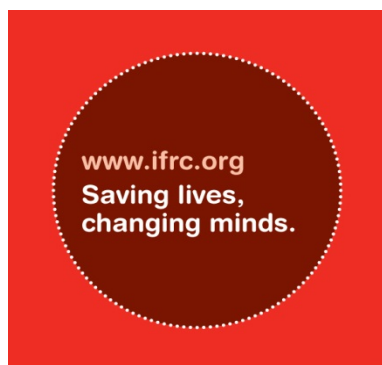




Emergency Plan of Action Operation Update

Côte d'Ivoire: Floods



DREF n° MDRCI012	GLIDE n° FL-2020-000154-CIV
EPoA update n° 1; 16 November 2020	Timeframe covered by this update: 4 July to 12 November
Operation start date: 04 July 2020	Operation timeframe: 6 months (new end date: 31 January 2021)
Overall operation budget: CHF 311,996	DREF amount initially allocated: CHF 311,996
N° of people being assisted: 8,256 or 1,229 households	
Red Cross Red Crescent Movement partners currently actively involved in the operation: International Federation of Red Cross and red Crescent Societies (IFRC), Netherlands Red Cross (NLRC)	
Other partner organizations actively involved in the operation: Ministry of Civil protection Government of Côte d'Ivoire), Ministry of Solidarities, and the Military Fire Brigade (GSPM)	

Summary of major revisions made to emergency plan of action:

This DREF operation update seeks a 2 month no-cost timeframe extension (new end date: 31 January 2021) to ensure effective implementation of the operation which has been delayed by the below reasons:

- Delay in funds transfer to National Society, which did not allow timely kick-off of response activities.
- Holding of presidential elections on 31 October 2020. The tense political environment in country pre-and post-elections, required the National Society to focus its attention on the election's preparedness operation.
- National Society is currently undergoing a human resource restructuring process during which there has been a high turnover of employees.

New operational timeframe will be six (6) months.

To date, the activities that have been implemented are summarized as follows:

- **Shelter:** Shelter Assessments
- **Livelihoods:** Volunteer CVA Training
- **Health:** First Aid Services, Psychosocial Support, and Volunteer Training
- **WASH:** Volunteers training, WASH Assessments, distribution of aqua tabs to households, training, and sensitization on water storage as well as hygiene promotion.

A. SITUATION ANALYSIS

Description of the disaster

On 17 June 2020, torrential rain over a couple of days caused flooding in the southern parts of the country, including the country's economic capital Abidjan. Local media reported that at least one person had died in the floods in Abidjan, with several others injured. Flooding also caused infrastructural damages in the city. Buildings were destroyed and roads were blocked, disrupting transportation. Among the worst hit areas are the districts of André Château d'Eau, Abobo-Belleville and Riviera Palmeraie. As a direct consequence of these torrential rains, on 18 June, a landslide swept away about twenty houses and railway tracks in Anyama, in the northern part of Abidjan, leaving at least 13 people dead and many missing, buried under muddy rubbles. Indeed, Abidjan recorded over 260mm of rain in 48 hours.

A total of 12 localities in Abidjan (Abobo, Adjamé, Anyama, Cocody, Port-Bouet and Yopougon) and inland (San-Pedro, Alépé, Divo, Azaguié, Niakaramadougou and Tabou) were affected. At least 1,229 households with 8,256 people were affected by the disaster, losing their basic necessities, food, and household items. In addition, at least 41 homes and a school were destroyed, 32 persons injured, and an overall 16 deaths were registered. At least 260 households (1,560 people) were rendered homeless and relocated to host families or temporary sites.

Faced with this situation, the Civil Protection Service urgently summoned the various actors, including the Red Cross, to coordinate relief operations. Continuous flooding were registered in all these locations until 28 June and orange (3rd level of 4) level warnings issued for parts of Abidjan District.

To support Red Cross Society of Côte d'Ivoire (RCSCI) contribution to response actions, on 4 July 2020, this [DREF operation](#) was approved for CHF 311,996 to meet the emergency needs of 6,000 people (1,000 households) affected by floods in Abidjan and its outskirts (Abobo, Yopougon and Port-Bouet, Anyama and Azaguié).

Summary of current response

Overview of Host National Society

RCSCI Emergency Operation Centre was activated at headquarters and the NS participated in all relevant coordination meetings with local authorities.

On 18 June, Red Cross Society of Côte d'Ivoire (RCSCI) deployed 100 volunteers through its response mechanism to conduct a rapid needs assessment which allowed them to provide preliminary data for the DREF EPoA. In addition, RCSCI volunteers provided assistance to affected persons in evacuating their household items to safer areas. A joint interagency needs assessment was conducted from 1st to 5th July to ascertain the findings of the preliminary assessment.

To date, RCSCI has provided support to the targeted communities through first aid services (32 people reached), psychosocial support (1,702 people reached), distribution of aqua tabs (500 HH reached), training on water storage and safe water consumption (1,000 HH reached) as well as continuous hygiene promotion (60,120 reached). To support relief actions, 20 volunteers have been trained on Cash and Voucher Assistance (CVA), 20 Psychosocial support and 50 Hygiene promotion.

Overview of Red Cross Red Crescent Movement in country

IFRC provides RCSCI support through its West Coast Country Cluster Support Team (CCST) located in Abuja, Nigeria. At country level, there is no IFRC representative, however, remote support works well via online networks between Abidjan and Abuja. As part of disaster management, RCSCI receives technical support from the IFRC, as is currently the case in this flood situation.

The ICRC is physically present in the country through its regional office. It provided support for the development of the flood contingency plan in 2017 and has accompanied the volunteers for field assessments in previous years. At the moment, ICRC is not involved in responding to these floods' events. The Netherlands Red Cross has provided RCSCI with technical support in developing this DREF operation. The DREF has been shared with ICRC and PNS.

With regards to partner National Societies, no other Movement actions besides this DREF operation are planned. However, Netherlands RC, Monaco RC and Swedish RC are, implementing the other projects in country and provide technical support to the NS.

Overview of other actors actions in country

Côte d'Ivoire Government has provided some relief to affected communities. The Military Fire Brigade (GSPM) supported with evacuating people from the flooded areas while the Ministry of Solidarity provided food and household items donations. Other elements remain as described in the [EPoA](#).

Needs analysis and scenario planning

Needs analysis

The needs analysis, as well as risk assessment of the operation, remain the same as in the [EPoA](#) as such, this operation update will provide key highlights of the needs that remain relevant even months after the disaster. Some of these needs have been addressed with the activities carried out in targeted areas, such as the hygiene promotion, distribution of water purification products, first aid, PSS and the various volunteer trainings.

Despite the above progress, the livelihoods and basic needs persist for targeted households as they lost their livelihoods in floods. Most had small businesses or other merchant activities and have now lost their income. The loss of income has drastically reduced their access to food, which may lead to food insecurity in these households with not only economic problems but health issues especially for children, elderly people, people with chronic diseases, people with disabilities and lactating women.

Operation Risk Assessment

The operation includes the provision of support for basic needs support through cash and voucher assistance. There is a risk that recipients may not use the funds to cover their priority needs or for non-recipients to be dissatisfied. It will take good communication and community participation in carrying out the operation to ensure the assistance provided is not a cause for tension within affected communities. This was one of the main lessons learned from the last two operations implemented by RCSCI, hence good communication with community on the beneficiary selection criteria will have to be setup.

This DREF operation and its operational strategy considers the risks related to the current COVID-19 pandemic and is aligned with the IFRC global emergency appeal that supports National Societies to deliver assistance and support to communities affected or at risk of being affected by the COVID-19 pandemic. To date, the following measures have been taken to curb the spread of the disease: mandatory mask wearing, closing of borders, closure of the district of Abidjan within a radius of 30 km from other parts of the country; set up of proximity screening sites, set up of treatment centres; risk communication, providing updated information on the COVID-19 situation. See detailed Covid-19 mitigation measures for this operation in [EPoA](#).

A risk which was not considered in the initial plan of action, but which has impacted the operation is the Presidential election. Indeed, in the months prior to the elections, civil disobedience, unrest, internal movement of population and violence were registered across Côte d'Ivoire, significantly delaying field operations. During this period, NS volunteers and staff movement was difficult due to volatility of security thus impeding their access to floods affected communities. Elections were held on 31 October with incumbent winning another term and opposition contesting the legitimacy of this new mandate. As such, the tension in country is still palpable although situation is progressively easing. The NS will keep monitoring the situation and if needed will update stakeholders through an operation update of the [Elections Preparedness DREF operation](#).

B. OPERATIONAL STRATEGY

Operational Objective

The overall objective of this operation is to provide relief to 1,000 households (6,000 people) affected by the floods in the localities of Abidjan and its outskirts (Abobo, Yopougon and Port-Bouet, Anyama and Azaguié).

The proposed strategy as detailed in the EPoA remains relevant for all Areas of Focus (Shelter, Livelihoods and basic needs, Health and Care and Water, Sanitation & Hygiene) and Strategies for Implementation. Likewise, for cross-cutting approaches including Protection, Gender and Inclusion (PGI) and Community Engagement Accountability (CEA).

All operation support services remain as originally planned in the [EPoA](#).

C. DETAILED OPERATIONAL PLAN



Shelter

People reached: 0

Male:0

Female:0

Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions

Indicators:	Target	Actual
% of target population receiving household items	10% or 100 HH	0%

Output 1.1: Provide shelter assistance through distribution of HHIs

Indicators:	Target	Actual
# of people receiving cash assistance household items	600	0
# of assessments conducted	1	1
# of volunteers involved in identification of target households	50 volunteers	50

Progress towards outcomes

Achievements: The National Society has identified the targeted households and the contract for the financial service provider has been concluded. A total of 50 volunteers were involved in the identification of target households.

Challenges and Proposed Solutions:

- There was a delay in signing the DREF agreement from NS. In addition to this, the first transfer of funds arrived on 11 August 2020, more than five weeks after approval of the allocation. The current challenge is that some of the beneficiaries do not have the correct SIM card for the mobile provider (MTN). However, MTN will support with providing the required SIM card.
- Some people do not have identity papers thus their identification by MTN is difficult
- The various socio-political events in targeted areas affected the meeting between FSP and the targeted households for provision of sim cards.



Livelihoods and basic needs

People reached:0

Male:0

Female: 0

Outcome1: Communities, especially in flood and landslide areas, are strengthening their livelihoods

Indicators:	Target	Actual
% of target population receiving support for basic needs	100% or 1,000 households	0

Output 1.5: Households receive unconditional cash subsidies to meet their basic needs

Indicators:	Target	Actual
# of volunteers trained in CVA	20	20
# of months cash for basic needs is provided to target households	2	0
# of PDM conducted	5	0

Progress towards outcomes

Achievements: The National Society has identified the beneficiaries and the contract with the financial service provider has been concluded. In addition, SIM cards have been provided by the FSP to targeted households who

did not have the right SIM to receive the cash grants, despite delay noted due to the volatile security situation in last few weeks. A total of 20 volunteers have also been trained in CVA and are ready to start support the operation with conduction the PDM and other related activities.

Challenges and Proposed Solutions: Same as outlined in Shelter (see above).



Health

People reached: 1,920

Male: 979

Female: 941

Outcome 1: The immediate risks to the health of affected populations are reduced

Output 2.3: Target population is reached with Search and Rescue activities

Indicators:	Target	Actual
% of target population provided with First aid	N/A	32% or 1,920 people
% of target population reached with PSS	N/A	32% or 1,920 people

Output 6.1: Psychosocial support provided to the target population as well as to RCRC volunteers and staff

Indicators:	Target	Actual
# of volunteers provided with PPE	100 volunteers	100
# of psychologists delivering the service	2	2
# of volunteers trained in PSS	20 (4 per location)	20

Progress towards outcomes

Achievements: All the health activities outlined in this DREF operation have been achieved. A total of 100 volunteers were provided with PPE and trained on PSS. In addition, 2 psychologist delivered PSS services to the following locations: Abobo, Yopougon, Port Bouet, Anyama, Azaguié. In addition, they have sensitized the community members through the volunteers. These same locations also were provided with First aid and PSS services targeting a total of 32% of the targeted population, i.e. 1,920 people.

To note, although all 6,000 people targeted were not reached, the objective under this area of focus was met because RCSCI volunteers effectively provided first aid, PSS and necessary health support to targeted communities.

Challenges and Proposed Solutions: It was a challenge for the community to accept PSS support. This required that volunteers informed targeted people of the benefits of PSS support especially for those that are experiencing stress related issues. In addition, the number of people that required PSS support was quite huge, which is in part due to the compounded effects of the floods and the COVID-19 pandemic.



Water, sanitation, and hygiene

People reached: 6,000

Male: 3,060

Female: 2,940

Outcome1: Immediate reduction of the risk of water-borne and water-borne diseases in targeted communities

Indicators:	Target	Actual
% of target population reached with WASH	100%	100%

Output 1.1: Ongoing assessment of the water, sanitation and hygiene situation is carried out in targeted communities

Indicators:	Target	Actual
# of WASH assessments conducted	01 assessment	1
# of volunteers trained in water borne disease prevention	20 (4 per location)	20

Output 1.2: Daily access to safe water that meets Sphere and WHO standards in terms of quantity and quality is provided to the target population

# of households receiving chlorine for water purification	500 HH	500 HH
# of households reached with awareness on water storage	1,000 HH	1,000 HH

Output 1.3: Hygiene promotion activities are offered to the entire affected population.

# of hygiene promotion sessions conducted	16 HP sessions	16
# of volunteers involved in HP sessions	50	50

Progress towards outcomes

Achievements: A WASH assessment was conducted in Abobo, Yopougon, Port Bouet, Anyama, Azaguié. localities. The outcome of the WASH assessment confirmed these localities as those with the most needs.

A total of 500 households received aqua tabs as set out in the plan of action. However, a slight modification was made as it was originally planned to have chlorine, but aqua tabs were distributed instead. The reason being that only the Aquatabs were available.

All planned hygiene promotion session have been conducted, reaching 100% of the targeted population directly and overall entire population of the affected communities benefitted from the sessions

Challenges and Proposed Solutions:

The National Society used Aquatabs provided by UNICEF.

Strengthen National Society

S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical and financial foundations, systems and structures, competences and capacities to plan and perform

Indicators:	Target	Actual
% of volunteers involved in activities insured	100%	100%

Output S1.1.4: National Societies have effective and motivated volunteers who are protected

Indicators:	Target	Actual
# of volunteers provided with PPE	100	100
# of communication works produced	N/A	6

Progress towards outcomes

Achievements: All volunteers were insured for this DREF operation and were equipped with PPEs for them to operate in a safe manner.

International Disaster Response

Outcome S2.1: Effective and coordinated international disaster response is ensured

Indicators:	Target	Actual
Percentage ratio of people supported versus people affected	At least 32%	32% or 1,920 people

Output S2.1.1: Effective and respected surge capacity mechanism is maintained.

Indicators:	Target	Actual
# of RDRT deployed for the Cash Voucher and Assistance	1	1

Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved

Indicators:	Target	Actual
# of volunteers trained in CEA	20, 4 per location	20
# of feedback mechanisms setup	5; one per location	5

Progress towards outcomes

Achievements: An RDRT was deployed for the Cash Voucher and Assistance for a period of 2 months.

Challenges and Proposed Solutions: Due to COVID-19 situation and the border closure, the RDRT was not able to travel so he provided remote support. Also, the RCSCI cash counterpart was also changed at the onset of the cash project, leaving a big gap in ensuring timely implementation of CVA.

Influence others as leading strategic partner

Output S3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.

Indicators:	Target	Actual
- # of monitoring missions undertaken by the CCST	2 monitoring missions	0
# Translation works produced	N/A	N/A
# of lessons learned workshop	1 LLW	0

Progress towards outcomes

There has not been any monitoring visits yet. However, a trip is planned for the 2nd week of November to provide oversight of the DREF operation. A lesson learnt workshop will be scheduled after the CVA and PDM are concluded.

D. BUDGET

The overall budget for this operation remains unchanged and stands at CHF 311,996 of which CHF 1,172 have been expensed so far there are other financial documents that have not been received and the expenditure will be significantly more than this.

Reference documents



Click here for:

- [Emergency Plan of Action \(EPoA\)](#)

For further information, specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives,
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable healthy
and safe living.



Promote social inclusion
and a culture of
non-violence and peace.

DREF Operation

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2020/7-9	Operation	MDRCI012
Budget Timeframe	2020/7-11	Budget	APPROVED

Prepared on 13/Nov/2020

All figures are in Swiss Francs (CHF)

MDRCI012 - Côte d'Ivoire - Floods

Operating Timeframe: 04 Jul 2020 to 30 Nov 2020

I. Summary

Opening Balance	0
Funds & Other Income	311,996
DREF Allocations	311,996
Expenditure	-1,172
Closing Balance	310,825

II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction			0
AOF2 - Shelter	20,156		20,156
AOF3 - Livelihoods and basic needs	187,025		187,025
AOF4 - Health	18,274		18,274
AOF5 - Water, sanitation and hygiene	14,156		14,156
AOF6 - Protection, Gender & Inclusion			0
AOF7 - Migration			0
Area of focus Total	239,611		239,611
SFI1 - Strengthen National Societies	28,650		28,650
SFI2 - Effective international disaster management	31,265	1,172	30,094
SFI3 - Influence others as leading strategic partners	12,470		12,470
SFI4 - Ensure a strong IFRC			0
Strategy for implementation Total	72,385	1,172	71,214
Grand Total	311,996	1,172	310,825

DREF Operation

INTERIM FINANCIAL REPORT

Selected Parameters			
Reporting Timeframe	2020/7-9	Operation	MDRCI012
Budget Timeframe	2020/7-11	Budget	APPROVED

Prepared on 13/Nov/2020

All figures are in Swiss Francs (CHF)

MDRCI012 - Côte d'Ivoire - Floods

Operating Timeframe: 04 Jul 2020 to 30 Nov 2020

III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
Relief items, Construction, Supplies	192,860		192,860
Water, Sanitation & Hygiene	4,172		4,172
Medical & First Aid	7,648		7,648
Teaching Materials	1,627		1,627
Cash Disbursement	179,412		179,412
Logistics, Transport & Storage	12,490		12,490
Distribution & Monitoring	4,386		4,386
Transport & Vehicles Costs	8,104		8,104
Personnel	51,044	1,000	50,044
International Staff	23,394	1,000	22,394
National Society Staff	16,924		16,924
Volunteers	10,726		10,726
Consultants & Professional Fees	1,627	100	1,527
Consultants		100	-100
Professional Fees	1,627		1,627
Workshops & Training	16,039		16,039
Workshops & Training	16,039		16,039
General Expenditure	18,893		18,893
Travel	1,220		1,220
Information & Public Relations	14,093		14,093
Office Costs	814		814
Communications	2,441		2,441
Financial Charges	325		325
Indirect Costs	19,042	72	18,971
Programme & Services Support Recover	19,042	72	18,971
Grand Total	311,996	1,172	310,825