



# Emergency Plan of Action (EPoA) Vietnam: Floods



<b>DREF Operation n°</b>	MDRVN020	<b>Glide n°:</b>	<a href="#">FL-2020-000211-VNM</a>
<b>For DREF; Date of issue:</b>	19/10/2020	<b>Expected timeframe:</b>	3 months
		<b>Expected end date:</b>	30/01/2021
<b>Category allocated to the of the disaster or crisis:</b> Orange			
<b>DREF allocated:</b> CHF 297,349			
<b>Total number of people affected:</b>	1,000,000	<b>Number of people to be assisted:</b>	47,960
<b>Provinces affected:</b>	Quang Binh, Quang Tri, Thua Thien Hue, Quang Nam	<b>Provinces/Regions targeted:</b>	Quang Binh, Quang Tri, Thua Thien Hue, Quang Nam
<b>Host National Society(ies) presence (n° of volunteers, staff, branches):</b> Vietnam Red Cross Society (VNRC) is one of the leading humanitarian actors in Vietnam. It has over four million members and boasts a network of branches in all 63 provinces and major cities down to district and commune levels, with 425,776 Red Cross volunteers registered. It has at least 15,000 staff, of which around 220 are at the headquarters and the rest in the branches. There is one national disaster response team (NDRT) and 35 provincial disaster response teams (PDRT) located in disaster-prone provinces to enhance timely response in the event of emergencies.			
<b>Red Cross Red Crescent Movement partners actively involved in the operation:</b> At present, American Red Cross is working closely with Vietnam Red Cross to apply for American Red Cross' Quick Action Fund to provide bi-lateral support.			
<b>Other partner organizations actively involved in the operation:</b> The National Committee for Disaster Prevention and Control (NCDPC), People's Aid Coordinating Committee (PACCOM), UN agencies, NGOs and private sectors are also assessing the situation and start dispatching their in-kind support to affected provinces.			

## A. Situation analysis

### Description of the disaster

The central region of Vietnam has been experiencing prolonged heavy rain since 6 October 2020. This is due to the combination of numerous weather systems – the Inter Tropical Convergence Zone combining with cold air as well as tropical storms Linfa and Nangka. Tropical Storm Linfa made landfall in Quang Nam and Quang Ngai provinces in Central Vietnam in the morning of 11 October 2020 and brought along 150 to 300 millimeters of rain. Tropical Storm Nangka made landfall in the morning of 14 October 2020 in the northern provinces of Vietnam which brought along a further 150 millimeters of rain. On 16 October 2020, another tropical depression (Tropical Depression INVEST 94W) made landfall in the central provinces of Vietnam. The tropical depression had weakened into a low-pressure area and dissipated after landfall.

As of 19 October 2020, only about 25,000 people continue to stay in evacuation places set up by local authorities mostly in Quang Binh province. In the other provinces, where flood waters have receded, people have returned to their homes with rehabilitation now underway. According to the initial needs assessment and report from the NCDPC, at least 712 houses were destroyed while 170,000 were inundated.

The constant heavy rain due to the combination of these weather systems had caused water levels in rivers to rise rapidly. Consequently, large-scale floods appeared in the provinces from Ha Tinh to Quang Ngai province, with major floods concentrated in places from Quang Binh to Quang Nam province. Flood on medium and small rivers in Quang Binh, Quang Tri, Thua Thien Hue provinces all reached alert Level 2 or 3 and even above Level 3. Particularly, historical floods occurred on Hieu River (Quang Tri province) and Bo river (Thua Thien Hue province). In certain areas, it was reported that the flood waters had exceeded the previous historical high recorded in 1999. Click [here](#) to see the map of affected areas.

Close to a million people have been severely affected by flooding in central Vietnam. At least 55 people lives have been lost due to the floods. Hundreds of thousands of people have been cut off by the floodwater and are now in desperate needs of emergency relief, such as emergency shelter, safe drinking water, food and livelihood income support.



Floods affected houses in Quang Tri province (Photo: VNRC)

The floods have made the situation in Vietnam worse as the country is grappling with the economic fallout caused by the COVID-19 pandemic. The swift response of the Vietnam government helped to curb the spread of the pandemic. The total number of confirmed cases are less than 1,500 and less than 40 people have succumbed to the disease, since the first case was reported on 23 January 2020. As an auxiliary to the government and an active member of the National Steering Committee for Countering COVID-19 Response and Prevention, VNRC worked with the Ministry of Health and the Centre for Tropical Disease Control (CDC) in responding to COVID-19. VNRC conducted trainings on Epidemic Control for Volunteers, conducted public awareness raising through distribution of IEC materials and messaging through various media channels, distributed personal protective equipment such as face-masks, soaps, sanitisers and most importantly provided cash-grants to support nearly 1,000 vulnerable households as well as delivered subsidised items of daily use through their innovative low-cost humanitarian markets. Since the end of August, there have been no new cases of COVID-19 and the government has considerably eased social distancing measures. Although the advisory to use personal protective measures like using facemasks, sanitisers and handwashing are still applicable, it is not compulsory. However, the strict lockdown and social distancing measures put in place to control the spread of infections, the pandemic has affected the income levels and livelihoods of the most vulnerable sections of the population. These floods will exacerbate the drop in income and livelihoods. The atypical weather cycle in the Mekong Region is overwhelming the resilience of the community, exacerbated by the ongoing pandemic.

According to the Vietnam Disaster Management Authority that the floods and storms situation in these provinces is very serious and complicated, which calls for the whole society to join hands to support disaster – ridden people to overcome consequences of natural disasters taking into consideration of exhausted capacity as a result of COVID-19 pandemic. Numbers of affected and damage to property in ten provinces are provided as follows:

#### Numbers of affected and damage to property in ten provinces

Description	Quang Binh	Quang Tri	Thua Thien Hue	Quang Nam	Da Nang	Quang Ngai	Gia Lai	Dak Lak	Lâm Đồng	Kon Tum	Total
<b># of people</b>											
Dead	2	13	22	9	3	1	1	1	1	2	<b>55</b>
Missing	-	3	-	2	1	-	1	-	-	-	<b>7</b>
Evacuated	2,694	23,029	35,435	1,677	3,036	698	-	-	-	-	<b>66,569</b>
<b># of houses</b>											
Destroyed/washed away	52	130	-	455	4	71	-	-	-	-	<b>712</b>
Submerged	20,006	42,734	84,963	22,400	-	-	-	-	-	-	<b>170,103</b>
<b>Loss of agriculture, fishery and poultry (ha)</b>											

Rice field submerged	156	272	-	487	-	-	-	-	-	-	915
Fruit trees	-	-	-	30	-	-	-	-	-	-	30
No. Poultry	63,387	316,247	194	9,293	522	-	-	-	-	-	389,643
No. Cattle	-	1,482	-	30	-	3	-	-	-	-	1,515
Aquaculture	633	-	-	250	-	-	-	-	-	-	883

Source: National Steering Committee for Natural Disasters Prevention and Control and the Red Cross Chapters, 15 October 2020

Initial needs assessments conducted by VNRC indicated that people have experienced damage to their houses and crops as well as loss of household items and livelihood assets. Households were identified to urgently need assistance to meet their immediate needs including food, water, recovery shelter materials and the replacement of assets.

## Summary of the current response

### Overview of host National Society response action

Close coordination between the VNRC and its government counterparts is assured through the National Society's presence in the National Steering Committee on Natural Disaster Prevention and Control. As an active member of the National Steering Committee for Natural Disaster Prevention and Control, Vietnam Red Cross urgently requested all Chapters in potential affected areas to work closely with the Steering Committee of Natural Disaster Prevention and Control, Search and Rescue at local levels; and monitor and promptly update the situation.

From the onset of the torrential rains on 6 October 2020, VNRC closely monitors the situation with local counterparts. At the branch level, the National Society has been active in assisting with the dissemination of early warnings and evacuations. VNRC immediately released emergency aid, including cash assistance (CHF 120 per deceased household) and essential household items, including household kits and boxes of water purification sachets (from VNRC stocks). Relief efforts have been going on over the weekend of 11 -12 October 2020, by deploying VNRC's disaster response teams alongside with the community-based volunteers and relief items. VNRC teams were reaching the affected communities by boat as many places have been isolated.

At least 1,200 household kits were distributed (440 kits in Quang Binh, 350 kits in Quang Tri, 300 kits in Thua Thien Hue and 200 kits in Quang Nam). The kits contained two sheets of blankets, two units of mosquito nets and cooking utensils, 30 boxes of water purification tablets (WPT) (Aquatab) and 500 boxes of P&G sachets. The kit was distributed to enable affected households to access essential items and drinking water. Total value of the initial support was nearly USD 82,504.

VNRC also moved its prepositioned stocks such as household kits, WPT and shelter tool kits (including two tarpaulins) to aid more people in these provinces in coming days taking into consideration of more rainfall has been forecasted to hit the central region, while hydropower plants began releasing water from reservoirs.

National Disaster Response Teams (NDRTs) has convened urgent meeting with participation of the IFRC Programme Coordinator from CCST Bangkok, PNSs (American Red Cross, Swiss Red Cross, German Red Cross) and ICRC to update the situation and discuss response plan. VNRC will send three NDRT members to join the Assessment Team of Disaster Management Working Group to conduct the joint assessment in Quang Binh, Quang Tri and Quang Nam from 20 to 24 October 2020.

PDRT teams have been deployed to the affected areas in Quang Binh, Quang Tri, Thua Thien Hue, Quang Nam together with CDRT teams to assist the local branches to immediately respond to the floods and conduct the needs assessment using mobile data collection tool – Kobo Toolbox. Thousands of volunteers and staff from local chapters participated in the evacuation of people to safer places and the evacuation process was well coordinated with local authorities and enhanced the preparedness of the community in response to the disaster. These teams were also actively involved in needs assessments and relief distribution. The logistics of the relief items were also well prepared and supported the process of delivery of goods and relief items. All staff and volunteers were on standby to update the storm information and assess damages and needs.

The VNRC disaster preparedness capacity also allowed the National Society to provide immediate assistance in the form of household kits, WPT and cash distributions to beneficiaries. Apart from the government, the VNRC has been among the very first to respond to this flood situation and continues to be one of the leading actors working in the affected provinces.





Provincial Disaster Response Team in Quang Binh provided prompt support to affected people in flooded areas (instruction of using water purification tablets and distribution of household kits. *(Photo: Quang Binh Red Cross)*

### Overview of Red Cross Red Crescent Movement Actions in country

The IFRC Programme Coordinator from CCST Bangkok has been coordinating and working closely with VNRC, providing support to the National Society to update the information and monitor the situation remotely. Due to the COVID-19 pandemic movement restriction, there is no plan of deployment of Rapid Response Personnel to support the implementation of the operation and if there is any additional support is requested, a remote surge support may be considered.

VNRC has been actively sharing regular updated information on torrential rains, tropical storms with three Partner National Societies in Viet Nam, including American Red Cross, German Red Cross and Swiss Red Cross. American Red Cross is willing to work with VNRC in providing assistance from its Quick Action Fund for this operation at time of operations update.

VNRC is considering a request for an International Emergency Appeal depending on the development of the tropical storms, its consequences and needs assessment in coming days.

### Overview of other actors' actions in country

The National Steering Committee for Disaster Prevention and Control has closely monitored and organized the coordination meeting with the Disaster Management Working Group, UN Agencies and Red Cross. They decided to launch a Call for Emergency Reliefs and support to affected people in the Central Coastal Provinces due to floods on 13 October 2020.

The Vietnam National Center for Hydrometeorological Forecasting has provided regular forecasts and warnings for directing and responding; Vietnam Television, Radio Voice of Vietnam and the mass media agencies at the central and local levels continues to provide information and communication on natural disasters, the direction and overcoming of consequences.

VNRC is a member of the UN Humanitarian Country Team and sits on the Cash Working Group as well as convening the inter-agency Shelter Cluster. VNRC has joined the Disaster Management Working Group (DMWG) meeting and continued to informally share information with these groups as requested. In addition to that, VNRC has close relationships with members of the local corporate sector including The Coca-Cola Company, Procter & Gamble and CP group, who have provided some in-kind assistance including fresh water-bottles and food items. Besides, VNRC also received requests from Embassies (Swiss Embassy in Vietnam, Chinese Embassy in Vietnam), and USAID to update the situation and proposals to support VNRC in the response. USAID confirmed that it is supporting the response to the disaster through a funding of USD 100,000 to Vietnam Red Cross.



VNRC Quang Tri Chapter distributes instant noodle and water to affected people. (Photo: VNRC)

## Needs analysis, targeting, scenario planning and risk assessment

### Needs analysis

Over 170,815 houses have been inundated. Over 8,325 hectares of rice and other crops have been damaged, over 309,643 poultry have been lost. Based on the initial data collected, the main impacts of the disaster have been to people's access to basic needs such as food and clean water as well as shelter, household items and livelihoods. In response, VNRC has been distributing emergency cash, household items (household kits), water purification sachets and mobilizing volunteers for evacuating people to higher ground and conducting disease prevention and hygiene promotion sessions as well as cleaning up the environment. Damages to shelter and belongings are reported the most crucial. In response to the shelter needs, the local government released funds and mobilized contributions from private sectors in the province to provide shelter materials for those lost or damaged. The support from the government has varied depending on the level of damage. VNRC has coordinated with partners to ensure complementary support and enable affected families to cover their basic needs.

According to the latest assessment reports from the field there is no initial major threat to disease outbreaks in most of the affected areas. However, new weather systems had been developing over the month. As of 16 October, another tropical depression made landfall in Vietnam and heavy rains continue to occur in most parts of central provinces and rains continue in the upcoming five days. Therefore, the flood waters are forecasted to continue rising. Over 87,000 people who were evacuated were still not able to return to their homes and are therefore unable to access household latrines. People with houses that were completely or partially damaged are either sheltering with family or staying in government shelters and schools with access to adequate sanitation facilities for the short-term.

As of 16 October 2020, some evacuees in certain locations have returned their home and had initiated the rehabilitation efforts. Their long-term sanitation needs, in terms of reconstruction of damaged latrines, will be supported by the Government grants for households who have lost their houses. Furthermore, the Ministry of Health (MoH) has mobilized health workers and staff from local health clinics and hospitals in the affected areas to clean up the environment and remove all potential mosquito breeding places. In the meantime, health and hygiene education and awareness sessions have been carried out in the affected areas.

Cash and voucher assistance interventions are being used as one of the modalities under this operation as according to the rapid assessment for markets (RAM) which has now been conducted. The markets in these provinces are still functioning, and people can purchase food and essential commodities. There have been no risks identified or threats in the provinces, with local governments mobilized and providing support to affected communities.

In light of the COVID-19 outbreak, as of 17 October 2020, Vietnam had confirmed 1,095 cases of COVID-19 with 35 deaths, though 1,010 patients have recovered and the country has witnessed no community infection in the past six weeks. The country has suspended the entry of all foreigners from 22 March 2020 until further notice to limit the spread of COVID-19. The measure will not apply to diplomats, officials, foreign investors, experts, and skilled workers. However, wearing masks and social distancing are still applied in public places.

### Selecting people to receive assistance

Based on the impact of the disaster, the identified urgent needs, and the capacity of its branches in the affected areas, VNRC is targeting the most vulnerable poor households that have been severely affected by the floods. While lost livelihood and/or houses severely damaged will be considered the most important criteria for selecting people to receive cash assistance, the following criteria will be taken into account during the process of prioritization. Four provinces are Quang Binh, Quang Tri, Thua Thien Hue and Quang Binh.

#### **Primary criteria**

Households must meet at least one of the following criteria:

- Loss of food source (main food source of households was lost or heavily damaged due to the floods).
- Loss of household assets and/or assets used for livelihood, such as rice fields, fish/shrimp and other aquacultures.
- Loss or partially destroyed houses/shelters or inundated.
- Households who have lost family members in the floods.
- People injured by the floods or sick people who are unable to work for a living.

#### **Secondary criteria**

If the number of households who meet all primary criteria is higher than the capacity to support, then secondary criteria will be used for further selection. Households will need to meet any one of the secondary criteria, the ranking will be from the top list down, as follows:

- Households who are on the latest list of poor households (2 scores).
- Households who are on the latest list of near poor households (1 score).
- Households who self-report not receiving any support or received very little support from other individuals or organizations (1 score).
- Households of which none of the members has the capacity to work (1 score).
- Households caring for disabled or chronically ill people (1 score).
- Female-headed households (1 score).
- Households with pregnant or lactating women (1 score).
- Households with elderly over 65 years old (1 score).
- Households with children under 5 years old (1 score).

Based on importance, each of the above-mentioned criteria will be given 1-2 points and support will be provided to those having the highest scores. Selection of people to receive support will be coordinated with local authorities and other stakeholders to avoid overlapping. This is currently underway.

### Scenario planning

As of 1900 HRS UTC+7 on 16 October 2020, Storm No. 8 (or tropical depression INVEST 94W) in the East Sea had weakened into a low-pressure area and made landfall in the central provinces. The weather disturbance is forecast to gradually weaken before dissipating. However, according to the National Centre for Hydro-Meteorological Forecasting (NCHMF) of Vietnam, the central provinces are likely to continue experiencing heavy to very heavy rainfall in the coming days. From now to the end of the year, there are high possibilities of having more tropical depressions and storms that will hit Vietnam, particularly central provinces where relief operations seem to be a challenge. Further information will inform the operations as and when it becomes available.

The measures to respond include:

- NDRT, PDRT, CDRT on standby and deployment.
- National and International Emergency Appeal launch.
- Emergency Operation Centre activated.
- Continuous Monitoring and updates.
- Emergency response conducted.
- Cash/shelter working groups activated.
- Mapping resources, replenishing relief items in warehouses.

As mentioned earlier, the risk of COVID-19 infections is low in Vietnam and people are not compulsorily required to follow prevention measures. VNRC has integrated basic prevention measures of wearing facemasks, handwashing, use of sanitizers and maintaining physical distance where possible. In the event of a surge in infections, VNRC will immediately follow all government measures to control the spread of infections. VNRC is a member of the Steering Committee on COVID-19 Prevention and Control, at the national and provincial levels, and has the capacities to quickly enforce the government guidelines on prevention and control, throughout its operations.

**Operation Risk Assessment**

Over 170,000 families have been affected by the disaster and it is challenging to categorize the level of damages to shelter, household items and livelihoods, which may lead to difficulties in selecting people to be supported. VNRC headquarters will closely monitor and provide technical support to the provincial chapters and at the same time work closely with local government in the beneficiary selection process to ensure the process is accountable and transparent for the affected communities.

Practical experiences from recent operations on COVID-19 showed that for cash assistance it was not feasible to use financial service providers (FSPs) for locations that did not have ATMs or for people who did not have bank accounts. Hence under this operation, the multipurpose cash grant (MPCG) will be transferred through FSPs in locations where banks and post offices in the communes have ATMs and people have bank accounts. Where these facilities are not available, the MPCG will be transferred as 'cash in envelope'. VNRC will monitor this closely and will collect feedback on this through their feedback mechanisms.



## B. Operational strategy

### Overall Operational objective

The operation aims to meet the immediate needs of 11,540 of the most vulnerable affected households (48,121 people) through the provision of household items, water purification tablets (WPT) and unconditional multi-purpose cash grants (MPCGs) and health, water, sanitation, hygiene promotion for 3 months. Below is the breakdown of people/households to be reached through the DREF:

Household Kits	MPCGs	Health and Hygiene promotion	Total number of HHs supported
2,240	1,500	7,800	11,540

### Proposed strategy

The DREF operation will target four worst affected provinces of Quang Binh, Quang Tri, Thua Thien Hue and Quang Nam. The selection of targeted districts and communes will be done later based on needs, resources available and the support from the Government of Vietnam (GoV) and humanitarian actors. This action will augment and not duplicate continuing assessment done by other donors and agencies.

The assistance provided to those affected by the floods differs according to initial impact and immediate needs, in coordination with other actors on the ground. 1,500 households are being targeted with multipurpose cash-grants (MPCG) across three provinces. The purpose of MPCG is to enable the affected households to procure other items which they have not been supported or to cover other services such as health and care, school items for their children or to provide them some seeds, fertilizer or livestock. The MPCG distribution will be carried out by financial service providers (FSPs) on the basis of a pre-existing agreement operationalised for distributing cash assistance during COVID-19 operations. The government has called for FSPs to waive their transaction fees for operations supporting the flood relief work and hence VNRC does not incur any fees for using the FSPs. The FSPs will deliver the MPCG as “cash in envelop” because people in the areas of operation do not have bank accounts.

Of the affected 11,540 households, 2,240 are receiving assistance through the provision of household kits. Further, WASH assistance is being provided to four provinces, targeting 7,800 households (31,200 people) in the form of water purification sachets and orientation on safe water storage and handling. In addition, an additional 127,500 people are being targeted for health and hygiene promotion in four provinces.

VNRC has already used its own funding to purchase dry food packages, including rice and noodles to distribute to households. The packages will be distributed with unrestricted multipurpose cash grants to 1,500 households in the three affected provinces of Quang Binh, Quang Tri, Thua Thien Hue and Quang Nam. The households being targeted are those who have been affected and that are categorized as poor or near poor as defined by national criteria. In addition, a number of secondary criteria will be factored in to ensure that the assistance reaches the most vulnerable households. The beneficiary selection process is being undertaken in close consultation with the local authorities, firstly to identify the poor and near poor households and secondly the community to identify those that meet the secondary criteria. The selection process will be guided by experienced staff from VNRC’s headquarters to support chapter staff. The cash grant value being allocated is at three different levels as mentioned above under needs analysis.

These amounts have been determined based on previous operations and market assessments and in consultation with the cash working group in Vietnam who are currently working on the standardization of cash and voucher assistance (CVA) and a common inter-agency Minimum Expenditure Basket.

For cash assistance, VNRC is targeting an initial 1,500 households which are directly affected by the floods and categorized as poor or near-poor as per national standards to be assisted through this plan of action. The cash grant value being allocated is according to three different levels:

- Level 1 with VND 1 million (CHF 39), for one-person household.
- Level 2 with VND 2 million (CHF 78), for two to three persons household.
- Level 3 with VND 3 million (CHF 118), for more than three persons household.

VNRC have prioritized 2,240 households who have experienced damage to their houses to receive household kits of which 1,290 households received the kits in the first distribution. The rest of 950 target households are under selection for next distribution round. These kits will support the most affected households to recover necessary household items. The kit consists of cooking and kitchen utensils, two units of mosquito net, two sheets of blankets, a 10-litre water bucket, water container and two sheets of tarpaulins. In addition, VNRC are distributing water purification sachets from their own stock and delivering orientation and IEC materials on the correct use of the sachets and safe water storage and



handling.

In terms of disease prevention and control, VNRC is scaling up awareness campaigns on disease prevention and control and hygiene promotion in target communes in four provinces. VNRC is following COVID-19 mitigation measures such as wearing face masks, hand washing, use of sanitisers and maintaining physical distance where feasible.

## **Support Services**

### **Human resources**

The National Society has appointed one operation manager to oversee the implementation and monitoring of all outputs under the operation. One finance officer has been assigned to the operation and is responsible for overseeing the reconciliation of expenditure and producing timely financial reports. At chapter level one focal point has been assigned in each province to oversee the implementation of activities within the affected communes. A total of 120 volunteers have been mobilized for this response and provided with emergency health insurance as well as appropriate personal protective equipment.

The IFRC CCST is supporting VNRC in this operation with technical support from the IFRC Asia Pacific Regional Office (APRO) in Kuala Lumpur, as needed.

### **Communication**

The VNRC communications team is ensuring that Red Cross response efforts are effectively communicated to the public in a timely manner. VNRC staff and volunteers across the country are actively contributing to institutional communications through their own social media networks.

IFRC's communications teams in CCST and APRO support VNRC's communications efforts in sharing voices from the community and showcasing its response activities through the production of audio-visual materials. The materials are shared with the wider Red Cross Red Crescent network and the public to ensure broad visibility to the recovery efforts on various communications channels. Efforts have been made to encourage a more community and volunteer-centred approach to communication, where communities and volunteers are portrayed with dignity and solution providers. Communication has been taking place on social media platforms, websites as well as engagement with local and international media.

### **Information technology and telecommunications**

The DREF operation is covering costs of mobile phone credits and internet cards for the chapters involved. VNRC is ensuring that staff and volunteers involved in the operation are accessible via mobile phones. The chapters have sufficient computer software and hardware capacity, and support for the operational requirements.

### **Security**

The IFRC security framework is applicable for this operation. With regards to VNRC staff and volunteers, the National Society's security framework is being applied. In terms of security during distributions, the national society is working very closely with local government in the identification of appropriate distribution points considering aspects such as access and security as well as COVID-19 prevention measures such as hand-washing, wearing face-masks and social distancing. All IFRC must, and VNRC staff and volunteers are encouraged, to complete the IFRC Stay Safe e-learning courses, i.e. Stay Safe Personal Security, Stay Safe Security Management and Stay Safe Volunteer Security online training. VNRC is strongly advised to do briefing for Staff and volunteers before deployment to be aware of the security status and briefed on reactions in emergency. Local government will assist in deploying appropriate district and commune level staff to secure distribution points and ensure that distributions run smoothly.

### **Community engagement and accountability (CEA)**

VNRC has a proactive approach to Community Engagement and Accountability (CEA). Affected communities are being engaged in the selection process of people to be supported (which is underway) and being given access to information on the criteria being used for the selection process. Communities are also being engaged in verifying information regarding households of people to be supported to ensure that the most vulnerable are reached. In addition, the national society has a standard approach to establishing feedback mechanisms that has been activated during the selection and distribution processes at the commune level (public display of list of people selected before distributions and village meetings to clarify any dispute). Phone hotlines of VNRC operation manager and local chapter officer in charge of the operation will be established and focal points not directly involved in the operation, have been designated at both the headquarter and chapter level as well as within local authorities to receive and address feedback. In addition, feedback boxes are being made available at beneficiary selection processes and distribution sites to allow anonymous feedback. Following the distribution processes post distribution monitoring will be undertaken to assess the level of satisfaction from beneficiaries regarding the nature of the response as well as different aspects of the distribution processes such as the timeliness of the support and suitability of the distribution processes and an open question to allow communities

to freely ask questions and share input on the support provided.

### **Planning, monitoring, evaluation and reporting (PMER)**

Reporting on the operation is being carried out in accordance with the IFRC reporting standards. Regular updates are being issued during the operation's timeframe, and a final report issued within three months after the end of the operation. The operation is receiving support through IFRC CCST PMER team. The operation monitoring teams are making field visits as needed. This is helping identify and, where possible and necessary, resolve any issues. Necessary tools and templates for regular data collection and reporting have been adopted from existing PMER resources. A lessons learned workshop will be conducted towards the end of the operation to capture learnings and recommendations of the operation and for future operations.

### **Administration and finance**

IFRC CCST finance and admin units are providing the necessary operational support for review, validation of budgets, bank transfers, and technical assistance to VNRC on procedures for justification of expenditures, including the review and validation of invoices. VNRC has implemented DREF's previously and has complied with the necessary financial procedures to the required standards.

### **Logistics and supply chain management**

Logistics activities aim to effectively manage the supply chain, including procurement, customs clearance, fleet, storage and transport to distribution sites in accordance with the operation's requirements and aligned to IFRC's logistics standards, processes and procedures. VNRC has a logistics focal point in Da Nang and Warehouse managers who extend the logistics support to the operation and coordinate the deployment of household kits to the affected areas such as transportation of goods by trucks, reception points at arrival destinations.

The household kits to be distributed under this operation are available in VNRC pre-positioned stocks and have been released to meet immediate operational needs. VNRC is bound to follow the procurement laws of the government and has an established procurement committee structure which includes both the national and provincial level and appoints focal points to oversee the process and to ensure that it meets requirements. Several VNRC staff have been trained in the government's procurement regulations. Operational Logistics, Procurement and Supply Chain Management (OLPSCM) will also provide additional technical logistics/procurement support to IFRC CCST in Bangkok and VNCS as and when needed.

## C. Detailed Operational Plan



### Shelter

**People targeted: 8,760**

Male: N/A

Female: N/A

**Requirements (CHF): 78,202**

**Needs analysis:** Over 170,815 houses have been destroyed and inundated. Based on the initial data collected, the main impacts of the disaster have been to shelter, household items and livelihoods

**Risk analysis:** Over 170 thousand of families have been affected by the disaster and it is challenging to categorize the level of damages to shelter, household items and livelihoods, which may lead to difficulties in selecting beneficiaries. VNRC headquarters will closely monitor and provide technical support to the provincial chapters and at the same time work closely with local government in the beneficiary selection process to ensure the process is accountable and transparent for the affected communities.

**Population to be assisted:** Based on the impact of the disaster, the identified urgent needs, and the capacity of its branches in the affected areas, VNRC is targeting the most vulnerable poor households that have been severely affected by the floods. While lost livelihood and/or houses severely damaged will be considered the most important criteria for beneficiary selection, the set criteria will be taken into account during the process of prioritization (see Beneficiary Selection above).

1,290 household kits have been distributed to 1,290 households in four provinces of Quang Binh, Quang Tri, Thua Thien Hue and Quang Nam during the first few days of the floods. The household kits were immediately released from VNRC warehouse in Da Nang and transported by trucks to four provinces on 13 October 2020 and the distribution was done on 14 October 2020. At least 4,960 beneficiaries were assisted through the immediate availability of household kits and another 950 households will be targeted as the beneficiary selection process is finalized in all four targeted provinces. The transportation of the 950 household kits from its main warehouse in Ha Noi to the warehouse in Da Nang have been arranged with the assistance and support from Hanoi Railway Station with free transportation cost. The DREF will assist VNRC to cover the transportation cost from Da Nang warehouse to four provinces of Quang Binh, Quang Tri, Thua Thien Hue and Quang Nam. It is expected that 950 household kits will arrive to the target locations by 20 October 2020 and ready for the distribution from 25 October 2020 onwards.

**Programme standards/benchmarks:** Organization of beneficiary target trainings have been carried out in all four provinces from 2 to 4 November 2020. Then villages meetings will be organized from 9 to 14 November for beneficiaries' selection both for shelter and cash. The participants are Red Cross staff at provincial, district and commune levels, representatives from commune's people committees, the Fatherland Front, women union, and heads of hamlets were communicated on the operation's objectives and trained on procedures and steps to identify beneficiaries. The guidelines for selection beneficiaries will be for the household kits and unconditional cash grants. Prior to the above trainings, VNRC chapters have organized meetings with local Red Cross and authorities in order to identify and select the target hamlets/villages, communes and districts as well as agree on the training and distribution plan in the local area. Distribution of household kits<sup>1</sup> to 950 households to be tentatively carried out from 16 – 20 November in all targeted communes in four provinces.

<sup>1</sup> Household kit consists of two sheets of blankets, two units of mosquito nets, one unit of water bucket, a set of cooking utensils, one unit of water container and two sheets of tarpaulins.

P&B Output Code	Shelter Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions							# of targeted people that have access to shelter. (Target: 8,760)									
	Shelter Output 1.1: Shelter and settlements and basic household items assistance is provided to the affected families.							# households provided with emergency shelter and settlement assistance. (Target: 2,240)									
Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP005	Beneficiary selection trainings		x	x													
AP005	Village meetings for beneficiary selection			x	x	x											
AP005	Distribution of household kits					x	x	x									
AP005	Monitoring of the use of distributed household kits						x	x	x	x	x	x	x				
AP005	Post distribution monitoring (PDM) of the household kits											x	x				



### Livelihoods and basic needs

People targeted: 4,500

Male: N/A

Female: N/A

Requirements (CHF): 147,345

**Needs analysis:** Over 8,325 hectares of rice and other crops have been damaged, over 309,643 poultry have been lost. Based on the initial data collected, the main impacts of the disaster have been to shelter, household items and livelihoods

**Risk analysis:** Over 170 thousand of families have been affected by the disaster and it is challenging to categorize the level of damages to shelter, household items and livelihoods, which may lead to difficulties in selecting beneficiaries. VNRC headquarters will closely monitor and provide technical support to the provincial chapters and at the same time work closely with local government in the beneficiary selection process to ensure the process is accountable and transparent for the affected communities.

**Population to be assisted:** Based on the impact of the disaster, the identified urgent needs, and the capacity of its branches in the affected areas, VNRC is targeting the most vulnerable poor households that have been severely affected by the floods. While lost livelihood and/or houses severely damaged will be considered the most important criteria for beneficiary selection, the set criteria will be taken into account during the process of prioritization (see Beneficiary Selection above).

A rapid assessment of markets in affected provinces has been conducted by the chapters with the guidance of VNRC HQs found that the market is functional and there is no indication of price surge which informs VNRC to go ahead with multipurpose cash grant to support the affected population with necessary items and services through the use of cash grant.



Organization of beneficiary target trainings will be carried out in all four provinces from 2 to 4 October 2020. The participants are Red Cross staff at provincial, district and commune levels, representatives from commune's people committees, the Fatherland Front, women union, and heads of hamlets were communicated on the operation's objectives and trained on procedures and steps to identify beneficiaries. The guidelines for selection beneficiaries will be for the household kits and multipurpose cash grants.

Posters on the beneficiary selection process and criteria as well as envelopes with hotline numbers will be printed and delivered by four provincial chapters in order to be ready for the cash distribution when the final beneficiary lists are submitted and validated by the provincial chapters. Distribution of multipurpose cash grant to 1,500 households in all targeted communes in four provinces. VNRC HQs will request local chapters to report on the use of the fund which was immediately released by VNRC HQs and from DREF to enable chapters to conduct immediate assistance to people in need disaggregated by gender. This information will be reflected in the final report including number of people reached and specific amount.

P&B Output Code	Livelihoods and basic needs Outcome 1: Communities, especially in disaster and crisis affected areas, restore and strengthen their livelihoods							# of households of targeted population whose livelihood are improved from pre-disaster level. (Target: 1,500)										
	Livelihoods and basic needs Output 1.5: Households are provided with unconditional/multipurpose cash grants to address their basic needs							# of households supported through multipurpose cash grants. (Target: 1,500)										
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP005	Beneficiary selection training			x	x													
AP005	Village meeting for beneficiary selection				x	x	x											
AP081	Distribution of multipurpose cash grants					x	x	x										
AP081	Post distribution monitoring					x	x	x										



## Health

**People targeted: 3,500**

Male: N/A

Female: N/A

**Requirements (CHF): 35,928**

**Needs analysis:** Heavy rains continue to occur causing floods in most of central provinces for a longer period which leads to concern to health issues, there is urgent need to promote health education for local people in affected areas for a better living condition.

**Risk analysis:** There is requirement to have good coordination among Red Cross, Health sector and local government to make sure the participation and attention of local people in health education sessions conducted by Red Cross volunteers.

**Population to be assisted:** Based on the impact of the disaster, the identified urgent needs, and the capacity of its branches in the affected areas, VNRC is targeting the most vulnerable poor households that have been severely affected by the floods. While lost livelihood and/or houses severely damaged will be considered the most important criteria for beneficiary selection, the set criteria will be taken into account during the process of prioritization (see Beneficiary Selection above).

VNRC already develops training materials for the epidemic control for volunteers (ECV) training and the training modules shall cover the following topics: Respiratory diseases; gastrointestinal disease; skin diseases, eye diseases; gynaecological disease and other contagious water and vector borne diseases. 30 Red Cross volunteers per province will be selected for the trainings and it will be taking place in four provinces on 7-13 November. After the training, volunteers will be mobilized to conduct health education sessions with communities to ensure people are aware of possible health threats and how to prevent them from happening. Four chapters have closely worked with the local authorities and health sector in order to have regular review of disease statistics and trends and ensure activities are targeting the 'disease risk' areas.

P&B Output Code	Health Outcome 1: The immediate risks to the health of affected populations are reduced																# of people reached by NS with services to reduce relevant health risk factors (Target: 3,500)
	Health Output 1.3: Community-based disease prevention and health promotion is provided to the target population																# of volunteers trained by NS in epidemic control: 120 (30 per province) # of people received health promotion (Target: 3,500)
Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP021	Update the current ECV training materials	x															
AP021	Training ECV for selected Red Cross volunteers including COVID-19		x	x													
AP021	Health education session activities to promote community-based disease control and health promotion			x	x	x	x										



## Water, sanitation and hygiene

**People targeted: 31,200**

Male: N/A

Female: N/A

**Requirements (CHF): 5,526**

**Needs analysis:** Heavy rains continue to occur causing floods in most of central provinces for a longer period which leads to concern to health issues, water related diseases, sanitation and hygiene, there is urgent need to conduct hygiene promotion, water treatment, sanitation improvement for local people in affected areas for a better living condition.

**Risk analysis:** There is requirement to have good coordination among Red Cross, Health sector and local government to monitor the quality of the distribution of water purification tablets/sachets, sanitation improvement and hygiene promotion sessions and campaigns as well as the participation and attention of local people.

**Population to be assisted:** Based on the impact of the disaster, the identified urgent needs, and the capacity of its branches in the affected areas, VNRC is targeting the most vulnerable poor households that have been severely affected by the floods. While lost livelihood and/or houses severely damaged will be considered the most important criteria for beneficiary selection, the set criteria will be taken into account during the process of prioritization (see Beneficiary Selection above).

At least 7,800 households in four provinces of Quang Binh, Quang Tri, Thua Thien Hue and Quang Nam have received water purification tablets (480,000 Aquatab tablets) and sachets (120,000 P&G sachets) during the first few days of emergency on 12 to 14 October. It is estimated that the water purification tablets/sachets have benefited 31,200 people. Details of the distribution are under reporting from the Chapters to VNRC HQs on its use and will be further elaborated in the final report. This distribution has been closely coordinated with health sector at provincial, district and commune level to ensure no overlapping occurs. Purification sachets are widely used in the country therefore people have a good level of awareness of the use. Orientation sessions were also held before the distribution to remind beneficiaries of its proper use. In addition, leaflet or poster on the use of water purification tablets/sachets were distributed to the beneficiaries alongside the tablets/sachets. Sanitation and hygiene promotion sessions and campaigns in target communes will be conducted right after the ECV training for volunteers which will take place from 7 to 13 November in four provinces.

P&B Output Code	WASH Outcome 1: Immediate reduction in risk of waterborne and water related diseases in targeted communities	# households provided with safe water services that meet agreed standards according to specific operational and programmatic context (Target: 7,800)																
	WASH Output 1.2 Daily access to safe water which meets Sphere and WHO standards in terms of quantity and quality is provided to target population.	# of households received water purification tablets/sachets (Target: 7,800)																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP030	Select households receiving water purification tablets/sachets			x	x													
AP030	Distribute of water purification tablets/sachets				x	x	x	x										
AP030	Design/Print IEC materials		x	x	x													
AP021	Procurement of water purification tablets							x	x	x	x	x	x	x				



### Protection, Gender and Inclusion

**People targeted: 120**

Male: 60

Female: 60

**Requirements (CHF):** (incorporated in other thematic areas)

**Needs analysis:** The DREF operation needs to integrate a 'do no harm' approach into all aspects of planning and programming. VNRC will capture sex and age disaggregated data for the purpose of accountability to communities, to analyse who is directly benefitting and who is not benefitting from services; and to understanding the number and specific vulnerabilities of females to males based on their gender roles and age (i.e. to understand if a higher proportion of women, children or men are made vulnerable) and to provide age- and sex-appropriate clothing, hygiene materials and healthcare.

**Population to be assisted:** The target population is 11,490 households who will be assisted with household items, WPT and unconditional multi-purpose cash grants and health, water, sanitation, hygiene promotion.

**Programme standards/benchmarks:** IFRC Minimum standard commitments to protection, gender and inclusion in early response operation.

P&B Output Code	Inclusion and Protection Outcome 1: Communities identify the needs of the most vulnerable and particularly disadvantaged and marginalised groups, as a result of inequality, discrimination and other non-respect of their human rights and address their distinct needs.	Does the operation demonstrate evidence of addressing the specific needs to ensure equitable access to disaster response services? (Target: Yes)																
	Inclusion and Protection Output 1.1: NS programmes improve equitable access to basic services, considering different needs based on gender and other diversity factors.	RDRT (PGI) delivers orientation to Red Cross Chapters. (Target: Yes)																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP031	Support assessment teams to ensure collection and analysis of sex-age and disability-disaggregated data		x	x	x	x	x	x	x	x								
AP031	Provide chapter level orientation for staff and key volunteers on protection, gender and inclusion with specific focus on Minimum Standard Commitments incorporation with other trainings		x	x	x	x	x	x	x	x								
AP031	Ensure identification and proactive inclusion of different target groups including gender, diversity and disability in beneficiary selection process		x	x	x	x	x	x	x	x								
AP031	Provide support to beneficiary selection process at Chapter level to ensure that points system accounting for secondary criteria is applied transparently		x	x	x	x	x	x	x	x								
P&B Output Code	Inclusion and Protection Output 1.2: Early response operations prevent and respond to sexual- and gender-based violence and all forms of violence against children.	120 of staff/volunteers attending sessions on PGI (including SGBV)																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP034	Provide chapter level orientation for staff and key volunteers on identifying and managing SGBV detected through distribution and community outreach (as part of orientation on PGI)		x	x	x	x												
AP034	Include messages on preventing and responding to SGBV in all community outreach activities		x	x	x	x	x	x	x	x	x	x	x	x				



## Strategies for Implementation

Requirements (CHF): 30,348

P&B Output Code	<b>S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform.</b>	<i>National society chapter capacities have been strengthened through the response operation. (Target: Yes)</i>																
	<b>Output S1.1.4: National Societies have effective and motivated volunteers who are protected.</b>	<i># of volunteers attending briefings and trainings prior the water distributions. (Target: 120)</i>																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP040	Ensure volunteers at Chapter level are adequately briefed and oriented on policies and procedures, including security arrangements		x	x	x	x	x	x	x	x	x	x	x	x				
AP040	Ensure volunteers' safety and wellbeing through monitoring by HQ human resources		x	x	x	x	x	x	x	x	x	x	x	x				
AP040	Ensure volunteers are properly trained on distribution processes		x	x	x	x	x	x	x	x	x	x	x	x				
P&B Output Code	<b>Outcome S2.1: Effective and coordinated international disaster response is ensured.</b>	<i>National Society cooperates closely with local authorities on response efforts. (Target: Yes)</i>																
	<b>Output S2.1.1: Effective response preparedness and NS surge capacity mechanism is maintained.</b>	<i># of RDRTs deployed. (Target: 1)</i>																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP046	Initial operational start up supported by IFRC for the host national society		x	x	x	x	x	x	x	x								
AP046	Communications field support for VNRC operation		x	x														
P&B Output Code	<b>Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved.</b>	<i>100% of calls/contacts addressed through beneficiary feedback mechanism</i>																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP084	Guide Chapter's on beneficiary selection process to ensure that it is applied transparently		x	x	x	x	x	x	x	x								
AP084	Establish beneficiary feedback mechanism with contact points in Chapters and at headquarter level		x	x	x	x	x	x	x	x	x	x	x	x				
P&B Output Code	<b>Outcome S3.1: The IFRC secretariat, together with National Societies uses their unique position to influence decisions at local, national and international levels that affect the most vulnerable.</b>	<i>Communications in APRO supports communications on the operation and the response work of the national society (Target: Yes)</i>																
	<b>Output S3.1.1: IFRC and NS are visible, trusted and effective advocates on humanitarian issues.</b>	<i># of communications products made. (Target: 2)</i>																

	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP053	NS remains visible throughout the early response operation		x	x	x	x	x	x	x	x	x	x	x	x				
<b>P&amp;B Output Code</b>	<b>Output S3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.</b>	<i>Post distribution monitoring undertaken in 3 provinces. (Target: Yes)</i>																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP055	Needs assessments in 4 most affected provinces are undertaken		x	x	x	x												
AP055	Communities are engaged in post distribution monitoring processes to understand the impacts of the operation											x	x					
AP055	Lessons learned workshop on DREF operation												x	x				
<b>P&amp;B Output Code</b>	<b>Output S4.1.3: Financial resources are safeguarded; quality financial and administrative support is provided contributing to efficient operations and ensuring effective use of assets; timely quality financial reporting to stakeholders.</b>	<i>Finance Department CCST provides consistent support to the national society to ensure quality to financial reporting (Target: Yes)</i>																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP064	IFRC CCST finance department support VNRC finance team to comply with financial procedures and reporting standards		x	x	x	x	x	x	x	x	x	x	x	x				
<b>P&amp;B Output Code</b>	<b>Output S4.1.4: Staff security is prioritised in all IFRC activities.</b>	<i>IFRC Security focal point provides assistance and support to the operation (Target: Yes)</i>																
	Activities planned	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
AP066	IFRC Security focal point in CCST advises VNRC on security issues pertaining to the operation as necessary		x	x	x	x	x	x	x	x	x	x	x	x				

## Funding Requirements

International Federation of Red Cross and Red Crescent Societies

*all amounts in  
Swiss Francs  
(CHF)*

### DREF OPERATION

MDRVN020 - VIETNAM - FLOODS

18/10/2020

#### Budget by Resource

Budget Group	Budget
Water, Sanitation & Hygiene	4,409
Cash Disbursement	138,353
<b>Relief items, Construction, Supplies</b>	<b>142,761</b>
Office & Household Equipment	73,429
<b>Land, vehicles &amp; equipment</b>	<b>73,429</b>
Distribution & Monitoring	3,120
Transport & Vehicles Costs	2,340
<b>Logistics, Transport &amp; Storage</b>	<b>5,460</b>
International Staff	6,266
<b>Personnel</b>	<b>6,266</b>
Workshops & Training	28,275
<b>Workshops &amp; Training</b>	<b>28,275</b>
Travel	10,140
Information & Public Relations	10,140
Office Costs	2,340
Financial Charges	390
<b>General Expenditure</b>	<b>23,010</b>
DIRECT COSTS	279,201
INDIRECT COSTS	18,148
<b>TOTAL BUDGET</b>	<b>297,349</b>

## Reference documents



Click here for:

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



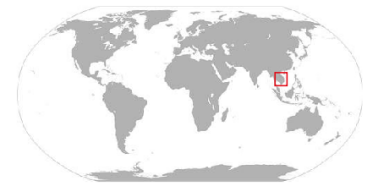
Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.





# Vietnam: Floods Emergency Plan of Action (EPoA)

17 October 2020



The maps used do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of territory or its authorities. Map data sources: OCHA, OSM Contributors, ICRC, IFRC

