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# Final Report

## Democratic Republic of the Congo: Floods in Kinshasa

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF operation</b>	<b>Operation n° MDRCD029</b>
<b>Date of Issue: 04 November 2020</b>	<b>Glide number:</b>
<b>Operation start date: 12 December 2019</b>	<b>Operation end date: 11 June 2020</b>
<b>Host National Society: DRC Red Cross</b>	<b>Operation budget: CHF 344,152</b>
<b>Number of people affected: 399,840</b>	<b>Number of people assisted: 137,592</b>
<b>Red Cross Red Crescent Movement partners currently actively involved in the operation: International Federation of Red Cross and Red Crescent Societies (IFRC)</b>	
<b>Other partner organizations actively involved in the operation: Ministry of Health (MoH), World Health Organization (WHO), United Nations Children's Fund (UNICEF), Médecins Sans Frontières (MSF), WFP, UNFPA, and UNWOMEN</b>	

*The major donors and partners of the Disaster Relief Emergency Fund (DREF) include the Red Cross Societies and governments of Belgium, Britain, Canada, Denmark, Germany, Ireland, Italy, Japan, Luxembourg, New Zealand, Norway, Republic of Korea, Spain, Sweden and Switzerland, as well as DG ECHO and Blizzard Entertainment, Mondelez International Foundation, Fortive Corporation and other corporate and private donors. On behalf of the Democratic Republic of Congo Red Cross Society (DRC RC), the IFRC would like to extend gratitude to all for their generous contributions.*

<Click [here](#) for financial report and [here](#) for contacts>

## A. SITUATION ANALYSIS

### Description of the disaster

From October to November 2019, torrential rains caused serious flooding in seven provinces of the Democratic Republic of the Congo (DRC), including Nord-Ubangi, Sud-Ubangi, Mongala, Bas-Uele, Haut-Uele, Maniema, Sud-Kivu, Kasai, Kinshasa and Tshopo, with Nord-Ubangi, Sud-Ubangi, Mongala and Kinshasa provinces being the most affected provinces. The IFRC tried to mobilize international support to respond to the floods and secured funding from USAID for the response in Nord Ubangi province, and DREF funds for the response in Kinshasa through this DREF operation. The situation described in this report relates exclusively to the intervention in Kinshasa with DREF funds. Another reporting line exists for the response in Nord Ubangi.



*Distribution of NFIs in Kinshasa. Photo by DRC RC*

DRC Red Cross teams were busy implementing planned activities when the COVID-19 outbreak occurred in March 2020. The restriction measures that ensued prompted the extension of the DREF timeframe to 6 months in [Operations update No 1](#), with the new end date on 11 June 2020.

## Summary of response

### Overview of Host National Society

Immediately after the flooding occurred in Kinshasa, the NS deployed 135 Red Cross volunteers to the field to conduct a rapid multi-sector assessment of the situation. This resulted in the identification of the most vulnerable people and their urgent needs, including emergency shelter, first aid, non-food items (NFIs) distribution, environmental sanitation, and hygiene promotion.

Thanks to DREF funds, Red Cross volunteers were able to perform the following:

- Distribution of 3 tarpaulins to each of the 200 households identified as the most vulnerable as their houses had been destroyed completely.
- Distribution of 1 tarpaulin to each of the 800 households identified with partially destroyed households.
- Distribution of other Non-Food Items (NFI), including aqua tabs for water purification to 1,000 households.
- Distribution of 2,000 Insecticide-treated nets to 1,000 households.
- Pre-positioning of 30 first-aid kits in 9 targeted communes in Kinshasa.
- Hygiene promotion and sanitation in households, schools, and public places. With this specific activity, Red Cross volunteers reached 137,592 people, including 61,043 women, 33,469 men, 15,639 girls, 13,999 boys, 12,937 students and 505 teachers.
- Disinfection of 12,113 houses and 15,200 latrines, which are used by 57,693 people, including 20,952 women, 19,737 men, 9,046 girls and 7,958 boys.
- Some 25,000 people reached with health promotion and first aid services.
- 5,000 people reached with WASH items.
- 10 hand-washing devices installed at Hôpital Roi Baudouin in Kinshasa.

### Overview of Red Cross Red Crescent Movement in country

IFRC re-established its Country Office in Kinshasa in 2018 and has been supporting the DRC RC from there since then.

ICRC is also present in the country and has been supporting the NS mostly in eastern region of the DRC.

In addition, the DRC RC is carrying out programs with the Spanish RC, Swedish RC, Belgium RC, and French RC. These include capacity building projects in first aid, disaster preparedness and management, health, and resilience in several provinces of the country.

The NS' disaster response stockpile pre-positioned in Kinshasa province to respond specifically to the floods was used in this operation.

### Overview of other actors' actions in country

In Nord-Ubangi, Government supported the identification of the communities, and distributed food items to the most vulnerable people affected by flooding.

UNICEF, UNFPA and UNHCR have responded in accordance with their respective mandates by providing food assistance or household items, as well as by distributing protection, and dignity kits.

The Chinese Embassy in Kinshasa supported the NS bilaterally to assist 600 households affected by the floods in the Commune of Limete in Kinshasa.

## Needs analysis and scenario planning

In Kinshasa, the rains continued until March 2020, and while the rains continued until June 2020, no new serious flooding was registered. However, with the COVID-19 pandemic, the operation timeframe was extended to ensure that activities delayed by the lockdown were implemented and the Country team could close the operation properly. The change of the end date was done in [Operations update No 1](#).

### Risk Analysis

The major risk threatening the implementation of this operation was the COVID-19 outbreak as described in Operations update No 1. Eventually, the government-imposed restrictions were lifted, and that enabled the National Society to complete key planned activities. Nevertheless, some activities such as the construction of emergency shelters were not carried out as the NS did not have enough time and were hoping to implement them as part of an emergency appeal on floods, which finally was never launched.


## B. OPERATIONAL STRATEGY

### Proposed strategy

Based on lessons learned from previous operations, the NS believed that the construction of emergency shelter would require more time for discussions with both Government authorities and the beneficiaries. They also thought of converting this activity into a Cash and Voucher Assistance (CVA), but again needed enough time to plan for it as they did not have the required technical knowhow. Then the idea came out that this would be included in an emergency appeal. As a result, the NS did not implement emergency shelter as part of the DREF operation, but the emergency appeal was never launched.

Continued analysis of the context resulted in the extension of the operation timeframe due to COVID-19 outbreak. Please see [Operations update No 1](#) for details on the reasons that prompted the extension of the operation timeframe.

## C. DETAILED OPERATIONAL PLAN

	<p><b>Shelter</b></p> <p><b>People reached: 2,680</b></p> <p>Male: 1,286</p> <p>Female: 1,394</p>	
Indicators:	Target	Actual
Percentage of targeted households receiving housing assistance who have repaired their damaged home	At least 93% <sup>1</sup> or 930HH (4,650 people)	53.6% or 536 HH (2,680 people)
Number of households having received household item kits	200	200
Number of households receiving emergency shelter equipment (1 tarp)	1,000	800
Number of households recognizing the utility of distributing housing items	1,000	0
Number of volunteers and staff mobilized for relief distribution	100	99
Number of de volunteers trained or re-trained	50	99
Narrative description of achievements		
<ul style="list-style-type: none"> <li>- DRC Red Cross mobilized and trained 99 Red Cross volunteers who conducted the distribution of 200 kits comprising matts, cooking sets, mosquito nets and tarpaulins to the most vulnerable 200 households identified, with each household receiving 3 tarpaulins.</li> </ul>		

<sup>1</sup> Calculated on baseline of 1,000 households (5,000 people) targeted in [EPoA](#)

- One (1) tarpaulin was given to each of the remaining 800 households targeted by the operation.
- Overall, a total of 2,680 people were reached with relevant household assistance (536 HH), representing 53.6% of targeted 5,000 people (1,000HH).

The output on provision of technical support was planned to be moved to the emergency appeal on floods. Unfortunately, the emergency appeal was never launched. Thus, the National Society could not measure some set indicators. In fact, the planned emergency shelter equipment was not purchased and distributed, and the survey to assess the satisfaction of the beneficiaries did not take place.

### Challenges

The administrative bottlenecks associated with the signing of an agreement between IFRC and the National Society (NS) delayed the start of the operation. Moreover, Government restrictions following COVID-19 outbreak also delayed activities. In addition, the NS had suggested that construction activities be moved to the then planned emergency appeal on floods in the country. Unfortunately, the emergency appeal was not launched.

### Lessons Learned

Involving the beneficiaries at every stage of the operation facilitated implementation, especially because it gave the latter an opportunity to make decisions in their own benefit.



### Health

People reached: 25,000

Male: 12,000

Female: 13,000

Indicators:	Target	Actual
# of people reached with RC health education	5,000	25,000
# of volunteers trained in PSS	90	0

### Narrative description of achievements

99 DRC RC staff and volunteers, as well as community members and communal authorities, were trained on WASH and health promotion in 9 communes of Kinshasa.

Health promotion activities were carried out during the disinfection of flooded houses. Red Cross volunteers sensitized the populations on waterborne diseases and how to prevent them. An overall 25,000 people were reached with health promotion and first aid services.

PSS activities were not carried out as they were not included in the budget.

### Challenges

The administrative bottlenecks associated with the signing of an agreement between IFRC and the National Society (NS) delayed the start of the operation. Moreover, Government restrictions following COVID-19 outbreak also delayed activities. In addition, the NS had suggested that construction activities be moved to the then planned emergency appeal on floods in the country. Unfortunately, the emergency appeal has not been launched.

### Lessons Learned

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## Water, sanitation, and hygiene

People reached: 137,592<sup>2</sup>

Indicators:	Target	Actual
% of targeted households that benefit from WASH activities	100%	100%
Number of hygiene promotion sessions	48	216
Number of people reached with hygiene promotion sessions	N/A	137,592
Number of people reached with household disinfection	N/A	57,693
Number of volunteers participating in the activities	50	99
Number of mosquito nets purchased and distributed	2,000	2,000
Number of people reached with soap	5,000	5,000
Number of people acknowledging they have been taught to use distributed items <sup>3</sup>	4,500	5,000

### Narrative description of achievements

All targeted houses, latrines and schools benefited from WASH activities. Details on achievements are included in [Operations update No 1](#). In addition, 99 trained Red Cross volunteers conducted 216 hygiene promotion sessions and distributed 2,000 insecticide-treated mosquito nets to help prevent malaria.

Hygiene promotion and sanitation in households, schools, and public places. With this specific activity, Red Cross volunteers reached 137,592 people, including 61,043 women, 33,469 men, 15,639 girls, 13,999 boys, 12,937 students and 505 teachers.

Disinfection of 12,113 houses and 15,200 latrines, which are used by 57,693 people, including 20,952 women, 19,737 men, 9,046 girls and 7,958 boys.

The National Society also distributed WASH items comprising of buckets, jerry cans, soap, and Aqua tab for water treatment to 5,000 people including 2,400 men and 2,600 women. The various distributions were followed by demonstrations on how to use the distributed items.

During the lessons learned workshop organized at the end of the operation, the beneficiaries expressed their satisfaction and acknowledged the fact that they had been properly briefed on how to use the distributed items.



Sanitation session in Kinshasa. Photo by DRC Red Cross

### Challenges

The administrative bottlenecks associated with the signing of an agreement between IFRC and the National Society (NS) delayed the start of the operation. Moreover, Government restrictions following COVID-19 outbreak also delayed activities. In addition, the NS had suggested that construction activities be moved to the then planned emergency appeal on floods in the country. Unfortunately, the emergency appeal has not been launched.

### Lessons Learned

<sup>2</sup>Data disaggregated by activity as follows:

- **Hygiene promotion:** 137,592 people, including 61,043 women, 33,469 men, 15,639 girls, 13,999 boys, 12,937 students and 505 teachers.
- **Household disinfection:** 57,693 people, including 20,952 women, 19,737 men, 9,046 girls and 7,958 boys.
- **WASH items:** 5,000 people including 2,400 men and 2,600 women.

<sup>3</sup> Surveyed only amongst those targeted with WASH items

Involving the beneficiaries at every stage of the operation facilitated implementation, especially because it gave the latter an opportunity to make decisions in their own benefit.

## International Disaster Response

Indicators:	Target	Actual
Number of surge personnel deployed	3	3
Number of rapid assessments carried out	2	1
Number of assessed municipalities affected	9	9
Number of volunteers participating in the response	99	99
Number of supervision missions provided by the DRC headquarters and the IFRC team	3	2

### Narrative description of achievements

DRC volunteers conducted a detailed assessment of the situation and identified 9 communes of Kinshasa as the most affected requiring intervention. As part of this intervention, the NS trained 99 volunteers (10 volunteers with one supervisor per commune) on the provision of WASH and health activities.

IFRC deployed 3 Rapid Response staff to support DRC RC with this operation. Additionally, the NS requested logistical support and staff from the IFRC office in DRC to support them in the various assessments carried out during the flood operation.

### Challenges

Government restrictions following COVID-19 outbreak also delayed activities and stranded all 3 deployed surge personnel in DRC for several months, leading to an over expenditure of International Staff budget line.

### Lessons Learned

Involving the beneficiaries at every stage of the operation facilitated implementation, especially because it gave the latter an opportunity to make decisions in their own benefit.

## D. Financial Report

The total budget allocated for this operation was CHF 344,152, out of which CHF 194,513 (56.51%) were spent. The balance of CHF 149,639 (43.48%) will be returned to the DREF pot.

### Explanation of variances:

Overall, the huge under expenditure on this operation was due to the COVID-19 outbreak that seriously impacted operation implementation. In fact, most activities planned were not carried out due to the health measures taken to contain the outbreak in Kinshasa, including the lockdown that was imposed in Kinshasa, the capital city of the DRC for about 5 months.

- **International Staff:** Budget line over spent by CHF 7,532 (47%) because the three (3) Surge staff deployed for the operation were blocked in the DRC due to the lockdown imposed by Government.
- **Volunteers:** Budget line was exceeded by CHF 6,167 (14.5%) because the volunteers' line was underestimated during planning and adjustments resulted in over expenditure.
- **Information & Public Relations:** This line was over expensed by CHF 2,995 (130%) because it was underestimated in the planning stage and adjustments resulted in over expenditure.
- **Financial Charges:** Variance on this budget line indicates an exchange gain.

# DREF Operation

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/12-2020/9	Operation	MDRCD029
Budget Timeframe	2019/12-2020/6	Budget	APPROVED

Prepared on 18/Oct/2020

All figures are in Swiss Francs (CHF)

## MDRCD029 - DR Congo - Floods

Operating Timeframe: 11 Dec 2019 to 11 Jun 2020

### I. Summary

<b>Opening Balance</b>	<b>0</b>
<b>Funds &amp; Other Income</b>	<b>344,152</b>
DREF Allocations	344,152
<b>Expenditure</b>	<b>-194,513</b>
<b>Closing Balance</b>	<b>149,639</b>

### II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction			<b>0</b>
AOF2 - Shelter	190,439	103,098	<b>87,341</b>
AOF3 - Livelihoods and basic needs			<b>0</b>
AOF4 - Health	12,124	10,252	<b>1,872</b>
AOF5 - Water, sanitation and hygiene	103,715	68,031	<b>35,684</b>
AOF6 - Protection, Gender & Inclusion			<b>0</b>
AOF7 - Migration			<b>0</b>
<b>Area of focus Total</b>	<b>306,278</b>	<b>181,382</b>	<b>124,897</b>
SFI1 - Strengthen National Societies	10,859	1,004	<b>9,855</b>
SFI2 - Effective international disaster management	25,951	11,240	<b>14,711</b>
SFI3 - Influence others as leading strategic partners	1,064	887	<b>176</b>
SFI4 - Ensure a strong IFRC			<b>0</b>
<b>Strategy for implementation Total</b>	<b>37,873</b>	<b>13,131</b>	<b>24,743</b>
<b>Grand Total</b>	<b>344,152</b>	<b>194,513</b>	<b>149,639</b>

# DREF Operation

FINAL FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2019/12-2020/9	Operation	MDRCD029
Budget Timeframe	2019/12-2020/6	Budget	APPROVED

Prepared on 18/Oct/2020

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## MDRCD029 - DR Congo - Floods

Operating Timeframe: 11 Dec 2019 to 11 Jun 2020

### III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
<b>Relief items, Construction, Supplies</b>	<b>224,855</b>	<b>92,481</b>	<b>132,373</b>
Shelter - Relief	55,924	21,807	34,117
Clothing & Textiles	18,375	15,576	2,798
Water, Sanitation & Hygiene	36,672	11,640	25,032
Medical & First Aid	2,996	2,812	184
Teaching Materials	6,172	4,560	1,611
Utensils & Tools	104,717	36,086	68,631
<b>Logistics, Transport &amp; Storage</b>	<b>14,081</b>	<b>8,360</b>	<b>5,720</b>
Transport & Vehicles Costs	14,081	8,360	5,720
<b>Personnel</b>	<b>60,768</b>	<b>71,970</b>	<b>-11,203</b>
International Staff	15,978	23,510	-7,532
National Society Staff	2,497		2,497
Volunteers	42,293	48,460	-6,167
<b>Consultants &amp; Professional Fees</b>	<b>999</b>	<b>833</b>	<b>165</b>
Professional Fees	999	833	165
<b>Workshops &amp; Training</b>	<b>2,083</b>	<b>1,491</b>	<b>592</b>
Workshops & Training	2,083	1,491	592
<b>General Expenditure</b>	<b>20,362</b>	<b>7,505</b>	<b>12,857</b>
Travel	14,970	3,503	11,467
Information & Public Relations	2,297	5,292	-2,995
Office Costs		21	-21
Communications	1,598	904	694
Financial Charges	1,498	-2,215	3,713
<b>Indirect Costs</b>	<b>21,005</b>	<b>11,872</b>	<b>9,133</b>
Programme & Services Support Recover	21,005	11,872	9,133
<b>Grand Total</b>	<b>344,152</b>	<b>194,513</b>	<b>149,639</b>

## Contact information

### Reference documents



Click here for:

- [Operation Update](#)
- [Emergency Plan of Action \(EPoA\)](#)

**For further information, specifically related to this operation please contact:**

#### In the DRC Red Cross-National Society

- **Secretary General** (or equivalent): Jacques KATSHITSHI, email: [sgcrrdc@croixrouge-rdc.org](mailto:sgcrrdc@croixrouge-rdc.org)
- **Operational coordination:** Moise KABONGO, DRC Red Cross National Director for Disaster Response, email: [moise.kabongo@yahoo.fr](mailto:moise.kabongo@yahoo.fr), phone: +243 852387181

#### In the IFRC

- **IFRC Regional Office for Africa:** Adesh TRIPATHEE, Head of Disaster Crisis Prevention, Response and Recovery Department, Nairobi, Kenya; email: [adesh.tripathee@ifrc.org](mailto:adesh.tripathee@ifrc.org), phone +254731067489;
- **IFRC Country Office:** Momoudou Lamine FYE, Head of Country Office, IFRC Country Office Kinshasa; email: [momodou.laminefye@ifrc.org](mailto:momodou.laminefye@ifrc.org)

#### In IFRC Geneva

- **Programme and Operations focal point:** Nicolas BOYRIE, Senior Officer - Operations Coordinator (Africa); + 41 22 730 49 80, email: [nicolas.boyrie@ifrc.org](mailto:nicolas.boyrie@ifrc.org)
- Eszter Matyeka, DREF Senior Officer, DCPRR Unit Geneva; email: [eszter.matyeka@ifrc.org](mailto:eszter.matyeka@ifrc.org)

#### For IFRC Resource Mobilization and Pledges support:

- **IFRC Regional Office for Africa:** Louise DAINTRY-HALL, Head of Partnership and Resource Development, email: [louise.daintrey@ifrc.org](mailto:louise.daintrey@ifrc.org), phone: +254 110 843978

#### For In-Kind donations and Mobilization table support:

- **Logistics Coordinator:** RISHI Ramrakha, Head of Africa Regional Logistics Unit, email: [rishi.ramrakha@ifrc.org](mailto:rishi.ramrakha@ifrc.org); phone: +254 733 888 022

#### For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)

- Philip KAHUHO, Manager, PMER Unit, email: [philip.kahuho@ifrc.org](mailto:philip.kahuho@ifrc.org); phone: +254 732 203 081

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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2. Enable healthy and safe living.
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