of IT systems for remote work and meetings coupled with the focus of the LNRCS on supporting the Liberian Government in managing the COVID-19 outbreak. The LNRCS strategic planning process was constrained by the difficulty the National Society faced in working and meeting remotely to review and relay their feedback to IFRC.</p> <p>The first round of the LNRCS national elections did not hold in March as planned due to the outbreak of COVID-19 pandemic. The election timelines were subsequently adjusted:</p> <ul style="list-style-type: none"> ▪ August 10 - 31, 2020 - Holding of Branch Elections ▪ September 4, 2020 - Branch Election Report ▪ September 7 - 30, 2020 - Chapter Elections ▪ August 18 - 31, 2020, printing of election materials ▪ August 31, 2020 - Announcement of Elections Convocation, including rules, procedures, and guidelines.
<p>3.</p>	<p><i>Late Recruitment of New Change Manager for NRCS HR Re-engineering Project</i></p>	<p>The implementation of the recommendations in the phase 2 of the Nigerian Red Cross Society (NRCS) HR Re-engineering project was delayed by the late recruitment of another Change Manager to replace the previous one who resigned in December 2019.</p>

2. Delivery against priorities: progress and challenges

P/G/C Code	P&B Output (AP code)	Progress	Red/Amber/Green Status	
			Q1	Q2
Health				
PNG050	AP024	<p>4.1.1. Increased involvement of Red Cross Red Crescent volunteers in immunization activities particularly in under-immunized populations</p> <p>An initiative funded by CDC targeted at Acute Flaccid Paralysis (AFP) surveillance and other Integrated Disease Surveillance and Response (IDSR), social mobilization and OPV vaccination in polio outbreak states of Zamfara, Katsina and Jigawa in Nigeria targeting 711 hard to reach settlements in 106 wards of 19 LGAs in the 3 states was implemented. 390 Red Cross community-based volunteers were trained in the 3 states (Katsina - 201, Zamfara – 100 and Jigawa - 89) on community-based AFP and other IDSR diseases and positioned in the 711 hard to reach settlements for community surveillance. Red Cross volunteers identified 9 new true AFP cases under 15 years (3 in Zamfara and 6 in Katsina) from the 108 suspected cases reported. In the same period, early alerts for about 21,927 IDSR diseases were identified and reported by the community-based volunteers.</p> <p>Although the data was not gender disaggregated, the NRCS supported Supplementary Immunization Activities (SIA) against polio in January and February reaching a total of 159,397 under 5 years children with oral polio vaccine in 711 insecure settlements in Katsina (101,021), Zamfara (51,328) and nomadic settlements in Jigawa (7,048). In Q1-Q2 2020 plan, only one National Society (Nigeria) was targeted for national immunization campaigns. This target was met 100% as already reported above.</p> <p>Challenges: The major challenges experienced during the period under review are: Two (2) planned SIAs in the months of May and June 2020 were suspended due to COVID-19 pandemic. Field supervision and monitoring (IFRC and NRCS) postponed due to interstate border closure and restriction of movement arising from COVID-19 pandemic. Renewed banditry attacks in Northwest Nigeria making it difficult to access some areas to receive reports especially in Katsina.</p>		

P/G/C Code	P&B Output (AP code)	Progress	Red/Amber/Green Status	
			Q1	Q2
	MNCH421458	<p>4.1.2. Maternal, New-born and Child Health (MNCH) project supported by the Swiss Red Cross in Upper East and Northern Regions of Ghana</p> <p>The MNCH project operates in 6 Districts in the Upper East Region of Ghana. A total of 80 communities are covered with 80 mothers clubs (MCs). The 80 mothers clubs consist of 2,080 members that carry out health promotional activities in their respective communities. The MCs basically engage in; house-house visitations, identification of target groups (pregnant women, newborn and post-natal women), dangers signs, prompt referrals to health facilities, health education to target groups and their families, composition of health related songs, clean-up campaigns, among others. About 108,114 pregnant women, PNC & newborn and their families and communities were reached with health education between January to June 2020.</p> <p>Implementation is at 67%.</p>		
	Eye Health421457	<p>4.1.3. Vision First (eye health) project supported by the Swiss Red Cross in the Northern Regions of Ghana</p>		

P/G/C Code	P&B Output (AP code)	Progress	Red/Amber/Green Status	
			Q1	Q2
		<p>As part of the Swiss Red Cross supported Vision First project, 15 health facilities were provided eye health services in the northern regions of Ghana. The project focuses on raising awareness to community members on how to keep their eyes safe, maintain good vision through the right nutrition as well as seeking early treatment for eye diseases, blindness and visual impairment with 69,472 individuals reached with health promotion disease prevention (HPDP) messages. As a result, outpatient department (OPD) services recorded a total of 9,923 individuals who reported for consultation and treatment. A total of 8,989 individuals were seen and screened during community outreach clinics undertaken by ophthalmic nurses. A total of 1,061 eyes were operated within the year of which 979 were cataract operations. 671 patients within the extreme poor bracket received full subsidy under the pro poor programme with transportation, feeding and other needs for their upkeep during the surgery. The cataract surgical services maintained a high output due to special case search programmes embarked on with the support of the Red Cross volunteers.</p> <p>A total of 5,791 children were screened, which comprises of 1,791 during routine school outreaches and 4,000 screened during action against childhood blindness (AACHIB) camps. This screening resulted in the treatment of 3,860 children for various forms of allergies and other pathologies. The AACHIB programme also provided education on eye care seeking behaviours to school children for their benefit and onward transmission to their parents as well.</p> <p>Implementation is at 71%.</p>		
WASH				
PGH025	AP026, AP030	The Ghana WASH Project is part of Outcome 5.1 of the IFRC Plan of Action 2020, aimed at vulnerable people's increased access to appropriate and sustainable water, sanitation and hygiene services through the IFRC Global Water and Sanitation Initiative (GWSI). This		

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			Q1	Q2
		<p>project is being implemented by Ghana Red Cross Society (GRCS) with continued technical support, quality assurance and coordination at country, regional and global levels.</p> <p>Progress:</p> <ul style="list-style-type: none"> • Provision of sustainable water supply infrastructure serving 5,000 households (45% of implementation) • 11,048 households reached with health and hygiene education awareness at (70% of project target) <p>Challenges:</p> <p>Implementation rates slowed down in second quarter since the COVID-19 pandemic</p>		
NS development/ strengthening				
PNG061	AP042	<p>NRCS HR Re-engineering Project</p> <p>Progress:</p> <ul style="list-style-type: none"> ▪ NRCS Governance Board reviewed the HR Re-engineering project and approved some of its outputs ▪ New NRCS organizational structure approved by the NRCS Board ▪ New salary scale for NRCS approved by the Board and implementation has commenced ▪ All 36 positions on new NRCS organisational structure filled ▪ Salary support for NRCS is on-going with funds provided by Movement Partners (British RC, Italian RC & ICRC) <p>Challenges:</p> <ul style="list-style-type: none"> ▪ The departure of the previous Change Manager at the end of the first phase of the project temporarily stalled progress on the implementation of the project recommendations (i.e. the second phase of HR reengineering) ▪ The desire of the NRCS to keep its partners fully involved in the process which required accommodating numerous meetings of the Integrated National Society Organisation Development Steering Committee (INSODSC) impacted the decision-making process ▪ The need to respect the NRCS statutes which required the involvement of the Establishment Committee for HR decisions and the approval of the Governing Board for critical strategic decisions impacted the decision-making process 		

P/G/C Code	P&B Output (AP code)	Progress	Red/Amber/Green Status	
			Q1	Q2
		Implementation of this project is at 70% at the time of reporting.		
PNG063	AP042	<p>National Society Investment Alliance (IFRC & ICRC) - NSIA Bridge Grant for Workplace First Aid</p> <p>Progress:</p> <ul style="list-style-type: none"> ▪ Market assessment of workplace first aid training (British RC funded) completed ▪ Business strategy and plan for workplace first aid business growth completed ▪ Workplace First Aid Brochure developed and printed ▪ Workplace First Aid course workbook developed and printed ▪ Training mannikins and other equipment for workplace first aid purchased ▪ Workplace First Aid training manual developed and printed ▪ Recruitment of a Workplace First Aid salesperson is in progress <p>Challenges:</p> <ul style="list-style-type: none"> ▪ No dedicated vehicle for sales and promotion ▪ No initial capital for investment ▪ No sales and promotion of Workplace First Aid, all trainings done are due to customers locating the NHQ to personally request training or kits <p>Implementation during the period under review is at 70%</p>		
PNG 066	APO42	<p>Capacity Building Fund for NRCS HQ</p> <p>Progress:</p> <ul style="list-style-type: none"> ▪ The HR Department of the NRCS has been set up and staff (HR Director and an Assistant Coordinator HR) hired ▪ HR policy has been developed awaiting approval. ▪ Performance management system development is in progress <p>Challenges:</p> <ul style="list-style-type: none"> ▪ The NRCS Board did not approve the request of IFRC and ICRC to have an external recruiting organization handle recruitment into the new positions in the NRCS as earlier agreed during the NRCS OD Steering Committee meeting. The recruitment was handled by the NRCS Establishment Committee. ▪ The Assistant Coordinator HR who was recently hired has resigned and this has left the HR department weak and understaffed. 		

P/G/C Code	P&B Output (AP code)	Progress	Red/Amber/Green Status	
			Q1	Q2
PLR026	AP042	<p>Financial Sustainability of the Liberian Red Cross with Swedish and Danish Red Cross Funding</p> <ul style="list-style-type: none"> ▪ Liberia National Red Cross Society Branch and Chapter elections in progress <p>Challenges:</p> <ul style="list-style-type: none"> ▪ Outbreak of the COVID-19 pandemic has led to the delay in holding the elections and the LNRCS has requested a no-cost extension on the project till 30 November 2020. <p>Implementation is at 30%.</p>		
P61039	AP061	<p>IFRC Grant Funds for Capacity Building of the Liberian Red Cross</p> <p>Progress:</p> <ul style="list-style-type: none"> ▪ Strategic plan development completed, awaiting review by LNRCS and other in-country Movement Partners ▪ Risk management framework completed <p>Challenges:</p> <p>Outbreak of the COVID-19 pandemic has led to the delay in holding the elections and the LNRCS has requested a no cost extension on the project till 30 November 2020.</p> <p>Implementation is at 30%.</p>		
PNG040		<p>The IFRC West Coast Cluster countries, comprising Liberia, Ivory Coast, Ghana, Togo, Benin and Nigeria, face common hazards and vulnerabilities in the region, these include; floods, coastal erosions, epidemics, violence, drought, landslide, windstorms, (amongst others). The IFRC West Coast office provides direct support to the six National Societies in areas related to DRM, health, water, sanitation and hygiene technical knowledge, and seeks to build their capacities. Toward this goal to build the DRM capacity, a sub-regional Africa Disaster Management Advisory Group (ADMAG) Meeting for the West Coast Cluster was held in Abuja, Nigeria on 2-4th October 2019. The sub-regional meeting forms part of the broader Africa Disaster Management Advisory Group, consisting of the chair 'The head of the DCPRR unit', African National Societies, Partners National Societies, and ICRC. The stated objectives of the sub-regional meeting were to:</p>		

P/G/C Code	P&B Output (AP code)	Progress	Red/Amber/Green Status	
			Q1	Q2
		<p>a) Encourage information exchange to Strengthen NS Movement Coordination b) Disseminate key DM tools to the West Coast Cluster National Societies and; c) Strengthen preparedness and response for floods/epidemics anticipated in 2020</p> <p>The meeting was attended by National Society Disaster Management Officers, Italian Red Cross, and IFRC West Coast Cluster Staff. The meeting was facilitated by Nihad Habib and Phoebe Wafubwa.</p> <p>In light of IFRC's objectives, the Meeting Agenda was structured with a focus on capturing lessons learned from previous National Society operations, including regional situational overviews, discussions on flood/cholera preparedness plans and SWOT analyses. The meeting also featured presentations on best practices, such as on forecast-based financing, and on cross-cutting issues central to improved operations.</p> <p>The ADMAG meeting for 2021 is planned for Q4, COVID-19 permitting.</p>		

3. Progress against targets

Refer to the M&E plan attached to the operational plan and provide on progress against the relevant indicators.

#	Indicator	Indicator Planned	Indicator Actual	Comments	Red/Amber/Green Status	
					Q1	Q2
AOF1	Disaster Risk Reduction and Climate Action					
	Outcome 1.1. Communities in high risk areas are prepared for and able to respond to disasters					
	Output 1.1.1. Communities take active steps to strengthen their preparedness for timely and effective response to disasters					
Indicator c.	# of people reached by the Red Cross with public awareness and education campaigns using harmonized messages to reduce, mitigate and respond to identified risks	0	837,235	Two flood awareness sessions were done In Ghana in the months of May and June. About 80% of the Upper East Region population of 1,046,545 (837,235:male-502,341,female-334,894) was reached with Early		

				Warning Signs education on community radios		
Indicator f.	Number of flood awareness sessions done in the cluster	2	2	Two awareness sessions were done In Ghana in the months of May and June. About 80% of the Upper East Region population of 1,046,545 (837,236) was reached with Early Warning Signs education on community radios Flood Awareness sessions were also held in high-risk locations. The total number of people reached are being quantified by the national society and updates will be provided once received.		
Indicator g.	Number of communities distributed with sandbags for flood mitigation	6	0	The advent of COVID-19 pandemic in early March has not allowed activities around sandbags to proceed as planned		
AOF4	Health					
Outcome 4.1. Vulnerable people's health and dignity are improved through increased access to appropriate health services						
Indicator c.	# of volunteers mobilised by National Society for health activities	496	1,314	Nigeria, Ghana		
Output 4.1.1. Communities are provided by NS with services to identify and reduce health risks						
Indicator a.	# of CBHFA plans developed to address identified health risks	3	0			
Indicator b.	# of people reached by NS with services to reduce relevant health risk factors	319,832 (289,399M, 30,433 F)	359,018 (241,765M, 117,253F)	Nigeria, Ghana		
Output 4.1.3. Communities are supported by NS to effectively detect and respond to infectious disease outbreaks						
Indicator a.	NS has contingency plans to respond to epidemics and pandemics	2	2	Nigeria, Ghana		

Indicator b.	# of volunteers trained by NS in epidemic control	496(351M, 145F)	1,314(742M, 572F)	Nigeria, Ghana		
Indicator c.	NS supports outbreak response at the request of the respective government	1	1	Nigeria		
Output 4.1.5. Increased involvement of Red Cross Red Crescent volunteers in immunization activities particularly in under immunized populations						
Indicator a.	# of National Societies involved in national immunization campaigns	2	1	Nigeria		
Indicator b.	# of people reached with NS immunization activities	304,468 (148,405M, 156,063F)	159,397 (86,125M, 73,272F)	Nigeria		
AOF5	Water, Sanitation and Hygiene					
Output 5.1.1. Communities are provided by NS with improved access to safe water						
Indicator a.	# of households provided with safe water services that meet agreed standards according to specific operational and programmatic context	7,000	5,000	Ghana		
Output 5.1.2. NS provide communities with knowledge and best practice on treatment and reuse of wastewater						
Indicator a.	# of households reached with awareness raising activities on improved treatment and safe use of wastewater	18,000	11,048	Ghana		
Output 5.1.3. Communities are supported by NS to reduce open defecation						
Indicator a.	# of people provided with knowledge on and access to improved excreta disposal	110,000 (50,000M,60,000F)	65,000 (30,000M, 35,000F)	Ghana		
Output 5.1.4. NS provide communities with knowledge and best practice to improve community-based management of water and sanitation facilities						
Indicator a.	# community-based water and sanitation management plans developed	14	9	Ghana		
Output 5.1.5. NS promote positive behavioural change in personal and community hygiene among targeted communities						
Indicator a.	# of households reached with key messages to promote personal and community hygiene	18,000	11,048	Ghana		
AOF6	Protection, Gender and Inclusion					
Output 6.1.4. Advocacy initiatives contribute to preventing and responding to all forms of violence especially SGBV and against children						

Indicator a.	# of interventions made on SGBV and child protection issues by IFRC staff at national, regional and international forums	2	0			
SFI1	Strengthen National Society					
Output 1.1.6. National Societies have the necessary corporate infrastructure and systems in place						
	# of NS with a CEA policy, framework, strategy or plan of action in place by the end of 2020	4	1	Liberia RC was supported to develop a CEA strategy and indicators. The strategy shows areas of focus where CEA approach can be mainstreamed. Liberia RC completed the four-day CEA training and planning workshop in February 2020, which was the first step to institutionalising the approach. 15 staff of the NS including senior management and operational staff participated in the training, followed by a day of strategic planning. The training aimed to equip participants with the skills to roll out the approaches of CEA within their own programme and the National Society as a whole.		
Output 1.1.7. NS capacity to support community-based disaster risk reduction, response and preparedness is strengthened						
Indicator b.	# of NS planning their disaster preparedness activities based on the results of the assessment of their preparedness for effective response capacities (previously WPNS/DRCE)	6	1	Nigeria Red Cross Society.		
SFI2	Ensure effective international disaster management					
Output 2.1.3. NS compliance with Principles and Rules for Humanitarian Assistance is improved						

	<p>% of disaster response operations that include a community engagement and accountability component</p>	<p>% of 3 response operations</p>	<p>100%</p>	<p>Six National Societies (NS) were supported in the development of their action plans and budget in response to COVID-19 pandemic, which included the development of their risk communication and community engagement strategies (RCCE). In addition, the cluster supported Sierra Leone RC to develop its plan.</p> <p>Two webinars on collecting and managing community feedback were held, during which the Red Cross of Côte d'Ivoire and Cameroon shared their experiences with the French-speaking NS. Another webinar was held in English in which Sierra Leone and Sudan shared their experiences with the English-speaking NS. The aim of these webinars was to help NSs to learn from their pairs.</p> <p>Cote d'Ivoire RC was supported to develop CEA activities in the Floods DREF in March.</p>		
SFI3	Influence others as leading strategic partner					
Output 3.1.3. IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming						
	<p>Indicator a. % of evaluation which are followed up by a management response</p>	<p>100%</p>	<p>0%</p>	<p>There have been 2 evaluations during the period under review</p>		

				– The Nigeria Floods DREF review and the Ghana Floods DREF review. The Ghana report has been released and the GRCS & IFRC are in the process of providing management response to the recommendations while the Nigeria report has not been released.		
	# of CEA case studies/reports produced and disseminated in 2020	3	N/A			
SFI4	Ensure effective IFRC					
Output 4.1.2. IFRC staff shows good level of engagement and performance						
	80% of staff set their performance objectives in consultations with their line manager	80%	80%	All staff were able to set their objectives on the learning platform after consultation with their respective line managers. The line managers reviewed the objectives and updates/changes to the set objectives were done by mid-year as required.		
	80% of staff conduct their performance appraisal	80%	80%	All staff were appraised at the end of the calendar year by their line managers based on their set objectives. Feedback was communicated to staff and performance development plan was set as required.		
	100% of IFRC staff complete mandatory courses	100%	80%	All new staff were encouraged to take the online mandatory courses before resumption. The mandatory courses are WORC, Code of Conduct, Cyber Security,		

				<p>Fraud and Corruption 102 & 102, Stay Safe (Personal Security). In addition, staff learning sessions were organised during the first quarter of the year. Refresher trainings were done on the Learning Platform (Performance management cycle, Budget management for project managers and Personal Security Learning Session. These sessions were interactive and gave staff better insight and understanding of the respective thematic areas of focus.</p>		
Output 4.1.4 Staff security is prioritised in all IFRC activities						
	Comply with Minimum Security Requirements	100%	N/A			
	Train personnel who work in/ deploy to hostile environments	6	3			

4. Financial Situation

Refer to the financial report and comment on the income and expenditure situation.

P/G/C Code	Income	Expenditure
	<i>Highlight any issues in relation to fundraising.</i>	<i>Explain briefly any over or underspending</i>
P61039	56,350	39,366 – Project still ongoing
P61041	81,038	65,188 – Project still ongoing
P61056	592,008	3,390 – Project still ongoing
PNG014	240,078	86,610 – Project still ongoing
PBJ031	171,305	119,136 – Project still ongoing

PCI008	124,839	56,241 – Project still ongoing
PCI030	595,911	216,035 – Provision for Working Advance
PGH025	998,006	269,652 – Project still ongoing
PGH033	1,036,676	260,462 – Project still ongoing
PLR026	20,270	18,543 – Project still ongoing
PLR027	405,530	132,865 – Project still ongoing
PNG040	3,731	136 – Provision for Working Advance was cancelled
PNG050	264,647	161,126 – Project still ongoing
PNG061	663,602	246,765 – Project still ongoing
PNG063	29,288	20,092 – Project still ongoing
PNG066	30,000	0 – Project still ongoing
PNG069	658,453	521,297 – Project still ongoing
PTG024	195,802	119,785– Project still ongoing

[Click here](#) to go directly to the financial report.

5. Learning

Please list any major learning points from the reporting period. Make sure to provide hyperlinks to the reports, studies you are referring to.

Source or event that prompted the learning	Key learning points	Owner/contact
Operational experience	It is important to develop operational plan in conjunction with potential PNS and donors who could fund the operational plan.	DRR/ NIHAD.HABIB@IFRC.ORG
Operational experience	It is important to have a dedicated staff who focuses on disaster preparedness, disaster reduction and climate change both at the Federation and the National Society.	DRR/ NIHAD.HABIB@IFRC.ORG
COVID-19 pandemic	It is important to have a business continuity plan to be able to continue regular or normal activities in the face of emergencies such as COVID-19	DRR/ NIHAD.HABIB@IFRC.ORG

6. Upcoming events

Date	What	Where	Recommended participation
September-December, 2020	Promoting Local Responder Capacity and Partnership (PLRCAP) Initiative	Abuja, Nigeria	Senior OD Officer
September-December, 2020	LNRCS general elections and youth assembly	Monrovia, Liberia	Senior OD Officer, LNRCS Board and Management
September-December, 2020	LNRCS general elections and youth assembly	Monrovia, Liberia	Senior OD Officer, LNRCS Board and Management
July – August 2020	Year 2 annual review/lessons learnt meeting	Kano, Nigeria	Snr. Immunization Officer, IFRC and NRCS, Government
August, 2020	LGA level review meeting with volunteers	Katsina, Zamfara, Jigawa, Nigeria	Snr. Immunization Officer, IFRC and NRCS, Government
July – December, 2020	Surveillance on AFP and other IDSR Diseases	Katsina, Zamfara, Jigawa, Nigeria	Snr. Immunization Officer, IFRC and NRCS, Government
Sept – Dec, 2020	Vaccination and social mobilization during SIAs	Nigeria and Ghana,	Snr. Immunization Officer, IFRC, NRCS, GRC, Government
Sept – Dec 2020	EOC meetings	Abuja, Nigeria	Snr. Immunization Officer, IFRC and NRCS H&CC
August 2020	Presentation of a perception study on how communities were involved in COVID-19 operation (Togo case)	Interagency risk communication and community engagement working group for Wes Africa and Central Africa	UN agencies, International organisations, Governments/ministry of health representatives
September 2020	Webinar on mistrust and denial	Zoom meeting	Francophone NS
September & October 2020	Governorship elections in 2 states of Nigeria (Edo & Ondo)	Edo & Ondo States, Nigeria	Red Cross volunteers
October & December 2020	General elections in Cote d'Ivoire & Ghana	Cote d'Ivoire (Oct), Ghana (Dec)	Red Cross volunteers